

AT&T OKLAHOMA GUIDEBOOK

PART 4 - Exchange Access Services SECTION 1 - Exchange Service Areas

3rd Revised Sheet 1

EXCHANGE ACCESS SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Exchange Access Service, Business and Residential Exchange Access Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)

A. General

The local exchange rates shown in this Guidebook are applied in accordance with the provisions of this Guidebook for services located within each exchange. Unless otherwise specified, the charges quoted are for periods of one month and are payable monthly in advance.

B. Application of Rates

The basic rate element for the business and residence local exchange services offered in this Guidebook is the Exchange Access Line. Exchange Access Lines are subject to the nonrecurring charges specified in 'Service Charges' in Part 3, Section 1.

The Exchange Access Line is composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the network interface at the demarcation point of the customer premises. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and for local calling appropriate to the local calling option selected by the customer. Touch-tone Calling Service is included in the service provided over the exchange Access Line and provides the capability for the origination of calls by means of instruments equipped for tone-type address signaling.^{/1/}

1. Classification of Exchanges

The classification of an exchange into rate schedules is based on the total number of exchange access arrangements (EAA) in the exchange. When for a minimum period of 120 days the total number of exchange access arrangements in an exchange or in the area within which extended area service is provided for an exchange is more or less than the number shown for the classification then applicable to such exchange, that exchange shall be reclassified to its proper rate schedule as specified by this Guidebook.

2. Flat Rate Services

The rates for flat rate services include the exchange access line and unlimited outgoing local usage within the local calling scope for the exchange or zone where the service is being provided.

3. Local Extended Area Service

Where an exchange is included in a local extended area service arrangement, the total number of exchange access arrangements in the area within which extended area service is provided for that exchange, whether Company or non-Company exchange access arrangements, is used to determine the proper rate schedule. Where applicable, extended area service charges are applied in addition to the rates for the local exchange services specified for these exchanges and zones.

/1/ Exchange Access Lines **not** equipped for Touch-tone Calling Service are classified as obsolete for existing installations at existing locations for existing customers unless local exchange service is provided by an electromechanical central office.

EXCHANGE ACCESS SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Business and Residential Exchange Access Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)**A. Exchange Rates**1. Business and Residence Exchange Access Line Rates, Per Line^{/1/}

Classification of Exchanges		Business Access Line ^{/4/}		PBX Flat Trunk	Residence Access Line
Schedule	Total # of EAA's	Two-way or 1-Way Originating ^{/5,6/}	911 or Inward Only		
1 ^{/3/}	0 to 1,800	\$2,774.00	---	---	\$50.00
1		2,774.00	\$4,087.00	\$4,087.00	50.00
2 ^{/3/}	1,801 to 5,000	2,774.00	---	---	50.00
2		2,774.00	4,087.00	4,087.00	50.00
3 ^{/3/}	5,001 to 20,000	2,774.00	---	---	50.00
3		2,774.00	4,087.00	4,087.00	50.00
4 ^{/3/}	20,001 to 50,000	2,774.00	---	---	50.00
4		2,774.00	4,087.00	4,087.00	50.00
5 ^{/3/}	50,001 to 100,000	2,774.00	---	---	50.00
5		2,774.00	4,087.00	4,087.00	50.00

Metropolitan Exchanges

6 ^{/3/}	100,001 to 500,000	2,774.00	---	---	50.00
6		2,774.00	4,087.00	4,087.00	50.00
7 ^{/3/}	500,001 and above	2,774.00	---	---	50.00
7		2,774.00	4,087.00	4,087.00	50.00

/1/ In addition, apply appropriate fees per line as found in paragraphs B.6, B.7 and B.9 in Part 4, Section 1 under Exchange Access Service.

/2/ *Reserved for future use*

/3/ Obsolete -- these rates are applicable to existing installations with rotary service at existing locations for existing customers.

/4/ Term Pricing Plans described in Part 20, Section 4 are available to customers in exchange classifications 1, 2, 3, 4, 5, 6 and 7.

/5/ See Part 20, Section 4 – CompleteLink, for additional discount information.

/6/ See Part 20, Section 4 – SimpleLink, for additional discount information.

FOREIGN EXCHANGE SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Foreign Exchange Service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)**A. General Regulations**

Foreign Exchange service is exchange service furnished to a customer from an exchange other than the one in which he is located.

Such services are not in accord with the general plan of furnishing telephone service, and they will be furnished only under special conditions where the service is warranted by the circumstances involved. The Company does not obligate itself to furnish these services, particularly when it involves undue expense or impairment of the service furnished the general public.

Customers, for the exchange portion of the service, are also subject to the rules and regulations of Part 4, Section 1; and for the private line portion of the service, are subject to the rules and regulations of Part 15, Section 1.

B. Rates

1. The Private line portion of Foreign Exchange Service will be provided at rates and charges as found in Part 15. The exchange portion of Foreign Exchange Service will be provided at the rates and charges as found in this offering and Part 4, Section 2. The calling scope for each foreign exchange access line is as found in Part 4, Section 1.

- a. Foreign Exchange Dial Tone Offices and Rate Schedules

<u>Foreign Exchange Dial Tone Office</u>	<u>Foreign Exchange Rate Schedule</u>	<u>Foreign Exchange Dial Tone Office</u>	<u>Foreign Exchange Rate Schedule</u>
Ada	8 ^{/1/}	Braggs	2 ^{/1/}
Afton	3	Breckinridge	9
Alex	2	Bristow	5
Allen	2	Byars	1
Alluwe	1	Cache	3
Altus	7 ^{/1/}	Caddo	2
Alva	5	Calvin	1
Anadarko	5	Carney	2
Antlers	4	Carrier	9
Ardmore	8	Cashion	2
Atoka	5	Cement	2
Bartlesville	10	Chandler	4
Bennington	2	Chelsea	13
Bessie	4	Cherokee	3
Billings	2	Chickasha	7
Binger	2	Claremore	7
Blackwell	5	Cleveland	4
Blair	7 ^{/1/}	Clinton	6
Bokoshe	2	Coalgate	3
Boswell	2	Collinsville	5

^{/1/} In addition, apply the appropriate charges for expanded flat-rated calling scopes as found in Part 4, Section 1 (and Section 2).

FOREIGN SERVING OFFICE SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Foreign Serving Office Service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)**A. General Regulations**

Foreign serving office service is exchange service furnished to a customer in a multioffice exchange via private line service from a serving office other than the one which serves the area in which he is located.

Such service is not in accord with the general plan of furnishing telephone service, and will be furnished only under special conditions where the service is warranted by the circumstances involved. The Company does not obligate itself to furnish this service, particularly when it involves undue expense or impairment of the service furnished the general public.

This service is available only in connection with one party business or residence service or Centrex.

B. Rates

1. The Exchange portion of Foreign Serving Office service is furnished subject to the rules and regulations and rates of the foreign serving office from which they are furnished.
2. The private line portion of Foreign Serving Office service will be provided subject to the rules, regulations, and rates found in Part 15 of this Guidebook.
3. All other services and equipment are subject to the rules, regulations, and rate of the exchange in which the termination is located.

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, all Other Exchange Access Services described in this will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)**COMPLETELINK® 2.0****A. Description**

CompleteLink 2.0 is an optional volume discount plan that provides business customers monthly discounts on selected eligible business services based on the customer's Minimum Annual Revenue Commitment (MARC). CompleteLink 2.0 also provides a discounted rate on business local exchange access lines and on local toll calls. CompleteLink 2.0 requires AT&T Oklahoma local exchange access and/or local usage service.

B. DefinitionsContributory Services

Those services whose revenue is counted towards achievement of the customer's selected MARC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

C. Terms and Conditions

1. A customer may subscribe to multiple CompleteLink 2.0 agreements at the same time, as further defined in 20. following, but a telephone number may only be included under one CompleteLink 2.0 plan. See 20. following for additional information.
2. CompleteLink 2.0 is limited to a maximum of 3,000 statewide BTN's (Billed Telephone Numbers) billed to the customer of record. For agreements established on or after October 1, 2009 CompleteLink 2.0 will be limited to a maximum of 1,000 BTN's per agreement in total billed to the customer of record.
3. CompleteLink 2.0 discounts are not available on any local toll optional calling plans or eligible business services with existing term discounts except as noted elsewhere within this product offering.
4. CompleteLink 2.0 is offered under a one year, two year, three year^{/2/}, or five year term^{/1/}. Customers must select one of the offered MARC levels and must sign a Confirmation of Service Order to indicate their selections. A customer may increase their MARC level at any time without assessment of early termination charges. To increase a MARC, the customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in Section E. (*Termination Charges and Credit Allowances*) below, are applicable unless the customer qualifies for a Business Downturn MARC Downgrade as defined in Section E. (*Termination Charges and Credit Allowances*) below.
5. The customer must meet or exceed the selected MARC at the end of each 12-months of the term plan. If the customer fails to meet or exceed the MARC in any year of the customer's term, the customer will be billed a Shortfall, which is the difference between the MARC and the actual billings for the Contributory Services, excluding taxes and surcharges.

/1/ For agreements established on or after October 10, 2012 the five year term agreement will no longer be available.

/2/ For new agreements established on or after October 3, 2013 the three year term agreement will no longer be available.

PLEXAR®-II

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Plexar®-II service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)**A. Descriptive Summary**

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

Plexar-II Service is a central office based business communications system. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on premises of the Company. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Telcordia.

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)^{/1/}. Each Plexar-II BRI station consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), configured for circuit switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps.

B. General

1. Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. The appropriate exchange access line rates, charges and fees shall apply as found in Part 4 (Local Exchange) or Part 17 (Integrated Services).
2. Feature Array
 - a. Standard Features

The following standard features are available with each Plexar-II basic station subject to the serving central office capability.

1. Additional Call Offering^{/2/}: Notifies the user of a waiting circuit-switched voice call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.
2. Automatic Callback Calling^{/3/}: Allows a Plexar-II user who encounters a busy condition when calling another Plexar-II station line to be automatically called back when the called station becomes idle.
3. Automatic Identified Outward Dialing (AIOD): Provides for the identification of outgoing Long Distance Message Telecommunications Service (LDMTS) messages and the billing of these messages by station number where the LDMTS is provided by the Company.
4. Reserved for future use

/1/ Not available on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/2/ Available only to BRI stations.

/3/ Not available to BRI stations.

PLEXAR®-CUSTOM

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Plexar®-Custom service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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(N)**A. Scope of the Plan**

PLEXAR-Custom service is a central office based service. Two serving arrangements are available. They are:

ESS Arrangement

This PLEXAR-Custom arrangement utilizes ESS technology and is based on the use of simulated access facilities in which the customer specifies the desired level of exchange access.

Specialized Arrangement

This PLEXAR-Custom arrangement is provided when the customer's requirements are not met with current ESS technology. This arrangement also uses the simulated access facilities for exchange access.

Both PLEXAR-Custom serving arrangements may be provided by utilizing existing Company facilities and equipment, construction of new facilities and the purchase of new central office equipment or any combination thereof. These arrangements will be provided only when in the judgment of the Company it is practicable and will not be detrimental to any other services furnished by the Company. PLEXAR-Custom arrangements are intended for use by business customers with a minimum requirement of 75 stations within any serving central office.

B. General Regulations

1. Each PLEXAR-Custom specialized arrangement is intended for use by a specific customer at designated locations only. Any major changes requested by the customer to the service arrangement may result in a change of rates and charges.
2. On or prior to the expiration date of any PLEXAR-Custom service contract negotiated on or after August 1, 2012, the customer must elect one of the following options:
 - a. Negotiate and enter into a new contract mutually agreeable to the customer and the Company;
 - b. Continue to accept service which the Company will provide solely on a month-to-month basis, at the original contract rates plus an additional \$10 per station; or
 - c. Discontinue service.

If the customer makes no election, the Company will continue to provide service on a month-to-month basis, at the original contract rates plus an additional \$10.00 per station, until either a new contract is negotiated or service is discontinued.

For service negotiated prior to August 1, 2012:

At the conclusion of the contract, the customer must elect one of the following options:

- a. Renew the contract of the terms, conditions and rates that are offered at that time.
 - b. Discontinue the service.
3. One primary directory listing will be furnished with this service in accordance with the regulations set forth in 'Directory Listings' found in Part 12, Section 1.
 4. The assignment of telephone numbers for this service shall be in accordance with 'Rules and Regulations Applying to All Customers' Contracts' found in Part 2, Section 2.
 5. Each station line will terminate in a network interface at the customer's premises. The network interface is included in the station line installation charge.

PLEXAR-I

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025 Plexar®-I Service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. General Rules and Regulations

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

1. PLEXAR-I is an optional communications system arrangement for business customers which combines two or more individual one-party business exchange access lines into a PLEXAR-I group. PLEXAR-I is available only where the necessary facilities exist. PLEXAR-I service consists of two components, the Base System Charge and the Feature Capability Charge.
2. In addition to the PLEXAR-I system charges and feature capability charge specified in the following, the appropriate rates, additives and fees for business exchange access lines as found in Part 4, Section 1 and Section 2 shall apply. PLEXAR-I lines can also be arranged for hunting.
3. Directory listings will be furnished in accordance with the regulations set forth in 'Directory Listings' in Part 12, Section 1.
4. All PLEXAR-I lines will be equipped with the standard features specified in the following Feature Array. Standard Packages I and II are obsolete to existing customers. These obsolete systems can add stations with existing features, but cannot add obsolete features not presently on their system. Obsolete Standard Package I consist of the following features: Add-On, Call Hold, Call Pickup, Consultation Hold, Intercom Calling, Touch Tone and Transfer. The only distinction in standard features between obsolete Standard Package I and obsolete Standard Package II is that obsolete Standard Package II includes Code Access Calling.
5. PLEXAR-I lines and extensions may be terminated at one customer premises, different premises--same central office, or different premises--different central office. Appropriate private line charges as stated in Part 15 apply to PLEXAR-I.
6. Temporary suspension of service is not applicable to this service.
7. The Add-On/Consultation Hold and Call Forwarding features are furnished subject to transmission limitations. The Company does not guarantee satisfactory transmission on such arrangements. If the customer requests additional equipment to improve transmission, and it is feasible, additional rates and charges based upon the costs incurred apply.

PLEXAR® EXPRESS

(C)

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Plexar®-Express Service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. Descriptive Summary

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

Plexar Express is a network service for business customers that is comparable to a key system or PBX business communications system. It provides similar capabilities through an offering of commonly used business communications features.

A customer can equip each person/place in their enterprise needing access to telecommunications with a Plexar Express station. There is no minimum and no maximum station size requirement for this service. Stations in a system share Plexar Express Access Lines for incoming and outgoing calls to the Public Switched Telephone Network.

One or more customer locations within a serving central office area are grouped into a single Plexar Express system. "Intercom" calling using less-than-seven-digit dialing among all the Plexar Express stations in a single system is provided at no additional cost. Linking of separate Plexar Express systems for intercom calling requires tie lines or other arrangements from other guidebooks and may require Plexar Express tie line termination charges.

While this service is available to business customers of any size, the feature set is more appropriate for small/medium-sized customers. If more numerous and more sophisticated features are necessary, they can be provided through other members of the Plexar family such as Plexar-II and Plexar Custom.

B. General

1. Plexar Express consists of three main elements: stations, loops and optional tie line terminations.

Plexar Express Stations provide call handling and custom calling services such as Call Forwarding, Call Hold, etc.

A "loop" is the common term for outside plant facilities from the central office to the network interface at the customer's premises. Within Plexar Express, one type of loop (a Plexar Express Intercom Loop) only provides for station-to-station calling (intercom calls). Another type of loop (a Plexar Express Access Line), besides providing station-to-station calling, also provides for calling to or from the Public Switched Telephone Network.^{/1/}

The total number of stations determines the total number of loops, with customers determining how many intercom and how many access line loops they need. A customer with 15 stations needs 15 loops, from any combination of intercom loops and/or access lines. The outside calling capability of access lines is shared among all stations; it is not dedicated to any specific station, just as in a key system or a PBX.

Plexar Express Tie Line Terminations are available for terminating either analog, digital or other tie line arrangements into the Plexar Express system. These can link two or more systems together that are located in different central office serving areas. If multiple locations are located in the same central office serving area, tying arrangements are inherent in the Plexar Express system at no extra charge.

^{/1/} Intercom Loops are not applicable to stations associated with Access Advantage Plus Service found in Part 6, Section 7.

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025 Direct Inward Dialing (DID) Service to Customer Premises Located Switching Systems and Automatic Identified Outward (AIOD) Service from Customer Premises Located Switching Systems will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)

DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS

A. Regulations

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. Direct Inward Dialing telephone numbers are normally provided on a consecutive number basis. Direct Inward Dialing numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Company and, is within the normal limitations of the serving office. The Company retains its rights to the administration and use of telephone numbers as described in 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
3. The service includes the serving office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to station lines and attendant positions associated with customer premises located switching systems.
4. The service must be provided on all lines in an exchange access line group arranged for inward service.
5. The charges for the service, as provided in Rates and Charges following, are in addition to the applicable charges for other services which may be provided. Refer to Part 4, Section 2 for one-party business exchange access line service.
6. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
7. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
8. Directory listings will be provided in accordance with the regulations of 'Directory Listings' in Part 12, Section 1 for listed number groups. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
10. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.
11. Note that special steps are required for PBX customers to have 911 service features consistent with those provided to other end users in the same 911 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 911 service within the area serviced by the PBX in accordance with the provisions of '911 Emergency Number Service' in the AT&T Tariff.

AREAWIDE NETWORKING

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, AreaWide Networking Service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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(N)**A. General****1. Descriptive Summary**

- a. AreaWide Networking is a service that improves the interlocation networking capabilities of customers connected to Company central offices. AreaWide Networking allows a customer having multiple locations and/or multiple telecommunication systems to establish a uniform dialing environment and/or remote access to network facilities.
- b. AreaWide Networking uses the public switched network to provide capabilities and features typical of a virtual private network. Interlocation transport through the public network and/or private dedicated facilities is provided to end-users with a Private Branch Exchange (PBX), key system, Plexar, Centrex or an individual exchange access line. AreaWide Networking has available three types of standard service: a Dialing Plan Service option, a Remote Access to Facilities option and an Access Path Dialing Plan option. These standard service options can be purchased where Company facilities and equipment are available.
- c. AreaWide Networking requires customers to subscribe to the basic Company exchange services (i.e., Digital Loop Service, Plexar, single business line, etc.) in addition to the AreaWide Networking service, in order to provide the networking capabilities described above.
- d. Optional expanded local calling scopes and optional toll-free calling scopes available to other Company business and end user customers are also available to AreaWide Networking customers at the applicable rates and charges as specified in the appropriate offerings of the Company. The rates, charges and regulations in this section are in addition to those specified in this and other Company guidebooks (e.g., Local Exchange, Long Distance Message Telecommunications, etc.).

2. Service Availability

The Company will provide AreaWide Networking service from any Company exchange to another Company exchange within a geographic service area known as a Local Access and Transport Area (LATA), where facilities and equipment are available. The customer is responsible for designating Preferred Interexchange Carrier(s) (PICs) for applicable AreaWide Networking calls. Calls terminating inside the LATA boundary will incur toll charges, when applicable. This guidebook section does not create an obligation for the Company to construct such facilities or equipment for this service.

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, all the Services described in this Section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)**PUBLIC RESPONSE CALLING SERVICE****A. General**

1. In addition to the applicable regulations in other sections of this Guidebook, the following regulations apply specifically to Public Response Calling Service.
2. Public Response Calling Service is a business service which provides facilities for call-in programs such as opinion surveys, question and answer programs, contests, etc., which are publicly advertised with the objective of getting the public to respond by calling the advertised telephone number.
3. In order to provide satisfactory service to the general public, customers with service other than Public Response Calling Service, who publicly advertise call-in programs which, in any given hour, have more than 15% of the calls to the call-in program reach a busy signal, and who intend to continue to publicly advertise call-in programs, must subscribe to Public Response Calling Service, and may not have any other form of telephone service where the telephone number is publicly advertised in connection with a call-in program.
4. This service is offered only to customers located in the following exchanges and at the rate stated in B. following, based upon the availability of facilities.
Exchange
Oklahoma City Metropolitan
Tulsa Metropolitan
5. A serving office prefix specified by the Company will be used to provide Public Response Calling Service. Customers who subscribe to this service will be required to change from the telephone number formerly used for their call-in program to a number with the specified serving office prefix.
6. Public Response Calling Service is provided only to customers from the Principal Zone of the Metropolitan Exchanges.
7. Public Response Calling Service shall not be used for the transmission of prerecorded announcements; such service will be provided as specified in 'Announcement Distribution Services' in Part 20, Section 8.
8. Public Response Calling Service is provided only for receiving calls. Outward calling is not provided as a feature of this service.

B. Rates

	<u>Monthly Rate</u>	<u>Service Charge</u>
Public Response Calling Service Lines (1MN)		
Oklahoma City Metropolitan Exchange	/1/	/2/
Tulsa Metropolitan Exchange	/1/	/2/

/1/ The one-party business exchange access line service rates and fees as shown in Part 4, Section 2 applies for each line.

/2/ A Service Charge as specified in Part 4, Section 2, Paragraph A.2.a. will apply to each Public Response Calling Service line.

COMPLETE CHOICE® ENHANCED

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Complete Choice® Enhanced service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. Description

Complete Choice Enhanced is a collection of services that includes an exchange access line and the Custom Calling Services listed below. It is available to residence customers only.

Residential customers who subscribe to Complete Choice Enhanced will receive a discounted rate on their total monthly recurring bill for Complete Choice Enhanced where the following Custom Calling services are purchased as a monthly subscription only:

Calling Name and Number Delivery (Caller ID)	Call Blocker
3-Way Calling	Speed Calling 8
Call Waiting	Call Return
Call Waiting ID	Priority Call
Call Forwarding	Selective Call Forwarding
Call Forwarding-Busy Line/Don't Answer & Star Code Access to Voice Mail	

Call Waiting, Caller ID, and/or Call Waiting ID may be de-selected from Complete Choice Enhanced at the customer's option. Any or all of these features may be added back to the package at the customer's request. No adjustment is made to the package price when any of these features are included or not.

Caller ID will not be included in Complete Choice Enhanced only if Caller ID is not available to the customer due to service availability in the customer's serving Central Office. Such customers will pay a reduced monthly rate for the package, which may be reflected as a credit on the customer's bill. No credit is given if the customer de-selects Caller ID.

Information contained herein applies only to customers subscribing to this service under a contract or term agreement executed prior to December 1, 2005. This information constitutes the conditions of service for these customers. All such conditions of service will continue to apply to said customers for the duration of the contract or term agreement.

Call Forwarding-Busy Line/Don't Answer may be de-selected and no adjustment will be made to the package price. Nonrecurring installation charges do not apply these services are de-selected or re-selected after the original package subscription.

B. Terms and Conditions

1. The component services may be purchased at their individual rates.
2. Discounted monthly rates for any other combinations of the services provided in Complete Choice Enhanced on the same access line, as specified elsewhere in this offering, do not apply under Complete Choice Enhanced.
3. All features must be purchased on the same line in order for the customer to be eligible for Complete Choice Enhanced pricing.
4. The Custom Calling nonrecurring Service and Equipment Charges will apply when the customer initially subscribes to the package and must add one or more Custom Calling services to create the package on the line. The charges will not apply if the customer is changing from another feature package to Complete Choice Enhanced on the same order.

HOT LINE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Hot Line service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. Description of Service

Hot Line provides an access line the capacity to automatically originate a call to a preassigned number. The call is immediately and automatically triggered by an off-hook condition. Incoming calls are received normally. Hot Line is available only where facilities permit.

Coin, multi-party and multi-line hunt lines are excluded from employing the Hot Line feature.

B. Rates and Charges

The rates and charges for these services apply in addition to the established rates and charges for the access line and any other associated services.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Service Charge</u>
Hot Line				
Business	HLA	\$1,156.00	Initial \$25.00 Subsequent 5.00	\$23.00 23.00

TOLL RESTRICTION

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Toll Restriction service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. Regulations

1. Toll Restriction is a central office service that allows only seven-digit dialed calling and denies access to operator services and directory assistance. Restricted calls are directed to a central office announcement.
2. Toll Restriction is activated when a dialed number is preceded by a one or a zero or made to directory assistance. However, calls to Inward WATS services are not restricted, and where facilities permit, one plus calls to Company business offices and repair services are not restricted.
3. All calls to operator services and directory assistance services are disallowed for both residence and business customers.
4. Toll Restriction is provided in conjunction with one party flat rate business and residence Local Exchange Service.
5. The minimum contract period for this feature is one month.
6. Toll Restriction is available only in ESS and digital central offices.
7. The customer indemnifies and saves harmless the Company from any and all claims, losses and damages caused by this restriction of the customer's long distance calling. See 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.

B. Rates

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Toll Restriction, per line equipped				
Residence	DH2	\$3.00	\$2.00	\$11.25
Business.....	DH2	4.80	2.00	6.75

900 CALL RESTRICTION

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, 900 Call Restriction service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. Regulations

900 Call Restriction is a central office service that allows customers to restrict certain types of outgoing calls from being placed over their exchange access lines. 900 Call Restriction is activated when a dialed number is preceded by a 900 prefix. Restricted calls are directed to a central office announcement.

900 Call Restriction is provided in conjunction only with residence and business one party flat rate and message rate local exchange services, including Centrex and PLEXAR. 900 Call Restriction is furnished only from central offices equipped to provide the service and where facility capacities permit.

B. Rates

The following rates and charges apply in addition to the established rates and charges for the services with which this service is associated.

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Service Charge</u>
900 Call Restriction, per line equipped ^{/1/}			
Residence	CREXK	No charge	No charge
Business ^{/2/}	CREXK	\$10.50 ^{/3/}	\$6.75 ^{/3/}

/1/ Beginning January 1, 1994, the nonrecurring charge and service charge will be waived to subscribers establishing new service for a 60-day period after the service is installed.

/2/ Applies per main station for PLEXAR and Centrex.

/3/ Not applicable to churches, schools and charitable organizations.

INTRALATA WHOLESALE SERVICE (IWS)

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Intralata Wholesale Service (IWS) service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
|
(N)**A. DESCRIPTION**

IntraLATA Wholesale Service (IWS) offers ICs the ability to transport 1+ IntraLATA toll calls placed by the IC's end users over the Company's network from the Company's access lines provided to the Company's end users. Customers with a valid Carrier Identification Code (CIC) and that are certificated by the Public Utilities Commission (PUC) are eligible to purchase IWS from this guidebook. IWS provides an originating and terminating toll IntraLATA service offering to an IWS customer. The network announcement heard by a caller will be that of the Company, not the IWS customer as the IWS customer uses the Company's infrastructure including network announcement.

IWS allows ICs with a valid Carrier Identification Code (CIC) to route all 1+ IntraLATA toll traffic, 0+ Collect and 0+ Billed to Third Party IntraLATA calls over the Company's existing network. 0+ Collect Calls and 0+ Billed to Third Party IntraLATA calls will route over the Company's network and will be completed by the Company. The IWS customer will not be charged the MOU for these calls.

Excluded from IWS are casual dialed IntraLATA toll calls (101XXXX+1), Foreign and Home Numbering Plan Area (F/HNPA) 555-1212 intraLATA, HNPA 555-1212 interLATA and Coin service (1+ Coin Service will not work without Exchange Access Operator Services Signaling and coin control signaling provided by the subscriber's trunk group).

B. DEFINITIONS

CALL - Denotes a call originating and terminating within the same LATA, or an originating attempt.

CARRIER IDENTIFICATION CODE (CIC) - Denotes the numeric code that is assigned by the North American Numbering Plan Association (NANPA) to long distance carriers for the provisioning of Feature Group B and/or D trunk side Access Service. The four digit numeric code uniquely identifies the IC.

CUSTOMER(s) - Denotes any individual, partnership, association, joint-stock company, Trust, corporation or government entity or any other entity which subscribes to the services offered under this guidebook.

END USER - Denotes any customer of an intrastate telecommunications service that is not a carrier.

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025 all Miscellaneous service described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

BUSY-OUT ARRANGEMENT - ROTARY HUNTING GROUP^{/1/}

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Busy-Out Arrangement – Rotary Hunting Group service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. General

1. The following rates and charges, with their associated regulations, will apply for the equipment and facilities which are not regularly furnished under the various classes of exchange service. These rates and charges apply in addition to the established charges for the service with which the equipment is associated.
2. Unless specifically excepted, installation charges quoted in this section do not apply to reconnections of in-place miscellaneous equipment.
3. For the purpose of applying private line charges, the regulations and charges specified in Part 15 will apply.

B. Rates

For each group of exchange access lines so arranged.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation and Move Charge</u>	<u>Service Charge</u>
Control equipment at the serving office	P89	\$985.00 ^{/2/} (I)	\$15.00	\$6.75
Signaling channel.....		As specified in Part 15		
Change in point of break in rotary number group.....		---	7.00	6.75

/1/ The number of exchange access lines that can be busied out in any Electronic Switching System will be determined by the Company.

/2/ Includes the provision of two busy out arrangements over separate signaling channels within a rotary hunting group.

CUSTOMER STUDY

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Customer Study service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. Description of Service

Customer Study is a network traffic measurement report service that provides a count of the number of outgoing and incoming calls and the number of incoming call attempts, which receive a busy signal. This study is intended to assist customers in designing and administering their telephone systems.

B. Rules and Regulations

1. The following rules, regulations and rates are in addition to those established for all associated services, as well as, other regulations as stated in this guidebook.
2. Based on individual customer facilities, this offering is limited to measurements currently available from the local central office.
3. Central office measurements are subject to the availability of facilities and equipment.
4. An initial study week will consist of five consecutive business days, beginning on Monday and ending on Friday. Additional study weeks, provided upon customer request, will run subsequent with the initial week and also consist of five consecutive business days.
5. Requests for a Customer Study require a two to four week interval for installation of central office equipment prior to the start of a measurement period. This interval will vary based upon spare register capacity availability.
6. Upon completion of the study period, the customer will be furnished with the collected data for customer analysis within two to four weeks.
7. Data collected from a previous day and provided to the customer by telephone on a daily basis is considered expedited service.
8. In the event of operational problems, the quality of the study data is not assured.
9. When a customer has service provided from more than one serving office a separate study is required for each serving office and all appropriate charges will apply to each individual study.

C. Rates

	<u>Nonrecurring Charge</u>
Initial study week	
Includes all facilities or groups of facilities studied	\$65.00
Registers, per each.....	15.00
Additional study week, per each	15.00
Expedited service, per week ^{/1/}	30.00

/1/ Applies in addition to the nonrecurring charges for an initial study week and an additional study week.

HOTEL-MOTEL TERMINAL TRUNKS

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Hotel-Motel Terminal Trunks will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
|
(N)**A. Description of Service**

Special circuits to the Long Distance Message Telecommunications switchboards will be provided as specified in the Access Service Tariff (or the Access and Related Interconnection Services Guidebook).

MESSAGE REGISTER EQUIPMENT**A. Rates**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation and Move Charge</u>	<u>Service Charge</u>
Overflow Register Relay Equipment in Serving Office, each ^{1,2/}	MRG	\$8.40	---	\$6.75

NIGHT NUMBER SERVICE FOR CUSTOMER PREMISES COMMUNICATIONS SYSTEMS

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Night Number Service for Customer Premises Communications Systems service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
|
(N)**A. Rates**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation and Move Charge</u>	<u>Service Charge</u>
Night Number Terminal Arrangement Terminals, each	NCB	\$2.95	---	\$6.75

SPECIAL BILLING SERVICE NUMBERS

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Special Billing Service Numbers service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
|
(N)**A. Rates**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Service Charge</u>
Each group of 50 numbers or fraction thereof	BLN	\$5.00	---	\$15.75

/1/ Charges for the channel between the serving office and the customer's premises are those specified in Part 15.

/2/ This equipment is not available to customers served by electronic switching equipment unless the electronic switching equipment has been designed to accommodate this service, including associated provisions for network protection.

TOLL DIVERSION – BATTERY REVERSAL

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Toll Diversion – Battery Reversal service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. Regulations

Toll Diversion using Central Office Battery Reversal allows only seven-digit dialed calling and denies access to operator services. This service may be provided on an individual exchange access line basis. It is available only where facilities permit and when the exchange access lines are served out of the same central office as the equipment.

Equipment located at the customer premises is required in conjunction with Central Office Battery Reversal. This equipment, when activated by the Central Office Battery Reversal, diverts or disposes of the toll call attempt, usually by diverting the call to the attendant.

This service is subject to equipment regulations as defined in this and other sections of this Guidebook. It prevents a station from dialing the long distance network for all purposes including emergencies and directory assistance. These attempts will be diverted to either the attendant or to a recorded announcement depending upon the customer's system. The customer indemnifies and saves harmless the Company from any and all claims, losses or damages caused by this denial.

B. Rates

These rates and charges are in addition to the established monthly and nonrecurring charges applicable to services or equipment associated with Toll Diversion - Battery Reversal Service.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
Toll Diversion – Battery Reversal per exchange access line equipped	TDU	\$1.10	\$6.75

CHARTER NUMBER SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Charter Number service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. Description of Service

Charter Number allows both Business and Residential customers to retain and port their current telephone number to another wire center within the same Rate Center when the customer either changes locations and/or changes types of service. Charter Number allows customers to maintain their existing telephone number while reducing the confusion and expense associated with changing telephone numbers. This service only provides for the porting of telephone numbers within the same Rate Center.

B. Rules and Regulations

1. Charter Number Service is available to POTS, DID/PBX, Centrex/Plexar, ISDN BRI and ISDN PRIME service customers.
2. Charter Number Service only provides porting of a working in service telephone number within the same Rate Center
3. InterLATA porting is not allowed with this service. All numbers ported must be within the same area code (NPA) geographical boundaries. Porting between 9-1-1 service boundaries is also not allowed.
4. No porting is allowed outside of MSA's as defined in FCC Tariff No. 73.
5. After an end user Customer's telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e. Additional Lines) are assigned from the switch in which the main telephone number resides not from the original switch.
6. A ported number only functions from one location.
7. Charter Number Service is available only where facilities and operating conditions permit.

C. Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge Residence / Business</u>	
Charter Number Service	PTLCN	\$0.00	\$20.00	\$20.00

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Long Distance Message Telecommunications service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)**A. Application of Guidebook Offerings**

1. This Guidebook applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components wholly within or partly within LATAs of the State of Oklahoma, between two or more intraLATA points within the State of Oklahoma, where the respective rate centers of such points are also located in said State, and to mobile telephone service under the provisions as set forth in Paragraph G of this Section.
2. Any change in rates or regulations authorized by the legally constituted authorities acts as a modification of all contracts to that extent without further notice.
3. Local Access Transport Areas (LATA) Boundaries.

B. Regulations

1. Scope

Long Distance Message Telecommunications Service (LDMTS) is the furnishing of those service components required for telecommunications between service points in different local service areas in accordance with the regulations and system of charges specified in this Guidebook. The message charges specified in this Guidebook are in payment for Long Distance Message Telecommunications Service furnished between the calling and called service points.

The charges specified in this Guidebook do not contemplate work being performed by the Company employees involved at a time when overtime wages apply, due to the request of the customer, nor do they contemplate work once begun being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, an additional charge, based on the additional costs involved applies.

The Company does not undertake to transmit messages but furnishes the use of its services to its customers for telecommunications.

2. Availability of Services

- a. In case a shortage of service components exists at any time, either for temporary or protracted periods, the establishment of Long Distance Message Telecommunications Service shall take precedence over all others.
- b. Service is furnished subject to the availability of the service components required. The Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.
- c. At the option of the Company, Billed Number Screening^{/1/} will be furnished to control instances of fraud associated with billed to third party, station to station service or person to person collect service, or in response to a customer request.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**E. MOBILE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Mobile Long Distance Message Telecommunications Service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

General Regulations

1. Definition - Mobile long distance message telecommunications service is a communication service through a mobile telephone service base station between a mobile unit and a land wire telephone located outside the flat rate calling scope of the exchange area associated with such base station, but within the same LATA, or between two mobile units served through base stations having different rate centers, both of which are in the same LATA.
2. Availability of Service
 - a. Mobile long distance message telecommunications service is available to mobile units equipped for this service when within range of a mobile telephone service base station through which such service is furnished and subject to transmission, atmospheric and like limitations.
 - b. Calls may be placed either to a specified person or to a specified telephone. The charges applicable are as specified in below.

Rates

The rates between the applicable land wire telephone rate center and the rate center of the serving base station or between the rate centers of two base stations are the Station-to-Station or Person-to-Person rates^{/1/}, according to the connection established, as set forth in A. and C. of this Section and Operator Assistance Service Charges in Part 11 of this Guidebook.

F. SPECIAL REDUCED RATES

Rates Applicable on Certain Holidays - On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the holiday rate applicable on all classes of Two-Point message-rated Long Distance Message Telecommunications Service between points within the State of Oklahoma, is the Evening rate, unless a lower rate would normally apply. Discounts do not apply to service charges as specified in Operator Assistance Service Charges in Part 11 of this Guidebook.

^{/1/} Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**G. SELECTIVE CLASS OF CALL SCREENING**

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Selective Class of Call Screening service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)
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(N)

General

1. Selective Class of Call Screening Service enables a customer, by means of operator identification, to restrict outgoing long distance calls to only those calls which are charged to the called telephone or a third number.^{/1/}
2. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the establishment.
3. This service is available only where service components permit.

Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Selective Class of Call Screening, per system	SRG	\$54.65	\$556.00	\$6.75

H. CONNECTIONS OF CUSTOMER PREMISES EQUIPMENT

Connections of equipment will be made in accordance with the "Connections of Terminal Equipment and Communications Systems" in Part 2, Section 9.

^{/1/} Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

PRIMARY RATE ISDN: SMARTTRUNK®

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025 Primary Rate ISDN: Smarttrunk® service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

(N)

A. General

1. This Guidebook section contains rules, regulations, terms, conditions and prices uniquely applicable to services furnished or made available by the Company in its authorized territories within the state of Oklahoma.
2. Such rules, regulations, terms, conditions and prices contained herein are in addition to other applicable rules, regulations, terms, conditions and prices specified in other service publications of the Company and are hereby made part of this Guidebook. In the event of conflicting rules, regulations, terms or conditions, those of this Guidebook shall be controlling.

B. Service Description

1. Primary Rate ISDN SmartTrunk (herein after referred to as SmartTrunk or SmartTrunk service) provides intrastate, intraLATA access to and from the Public Switched Telephone Network (PSTN) for circuit-switched voice (CSV) and circuit-switched data (CSD) communications. SmartTrunk Service is provided using Integrated Services Digital Network (ISDN) architecture. ISDN services available with SmartTrunk Service use Primary Rate Interface (PRI) technology. SmartTrunk Service employs a 1.544 Mbps facility typically divided into twenty-three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling. Direct Inward Dial (DID) numbers may be assigned to these trunk groups. See Part 6, Section 1 for applicable DID rates.
2. SmartTrunk Serving Arrangement
One or more SmartTrunk Interfaces and/or Ports which are designed to function as a single service group for inbound and/or outbound calling. All SmartTrunk Interfaces/Ports in a single Serving Arrangement terminate in the same piece of Customer Premises Equipment (CPE).

C. Service Components: Descriptions and Definitions

1. Standard Service Components

SmartTrunk Interface (SI)

Provides the PRI termination and a digital multi-channel transmission path between the central office and the demarcation point at the customer's premises.

SmartTrunk Port

A PRI connection that does not include the facility between the customer's premises and the SmartTrunk serving office. The connection is made using a Company provided facility subscribed to separately. This facility must be at a minimum of DS1 level and must conform to Technical Specifications listed in Paragraph D. The same customer of record is required for both the SmartTrunk Port and the associated Company provided facility. Sharing of common transport or SmartTrunk arrangements between multiple customers is not permitted.

EXCHANGE ACCESS SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Exchange Access Service, Business and Residential Exchange Access Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 2.

(N)

(N)

COMPLETELINK^{/1/}**A. Description**

CompleteLink is an optional access and usage volume discount plan for AT&T Oklahoma business customers. Customers subscribing to CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC). CompleteLink requires AT&T Oklahoma local access and/or local usage.

B. DefinitionsMinimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Contributory Services

Those regulated services whose revenue is counted towards achievement of the customers selected MARC.

Eligible Services

Those regulated services that are eligible for discounts based on achievement of a specified MARC.

C. Terms and Conditions**1. Minimum Annual Revenue Commitment**

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual billed charges, for contributory services specified in the Company's CompleteLink tariffs or guidebook, for all eligible business accounts located in the AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma or AT&T Texas regions before discounts are applied.

Services contributing towards the MARC include all Company regulated services except those under existing or future contract arrangements.

The CompleteLink plan is available with one year, two-year, three-year or five year term plans. Customers will be required to sign a Confirmation of Service Order to indicate their selection.

CompleteLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

/1/ The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.

FOREIGN DISTRICT SERVICE

(N)

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Foreign District Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 3, Sheet 1.

FOREIGN EXCHANGE SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Foreign Exchange Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 3, Sheet 4.

FOREIGN SERVING OFFICE SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Foreign Service Office Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 3, Sheet 7.

OTHER EXCHANGE ACCESS SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Exchange Access Service, Business and Residential Exchange Access Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 5, Sheets 1 through 47.

(N)

PLEXAR®-II

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Plexar®-II service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 2, Sheet 1.

PLEXAR®-CUSTOM

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Plexar®-Custom service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 2, Sheet 87.

PLEXAR®-I

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Plexar®-I service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 2, Sheet 1.

PLEXAR® EXPRESS

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Plexar® Express service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 4, Section 2, Sheet 19.

(N)

(N)

DISASTER RECOVERY SERVICE (DRS)

Effective July 15, 2024, Disaster Routing Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add or change will not be accepted. The Company will continue to provide existing service to existing customers until the service is discontinued.

DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS/AUTOMATIC IDENTIFIED OUTWARD DIALING (AIOD) SERVICE FROM CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS

(N)

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Direct Inward Dialing/Automatic Identified Outward Dialing Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 6, Section 1, Sheets 1 through 17.

AREAWIDE NETWORKING

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Areawide Networking Service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 6, Section 5, Sheet 1.

CUSTOM BUSINESS SERVICES

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Custom Business Services and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 6, Section 6, Sheets 1 through 11.

(N)

CUSTOM CALLING SERVICES**A. General Regulations**

Refer to General Regulations described in Part 7, Section 1.

B. Service Descriptions

ComCall^{/1/}

ComCall allows a single-line customer to set up internal intercom communications between multiple extensions. The feature has a distinctive ring capability so that specific ringing patterns may be assigned to different persons. The service allows users who answer an incoming call to put that call on hold and to initiate an intercom call. The service also allows the user to put an outside call on hold and to answer that call from the same or any other extension. ComCall is not available on multiline hunting group arrangements.

Three Way Calling is necessary for the operation of ComCall.

/1/ ComCall is obsolete except for existing business customers at existing locations who subscribed to the service prior to September 1, 1997. ComCall has been withdrawn for residential customers.

OTHER CENTRAL OFFICE OPTIONAL FEATURES

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, All Central Office Optional Features, all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 7, Section 5, Sheets 1 through 15.

COMPLETE CHOICE® ENHANCED

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Complete Choice® Enhanced service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 7, Section 5, Sheet 12.

(N)

(N)

TOLL RESTRICTION

(N)

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Toll Restriction service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 8, Section 2, Sheet 1.

900 CALL RESTRICTION

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, 900 Call Restriction service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 8, Section 2, Sheet 2.

INTRALATA WHOLESALE SERVICE (IWS)

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Intralata Wholesale Service (IWS) service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 8, Section 4, Sheet 1.

OTHER MISCELLANEOUS SERVICES

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, all Miscellaneous service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 8, Section 8, Sheets 1 through 5.

(N)

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Long Distance Message Telecommunications service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 9, Section 1, Sheet 1.

(N)

(N)

OPTIONAL TOLL CALLING PLANS (OTCP)**A. General**

Optional Toll Calling Plans are furnished under the guidelines contained in this Guidebook unless otherwise specified in this section.

1. Optional Toll Calling Plans are optional Dial Station-to-Station LDMTS calling arrangements offered to residential and business local exchange customers.

For 1+ SAVER Direct and TOLL VALUE Block of Time, only Dial Station-to-Station LDMTS calling arrangements will apply. For COS, see B. below

2. COS service is obsolete except to existing customers at existing locations who subscribed to the service prior to October 16, 2005. COS was withdrawn in its entirety effective November 16, 2005.
3. These plans are experimental and are subject to modification or cancellation. The Company makes no guarantee of rendering similar or replacement plans.
4. The only rates applicable to Optional Toll Calling Plans are found in this section, unless otherwise specified in this section.
5. These plans are not offered with payphone services or with SmartCoin Service.
6. These plans are available to colleges, universities, hotel/motels, interexchange carriers and resellers for administrative use only.
7. The sharing of these plans for multiple end users or the aggregation of traffic from multiple end users onto a single service shall not be permitted. In addition, these plans are not available to customers in conjunction with Telebranch, Preferred Number Service, Simultaneous Call forwarding and other like services when the number call forwarded is beyond the mandatory flat rate calling scope.
8. All OTCP services are provided on a per account basis (or usage is aggregated for all lines on a customer account). Exceptions, where services are provided on a per line basis (or usage is aggregated per line on the customer account), are shown under paragraphs G.2 and I.4 below.

PRIMARY RATE ISDN: SMARTTRUNK®

(N)

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Primary Rate ISDN: Smarttrunk® service and all calling plans and services described in this section that can be purchased with a Business or Residence Network Access Line or trunk will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Oklahoma Guidebook, Part 17, Section 2, Sheet 1. (N)