

**ADVANCED CUSTOM CALLING SERVICES****A. General Regulations**

Refer to General Regulations described for Custom Calling Services in Part 7, Section 1.

**B. Service Descriptions (cont'd)****Anonymous Call Rejection (ACR)**<sup>/1/</sup>

Allows customers to automatically reject calls that have been marked anonymous (see Caller ID paragraph earlier in this Section) by the calling party. When ACR is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

**Auto Redial**

Enables the customer to redial automatically the last outgoing telephone number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

**Call Blocker**

Enables a customer to block the last incoming call or calls from preselected telephone numbers. To block the last incoming call, a customer can activate a code after receiving an unwanted call and block the number. To block specified telephone numbers, the customer can construct or modify a telephone number screening list. Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Callers whose numbers are blocked are directed to a Company recorded announcement.

**Call Return**

Enables the customer to redial automatically the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call, for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy.

**Call Trace**

Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If a trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer must contact their local law enforcement agency.

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/1/ Anonymous Call Rejection is grandfathered for business customers as of October 31, 2012, except for existing business customers at existing locations who subscribed to the service prior to October 31, 2012.

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

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**B. Service Descriptions (cont'd)**Call Transfer Disconnect

Call Transfer Disconnect is a service that allows business customers to initiate a three way call with either an incoming or originated call and then disconnect and allow the other two parties to continue talking. With this service, business subscribers will be able to route incoming calls from their customers to correct destinations and leave their listed number open for new customers.

Call Transfer Disconnect will not be available to residence customers, Foreign Exchange, Payphone, Centrex or Plexar.

The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to any optional flat-rated local, toll or expanded calling plan.

Call transfer Disconnect customers will be restricted from making international calls due to toll fraud concerns. Customers who contact the business office with a request to make international calls will be allowed to unblock their line for international calls provided they meet the following guidelines:

- Established service on that line for at least three months, and
- Have good payment habits

Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate.

Call Transfer Disconnect customers may not resell service.

Call Waiting ID

Allows customers to subscribe to a part of the Call Waiting ID Options service. When a person is already speaking on the telephone and receives another phone call, Call Waiting ID service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

Call Waiting ID is offered subject to the following limitations:

1. Customers must also subscribe to Call Waiting and Caller ID Name and Number.
2. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
3. Available only where central office facilities permit.

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

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**B. Service Descriptions (cont'd)**Call Waiting ID Options

Allows customers to identify the name and/or number of an incoming caller when they are already speaking on a telephone and receive another phone call. Where facilities permit Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premises Equipment (CPE). Using this information the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include:

- Talk to the second caller
- Provide the caller with a busy announcement
- Forward the call to a "wait a minute" or "call me back" message
- Route the new call to a voice mailbox
- Allow the caller to join the conversation in progress

Call Waiting ID Options is offered subject to the following limitations:

1. Customers must also subscribe to Call Waiting, Caller ID Name and Number and Call Waiting ID.
2. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service.
3. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options.
4. Available only where central office facilities permit.

Caller ID

Caller ID utilizes Calling Number Delivery and Calling Name Delivery to assist customers in the management of incoming calls. Caller ID service is available with compatible single and multiple line residence and business service where appropriate technology and facilities are available.

Calling Number Delivery

Utilizes specific network capabilities to transmit the Calling Party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.

Calling Number Delivery by itself is obsolete for customers except for existing customers at existing locations.

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

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**B. Service Descriptions (cont'd)**Calling Name Delivery

Enables the called party to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide, and connect, their own compatible premises equipment in order to process the name transmission. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.

Calling Name Delivery by itself is obsolete for customers except for existing customers at existing locations.

A customer may prevent the display of their name and number by activating per call blocking immediately prior to the call. Name and number blocking is available on a per call basis, at no charge. It is activated by dialing a specific access code. If a customer has activated name and number blocking, the name and number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block name and number delivery.

Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company compliance with the waiver order's eligibility requirements.

Caller ID

Name and number blocking will not be provided on calls originating from public, semi-public or other services used by the general public.

Caller ID service is offered on a subscription basis which requires the customer to order the service. Where Caller ID service is available, any calling party, whether they subscribe to Caller ID or not, has per call blocking capability.

The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party has requested to be omitted from the telephone directory or the disclosing of such name or telephone number to any person. The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Company shall not be liable for any and all claims for damages caused by the telecommunications utility failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunications utility by the Company.

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

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**B. Service Descriptions (cont'd)**Caller ID (cont'd)

## 1. Feature Interaction

An originating caller's name and number may not be displayed at the called party under the following conditions:

- a. The calling name and number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If a customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
- b. The name and number will not be displayed if the called party answers the incoming call during the first ring interval.
- c. Caller ID cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data.
- d. Identification of specific stations or extensions served by a PBX is not possible. The main directory number of the PBX will be displayed.
- e. Caller ID cannot be provided if the calling party is from a multi-party line. The called party will receive an "unavailable" display.
- f. The calling name and number will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- g. The calling party has activated name and number blocking.
- h. Caller ID service is required for the provision of Call Waiting ID Options and Call Waiting ID features described below.
- i. Calling Party Number blocking (per-call or per-line) automatically prevents the display of the calling telephone number on calls dialed from an exchange service equipped with this option, except for calls made to 911 or to a party that subscribes to an ANI or charge number based service and the call is paid for by the called party.

## 2. Law Enforcement, Public Safety and Domestic Violence Intervention Agencies

Per line blocking for the delivery of the Calling Name and/or Number is available upon request, at no charge, to the following entities for which the official business of the agency is conducted:

- a. federal, state, and local law enforcement agencies and public safety agencies, and
- b. private, nonprofit, tax exempt, domestic violence intervention agencies.

The Calling Name and/or Number will not be transmitted from a line equipped with this capability. Customers can unblock the line and release the Calling Name and/or Number information by dialing \*82 before placing the call.

**AT&T OKLAHOMA GUIDEBOOK**

PART 7 - Central Office Optional Features  
SECTION 2 - Advanced Custom Calling Features

2nd Revised Sheet 6  
Replacing 1st Revised Sheet 6

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**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

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**B. Service Descriptions (cont'd)**

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

**B. Service Descriptions (cont'd)**

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**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

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**B. Service Descriptions (cont'd)**Personalized Ring

Personalized Ring allows a single-line customer to simulate a multi-line environment by assigning unique ringing patterns to incoming calls. The service allows up to three directory numbers (DNs) to share the same line; one of which is called the primary DN and the remaining numbers are called dependent DNs. Personalized Ring is not available with some hunting arrangements.

## 1. Service Interactions

- a. When a Personalized Ring customer subscribes to any Call Forwarding feature, the dependent DNs can either be forwarded to the same number as the primary DN or receive no forwarding treatment at all.
- b. When provided with Selective Call Forwarding, Priority Call or Call Blocker, the primary and dependent DNs share the same screen list for call treatment.
- c. If a Personalized Ring line also has Call Waiting, incoming calls to the primary DN will activate the standard Call Waiting tone. Incoming calls to the dependent DNs will activate a distinctive Call Waiting tone similar to the distinctive ring pattern but at a more rapid cadence.

## 2. Rates and Charges

- a. A directory listing is provided to each dependent DN. If a customer requests, the Company will provide a non-published or non-listed number at no charge for a dependent number. However, if the primary DN and all the dependent DNs are non-published or non-listed, the appropriate monthly rate, as shown in the 'Directory Listings' in Part 12, is applicable on the primary DN.
- b. Regular Extra Listings and Special Types of Extra Listing rates, as shown in 'Directory Listings' in Part 12, Section 1 may apply to the primary or dependent DNs.
- c. If a customer requests the name to be changed on a dependent DN, a service charge equivalent to the service charge applied to Regular Extra Listings in 'Directory Listings' in Part 12, Section 1 is applicable.
- d. For a customer-requested dependent number change, the service charge applies.
- e. When a customer requests that the Company change the treatment of its dependent DNs regarding forwarding of calls, a service charge applies.

Priority Call

Provides the customer with a distinctive alerting signal, ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list. Company equipment will screen incoming calls against the customer's list and provide the Priority Call service for telephone numbers on the customer's list.



**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

**B. Service Descriptions (cont'd)**

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/1/ Material now appears in Part 20, Section 7, Sheets 18 and 19.

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

(C)

**B. Service Descriptions (cont'd)**Remote Access to Call Forwarding

Permits a customer that also subscribes to the Call Forwarding feature (described above) to activate, deactivate or change the Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters including "\*" and "#". All charges incurred to access the remote number will be billed appropriately.

Selective Call Forwarding

Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list. Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The Selective Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Simultaneous Call Forwarding

Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The Simultaneous Call Forwarding customer must subscribe to sufficient facilities to adequately handle calls without impairing any services offered by the Company. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone line and the line to which the call is being forwarded.

**ADVANCED CUSTOM CALLING SERVICES (cont'd)** (C)**C. Application of Rates and Charges**

1. The monthly rates and service charges can be found on the following pages.
2. The rates are in addition to the established rates for the associated services.
3. There can only be one Custom Calling discount package per customer line. (C)
4. Moves and Changes
  - a. The service charge applies when the customer's telephone number or PNS number is changed for the customer's convenience.
  - b. The service charge will not apply on outside moves of service if there is no telephone number change.
  - c. The service charge will apply when changing Speed Calling from the 8 Code capacity to the 30 Code capacity or vice versa.
  - d. Where facilities permit, customers may change Speed Calling codes from their premises at no charge. A service charge will apply per line where the Speed Calling codes are changed by the Company at the customer's request. Where facilities do not permit the customer to make changes in Speed Calling Codes, no service charge will apply for such changes made by the Company.
  - e. The service charge will apply, for customers subscribing to Call Forwarding-Busy Line or Call Forwarding Don't Answer, when the forwarded to number is changed for customer's convenience. When the customer changes his designated number of rings the service charge will not apply.
  - f. For the services in Section D.1.a and D.2.a of the Rates and Charges paragraph: When a single service is ordered, the "first" (monthly) service rate applies. When multiple services are ordered, one "first" (monthly) service rate applies and the "additional" (monthly) service rate applies to the remaining services. The services are listed in priority order, (i.e., if multiple services are ordered they will be priced in the order appearing on the price sheet).
5. AT&T reserves the right to provide certain Custom Calling services without charge to customers participating in a "Consumer Panel" for market research purposes. Nonrecurring service charges and recurring monthly rates would be waived only for the Custom Calling services designated by AT&T as pertinent to the research and only for the duration of the customer's participation in the Consumer Panel. As a condition to participating in the Consumer Panel, these customers will be obligated to give specific feedback on the services to AT&T. Customers will be selected by AT&T to represent a cross section of the Oklahoma customers. (C)

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

**D. Rates and Charges (cont'd)**

1. Residence Services

a. Monthly Subscription, Per Line  
(Discounts may apply with multiple services ordered)

|  | <u>USOC</u> | Monthly<br>Rate<br>First & Additional | Service<br>Charge <sup>/1,2,3,4/</sup> |
|--|-------------|---------------------------------------|--|
| Caller ID – Calling Number Delivery <sup>/5,6,7/</sup> ..... | NSD         | \$12.49 (I)                           | \$9.95                                 |
| Caller ID – Calling Name Delivery <sup>/5,6,11/</sup> .....  | NMP         | 12.49                                 | 9.95                                   |
| Call Return .....  | NSS         | 12.49                                 | 9.95                                   |
| Call Blocker .....   | NSY         | 12.49                                 | 9.95                                   |
| Auto Redial .....  | NSQ         | 12.49 (I)                             | 9.95                                   |
| Remote Access Call Forwarding .....                          | RC3         | .95                                   | 9.95                                   |
| Priority Call.....   | NSK         | 12.49 (I)                             | 9.95                                   |
| Selective Call Forwarding .....                              | NCE         | 12.49 (I)                             | 9.95                                   |

b. Monthly Subscription, Per Line  
(No discounts for purchasing multiple services)

|                                    | <u>USOC</u> | Monthly<br>Rate | Service<br>Charge <sup>/1,2,3,4/</sup> |
|------------------------------------|-------------|-----------------|--|
| Personalized Ring                  |             |                 |  |
| One Dependent DN .....             | DRS         | 12.49 (I)       | 9.95                                   |
| Two Dependent DNs                  |             |                 |  |
| 1st Dependent DN.....              | DRS1X       | 12.49           | 9.95                                   |
| 2nd Dependent DN.....              | DRS2X       | 12.49 (I)       | --                                     |
| Simultaneous Call Forwarding ..... | ESD         | 4.80            | 9.95                                   |

c. Monthly Subscription, Per Line Package Discounts  
(Discounts may apply with multiple services ordered)

|                                       | <u>USOC</u> | Monthly<br>Rate |
|---------------------------------------|-------------|-----------------|
| Caller ID Credit <sup>/5/</sup> ..... | NNK         | (\$12.49) (I)   |

d. Charge Per Successful Activation

|                 | <u>USOC</u> | Successful<br>Trace |
|-----------------|-------------|---------------------|
| Call Trace..... | NST         | \$9.00              |

See footnotes on following pages

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

**D. Rates and Charges (cont'd)**

1. Residence Services (cont'd)

e. Charge Per Activation

|  | <u>USOC</u> | <u>Per<br/>Activation</u> |
|--|-------------|---------------------------|
| Auto Redial <sup>10/</sup> .....       | NV8         | \$.50                     |
| Call Return <sup>10/</sup> .....       | NV9         | 3.00                      |
| Three-Way Calling <sup>12/</sup> ..... | 3UY         | 3.00                      |

f. *Reserved for future use*

g. Monthly Subscription, per line  
(Discount applies when purchased in addition to Qualifying Package)

|  | <u>USOC</u> | <u>Monthly<br/>Rate</u> | <u>Service<br/>Charge<sup>3/</sup></u> |
|--|-------------|-------------------------|--|
| Call Waiting ID .....                        | NWT         | \$5.75                  | \$9.95                                 |
| Call Waiting ID Options <sup>20/</sup> ..... | NWL         | 1.15                    | 9.95                                   |

|                               | <u>USOC</u> | <u>Monthly<br/>Rate</u> | <u>Service<br/>Charge</u> |     |
|-------------------------------|-------------|-------------------------|---------------------------|-----|
| Anonymous Call Rejection..... | AYK         | \$12.49                 | None                      | (l) |

See footnotes on following pages

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

**D. Rates and Charges (cont'd)**

2. Business Services

a. Monthly Subscription, Per Line  
(Discounts may apply with multiple services ordered)

|  | USOC | Monthly Rate |             | Service                   |
|--|------|--------------|-------------|---------------------------|
|  |      | First        | Additional  | Charge                    |
|  |      |              |             | <sup>/1,2,3,4,8,19/</sup> |
| Caller ID – Calling Number Delivery <sup>/5,6,11,15,16,17/</sup> ..... | NSD  | \$30.43 (I)  | \$30.43 (I) | \$23.00                   |
| Caller ID – Calling Name Delivery <sup>/5,6,11,15,16,17/</sup> .....   | NMP  | 30.43 (I)    | 30.43 (I)   | 23.00                     |
| Call Return <sup>/16,17/</sup> .....                                   | NSS  | 21.57 (I)    | 21.57 (I)   | 11.00                     |
| Priority Call .....  | NSK  | 3.45         | 2.53        | 11.00                     |
| Selective Call Forwarding .....  | NCE  | 5.75         | 5.75        | 11.00                     |
| Auto Redial <sup>/16,17/</sup> .....                                   | NSQ  | 3.45         | 2.53        | 11.00                     |
| Call Blocker <sup>/16,17/</sup> .....                                  | NSY  | 3.00         | 2.20        | 11.00                     |
| Remote Access Call Forwarding <sup>/9/</sup> .....                     | RC3  | 3.16         | 3.16        | 23.00                     |

b. Monthly Subscription, Per Line  
(No discounts for purchasing multiple services)

|   | USOC  | Monthly   | Service                |
|---|-------|-----------|------------------------|
|   |       | Rate      | Charge                 |
|   |       |           | <sup>/1,2,3,4,8/</sup> |
| Personalized Ring                             |       |           |                        |
| One Dependent DN .....                        | DRS   | 5.75      | 23.00                  |
| Two Dependent DNs                             |       |           |                        |
| 1st Dependent DN .....                        | DRS1X | 5.75      | 23.00                  |
| 2nd Dependent DN .....                        | DRS2X | 3.00      |                        |
| Simultaneous Call Forwarding .....            | ESD   | 4.80      | 23.00                  |
| Call Waiting ID .....                         | NWT   | 5.75      | 23.00                  |
| Call Waiting ID Options <sup>/20/</sup> ..... | NWL   | 1.00      | 23.00                  |
| Anonymous Call Rejection .....                | AYK   | 26.44 (I) | 23.00                  |

c. Monthly Subscription, Per Line Package Discounts

|   | USOC  | Monthly  |
|---|-------|----------|
|   |       | Rate     |
| Caller ID Credit <sup>/5/</sup> .....           | NNK   | (\$5.00) |
| 1+ SAVER (10% Discount) <sup>/7/</sup> .....    | WBKNC | 3.99     |
| 1+ SAVER (20% Discount) <sup>/7/</sup> .....    | OS3   | 5.00     |
| 1+ SAVER (Block of Time) <sup>/7/</sup> .....   | OC2   | 5.00     |
| MaxiMizer 800 (Any Option) <sup>/7/</sup> ..... | RCR8S | (1.50)   |

See footnotes on following pages

**ADVANCED CUSTOM CALLING SERVICES (cont'd)**

**D. Rates and Charges (cont'd)**

2. Business Services (cont'd)

d. Charge Per Successful Activation

|                 | <u>USOC</u> | <u>Successful Trace</u> |
|-----------------|-------------|-------------------------|
| Call Trace..... | NST         | \$9.00                  |

e. Charge Per Activation

|   | <u>USOC</u> | <u>Per Activation</u> |
|---|-------------|-----------------------|
| Auto Redial <sup>/10/</sup> .....       | NV8         | \$.50                 |
| Call Return <sup>/10/</sup> .....       | NV9         | 3.00                  |
| Three-Way Calling <sup>/12/</sup> ..... | 3UY         | 3.00                  |

f. Monthly Subscription, per line

(Discount applies when purchased in addition to qualifying package)

|  | <u>USOC</u> | <u>Monthly Rate</u> |                     | <u>Service Charge<sup>/3/</sup></u> |
|--|-------------|---------------------|---------------------|-------------------------------------|
|  |             | <u>Individual</u>   | <u>With Package</u> |                                     |
| Call Transfer Disconnect <sup>/18/</sup> ..... | FG3         | \$11.50             | \$7.50              | \$23.00                             |

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See footnotes on following pages

**ADVANCED CUSTOM CALLING SERVICES (cont'd)****Footnotes**

- /1/ The service charge will apply when the customer's telephone number is changed for the customer's convenience, except when ordered or changed at the same time as other Custom Calling Services.
- /2/ The service charge will not apply on outside moves of service if there is no telephone number change.
- /3/ Only one service charge is applicable when ordered with other Custom Calling Services.
- /4/ After the introductory period, the service charge should not exceed \$9.95 for residential customers and \$23.00 for business customers. (C)
- /5/ When Caller ID-Calling Number Delivery and Caller ID-Calling Name Delivery are purchased together, the customer receives the Caller ID Credit.
- /6/ The service charge should be waived for the first 90 days after the service is introduced in an exchange.
- /7/ This rate is in addition to the rates and charges for Caller ID Name and Number.
- /8/ The highest service charge will be applied based upon services ordered.
- /9/ See Part 20, Section 4 – CompleteLink and SimpleLink, for additional discount information.
- /10/ Blocking of this service is available at no charge upon customer request. This service will be provided free of charge for 30 days after it is introduced in an exchange.
- /11/ Calling Number Delivery by itself and Calling Name Delivery by itself is obsolete except for existing customers at existing locations who subscribed to the service prior to September 1, 1997. Calling Number and Name Delivery will be provided together with Caller ID Service.
- /12/ Blocking of this service is available free of charge upon request. Customers subscribing to ISDN lines, coin/coinless pay phones, PBX, Three-Way Calling Subscribed lines, data access lines, Hotel-Motel, WATS and Centrex/Plexar I/Plexar II/Plexar Custom will be restricted from activating Usage Sensitive Three-way Calling.
- /13/ Reserved for future use.
- /14/ Reserved for future use.
- /15/ The discount applied to this Custom Calling Service for customers subscribing to the Access Advantage Plus Options Package is found in Part 6, Section 7. The service charge is waived in conjunction with the purchase of Access Advantage Plus Options Package.



**CUSTOM CALLING SERVICES (cont'd)**

**Footnotes (cont'd)**

- /16/ See Part 20, Section 4 – CompleteLink, for additional discount information.
- /17/ See Part 20, Section 4 – SimpleLink, for additional discount information.
- /18/ When service is purchased in conjunction with Business Preferred, the service charge is waived and the subscriber will receive a credit on their monthly billing equal to the difference between the monthly individual subscription rate and the monthly qualifying package rate.
- /19/ If the customer is coming to AT&T Oklahoma from another carrier this charge is waived for those Custom Calling Services required to establish Custom BizSaver Flat-Line Bundle(s), Multi-line Bundle(s) or Additional Line Options 1 and 2.
- /20/ This rate is incremental to the other rates/features required (e.g., Call Waiting, Caller ID Name and Number and Call Waiting ID) to activate the Call Waiting ID Options functionality.

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**PREFERRED NUMBER SERVICE****A. General Regulations**

Refer to General Regulations described for Custom Calling Services in Part 7, Section 1. (C)

**B. Service Description**Preferred Number Service (PNS)

Preferred Number Service is a residential service whereby incoming calls to the subscriber's PNS number are automatically forwarded by Company central office equipment to the subscriber's current residence number. The terminating number must have incoming call capability.

A unique ringing signal is available as an option to Preferred Number Service. A unique ringing signal will allow the PNS subscriber to distinguish if the incoming call was placed by dialing the subscriber's PNS number or the subscriber's current residence local exchange telephone number. The termination with unique ringing must be in the Company's service area.

The Unique Ring option cannot be provided on Preferred Number Service if more than one unique ringing pattern is already on the customer's local exchange number (.e.g., two Personalized Rings).

Preferred Number Service and the Unique Ring capability is offered subject to the availability of Company central office facilities.

Preferred Number Service is not offered where the terminating station is a business, Public or Semi-Public class of service.

Transmission quality may vary depending on the distance and routing necessary to complete the forwarded call. Preferred Number Service is not suitable for transmission of data.

Preferred Number Service is available when used in connection with local exchange service or Long Distance Telecommunications Service (LDMTS) or inward Wide Area Telecommunications Service (WATS) lines (800 Service).

Incoming calls to the Preferred Number Service number can be forwarded within the local calling scope of an exchange in which the customer is located and cannot be used to expand the calling scope beyond that available to the PNS subscriber. Preferred Number Service may result in a toll call if the incoming call is forwarded outside of the local calling scope.

The originating caller is responsible for any charges incurred from the point of origination to the PNS number.

Preferred Number Service subscriber is responsible for all charges incurred between the PNS number and the terminating number. If calls between the PNS number and the terminating number are within the same local calling scope, only the monthly rate applies. If such calls go outside the local calling scope, toll charges apply in addition to the monthly rate.

**PREFERRED NUMBER SERVICE (PNS) (cont'd)**

**B. Service Descriptions (cont'd)**

A residential directory listing, either the current residence local exchange number or the subscriber's PNS number in the same local exchange, is provided to the PNS subscriber at no additional charge. If the customer wants both numbers to be listed, an additional listing may be obtained at the appropriate rates outlined in 'Directory Listings' in Part 12, Section 1. If the customer wants a non-published or non-listed number, the appropriate charges as outlined in 'Directory Listings' in Part 12, Section 1 are applicable on the "forwarded-to" local residence exchange number.

Preferred Number Service is not available to a residence used as a place of business. Rules and Regulations pertaining to the application of residence service are the same in conjunction with Preferred Number Service. See 'Rules and Regulations Applying To All Customer's Contracts' in Part 2, Section 2.

**C. Application of Rates and Charges**

The application of rates and charges as follows are in addition to those specified below.

1. If the customer requests to change the number to which calls are forwarded, a service charge applies.
2. The subsequent addition of Unique Ring will require a service charge.
3. The service charge for Preferred Number Service will apply in addition to the service charge for other services established on the same line.

**D. Rates and Charges (cont'd)**

|                                    | <u>USOC</u> | <u>Monthly Rate</u> | <u>Service Charge</u> <sup>/1,2,3,4/</sup> |
|------------------------------------|-------------|---------------------|--|
| Preferred Number Service, per line |             |                     |  |
| With Unique Ring.....              | PWN         | \$6.00              | \$11.00 <sup>/5,6,7/</sup>                 |
| Without Unique Ring.....           | P6N         | 6.00                | 11.00 <sup>/5,6,7/</sup>                   |

- /1/ The service charge will apply when the customer's telephone number is changed for the customer's convenience, except when ordered or changed at the same time as other Custom Calling Services. (C)
- /2/ The service charge will not apply on outside moves of service if there is no telephone number change.
- /3/ Only one service charge is applicable when ordered with other Custom Calling Services. (C)
- /4/ After the introductory period, the service charge should not exceed \$11.00 for residential customers and \$23.00 for business customers.
- /5/ If the customer requests to change the number to which calls are forwarded, a service charge applies.
- /6/ The subsequent addition of Unique Ring will require a service charge.
- /7/ The service charge for Preferred Number Service applies in addition to the service charge for other services established on the same line.