

## AT&T OKLAHOMA GUIDEBOOK

### PART 7 - Central Office Optional Features SECTION 4 - Remote Call Forwarding (RCF) Service

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2nd Revised Sheet 1

#### TELEBRANCH<sup>SM</sup>

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Except as otherwise indicated for Wire Centers in Part 2, Section 2.A. paragraph 5, effective November 1, 2025, Telebranch<sup>SM</sup> (Remote Call Forwarding) described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change existing service arrangements will not be accepted.

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#### A. Regulations

1. TeleBranch is a service whereby a call placed from an exchange access service (the originating station) to a customer's (the TeleBranch customer) telephone number (the call forwarding location) is automatically forwarded by Company serving office equipment to the customer's remote location. Terminating stations must have incoming-call capability.
2. TeleBranch service is subject to availability of suitable facilities, provided no unusual expense is involved.
3. TeleBranch service cannot terminate on or be forwarded to:
  - Payphone Exchange Access Service (PEAS)
  - Access services unless otherwise specified in the Access Service Tariff (or the Access and Related Interconnection Services Guidebook)
  - 700 numbers
  - International telephone numbers
  - Numbers associated with N11 services such as 911, 411, 511 or 211
  - Other Telebranch number
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
5. TeleBranch is not suitable for data transmission.
6. TeleBranch is available with Long Distance Message Telecommunications Service, 800 Service or Local Exchange Service.
7. The customer shall subscribe to sufficient TeleBranch features and facilities to adequately handle calls to the TeleBranch customer without interfering with or impairing any services offered by the Company. See 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
8. The TeleBranch customer is responsible for subscribing to the appropriate usage service arrangement for each access path; i.e., Local TeleBranch Flat-Rate Usage, Long Distance Message Telecommunications Service, 800 Service, or similar service provided by an interexchange carrier.

**TELEBRANCH<sup>SM</sup> (Remote all Forwarding)**

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For Service Descriptions and Rates, see AT&T Illinois Guidebook Part 7, Section 4.

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