

SPECIAL SERVICE ARRANGEMENTS**A. General**

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment, as defined by the FCC, will be provided by the Company for use with new or existing service only so long as such equipment is available from the Company inventory acquired prior to January 1, 1983, except as otherwise permitted by the FCC.

The Company will continue to provide maintenance for the Company-provided customer premises equipment subject to the availability of replacement parts and/or equipment.

The use and provision of customer premises equipment remains subject to the regulations described in the Company Guidebooks.

2. Special Service Arrangements consist of modifications of standard equipment, special equipment or service arrangements for which provision is not otherwise made in this Guidebook. They will be furnished, when practicable, by the Company at charges equivalent to the estimated cost of furnishing such equipment and arrangements if in connection with and not detrimental to any of the services furnished under the Company's Guidebooks.

B. Rates

1. Rates for Special Service Arrangements are equivalent to the estimated costs of furnishing the special arrangement.
2. Estimated cost consists of an estimate of the total cost to the Company in providing the Special Service Arrangement including:
 - a. Cost of maintenance.
 - b. Cost of operation.
 - c. Depreciation on the estimated cost installed of any facilities used to provide the Special Service Arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
 - d. General administration expenses, including taxes on the basis of average charges for these items.
 - e. Any other item of expenses associated with the particular situation.
 - f. An amount, computed on the estimated cost installed of the facilities used to provide the Special Service Arrangement, for return on investment.
3. Estimated cost installed mentioned in B.2 above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way, and other items which are chargeable to the capital accounts.
4. In computing the rates for Special Service Arrangements, one of three rate treatments is used: (1) monthly rental and termination agreement with or without an installation charge; (2) monthly rental with an installation charge; (3) installation charge only.

SPECIAL SERVICE ARRANGEMENTS**C. Homeland Security Arrangement (HSA)**

1. Scope of the Plan

The Company's Homeland Security Arrangement (HSA) is available to any city, county or state agency, or federal campus (e.g.: an incorporated borough, town, city or village, or a military base). Services included in a HSA may be any service offered by the Company through any of the Company's state guidebooks and are configured unique to each municipality's individual requirements. The Company will assist the customer with their telecommunications services design while addressing customer needs relating to redundancy, disaster recovery and preparedness, emergency management and/or any other arrangement needs. Products and services under HSA are provided at the discretion of the Company, where facilities exist and where technically available.

2. Rates

Customer specific contracts under Individual Case Basis (ICB) pricing is offered for business services that are unique because of size or configuration. Rates may be different than those specified for such services in this guidebook. ICB rates will be offered to the customer in writing on a non-discriminatory basis.

3. Payment Options

Payment options specified by the customer will be offered when possible. The customer will be required to sign a term agreement for the services provided.