

AT&T OHIO GUIDEBOOK

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

2nd Revised Sheet 1

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Business and Residential Basic Local Exchange Service and calling plans described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)

1. MONTHLY EXCHANGE SERVICES

Telephone Exchange Service is the furnishing of facilities necessary for communicating within specified exchange areas. Service is comprised of three components - network access line, central office termination and usage. There are two classes of service, Non-Residence and Residence. Except where otherwise provided the monthly rates in this paragraph 1 cover the access line and central office termination for the types and classes of exchange service listed.

A list of exchanges and network access areas appears in Part 4, Section 1 of P.U.C.O. Tariff No. 20.

A. Network Access Lines

Monthly rates for network access lines are determined by class of service and by access area. The customer's normal serving central office determines the applicable access area rate. The access areas, by exchange, are shown in Part 4, Section 1 of P.U.C.O. Tariff No. 20.

Central Office Termination

Furnishes dial tone along with a termination for the network access line to the serving central office for the placing and receiving of calls.

Basic Local Exchange Service (BLES)

Residential-end-user access to and usage of telephone-company-provided services over a single line or small-business-end-user access to and usage of telephone-company-provided services over the primary access line of service, which in the case of residential and small-business access and usage is not part of a bundle or package of services, that does both of the following:

Enables a customer to originate or receive voice communications within a local service area as that area existed on September 13, 2010, the effective date of S.B. 162 of the 128th general assembly;

Consists of all of the following services:

- Local dial tone service;
- For residential end users, flat-rate telephone exchange service;
- Touch tone dialing service;
- Access to and usage of 9-1-1 services, where such services are available;
- Access to operator services and directory assistance;
- Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- Per call, caller identification blocking services;
- Access to telecommunications relay service; and
- Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Foreign Type Exchange Services and Foreign Central Office Service in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. FOREIGN TYPE EXCHANGE SERVICES

A. Foreign Central Office (FCO) Service

1. Regulations

Foreign central office service is furnished in connection with non-residence classes of service.

Foreign Central Office Service is not required with a change in connecting company, where the customer's telephone number is designated to a foreign central office within the same rate center.

2. Monthly Rates

- a. In addition to the monthly rate for the appropriate network access line and central office termination, the monthly rate for an interoffice circuit applies, measured between the central office from which the customer normally would be served and the foreign central office from which the customer is to be served. A local loop charge does not apply since the monthly rate for the associated network access line covers the provision of the local loop between the customer's location and his normal serving central office, however the following monthly rate applies for the associated service area function:

	<u>Monthly Rate</u>	<u>USOC</u>
FCO service area function charge, each line	\$14.95	OPJXY

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. OTHER EXCHANGE ACCESS SERVICES

A. Combination Main Station Service

1. This arrangement combines two individual lines of the same exchange for the purpose of answering calls at either location. Such an arrangement is furnished subject to the following:
 - a. Facilities necessary to provide satisfactory service must be available.
 - b. The local service area for both lines must be the same.
 - c. Where the service furnished at one location is not of the same class or is not of the same type as the service furnished at the other location, the serving central office equipment must permit positive identification of the calling station or registration of messages originating at the calling station, for purposes of charging for local message use.
 - d. When the central office equipment does not permit positive identification of the calling station, combination main station service may still be provided for one customer in connection with two message rate individual lines which are not of the same class.

1. CENTREX SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Centrex described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)
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Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

A. Description

Centrex Service is a local exchange telecommunications service, provided by a telecommunications system located in a Company central office, which controls the switching of:

- Calls from the exchange network to the Centrex lines,
- Calls from the Centrex lines to the exchange network,
- Intercommunicating calls between Centrex lines.

Direct Inward Dialing is provided to the Centrex by line selection in the central office.

Identification of outward dialing is provided for Centrex lines by individual line identification in the central office for those inter-exchange carriers for which the Company renders billing services.

Integrated voice/data communication capability is provided for the transmission of Circuit Switched Voice and Circuit Switched Data, signals on an incoming, outgoing and intercom basis utilizing Integrated Services Digital Network (ISDN) architecture.

Centrex Service offers four types of lines:

- Basic Lines
- Electronic Key Lines
- ISDN Lines (Custom and National)

Centrex Service is offered only as a complete service. The network access and intercommunication portions of the Centrex station line are not provided separately.

1. DORMITORY CENTREX SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, (N)
Dormitory Centrex Service described in this section will no longer be available for purchase by new (N)
customers or new accounts for existing customers. In addition, requests to move, add, or physically (N)
change service arrangements will not be accepted. (N)

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

A. Description

A dormitory station is a station of a Centrex system provided in student dormitory rooms or suites (excluding those for married couples) and in common areas of a dormitory of a college, university or accredited school of nursing of a hospital. Such stations are arranged for inward and outward dialing and access to and from the attendant position of the Centrex system.

A dormitory individual line is a main station of a central office line provided as described above. Dormitory individual lines are arranged for inward and outward dialing only and, except as described under "Tie Lines" following, do not have access to and from an attendant position.

Dial Intercommunication (Intercom) Capabilities

When furnished from central offices having Centrex capabilities, dial intercommunication between dormitory individual lines within the educational institution's complex may be provided.

When furnished from central offices not having Centrex capabilities, all communications, including those within the educational institution's complex, must be completed using normal dialing procedures.

Billing Arrangements

Dormitory stations and dormitory individual lines will be furnished under the following arrangements regarding the responsibility for billing and collecting toll charges associated with such stations:

- **Arrangement A**

The college, university or hospital (hereinafter referred to as the customer) is responsible for the billing and collecting of toll charges for messages charged to dormitory stations and dormitory individual lines and the payment of all rates and charges associated with such stations and lines.

- **Arrangement B**

The Company is responsible for the billing and collecting of toll charges for messages charged to dormitory stations and dormitory individual lines. The customer is responsible for the payment of all other rates and charges applicable to such stations and lines and shall, at its option either:

- be responsible for the payment of toll charges billed to dormitory stations and dormitory individual lines determined by the Company to be uncollectible from the students to whom such charges are billed, or
- render reasonable assistance to the Company in the collection of such charges.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. DIRECT INWARD DIALING (DID) SERVICE

A. Regulations

DID service will be provided, subject to the availability of central office facilities and telephone numbers in the serving central office. Customers utilizing DID must arrange to provide for interception of all unused telephone numbers in the groups of DID telephone numbers assigned by the Company.

B. Rates and Charges

The following rates and charges are in addition to rates and charges applicable for PBX trunks:

Description /Billing Code/	Nonrecurring Charge	Monthly Price
1. Each group of 20 DID numbers or fraction thereof /ND4/ or Each individual DID number ^{3/} /NHN/	\$150.00 ^{1//2/} -	\$ 185.00 39.00
2. Each DID trunk termination in central office /NDT/	155.00 ^{2/}	466.00
3. The customer shall provide all switching or common equipment located on his premises which is necessary for the provision of DID service.		
4. Intercept on DID numbers will be furnished under the regulations and rates set forth in this Guidebook.		
5. Effective April 7, 1997, any new installations of DID service on trunks incapable of carrying outgoing calls will be available only with measured rate service.		

/1/ In lieu of the nonrecurring charge included in Paragraph B.1 above, the nonrecurring charge per additional group of 20 DID numbers provided on the same occasion as an initial group of 20 DID numbers is \$54.20.

/2/ These nonrecurring charges will be waived for each DID Trunk ordered for customers who have their business service with another carrier within the Company's service area and wish to establish DID service with the Company. Also, normally applicable Service Ordering, Line Connection, and Central Office Connection nonrecurring charges associated with DID service will be waived for customers who have their business service with another carrier within the Company's service area and wish to establish DID service with the Company. To qualify, the customer must commit to a minimum of a one year term plan, not have had service disconnected for non-payment, and not have any past due bills for regulated service owed to the Company. This may not be combined with other trunk nonrecurring charge offers at the time of conversion.

/3/ Charges for ISDN Prime (PRI) DID Numbers are located in Part 17, Section 2, Paragraph 1.F.1 of this guidebook.

1. AUTOMATIC CALL DISTRIBUTION SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Automatic Call Distribution Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A. General

Automatic Call Distribution (ACD) Service is an optional service arrangement for Centrex Service. ACD Service provides an equal distribution of a large volume of incoming calls to predesignated groups of answering positions, known as agent positions. Incoming calls are served on a first-in, first-out basis and if all agent positions are busy, calls may be held in an incoming queue until an agent position becomes available or the caller disconnects.

The ACD Service switching function is performed in the Company central office and is available only from digital central offices where facilities have been provisioned for the service.

All customer-provided equipment used to interface with ACD Service is required to conform with the Technical Reference Specifications as used by the Company and found in Technical References AM-TR-NPL-000004 and AM-TR-PSS-000032, respectively.

ACD Service can be provided as Basic ACD service or Deluxe ACD service. The customer may have more than one ACD group, but within an ACD group, all positions must be either Basic or Deluxe. Deluxe ACD service provides for the capability for the optional feature Management Information System Data Stream (MIS).

An ACD Basic or Deluxe position may be configured as an agent position, a supervisor position or an agent position with supervisor capabilities.

B. RegulationsProvision of Service

ACD Service is available to Centrex Service customers. All rates and charges applicable to Centrex Service are as stated in this Section.

ACD Groups

The customer may have more than one ACD group, but all service within a group must be either Basic ACD Service or Deluxe ACD Service.

1. AREA WIDE NETWORKING (AWN) SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Area Wide Networking (AWN) Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A. Description

Area Wide Networking (AWN) Service allows subscribers to originate calls within geographically different locations using abbreviated dialing where the Company is the intraLATA usage provider. The called party and the calling party may be in different Central Office switches and different telecommunication systems.

AWN operates across the public network or private facilities and can be provided to customers via Private Branch Exchange (PBX), ISDN-Direct or Basic Exchange Service.

Customers may utilize AWN with In Network Numbers or Out of Network Numbers. In Network Numbers are the telephone numbers that participate in the AWN dialing plan. Out of Network Numbers are telephone numbers of locations that may be dialed on an abbreviated basis but cannot dial back on the abbreviated basis. Out of Network Numbers may include telephone numbers that are not part of the customer's telecommunications system or that are served from areas where the service is not available.

B. Terms and Conditions

1. Appropriate usage charges will apply to all calls routed across the public network.
2. When a PBX is included in the dialing plan, designated outgoing trunks are provisioned for the service and are dedicated to the AWN dialing plan.
3. AWN Service is furnished subject to the availability of Central Offices equipped and programmed to provide such service.
4. Some Central Office features will require dialing of the complete telephone number when the AWN feature is utilized. AWN dialing will also impact some line restrictions provided by certain Central Office features.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Custom Calling Service Features described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. CUSTOM CALLING SERVICE FEATURES

A. Description

Custom Calling Service Features are optional telecommunication services offered as additions to regular telephone exchange service.

B. Definitions

Call Forwarding

Allows the customer to activate and deactivate a transfer of incoming calls to another dialable telephone number.

Call Forwarding/TAS

Permits a Telephone Answering Service (TAS) subscriber to activate and deactivate a transfer of incoming calls to a TAS telephone number.

Call Waiting

Provides a tone to alert a customer with a call in progress that a second party is calling them, and allows the customer to answer the incoming call while holding the original connection.

Speed Calling^{/1/, /2/}

Allows the customer to place local and long distance calls to a preselected group of telephone numbers by dialing abbreviated codes rather than the complete telephone number. Speed Calling is available with an eight- or thirty-code capacity.

Three-Way Calling

Allows the customer to add a third party to an established call without operator assistance.

/1/ Speed Calling 8 is withdrawn for Non-Residence (business) customers effective October 31, 2013.

/2/ Speed Calling 30 is withdrawn for residence customers effective June 1, 2013.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Advanced Custom Calling Features described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. ADVANCED CUSTOM CALLING SERVICE

A. General

1. Tier 2 Advanced Custom Calling Service as provided for in this Section is a telecommunications service that consists of one or more of the optional service features described in B. following.
2. Advanced Custom Calling Service is available to customers subscribing to non-residence exchange services.
3. The service is offered from central offices where the Company has arranged the equipment for Advanced Custom Calling and is furnished subject to the availability of facilities. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, an appropriately equipped central office.
4. Service Charges are not applicable when Custom or Advanced Custom Calling features are added to existing service if installed within 60 days of the date on which these features are initially offered from the serving central office.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. TOUCH-TONE CALLING SERVICE (TTCS)

- A. TOUCH-TONE Calling Service provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. The service is furnished subject to the availability of the central office facilities.
- B. TTCS is furnished with all types, grades and classes of exchange access lines, including WATS access lines.
- C. The following monthly rates apply where the customer has the capability to originate calls by means of instruments equipped for tone-type address signaling and where the special central office facilities exist. Such monthly rates are in addition to all other applicable rates and charges for the facilities and service furnished:

		<u>Monthly Rate</u>	<u>USOC</u>
1. Each exchange access line other than a trunk line			
a. WATS		\$3.25	TTB*
b. Dormitory Service		1.45	TTR*
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
2. Centrex (except Centrex CO I00 and Centrex CO Zone-Type II), Exhibition Hall and Airport Switching Systems			
a. Attendant position	\$121.15	-	
b. Station lines			
(1) Common equipment, per switching equipment location	-	\$61.95	TTN
(2) Each station line	-	1.85	PTL*
(3) Exhibitor station lines may be TOUCH-TONE equipped only when the Exhibition Hall system with which such stations are associated is arranged for TTCS.			

NOTE: All new installations of non-residence exchange service including Centrex, Dormitory and WATS after January 9, 1995 will be equipped with Touch-Tone Calling Service. Exchange services that are not equipped with Touch-Tone on January 9, 1995 are not required to subscribe to Touch-Tone as long as such service remains at the location at which it was being furnished on the aforementioned date.

*Additional codes appear in departmental practices.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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(N)**1. CALL BLOCKING****A. Description**

Call blocking is an optional service which provides customers and Information Providers (Sponsors) with the capability to block the origination of direct dialed calls to all 976 and all other 976-like services including, but not limited to 900 special access services provided by others.

B. Regulations

1. Call blocking will be provided only where the Company's central office can be feasibly modified to provide the service and where facilities and conditions permit.
2. Call blocking will be permitted from all residence, non-residence exchange services and PBX lines and Centrex station lines.
3. Call blocking is available only on customer-dialed station-to-station calls.
4. Call blocking is available only for all 900 special access services and not for specific programs.
5. Call blocking may be requested by sponsors to prohibit access to 976/976-like services after notification by the Company that a customer is delinquent in payment of calls to the sponsor's programs. Upon proof by the customer of payment or other satisfactory resolution of his or her account, or upon notice by the sponsor, sponsor requested blocking will be removed by the Company.
6. Customers obtaining service at a new location shall be afforded blocking of all 900 special access services at no charge, even if they exercised an option to block all 900 special access services at a previous location at no charge.
7. Requests by customers to remove all 900 special access services blocking must be submitted to the Company in written form.
8. The Company may impose blocking on customers who have incurred but not paid 900 special access or other 976-like service charges, which are not subject to bona fide dispute. The Company will remove call blocking from a customer's line upon settlement of the outstanding charges and written authorization from the customer.

1. GROUP ALERTING AND DISPATCHING SYSTEMS

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Group Alerting and Dispatching Systems described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A. Description

A Group Alerting and Dispatching System is an arrangement of equipment and facilities designed for use by volunteer fire departments of municipalities for the simultaneous alerting of customer-designated exchange telephones for one-way communication during emergency conditions. An oral or recorded dispatching message may be transmitted by the customer to a maximum of four hundred and eighty telephones arranged to be alerted either as a single group or in not more than eight groups. Such systems will be furnished where transmission limitations within the system will not be exceeded.

The System can alert telephones connected to non-residence and residence service.

A multi-group arrangement provides for the control telephone to selectively alert any of eight predesignated groups of telephones by dialing a specific digit for each of the groups. The maximum number of groups which may be served by a Secondary central office area is four.

A basic, single or multi-group, Group Alerting and Dispatching System consists of the customer's control telephone, a control channel, and a common equipment serving the telephones to be alerted all such telephones and facilities being confined to the Primary central office area. Secondary central office areas may be added to the basic system when there are additional telephones to be alerted in central office areas contiguous to the Primary central office area. One or more of the control telephones may be located in Secondary central office areas or in a central office area in which no telephones to be alerted are located, but which is contiguous to the Primary central office area. Such control telephones are connected to the serving central office by control channels and to the common equipment in the Primary central office area by channels between the central offices.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. CHARTER NUMBER SERVICE

A. Description

Charter Number is a service that allows a customer to retain and port their current telephone number to another wire center within the same Rate Center when the customer is faced with either changing locations and/or changing types of service. Charter Number Service will allow customers to maintain their existing telephone numbers and eliminate the confusion and expense associated with changing telephone numbers. As indicated above, this service will only provide for the porting of telephone numbers within the same Rate Center.

B. Regulations

1. Charter Number Service will be available to POTS, DID/PBX, Centrex/Plexar, ISDN BRI and ISDN PRIME service customers.
2. Charter Number Service will only provide for the porting of a working, in-service telephone number within the same Rate Center.
3. InterLATA porting will not be allowed with this service. All numbers ported must be within the geographical boundaries of same area code (NPA).
4. No porting is allowed outside of MSA's as defined in FCC Tariff No. 2.
5. Once a telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e. Additional Lines) will be issued from the switch in which the ported main telephone number resides not from the original switch.
6. Charter Number Service is available where facilities and operating conditions permit.
7. The ported number will only function from one location.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Message Telecommunications Services and Rate Schedules described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. GENERAL REGULATIONS

A. Application of Guidebook

1. This Part 9 applies to intraLATA Message Toll Telephone service furnished or made available by AT&T Ohio, hereinafter, referred to as the Company and for intraLATA or interLATA Message Toll Telephone Service furnished or to be furnished by other connecting carriers concurring in Part 9 of this Guidebook. Message Toll Telephone Service includes Message Toll Mobile Telephone and IntraLATA 1+ Service as defined in Paragraphs 3 and 4 following.
2. Where reference is made in this Guidebook to regulations, rates and charges specified in other Guidebooks of the Company, such Guidebooks as they now exist, or as they may be revised, added to or supplemented, are hereby adopted and made a part of this Guidebook.

B. Regulations

1. Definition

Message Toll Telephone Service provides for the furnishing of facilities, other than facilities for exchange service as defined in Part 4 of this Guidebook (or P.U.C.O Tariff No. 20) and other than facilities for mobile telephone service as defined later in this Section, for telephone communication between local service areas, or between a local service area and a mobile service area, or between two mobile service areas, in accordance with the regulations and system of charges specified in this Part 9.

2. Abuse or Fraudulent Use of Service

See Part 2, Section 2

3. Advance Payments

See Part 2, Section 2

4. Authorized Attachments or Connections

- a. Customer-provided equipment and facilities may be attached to or connected with facilities furnished by the Company for message toll service, subject to the provisions of Part 2, Section 9 of P.U.C.O. Tariff No. 20.

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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1. SUCCESS 800 SERVICE ^{/1/}

A. Description

Success 800 Service is the furnishing of dial type communications from stations within the LATA to a station associated with an 800 termination point within the same LATA. Success 800 will provide, where facilities are available, for the completion of 800 calls to a customer's telephone number or Dedicated 800 Service access line. Success 800 will be arranged at the customer's option for Common Line Termination Service or Dedicated 800 Service.

- Common Line Termination Service is a routing feature that provides for the completion of intraLATA 800 calls to a telephone number associated with the customer's existing local service.
- Dedicated 800 Service provides for the completion of intraLATA 800 calls to the customer's Dedicated 800 Service access line.

B. Terms and Conditions

The terms and conditions contained herein are specific to the service involved and are in addition to the General Regulations applicable to all services that are set forth in Part 2.

1. Success 800 Service can be provisioned with either an 800 or 888 service number.
2. Success 800 Service may be furnished in association with Interexchange Carriers for interLATA, intrastate and/or interstate calling. IntraLATA calls are completed by the Company and interLATA calls are completed by the Interexchange Carriers. When furnished in association with Interexchange Carriers, this service provides the customer access to a wide range of Data Base Services (see 3 following).
3. Customers may retain the same Success 800 Service telephone number when moving to another location.
4. Service is furnished subject to the availability of the service components required. The Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.

^{/1/} Effective December 31, 2021, Success 800 Service is withdrawn for residential customers.

1. ISDN PRIME SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, ISDN Prime Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply.

A. Description

ISDN (Integrated Services Digital Network) Prime is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include Circuit Switched Voice (local calling, Message Toll Service, Wide Area Telephone Service (WATS), and Success 800^{/1/}) and Circuit Switched Data. Each ISDN Prime will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis.

Each ISDN Prime connection provides access from a customer premises to the Company's Circuit Switched Voice, and Circuit Switched Data services via a 1.544 Mbps central office termination and a 1.544 Mbps Local Distribution Channel to the customer's premises. The Local Distribution Channel must be an AT&T Ohio provided facility. It may be a DS1 Local Distribution Channel, part of a DS3, OC-3, OC-12, or other suitable Company facility with Clear Channel Capability. The rates and charges for the channel are in addition to those for the ISDN Prime connection. The central office connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN Primes for the same customer. "B" channels can be dedicated to each Circuit Switched Voice and Circuit Switched Data service by type or they can be shared among service types by using the call by call feature.

B. Definitions"B" Channel

"B" Channel (Bearer Channel) is a 64 Kbps digital channel capable of transporting Circuit Switched Voice and Circuit Switched Data.

"D" Channel

"D" Channel (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control information.

Out of Band Signaling

Out of Band Signaling is signaling that is separated from the channel carrying the Circuit Switched Voice and Data services.

Unlimited Local Usage

An optional plan that provides a flat monthly rate for unlimited local usage on Circuit Switched Voice and Circuit Switched Data traffic.

/1/ Effective December 31, 2021, WATS and Success 800 are withdrawn for residential customers.

EXCHANGE LINES AND USAGE**Local Calling Plus****ISDN Local Calling Value Plan****CompleteLink 2.0**

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Business and Residential Basic Local Exchange Service Lines and Trunks and Calling Plans described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see Ohio Guidebook, Part 4, Section 2.

FOREIGN TYPE EXCHANGE SERVICE

For Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Foreign Exchange Service and Foreign Central Office Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

Service Descriptions and service types, see Ohio Guidebook, Part 4, Section 3.

PACKAGES AND OTHER EXCHANGE ACCESS SERVICES**Joint User Service****Exchange Service Channel Prices****Combination Main Station Service****AT&T Business Local Calling Essentials****AT&T Business Local Calling Essentials 2.0****AT&T Business Local Calling Assurance****AT&T Business Local Calling****CompleteLink 2.0****EasyRate**

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Business and Residence Network Access Lines, Trunks and Calling Plans described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see Ohio Guidebook, Part 4, Section 5.

CENTREX SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Centrex Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 5, Section 1.

OTHER CENTREX SERVICES**Centrex Dormitory Station Lines**

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 5, Section 2.

DIRECT INWARD DIALING (DID) SERVICE
Identification Outward Dialing (IOD) Service
2-Way Direct Inward (DID) with Call Transfer
Direct Inward (DID) to PBX Systems

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 6, Section 1.

AUTOMATIC CALL DISTRIBUTION SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Automatic Call Distribution Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 6, Section 3.

AMERITECH AREA WIDE NETWORKING (AWN) SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Ameritech Area Wide Networking (AWN) Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Description and service types, see AT&T Ohio Guidebook, Part 6, Section 5.

TELEPHONE ANSWERING SERVICES (TAS)
Telephone Answering Services Equipment and Facilities

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Telephone Answering Services Equipment and Facilities described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 6, Section 8.

CUSTOM CALLING FEATURES

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 7, Section 1.

ADVANCED CUSTOM CALLING SERVICE (ACCS)

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 7, Section 2.

COMPLEMENTARY NETWORK SERVICES (CNS)

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 7, Section 3.

PACKAGES AND OTHER CENTRAL OFFICE OPTIONAL FEATURES**Touch Tone Calling****Answer Supervision with Line Side Interface****FeatureLink Service****Complete Choice Enhanced****Multi-Ring**

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 7, Section 5.

MESSAGE TOLL SERVICES

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Message Toll Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 9, Section 1, Sheet.

OPTIONAL CALLING PLANS

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, all Optional Calling Plans described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Michigan Guidebook, Part 9, Section 3, Sheet 10.

WIDE AREA TELECOMMUNICATIONS SERVICES

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SUCCESS 800 SERVICE (12/31/2021 withdrawn for Residence)**800 CALLING PLAN (12/31/2021 withdrawn for Residence)****800 DATA BASE SERVICE (12/31/2021 withdrawn for Residence)**

Except as otherwise indicated for Wire Centers in Section 2.2.5, effective October 15, 2025, Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 10, Section 2.

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ISDN PRIME SERVICE

Except as otherwise indicated for Wire Centers in Section 2.2.1.1 effective October 15, 2025, ISDN Prime Service described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

For Service Descriptions and service types, see AT&T Ohio Guidebook, Part 17, Section 2.