

AT&T OHIO GUIDEBOOK

PART 15 - Dedicated Telecommunications Services
SECTION 1 - General

14th Revised Sheet 20

R. TERM PAYMENT PLANS

The following services are offered under a Term Payment Plan (TPP):

Base Rate Service ^{/1,9/}	
128, 256 and 384 Service ^{/3,5/}	
DS1 Service ^{/3,8,11/}	(C)
DS3 Service ^{/3,8,11/}	(C)
OC-n Point-to-Point Service ^{/3/}	
OC-n Dedicated Ring Service ^{/4,10/}	
Central Office Multiplexing and Cross Connect Services ^{/3,8,11/}	(C)
Network Reconfiguration Service (NRS) ^{/3,7/}	
GigaMAN [®] Service ^{/6/}	
Multi-service Optical Network Ring (MON Ring) Service ^{/2/}	

During the length of the selected TPP, monthly prices for service ordered under the plan will automatically change (increase or decrease) as Company-initiated price changes become effective. However, under no circumstances will any price change cause the monthly price for the service to exceed the price that was in effect at the beginning of the selected TPP term.

- /1/ Effective December 1, 2006, Term Payment Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.
- /2/ Effective December 1, 2012, MON Ring is limited to existing customers. For additional information see Part 20, Section 15.
- /3/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.
- /4/ All term plans for OC-n Dedicated Ring Service which are established, renewed or extended after December 13, 2013, for term lengths which are scheduled to expire at any time after February 1, 2019, will instead expire on February 1, 2019. Notwithstanding anything to the contrary in the previous sentence, this footnote does not apply to any term plans established after July 15, 2017.
- /5/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.
- /6/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /7/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /8/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service, DS3 Service, and Central Office Multiplexing and Cross Connect Services.
- /9/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 141 for service availability.
- /10/ Effective December 1, 2021, 36 and 60 Month Term Payment Plans are no longer available for new or renewing subscribers of OC-n Dedicated Ring Service.
- /11/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
- (N)

R. TERM PAYMENT PLANS (cont'd)

In addition to other regulations of this Guidebook, the following terms and conditions apply to Term Payment Plans:

Term Payment Plans for Base Rate Service^{/3/} will not be offered on circuits that are single billed with a location in an Independent Telephone Company territory.

Term Payment Plans for 128, 256 and 384 Service^{/1/} and DS1 Service^{/2,4/} will not be offered on circuits that have both locations in an Independent Telephone Company territory. (C)

For DS3 Service^{/2,4/}, only a twelve-month Term Payment Plan will be offered on circuits that have both locations in an Independent Telephone Company territory. (C)

When the telephone companies involved in provisioning service change to meet point multiple billing, the TPP rates associated with the portion of the circuit in the Independent Telephone Company territory become null and void. Under the meet point multiple billing arrangement, the Independent Telephone Company(s) involved will provide billing at their tariffed rates for the portion of the circuit in their territory. The TPP for the AT&T Ohio portion of the circuit will remain intact. A 60-day advance notice will be sent to customers prior to a change from a single bill to multiple bills.

/1/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service and DS3 Service.

/3/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 141 for service availability.

/4/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)

R. TERM PAYMENT PLANS (cont'd)

5. During a customer's DS3 Service TPP term^{/1,2/}, conversion may be made from one DS3 Service or DS3 Service package to a higher speed service, if the expiration date for the new TPP term is beyond the end of the original TPP term. The new TPP becomes effective upon execution. The customer incurs no liability for the remaining-months on the original TPP, since the change is not considered a termination of service. Nonrecurring Charges, as appropriate, will apply for changes to the customer's service. (C)

Renewal Options

1. Six months prior to completion of the customer TPP term, any term then available under the TPP may be selected at the prices currently in effect for new customers at the time of the renewal. The Customer will be charged the then current price for the renewal payment period upon execution of the new TPP.

/1/ DS3 Service Packages will not be available to new customers after April 10, 2000. Customers with existing DS3 Service Packages may maintain their service as currently configured, or may add/reduce the number of active Service Channels within their existing Service Package configuration subject to the terms and conditions of this Guidebook. However, existing customers may not; order new DS3 Service Packages, renew their DS3 Service Package TPP, or upgrade their DS3 Service Packages after April 10, 2000. Customers may convert their existing DS3 Service Package(s) to DS3 Service as offered after April 10, 2000 at no charge as long as the new TPP is of equal or longer term as their previous Service Package TPP and there is no decrease in the quantity of DS3 channels. DS3 Service Packages will no be available after April 9, 2005.

/2/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)

R. TERM PAYMENT PLANS (cont'd)Renewal Options (cont'd)

2. If the customer does not elect a new TPP after completion of a TPP and does not request discontinuance of service, service will be continued at the monthly price then currently in effect for the Month-to-Month Payment Plan (or monthly extension price for DS3 Service^{/6/}, OC-n Point-to-Point Service, GigaMAN[®] Service^{/4/} or Multi-service Optical Network Ring (MON Ring) Service^{/2/}). At a later date, the customer may elect any TPP option currently in effect for new customers.
3. Monthly extension prices for DS3 Service^{/6/}, OC-n Point-to-Point Service, GigaMAN[®] Service^{/4/} or Multi-service Optical Network Ring (MON Ring) Service^{/2/} will apply only after a customer has completed a TPP term.
4. The monthly TPP prices applicable for the new term are those currently in effect for new customers.
5. There are no Nonrecurring Charges associated with renewing a TPP.

Moves

During a TPP term a customer may move one Local Distribution Channel (LDC) of a Base Rate^{/1,7/}, 128, 256 and 384^{/3/}, DS1^{/6,8/} or DS3^{/6,8/} Service to another location in the same LATA and keep the TPP in force, provided no lapse in service occurs. Nonrecurring Charges, as appropriate, will apply. (C)

NRS^{/5/}

During a customer's TPP term, a customer may elect to include DS3^{/6,8/}, DS1^{/6,8/}, 128, 256 and 384 Service^{/3/} or Base Rate Service^{/1,7/} into the customer's Network Reconfiguration Service (NRS) database. The customer may opt to convert to a new TPP term of the same or different length or to continue the current TPP term to the original expiration date. If the expiration date for the new TPP term is beyond the end of the original TPP term, termination charges for the original term will not apply. Adding an existing service to the customer's Network Reconfiguration Service database requires that all nonrecurring charges applicable to the installation of the service apply. (C)

- /1/ Effective December 1, 2006, Term Payment Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.
- /2/ Effective December 1, 2012, MON Ring is limited to existing customers. For additional information see Part 20, Section 15.
- /3/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.
- /4/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /5/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /6/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service and DS3 Service.
- /7/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 141 for service availability.
- /8/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)

R. TERM PAYMENT PLANS (cont'd)Termination Charges

Customers requesting termination of the service (or a leg(s) of a multi point circuit) provided under the Term Payment Plan (TPP) prior to the expiration of TPP term will remain liable for payment of a termination charge not to exceed the remaining obligation under the TPP. The termination charge shall become due and payable in its entirety immediately upon any such termination and will be calculated as a percentage of the monthly TPP charges for the remainder of the term as indicated below.

For service term agreements which become effective on or after May 3, 2004, customer termination liability for cancellation of service shall be equal to:

- Any unpaid Special Construction or nonrecurring charges (excluding any waived charges); plus
- Fifty percent (50%) of all recurring charges for the remaining months of the customer's term

1. The termination charge for all TPP terms subscribed to prior to November 10, 1997, discontinued prior to the expiration of the selected TPP term except for:

- DS3 Service Packages^{/1,3/}
 - termination charges - see 3. following
- OC-n Dedicated Ring Service^{/2/}
 - termination charges - see 4. following

(C)

/1/ DS3 Service Packages will not be available to new customers after April 10, 2000. Customers with existing DS3 Service Packages may maintain their service as currently configured, or may add/reduce the number of active Service Channels within their existing Service Package configuration subject to the terms and conditions of this Guidebook. However, existing customers may not order new DS3 Service Packages, renew their DS3 Service Package TPP, or upgrade their DS3 Service Packages after April 10, 2000. Customers may convert their existing DS3 Service Package(s) to DS3 Service as offered after April 10, 2000 at no charge as long as the new TPP is of equal or longer term as their previous Service Package TPP and there is no decrease in the quantity of DS3 channels. DS3 Service Packages will not be available after April 9, 2005.

/2/ Effective December 1, 2021, 36 and 60 Month Term Payment Plans are no longer available for new or renewing subscribers of OC-n Dedicated Ring Service.

/3/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

R. TERM PAYMENT PLANS (cont'd)Termination Charges (cont'd)

2. The termination charge for all TPP terms subscribed to after November 10, 1997, but prior to May 3, 2004, discontinued prior to the expiration of the selected TPP term except for:

- DS3 Service Packages^{/1,4/} (C)
 - termination charges – see 3. following
- Multi service Optical Network Ring (MON Ring) Service or GigaMAN[®] Service^{/2/}
 - termination charges – see 7. following
- OC-n Dedicated Ring Service^{/3/}
 - termination charges – see 4. following

will be calculated as the lesser of Method A or Method B as follows:

METHOD A:

- Service discontinued in first through 11th month

$(40\% \times 12\text{-month TPP rate} \times [12 - \text{number of months in service}] + [12\text{-month TPP rate} - \text{subscribed to TPP rate}] \times \text{number of months in service}) = \text{Termination Charge}$

/1/ DS3 Service Packages will not be available to new customers after April 10, 2000. Customers with existing DS3 Service Packages may maintain their service as currently configured, or may add/reduce the number of active Service Channels within their existing Service Package configuration subject to the terms and conditions of this Guidebook. However, existing customers may not order new DS3 Service Packages, renew their DS3 Service Package TPP, or upgrade their DS3 Service Packages after April 10, 2000. Customers may convert their existing DS3 Service Package(s) to DS3 Service as offered after April 10, 2000 at no charge as long as the new TPP is of equal or longer term as their previous Service Package TPP and there is no decrease in the quantity of DS3 channels. DS3 Service Packages will no be available after April 9, 2005.

/2/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

/3/ Effective December 1, 2021, 36- and 60-Month Term Payment Plans are no longer available for new or renewing subscribers of OC-n Dedicated Ring Service.

/4/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)

W. EXPEDITED ORDER CHARGE

The following services can be Expedited for an additional Order Charge:

- Analog Channel Services Series 1000, 2000 and 3000
- Base Rate Service^{/3/}
- 128, 256 and 384 Service^{/1/}
- DS1 Service^{/2,4/}

(C)

If a customer desires that service be provided on a due date less than the standard interval (7-10 days), which has been established for the order or the provision of the Service, the customer may request that service be provided on an expedited basis.

The provisioning of the expedited request is based upon available facilities and is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; and a limit of four (4) DS1 Circuits at the same location. Expedited order requests do not apply to services that are jointly provided by the Company and an Independent Telephone Company.

If the Company determines that service can be provided on the requested expedited date and spare facilities are available, the following charges will apply:

<u>Description /Billing Code/</u>	<u>Expedite Order Charge</u>
Analog Channel Services and Base Rate Service ^{/3/} /EODDO/	\$650.00
DS1 Service ^{/2/} and 128, 256 and 384 Service ^{/1/} /EODD1/	650.00

/1/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/2/ As of January 15, 2021, 24- and 36-Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service.

/3/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 141 for service availability.

/4/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

3. DS1 SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description/Billing Code/</u>	<u>Monthly</u>	<u>12 Months^{/3/}</u>	<u>Monthly Payment</u> <i>Term Payment Plans</i>			<u>60 Months^{/1/}</u>	(C)
			<u>24 Months^{/2/}</u>	<u>36 Months^{/2/}</u>			
Local Distribution							
Channel							
- per point of termination							
Zone 1 /TZ4X1/	\$20,065.00	481.00	\$185.00	\$157.50	\$154.00		
Zone 2 /TZ4X2/	20,065.00	500.00	195.00	162.50	145.00		
Zone 3 /TZ4X3/	20,065.00	527.00	215.00	175.00	155.00		
Channel Mileage							
Termination							
- per point of termination							
Zone 1 /CZ4X1/	6,686.00	153.00	60.00	50.00	42.00		
Zone 2 /CZ4X2/	6,686.00	153.00	60.00	50.00	42.00		
Zone 3 /CZ4X3/	6,686.00	153.00	68.25	65.00	60.00		
Channel Mileage							
- per mile							
Zone 1 /1YZX1/	2,235.00	54.00	23.00	20.00	17.50		
Zone 2 /1YZX2/	2,235.00	54.00	23.00	20.00	17.50		
Zone 3 /1YZX3/	2,235.00	54.00	23.00	20.00	17.50		

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)

3. DS1 SERVICE (cont'd)**F. Prices (cont'd)****2. Payment Plans**

- Month to Month
DS1 Service is available on a month to month basis.
- Term Payment Plans
DS1 Service is available under the Term Payment Plan (TPP) whereby customers must select either a 12^{/3/}, 24^{/2/}, 36^{/2/} or 60 month^{/1/} period. After the selected Term Payment Plan period is satisfied, the monthly rate will apply unless a new TPP is selected. Refer to *Term Payment Plans* in Part 15, Section 1. (C)
- Single Payment Option (SPO)
A Single Payment Option is available for this service. Refer to *Term Payment Plans - Single Payment Option* in Part 15, Section 1.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for DS1 Service will be calculated as described in *Term Payment Plans - Termination Charges* in Part 15, Section 1.

4. Credit Allowance

A credit allowance will be given for failure to meet the installation interval service date or for interruption of service. Refer to Credit Allowances in Part 15, Section 1 for calculating credit allowances.

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)

4. DS3 SERVICE (cont'd)**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description/Billing Code/</u>	Monthly Payment <i>Term Payment Plans</i>				<u>Monthly Extension</u> (C)
	<u>12 Months</u> ^{/3/}	<u>24 Months</u> ^{/2/}	<u>36 Months</u> ^{/2/}	<u>60 Months</u> ^{/1/}	
Local Distribution Channel					
- per point of termination					
Zone 1 /TZUP1/	\$6,207.00	\$2,375.00	\$1,718.00	\$1,040.00	\$192,811.00
Zone 2 /TZUP2/	6,207.00	2,375.00	1,718.00	1,110.00	201,549.00
Zone 3 /TZUP3/	6,207.00	2,375.00	1,718.00	1,200.00	219,712.00
Channel Mileage					
Termination					
- per point of termination					
Zone 1 /CZ4X1/	851.00	418.00	393.00	300.00	26,782.00
Zone 2 /CZ4X2/	851.00	418.00	393.00	300.00	26,782.00
Zone 3 /CZ4X3/	851.00	418.00	393.00	338.00	26,782.00
Channel Mileage					
- per mile					
Zone 1 /1YZX1/	299.00	137.00	118.00	55.00	7,724.00
Zone 2 /1YZX2/	299.00	137.00	118.00	55.00	7,724.00
Zone 3 /1YZX3/	299.00	137.00	118.00	65.00	7,724.00

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24- and 36-Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)

4. DS3 SERVICE (cont'd)**F. Prices (cont'd)****2. Payment Plans (cont'd)**

- Term Payment Plans

DS3 Service is only available under the Term Payment Plan (TPP) whereby customers must select either a 12^{/3/}, 24^{/2/}, 36^{/2/} or 60 month^{/1/} period. After the minimum period is satisfied, the monthly extension price will apply unless a new TPP is selected. Refer to *Term Payment Plans* in Part 15, Section 1. (C)

- Single Payment Option (SPO)

A Single Payment Option is available for this service. Refer to *Term Payment Plans - Single Payment Option* in Part 15, Section 1.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for DS3 Service will be calculated as described in *Term Payment Plans - Termination Charges* in Part 15, Section 1.

4. Credit Allowance

A credit allowance will be given for failure to meet the installation interval service date or for interruption of service. Refer to *Credit Allowances* in Part 15, Section 1 for calculating credit allowances.

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24- and 3- Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)

8. CENTRAL OFFICE MULTIPLEXING AND CROSS CONNECT SERVICES (cont'd)**E. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Monthly Payment <i>Term Payment Plans</i>					(C)
	<u>Monthly</u>	<u>12 Months^{/5/}</u>	<u>24 Months^{/3/}</u>	<u>36 Months^{/3/}</u>	<u>60 Months^{/1/}</u>	
Central Office Multiplexing						
- DS1 to Analog/Base Rate ^{/4/} /128, 256 and 384 ^{/2/}						
Zone 1 /QMVX1/	\$575.00	\$400.00	\$325.00	\$300.00	\$285.00	
Zone 2 /QMVX2/	575.00	400.00	325.00	300.00	285.00	
Zone 3 /QMVX3/	575.00	400.00	325.00	300.00	285.00	
- DS3 to DS1						
Zone 1 /QM3X1/	900.00	700.00	650.00	600.00	550.00	
Zone 2 /QM3X2/	900.00	700.00	650.00	600.00	550.00	
Zone 3 /QM3X3/	900.00	700.00	650.00	600.00	550.00	

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ Effective September 6, 2016, customers may not establish new term plans of any length for 128, 256 and 384 Service, and existing term plans may not be renewed. For existing service after any term plan expires, service will be provided only on a month-to-month basis.

/3/ As of January 15, 2021, 24- and 36-Month Term Payment Plans are no longer available for new or renewing subscribers.

/4/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15, Sheet 141 for service availability.

/5/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

8. CENTRAL OFFICE MULTIPLEXING AND CROSS CONNECT SERVICES (cont'd)**E. Prices (cont'd)****2. Payment Plans**

- Month to Month

Cross Connection of Services (OC-3 to OC-3 and OC-12 to OC-12) is available on a month to month basis.

Central Office Multiplexing is available on a month to month basis.

- Term Payment Plans

Central Office Multiplexing is available under a Term Payment Plan (TPP) whereby customers must select either a 12^{/3/}, 24^{/2/}, 36^{/2/} or 60 month^{/1/} period. After the selected Term Payment Plan period is satisfied, the monthly rate will apply unless a new TPP is selected. (C)
Refer to *Term Payment Plans* in Part 15, Section 1.

- Single Payment Option (SPO)

A Single Payment Option is available for Central Office Multiplexing. Refer to *Term Payment Plans - Single Payment Option* in Part 15, Section 1.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for Central Office Multiplexing and Cross Connect Services will be calculated as described in *Term Payment Plans - Termination Charges* in Part 15, Section 1.

4. Credit Allowance

A credit allowance will be given for interruption of service when the outage consists of 30 consecutive minutes, or more, from the time that the Company is notified, or the outage is discovered by the Company, whichever is earlier. Refer to *Credit Allowances* in Part 15, Section 1 for calculating credit allowances. (Utilize Step 2 "for two-point services" to compute the credit allowance.) Credit allowances for circuits affected by a mux or cross-connect failure are calculated on a "by circuit" basis according to the type of circuit affected.

/1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

/2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

/3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer. (N)
(N)