

**PLEXAR-I****A. General Rules and Regulations**

Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)

1. PLEXAR-I is an optional communications system arrangement for business customers which combines two or more individual one-party business exchange access lines into a PLEXAR-I group. PLEXAR-I is available only where the necessary facilities exist. PLEXAR-I service consists of two components, the Base System Charge and the Feature Capability Charge. (N)
2. In addition to the PLEXAR-I system charges and feature capability charge specified in the following, the appropriate rates, additives and fees for business exchange access lines as found in Part 4, Section 1 and Section 2 shall apply. PLEXAR-I lines can also be arranged for hunting.
3. Directory listings will be furnished in accordance with the regulations set forth in 'Directory Listings' in Part 12, Section 1.
4. All PLEXAR-I lines will be equipped with the standard features specified in the following Feature Array. Standard Packages I and II are obsolete to existing customers. These obsolete systems can add stations with existing features, but cannot add obsolete features not presently on their system. Obsolete Standard Package I consist of the following features: Add-On, Call Hold, Call Pickup, Consultation Hold, Intercom Calling, Touch Tone and Transfer. The only distinction in standard features between obsolete Standard Package I and obsolete Standard Package II is that obsolete Standard Package II includes Code Access Calling.
5. PLEXAR-I lines and extensions may be terminated at one customer premises, different premises--same central office, or different premises--different central office. Appropriate private line charges as stated in Part 15 apply to PLEXAR-I.
6. Temporary suspension of service is not applicable to this service.
7. The Add-On/Consultation Hold and Call Forwarding features are furnished subject to transmission limitations. The Company does not guarantee satisfactory transmission on such arrangements. If the customer requests additional equipment to improve transmission, and it is feasible, additional rates and charges based upon the costs incurred apply.

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/1/ Material now appears on Sheet 1.1.

**PLEXAR-I (cont'd)**

**A. General Rules and Regulations (cont'd)**

8. Touch-tone Calling Service is required for PLEXAR-I. Each exchange access line must terminate in at least one Touch-tone instrument in order to utilize the PLEXAR-I features.
9. When multiple features are activated on the same line, certain features may take precedence over others. Applicable limitations will be discussed with the customer.
10. Custom Calling Services will be functional under the following conditions: (C)
  - When both the originating customer and the call terminating customers are served from the same central office.
  - When both the call originating and the call terminating customers are served from different central offices equipped for Custom Calling capabilities and are linked by appropriate facilities. (C)

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures or malfunctions of Custom Calling Services or equipment. Damages arising out of such interruptions, defects, failures or malfunctions of the services after the Company have been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored. (C)

11. Any customer of the Company may prevent the display of their Calling Party Name and Number by activating per call blocking immediately prior to placing a call. Name and number blocking is available on a per call basis, at no charge. It is activated by dialing a specific access code. If a calling party has activated name and number blocking, the information will not be transmitted to the display equipment of the subscriber. Instead, the subscriber will receive a privacy indicator. This privacy indicator notifies the subscriber that the calling party chose to block delivery of this information.

Name and number blocking will not be provided on calls originating from public, semi-public or other services used by the general public.

**PLEXAR-I (cont'd)**

**A. General Rules and Regulations (cont'd)**

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12. Calling Name and/or Number Service Interactions

- a. The calling name and/or number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If a customer subscribes to Call Waiting and Calling Name and/or Number Delivery, and is on an existing call, the second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
- b. The name and/or number will not be displayed if the called party answers the incoming call during the first ring interval.
- c. Calling name and/or number delivery cannot be provided with any distinctive ringing lines having a silent interval duration that is not long enough to allow transmission of the data message.
- d. Identification of specific stations or extensions served by a PBX is not possible in most cases. The main directory number of the PBX will be displayed.
- e. Calling name and/or number delivery cannot be provided if the calling party is from a multi-party line. The called party will receive an "unavailable" display.
- f. The calling name and/or number will be unavailable if it is from another serving central office that is not linked by appropriate facilities with the called party's serving central office.
- g. The calling name and/or number will not be displayed if the calling party has activated blocking.

13. A transfer of contract (supersedure) will be allowed in accordance with the regulations set forth in 'Rules And Regulations Applying To All Customers' Contracts' in Part 2, Section 2.

14. PLEXAR-I customers may convert their service to another PLEXAR service arrangement, of the Company, under the provisions specified in the applicable section(s) of the guidebook.

/1/ Material now appears on Sheet 1.1.

**PLEXAR-I (cont'd)**

**B. Payment Plans<sup>/1/</sup>**

(C)

1. The customer shall select a service term of either Month-to-Month, 36, 48 or 60 consecutive months.

If the customer selects a 36, 48 or 60-month service term, the rates are not subject to rate increases initiated by the Company for the duration of the service term.

If the customer elects to pay Month-to-Month, the rates are subject to rate changes initiated by the Company.

2. Additions to service under the 36, 48 and 60 month service terms can be coterminous with the original service term agreement or for a shorter term. If the customer chooses a shorter term for the additions, rates applicable to the shorter term will apply. Coterminous additions will be treated as follows: If 90 days or more remain on the contract, rates equivalent to those for the existing service term will apply. If less than 90 days remain, rates applicable to the Month-to-Month plan will apply.

Additions to service under the Month-to-Month plan can be made at any time.

3. All charges specified in this offering, excluding those that are rate referenced to other offerings, are covered under the PLEXAR-I payment plans. All other rates and charges not specifically covered in this section are not included. PLEXAR-I access lines are not included in these payment plans but are offered under terms and conditions specified in Part 4, Section 1 and Section 2.
4. If the customer disconnects the PLEXAR-I and/or optional features prior to the expiration of the 36, 48 or 60-month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another PLEXAR service of the Company, for a service term that equals or exceeds the number of months remaining on the customer's PLEXAR-I agreement. This charge will also be waived for the Company's PLEXAR-I customers who move their service to another location within Oklahoma served by the Company, provided the service terms are continued at the new location, i.e., term is greater or equal to the number of months remaining on the original agreement and continues with an equivalent Plexar service arrangement (current system size). Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be:
  - a. The number of applicable stations disconnected, multiplied by
  - b. The monthly Plexar-I charges, multiplied by
  - c. The number of months of the contract not being fulfilled, multiplied by
  - d. Fifty percent (50%)

<sup>/1/</sup> Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

(N)  
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(N)

**PLEXAR-I (cont'd)**

**B. Payment Plans<sup>/1/</sup>**

5. Upon expiration of the 36, 48 or 60 month service term, the customer may:
  - a. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current Month-to-Month rate. This monthly rate will be subject to any rate changes.
  - b. Continue service by selecting a new service term of 36, 48 or 60 months at the then current term rates. The new service term will commence on the day following the expiration of the previous service term.

'Thank You For Renewing' Credit Option

With this option, customers who sign a new Plexar-I term Payment Plan contract for their existing service with a 36, 48 or 60 month contract term will receive a one-time bill credit of \$50.00 per station, up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-I customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-I term Payment Plan contract. Standard Plexar-I termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.

- c. Discontinue the service.
6. If the service term agreement expires and the customer has not notified the Company regarding which option they elect, service will continue at the monthly rate in effect at that time for the Month-to-Month option.
7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar-I Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and (C)
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service. (C)  
(D)

It is at the Company's sole discretion whether a product change satisfies these requirements.

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

**PLEXAR-I (cont'd)****C. Contract Pricing Plan**

1. The Company will offer discounted pricing for PLEXAR-I customers who sign a contract for a minimum term of 36 months and subscribe to a minimum of 10 PLEXAR-I stations. The minimum of 10 PLEXAR-I stations must all be within the state of Oklahoma and all be covered by a single contract. The Contract Pricing Plan rates established for the PLEXAR-I rate elements will apply for the duration of the contract. Each customer's contract may contain conditions and rates specific to that customer's needs; however, the discounted rates shall be set above the Long Run Incremental Cost.

PLEXAR-I customers who have existing agreements and who qualify for this discounted pricing may at any time convert to a Contract Pricing Plan contract without incurring any termination charges. The Contract Pricing Plan contract must be for a term of at least 36 months and the new term must be greater or equal to the number of months remaining on the original agreement.

During the term of the Contract Pricing Plan contract, additional PLEXAR-I stations and features may be added to the contract. The contract will specify the terms and conditions of such additions.

2. Not available to customers subscribing to Standard Package 1, Standard Package 2 or any of the obsolete optional features.

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/1/ Material formerly appeared on Sheet 4.

**PLEXAR-I (cont'd)**

**D. Feature Array**

The following is a list of standard and optional features available, subject to central office capability:

Standard Features

Add-On/Consultation Hold  
Call Hold  
Call Pickup  
Code Access Calling<sup>/1/</sup>  
Station-to-Station Calling  
Transfer

Optional Features

Call Forwarding  
Call Forwarding - Busy Line - Inside System  
Call Forwarding - Don't Answer - Inside System  
Call Forwarding - Busy Line - Outside System  
Call Forwarding - Don't Answer - Outside System  
Call Forwarding - Busy Line/Don't Answer - Inside System  
Call Forwarding - Busy Line/Don't Answer - Outside System  
Call Transfer Disconnect  
Call Waiting  
Conference Calling<sup>/1/</sup>  
Convenience Dialing  
Convenience Dialing II<sup>/1/</sup>  
Custom Calling Services:  
- Auto Redial  
- Call Blocker  
- Call Return  
- Call Trace  
- Calling Name Delivery  
- Calling Number Delivery  
- Calling Name and Number Delivery  
- Priority Call  
- Selective Call Forwarding  
Customer Alerting Enablement  
Directed Call Pickup<sup>/1/</sup>  
Distinctive Ringing<sup>/1/</sup>  
Remote Access Call Forwarding  
Simultaneous Ring One Number  
Toll Restriction

(C)

/1/ Obsolete - Available only to existing customers.

**PLEXAR-I (cont'd)****E. Feature Descriptions**

Add-On/Consultation Hold - This feature allows a PLEXAR-I station user to add on another PLEXAR-I user or outside line to an established call. In addition, the station user can place any call on hold, thereby freeing the line for the purpose of originating another call or answering a waiting call.

Call Forwarding - This feature, when activated by the customer, allows all calls to a PLEXAR-I line to be automatically forwarded to a selected PLEXAR-I line within the system or outside the system.

Call Forwarding - Busy Line - Inside System - This feature allows for forwarding of an incoming call to a preselected PLEXAR-I line within the system when a busy condition is encountered.

Call Forwarding - Don't Answer - Inside System - This feature allows for forwarding of an incoming call to a preselected PLEXAR-I line within the system when the called line does not answer after a predetermined number of rings.

Call Forwarding - Busy Line/Don't Answer - Inside System - This feature allows for forwarding of an incoming call to a preselected PLEXAR-I line within the system when a busy condition is encountered and allows for forwarding of an incoming call to a preselected PLEXAR-I line within the system when the called line does not answer after a predetermined number of rings.

Call Forwarding - Busy Line - Outside System - This feature allows for forwarding of an incoming call to a preselected line outside the system when a busy condition is encountered.

Call Forwarding - Don't Answer - Outside System - This feature allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings.

Call Forwarding - Busy Line/Don't Answer - Outside System - This feature allows for forwarding of an incoming call to a preselected line outside the system when a busy condition is encountered and allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings.

Call Hold - This feature allows a PLEXAR-I station user to hold any call in progress by depressing the switchhook and then dialing a code, thereby freeing the line for the purpose of originating another call or answering a waiting call. The held call cannot be added to another call.

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/1/ Material now appears on Sheet 7.



**PLEXAR-I (cont'd)****E. Feature Descriptions (cont'd)**

Call Pickup - This feature allows a PLEXAR-I station user to answer any call within an associated preset pickup group. If more than one line within the pickup group has an unanswered call, the call that is answered is the one that has been ringing the longest.

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/3/

Call Transfer Disconnect - This feature will allow a PLEXAR-I station user to transfer a call to another telephone number within or outside the PLEXAR-I system and hang up, leaving the two remaining parties intact. The PLEXAR-I station user would then be free to accept another call. The transferred call may originate from within or outside the PLEXAR-I system. When transferring a call to the Long Distance Telecommunications Network, the PLEXAR-I customer is responsible for the payment of charges between the PLEXAR-I location and the telephone to which the call is being transferred.

Call Waiting - This feature allows a PLEXAR-I user engaged in a conversation to be alerted via an audible tone that another caller is attempting to reach him. The called line can retrieve the waiting call by depressing the switchhook placing the existing call on hold and answer the waiting call. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing an access code. Call Waiting is automatically reactivated for the next originating or terminating call.

Code Access Calling - This feature permits dial access to special facilities.<sup>/1/</sup>

Conference Calling - This feature allows a PLEXAR-I user to establish conference connections involving up to six conferees (including the conference controller).<sup>/1/</sup>

Convenience Dialing - This feature allows PLEXAR-I station users to have abbreviated codes assigned to up to 6 frequently called numbers. The list of frequently called numbers may be common to the entire PLEXAR-I system or unique to each PLEXAR-I station line. A common list is controlled by one designated PLEXAR-I station line in the PLEXAR-I system. Unique lists are controlled by the individual PLEXAR-I station line.

Convenience Dialing II - This feature is the same as Convenience Dialing I except that up to 30 numbers can be programmed.<sup>/1/</sup>

/3/

Custom Calling Services - Optional telephone services which provide one or more of the following features:

/4/ (C)

*Auto Redial* - Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

/4/

/1/ Obsolete - Available only to existing customers.

/2/ Material now appears on Sheet 8 and 8.1.

/3/ Material formerly appeared on Sheet 8.

/4/ Material formerly appeared on Sheet 6.

**PLEXAR-I (cont'd)****E. Feature Descriptions (cont'd)**Custom Calling Services (cont'd)

*Call Blocker* - Enables a customer to block the last incoming call or calls from a preselected list of telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a Company recorded announcement.

*Call Return* - Enables the customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. This feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, (e.g., multi-line hunt group).

*Call Trace* - Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company via the 800 number provided in the Call Trace Announcement.

*Calling Name Delivery* - Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is associated with the Calling Party Number. Calling Name Delivery subscribers must provide, and connect, their own compatible customer premise equipment to process the Calling Name delivery.

*Calling Number Delivery* - Allows the transmission of Calling Party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Calling Number Delivery subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.

*Priority Call* - Provides the customer with a distinctive alerting 1 signal, ring or call waiting tone (If the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the customer's list and provide the Priority Call feature for the telephone numbers on the customer's list.

/1/  
/2/ (C)

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/1/ Material now appears on Sheet 7.

/2/ Material formerly appeared on Sheet 7.

**PLEXAR-I (cont'd)**

**E. Feature Descriptions (cont'd)**

Custom Calling Services (cont'd)

*Selective Call Forwarding* - Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company's equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The Selective Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Selective Call Forwarding equipped line and the line to which the call is being forwarded.

/2/ (C)

/2/

Customer Alerting Enablement (Message Waiting Indication) - Provides an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which provides visual indication on the customer's CPE indicating waiting messages.

/3/

Directed Call Pickup - This feature provides the ability for a call directed to a PLEXAR-I station line that is in any Call Pickup group to be answered by any other station user within the PLEXAR-I system by dialing a unique answer code and the extension number of the line to be answered.<sup>/1/</sup>

/3/

/1/ Obsolete - Available only to existing customers.

/2/ Material formerly appeared on Sheet 7.

/3/ Material formerly appeared on Sheet 8.

**PLEXAR-I (cont'd)****E. Feature Descriptions (cont'd)**

Distinctive Ringing - This feature is provided on a per system basis and allows a PLEXAR-I user to distinguish between incoming exchange calls and incoming intercom calls. This is done by associating a Distinctive Ringing pattern with the incoming call based upon its source.<sup>/1/</sup>

Remote Access to Call Forwarding - Permits a customer that also subscribes to the Call Forwarding feature to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters including "\*" and "#". All charges incurred to access the remote number will be billed appropriately.

Simultaneous Ring One Number - Causes one additional telephone number of the customer to ring simultaneously whenever the PLEXAR-I station number is dialed. The customer's PLEXAR-I station and the SR-ON telephone number must be served from the same central office switch.

Simultaneous Ring One Number is only available where equipment, features and facilities are available. Other restrictions and limitations may apply.

Station-to-Station Calling - This feature provides intra-system communications for a maximum of thirty stations. This is accomplished by dialing a preassigned station code.

Toll Restriction - This feature restricts all 1+ and 0+ dialing to allow only WATS and the Company's business office and repair service calls to be completed. All other 1+ and 0+ calls are denied, including calls to operator services. Denied calls are directed to a central office announcement.

Transfer - This feature allows a PLEXAR-I station user to transfer any established call to another station within or outside the PLEXAR-I system. This is accomplished by depressing the switchhook while on a two-party call, dialing the desired party, utilizing the Consultation Hold and/or Add-On features and hanging up. Only one party on the final connection can be outside the PLEXAR-I system.

/1/ Obsolete - Available only to existing customers.

**PLEXAR-I (cont'd)**

**F. Rates and Charges**

	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>			(C)
			<u>36 Months</u>	<u>48 Months<sup>5/</sup></u>	<u>60 Months<sup>5/</sup></u>	
PLEXAR-I System Charges						
Base System Charge, per system .....	ABCPS	\$4.00	\$2.00	\$2.00	\$2.00	
Standard Package 1, per system <sup>1/</sup> .....	ABCS1	3.00	NA	NA	NA	
Standard Package 2, per system <sup>1/</sup> .....	ABCS2	9.00	NA	NA	NA	
PLEXAR-I Feature Capability Charge,						
Per PLEXAR-I line equipped .....	ABCFC, ABCFD	5.25	NA	NA	NA	
Month-To-Month Service Terms:						
Without Optional Features .....	ABCFCG	NA	0.40	0.40	0.40	
With Optional Features <sup>2/</sup> .....	ABCFE, ABCFF	NA	0.00	0.00	0.00	

	<u>USOC</u>	<u>Month to Month</u>	<u>Installation Charge</u>	<u>Service Charge<sup>3/</sup></u>	(C)
			<u>36/48/60<sup>5/</sup> Months</u>		
PLEXAR-I System Charges					
Base System Charge, per system .....	ABCPS	\$ 5.00	\$0.00	\$6.75	
Standard Package 1, per system <sup>1/</sup> .....	ABCS1	2.00	NA	6.75	
Standard Package 2, per system <sup>1/</sup> .....	ABCS2	60.00 <sup>4/</sup>	NA	6.75	
PLEXAR-I Feature Capability Charge,					
Per PLEXAR-I line equipped .....	ABCFC, ABCFD	8.00	NA	6.75	
Month-To-Month Service Terms:					
Without Optional Features .....	ABCFCG	NA	0.00	6.75	
With Optional Features <sup>2/</sup> .....	ABCFE, ABCFF	NA	0.00	6.75	

/1/ Obsolete – Available only to existing customers.

/2/ Rates apply to PLEXAR-I lines equipped with at least one optional feature, excluding Call Trace and Customer Alerting Enablement.

/3/ The Company will waive the Service Charge for existing business customers converting to PLEXAR-I and subscribing to a service term of 36, 48 or 60 months or existing PLEXAR-I Month-to-Month customers converting to a service term.

/4/ This charge also applies if establishing code access calling subsequent to the installation of the PLEXAR-I system.

/5/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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(N)

**PLEXAR-I (cont'd)**

**F. Rates and Charges (cont'd)**

<u>Optional Features</u>	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>			(C)
			<u>36 Months</u>	<u>48 Months<sup>/4/</sup></u>	<u>60 Months<sup>/4/</sup></u>	
Call Forwarding, per PLEXAR-I line equipped.....	ABCCF	\$1.20	\$0.65	\$0.60	\$0.50	
Call Forwarding-Inside System, per PLEXAR-I line equipped						
With Busy.....	ABCA1	1.25	0.70	0.60	0.50	
With Don't Answer .....	ABCA2	1.25	0.70	0.60	0.50	
With Busy/Don't Answer .....	ABCAA	2.25	1.25	1.10	0.90	

	<u>USOC</u>	<u>Installation Charge</u>			(C)
		<u>Month to Month</u>	<u>36/48/60<sup>/4/</sup> Months</u>	<u>Service Charge<sup>/1/</sup></u>	
Call Forwarding, per line equipped .....	ABCCF	\$8.00 <sup>/2,3/</sup>	\$4.00 <sup>/2,3/</sup>	\$6.75	
Call Forwarding-Inside System, per PLEXAR-I line equipped					
With Busy.....	ABCA1	8.00 <sup>/2,3/</sup>	4.00 <sup>/2,3/</sup>	6.75	
With Don't Answer .....	ABCA2	8.00 <sup>/2,3/</sup>	4.00 <sup>/2,3/</sup>	6.75	
With Busy/Don't Answer .....	ABCAA	14.00 <sup>/2,3/</sup>	7.00 <sup>/2,3/</sup>	6.75	

/1/ The Company will waive the Service Charge for existing business customers converting to PLEXAR-I and subscribing to a service term of 36, 48 or 60 months or existing PLEXAR-I month-to-month customers converting to a service term.

/2/ The installation charge is not applicable if the Optional Feature is installed at the same time as the PLEXAR-I line.

/3/ Only one charge applies per PLEXAR-I line when adding any number of these Optional Features subsequent to the installation of the PLEXAR-I line. The highest charge will be applied based upon features ordered.

/4/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

(N)  
|  
(N)

**PLEXAR-I (cont'd)**

**F. Rates and Charges (cont'd)**

<u>Optional Features (cont'd)</u>	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>			(C)
			<u>36 Months</u>	<u>48 Months<sup>/4/</sup></u>	<u>60 Months<sup>/4/</sup></u>	
Call Forwarding-Outside System, per PLEXAR-I line equipped						
With Busy.....	ABCA3	\$3.00	\$1.65	\$1.50	\$1.20	
With Don't Answer .....	ABCA4	3.00	1.65	1.50	1.20	
With Busy/Don't Answer .....	ABCA5	4.00	2.20	2.00	1.60	

<u>Optional Features (cont'd)</u>	<u>USOC</u>	<u>Installation Charge</u>			<u>Service Charge<sup>/1/</sup></u>	(C)
		<u>Month to Month</u>	<u>36/48/60<sup>/4/</sup></u>	<u>Months</u>		
Call Forwarding-Outside System, per PLEXAR-I line equipped						
With Busy.....	ABCA3	\$8.00 <sup>/2,3/</sup>	\$4.00 <sup>/2,3/</sup>		\$6.75	
With Don't Answer .....	ABCA4	8.00 <sup>/2,3/</sup>	4.00 <sup>/2,3/</sup>		6.75	
With Busy/Don't Answer .....	ABCA5	14.00 <sup>/2,3/</sup>	7.00 <sup>/2,3/</sup>		6.75	

/1/ The Company will waive the Service Charge for existing business customers converting to PLEXAR-I and subscribing to a service term of 36, 48 or 60 months or existing PLEXAR-I month-to-month customers converting to a service term.

/2/ The installation charge is not applicable if the Optional Feature is installed at the same time as the PLEXAR-I line.

/3/ Only one charge applies per PLEXAR-I line when adding any number of these Optional Features subsequent to the installation of the PLEXAR-I line. The highest charge will be applied based upon features ordered.

/4/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

(N)  
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(N)

**PLEXAR-I (cont'd)**

**F. Rates and Charges (cont'd)**

<u>Optional Features (cont'd)</u>	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>		
			<u>36 Months</u>	<u>48 Months<sup>5/</sup></u>	<u>60 Months<sup>5/</sup></u>
Custom Calling Services (C)					
Auto Redial, per PLEXAR-I line equipped .....	NL9	\$2.00	\$1.10	\$1.00	\$0.80
Call Blocker, per PLEXAR-I line equipped.....	NL5	2.00	1.10	1.00	0.80
Call Return, per PLEXAR-I line equipped.....	NL8	2.00	1.10	1.00	0.80
Call Trace, per PLEXAR-I line equipped.....	N8T	NA	NA	NA	NA
per Activation	--	NA	NA	NA	NA
			<u>Installation Charge</u>		<u>Service Charge<sup>1/</sup></u>
	<u>USOC</u>	<u>Month to Month</u>	<u>36/48/60<sup>5/</sup></u>	<u>Months</u>	
Auto Redial, per PLEXAR-I line equipped.....	NL9	\$8.00 <sup>2,3/</sup>	\$4.00 <sup>2,3/</sup>		\$6.75
Call Blocker, per PLEXAR-I line equipped.....	NL5	8.00 <sup>2,3/</sup>	4.00 <sup>2,3/</sup>		6.75
Call Return, per PLEXAR-I line equipped.....	NL8	8.00 <sup>2,3/</sup>	4.00 <sup>2,3/</sup>		6.75
Call Trace, per PLEXAR-I line equipped.....	N8T	8.00 <sup>2,3/</sup>	4.00 <sup>2,3/</sup>		6.75
per Activation	--	<sup>4/</sup>	<sup>4/</sup>		NA

- /1/ The Company will waive the Service Charge for existing business customers converting to PLEXAR-I and subscribing to a service term of 36, 48 or 60 months or existing PLEXAR-I month-to-month customers converting to a service term.
- /2/ The installation charge is not applicable if the Optional Feature is installed at the same time as the PLEXAR-I line.
- /3/ Only one charge applies per PLEXAR-I line when adding any number of these Optional Features subsequent to the installation of the PLEXAR-I line. The highest charge will be applied based upon features ordered.
- /4/ Apply the Business Call Trace, Per Successful Trace, rate as specified in 'Advanced Custom Calling Services' found in Part 7, Section 2. (C)
- /5/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.



**PLEXAR-I (cont'd)**

**F. Rates and Charges (cont'd)**

<u>Optional Features (cont'd)</u>	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>		
			<u>36 Months</u>	<u>48 Months<sup>/4/</sup></u>	<u>60 Months<sup>/4/</sup></u>
Custom Calling Services (cont'd) <span style="float: right;">(C)</span>					
Calling Name Delivery, per PLEXAR-I line equipped .....	NNM	\$6.00	\$3.30	\$3.00	\$2.40
Calling Number Delivery, per PLEXAR-I line equipped .....	NLD	6.00	3.30	3.00	2.40
Calling Name & Number Delivery, per PLEXAR-I line equipped .....	NCN	9.00	5.00	4.50	3.60
Priority Call, per PLEXAR-I line equipped.....	NL3	2.00	1.10	1.00	0.80
Selective Call Forwarding, per PLEXAR-I line equipped .....	NL6	2.00	1.10	1.00	0.80
	<u>USOC</u>		<u>Installation Charge</u>		<u>Service Charge<sup>/1/</sup></u>
			<u>Month to Month</u>	<u>36/48/60<sup>/4/</sup> Months</u>	
Calling Name Delivery, per PLEXAR-I line equipped .....	NNM		\$8.00 <sup>/2,3/</sup>	\$4.00 <sup>/2,3/</sup>	\$6.75
Calling Number Delivery, per PLEXAR-I line equipped .....	NLD		8.00 <sup>/2,3/</sup>	4.00 <sup>/2,3/</sup>	6.75
Calling Name & Number Delivery, per PLEXAR-I line equipped .....	NCN		10.00 <sup>/2,3/</sup>	5.00 <sup>/2,3/</sup>	6.75
Priority Call, per PLEXAR-I line equipped.....	NL3		8.00 <sup>/2,3/</sup>	4.00 <sup>/2,3/</sup>	6.75
Selective Call Forwarding, per PLEXAR-I line equipped .....	NL6		8.00 <sup>/2,3/</sup>	4.00 <sup>/2,3/</sup>	6.75

- /1/ The Company will waive the Service Charge for existing business customers converting to PLEXAR-I and subscribing to a service term of 36, 48 or 60 months or existing PLEXAR-I month-to-month customers converting to a service term.
- /2/ The installation charge is not applicable if the Optional Feature is installed at the same time as the PLEXAR-I line.
- /3/ Only one charge applies per PLEXAR-I line when adding any number of these Optional Features subsequent to the installation of the PLEXAR-I line. The highest charge will be applied based upon features ordered.
- /4/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

**PLEXAR-I (cont'd)**

**F. Rates and Charges (cont'd)**

Optional Features (cont'd)	USOC	Month to Month	Monthly Rates			(C)
			36 Months	48 Months <sup>/7/</sup>	60 Months <sup>/7/</sup>	
Call Transfer Disconnect, per PLEXAR-I line equipped <sup>/1/</sup> .....	ABCTD	\$4.00	\$3.20	\$3.00	\$2.80	
Calling Waiting, per PLEXAR-I line equipped <sup>/2/</sup> .....	ABCCW	1.10	0.60	0.55	0.45	
Conference Calling, per conference arrangement <sup>/3/</sup> .....	ABCCC	78.00	NA	NA	NA	
Conference Calling, per PLEXAR-I Equipped to Access conference arrangement <sup>/3/</sup> .....	EANCC	---	NA	NA	NA	

  

	USOC	Month to Month	Installation Charge		Service Charge <sup>/1/</sup>	(C)
			36/48/60 <sup>/7/</sup> Months	Month to Month		
Call Transfer Disconnect, per PLEXAR-I line equipped <sup>/1/</sup> .....	ABCTD	\$5.00 <sup>/5,6/</sup>	\$2.50 <sup>/5,6/</sup>	\$6.75		
Calling Waiting, per PLEXAR-I line equipped .....	ABCCW	8.00 <sup>/5,6/</sup>	4.00 <sup>/5,6/</sup>	6.75		
Conference Calling, per conference arrangement <sup>/3/</sup> .....	ABCCC	35.00	NA	6.75		
Conference Calling, per PLEXAR-I Equipped to Access conference arrangement <sup>/3/</sup> .....	EANCC	6.00	NA	6.75		

/1/ All lines in the PLEXAR-I system must be equipped with this feature.

/2/ This rate is inclusive of the Cancel Call Waiting option where available.

/3/ Obsolete - Available only to existing customers.

/4/ The Company will waive the Service Charge for existing business customers converting to PLEXAR-I and subscribing to a service term of 36, 48 or 60 months or existing PLEXAR-I month-to-month customers converting to a service term.

/5/ The installation charge is not applicable if the Optional Feature is installed at the same time as the PLEXAR-I line.

/6/ Only one charge applies per PLEXAR-I line when adding any number of these Optional Features subsequent to the installation of the PLEXAR-I line. The highest charge will be applied based upon features ordered.

/7/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**PLEXAR-I (cont'd)**

**F. Rates and Charges (cont'd)**

<u>Optional Features (cont'd)</u>	<u>USOC</u>	<u>Month to Month</u>	<u>Monthly Rates</u>			<u>(C)</u>
			<u>36 Months</u>	<u>48 Months<sup>/5/</sup></u>	<u>60 Months<sup>/5/</sup></u>	
Convenience Dialing, per line .....	ABCP1, ABCP2, ABCP3 <sup>/1/</sup>	\$0.30	\$0.30	\$0.30	\$0.30	
Convenience Dialing II, per list <sup>/1/</sup> .....	ABCD2	0.80	NA	NA	NA	
Customer Alerting Enablement, per PLEXAR-I line equipped .....	MWC, MW7, MWQ2X	1.00	0.00	0.00	0.00	
Directed Call Pickup, per PLEXAR-I line equipped <sup>/1/</sup> .....	ABCCP	0.05	NA	NA	NA	
	<u>USOC</u>		<u>Installation Charge</u> <u>Month to Month</u>	<u>36/48/60<sup>/5/</sup></u> <u>Months</u>	<u>Service Charge<sup>/1/</sup></u>	<u>(C)</u>
Convenience Dialing, per line .....	ABCP1, ABCP2, ABCP3 <sup>/1/</sup>		\$9.00 <sup>/3,4/</sup>	\$4.50 <sup>/3,4/</sup>	\$6.75	
Convenience Dialing II, per list <sup>/1/</sup> .....	ABCD2		16.00	NA	6.75	
Customer Alerting Enablement, per PLEXAR-I line equipped .....	MWC, MW7, MWQ2X		8.00 <sup>/3,4/</sup>	4.00 <sup>/3,4/</sup>	6.75	
Directed Call Pickup, per PLEXAR-I line equipped <sup>/1/</sup> .....	ABCCP		16.00	NA	6.75	

/1/ Obsolete - Available only to existing customers.

/2/ The Company will waive the Service Charge for existing business customers converting to PLEXAR-I and subscribing to a service term of 36, 48 or 60 months or existing PLEXAR-I month-to-month customers converting to a service term.

/3/ The installation charge is not applicable if the Optional Feature is installed at the same time as the PLEXAR-I line.

/4/ Only one charge applies per PLEXAR-I line when adding any number of these Optional Features subsequent to the installation of the PLEXAR-I line. The highest charge will be applied based upon features ordered.

/5/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**PLEXAR-I (cont'd)**

**F. Rates and Charges (cont'd)**

Optional Features (cont'd)	USOC	Month to Month	Monthly Rates			(C)
			36 Months	48 Months <sup>/5/</sup>	60 Months <sup>/5/</sup>	
Distinctive Ringing Common Equipment, per system <sup>/1/</sup> .....	ABCDR	\$13.25	NA	NA	NA	
Class B Ringing/Tone, per PLEXAR-I line equipped <sup>/1/</sup> .....	ABCDL	1.70	NA	NA	NA	
Remote Access to Call Forwarding, per PLEXAR-I line equipped .....	HRM	2.00	1.10	1.00	\$0.80	
Simultaneous Ring One Number, per PLEXAR-I Station equipped .....	S3S1X	2.50	2.50	2.50	2.50	
Toll Restriction, per PLEXAR-I line equipped .....	MVPTL	1.00	0.80	0.75	0.70	

Optional Features (cont'd)	USOC	Month to Month	Installation Charge		Service Charge <sup>/2/</sup>	(C)
			36/48/60 <sup>/5/</sup> Months	Month to Month		
Distinctive Ringing Common Equipment, per system <sup>/1/</sup> .....	ABCDR	\$16.00	NA		\$6.75	
Class B Ringing/Tone, per PLEXAR-I line equipped <sup>/1/</sup> .....	ABCDL	16.00	NA		6.75	
Remote Access to Call Forwarding, per PLEXAR-I line equipped .....	HRM	8.00 <sup>/2,3/</sup>	4.00 <sup>/2,3/</sup>		6.75	
Simultaneous Ring One Number, per PLEXAR-I Station equipped .....	S3S1X	6.50 <sup>/2,3/</sup>	6.50 <sup>/2,3/</sup>		6.75	
Toll Restriction, per PLEXAR-I line equipped .....	MVPTL	8.00 <sup>/2,3/</sup>	4.00 <sup>/2,3/</sup>		6.75	

/1/ Obsolete - Available only to existing customers.

/2/ The installation charge is not applicable if the Optional Feature is installed at the same time as the PLEXAR-I line.

/3/ Only one charge applies per PLEXAR-I line when adding any number of these Optional Features subsequent to the installation of the PLEXAR-I line. The highest charge will be applied based upon features ordered.

/4/ The Company will waive the Service Charge for existing business customers converting to PLEXAR-I and subscribing to a service term of 36, 48 or 60 months or existing PLEXAR-I month-to-month customers converting to a service term.

/5/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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**PLEXAR-I (cont'd)**

**G. Nonrecurring Charges**

<u>Optional Features (cont'd)</u>	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Service Charge<sup>/1/</sup></u>
Change Charges <sup>/2/</sup>			
Access to Code Access Calling Codes <sup>/3/</sup> .....	ABCC2	\$8.00	\$5.50
Call Forwarding Parameters .....	ABCC4	8.00	5.50
Call Pickup Group Assignments .....	ABCC1	8.00	5.50
Controlling Line for Convenience Dialing.....	ABCC5	8.00	5.50
Station-to-Station Code Assignments.....	ABCC3	8.00	5.50

/1/ The Service Charge applies for each item that is changed.

/2/ A maximum nonrecurring charge of \$16.00 applies per PLEXAR-I line when changing any of these features at the same time.

/3/ Obsolete - Available only to existing customers.

**PLEXAR EXPRESS****A. Descriptive Summary**

Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

Plexar Express is a network service for business customers that is comparable to a key system or PBX business communications system. It provides similar capabilities through an offering of commonly used business communications features.

A customer can equip each person/place in their enterprise needing access to telecommunications with a Plexar Express station. There is no minimum and no maximum station size requirement for this service. Stations in a system share Plexar Express Access Lines for incoming and outgoing calls to the Public Switched Telephone Network.

One or more customer locations within a serving central office area are grouped into a single Plexar Express system. "Intercom" calling using less-than-seven-digit dialing among all the Plexar Express stations in a single system is provided at no additional cost. Linking of separate Plexar Express systems for intercom calling requires tie lines or other arrangements from other guidebooks and may require Plexar Express tie line termination charges.

While this service is available to business customers of any size, the feature set is more appropriate for small/medium-sized customers. If more numerous and more sophisticated features are necessary, they can be provided through other members of the Plexar family such as Plexar-II and Plexar Custom.

**B. General**

1. Plexar Express consists of three main elements: stations, loops and optional tie line terminations.

Plexar Express Stations provide call handling and custom calling services such as Call Forwarding, Call Hold, etc. (C)

A "loop" is the common term for outside plant facilities from the central office to the network interface at the customer's premises. Within Plexar Express, one type of loop (a Plexar Express Intercom Loop) only provides for station-to-station calling (intercom calls). Another type of loop (a Plexar Express Access Line), besides providing station-to-station calling, also provides for calling to or from the Public Switched Telephone Network.<sup>/1/</sup>

The total number of stations determines the total number of loops, with customers determining how many intercom and how many access line loops they need. A customer with 15 stations needs 15 loops, from any combination of intercom loops and/or access lines. The outside calling capability of access lines is shared among all stations; it is not dedicated to any specific station, just as in a key system or a PBX.

Plexar Express Tie Line Terminations are available for terminating either analog, digital or other tie line arrangements into the Plexar Express system. These can link two or more systems together that are located in different central office serving areas. If multiple locations are located in the same central office serving area, tying arrangements are inherent in the Plexar Express system at no extra charge.

<sup>/1/</sup> Intercom Loops are not applicable to stations associated with Access Advantage Plus Service found in Part 6, Section 7.

**PLEXAR EXPRESS (cont'd)****B. General (cont'd)**

## 2. Plexar Express Station Description

- a. The following standard features are available with each Simplified Plexar Station subject to the serving central office capability:

Call Forwarding - Busy Line - All Calls  
Call Forwarding - Don't Answer - All Calls  
Call Forwarding - Variable - All Calls  
Call Hold  
Call Pickup  
Call Transfer  
Direct Inward Dialing  
Direct Outward Dialing  
Hunting  
Station-to-Station Dialing (Intercom)  
Three-Way Calling  
Touch-tone Dialing

- b. Definition of Standard Features

Call Forwarding - Busy Line - All Calls: Automatically forwards incoming calls to a preselected telephone number, when the called Plexar Express station is busy.

Call Forwarding - Don't Answer - All Calls: Automatically forwards incoming calls to a preselected telephone number, when the called Plexar Express station does not answer after a predetermined number of rings.

Call Forwarding - Variable - All Calls: Forwards incoming calls to a telephone number, either inside or outside the Plexar Express system automatically after a user has invoked this feature.

Call Hold: Allows a Plexar Express station user to hold one call for any length of time provided that neither party hangs up.

Call Pickup: Allows a Plexar Express station user to answer any call within an associated preset pickup group.

Call Transfer: Allows a Plexar Express station user to transfer any established call to another telephone number within or outside the Plexar Express system. While the Plexar Express line(s) may still be in use, the Plexar Express station user is then free to accept another call.

Direct Inward Dialing (DID): Allows an incoming call from the Public Switched Telephone Network to reach a Plexar Express station's telephone number without attendant assistance.

Direct Outward Dialing (DOD): Allows a Plexar Express station to gain access to the Public Switched Telephone Network without attendant assistance.

**PLEXAR EXPRESS (cont'd)****B. General (cont'd)**

## 2. Plexar Express Station Description (cont'd)

## b. Definition of Standard Features (cont'd)

Hunting-Basic: Provides hunting for an idle station starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle station encountered.

Station-to-Station Dialing (Intercom): Allows a Plexar Express station user to directly dial other stations within the same Plexar Express system, typically by dialing fewer digits than the normal 7-digit telephone number, usually dialing just 3, 4 or 5 digits.

Three-Way Calling: Allows a Plexar Express station user to add a third party to any established call for a three-party conference, without the assistance of an attendant.

Touch-tone Dialing: All stations are equipped for Touch-tone dialing.

## c. Definition of Optional Features

Assume Dial Nine: Provides for systemwide configuration that allows access to the Public Switched Telephone Network without the need to dial the digit "9".

Call Waiting/Cancel Call Waiting: "Call Waiting" informs a busy station user that another call is waiting by applying a "call waiting tone," while the calling party hears ringing. "Cancel Call Waiting" allows the station user to deactivate Call Waiting for one call. Call Waiting is enabled on the next call unless Cancel Call Waiting is deactivated again.

Calling Name Delivery: Enables the subscriber station to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the Calling Party Number. When a Calling Name Delivery equipped station is on-hook, the Calling Party Name is transmitted during the silent interval between the first and second ring. Calling Name Delivery subscribers must provide, and connect, their own compatible CPE to process the Calling Name Delivery transmission.

Calling Number Delivery: Utilizes specific network capabilities to transmit Calling Party Number (CPN) associated with an incoming call to the called party's station. The CPN of the incoming call is transmitted during the silent interval between the first and second ring. CPN subscribers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.

Message Waiting Indication: Notifies a station user of a waiting message from an optional voice mail system by an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which activates a visual indication on the station set.<sup>/1/</sup>

/1/ Visual message waiting indication cannot be provided on stations associated with Access Advantage Plus Service found in Part 6, Section 7. These stations may be equipped with the audible alerting tone only.



**PLEXAR EXPRESS (cont'd)****B. General (cont'd)**

2. Plexar Express Station Description (cont'd)
  - c. Definition of Optional Features (cont'd)

Routed Numbers: This feature routes calls to a Plexar System telephone number to an answering point at the customer location. Plexar Routed Numbers include the Plexar telephone number and the routing facility. Calls must be routed within the customer's common block. Customers may request Routed Numbers in quantities that do not exceed either 1) the customer's current in service Plexar station capacity or 2) the customer's Plexar station capacity that is in service 6 months following installation of a new Plexar system. Customers must convert 50% of their Routed Numbers to another line assigned type service, such as Plexar stations or business access line service, within 18 months of when they were first established as Routed Numbers. Customers must convert 100% of their Routed Numbers to another line assigned type service, such as Plexar stations or business access line service, within 36 months of when they were first established as Routed Numbers. Customers who do not meet these percentages will have the Routed Numbers, that exceed the percentages listed previously, disconnected and made available for other customer's use. Customers, who fail to meet the percentages listed previously, may request a waiver, up to 90 days, of the disconnection of their Routed Numbers via a letter to the Telephone Company indicating the nature of their request, the length of the extension, and the reason(s) why the waiver should be granted.

Speed Calling: Allows a station user to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number.

Toll Restriction: Restricts the completion of originating calls to a limited area only.

**PLEXAR EXPRESS (cont'd)****C. Rules and Regulations**

1. Plexar Express is available only where the necessary facilities exist.
2. Nonrecurring and monthly recurring charges exist for this service.
  - a. All charges except for Access Lines, Private Line charges and End User Common Line (EUCL) are found in this Guidebook.
  - b. Charges for the Access Line apply in addition to the station charges. The Plexar Express Access Line charges can be found in Part 4, Section 2, along with the other fees and additives associated with the Business Access Line as described in Part 4, Section 1.
  - c. Interstate multiline business end user common line (EUCL) charges will be billed per Plexar Express local exchange access line as prescribed by the Federal Communications Commission and set forth in the Interstate Access Tariff. Customer billing information will reflect EUCL charges on each Plexar Express station; however, EUCL credits will be given once each month, based upon the difference between the number of access lines and the number of Plexar Express stations. The net effect will be that EUCL charges are only being applied to the number of access lines. No credit or debit will be applied to the customer's partial month's EUCL charges for stations which may have been added or deleted during the bill period.
3. Directory Listings will be furnished in accordance with regulations set forth in 'Directory Listings' in Part 12, Section 1.
4. All Plexar Express stations will be equipped with the standard features specified herein under Plexar Express Station Description.
5. The assignment of telephone numbers for Plexar Express shall be in accordance with 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2. Where facilities allow, transfer of telephone numbers between PLEXAR Express and other services will be permitted as follows:
  - a. Customers converting between PLEXAR/Centrex services will be permitted to retain their existing telephone numbers at no charge.
  - b. Business customers changing to PLEXAR Express service may retain up to five of their existing telephone numbers, per serving central office, at no charge. For charges applicable to telephone numbers exceeding five, see Nonrecurring Charges in Rates section.
  - c. PLEXAR Express customers may transfer one or more of their existing telephone numbers for use with other business services. Charges will apply for each number transferred. For applicable charges, see Nonrecurring Charges in Rates section. Charges do not apply when the customer disconnects the entire system.
6. Temporary suspension of service will be permitted in accordance with 'Suspension and Restoration of Service' in Part 2, Section 4.

**PLEXAR EXPRESS (cont'd)****C. Rules and Regulations (cont'd)**

7. Plexar Express stations shall have available the calling scope associated with the Plexar Express serving central office as defined in Part 4, Section 1 including any applicable additives. A Plexar Express Off-Premises station will be furnished the same service as a Plexar Express Basic station, where equipment and facilities are available. Private Line charges as specified in Part 15 apply to Off-Premises stations instead of loop charges.
8. A Plexar Express customer may be served by the same serving central office (referred to as normal serving office) or a different serving central office than the one in which they are located. If service is provided from a serving office other than their normal serving office, the rates and charges specified in this guidebook are applicable in addition to the rates, charges, terms and conditions of 'Foreign Serving Office (FSO)/Foreign Exchange (FX) Services' in Part 4, Section 3 and Part 15 for Private Line Service.
9. Touch-tone Calling Service is required for Plexar Express. Each exchange access line (Plexar Express Access Line) must terminate in at least one Touch-tone instrument.
10. Off-Premises stations consists of two rate elements, the Off-Premises station rate from this offering and applicable private line charges from Part 15. An Off-Premises station is used when a customer chooses to have a station be part of a system located in a central office other than the normal serving central office for that station's location.
11. The customer may move Plexar Express service where facilities permit, subject to the appropriate service connection charges and any other appropriate charges resulting from the customer's requirements (i.e., overtime hours, special construction). The old contract will not be affected.
12. CCO features, to extent offered in this offering, will function as specified in Part 7 or Part 20, Section 7 (Grandfathered Custom Calling Services). (C)
13. Caller ID Interaction: Any Company customer may prevent the display of their Calling Party Name and/or Number by activating blocking immediately prior to placing a call. Calling Party Name and/or Number blocking is available on a per call basis, at no charge. It is activated by dialing a specific access code. If a calling party has activated Calling Party Name and/or Number blocking, the Calling Party Name and/or Number will not be transmitted to the display equipment of the Calling Party Name and/or Number subscriber. Instead, the subscriber will receive a privacy indicator. This privacy indicator notifies the subscriber that the calling party chose to block Calling Party Name and/or Number delivery.

An originating caller's Calling Party Name and/or Number may not be displayed at the called party as set forth in 'Advanced Custom Calling Services' found in Part 7, Section 2. (C)

**PLEXAR EXPRESS (cont'd)**

**C. Rules and Regulations (cont'd)**

14. In addition to the provision of this offering, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party has requested to be omitted from the telephone directory or by the disclosing of such name and/or telephone number to any person. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Company shall not be liable for any claims for damages caused by a telecommunications utility's failure to transmit the privacy to the called party when such indicator has been passed to the telecommunications utility by the Company.

**D. Payment Plans<sup>/1/</sup>**

(C)

1. The Plexar Express Payment Plan offers the customer two optional payment plans. They are as follows:

Fixed Monthly Rate Plan: Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract term. During the course of the contract term, recurring and nonrecurring rates are not subject to Telephone Company initiated rate increases.

Month-to-Month Plan: Under this plan the customer elects to pay month to month rates. Month-to-Month recurring and nonrecurring rates are subject to Company initiated rate changes.

All charges specified in this offering, excluding those that are rate referenced from other offerings, are covered under the Plexar Express payment plans. All other rates and charges not specifically covered in this section are not included. Plexar Express access lines are not included in these payment plans.

2. All nonrecurring charges specified within this offering can be converted into monthly charges to be paid over the length of any contract term for initial and subsequent installations of service. Annuity factors utilized in deferring these charges can be found in 'Rules and Regulations Applying to All Customers' Contract' in Part 2, Section 2.
3. Additions to a customer's Plexar Express system can be made at any time. Under a Fixed Monthly Rate Plan, additions can be coterminous with the original contract term or can have a shorter term. Additions to service under the Month-to-Month plan can be made at any time.

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)

**PLEXAR EXPRESS (cont'd)**

**E. Termination Charges**

1. Other than Plexar Express stations, customers can add or drop any number of Plexar Express service elements during their contract without incurring termination liability. Disconnection of stations incurs termination liability if the number of stations disconnected exceeds 35% of the highest number of stations attained during the contract. The number of stations disconnected that exceed this allowable number is the number of net terminated stations.
2. Termination liability is the result of multiplying four components: (a) number of net terminated stations, times (b) monthly Plexar Express station charge (plus the 0-2 mile Plexar Express Intercom Loop charge) relevant for that customer's contract term, times (c) the number of months remaining in the contract term, times (d) fifty percent (50%).

For example, a customer who began with 15 stations and whose highest number attained was 20 stations, disconnects 10 stations in the 19th month of a 36-month contract. The allowable 35% fluctuation on 20 stations is 7 stations, so the number of net terminated stations is 3 (10 disconnected less the allowed 7). Termination liability would be 3 stations, times the 36 month Basic Station rate plus the 36 months Intercom Loop rate, times 17 months remaining in the contract term, times 50%.

3. Termination liability charges specified in paragraphs 1. and 2. above are not applicable to Plexar Express Intercom Loops under the following two conditions:
  - When the customer subscribes to Access Advantage Plus Service found in Part 6, Section 7 and,
  - Continues with an equivalent Plexar service arrangement subject to allowable station fluctuations specified in paragraph 1. above.
4. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar Express Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
  - The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and (C)
  - The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service. (C)
- (D)

It is at the Company's sole discretion whether a product change satisfies these requirements.

**PLEXAR EXPRESS (cont'd)**

**F. Rates and Charges**

		Monthly Rates						
	USOC	Month to Month	12 Months	24 Months	36 Months	48 Months <sup>/4/</sup>	60 Months <sup>/4/</sup>	(C)
1. Stations								
Basic Station.....	RKY	\$8.00	\$7.80	\$7.60	\$7.40	\$7.20	\$7.00	
Off-Premises Station ....	FZP	8.00	7.80	7.60	7.40	7.20	7.00	
2. Loops <sup>/1/</sup>								
Access Line .....	Apply appropriate Business Access Line Rate from Part 4, Section 2							
Intercom Loop <sup>/2/</sup>								
0-2 Mile Loop.....	AXGHX	12.00	11.80	11.60	11.40	11.20	11.00	
Over 2 Mile Loop .....	AXGGX	30.00	29.80	29.60	29.40	29.20	29.00	
3. Tie Line Terminations								
Analog Tie Line								
Termination.....	AGT	33.00	33.00	33.00	33.00	33.00	33.00	
Digital Tie Line								
Termination <sup>/3/</sup>								
DS1 .....	T1L	190.00	190.00	190.00	190.00	190.00	190.00	
DS0 .....	TDA	12.00	12.00	12.00	12.00	12.00	12.00	

/1/ Applies in addition to the station charge. Other fees and additives in Part 4, Section 1 and Section 2 also apply.

/2/ Not applicable on stations associated with Access Advantage Plus Service found in Part 6, Section 7.

/3/ One DS1 connection is required per 24 DSOs or less.

/4/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)

**PLEXAR EXPRESS (cont'd)**

**F. Rates and Charges (cont'd)**

4. Nonrecurring Charges

	<u>USOC</u>	<u>Installation Charge</u>	<u>Nonrecurring Charges</u> <u>Service Connection Charge</u>
Installation			
System Establishment			
Per System <sup>/1/</sup> .....	SEPEZ	\$100.00	---
Station Installation			
Per Station .....		---	\$28.50
Analog Tie Line Termination .....	AGT	68.00	5.05 <sup>/2/</sup>
Digital Tie Line Termination <sup>/3/</sup>			
DS1 .....	T1L	68.00	5.05 <sup>/2/</sup>
Subsequent Change			
System Subsequent Change			
Per Serving C.O. <sup>/4/</sup> .....	REAJ3	65.00	---
Station Subsequent Change			
Per Station <sup>/5/</sup> .....	REAJ1	.50	2.85 <sup>/2/,/6/</sup>
Transfer of Telephone Numbers			
To PLEXAR Express			
Per number .....	NR9TF	25.00 <sup>/7/</sup>	2.85 <sup>/8/</sup>
To Other Business Services			
Per number .....	NR9TG	25.00 <sup>/9/</sup>	2.85 <sup>/9/</sup>

/1/ Applies per serving central office.

/2/ Not applicable if the feature is installed at the same time as the Plexar Express station.

/3/ One DS1 connection is required per 24 DSOs.

/4/ Applies when changes are made affecting entire system.

/5/ Applies when changes are made affecting a single station.

/6/ Applies per station regardless of the number of standard features added, changed or rearranged.

/7/ Standard capability of a PLEXAR Express arrangement includes the customer retaining a maximum of five existing telephone numbers, at the time of initial installation, per serving central office. This charge applies to those numbers exceeding five. When the customer requests the addition of telephone numbers subsequent to initial installation, this charge applies to each number.

/8/ Applicable when transferring telephone numbers subsequent to initial system installation.

/9/ Not applicable when the customer disconnects the entire PLEXAR Express system.

**PLEXAR EXPRESS (cont'd)**

**F. Rates and Charges (cont'd)**

5. Optional Features

		Monthly Rates						
	<u>USOC</u>	<u>Month to Month</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months<sup>/2/</sup></u>	<u>60 Months<sup>/2/</sup></u>	(C)
a. Assume Dial Nine								
Per System.....	A94PO	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	
						Nonrecurring Charges		
						Installation	Service	
						<u>Charge</u>	<u>Connection</u>	
							<u>Charge</u>	
Per System.....	A94PO					\$5.60	\$5.05 <sup>/1/</sup>	
b. Call Waiting/Cancel Call Waiting								
Per Station .....	C3WSX	\$.20	\$.20	\$.20	\$.20	\$.20	\$.20	
						Nonrecurring Charges		
						Installation	Service	
						<u>Charge</u>	<u>Connection</u>	
							<u>Charge</u>	
Per System.....	C3WPS					\$17.00	\$5.05 <sup>/1/</sup>	
Per Station .....	C3WSX					.50	\$5.05 <sup>/1/</sup>	

/1/ Not applicable if the feature is installed at the same time as the Plexar Express system or station.

/2/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)



**PLEXAR EXPRESS (cont'd)**

**F. Rates and Charges (cont'd)**

5. Optional Features (cont'd)

		Monthly Rates							
		<u>USOC</u>	<u>Month to Month</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months<sup>/3/</sup></u>	<u>60 Months<sup>/3/</sup></u>	(C)
c. Caller ID									
Per Station <sup>/1/</sup>									
Calling Number									
Delivery .....	NUD	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	
Calling Name									
Delivery .....	NNJ	1.50	1.50	1.50	1.50	1.50	1.50	1.50	
Calling Name & Number Delivery ...									
	NLM	2.50	2.50	2.50	2.50	2.50	2.50	2.50	
Nonrecurring Charges									
Installation Charge      Service Connection Charge									
<u>USOC</u>									
<u>Calling Number Delivery</u>									
Per System .....	NUDPS					\$24.00		\$5.05 <sup>/2/</sup>	
Per Station <sup>/1/</sup> .....	NUD					1.40		\$5.05 <sup>/2/</sup>	
<u>Calling Name Delivery</u>									
Per System .....	NR9FH					2.60		5.05 <sup>/2/</sup>	
Per Station .....	NNJ					1.40		5.05 <sup>/2/</sup>	
<u>Calling Number &amp; Name Delivery</u>									
Per System .....	NLMPS					2.60		5.05 <sup>/2/</sup>	
Per Station .....	NLM					2.80		5.05 <sup>/2/</sup>	
<u>Conversion Charges</u>									
<u>Calling Number Delivery to Calling Name &amp; Number Delivery</u>									
Per System .....	NR9FJ					24.00		5.05 <sup>/2/</sup>	
Per Station .....	NR9FE					1.40		5.05 <sup>/2/</sup>	
<u>Calling Name Delivery to Calling Name &amp; Number Delivery</u>									
Per System .....	NR9FG					24.00		5.05 <sup>/2/</sup>	
Per Station .....	NR9FF					1.40		5.05 <sup>/2/</sup>	

/1/ For DMS-100 central offices not equipped with the software package NTXR83AA, these rates apply only to those individual Non-Business Set Stations assigned Caller ID and to all Business Sets with Display Stations.

/2/ Not applicable if the feature is installed at the same time as the Plexar Express system or station.

/3/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)



**PLEXAR EXPRESS (cont'd)**

**F. Rates and Charges (cont'd)**

5. Optional Features (cont'd)

		Monthly Rates						
	<u>USOC</u>	<u>Month to Month</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months<sup>/2/</sup></u>	<u>60 Months<sup>/2/</sup></u>	(C)
f. Speed Calling								
Per Station .....	SLW	\$ .20	\$ .20	\$ .20	\$ .20	\$ .20	\$ .20	
Nonrecurring Charges								
			<u>USOC</u>		<u>Installation Charge</u>		<u>Service Connection Charge</u>	
Per System.....			SLWPS		\$5.55		\$5.05 <sup>/1/</sup>	
Per Station .....			SLW		.50		5.05 <sup>/1/</sup>	
g. Toll Restriction								
Per Station .....	SR2	\$ .30	\$ .25	\$ .25	\$ .25	\$ .25	\$ .25	
Nonrecurring Charges								
			<u>USOC</u>		<u>Installation Charge</u>		<u>Service Connection Charge</u>	
Per System.....			SR2PS		\$80.10		\$5.05 <sup>/1/</sup>	
Per Station .....			SR2		.50		5.05 <sup>/1/</sup>	

/1/ Not applicable if the feature is installed at the same time as the Plexar Express system or station.

/2/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)