

SUSPENSION AND RESTORATION OF SERVICE

A. Suspension of Service – Initiated by the Company

Service may be suspended without notice for use in such a manner as to create danger to life or property of the Company or other customers.

Service may be suspended without notice for abuse or misuse of service in order to avoid payment of lawful charges.

Service may be suspended for non-payment of charges after written notice has been furnished to the customer. Service shall not be denied or terminated for non-payment of disputed charges. Service may be suspended after notice and order for any violation of a rule or regulation of this Guidebook.

B. Restoral of Service – Initiated by the Company

A Service Charge for each local exchange access line suspended will apply for restoring service after its suspension by the Company. The charge is as follows:

	<u>Residence</u>	<u>Business</u>
Service Charge	\$35.00	\$40.00 (l)

In addition to the Service Charge the customer will be required to pay all charges due, including the charges for the period of denial.

This service charge applies only for the restoral of suspended service.

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C. Suspension of Service – Initiated by the Customer

Suspension of service is available for exchange access lines as found in Part 4, Section 2 for a period of one month or more. Neither outward nor inward calling is provided during periods of suspension.

Service will be suspended upon sufficient notice from the customer. Service will not be suspended on Sundays and holidays.

At the request of the customer, calling parties are advised of the telephone number of a station designated by the customer at which he may be reached or his calls received. Customers requesting to initiate, change or discontinue this transfer arrangement during the temporary suspension period will be charged one-half of the service charge for temporary suspension. In view of the possibility of errors, arrangements for advising calling parties of the telephone number or a station at which the customer may be reached or his calls received are made with the understanding that the customer assumes all risk in connection therewith, and that no liability attaches to the Company by reason of failure to complete a particular call.

Rates and Charges

The regular monthly rates are applicable for all services and facilities placed on temporary suspension.

The following Service Charge will apply for temporary suspension of service at the customer's request.

	<u>Residence</u>	<u>Business</u>
Service Charge	\$32.65	\$33.75

D. Restoral of Service – Initiated by the Customer

Suspended service will be restored upon sufficient notice from the customer. Service will not be restored on Sundays and holidays.

There is no charge for restoration of service initiated by the customer.