

COMPLETELINK® 2.0 (cont'd)**C. Terms and Conditions (cont'd)**

5. The customer must meet or exceed the selected MARC at the end of each 12-months of the term plan. If the customer fails to meet or exceed the MARC in any year of the customer's term, the customer will be billed a Shortfall, which is the difference between the MARC and the actual billings for the Contributory Services, excluding taxes and surcharges. /2/
6. The customer's term commitment commences the day after the CompleteLink 2.0 service is provided by the Company. The date provided shall be the date the service order is completed in the Company's billing system. MARC revenue is the sum total of the customer's annual billings on all included business accounts for services specified as Contributory in the CompleteLink 2.0 offering.
7. Services contributing towards the MARC ("Contributory" services) include all of the Company's regulated services, (unless herein excluded) including services regulated by the Federal Communications Commission (FCC). FCC regulated services may be considered "Contributory" but will not be "Eligible" for any CompleteLink 2.0 discounts. The customer may also include as Contributory, services provided in other states where an AT&T ILEC provides local exchange service and where the CompleteLink 2.0 plan is also available.
8. Revenue from surcharges and taxes, such as the following, are not included as Contributory Services or counted towards the achievement of the MARC:

End User common Line (EUCL) surcharges, Enhanced 9-1-1 (E911) surcharges, Primary Interexchange Carrier (PIC) charges, Universal Service Fund (USF) surcharges.

Additionally any charges for service provided by the Company's affiliates (other than an AT&T Incumbent Local Exchange Carrier), any charges for services provided by other service providers and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are excluded.
9. There is no non-recurring service charge or set-up charge to establish a CompleteLink 2.0 plan. Recurring and non-recurring charges will apply for the installation and use of any newly installed CompleteLink 2.0 contributory or eligible services, with exceptions as noted elsewhere within this product offering.
10. With the exception of local exchange access service, CompleteLink 2.0 customers are not required to purchase any of the MARC Contributory Services.
11. Additional discounts will not apply to the eligible CompleteLink 2.0 products, except as contained within this offering or promotional offers but will apply to Business Trunks (SuperTrunks^{/1/}, Digital Loop Service (DLS), and Analog PBX), MegaLink 1.5 (DS1) service, Plexar I and II (excluding Plexar Express & Custom), SmartTrunk (ISDN PRI), and local service components of Access Advantage Plus, where term rates may apply along with the CompleteLink 2.0 discounts.

/1/ For agreements established on or after October 10, 2012 the MARC Volume Discount is no longer available for SuperTrunk service.

/2/ Material formerly appeared on Sheet 1 of this Section.

COMPLETELINK® 2.0 (cont'd)

D. Rates

1. Service Elements

a. % MARC Volume Discount On Eligible Services^{/1/}

MARC	Maximum Annual Discount	1 Year ^{/7/}	2 Years ^{/7/}	3 Years ^{/5/}	5 Years ^{/4/}	(C)
\$1,200	\$240	2.0%	3.0%	4.0%	5.0%	
3,000	600	2.0%	3.0%	4.0%	5.0%	
7,000	1,080	3.0%	4.0%	5.0%	6.0%	
12,000	1,750	4.0%	5.0%	6.0%	7.0%	
18,000	2,450	4.0%	5.0%	6.0%	7.0%	
25,000	4,000	5.0%	6.0%	7.0%	8.0%	
35,000	6,000	5.0%	6.0%	7.0%	8.0%	
50,000	9,000	6.0%	7.0%	8.0%	9.0%	
75,000	12,500	7.0%	8.0%	9.0%	10.0%	
100,000	16,500	8.0%	9.0%	10.0%	11.0%	
125,000	22,000	8.0%	9.0%	10.0%	11.0%	
150,000	24,000	9.0%	10.0%	11.0%	12.0%	
200,000	32,500 ^{/2/}	10.0%	11.0%	12.0%	13.0%	
IntraLATA Toll Rates, per MOU ^{/3/}		\$.10	\$.10	\$.10	\$.10	

/6/

/1/ MARC Volume Discounts may not exceed the above listed Maximum Annual Discounts per plan, per year.

/2/ This Maximum Annual Discount applies to agreements established on or after October 1, 2009 only.

/3/ MARC Volume Discounts do not apply to the IntraLATA Toll rates quoted above.

/4/ For agreements established on or after October 10, 2012, the 5 year term agreement will no longer be available.

/5/ For new agreements established on or after October 3, 2013, the 3 year term agreement will no longer be available.

/6/ Material now appears on Sheet 6.1.

/7/ Effective May 1, 2026, business lines or accounts that are not currently on a CompleteLink 2.0 term cannot be moved to or placed on a new or existing CompleteLink 2.0 term. Lines currently on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or Easy Rate, cannot be changed to CompleteLink 2.0. Only business lines or accounts that are either currently on a CompleteLink 2.0 term or whose term expired within the last 60 days of establishing a new term, may start a new CompleteLink 2.0 term. In addition, customers may no longer participate in a CompleteLink 2.0 term greater than 1-year.

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EASY RATE

Effective May 1, 2026, business lines or accounts currently on an Easy Rate optional business package cannot be moved or changed to be established as an Easy Rate package line. Lines on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or CompleteLink 2.0, cannot be changed to an Easy Rate package line. In addition, existing Easy Rate lines can no longer establish new term plans.

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A. Description

Easy Rate is an optional business package offer that include a network access line, customer selected Custom Calling Services (optional) and hunting (optional). Customers must subscribe to a minimum of 40^{/1/} lines.

B. Terms and Conditions

Easy Rate is available to business customers with a minimum of 40^{/1/} business exchange access lines. Line counts may be combined from any state where an AT&T ILEC provides local service and where the Easy Rate plan is also available to meet the 40^{/1/} line minimum requirement. All the customer's lines must be subscribed to Easy Rate.

All lines will include unlimited local usage, customer selected Custom Calling Services (optional), and hunting (optional) at the package price per line as shown in C. 'Prices' following. Easy Rate is available on a term plan or on a month-to-month basis.

If the Easy Rate account falls below a total of 40^{/1/} eligible lines per account for a given month, the rates will revert to standard component month to month rates. Customers must specifically request to be returned to Easy Rate, if desired, if their account line total returns to the 40^{/1/} line minimum.

Standard nonrecurring charges apply to establish and change lines, hunting, and Custom Calling Services except as noted below.

Easy Rate is available only on business Flat Rate Business Access Line Service only. Other class of service lines or types must be established on a separate account and billed separately.

Easy Rate is not available on FX Service, ISDN, Coin, PRI, Inmate, Hotel-Motel, 800/900, Hot Line, Telebranch, Location Routing Service, Payphone Exchange Access Service, WATS access lines, PBX, DID, Centrex, PLEXAR or Semi-Public Coin services.

Except as provided below, Non-Recurring Charges (NRCs) shall be waived for Easy Rate Customers for 1) the establishment of all local exchange access lines and associated vertical features ordered at the time of initial subscription to Easy Rate; and 2) NRCs shall also be waived for Easy Rate Customers changing to/from hunting service. NRCs will apply to stand alone features added to an existing Easy Rate account when such features are added subsequent to the initial subscription. NRCs shall not be waived for Customers subscribing to a Month-to-Month plan.

Easy Rate is available with any or all of the following Custom Calling Services. The package price will not change regardless of the number of these services selected.

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|-------------------|----------------------------------|
| Caller ID | Remote Access to Call Forwarding |
| Call Waiting | Call Return |
| Call Forwarding | Auto Redial |
| Three-Way Calling | Call Blocker |
| Speed Calling 30 | |

/1/ The minimum line requirement for Easy Rate agreements established between September 9, 2013 and June 20, 2018 shall be reduced to 10.

EASY RATE (cont'd)

C. Prices

	<u>USOC</u>	<u>Monthly Rate</u>	
<i>Payment Option</i>			
12 Months ^{/2/}	PGOZA	\$50.00	(N)
18 Months ^{/2/}	PGOZA	50.00	(C)
24 Months ^{/2/}	PGOZA	50.00	(C)
36 Months ^{/2/}	PGOZA	50.00	(C)
48 Months ^{/1/}	PGOZA	50.00	
60 Months ^{/1/}	PGOZA	50.00	
Month-to-Month.....	PGOZA	50.00	

D. Rate Application

Customers can de-select (or select) any of the Custom Calling Services at any time at no charge.

/1/ Easy Rate Agreements with 48 & 60 month terms may not be established on or after September 9, 2013.

/2/ Effective May 1, 2026, business lines or accounts currently on an Easy Rate optional business package cannot be moved or changed to be established as an Easy Rate package line. Lines on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or CompleteLink 2.0, cannot be changed to an Easy Rate package line. In addition, existing Easy Rate lines can no longer establish new term plans.

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