

**COMPLETELINK<sup>/1/</sup>****A. Description**

CompleteLink is an optional access and usage volume discount plan for AT&T Oklahoma business customers. Customers subscribing to CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC). CompleteLink requires AT&T Oklahoma local access and/or local usage.

**B. Definitions**Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Contributory Services

Those regulated services whose revenue is counted towards achievement of the customers selected MARC.

Eligible Services

Those regulated services that are eligible for discounts based on achievement of a specified MARC.

**C. Terms and Conditions**

## 1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual billed charges, for contributory services specified in the Company's CompleteLink tariffs or guidebook, for all eligible business accounts located in the AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma or AT&T Texas regions before discounts are applied.

Services contributing towards the MARC include all Company regulated services except those under existing or future contract arrangements.

The CompleteLink plan is available with one year, two-year, three-year or five year term plans. Customers will be required to sign a Confirmation of Service Order to indicate their selection.

CompleteLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

<sup>/1/</sup> The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.

**COMPLETELINK<sup>/1/</sup> (cont'd)**

**C. Terms and Conditions (cont'd)**

1. Minimum Annual Revenue Commitment (cont'd)

MARC volume discounts apply to the following eligible services:

Business Exchange Access Service  
Business Trunks (Super Trunks, Digital Loop Service, and Analog PBX)

Remote Access to Call Forwarding			(D)
IntraLATA Toll usage	Toll-free 800/888 (Maximizer 800) usage	Caller ID name	
Call Forwarding	Call Waiting		
Caller ID number	Call Forwarding Busy Line No Answer		
3-Way Calling	Call Return		
Auto Redial	Call Blocking		
SmartTrunk Interface (SI), USOC ZPAZD, on Month-to-Month Service only <sup>/2/</sup>			
SmartTrunk Port, USOC TZ1P1, on Month-to-Month Service only <sup>/5/</sup>			

The following SmartTrunk Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) B Channel Transport elements<sup>/3/</sup>: USOC T151X and USOC T15CX

The following Access Advantage Plus Service, Integrated Voice Access Lines if on Month-to-Month Service only<sup>/4/</sup>:

Lines: USOCs 1F7, 1D8, 1EL, and 1NK  
Trunks: USOCs P1W, P1W01, P1U, P1W2X, P11, P19, P1YAD, P1YAE, P1WEX, P1WHC, P12, P1WFO, P1WFC, P1WF2, P1WCX, P1W1X, P1WOX, and P1WLC

The following Hunting Line Services: USOCs HSHPT (rotary) and HSHCH (circle)<sup>/4/</sup>

The following Plexar II Access Line Rates if on Month-to-Month Service only<sup>/4/</sup>:

Flat, USOCs T1M1X, T1MCX, T1MOX, TCP1X, TCPCX, and TCPOX  
Flat, Extended, USOCs TXE1X, TXECX, and TXEOX  
Flat, Foreign, USOCs TJF1X, TJFCX, and TJFOX

Local and state additional charges, taxes the End User Common Line Charge and nonrecurring charges are not discount eligible.

- /1/ The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.
- /2/ Agreements executed after April 10, 2002 may, at the customer's discretion, include these elements as eligible services.
- /3/ Agreements executed after June 17, 2002 may, at the customer's discretion, include these elements as eligible services.
- /4/ Agreements executed after October 16, 2002 may, at the customer's discretion, include these elements as eligible services.
- /5/ Agreements executed after July 31, 2005 may, at the customer's discretion, include this element as an eligible service.

**COMPLETELINK<sup>/1/</sup> (cont'd)**

**C. Terms and Conditions (cont'd)**

1. Minimum Annual Revenue Commitment (cont'd)

With the exception of local access, CompleteLink customers are not required to purchase any of the MARC contributory services. Guidebook recurring and nonrecurring charges apply to the installation and use of these services.

A CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

A customer's MARC volume discount may not exceed the following maximums per plan, per year:

<u>Minimum Annual Revenue</u>	<u>Maximum Annual MARC Discount</u>
\$700	\$350
1,200	700
3,000	1,000
7,000	2,000
12,000	2,500
18,000	4,300
25,000	6,300
35,000	9,300
50,000	14,300
75,000	19,500
100,000	24,000
125,000	30,000
150,000	36,000
200,000	46,000
300,000	60,000
500,000 plus	100,000

An eligible CompleteLink customer may include up to, but not exceed 3,000 of its accounts per state, under one CompleteLink Plan. A telephone number may not be included in more than one CompleteLink plan at a time.

The CompleteLink plan applies to all of the regulated intraLATA services of the subscribing customer, including all business usage and message toll service for all business accounts covered by the plan. The jurisdiction of the main billing telephone number selected by the customer will dictate the jurisdiction of the governing guidebook for the CompleteLink contract.

/1/ The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.

**COMPLETELINK<sup>/1/</sup> (cont'd)**

**C. Terms and Conditions (cont'd)**

1. Minimum Annual Revenue Commitment (cont'd)

MARC discounts will not accumulate to be effective until October 15, 2001 or thereafter based upon customer commitment date. The customer's term commences the day after the service is "activated" by the Company. The date "activated" shall be the date the order installing the plan is completed in the Company's billing system.

CompleteLink customers will receive a discounted intraLATA toll rate based on their MARC and term agreement.

Other discounts may not apply when a customer subscribes to CompleteLink.

/1/ The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.

**COMPLETELINK<sup>/1/</sup> (cont'd)**

**D. Prices**

1. Service Elements

<u>Description</u> <sup>/2/</sup>	% Discount on Eligible Services				
	<u>Annual Minimum</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>5 Years</u>
	\$700	5.0%	6.0%	7.0%	7.5%
	1,200	5.25%	6.25%	7.25%	7.75%
	3,000	5.5%	6.5%	7.5%	8.0%
	7,000	6.0%	7.0%	8.0%	8.5%
	12,000	6.5%	7.5%	8.5%	9.0%
	18,000	6.5%	7.5%	8.5%	9.0%
	25,000	7.5%	8.5%	9.5%	10.0%
	35,000	8.0%	9.0%	10.0%	10.5%
	50,000	8.5%	9.5%	10.5%	11.0%
	75,000	9.0%	10.0%	11.0%	11.5%
	100,000	9.5%	10.5%	11.5%	12.0%
	125,000	9.5%	10.5%	11.5%	12.0%
	150,000	10.0%	11.0%	12.0%	12.5%
	200,000	10.0%	11.0%	12.0%	12.5%
	300,000	10.25%	11.25%	12.25%	12.75%
	500,000 plus	10.5%	11.5%	12.5%	13.0%
IntraLATA Toll and Maximizer 800 intraLATA usage rate per MOU		\$ .10	\$ .10	\$ .10	\$ .10

2. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to CompleteLink.

Nonrecurring charges on all CompleteLink eligible services will be waived for all customers who have left AT&T Oklahoma and are returning by committing to a CompleteLink term agreement.

/1/ The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.

/2/ AT&T Oklahoma customers who have received a competitive offer and are considering taking that offer and decide to stay with the Company will receive an additional 4% discount. AT&T Oklahoma customers who have left the Company and are returning by committing to a CompleteLink Term agreement will receive an additional 8% discount. This additional discount is not available to customers who have local service with an affiliate of the Company.

**COMPLETELINK<sup>/1/</sup> (cont'd)****D. Prices (cont'd)**

## 3. Termination Charges

Customers terminating a CompleteLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing CompleteLink plan, and a revenue commitment equal to or greater than the CompleteLink MARC.

## 4. Service Guarantee

Within 90 days of subscribing to CompleteLink 3 year and 5 year term plans, customers may cancel this service without incurring the termination liability charges specified in this offering. This guarantee does not apply to customers who terminate or convert to another toll, access and/or usage commitment product for the purpose of subscribing to CompleteLink.

## 5. MARC Downgrade Allowance

Termination liability charges will not apply if during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC, and replaces the service(s) with the AT&T Oklahoma service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided: a) the Customer enters into a new CompleteLink service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per Customer, per agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

/1/ The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.

**COMPLETELINK<sup>/1/</sup> (cont'd)**

**D. Prices (cont'd)**

5. MARC Downgrade Allowance (cont'd)

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity(ies) as those being displaced. Customers must be on course towards achievement of their current MARC level in order to qualify, based upon a monthly pro-rata calculation. For example, MARC achievement of 25% or greater must be achieved at the 3 month checkpoint, MARC achievement of 50% or greater must be achieved at the 6 month checkpoint, etc.

A	to	B
Analog Trunks	to	ISDN PRI, DS1, DS3, SONET or GigaMAN
Digital Loop Service	to	ISDN PRI
Super Trunks	to	ISDN PRI
Basic Plexar II Lines	to	EKL, ISDN BRI or Plexar IP Lines
Plexar I	to	Plexar II or Plexar Custom
Grandfathered Centrex/Plexar	to	Plexar
Measured or Flat Business Lines	to	Plexar, ISDN PRI, DS1, DS3, SONET or GigaMAN
DS0, ISDN BRI, or Digiline	to	DS1, DS3, SONET or GigaMAN
DS1	to	DS3, SONET or GigaMAN
DS3	to	SONET or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following product changes satisfy the conditions required for termination without liability under this provision.

Plexar (any type)	to	PBX
Plexar (any type)	to	ISDN PRI

This waiver only applies to the termination charge applicable to the CompleteLink agreement. Termination charges may apply on those services being disconnected, and the application of the termination charges are not affected by this waiver. All applicable recurring and non-recurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink offering in effect at the time the new contract is executed). 90 day satisfaction guarantee does not apply to the new agreement.

/1/ The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.

**COMPLETELINK<sup>/1/</sup> (cont'd)**

**D. Prices (cont'd)**

5. MARC Downgrade Allowance (cont'd)

Example: Customer has a CompleteLink \$25,000 MARC, 3-year agreement, with 18 months remaining. MARC attainment in current year is 60%. A customer replaces its Analog Trunks to ISDN PRI, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink offering reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new 2-year (24 month) CompleteLink agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

/1/ The CompleteLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to December 15, 2006.



**SIMPLELINK<sup>/1/</sup>****A. Description**

SimpleLink is an optional access and usage volume discount plan for AT&T Oklahoma business customers. Customers subscribing to SimpleLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC) as well as discounts on selected usage services. SimpleLink requires AT&T Oklahoma local access and/or local usage.

**B. Definitions**Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to in order to receive the volume discount.

Contributory Services

Those regulated services whose revenue is counted towards achievement of the customers selected MARC.

Eligible Services

Those regulated services that are eligible for discounts based on achievement of a specified MARC.

**C. Terms and Conditions**

## 1. Minimum Annual Revenue Commitment

MARC revenue is the sum total of the customer's annual billed charges, before discounts are applied, for services specified in the Company's SimpleLink offering and for all eligible business accounts located in Oklahoma.

Services contributing towards the MARC include all the Company's regulated services except those under existing or future contract arrangements.

SimpleLink service is available with one year, two year or three year term plans. The one year term plan also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term. Additionally, three MARC levels will be available for customers to choose from \$500, \$1,000, and \$2,500. Customers subscribing to a 2 or 3 year SimpleLink term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

SimpleLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the annual revenue billed.

<sup>/1/</sup> The SimpleLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

**SIMPLELINK<sup>/1/</sup> (cont'd)**

**C. Terms and Conditions (cont'd)**

1. Minimum Annual Revenue Commitment (cont'd)

The following eligible services will receive a discount using the Price schedules listed in Section D:

- (A) = Minimum Annual Revenue Commitment (MARC) Discount
- (B) = Monthly Toll Discount

- Business Exchange Access Service (A)
- Business Trunks (Analog PBX) (A)
- Intrastate IntraLATA Toll usage (B)
- Toll-free 800/888 (Maximizer 800) usage (B)
- Remote Access to Call Forwarding (A)
- Call Forwarding Busy Line No Answer (A)
- Call Forwarding (A)
- Caller ID name (A)
- 3-way calling (A)
- Auto Redial (A)
- Call Waiting (A)
- Caller ID number (A)
- Call Return (A)
- Call Blocking (A)

Local and state additional charges, taxes, the End User Common Line Charge, and nonrecurring charges are not discount eligible.

A customer's MARC volume discount may not exceed the following maximums per plan, per year:

Minimum Annual Revenue	Maximum Annual MARC Discount
\$500	\$1,000
1,000	1,000
2,500	1,000

All of the accounts on a SimpleLink agreement must reside in the same state. An eligible SimpleLink customer may include up to, but not exceed, 10 of its accounts under one SimpleLink agreement. A customer may have only one SimpleLink agreement per state in the AT&T Southwest region.

A SimpleLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The customer's term commences the day after the service is "activated" by the Company. The date "activated" shall be the date the order installing the plan is completed in the Company billing system.

Any account with an existing product agreement for a service which is included as a SimpleLink eligible service, or on an optional calling plan (including but not limited to BizSaver, Business Access Line Term Pricing, CompleteLink BASIC or CompleteLink, Local Plus or Single Saver) may not be included in a new SimpleLink agreement. (C)

/1/ The SimpleLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

**SIMPLELINK<sup>/1/</sup> (cont'd)**

**D. Prices**

1. Minimum Annual Revenue Commitment (MARC) Discount

<u>Description</u>	MARC Discount % on (A) Eligible Services			
	<u>Annual Minimum</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Discount for all eligible SimpleLink customers:	\$500	11.0%	12.0%	13.0%
	1,000	11.50%	12.50%	13.50%
	2,500	12.0%	13.0%	14.0%

2. Monthly Toll Discount

SimpleLink customers will, also, receive discounted intrastate intraLATA toll usage and toll-free 800/888 (Maximizer 800) usage rates. The applicable usage rate for these usage types when associated with a SimpleLink agreement is \$0.10 per MOU. The MARC discount (A) is, then, added to these rates. (C)

3. Revenue Growth Incentive

Customers are eligible to receive an annual Revenue Growth Incentive at the end of the second year and forward going through the length of the term if the customer's MARC revenue is greater than their MARC. The MARC revenue for the first year of the contract establishes the baseline spending goal for the second year. If the MARC revenue for the second year exceeds the baseline goal, then the customer will receive a credit equal to 10% of the difference between the MARC revenue and the baseline goal. At that time, the MARC revenue for the second year becomes the new baseline goal for the third year. If, on the other hand, the MARC revenue for the second year is less than the baseline goal, the customer does not receive the Revenue Growth Incentive, and the baseline goal for the third year remains unchanged. The process continues throughout the life of the plan.

/1/ The SimpleLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

**SIMPLELINK<sup>/1/</sup> (cont'd)****D. Prices (cont'd)**

## 3. (cont'd)

Example: A customer signs up on a SimpleLink plan at a MARC of \$500. At the end of the first year of the contract, the MARC revenue was \$700. The customer must now spend more than \$700 in MARC revenue during the second year in order to receive a growth incentive credit. If, at the end of the second year, the MARC revenue for that year was \$900, then the customer will receive a credit equal to 10% of \$900 - \$700, or 10% of 200, which equals a credit of \$20. This is applied in the next month after the second year anniversary. Now, that customer must spend more than \$900 in the third year of the contract in order to receive another growth incentive credit. On the other hand, if at the end of the second year of the contract, the MARC revenue for that year is only \$600, that customer would not receive a growth incentive credit. In order to receive a growth incentive credit at the end of the third year, the customer must spend more than \$900 in MARC revenue. If a growth incentive is earned, it's paid at the same time of the last month of customer's benefits of the plan.

## 4. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to SimpleLink.

## 5. Termination Charges

Customers terminating a SimpleLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the Minimum Annual Revenue Commitment (MARC) multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the SimpleLink term period the customer converts to another AT&T Oklahoma access or usage plan with a term equal to or greater than the existing SimpleLink plan, and a revenue commitment<sup>/2/</sup> equal to or greater than the SimpleLink MARC.

## 6. Service Guarantee

Within 90 days of subscribing to SimpleLink 2 year and 3 year term plans, customers may cancel this service without incurring the termination liability charges specified in this guidebook. This guarantee does not apply to customers who terminate or convert to another AT&T Oklahoma toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink.

/1/ The SimpleLink Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

/2/ Effective June 30, 2010, conversion to a new plan with an equal or greater revenue commitment is no longer a requirement to waive termination charges per this clause.

**COMPLETELINK® 2.0 CONTRACT RENEWAL LOYALTY OFFER<sup>/1/</sup>****A. Description**

Eligible business customers subscribing to a new CompleteLink 2.0 agreement for a 2-year or longer term will be eligible to receive an accelerated discount, called a "loyalty discount", as described below. These discounts are in addition to other discounts and benefits listed within the CompleteLink 2.0 offering (see Part 4, Section 5).

**B. Terms and Conditions**

- 1 Eligible customers are those business customers who are currently under a CompleteLink (Part 20, Section 4), or CompleteLink 2.0 (Part 4, Section 5) agreement within 6 months of expiration and who have previously refused a new CompleteLink 2.0 offer. Existing Customers are also eligible if they sign a new CompleteLink 2.0 agreement within 60-days of expiration of one of the above agreements and had also previously refused a CompleteLink 2.0 offer.
- 2 The Satisfaction Guarantee described in E. *Termination Charges and Credit Allowances* within the CompleteLink 2.0 offering, found in Part 4, Section 5, is not applicable for customers accepting this offer.
- 3 Eligible customers who establish a CompleteLink 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink 2.0 agreement prior to its expiration date, will forego any loyalty discounts not yet received. Customers who upgrade will retain any loyalty discounts already received.
- 4 These loyalty discounts are considered to be accelerated discounts. Customers who terminate their CompleteLink 2.0 agreement prior to expiration of their selected term period will be liable for early termination charges as described in E. *Termination Charges and Credit Allowances* within the CompleteLink 2.0 offering, found in Part 4, Section 5. All other terms and conditions applicable to CompleteLink found in the CompleteLink offering (Part 20, Section 4), or found in the CompleteLink 2.0 offering (Part 4, Section 5), will apply.
- 5 This offer may not be combined with other Company business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink offers where permitted.

<sup>/1/</sup> The CompleteLink 2.0 Contract Renewal Loyalty Offer is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to May 15, 2009.

**COMPLETELINK® 2.0 CONTRACT RENEWAL LOYALTY OFFER<sup>/1/</sup> (cont'd)****B. Terms and Conditions (cont'd)**

6. Eligible customers will receive the following loyalty discounts which are calculated as a percentage of their agreed upon MARC and which will be applied as a credit to their bill. The loyalty discounts will be applied upon subscription to CompleteLink 2.0 and yearly (for terms exceeding 2 years) according to the following schedule. Credits will be applied to customer accounts, if applicable, in the 1st, 13th, 25th, 37th, and 49th bill periods.

## Accelerated Discount Schedule

	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
Upfront Loyalty Discount	N/A	5%	5%	5%
1st Year Loyalty Discount	N/A	5%	5%	5%
2nd Year Loyalty Discount	N/A	N/A	5%	5%
3rd Year Loyalty Discount	N/A	N/A	N/A	5%
4th Year Loyalty Discount	N/A	N/A	N/A	5%

/1/ The CompleteLink 2.0 Contract Renewal Loyalty Offer is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to May 15, 2009.

**SIMPLELINK ENHANCED<sup>/1/</sup>****A. Description**

SimpleLink Enhanced is an optional access and usage volume discount plan for AT&T Oklahoma business customers. Customers subscribing to SimpleLink Enhanced receive monthly discounts on selected services based on the customer's Minimum Monthly Revenue Commitment (MMRC). SimpleLink Enhanced also provides an optional access line with Caller ID bundle at a flat rate.

**B. Definitions**Minimum Monthly Revenue Commitment (MMRC)

The minimum monthly revenue commitment that the customer must commit to, per month, in order to receive the volume discount.

Contributory Services

Those regulated services whose revenue is counted towards achievement of the customers selected MMRC.

Eligible Services

Those regulated services that are eligible for discounts based on achievement of a specified MMRC.

Maximum Monthly Allowable Discount

The maximum monthly allowable discount that the customer can receive in a given month based on their selected MMRC.

**C. Terms and Conditions**

## 1. Minimum Monthly Revenue Commitment

MMRC revenue is the sum total of the customer's monthly billed charges, before discounts are applied, for services specified in the Company's SimpleLink Enhanced offering and for all eligible business accounts located in Oklahoma.

Services contributing towards the MMRC include all the Company's regulated services except those under existing or future contract arrangements and stand alone Business Access Flat Rate service (see Section C.2, of this offering, for the Business Access Line Bundle option).

SimpleLink Enhanced service is available with one year, two year or three-year term plans. The one-year term plan also has a one-year renewable option. If the customer selects the one-year renewable option, the plan will renew for one-year intervals. A maximum of two one-year renewals are available after the first one-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each one-year term. Additionally, three MMRC levels will be available for customers to choose from \$45, \$85, and \$200. Customers subscribing to a two- or three-year SimpleLink Enhanced term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

SimpleLink Enhanced customers who fail to meet their selected MMRC will be billed the difference between the selected MMRC and the monthly revenue billed.

<sup>/1/</sup> The SimpleLink Enhanced Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

**SIMPLELINK ENHANCED<sup>/1/</sup> (cont'd)****C. Terms and Conditions (cont'd)**

## 1. Minimum Monthly Revenue Commitment (cont'd)

The following eligible services will receive a discount using the Price schedules listed in paragraph D. 'Prices':

SimpleLink Enhanced Access Line Bundle Service  
 Business Trunks (Analog PBX)  
 Remote Access to Call Forwarding<sup>/2/</sup>  
 Call Forwarding Busy Line Don't Answer<sup>/2/</sup>  
 Call Forwarding<sup>/2/</sup>  
 3-Way Calling<sup>/2/</sup>  
 Auto Redial<sup>/2/</sup>  
 Call Waiting<sup>/2/</sup>  
 Call Return<sup>/2/</sup>  
 Call Blocking<sup>/2/</sup>  
 Anonymous Call Rejection<sup>/2/</sup>  
 Call Forward Don't Answer<sup>/2/</sup>  
 Call Forward Busy Line<sup>/2/</sup>  
 Call Transfer Disconnect<sup>/2/</sup>  
 Call Waiting ID<sup>/2/</sup>  
 Caller ID Name<sup>/2/</sup>  
 Caller ID Number<sup>/2/</sup>  
 Caller ID Name and Number<sup>/2,3/</sup>  
 Priority Call<sup>/2/</sup>

Selective Call Forwarding<sup>/2/</sup>  
 Speed Dialing 30<sup>/2/</sup>  
 Personalized Ring<sup>/2/</sup>  
 Simultaneous Call Forwarding<sup>/2/</sup>

(D)

Nonrecurring charges for the above services are not eligible for TVD discounts, however, nonrecurring charge waivers and credits are available to eligible customers as stated in the SimpleLink Enhanced offering.

Local and state additional charges, taxes, the End User Common Line Charge, and nonrecurring charges are not discount eligible.

/1/ The SimpleLink Enhanced Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

/2/ An additional 30% discount will be applied to the Company's features as indicated above and will apply in addition to the Total Volume Discount percentage listed in paragraph D. 'Prices'.

/3/ Caller ID Name and Number will not receive the additional 30% when part of the SimpleLink Enhanced Access Line Bundle package.



**SIMPLELINK ENHANCED<sup>/1/</sup> (cont'd)**

**C. Terms and Conditions (cont'd)**

1. Minimum Monthly Revenue Commitment (cont'd)

A customer's MMRC volume discount may not exceed the following per plan, per month:

<u>Minimum Monthly Revenue Commitment</u>	<u>Maximum Monthly Allowable Discount</u>
\$ 45.00	\$85.00
85.00	85.00
200.00	85.00

All of the accounts on a SimpleLink Enhanced agreement must reside in the same state. An eligible SimpleLink Enhanced customer may include up to, but not exceed, 10 of its accounts under one SimpleLink Enhanced agreement. A customer may have only one SimpleLink Enhanced agreement per state in the AT&T Southwest region.

A SimpleLink Enhanced plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The customer's term commences the day after the service is "activated" by the Company. The date "activated" shall be the date the order installing the plan is completed in the Company billing system.

Any account with an existing product agreement for a service which is included as a SimpleLink Enhanced eligible service, or on an optional calling plan (including but not limited to BizSaver, Business Access Line Term Pricing, Custom BizSaver, Feature Select or CompleteLink, Local Plus or Single Saver) may not be included in a new SimpleLink Enhanced agreement.

(C)

2. SimpleLink Enhanced Access Line Bundle

SimpleLink Enhanced customers are eligible to subscribe to an Access Line bundle that consists of a business access line and Caller ID Name and Number at a flat rate as described in this offering. Customers must subscribe to a minimum of two bundles to receive the SimpleLink Enhanced Access Line Bundle flat rate.

The SimpleLink Enhanced Access Line Bundle is eligible for the SimpleLink Enhanced discounts outlined in this offering.

The SimpleLink Enhanced Access Bundle flat rate is available for the duration of the SimpleLink Enhanced term plan selected by the customer. At the end of the SimpleLink Enhanced term plan, the customer will be billed for the components that make up the bundle at their individual month-to-month rates unless the customer renews their SimpleLink Enhanced term agreement.

/1/ The SimpleLink Enhanced Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

**SIMPLELINK ENHANCED<sup>/1/</sup> (cont'd)**

**C. Terms and Conditions (cont'd)**

2. SimpleLink Enhanced Access Line Bundle (cont'd)

Standard service and equipment and/or installation charges apply to install SimpleLink Enhanced Access Line bundles.

SimpleLink Enhanced Access Line Bundled Option consists of the following:

- SLE Access Line Bundle 1
- Business Access Flat Rate Line
- Calling Number
- Calling Name

**D. Prices**

1. Minimum Monthly Revenue Commitment (MMRC) Discount

MMRC Discount % on Eligible Services

<u>Description</u>	<u>Monthly Minimum</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Discounts for eligible SimpleLink Enhanced customers:				
	\$45.00	7.00%	8.00%	9.00%
	85.00	8.00	9.00	10.00
	200.00	9.00	10.00	11.00

2. SimpleLink Enhanced Business Access Line Bundle Rate:

<u>Description</u>	<u>Rate</u>
SimpleLink Enhanced Access Line Bundle 1	\$32.00 (minimum of 2 required)

/1/ The SimpleLink Enhanced Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

**SIMPLELINK ENHANCED<sup>/1/</sup> (cont'd)**

**D. Prices (cont'd)**

3. Win/Winback MMRC Credit and Waivers:

Customers coming to the Company from other carriers who subscribe to SimpleLink Enhanced are eligible for nonrecurring charge waivers and credits during their term based on the MMRC and the term selected. Standard service, equipment and installation nonrecurring charges for lines/trunks and features are waived at the time of subscription.

Credits are based on the following schedule:

	<i>Payment Schedule</i>		
	<u>Month 4</u>	<u>Month 16</u>	<u>Month 28</u>
<u>Term selected with \$45.00 MMRC</u>			
1 Year Term	\$45.00	X	X
2 Year Term	45.00	\$45.00	X
3 Year Term	45.00	45.00	\$45.00
		<i>Payment Schedule</i>	
		<u>Month 16</u>	<u>Month 28</u>
<u>Term selected with \$85.00 MMRC</u>	<u>Month 4</u>		
1 Year Term	\$85.00	X	X
2 Year Term	85.00	\$85.00	X
3 Year Term	85.00	85.00	\$85.00
		<i>Payment Schedule</i>	
		<u>Month 16</u>	<u>Month 28</u>
<u>Term selected with \$200.00 MMRC</u>	<u>Month 4</u>		
1 Year Term	\$200.00	X	X
2 Year Term	200.00	\$200.00	X
3 Year Term	200.00	200.00	\$200.00

/1/ The SimpleLink Enhanced Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

**SIMPLELINK ENHANCED<sup>/1/</sup> (cont'd)****D. Prices (cont'd)**

## 4. Other Applicable Charges and Payments

Service Connection Charges and Nonrecurring charges do not apply when SLE is established to existing lines and features. However, if the customer establishes new service with SLE, appropriate Nonrecurring and/or Service Connection charges will apply, unless waivers are applicable (i.e., win/winback).

## 5. Early Termination Charges

Customers terminating a SimpleLink Enhanced plan prior to the expiration of the selected term period are subject to early termination charges.

Early Termination charges are equal to 50% of the Minimum Monthly Revenue Commitment (MMRC) multiplied by the number of months remaining in the customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 50% of the difference between the MMRC and the actual billed revenue. The early termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Early Termination liability charges are not applicable if during the SimpleLink Enhanced term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing SimpleLink Enhanced plan, and a revenue commitment<sup>/2/</sup> equal to or greater than the SimpleLink Enhanced MMRC.

## 6. Service Guarantee

Within 90 days of subscribing to SimpleLink Enhanced two-year and three-year term plans, customers may cancel this service without incurring the termination liability charges specified in this offering. This guarantee does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink Enhanced.

/1/ The SimpleLink Enhanced Plan is obsolete for business customers, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed to the plan prior to June 30, 2010.

/2/ Effective June 30, 2010, conversion to a new plan with an equal or greater revenue commitment is no longer a requirement to waive termination charges per this clause.

**TERM VOLUME DISCOUNT PLAN<sup>/1/</sup>**

**A. General**

1. The Term Volume Discount (TVD) Plan provides the customer with optional term and volume discounts from guidebook rates for Business Access Lines as provided in paragraphs B.11.e and C.1 in Part 4, Section 1. The TVD Plan provides for 12-month, 24-month, 36-month, 48-month or 60-month Term Pricing Plans. In order to qualify, the customer must commit to a TVD Plan Agreement in a form prescribed by the Company, establishing the agreed term duration, minimum line commitment and the discount off of rates in effect at the time of the agreement.
2. The TVD Plan provides optional term and volume discounts for business customers. Eligible services under TVD are Business Flat Rate Lines, Multi-lines, Flat Trunks, DID trunks and PLEXAR Lines and any services that rate reference these Lines/Trunks. TVD provides for 12-, 24-, 36-, 48- and 60-month term discounts for Oklahoma customers.
3. All rules, regulations, fees and surcharges normally applicable to eligible services apply.
4. To qualify, the customer subscribing to the TVD Plan must commit to a service agreement as prescribed by AT&T Oklahoma establishing the term period, minimum access line volume commitment and discount percentage to be applied to the monthly recurring rates in effect at the time the customer enters into the service agreement. The discount rate will remain fixed through the life of the commitment; however, if the base rates for lines/trunks change, the price per month will change accordingly.

5. TVD Monthly Recurring Charge Discount Schedule:

<u>Access Line Volume Commitment</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>48 Month Term</u>	<u>60 Month Term</u>
Minimum 1 line	5.0%	7.0%	9.0%	9.5%	9.5%
Minimum 5 lines	5.5%	7.5%	9.5%	10.0%	10.0%
Minimum 11 lines	6.0%	8.0%	10.0%	10.5%	10.5%
Minimum 31 lines	7.0%	9.0%	11.0%	11.5%	11.5%
Minimum 101 lines	8.0%	10.0%	12.0%	12.5%	12.5%
Minimum 201 lines	9.0%	11.0%	13.0%	13.5%	13.5%

6. If the customer terminates the TVD agreement prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term, the customer shall pay a termination charge. Payment of the termination charge does not release the customer for amounts previously owed to the Company. The termination charge shall be:
  - All unpaid nonrecurring charges (excluding any waived charges); plus
  - Fifty percent (50%) of all recurring charges for the remaining months of the customer's term.
7. TVD customers may choose to terminate an existing TVD service agreement before the end of the term period without paying termination charges provided they negotiate a new TVD service agreement with a term that is equal or greater than the term period remaining on the existing service agreement and commit to an equal or greater number of business access lines than their existing service agreement. The new service agreement will be based upon the monthly business recurring rates in effect at the time the new service agreement is established.

/1/ Effective June 30, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

**TERM VOLUME DISCOUNT PLAN<sup>/1/</sup> (cont'd)****A. General (cont'd)**

8. Termination charges will also not apply if a customer converts to another AT&T service whose term period is equal to or greater than the term period remaining on the existing TVD service agreement. Customers requesting the termination of a service agreement prior to the expiration date, excluding the circumstances mentioned above, will be charged a termination charge.
9. The 12-month term also has a 12-month renewable option. If the customer selects the 12-month renewable option, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 12-month term.
10. When a TVD customer moves service from one service location to another, the access line volume commitment, duration and discount associated with the service agreement is not affected. If the applicable local exchange access monthly rate changes as a result of the move, the monthly rate at the new service location will be based on the rate in effect at the new service location. Termination charges do not apply if the customer agrees to continue the service agreement at the new service location and retains local exchange access lines that equal or exceed the number of lines that were under TVD service agreement at the old service location.
11. The TVD Plan requires the customer to commit to a minimum volume of access lines. The total number of access lines within the state will apply toward the volume commitment. At any month during the term, if the total number of lines in the state is less than the minimum, an adjustment charge will appear on the customer's designated Master Billing Telephone Number for the state. A \$20.00 per-line charge will be billed for the number of lines under the minimum line commitment.
12. At the time a customer subscribes to TVD, applicable nonrecurring charges (NRCs) will be waived for existing customers that add lines and for customers coming to AT&T Oklahoma from other carriers. Standard NRCs will apply to lines added subsequent to the initial order.
13. This offer may not be combined with Custom BizSaver, SimpleLink Enhanced, SimpleLink, CompleteLink or CompleteLink 2.0 offers.
14. Upon expiration of a service agreement, the service will automatically be billed at the monthly rates set forth in Part 4, Section 2, in effect at the time the service agreement expires, unless a new service agreement is negotiated.

/1/ Effective June 30, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

**EXCHANGE ACCESS SERVICE****A. Term Pricing Plan<sup>/1/</sup>**

1. The Term Pricing Plan provides the customer with optional term discounts from guidebook rates for Business Access Lines as provided in A.9 below in this offering and Part 4, Section 2. The Term Pricing Plan provides for 12-month, 24-month, 36-month, 48-month or 60-month Term Pricing Plans. In order to qualify, the customer must commit to a Term Pricing Plan Agreement in a form prescribed by the Company, establishing the agreed term duration and the discount off of rates in effect at the time of the agreement.
2. Effective June 14, 2004 the rate provisions and associated customer notification provisions described herein will only apply to customers with existing Term Pricing Plan agreements. Customers subscribing to or renewing Term Pricing Plan agreements on or after June 14, 2004 will be subject to the rate provisions and associated customer notification provisions in paragraph A.3 below. Decreases in monthly recurring rates will be passed on to customers who participate in a Term Pricing Plan and establish a Term Pricing Agreement. The Company will notify participating customers when monthly rates are decreased.

If rates are increased during the Term Pricing Plan period, the customer will continue to pay the rates in effect at the time the customer elected to establish service under the Term Pricing Agreement less the applicable discount. However, if a local exchange schedule reclassification occurs, an adjustment for the remaining period of the Term Pricing Agreement will be made. All rules, regulations, fees and surcharges applicable to business access lines apply with the following exception: Customer initiated temporary suspension of service is not allowed.

3. For Term Pricing Plan agreements established or renewed on or after June 14, 2004, the discount rate set forth in this guidebook in paragraph A.9 below will remain fixed through the life of the commitment, however, if business access line service rates set forth in Part 4, Section 2 change during the term, the price per month will change accordingly. The Company will notify customers if monthly base flat rates increase. All rules, regulations, fees and surcharges applicable to business access lines apply with the following exception: Customer initiated temporary suspension of service is not allowed.
4. The customer may choose to terminate an existing Term Pricing Agreement before the end of the 12-month, 24-month, 36-month, 48-month or 60-month period and negotiate a new 12-month, 24-month, 36-month, 48-month or 60-month Term Pricing Agreement. The new Term Pricing Agreement must be based upon the rates that are in effect and available to all customers at the time a new agreement is negotiated.
5. The customer must provide the Company with a written notice of intent to renew a Term Pricing Agreement no later than 90 days prior to its expiration. A new Term Pricing Agreement will be renewed for either 12-month, 24-month, 36-month, 48-month or 60-month commitments at the rates in effect and available to all customers at the time a renewed agreement is established. If the customer elects not to renew the Term Pricing Agreement, or does not notify the Company of the customer's intent to renew the Term Pricing Agreement, the service will automatically be billed under the monthly rates in effect at the time the Term Pricing Agreement expires.

/1/ The Term Pricing Plan is obsolete for business customers, except for existing business customers at existing locations for the remainder of their term who subscribed to the plan prior to January 24, 2005.

**EXCHANGE ACCESS SERVICE (cont'd)**

**A. Term Pricing Plan<sup>/1/</sup>**

6. Customers requesting the termination of a Term Pricing Plan prior to the expiration date, excluding Term Pricing Agreements terminated as a result of a renegotiation for a term greater than or equal to the remaining months of their existing Term Agreement, for access lines greater than or equal to the number in their existing Term Agreement, or for upgraded facilities provided by the Company under other term pricing plans, will be charged a termination charge. Payment of the Term Pricing Plan termination charge does not release the customer from other previous amounts owed to the Company.
7. The termination charge for the cancelled service agreement shall be a maximum of \$150 per access line and calculated as the lesser of:

The difference between the contracted service period rates for the completed months of the initial service term agreement and the rates for the next lower service term<sup>/2/</sup> actually completed plus interest charges based on the discount rate in effect at the time of termination as found in 'Rules and Regulations Applying to All Customer's Contracts' in Part 2, Section 2; or

The monthly payments remaining on the contracted term pricing plan.

Example: If a customer terminates a 60-month agreement after completing 40 months of the plan, then the termination charge would be equal to the difference in the monthly rates between the 60-month term pricing plan and a 36-month pricing plan (the next lower term pricing plan completed) plus interest at the discount rate in effect at the time of termination. The other termination calculation would be equal to the remaining 20 months left on the 60-month plan. The termination charge is the lesser of the two calculations.

8. Customers currently subscribing to business access line service on a month-to-month basis may convert their existing service to either a 12-month, 24-month, 36-month, 48-month or 60-month Term Pricing Plan. Nonrecurring charges will be waived at the time of conversion.
9. Appropriate discounts are applicable to business access line service rates as shown in Part 4, Section 2. The following discounts are available.

Term Pricing Plans

12-month .....	6% off of existing rate
24-month .....	7% off of existing rate
36-month .....	10% off of existing rate
48-month .....	12% off of existing rate
60-month .....	16% off of existing rate

/1/ The Term Pricing Plan is obsolete for business customers, except for existing business customers at existing locations for the remainder of their term who subscribed to the plan prior to January 24, 2005.  
/2/ If the service is terminated within the first 12 months the calculation is based on month-to-month rates in Part 4, Section 2.



**AT&T OKLAHOMA GUIDEBOOK**

PART 20 - Grandfathered Services  
SECTION 4 - Exchange Access Services

1st Revised Sheet 25  
Replacing Original Sheet 25

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(D)

**AT&T OKLAHOMA GUIDEBOOK**

PART 20 - Grandfathered Services  
SECTION 4 - Exchange Access Services

1st Revised Sheet 26  
Replacing Original Sheet 26

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(D)

**AT&T OKLAHOMA GUIDEBOOK**

PART 20 - Grandfathered Services  
SECTION 4 - Exchange Access Services

8th Revised Sheet 27  
Replacing 7th Revised Sheet 27

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(D)

**CUSTOM BIZSAVER<sup>/1/</sup>**

**A. Description**

Custom BizSaver (CBS) is an optional bundled offering that includes business access line service combined with Custom Calling Services (as outlined below). Custom BizSaver is available at flat monthly rates. Customers must select either a 12-month, 24-month or 36-month term. (C)

Custom BizSaver allows customers to subscribe from one to a maximum of ten Business Access Lines at discounted rates using any combination of four CBS service arrangements: 1) Flat-Line Bundle, 2) Multiline Bundle, 3) Flat-Line Flex Bundle and 4) Additional Line(s) Options. However, the primary Business access line must either be the Flat-Line bundle, Multi-Line bundle, or Flat-Line Flex Bundle and then up to nine additional lines/additional bundles, may be added. Only the primary line is under a term contract and price protected. However, the customer will benefit from discounted rates on all additional lines/bundles on the account based on the term duration selected on the primary line (as outlined below). While the primary line will not be subject to rate changes during the term of the agreement, prices on additional lines/bundles will be subject to such changes during the term period.

**B. Standard Service Arrangements**

1. Flat-Line Bundle (USOC: PGO11) consists of the following:
 

Business Access Line	Call Forwarding
Caller ID-Calling Number Delivery	Three Way Calling
Caller ID-Calling Name Delivery	Call Return
Call Waiting	
  
2. Multiline Bundle (USOC: PGO12) consists of the following:
 

Business Access Line	Caller ID-Calling Name Delivery
Rotary Hunting	Three Way Calling
Caller ID-Calling Number Delivery	
  
3. Flat-Line Flex Bundle (USOC: PGO15) consists of the following:
 

Business Access Line

5 customer-selected features from the following services:

- Call Waiting	- Call Waiting ID
- Call Forwarding	- Auto Redial
- Remote Access to Call Forwarding	- Call Return
- Three Way Calling	- Speed Calling 30
- Caller ID Name and Number	- Call Blocker
  
4. Additional Lines Options consist of the following:
 

<p><i>Option 1</i> (USOC: PGO13)</p> <p>Business Access Line</p> <p>Caller ID-Calling Number Delivery</p> <p>Caller ID-Calling Name Delivery</p>	<p><i>Option 2</i> (USOC: PGO14)</p> <p>Business Access Line</p> <p>Rotary Hunting</p> <p>Caller ID-Calling Number Delivery</p> <p>Caller ID-Calling Name Delivery</p>
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<sup>/1/</sup> Custom BizSaver is obsolete for business customers, except for existing installations at existing locations for existing customers for the remainder of their agreement who subscribed to the plan prior to September 1, 2008.

**CUSTOM BIZSAVER<sup>/1/</sup> (cont'd)**

**C. Terms and Conditions**

1. Customers must select a 12-month, 24-month or 36-month term agreement to qualify for the bundled offer.
2. The 12-month term also has a 12-month renewable option. If the customer selects the 12-month renewable option, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 12-month term.
3. Customers subscribing to Custom BizSaver have the option to install additional lines at discounted rates as outlined in the Rate Schedule. Two optional arrangements are available as described in paragraph B.4.
4. Minimum requirements are to have either one Flat-Line Bundle, one Flat-Line Flex Bundle or one Multiline Bundle on the customer's primary line for the duration of the term the customer selects. The Multiline Bundle requires the customer to have the Multiline Bundle on the primary lines and at least one additional line in service. Customers maintaining the minimum requirement may add or subtract additional lines/bundles at any time during the term. Custom BizSaver subscribers that fail to maintain the minimum requirement will be subject to early termination fees (ETFs). ETFs are based on the type of bundle that is on the customer's primary line and will be as follows for each month remaining on the term:

<u>Customer Type</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Flat-Line Bundle	\$17.50	\$17.00	\$16.50
Multiline Bundle	29.50	28.50	27.50
Flat-Line Flex Bundle	17.50	17.00	16.50

5. Flat-Line Flex Bundle is available to any business customer where at least five component services are available. The component services may be purchased individually at their standard rates. Business customers currently subscribing to all Flat-Line Flex Bundle component services may request billing at the Flat-Line Flex Bundle price.
6. The Flat-Line Flex Bundle is provided subject to the availability of Central Office capacity and facilities and the availability of each service in the customer's serving Central Office.
7. Pay-per-use services are not available as a component of the Flat-Line Flex Bundle.
8. If any of the five selected components from the Flat-Line Flex Bundle are removed, the remaining services will be billed at the prevailing individual feature rate.
9. If the customer subscribes to more than five services on the Flat-Line Flex Bundle Selection List, the five features to be included in the Flat-Line Flex Bundle will be the five highest priced features based on current, standalone feature rates. Services purchased in excess of those purchased as components of the Flat-Line Flex Bundle will be charged at their standard rates.

/1/ Custom BizSaver is obsolete for business customers, except for existing installations at existing locations for existing customers for the remainder of their agreement who subscribed to the plan prior to September 1, 2008.

**CUSTOM BIZSAVER<sup>/1/</sup> (cont'd)**

**D. Rate Application**

1. At the end of the term, the customers discounted rates will revert to month-to-month rates as set forth in the applicable guidebook unless the customer renews their CBS term agreement.
2. Beginning on November 30, 2006, early termination fees are not applicable if, during the term period, the customer converts to another Company local exchange plan with a term equal to or greater than the period remaining on the existing term plan.

**E. Rate Schedule**

<u>State</u>	<u>Rate Group</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
1. Flat-Line Bundle Rates <sup>/2/</sup>				
OK	3, 4, 5, 6, 7	\$38.99	\$37.99	\$36.99
OK	1, 2	34.99	33.99	32.99
2. Multiline Bundle Rates <sup>/2/</sup>				
OK	3, 4, 5, 6, 7	\$38.99	\$37.99	\$36.99
OK	1, 2	34.99	33.99	32.99
3. Flat-Line Flex Bundle Rates <sup>/2/</sup>				
OK	3, 4, 5, 6, 7	\$38.99	\$37.99	\$36.99
OK	1, 2	34.99	33.99	32.99
4. Additional Lines Options (Option 1 and 2) <sup>/2/</sup>				
OK	All (Option 1)	\$23.99	\$22.99	\$21.99
OK	All (Option 2)	23.99	22.99	21.99
5. Standard service, installation and conversion charges apply to install lines and/or features to establish bundles. <sup>/2/</sup>				

/1/ Custom BizSaver is obsolete for business customers, except for existing installations at existing locations for existing customers for the remainder of their agreement who subscribed to the plan prior to September 1, 2008.

/2/ If the customer currently has their local exchange service with another carrier within AT&T Oklahoma's operating territory and wishes to establish local exchange service with AT&T Oklahoma via Custom BizSaver, the applicable non-recurring service, installation, and conversion charges will be waived.

Existing business customers who subscribe to Custom BizSaver (CBS) will have applicable installation nonrecurring charges waived for any lines migrated to CBS or added at the time of subscription. In addition, applicable nonrecurring charges associated with Custom Calling services, hunting and touch tone required to establish CBS bundles or additional lines will be waived. (C)

Existing CBS customers who subscribe to additional CBS bundles or additional lines will receive a waiver of the applicable installation charges for each additional bundle/line ordered and installed. Applicable non recurring charges associated with Custom Calling services, hunting and touch tone required to establish CBS bundles or additional lines will also be waived. To qualify for the waivers, customers must have at least one year remaining on their term. (C)

**AT&T OKLAHOMA GUIDEBOOK**

PART 20 - Grandfathered Services  
SECTION 4 - Exchange Access Services

4th Revised Sheet 31  
Replacing 3rd Revised Sheet 31

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(D)