

## AT&T OHIO GUIDEBOOK

PART 5 - Centrex / Plexar Services  
SECTION 1 - Centrex Service (CS)

2nd Revised Sheet 1

### 1. CENTREX SERVICE

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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#### A. Description

Centrex Service is a local exchange telecommunications service, provided by a telecommunications system located in a Company central office, which controls the switching of:

- Calls from the exchange network to the Centrex lines,
- Calls from the Centrex lines to the exchange network,
- Intercommunicating calls between Centrex lines.

Direct Inward Dialing is provided to the Centrex by line selection in the central office.

Identification of outward dialing is provided for Centrex lines by individual line identification in the central office for those inter-exchange carriers for which the Company renders billing services.

Integrated voice/data communication capability is provided for the transmission of Circuit Switched Voice and Circuit Switched Data, signals on an incoming, outgoing and intercom basis utilizing Integrated Services Digital Network (ISDN) architecture.

Centrex Service offers four types of lines:

- Basic Lines
- Electronic Key Lines
- ISDN Lines (Custom and National)

Centrex Service is offered only as a complete service. The network access and intercommunication portions of the Centrex station line are not provided separately.

**1. CENTREX SERVICE (cont'd)****C. Terms and Conditions (cont'd)****4. Centrex Service Guarantee (cont'd)**

Customers must have a signed confirmation of order and select a 36<sup>/1/</sup>, 60<sup>/1/</sup> or 84<sup>/1/</sup> month payment plan. Centrex Service Guarantee is not available for service subscribed to on a month-to-month payment option, temporary service or promotional events. The 90 day trial period will be considered as the first 90 days of the contract.

Customers must have a signed confirmation of order and select a 36<sup>/1/</sup>, 60<sup>/1/</sup> or 84<sup>/1/</sup> month payment plan. Centrex Service Guarantee is not available for service subscribed to on a month-to-month payment option, temporary service or promotional events. The 90-day trial period will be considered as the first 90 days of the contract.

Prices, charges, terms and conditions specified elsewhere in the offering for Centrex service shall apply.

**5. Transmission Specifications**Basic Line Standard Transmission

The standard transmission specification for basic lines consists of: dial pulse signaling or Dual Tone Multi-Frequency (DTMF) signaling - approximate bandwidth of 300 to 3,000 Hz, loss of 0 to 8.5 dbm at 1004 Hz.

Loop Start Signaling

Basic lines and Electronic Key lines are provided on a single two-wire facility with loop start signaling.

Electronic Key Line Standard Transmission (Non-ISDN)

Electronic Key Lines are provided on a non-loaded loop for access by preprogrammed push button features on compatible Customer Provided Equipment (CPE). The distance limitations from the Company's switching equipment is approximately 2.5 miles. If a customer's premises does not meet transmission requirements in the Technical Reference, Distance Extension will apply in addition to Centrex service charges.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)**

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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(C)System Conversion Charges

When a customer converts existing service as a billing conversion only, service remains configured exactly as it currently exists, with no additional features (Centrex Mate is not provided). The following charges apply:

- Service Order Charge
- Recurring System Charge

When a customer converts service, adding new features, and the customer programs the new line features with Centrex Mate. The following charges apply:

- Service Order Charge
- Non-Recurring System Conversion Charge
- Recurring System Charge

When the customer converts service, adding new features, and the Company programs the new line features. The following charges apply:

- Service Order Charge
- Non-Recurring System Conversion Charge
- Recurring System Charge
- Appropriate Line Programming Charge

Intercom Lines<sup>/1/</sup>

The quantity of Centrex Intercom lines is determined by the Company by subtracting the number of Centrex network access lines from the total number of Centrex stations in service. The intercom line price and the associated discounts are determined by access area and quantity of Centrex Station Lines.

/1/ OmniPresence applications do not require Intercom Lines.

**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements**

<u>Description /Billing Code/</u>	Monthly Price per Intercom Line Access Area			
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>
<u>Intercom Lines /CPXJB/ /CPXJC/ /CPXJD/</u>				
2 - 47	For	\$11.50	\$13.00	\$14.50
48 - 95	Future	11.50	13.00	14.50
96 - 199	Use	11.50	13.00	14.50
200 - 293		11.50	13.00	14.50
294 - 387		11.50	13.00	14.50
388 - 579		11.50	13.00	14.50
580 - above		11.50	13.00	14.50
Classroom Line Intercom Lines <sup>/1/</sup>		6.53	7.64	13.14

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 <sup>/2/</sup> <u>Months</u>	60 <sup>/2/</sup> <u>Months</u>	84 <sup>/2/</sup> <u>Months</u>
<u>System Charges</u> <u>per system</u>					
2- 50 lines /CYA1X/	\$ 250.00	\$5.00	\$5.00	\$5.00	\$5.00
51-100 lines /CYA2X/	400.00	5.00	5.00	5.00	5.00
101-200 lines /CYA3X/	575.00	5.00	5.00	5.00	5.00
201-500 lines /CYA4X/	1,000.00	5.00	5.00	5.00	5.00
501 or more lines /CYA5X/	1,500.00	5.00	5.00	5.00	5.00
or					
per OmniPresence Remote					
System,					
2-6 OmniPresence					
remote lines /CYAXA/	100.00	5.00	5.00	5.00	5.00

/1/ Classroom Lines are available only for K-12 Schools, see Features.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Monthly Payment Term Payment Plans							
Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	12 <u>Months</u>	24 <sup>/1/</sup> <u>Months</u>	36 <sup>/1/</sup> <u>Months</u>	60 <sup>/1/</sup> <u>Months</u>	84 <sup>/1/</sup> <u>Months</u>
System Conversion							
<u>Charge</u> <sup>/3/</sup>							
per system							
2- 50 lines /UDP1X/	\$100.00						
51-100 lines /UDP2X/	200.00						
101-200 lines /UDP3X/	275.00						
201-500 lines /UDP4X/	500.00						
501 or more lines							
/UDP5X/	750.00						
<u>Centrex Lines</u> , each							
7+ line categories							
include Centrex Mate							
<u>Basic Line /NDC/</u>							
2+ line category	12.00	\$761.00	\$65.00(I)	\$11.00	\$ 8.00	\$ 8.00	\$ 8.00
7+ line category	12.00	761.00	65.00	11.00	7.90	7.75	7.75
25+ line category	12.00	761.00	65.00	11.00	7.75	7.50	7.50
50+ line category	12.00	761.00	65.00	11.00	7.50	7.25	7.25
100+ line category	12.00	761.00	65.00	11.00	7.25	7.00	7.00
200+ line category	12.00	761.00	65.00(I)	11.00	7.00	6.75	6.75
<u>Electronic Key Line</u>							
<u>/NDU/</u>							
2+ line category	12.00	763.00	65.00(I)	12.00	11.50	11.50	11.50
7+ line category	12.00	763.00	65.00	12.00	11.25	11.00	11.00
25+ line category	12.00	763.00	65.00	12.00	11.00	10.50	10.50
50+ line category	12.00	763.00	65.00	12.00	10.50	10.00	10.00
100+ line category	12.00	763.00	65.00	12.00	10.00	9.50	9.50
200+ line category	12.00	763.00	65.00(I)	12.00	9.50	9.00	9.00
Classroom Line <sup>/2/</sup>	12.00	N/A	N/A	N/A	2.95	2.95	2.95

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/2/ Classroom Lines are available only for K-12 Schools, see Features. (C)

/3/ Customers converting to Centrex Service where the System Conversion Charge applies will be subject to the monthly recurring \$5.00 *System Charge* shown on Sheet 80.

**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 <sup>/1/</sup> <u>Months</u>	60 <sup>/1/</sup> <u>Months</u>	84 <sup>/1/</sup> <u>Months</u>
An ISDN line requires an ISDN Service to make the line operational					
<u>ISDN Custom line /ZDZ/</u>					
2+ line category	\$54.00	\$17.00	\$16.00	\$16.00	\$16.00
7+ line category	54.00	17.00	15.75	15.25	15.25
25+ line category	54.00	17.00	15.25	14.50	14.50
50+ line category	54.00	17.00	14.50	13.75	13.75
100+ line category	54.00	17.00	13.75	13.00	13.00
200+ line category	54.00	17.00	13.00	12.25	12.25
<u>ISDN National line /ZDQ/</u>					
2+ line category	54.00	17.00	16.00	16.00	16.00
7+ line category	54.00	17.00	15.75	15.25	15.25
25+ line category	54.00	17.00	15.25	14.50	14.50
50+ line category	54.00	17.00	14.50	13.75	13.75
100+ line category	54.00	17.00	13.75	13.00	13.00
200+ line category	54.00	17.00	13.00	12.25	12.25

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 <sup>/4/</sup> <u>Months</u>	60 <sup>/4/</sup> <u>Months</u>	84 <sup>/4/</sup> <u>Months</u>
<u>OmniPresence Remote</u>					
<u>Location-Basic line /NUH/</u>					
2-6 line category	-	\$8.00	\$8.00	\$8.00	\$8.00
7-24 line category	-	8.00	7.80	7.70	7.65
<u>OmniPresence Remote</u>					
<u>Location-National ISDN line</u>					
<u>/ZNZAX/</u>					
2-6 line category	\$15.00	9.85	9.85	9.85	9.85
7-24 line category	15.00	9.85	9.65	9.55	9.50
<u>OPTI-Centrex-Basic line<sup>/1//2/</sup></u>					
<u>/NUC/</u>					
2+ line category	16.00	9.00 <sup>/3/</sup>	8.00 <sup>/3/</sup>	8.00 <sup>/3/</sup>	8.00 <sup>/3/</sup>
7+ line category	16.00	9.00 <sup>/3/</sup>	7.80	7.70	7.65
25+ line category	16.00	9.00 <sup>/3/</sup>	7.80	7.60	7.55
50+ line category	16.00	9.00 <sup>/3/</sup>	7.65	7.30	7.00
100+ line category	16.00	9.00 <sup>/3/</sup>	7.50	7.10	6.75
200+ line category	16.00	9.00 <sup>/3/</sup>	7.40	6.95	6.50

/1/ OPTI-Centrex-Basic lines require a Company 1.544 Mbps or higher facility with multiplexing. The channel may be a Dedicated Communications Service DS1 Local Distribution Channel with DS1 multiplexing or part of a higher speed arrangement. (See Reference Section).

/2/ The same charges apply for Ground Start on Opti-Centrex Basic lines as those that apply for Basic Centrex lines. (See Optional Line Features, Ground Start Line).

/3/ Rates effective July 1, 1999.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			36 <sup>/1/</sup> <u>Months</u>	60 <sup>/1/</sup> <u>Months</u>	84 <sup>/1/</sup> <u>Months</u>	
<u>ISDN Services</u>						
Circuit Switched Voice per "B" channel equipped /BSB5X/	\$25.00	\$4.70	\$4.40	\$4.30	\$4.15	
Circuit Switched Data per "B" channel equipped /BSB6X/	20.00	9.00	8.50	8.00	7.50	
Alternate Circuit Switched Voice/ Circuit Switched Data per "B" channel equipped /BSB1X/	25.00	10.50	10.00	9.50	9.00	

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 <sup>/2/</sup> Months	60 <sup>/2/</sup> Months	84 <sup>/2/</sup> Months
<u>Optional ISDN Data Features</u> (cont'd) Provided on a per feature basis					
Alternate Access /NZ2/	\$5.00	\$3.00			
Queuing /CQYPQ/	10.00	1.00			
<u>Announcement Services</u>					
Customer Premises Announcement					
- per announcement /N5A/ (Requires a Dedicated Communciations Services channel)	185.00	18.00	\$17.00	\$16.00	\$15.00
Central Office Recorded Announcement <sup>/1/</sup>					
- per announcement /RKQ/	70.00	40.00	37.00	34.00	30.00
Secondary Announcement					
- per announcement /RKQ/	70.00	40.00	37.00	34.00	30.00
<u>Area Wide Networking (AWN)</u>					
<i>per network</i>					
1-200 lines /NR9AE/	700.00				
201-500 lines /NR9AF/	1,000.00				
additional 500 line block /NR9AG/					
	800.00				

/1/ For instances where the Company records the announcement on the customer's behalf, the Customization Charge as shown on Sheet No. 104 will also apply.

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## 1. CENTREX SERVICE (cont'd)

## F. Prices (cont'd)

## 1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 <sup>/1/</sup> <u>Months</u>	60 <sup>/1/</sup> <u>Months</u>	84 <sup>/1/</sup> <u>Months</u>
<u>Area Wide Networking (AWN)</u> (cont'd)					
<i>per network</i>					
Out of Network numbers up to 10 numbers /NR9AL/ per 50 number block /NR9AM/ (each time block of 50 ordered)	\$30.00  30.00				
Numbers input by the Company up to 10 numbers /NR9AN/ per 50 number block /NR9AO/	75.00 300.00				
<i>per line /D6PLX/</i>		\$1.00			
Out of Network Numbers up to 10 numbers /D7P1X/ per 50 number block /D7PBX/		1.00 2.50			
<u>Assume Dial "9"</u> per system, per line /A9D/ (required on all lines)	5.00	7.50	\$7.50	\$7.50	\$7.50

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>		
			<u>36<sup>/1/</sup></u> <u>Months</u>	<u>60<sup>/1/</sup></u> <u>Months</u>	<u>84<sup>/1/</sup></u> <u>Months</u>
<u>Attendant Console</u> Digital, each /NG9PC/ (Requires 3 Basic lines)	\$500.00	\$220.00	\$180.00	\$165.00	\$150.00
ISDN, each /MD9PC/ (Requires 1 ISDN line)	1,500.00	220.00	180.00	165.00	150.00
<i>Optional Features</i>					
Attendant call Detail Entry, per console /AE3PB/	20.00	3.00	3.00	3.00	3.00
Attendant conference (30 port, each /C3P/ (Requires conference service components)	20.00	8.00	5.00	5.00	5.00
Direct Station Selection and Busy Lamp Field per 100 stations /BUDPC/	50.00	2.50	2.50	2.50	2.50
Multi Position Hunt per group /AHBPG/ per position /A6V/	50.00	2.50			
Name Display for Attendant Console per console /NDFPC/	250.00	20.00	20.00	20.00	20.00
Operational Measurements per console /AOKPC/	65.00	5.00	5.00	5.00	5.00

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>		
			<u>36<sup>/1/</sup></u> <u>Months</u>	<u>60<sup>/1/</sup></u> <u>Months</u>	<u>84<sup>/1/</sup></u> <u>Months</u>
<u>Authorization Codes</u>					
Initial 100 count /AKG1X/	\$350.00	\$5.00	\$5.00	\$5.00	\$5.00
Additional Codes, per 25 or fraction thereof /AKG/	80.00	1.00	1.00	1.00	1.00
Station Specific per line /AJN/	2.00	1.20	1.10	1.00	.95
<u>ARS Basic</u>					
Initial pattern /AR9/	700.00	10.00	7.50	6.00	5.00
Additional pattern /ARH/	100.00	4.00	3.00	2.50	2.00
Digit 1 Deliver /DTN1x/	300.00				

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 <sup>/1/</sup> Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months
<u>ARS Deluxe</u> per system /AQVPS/	\$1,200.00	\$40.00	\$30.00	\$24.00	\$20.00
<i>Routing Arrangements</i>					
Additional ARS pattern, each /ARH/	100.00	4.00	3.00	2.50	2.00
IDDD Dialing per system /A1GPS/	1,000.00	25.00	25.00	25.00	25.00
Seven to Ten digit screening per translation /AHAPS/	900.00				
Time of Day routing per schedule /TMQ/	150.00	10.00	9.50	9.00	8.50
Digit 1 Delivery /DTN1X/	300.00				
Other available options are 900 Special Access and/or 976					

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			36 <sup>/1/</sup> <u>Months</u>	60 <sup>/1/</sup> <u>Months</u>	84 <sup>/1/</sup> <u>Months</u>
<u>Call Detail Recording Service</u> <u>(CDRS)</u>					
Common Equipment Establishment	\$355.00				
Per Station/CRV/		\$ .50	\$ .45	\$ .40	\$ .40
<u>Call Forwarding Multi Path</u> per system, forwarding arrangement /ESD/	50.00	5.00	5.00	5.00	5.00
<u>Call Waiting Lamp Interface</u> per unique timing state /SUGPL/ (Requires a Dedicated Communications Services channel)	50.00	6.00	6.00	6.00	6.00

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## 1. CENTREX SERVICE (cont'd)

## F. Prices (cont'd)

## 1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 <sup>/3/</sup> Months	60 <sup>/3/</sup> Months	84 <sup>/3/</sup> Months
<u>Centrex Mate</u> (all stations must be equipped)					
- per system /MLBPS/	\$600.00	\$60.00	\$60.00	\$60.00	\$60.00
- per station /MLB/		.40	.40	.40	.40
<u>Centrex Message Signal Interface (CMSI)</u>					
- per system 1200 baud <sup>/1/</sup> /SMQPS/	975.00	150.00	144.00	140.00	135.00
- per system 9600 baud <sup>/1/</sup> /SM9PS/	1,700.00	1,100.00	850.00	775.00	545.00
<u>Centrex Message Signal Interface - Expanded (CMSI-E)</u>					
- per system 1200 baud <sup>/1/</sup> /AEXLX/	2,200.00	4,100.00	2,275.00	1,995.00	1,500.00
Each CO after 5 <sup>/2/</sup> /ML7AX/		800.00	365.00	300.00	250.00
- per system 9600 baud <sup>/1/</sup> /AEXHX/	2,600.00	4,900.00	2,895.00	2,425.00	1,900.00
Each CO after 5 /ML7AX/		800.00	365.00	300.00	250.00

/1/ Requires a 3002 Dedicated Communications Service Channel between the customer premises and serving Central Office.

/2/ Not available to customers who choose the Remote Activation of Message Waiting Indicator-Alternate Network Delivery option.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly Payment <i>Term Payment Plans</i>		
			<u>36<sup>/2/</sup></u> <u>Months</u>	<u>60<sup>/2/</sup></u> <u>Months</u>	<u>84<sup>/2/</sup></u> <u>Months</u>
<b>Centrex Network Manager <sup>/1/</sup></b>					
Service Establishment <u>/SEPNM/</u>	\$1,300.00	-	-	-	-
Switch Connection, per switch <u>/S9W/</u>	400.00	\$275.00	\$150.00	\$150.00	\$150.00
System Access, per concurrent user					
- Virtual Access <u>/S9ALX/</u>	325.00	75.00	65.00	50.00	40.00
- Dial-Out Connection <u>/S9ADX/</u>	150.00	125.00	110.00	100.00	90.00
Operational Measurements, per line <u>/RUR/</u>	-	.50	.10	.10	.10
- Subscriber Line Usage Reports <u>/ROS/</u>	-	.10	.10	.10	.10
- Killer Trunk Reports <u>/RON/</u>	-	.10	.05	.05	.05

<sup>/1/</sup> Effective January 30, 2009, Centrex Network Manager is no longer available for new installations. Existing customers may keep current arrangements in place until they move, but may not add any additional capabilities or features with Centrex Network Manager.

<sup>/2/</sup> Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 <sup>/2/</sup> Months	60 <sup>/2/</sup> Months	84 <sup>/2/</sup> Months
<b>Centrex Network Manager</b> (cont'd) <sup>/1/</sup>					
SMDR-Premium, per line /S6P/	-	\$ .50	\$ .20	\$ .15	\$ .10
- the Company resends data, per occurrence /NR9NF/	\$250.00	-	-	-	-
- Storage, per line 30 days /RS5AX/	-	.20	.10	.10	.10
45 days /RS5BX/	-	.30	.15	.15	.15
- Station to station detail /D6D/	-	.10	.10	.10	.10
<u>Centrex</u> <u>Routed Number</u>					
Route index establishment charge per route established	150.00				
Per telephone number routed		.25	.25	.25	.25
<u>Centrex Station Identification</u> <u>(CSI)</u>					
- per CTX tie line group equipped /STNPG/	1,500.00				
- per tie line arranged /STN/		5.00	5.00	5.00	5.00

/1/ Effective January 30, 2009, Centrex Network Manager is no longer available for new installations. Existing customers may keep current arrangements in place until they move, but may not add any additional capabilities or features with Centrex Network Manager.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Centrex Virtual Network (CVN) (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 <sup>/2/</sup> Months	60 <sup>/2/</sup> Months	84 <sup>/2/</sup> Months
OmniPresence CVN <sup>/1/</sup>					
Remote OmniPresence CVN per line/channel/300 16KFX/	-	\$15.00			
Hub OmniPresence CVN per each channel /1U2F1/	-	43.00			

*Virtual Route Selection*

The following prices for Virtual Route Selection are in addition to charges for CVN.

The following equation based on CCS and distance is used to determine the applicable monthly price. The number of remote lines located 0 to 15 miles and 15 or more miles from the hub are used. The price per remote line is applied to each remote line in the network.

$$\begin{aligned} & (\text{Total remote lines within 0-15 miles}) (\$CCS) / (\text{Total remote lines in the Network}) \\ & + (\text{Total remote lines within 15+ miles}) (\$CCS) / (\text{Total remote lines in the Network}) \\ & + \$1.50 \\ & = \text{Price per remote line per month (Rounded to the nearest multiple of $.05) /16KFX/} \end{aligned}$$

/1/ For Nonrecurring Charges, see *Area Wide Networking, per network* feature described elsewhere in this offering.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>		
			<u>36<sup>/1/</sup></u> <u>Months</u>	<u>60<sup>/1/</sup></u> <u>Months</u>	<u>84<sup>/1/</sup></u> <u>Months</u>
<u>Conference Services</u> six port conference circuit, each /EQ6/	\$50.00	\$60.00	\$57.50	\$57.50	\$57.50
Linking with four additional conference ports, each arrangement /EQ6PA/	65.00	40.00	40.00	40.00	40.00
Conferencing Preset - per group /MO9/	400.00	25.00	25.00	25.00	25.00
Privacy Release Conference Control - per system equipped /PE8/	25.00	20.00	20.00	20.00	20.00
<u>Customized Call Diverting</u> public or private network facilities - per system /RSHPS/	165.00				

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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1. CENTREX SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 <sup>/1/</sup> Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months
Dial Plan for Advanced Solutions(DPAS) Per DPAS Dial Plan established or Centrex Dial Plan or System added /SEPA3/	\$200.00		-	-	-
Basic Dial Plan option, per Centrex Station /D6PAB/	1.00	\$ .50	-	-	-
Deluxe Dial Plan option, per Centrex Station /D6PAD/	1.00	1.75	-	-	-

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms. (C)

## 1. CENTREX SERVICE (cont'd)

## F. Prices (cont'd)

## 1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 <sup>/2/</sup> Months	60 <sup>/2/</sup> Months	84 <sup>/2/</sup> Months
<u>Direct Inward System Access</u> (DISA) Service <sup>/1/</sup> per system /DJMPS/ (DISA requires authorization codes and SMDR)	\$300.00	\$80.00	\$80.00	\$80.00	\$80.00
<u>Do Not Disturb</u> per line /DJD/	5.00	2.00	2.00	2.00	2.00
per group of lines /DJDPG/	50.00	4.00	4.00	4.00	4.00
<u>Electronic Directory Interface</u> (EDI) Service					
per EDI service /EDT/	1,000.00	88.00	71.00	48.00	40.00
per lines equipped					
1 - 250 /EDT1X/	225.00	45.00	36.00	27.00	27.00
251 - 500 /EDT2X/	225.00	90.00	72.00	54.00	54.00
501 - 1,000 /EDT3X/	225.00	179.00	143.00	108.00	108.00
1,001 - 2,000 /EDT4X/	225.00	358.00	286.00	216.00	216.00
2,001 - 4,000 /EDT5X/	225.00	716.00	572.00	432.00	432.00
4,001 + /EDT6X/ (requires an ISDN line (OB+D))	225.00	1,432.00	1,144.00	864.00	864.00

/1/ Effective August 31, 1996, this feature is no longer available to new *Centrex Service* customers or to existing customers expanding their current systems.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>		
			<u>36<sup>/1/</sup></u> <u>Months</u>	<u>60<sup>/1/</sup></u> <u>Months</u>	<u>84<sup>/1/</sup></u> <u>Months</u>
<u>High Speed Data</u> per line /DP9/	419.00	12.00	10.00	9.50	9.50
<u>Music on Hold Interface</u> per system /MOH/ (Requires a Dedicated Communication Services Channel)	185.00	18.00	16.00	16.00	16.00
<u>Network Speed Calling</u> per 100 number block speed call list, or fraction thereof /NWSPS/	100.00	2.50	2.50	2.50	2.50
<u>Number Retention Service</u> (see Sheet 98 following)					
<u>Outgoing Deluxe Trunk Queuing</u> per termination	200.00	8.00	7.25	7.00	6.80
<u>Personal Call Screening</u> per group /EV3PS/	50.00	5.00	5.00	5.00	5.00

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

Description /Billing Code/	Nonrecurring Charge	1 Month	Monthly Payment Term Payment Plans		
			36 <sup>/1/</sup> Months	60 <sup>/1/</sup> Months	84 <sup>/1/</sup> Months
<u>Private Facility Access Termination</u>					
<i>Line Side Access</i> (apply the price for a Basic Centrex line(s))					
<i>Trunk Side Access</i>					
Analog 2-Wire Termination per arrangement /2PV/	\$75.00	\$25.00	\$25.00	\$25.00	\$25.00
Analog 4-Wire Termination per arrangement /4PV/	75.00	25.00	25.00	25.00	25.00
DS1 Connection 24 channel digital termination) each arrangement /OP3/	549.00	575.00	500.00	450.00	400.00
PRI Connection (24 channel digital termination) each arrangement /DUG1X/ (Requires a Dedicated Communications Service channel)	2,000.00	450.00	440.00	430.00	
<i>Optional Features</i>					
"D" Channel Backup, each /ZPBXDP/	200.00	120.00	115.00	110.00	
Network Ring Again, per arrangement /ZRA/	400.00	75.00	65.00	55.00	
Network Name Display, per arrangement /ZNN/	400.00	75.00	65.00	55.00	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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## 1. CENTREX SERVICE (cont'd)

## F. Prices (cont'd)

## 1. Service Elements (cont'd)

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>		
			<u>36<sup>/3/</sup></u> <u>Months</u>	<u>60<sup>/3/</sup></u> <u>Months</u>	<u>84<sup>/3/</sup></u> <u>Months</u>
<u>Queue Slots</u> per slot /AQA/	\$10.00	\$1.00	\$1.00	\$1.00	\$1.00
<u>Split Service<sup>/1/</sup></u> per system, per additional customer group /EBSPG/	200.00	5.00	5.00	5.00	5.00
<u>Station Message Detail Recording</u> Central Office (See Reference Section)					
<u>Premises<sup>/2/</sup></u> per system /NDR/ (Requires a Dedicated Communications Services channel or a dial-up exchange access line)	900.00	300.00	300.00	300.00	300.00
<u>Supplemental Three Digit Dialing</u> per system /TENPS/	125.00				
per three digit access code /T38/	75.00				

/1/ Effective August 31, 1996, this feature is no longer available to new *Centrex Service* customers or to existing customers expanding their current systems.

/2/ Effective December 18, 1998, this feature is no longer available to new *Centrex Service* customers or to existing customers expanding their current systems.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. CENTREX SERVICE (cont'd)****F. Prices (cont'd)****1. Service Elements (cont'd)**

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>1</u> <u>Month</u>	<u>Monthly Payment</u> <u>Term Payment Plans</u>		
			<u>36<sup>/1/</sup></u> <u>Months</u>	<u>60<sup>/1/</sup></u> <u>Months</u>	<u>84<sup>/1/</sup></u> <u>Months</u>
<u>Trunk Verification from Designated</u> <u>Station</u> per system /BVSPS/	\$50.00	\$10.00	\$10.00	\$10.00	\$10.00
<u>Uniform Call Distribution (UCD)</u> with queuing per UCD group /UQZPG/	175.00	38.00			
per line equipped /A82/	5.00	2.00			
per Electronic Key Line /UGP/	5.00	3.50			
<u>Virtual Routing</u> each group of 24 access paths /VF1/		100.00	100.00	100.00	100.00

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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**1. DORMITORY CENTREX SERVICE**

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Services will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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(C)**A. Description**

A dormitory station is a station of a Centrex system provided in student dormitory rooms or suites (excluding those for married couples) and in common areas of a dormitory of a college, university or accredited school of nursing of a hospital. Such stations are arranged for inward and outward dialing and access to and from the attendant position of the Centrex system.

A dormitory individual line is a main station of a central office line provided as described above. Dormitory individual lines are arranged for inward and outward dialing only and, except as described under "Tie Lines" following, do not have access to and from an attendant position.

Dial Intercommunication (Intercom) Capabilities

When furnished from central offices having Centrex capabilities, dial intercommunication between dormitory individual lines within the educational institution's complex may be provided.

When furnished from central offices not having Centrex capabilities, all communications, including those within the educational institution's complex, must be completed using normal dialing procedures.

Billing Arrangements

Dormitory stations and dormitory individual lines will be furnished under the following arrangements regarding the responsibility for billing and collecting toll charges associated with such stations:

- Arrangement A

The college, university or hospital (hereinafter referred to as the customer) is responsible for the billing and collecting of toll charges for messages charged to dormitory stations and dormitory individual lines and the payment of all rates and charges associated with such stations and lines.

- Arrangement B

The Company is responsible for the billing and collecting of toll charges for messages charged to dormitory stations and dormitory individual lines. The customer is responsible for the payment of all other rates and charges applicable to such stations and lines and shall, at its option either:

- be responsible for the payment of toll charges billed to dormitory stations and dormitory individual lines determined by the Company to be uncollectible from the students to whom such charges are billed, or
- render reasonable assistance to the Company in the collection of such charges.