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Access Service Tariff

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ACCESS SERVICE

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5. Ordering for Access Service

5.1 General

This section contains the regulations and order related charges for Access Services provided in this tariff. These charges are in addition to applicable charges contained in other sections of this tariff.

An access order is an order to provide the customer with Access Services or to provide modifications to existing services. Depending upon the services, facilities or service interval dates requested, one or more access orders may be required to provide the customer with access service.

- Access orders are processed on a first come-first served basis. First come-first served shall be based upon the received time and date stamped by the Company on customer orders which contain the information as required for each respective service as delineated in this tariff.

 Customer orders shall not be deemed to have been received until such information is provided.

 When necessary, the Company will attempt to seek clarification on a verbal basis. The Company will initiate the order process within one working day of receipt of the customer's order.
 - 5.2 Access Order

5.2.1 Ordering Conditions

An order for Access Service is subject to the following conditions:

- (A) A customer may order any number of services of the same type and between the same premises on a single access order provided all details are for the same service (except for those for multipoint service), except when requested activity involves more than ten Carrier Identification Codes. An additional Access Order is required for each additional group of ten Carrier Identification Codes requiring establishment, removal, or changes.
- (RT) (B) The customer shall provide all information necessary for the Company to provide and bill for the requested service. Such information is described in 5.2.2 (Ordering Requirements).
- (RT)
 (C) The Company will establish a service date when the customer has provided an access order that contains the required information for each respective service. The date on which the service date is established is considered to be the application date. The Company will provide a firm order confirmation to the customer and will advise the customer of the application date and the service date.

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ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.1 Ordering Conditions (cont'd)
- (RT) Except as provided below, the Company shall permit a requesting telecommunications carrier to commingle an unbundled network element or a combination of unbundled network elements (RT) with wholesale services obtained from the Company, to the extent provided by and subject to the terms and conditions of the requesting telecommunications carrier's interconnection (RT) agreement with the Company (or, if applicable, of the Company intrastate tariffs).(1)
- (RT) The Company need not provide access to (1) an unbundled DS1 loop in combination, or commingled, with a dedicated DS1 transport or dedicated DS3 transport facility or service, or to an unbundled DS3 loop in combination, or commingled, with a dedicated DS3 transport facility or service, or (2) an unbundled dedicated DS1 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled DS3 loop or a DS3 channel termination service, unless the requesting telecommunications carrier certifies that all of the following conditions are met.(1)
 - (1) The requesting telecommunications carrier has received state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, has complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in that area.
 - (2) The following criteria are satisfied for each combined circuit, including each DS1 circuit, each DS1 enhanced extended link, and each DS1-equivalent circuit on a DS3 enhanced extended link:
 - (i) Each circuit to be provided to each end user customer will be assigned a local number prior to the provision of service over that circuit;
 - (1) In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (Triennial Review Order), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers due tither convert such UNE(s) or UNE
- (RT) Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

(RT)

ACCESS SERVICE

- Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.1 Ordering Conditions (cont'd)
 - (ii) Each DS1-equivalent circuit on a DS3 enhanced extended link must have its own local number assignment, so that each DS3 must have at least 28 local voice numbers assigned to it;
 - (iii) Each circuit to be provided to each end user customer will have 911 or E911 capability prior to the provision of service over that circuit;
 - (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
 - Each circuit to be provided to each end user customer will be served by an interconnection trunk that meets the requirements detailed below;
 - (vi) For each 24 DS1 enhanced extended links or other facilities having equivalent capacity, the requesting telecommunications carrier will have at least one active DS1 local service interconnection trunk that meets the requirements detailed below; and
 - (vii) Each circuit to be provided to each end user customer will be served by a switch capable of switching local voice traffic.

A collocation arrangement meets the requirements in (iv) above if it is:

- (RT)
 (1) Established pursuant to section 251(c)(6) of the Act and located at the Company's premises within the same LATA as the customer's premises, when the Company is not the collocator; and
- (2) Located at a third party's premises within the same LATA as the customer's premises, when the Company is the collocator.

An interconnection trunk meets the requirements of (v) and (vi) above in this certification if the requesting telecommunications carrier will transmit the calling party's number in connection with calls exchanged over the trunk and the trunk is located in the same LATA as the customer premises served by the EEL.(1)

- (1) In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (Triennial Review Order), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) from those wholesale
- the Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements
- (AT) If a PIU is required, the customer must provide its PIU placing an order for Access Services in
 (AT) accordance with Section 2.4 of this tariff.

When placing an order for Access Services the customer is required to provide the following information:

- Customer name and premises address(es)
- Billing name and address (when different from customer name and address)
- Customer contact name(s) and telephone number(s) for the provisioning activities of order negotiation, order confirmation, interactive design, installation and billing

In addition to the information listed above, the customer shall provide, at a minimum, information for the specific services requested as described herein.

Where Access Services are jointly provided, additional regulations are set forth in 2.6 (Jointly-Provided Access Services).

For services which involve remote switching offices, remote switching office to host relationships are provided to all customers by the Company. Customers who want to receive this information should contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

For services which require Switched Transport or Directory Transport services, the customer must also specify the minimum ordering information set forth in 5.2.2(C) (Switched Transport and Directory Transport Services).

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(CT)

2nd Revised Sheet 5-5 Replacing 1st Revised Sheet 5-5

ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)

All line side connections provided in the same access group (feature group or BSA) will be limited to the same features and operating characteristics. All trunk side connections provided in the same access group will be limited to the same features and operating characteristics. The features and operating characteristics for line side and trunk side connections are specified in 6.6 (Switched Access Features and Basic Service Elements) and 6.7 (Service Provisioning).

Regulations concerning the ordering of Testing Service, Additional Labor, Telecommunications Service Priority, Special Facilities Routing and Special Construction are contained in 5.2.6 (Provision of Other Services).

(A) Feature Group A (FGA) or Circuit Switched-Line Side BSA (BSA-A) Switched Access Service

The customer shall specify the Interexchange Carrier to which the FGA or BSA-A service is connected or, in the alternative, specify the means by which the FGA or the line side access communication is transported to another state.

The customer shall also specify the number of lines and the first point of switching (i.e., dial tone office), the directionality of the service, and the Switched Transport and Local Switching features desired. The first point of switching cannot be an end office served by a Remote Switching System (RSS) or Remote Switching Module (RSM) because all traffic originating or terminating at a remote switching office must switch through its host office.

In addition, the customer shall specify whether the ordered lines are for MTS/WATS-type or FX-ONAL services. The customer shall also specify which MTS/WATS-type FGA or BSA-A lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

The customer shall indicate if the FGA or BSA-A Switched Access Service is to be provided with an extension to a different LATA. When an extension is indicated on the order, the customer must specify the customer designated premises within the LATA of the Switched Access FGA or BSA-A service at which the FGA or BSA-A extension is to be terminated.

The customer must also specify if new or existing Switched Transport facilities, or switched transport connection will be used. If a new Switched Transport facility or facilities are specified, additional information as set forth in (C) following is also required. If an existing Switched Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the FGA or BSA-A service. If a new switched transport connection is to be used, the customer must provide the Company with information sufficient to identify switched transport connection. In addition, the customer must also specify the circuit facility assignment for the FGA or BSA-A being installed.

(RT)

3rd Revised Sheet 5-6 Replacing 2nd Revised Sheet 5-6

ACCESS SERVICE

- Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)
- (B) Feature Group B (FGB), Feature Group D (FGD) or Circuit Switched-Trunk Side BSA (RT) Alternatives B or D (BSA-B or BSA-D) Switched Access Service (RT)

The customer shall specify the number of trunks, directionality of the service, the entry switch and the Switched Transport and Local Switching features desired. The first point of switching cannot be an end office provided by an RSS or RSM because all traffic originating from or terminating at a remote switching office must switch through its host office. When an end office is the specified entry switch, the Company will work cooperatively with the customer to determine if direct trunking to the end office will be provided.

When the customer orders trunk quantities to an access tandem, the Company may request an estimate of the amount of traffic the customer will generate to and from each end office subtending the access tandem to assist the Company in its own efforts to project further facility requirements. Traffic estimates to end offices served by remote switching offices should be uniquely identified and not included in traffic estimates to the host. The traffic type must also be specified using the categories described in 6.7.1 (Manner of Provisioning), to enable efficient provisioning and billing functions.

When ordering FGB or BSA-B, the customer shall specify the Interexchange Carrier to which the FGB or BSA-B service is connected or, in the alternative, specify the means by which the FGB or BSA-B access communication is transported to another state.

When FGD or BSA-D Switched Access Service is ordered for the provision of MicroLink I Access Capability, the customer must have digital facilities between the customer designated premises and the access tandem or end office for originating and terminating traffic. The customer must also specify the traffic type as described in 6.7.1 (Manner of Provisioning).

- When ordering FGB, FGD, BSA-B or BSA-D, the customer must also specify if new or (RT) existing Switched Transport facilities will be used. If a new Switched Transport facility or facilities are specified, additional information as set forth in (C) following is also required. If an existing Switched Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the service. In addition, the customer must also specify the circuit facility assignment for the FGB, FGD, BSA-B or BSA-D service
- (RT) being installed.

Issued: November 1, 2013 Effective: December 1, 2013

- Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)
 - (C) Switched Transport and Directory Transport Services

When the customer orders Switched Transport Service or Directory Transport Service, the customer must designate at least one line side or trunk side Switched Access Service or Directory Assistance Access Service that will use the transport facility or facilities.

When a customer orders Switched Transport Service or Directory Assistance Access Service and specifies that the facility is to be interconnected with another transport facility, the customer must specify compatible channel interfaces.

The minimum information required to order Switched Transport Service or Directory Transport Service is set forth in (C)(1) through (C)(3) following. Such information is in addition to the information required to order line side or trunk side Switched Access Service or Directory Assistance Access Service.

(1) Entrance Facility

If the Entrance Facility is new, the customer must specify the customer premises, the connection type (Voice Grade, DS1 or DS3), the interface group and the Switched Transport features (including multiplexing, if this feature is desired at the serving wire center).

If the Entrance Facility is existing, the customer must provide the information set forth in 5.2.2(A) and (B) preceding.

(2) Direct-Trunked Transport

If the Direct-Trunked Transport is new, the customer must specify the connection type (Voice Grade, DS1 or DS3), the channel interface and the Switched Transport features desired (including multiplexing). If multiplexing is requested, the customer must specify the type of multiplexing required and each hub where the multiplexer or multiplexers are to be installed.

The customer must also specify the Entrance Facility to which the Direct-Trunked Transport is interconnected and whether or not the Entrance Facility is new or existing. The Entrance Facility must have an interface that is compatible with the Direct-Trunked Transport being requested.

If the Entrance Facility to which the Direct-Trunked Transport is to be interconnected is new, additional information as specified in (C)(1), is required. If either the Direct-Trunked Transport or the Entrance Facility (to which the Direct-Trunked Transport is to be interconnected) is existing, additional information, as set forth in 5.2.2(A) and (B) preceding must be provided.

(RT)

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(CT)

ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)
 - (C) Switched Transport and Directory Transport Services (cont'd)
 - (3) Tandem-Switched Transport

If the Tandem-Switched Transport is new, the customer must specify the connection type (Voice Grade, DS1 or DS3) to be used between the end office and the access tandem. The customer must also specify the Switched Transport features desired (including multiplexing). If multiplexing is requested, the customer must specify the type of multiplexing required and each hub where the multiplexer or multiplexers are to be installed.

To determine the number of lines or trunks to order, the customer may first wish to calculate the Busy Hour Minutes of Capacity (BHMCs) and then use those BHMCs to determine the number of lines or trunks. BHMCs may be determined by the customer in the following manner:

- (a) For each day, determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 AM hour).
- (b) For the same hour period (i.e., busy hour), determine the sum of the twenty consecutive days in a calendar year which represent the largest number of minutes of use.
- (c) Determine the average Busy Hour Minutes of Capacity (i.e., BHMC) by dividing the sum from Step (2) by 20.
- (D) Dedicated Network Access Link (DNAL)

The customer shall specify the designated customer premises, the channel interface and the line side or trunk side Switched Access BSA to be associated with the DNAL.

(E) 800 Number Portability Access Service (NPAS)

Direct routing will be provided from SSP equipped end offices, i.e., end offices equipped to provide customer identification. All 800 traffic originating from end offices not equipped to provide customer identification will require routing to an access tandem where the customer identification function is available. Customer's who want to receive this information should contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

800 NPAS requires FGD or BSA-D Switched Access Service. The customer shall designate which originating FGD or BSA-D Switched Access Service trunk groups are to be associated with 800 NPAS. Calls originating from an Area of Service in which the Customer has not ordered sufficient originating FGD or BSA-D Switched Access Service will be blocked.

Cause No. PUD 201300200 Order No. 622275 Tracking No. OK-13-0083 5th Revised Sheet 5-9 Replacing 4th Revised Sheet 5-9

ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)
 - (F) 900 Access Service

The customer must have LATA-wide Switched Access in order to receive 900 Access Service traffic. The customer shall specify the LATAs from which they wish to receive originating 900 Access Service calls, the 900 NXX codes to be activated in a given LATA and the desired due date of the order. 900 Access Service calls originating from LATAs in which the customer has not ordered 900 Access Service will be blocked.

- (RT)
 1+900 Access Service may be combined with either FGB, FGD, BSA-B or BSA-D Switched
 (RT)
 Access Service. The customer shall designate which FGB, FGD, BSA-B or BSA-D Switched
 (RT)
 Access Service trunk groups are to be associated with the 1+900 Access Service. However, when FGD or BSA-D Switched Access Service becomes available in an end office, 1+900 Access Service traffic originating from that end office must be provided with FGD or BSA-D Switched Access Service.
 - 0+900 Access Service traffic is available only when combined with 1+900 Access Service provided with FGD or BSA-D Switched Access Service.

Information regarding 900 Access Service Screening Offices will be provided to customer's who contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

- (G) Directory Assistance (DA) Access Service
- (RT) Directory Assistance can be utilized with FGA, FGB, FGD, BSA-A, BSA-B or BSA-D Switched
 (RT) Access Services. For FGB, FGD, BSA-B and BSA-D Switched Access Service, the customer shall specify the number of trunks required from the customer's premises to the Directory Assistance location. Where DA Access Service is combined with a FGB, FGD, BSA-B or BSA-D Switched Access Service, the customer shall also specify which trunk group is to be associated with the DA Access Service. This information is used by the Company to determine the number of transmission paths. The customer then specifies the Directory Transport features.

When Directory Assistance Access Service is ordered, the customer must also specify if new or existing Directory Transport services are to be used. If a new Directory Transport facility is specified, additional information as set forth in 5.2.2(C) (Switched Transport and Directory Transport Services) is also required. If an existing Directory Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the service. In addition, the customer must also specify the circuit facility assignment for the service being ordered.

Issued: November 1, 2013 Effective: December 1, 2013

Cause No. PUD 201400125 Order No. 627643 Tracking No. OK-14-0046 5th Revised Sheet 5-10 Replacing 4th Revised Sheet 5-10

ACCESS SERVICE

	5. Ordering for Access Service (cont'd)				
	5.2 Access Order (cont'd)				
	5.2.2	Ordering Requirements (cont'd)			
(RT)	(H)				
(RT) (RT) (RT) (RT) (RT)					
()	(1)	WATS Access Line Service			
(RT)		For WATS Access Line Service the customer must also specify the type of calling for which the service is to be provided, the type of address signaling and the type of supervisory signaling desired.			
		WATS Access Line Service may be ordered by all customers, both end users and Interexchange Carriers. Additionally, when the necessary screening functions are not provided at the wire center which serves the customer's premises, the Company will provide the service to the nearest wire center where capacity exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No charge will apply for the order modification.			
	(J)				
(RT)	(K)				
(RT)					

(M) Operator Call Processing

(RT)

(L)

The customer must specify the FGD or BSA-D Switched Access Service that will be used to transfer calls from the OSS tandem to the access customer. For Operator Transfer, a separate trunk group and CIC must be established for each name to which operator calls are to be transferred. Customers who wish to participate in Operator Transfer and do not presently have a CIC, will be required to obtain a four-digit CIC.

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)
 - (M) Operator Call Processing
- (MT) The customer must also specify the specific LATAs where the customer desires Operator Call Processing and whether Operator Transfer, Inward Assistance or both are to be provided. In addition, the customer shall specify whether or not operator functionality, coin station control or both are to be provided by the customer.
- (RT) OSS tandem interconnection requirements are specified in 16.3.1 (Manner of Provisioning).
 (RT) Information regarding OSS tandem locations will be provided to customers who contact their
 (CT) Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).
- (AT) (N) Carrier Identification Code Parameter (CIP)

The customer must specify per trunk group or tandem, and all associated Carrier Identification Codes, the end offices that will be used to pass originating Carrier Identification Code Parameter (CIP) to the customer's designated premises. The customer's end office must be equipped with SS7 Signaling and is provided in conjunction with Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service as set forth in Section 23. End offices so equipped may be found in NECA Tariff F. C. C. No. 4.

(O) Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service

The customer must specify the:

- Number of access links
- Link Type

(AT)

- Signaling Link Code
- Customer Signaling Point Code (SPC)
- Common Language Location Identifier (CLLI) code of the Company interconnecting Signal Transfer Point
- Contact telephone number for installation and maintenance of the customer's designated premises
- (RT) The customer's designated premises and the Company's STP must be in the same LATA.
- In addition, the customer will provide an estimate of total annual volume and busy hour busy month volume projected for a period of three years. The forecast should be itemized by (RT) message type. The Company will utilize this forecast in its own efforts to project further facility requirements.

(RT)

(RT)

ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)
 - (P) Line Information Data Base (LIDB) Service

Line Information Data Base (LIDB) Service is provided in conjunction with CCS/SS7 Interconnection Service, as set forth in Section 23 (Common Channel Signaling/Signaling System 7). In order to utilize LIDB Service, the customer must have CCS/SS7 Interconnection Service to the two Company Signaling Transfer Points (STPs) designated by the Company as the interconnecting STP pair to be utilized for interconnection to the CCS/SS7 network. The Company's STP locations are provided in the National Exchange Carriers Association, Inc. Tariff F.C.C. No. 4.

The customer must provide a LIDB Service Order Form which specifies the originating point codes (OPCs) of the customer's designated Operator Service Systems (OSSs) sending the query or queries and the desired due date of the order. The customer must provide a LIDB Service Order Form each time a LIDB Service Application is established.

(Q) Signaling System 7 (SS7) Signaling

Signaling System 7 (SS7) Signaling is provided in conjunction with CCS/SS7 Interconnection Service as set forth in Section 23 and is only available with FGD and BSA-D Switched Access Service. The customer must specify the:

- switching point codes
- trunk identification codes

The customer must also identify the CCS/SS7 Interconnection Service link associated with the FGD or BSA-D trunk group.

- (R)
- (S)
- (T) Telecommunications Relay Interconnection Service (TRIS)

For TRIS, the TRS provider must specify the TRS designated premises, the digital access tandem, the network channel and network channel interface code, and the number of trunks.

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)
 - (U) Multiple 64 Clear Channel Capability (64 CCC)

When FGD or BSA-D Switched Access Service is ordered for the provision of Multiple 64 CCC, the customer must have direct routed digital transport facilities between the customer designated premises and the Multiple 64 CCC end office for originating and terminating traffic. To ensure availability of transporting Multiple 64 CCC rates at speeds up to 1536 Kbps, the customer must, at a minimum, order 24 FGD or BSA-D trunks or contiguous increments of 24 FGD or BSA-D trunk groups, equipped with the following:

- SS7 Signaling
- 64 CCC
- Multiple 64 CCC

In addition, the customer must specify one of three trunk allocation schemes: fixed, floating or flexible. In the fixed allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call are contiguous and the first FGD or BSA-D trunk is constrained to certain fixed starting points. In the floating allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call are contiguous, but the position of the first trunk can float. For the flexible allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call may occupy non-contiguous positions within a group of 24 FGD or BSA-D trunks.

Customers may segregate their originating and terminating Multiple 64 CCC traffic by specifying dedicated Multiple 64 CCC trunk group(s) on the order. A Multiple 64 CCC trunk group(s) represents access capacity for carrying only Multiple 64 CCC traffic.

(V) Advanced Carrier Identification Service (ACIS)

The customer must have LATA-wide Switched Access in order to receive originating ACIS routed traffic. The customer must specify the:

- LATAs from which they wish to receive originating ACIS calls.
- the ACIS Access Code(s) to be activated in a given LATA,
- the Carrier Identification Code (CIC) of each ACIS Code in a given LATA, and
- the desired due date of the order.

Originating ACIS routed calls from LATAs in which the customer has not ordered ACIS will be blocked.

Cause No. PUD 201300200 Order No. 622275 Tracking No. OK-13-0083 4th Revised Sheet 5-14 Replacing 3rd Revised Sheet 5-14

ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.2 Ordering Requirements (cont'd)
 - (V) Advanced Carrier Identification Service (ACIS) (cont'd)
- (RT) Originating traffic that is to be routed using ACIS may be combined with either FGB, FGD,
 (RT) BSA-B or BSA-D Switched Access Service. The customer shall designate which FGB, FGD,
 (RT) BSA-B or BSA-D Switched Access Service trunk groups are to be associated with ACIS.
 However, when FGD or BSA-D Switched Access Service becomes available in an end office,
 ACIS traffic originating from that end office must be provided with FGD or BSA-D Switched
 Access Service.

Direct-Trunked Transport will be available from end offices equipped to provide the ACIS functionality. All originating traffic to be routed using ACIS from end offices not equipped to provide the ACIS functionality will require routing to an access tandem where the function is available. When the ACIS functionality is located at an access tandem, the customer must utilize a Tandem-Switched Transport Facility. Information regarding the availability of ACIS will be provided to customers who contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

5.2.3 Service Provisioning Intervals

The time required to provision the service (i.e., the period between the application date and the service date) is known as the service interval. Such intervals will be established in accordance with published interval guidelines and where possible, will reflect the customer's requested service date.

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.2.3.1 (B) and (C). The Company will adhere to the published intervals as specified in Section 5.3.2 (C)(1), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions). Standard intervals only apply when facilities and equipment are available.

Issued: November 1, 2013 Effective: December 1, 2013

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ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.3 Service Provisioning Interval (cont'd)

Access Services will be installed during Company business days. If a customer requests that installation be done outside of normally scheduled work hours, and the Company agrees to this request, the customer will be subject to applicable charges described in 13.2 (Additional Labor).

5.2.3.1 Negotiated Interval

The Company will negotiate a service date interval with the customer when:

- (A) There is no standard interval for the service, or
- (B) The quantity of Access Service Orders exceeds the quantities specified in Section 5.3.2 (C) (1) or
- (C) The customer requests a service date beyond the applicable standard interval service date.

Standard Intervals

Analog/Voice Grand/DS0 10 days DS1 5 days

The Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Company offered service date.

5.2.4 Selection of Facilities for Access Orders

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When there are digital high capacity facilities to an interconnecting Signaling Transfer Point (STP) for CCS/SS7 Interconnection Service, the customer must specify a channel assignment for each service ordered. In addition, when a customer requests a Service Facility Move (SFM) or Reconfiguration, the Connecting Facility Assignments (CFAs) must be specified for the facilities involved in the SFM or Reconfiguration for each service. The customer will provide this information to the Company during the order process.

For all other access orders, the option to request a specific transmission path or channel is not provided except as described in Section 11 (Special Facilities Routing).

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.5 Shared Use

Shared Use is the provision of Switched Access and Special Access services over the same DS1- or DS3-level transmission path through the use of a common interface. Shared use to a hub is allowed for the following access services: Switched Access and Special Access High Capacity Services and Switched Access and MegaLink Custom Services. Individual services using a shared use facility must be ordered as either Switched Access Service, Special Access High Capacity Service, MegaLink Custom Service, or Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service.

When placing an order for the individual service(s), the customer must specify a channel assignment for each service ordered. In addition, when a customer requests an SFM or Reconfiguration, the Connecting Facility Assignments (CFAs) must be specified for the facilities involved in the SFM or Reconfiguration for each service.

- 5.2.6 Provision of Other Services
 - (A) Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing

Testing Service, Additional Labor, Telecommunications Service Priority may be ordered with an access order concurrent with the associated Access Services. Alternatively, with the agreement of the Company, Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing may subsequently be added to the access order at any time, up to and including the service date for the Access Service. When added subsequently, Design Change Charges described in 5.3.2(A) (Design Change Charges) may apply.

In addition to the rates and charges specified in this tariff for Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing, rates and charges for the associated Access Services and ordering charges contained in this section will also apply.

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ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)
 - 5.2.6 Provision of Other Services (cont'd)
 - (B) Additional Engineering

Additional Engineering is not an ordering option but will be applied to an access order when the Company determines additional engineering is necessary to accommodate a customer request. Additional engineering will only be required as specified in 13.1 (Additional Engineering). When additional engineering is required, the customer will be notified and furnished with a written statement setting forth the justification for the additional engineering as well as an estimate of the charges. If the customer agrees to the additional engineering, a firm order will be established. If, after being notified that additional engineering of Company facilities is required, the customer does not want the service or facilities, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the additional engineering may not exceed the estimated amount by more than 10%.

The regulations for Additional Engineering as specified in 13.1 (Additional Engineering) and the rates and charges as specified in 13.4 (Rates and Charges) are in addition to the regulations, rates and charges specified in this section.

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- 5.3 Rate Regulations
 - 5.3.1 Access Order Charges
 - (A) An Access Order Charge applies, per access order, for the installation, addition, change, rearrangement or move of Access Services provided in this tariff (in addition to other applicable Access Service tariff charges) with the following exceptions:
 - Nonchargeable administrative changes where so specified in this tariff;
 - Access order modifications as specified in 5.3.2 (Access Order Modification Charges);
 - Initial or subsequent activation of NXXs for 900 Access Service:
 - Establishment of 0+900 Access Service:
 - Complete or partial disconnection of Access Services and/or features (except when a Carrier Identification Code (CIC) is deleted);
 - Upgrades from FGA or FGB service to FGD service and upgrades from BSA-A or BSA-B service to BSA-D service;
 - Revocation or discontinuance of Telecommunications Service Priority System;
 - Conversions during the transition period of FGA to BSA-A, FGB to BSA-B and FGD to BSA-D; and
 - Change of Access Services Bill Period.

- 5. Ordering for Access Service (cont'd)
 - 5.3 Rate Regulations (cont'd)
 - 5.3.1 Access Order Charges (cont'd)
 - (A) (cont'd)
 - When additional Access Orders are required as set forth in Section 5.2.1(A) preceding, for
 establishment of, removal of, or changes to multiple Carrier Identification Codes and are
 submitted at the same time, with the same due date, for the same central office and the
 same trunk group. In such cases only one Access Order Charge shall apply for the group
 of orders.
 - (B) An Access Order Charge applies per access order for the addition, change or rearrangement of the WATS Access Line features, specified in 6.9 (Rates and Charges), when such features are requested subsequent to the installation of the WATS Access Line.

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- (D) An Access Order Charge will apply per order for access order cancellations as specified in 5.3.3.
- (E) Access Order Charges are specified in 5.4 (Rates and Charges).
- 5.3.2 Access Order Modification Charges

The customer may request a modification of its access order at any time prior to the service date or notification by the Company that service is available for the customer's use, whichever is later. The Company will make every effort to accommodate a requested modification when it is able to do so during normal business hours with the normal work force assigned to complete such an order. If the modification cannot be made with the normal work force during normal business hours, the Company will notify the customer. If the customer still desires the access order modification, the Company will schedule a new service date. All charges for access order modifications will apply on a per occurrence basis.

The following will be treated as a new access order (for the increased amount only) when any increase occurs in the number of:

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- Switched Access Service lines, trunks, DNAL channels, Switched Transport channels or Directory Transport channels;
- CCS/SS7 STP port terminations; or
- LIDB OPCs.

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ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.3 Rate Regulations (cont'd)
 - 5.3.2 Access Order Modification Charges (cont'd)

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Rate regulations for access order modification charges are specified following.

(A) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an access order which requires engineering review. An engineering review is a review by Company personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes to a pending order include such things as the addition or deletion of Switched Access features or Basic Service Elements (BSEs), BSEs or functions, change in the type of transport termination (Switched Access only), type of channel interface, type of interface group or technical specification package.

Design changes do not include a change of customer premises, end user premises, end office switch, feature group type or basic serving arrangement, Switched Transport or Directory Transport channel type. Changes of this nature will require the issuance of a new access order and the cancellation of the original access order with appropriate Cancellation Charges applied.

The Company will review the requested change and notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If a change of service date is required, the Service Date Change Charge described in (B) following will also apply.

The Design Change Charge will apply on a per access order per occurrence basis, for each access order requiring a design change. Design Change Charges are specified in 5.4 (Rates and Charges).

- (B) Service Date Change Charge
 - (1) A customer may request a change in the access order service date for the installation of new services or rearrangements of existing services provided the new service date is no more than 30 calendar days <u>beyond</u> the original service date. When such a request is made, the Company will accordingly delay the start of service and a Service Date Change Charge will apply. The application date will not change as a result of a service date change.

- 5. Ordering for Access Service (cont'd)
 - 5.3 Rate Regulations (cont'd)
 - 5.3.2 Access Order Modification Charges (cont'd)
 - (B) Service Date Change Charge (cont'd)
 - (1) (cont'd)

If a design change has been requested as described in (A) preceding, and the engineering review cannot be completed within the 30-calendar day timeframe, the new service date may exceed the original service date by more than 30 calendar days. If a service date change is necessary to accommodate a customer requested design change, both the Service Date Change Charge and the Design Change Charge apply.

In all other cases, if the customer requests a service date which exceeds the allowable service date change period previously described, the order must be cancelled by the customer. Appropriate cancellation charges will be applied. The customer must issue new order specifying the desired service date if Access Service is still required.

- (2) A new service date may be established that is <u>prior to</u> the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. If the service date is changed to an earlier date, and the Company determines that additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Company that an Expedited Order Charge, as specified in (C) following applies. The Expedited Order Charge is in addition to the Service Date Charge Charge.
- (3) Failure to notify, as noted below, the Company prior to the original service date to request a different service date will result in the application of a Service Date Change Dispatch Charge for installation, moves and rearrangement of services. If a Telephone Company technician is dispatched to the customer's premises on the scheduled service date and the customer is not ready to accept service or the customer has failed to notify the Company before 3:00PM (CT) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Dispatch Charge will apply.

If the customer reschedules the service date, a Service Date Change Charge, as set forth following will also apply. If the customer cancels the service date, cancellation charges will also apply in accordance with terms and conditions for cancellation charges as set forth in 5.3.3 following. Cancellation of the order will not preclude the application of the Service Date Change Charge and/or the Service Date Change Dispatch Charge assessed for prior occurrences on the same order.

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- 5. Ordering for Access Service (cont'd)
 - 5.3 Rate Regulations (cont'd)
 - 5.3.2 Access Order Modification Charges (cont'd)
 - (B) Service Date Change Charge (cont'd)

A Service Date Change Charge is applicable on a per order per occurrence basis for each service date changed. A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the customer's premises and the customer is not ready for service. Service Date Change Charges and Service Date Change Dispatch Charges are specified in 5.4 (Rates and Charges).

Credit for Missed Installation on Confirmed Due Date as described in 2.5.5 (Missed Installation on Confirmed Due Date) does not apply to Service Date Change Charge.

(C) Expedited Order Charge

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- 5. Ordering for Access Service (cont'd)
 - 5.3 Rate Regulations (cont'd)
 - 5.3.2 Access Order Modification Charges (cont'd)
 - (C) Expedited Order Charge (cont'd)

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2nd Revised Sheet 5-21.2 Replacing 1st Revised Sheet 5-21.2

ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.3 Rate Regulations (cont'd)
 - 5.3.2 Access Order Modification Charges (cont'd)
 - (C) Expedited Order Charge (cont'd)
 - (2) For all Access Services, excluding Analog, Voice Grade, DS0 and DS1 Access Services

If the customer desires that service be provided on an earlier date than that which has been established for the access order or the provision of the Access Service, the customer may request that service be provided on an expedited basis. If the Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineer may not exceed the estimated amount by more than 10%. If the customer instructs the Company to proceed, such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable addition labor charges as set forth in 13.4.

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- (a)
 - (b) When the request for expediting occurs subsequent to the issuance of the access order, a Service Date Change Charge as specified in (B) preceding also applies.
 - (c) If the Company is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by the customer.
 - (d) The Company will adhere to customer requested expedites approved by the Company, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).
- (D) Partial Cancellation Charge

Any decrease in the number of the following Access Services or Arrangements ordered will be treated as a partial cancellation and the charges described in 5.3.3 will apply.

- CCS/SS7 STP Port Terminations
- LIDB OPCs

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- 5. Ordering for Access Service (cont'd)
 - 5.3 Rate Regulations (cont'd)
 - 5.3.2 Access Order Modification Charges (cont'd)
 - (D) Partial Cancellation Charge

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- Switched Access Service Lines, Trunks, DNAL Channels, Switched Transport Channels or Directory Transport Channels
- 5.3.3 Access Order Cancellation Charges
 - (A) Cancellation of an Access Order

A customer may cancel an access order at any time prior to (1) the service date or (2) notification by the Company that service is available for the customer's use, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.

(B) When Cancellation Charges Apply

If a customer or a customer's end user is unable to accept Access Service and the new service date requested is beyond the allowable service date change time period specified in 5.3.2(B)(1)(Service Date Change Charge), the access order will be cancelled. When the customer cancels an access order on or after the application date, a Cancellation Charge will apply as specified below in addition to any other applicable charges specified in 5.3.2 (Access Order Modification Charges).

- (1) For all Access Services (as applicable in this section) the Cancellation Charge equals:
 - the number of business days from the access order application date through the access order cancellation date (i.e., the service interval)
 - multiplied by the average daily charge
 - plus the access order charge.

Notes:

- (a) The service interval is the number of business days from the access order application date through the access order cancellation date with the application date being day 1. Service installation costs incurred by the Company start on the application date.
- (b) If the customer has requested a service date change beyond the original service date, the number of business days beyond the original service date are included in the service interval.
- (c) Average daily charge equals installation charges plus rearrangement charges divided by the number of business days in the service interval.

- Ordering for Access Service (cont'd)
 - 5.3 Rate Regulations (cont'd)
 - 5.3.3 Access Order Cancellation Charges (cont'd)
 - (C) When Cancellation Charges Do Not Apply
 - (1) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
 - (2) When a customer cancels an access order prior to the application date, no charges apply for the cancellation.
- (RT) (3) If the Company or the customer misses a service date by more than 30 days, due to circumstances over which it has no direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the access order without incurring Cancellation Charges.

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5.3.4 Minimum Period Requirements

The minimum period for which Access Service is provided and for which charges are applicable is set forth in each section of this tariff.

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory. This terminology does not refer to when billing is stopped, but rather distinguishes a disconnect from a service rearrangement.

Service rearrangements may be made without a change in minimum period requirements where so specified in this tariff.

4th Revised Sheet 5-24 Replacing 3rd Revised Sheet 5-24

Charge per

ACCESS SERVICE

5.	Ordering fo	r Access Service	(cont'd)
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5.4 Rates and Charges

All rates and charges are contained in this section. The applicable FIDs or USOCs are included when appropriate.

- (A) Access Order Charges (NRB1X)
 - (1) The following access order charge applies to Switched Access Service (with the exception of the DNAL BSA), CCS/SS7 Interconnection Service, Directory Assistance Service, Operator Call Processing Service and TRIS.

Charge per Access Order

Switched Access Order Charge \$17.00

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(3) The following access order charge applies to LIDB Validation Service, per order form.

(B) Access Order Modification Charges

Charge per order **USOC** per occurrence (1) Design Change Charge \$32.96 H28 Charge per order per occurrence per service **USOC** date changes (2) Service Date Change Charge..... **OMC** \$26.50 Charge per order (3) Service Date Change Dispatch Charge (VT6DN) per occurrence \$200.00