

AT&T OKLAHOMA GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

3rd Revised Sheet 10

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)

E. Regulations (cont'd)

17. Liability

- a. The liability of the Company regarding SmartTrunk service is stated in Part 2, Section 2, "Rules and Regulations Applying to All Customers' Contracts", and is subject to all the rules and regulations therein.
- b. The customer assumes all risks in mistakes, omissions, interruptions, delays, errors or defects in transmission, delivery, interpretation, routing or transliteration, if SmartTrunk Service is used to originate a call to 911 Emergency Number Services. No liability in any case shall attach to the Company for any mistake, omission, interruption, delay, error or defect in transmission, delivery, interpretation, routing or transliteration, if the customer uses SmartTrunk Service to originate a call to 911 Emergency Number Services.

F. Service Term

- 1. For the SmartTrunk Interface, the customer is required to select either month-to-month service or a service term agreement of 12, 24^{/1/}, 36^{/1/}, 48^{/1/} or 60^{/1/} continuous months. If the customer selects a service term agreement: (C)
 - a. The monthly rate for the SmartTrunk Interface will not be subject to Company initiated increases during the term of this agreement.
 - b. If changes are implemented lowering the rate for a SmartTrunk Interface for a particular service term agreement arrangement, the Company will also lower this rate for any customer with an unexpired service term agreement for the same arrangement.
 - c. Prior to the expiration of a service term agreement, the customer may choose to convert that agreement to a longer service term period^{/1/}.
 - d. Coterminous additions are allowed only within the first 12 months of the agreement, if the customer has an agreement with a term of 36^{/1/} months or greater. (C)
- 2. For the month-to-month SmartTrunk Interface option and for all other service components, there is a minimum service requirement of one month.

^{/1/} Effective September 30, 2024, carrier's customers may not establish new term plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)
(C)

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**F. Service Term (cont'd)**

3. If the customer has a 12-, 24^{1/2}-, 36^{1/2}-, 48^{1/2}- or 60^{1/2}-month Initial or Renewal Service Term contract, the following options are available on the expiration of the Initial or Renewal Service Term, for the SmartTrunk Interface or Port. (C)

- a. At any time during the Service Term or an existing term extension as provided in this paragraph, extend the Service Term contract with the same rates, terms and conditions for an additional 12-, 24^{1/2}- or 36^{1/2}-months. SmartTrunk Port term extensions do not include associated DS1 facility when provisioned over higher level transport service's vacant bandwidth. The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36^{1/2}-month Service Term and extend it by an additional 24^{1/2} months are not entitled to the rates allowed under a 60-month Service Term). An extension will begin on the expiration date of the existing Service Term contract or term extension. The customer will be required to sign an addendum to their Service Term contract for each term extension. (C)

During the 12-, 24^{1/2}- or 36^{1/2}-month Service Term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring a termination charge. (C)

Terms outlined in paragraph B.1., disallowing any Company-initiated rate increases for the duration of either the 12-, 24^{1/2}- or 36^{1/2}-month Service Term, do not apply to 12-, 24^{1/2}- or 36^{1/2}-month Service Term extension rates. AT&T reserves the right to change 12-, 24^{1/2}- or 36^{1/2}-month Service Term extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24^{1/2}- or 36^{1/2}-month Service Term contract extension rates; or (C)

- b. If customer has not entered into a new Service Term contract (per Paragraph c.), or term extension (per Paragraph a.): (C)
- for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan; or
 - for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the Service Term contract expires until the customer cancels or renews the service with a new Service Term contract.
- Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24^{1/2}- or 36^{1/2}-month Service Term at the then-current rates. The customer will not be assessed any associated nonrecurring charges as long as the physical serving arrangement does not change. (C)

Monthly extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rates; or

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PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)

F. Service Term (cont'd)

3. If the customer has a 12-, 24^{/1/}-, 36^{/1/}-, 48^{/1/}- or 60^{/1/}-month Initial or Renewal Service Term contract, the following options are available on the expiration of the Initial or Renewal Service Term, for the SmartTrunk Interface or Port. (Cont'd) (C)
 - c. Upon expiration of the Service Term, continue service by selecting a new service term of 12-, 24^{/1/}-, 36^{/1/}-, 48^{/1/}- or 60^{/1/}-months for the SmartTrunk Interface at the rate effective at that time. The new service term will commence on the day following the expiration of the previous service term. The provisions listed in Paragraph F.1, apply to the new service term agreement. (C)
 - d. Discontinue the Service.

The Company may change any or all renewal options.

/1/ Effective September 30, 2024, carrier's customers may not establish new term plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)
(C)

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**G. Application of Rates and Charges**

1. Recurring, installation, and nonrecurring charges are applicable according to the specific schedule for the service quoted under this plan.
2. The monthly rate for customers with 12-, 24^{/1/}-, 36^{/1/}-, 48^{-/1/} or 60-month^{/1/} service terms are not subject to Company-initiated increases during the life of the service period. (C)
3. The application of any distance sensitive rates for services associated with SmartTrunk Service (e.g., toll rates, private lines, etc.) will be based upon the V & H coordinates of the customer's SmartTrunk serving office or the V & H coordinates of the normal serving office if number retention is requested by the customer provided the offices have the technical capability.
4. Installation charges and special construction charges for SmartTrunk Service are normally paid in full at the time of installation. When requested by the customer prior to installation, these charges may be deferred and satisfied by making a series of consecutive monthly payments. The installation and/or special construction charge may be deferred over a payment period of 12, 24^{/1/}, 36^{/1/}, 48^{/1/} or 60^{/1/} months, not to exceed the service term selected. Once a deferred charge payment period is selected, it will remain in effect for the duration of the period. (C)
5. To compute the value of the monthly deferred charge payment, the installation and/or special construction charge is multiplied by the following annuity factor for the appropriate term as found in Part 2, Section 2, "Rules and Regulations Applying to All Customer's Contracts".. (C)
6. In the event the SmartTrunk service is disconnected after the service is established, but prior to expiration of the service term, and the installation and/or special construction charge was deferred at the time service was established, the customer will be required to pay a charge equaling the sum of the deferred payments remaining.

/1/ Effective September 30, 2024, carrier's customers may not establish new term plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)

H. Rates and Charges

Rates and charges stated are in addition to those specified for DID, DOD, and Private Line/tie line service in other Guidebooks and/or service publications, except as otherwise noted in Paragraph E.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u> <u>Initial Unit</u>	<u>Additional Unit</u> ^{1/}	
1. SmartTrunk Interface (SI)	/ZPAZD/				
Month-to-Month Service		\$26,749.00 ^{2/}	\$3,590.00	\$2,860.00	
12-Month Service Term ^{3,6/}		1,290.00	2,300.00	1,800.00	
24-Month Service Term ^{3,5,6/}		1,160.00	1,600.00	1,250.00	(C)
36-Month Service Term ^{3,5,6/}		1,100.00	1,250.00	1,000.00	(C)
48-Month Service Term ^{3,5,6/}		1,050.00	750.00	500.00	
60-Month Service Term ^{3,5,6/}		990.00	500.00	---	
2. SmartTrunk Port ^{4/}	/TZ1P1/				
Month-to-Month Service		23,954.00 ^{2/}	3,000.00	2,500.00	
12-Month Service Term ^{3,6/}		1,160.00	1,800.00	1,500.00	
24-Month Service Term ^{3,5,6/}		1,020.00	1,200.00	1,050.00	(C)
36-Month Service Term ^{3,5,6/}		840.00	1,000.00	800.00	(C)
48-Month Service Term ^{3,5,6/}		910.00	750.00	500.00	
60-Month Service Term ^{3,5,6/}		850.00	500.00	---	
3. Link Extension, per SI	/LN3/	230.00	350.00	230.00	

/1/ Additional Unit Charge applies only when an additional unit of the same type is ordered and installed with the initial unit per customer, per request, per due date, per location.

/2/ See Part 20, Section 4, "CompleteLink", for additional discount information.

/3/ Business customers who currently have service with another carrier, and who now establish SmartTrunk Service with the Company will receive a waiver of all Installation Charges, Service Connection Charges and Conversion Charges associated with this rate element. Eligibility for the waiver requires a 12-, 24-, 36-, 48- or 60-month service term agreement. The customer must not currently have any past-due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer can not be combined with any other nonrecurring and/or conversion charge credits or waiver offers.

/4/ The SmartTrunk Port has the same functionality as the SmartTrunk Interface but does not include the connection between the customer's premises and the SmartTrunk Serving Office. This connection is purchased separately, must be at a DS1 or greater level, and must conform to Technical Specifications listed in Paragraph D.

/5/ Effective September 30, 2024, carrier's customers may not establish new term plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

/6/ Upon expiration of the Service Term, if customer has not entered into a new Service Term contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph F.3.b.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customers' expiring contractual rate. (C)