

6. COMPLETELINK® 2.0

Effective 5/1/2026, business lines or accounts that are not currently on a CompleteLink 2.0 term cannot be moved to or placed on a new or existing CompleteLink 2.0 term. Lines currently on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance, or Easy Rate, cannot be changed to CompleteLink 2.0. Only business lines or accounts that are either currently on a CompleteLink 2.0 term or whose term expired within the last 60 days of establishing a new term, may start a new CompleteLink 2.0 term. (N)
(N)
(N)
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(N)

In addition, customers may no longer participate in a CompleteLink 2.0 term greater than 1-year. (N)

A. Description

CompleteLink® 2.0 is an optional access and usage volume discount plan that provides business customers monthly discounts on selected eligible business services based on the customer's Minimum Annual Revenue Commitment (MARC). CompleteLink® 2.0 also provides a discounted rate on business local exchange access lines and on local toll calls. CompleteLink® 2.0 requires AT&T Ohio local access and local usage.

B. Definitions

Contributory Services

Those services whose revenue is counted towards achievement of the customers selected MARC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

11. EASY RATE

Effective May 1, 2026, business lines or accounts currently on an Easy Rate optional business package cannot be moved or changed to be established as an Easy Rate package line. Lines on other optional package offers, such as but not limited to AT&T Business Local Calling, AT&T Business Local Calling Assurance or CompleteLink 2.0, cannot be changed to an Easy Rate package line. In addition, existing Easy Rate lines can no longer establish new term plans.

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A. Description

Easy Rate is an optional business package for customers with a minimum of 40^{/1/} business exchange access lines that includes the network access line, unlimited local usage including Local Calling Plus, central office features, and optional hunting.

B. Terms and Conditions

1. Easy Rate is available to business customers with a minimum of 40^{/1/} business exchange access lines. Line counts may be combined from any state where an AT&T ILEC provides local service and where the Easy Rate plan is also available to meet the 40^{/1/} line minimum requirement. All the customer's lines must be subscribed to Easy Rate.
2. All lines will include unlimited local usage service including Local Calling Plus, customer selected vertical services (optional), and hunting (optional) at the package price per line as shown in *D. Prices* following.
3. If an account falls below the 40^{/1/} minimum required Easy Rate lines, prices will revert to applicable monthly individual rates for each component of the Easy Rate package, as shown in *C. References* following. Customers must specifically request to be returned to Easy Rate, if desired, if their account line total returns to the 40^{/1/} line minimum.
4. Easy Rate is available only on measured service business exchange access lines (1MB and 1MH class of service). Other class of service lines or types must be established on a separate account and billed separately.
5. Easy Rate is not available on FX Service, Remote Call Forwarding Service, WATS/800 services^{/2/}, PBX Trunks, DID, Centrex, ISDN services, or Semi-Public Coin services.

^{/1/} For Easy Rate agreements established between November 15, 2013, and June 20, 2018, the minimum line requirement is 10 lines.

^{/2/} Effective December 31, 2021, WATS/800 Services are withdrawn for residential customers.