

**PUBLIC TELEPHONES****A. General**

1. Coin Telephone Service is excluded from the provisions of Docket 20828. Therefore, the Company will continue to own and provide terminal equipment associated with coin and non-coin public service.
2. A public telephone is an exchange service installed at the Company's initiative or at its option, at a location chosen or accepted by the Company as suitable and necessary for the furnishing of telephone service to the general public. Ordinarily public telephone service is furnished on an individual line basis.
3. Public telephones are coin operated, except where the service is coinless.
4. Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises in which public telephones are located have contracted or shall contract for such service as is necessary, in the judgment of the Company for the conduct of their business.
5. The Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing service on an originating basis only. In the normal mode, Coinless Public Telephone Service affords transients the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.<sup>/1/</sup> (C)
6. Coinless public telephone users may normally place calls without charge to Company numbers such as repair service and public emergency service numbers such as 911. However, at the option of the Company, all such calls may be blocked from phones located in areas not accessible to the general public such as correctional facilities.
7. As in the case of coin public telephones, the Company is solely responsible for determining locations appropriate for installation of coinless public telephones. The criteria for establishment of coinless service are potential usage and revenues, and public need and convenience.
8. AT&T Oklahoma shall not be liable to the customer, or any other person for interruptions of any service provided on the premises of a race track or other area subject to the control of the Oklahoma Horse Racing Commission, when deactivated or made inoperative during certain periods of the time as mandated by the Oklahoma Horse Racing Commission.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)  
(N)

**PUBLIC TELEPHONES (cont'd)****A. General (cont'd)**

9. Coinless public telephones will be provided on the premises of correctional facilities where potential usage by inmates participating in institutionally authorized telephone programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect<sup>/1/</sup> messages. All other traffic, including calls to Company numbers such as repair service and public emergency service numbers such as 911, may be blocked. Where the correctional facility's authorities so stipulate, inmate service may be restricted to toll calling only. Collection of charges resulting from inmate calls remains the responsibility of the carrier providing the service. At the request of the correctional facility's authorities and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on coinless public telephones on the premises of correctional facilities subject to the following conditions. (C)
- a. The equipment is to be used exclusively for the purposes of monitoring outgoing, operator-handled collect<sup>/1/</sup> telephone calls made by inmates. (C)
  - b. The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance and eavesdropping.
  - c. The coinless public telephones shall be identified by a notice posted conspicuously on or near such telephones in both English and Spanish that the calls from the coinless telephones are subject to monitoring and that use of the telephones constitutes consent to the monitoring. The notice shall state: "The Bureau of Prisons reserves the authority to monitor conversations on this telephone. Your use of institutional telephones constitutes consent to this monitoring. A properly placed telephone call to an attorney is not monitored."
  - d. Calls from inmates to attorneys are not to be monitored and inmates are to be notified of the proper procedures for placing calls to attorneys which shall not be subject to monitoring.
  - e. Notice of the recording of monitored telephone conversations shall be given by an automatic tone warning device, which will automatically produce a distinct signal that is regularly repeated at intervals of approximately fifteen seconds during the course of a telephone conversation when the recording device is in use.
  - f. Access to the monitoring equipment is to be limited to authorized federal officials only and the equipment is to be safeguarded at all times and disabled when not in use.
  - g. The warden of the prison facility shall sign an agreement on behalf of the appropriate government unit to indemnify and hold the Company harmless from any and all claims or adjustments for loss or injuries caused by or contributed to by use of the monitoring equipment.

The Company reserves the right to deny or terminate such service if unsatisfactory revenues or collection experiences are indicated or if any of the terms or conditions of this offering are violated.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)  
(N)

**PUBLIC TELEPHONES (cont'd)****A. General (cont'd)**

10. Coinless public telephones may be wall-mounted or desk-type models, and are not equipped with coin collecting devices or receptacles. They may be furnished with booths, shelves, and directories at the discretion of the Company depending upon location of the telephones.
11. Extension service may be provided with Public Telephone Service at the option of the Company. When prison security arrangements restrict inmates from gaining access to a central coinless public telephone location, the Company may elect to provide multiple jacks or cutoff arrangements through which the telephone may be connected to the network at appropriate times.
12. As a condition to the provision of this service, the occupant of the premises where the service is located must select a Primary Interexchange Carrier (PIC) to carry the interLATA dialed usage. Rules and regulations pertaining to Easy Access Dialing can be found in Section 13 of the Oklahoma Access Service Tariff.
13. All public payphones installed on or after January 26, 1992, will be equipped with: (1) Touch-tone and (2) volume control on at least one public telephone per customer location. These installation requirements were mandated by the American Disabilities Act (ADA) 1990.
14. Customer Provided Line Concentration Terminals may be connected to pay telephones in correctional facilities. Customer Provided Line Concentration Terminals are equipment interconnect devices which provide the customer the capability to connect more than one pay telephone to a lesser number of access lines. This type of terminal equipment should be connected to the pay telephone access line in accordance with the provisions of 'Connections of Terminal Equipment and Communications Systems' in Part 2, Section 9.

**PUBLIC TELEPHONES (cont'd)**

**B. Rates**

1. Public telephones are installed without a guarantee. Flat-rate messages which do not require the assistance of an operator to bill or collect the call are charged at twenty-five cents (\$0.25) each. When the assistance of an operator is required to bill or collect for a flat-rate message, the appropriate Operator service charge as specified in 'Operator Services' in Part 11, Section 1, is applicable. These service charges are in lieu of the local flat-rate message charge. Long distance messages are charged at the Company's established long distance message telecommunications service rates. Long distance messages from a correctional facility will be provided at a rate of \$0.25 per minute. (C)
2. In compliance with the Federal Communication Commission's (FCC) order in Docket No. 90-571, released August 25, 1995, local Telecommunications Relay Service (TRS) calls made from payphones will be provided free of charge.  

Occupants of premises on which enclosures are to be located in connection with public telephones are required to own, maintain and assume all responsibility for the necessary power wiring and power outlets at locations where booths are to be installed, and shall be responsible for the safe condition of the booths in respect to the wiring, outlets and commercial power. In certain circumstances, the initial expense for the provision of power wiring and outlets for enclosures will be provided by the Company, where in its judgment such expense is justified.
3. The provision of monitoring equipment in connection with coinless public telephones on the premises of prisons will be the responsibility of the city, state or federal prison.
4. Reserved for future use. (C)  
(D)
5. Local messages from public telephones to public emergency services numbers, such as 911, will be provided at no charge. Local messages from public telephones to a private emergency service provider, such as the security firm responsible for the premises where the public telephone is located, may be provided at no charge to the caller.