

AT&T OHIO GUIDEBOOK

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7th Revised Sheet 3

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AT&T Business Local Calling Essentials^{/1//2/}

Effective June 9, 2025, AT&T Business Local Calling Essentials will no longer be available as an optional small business package offer for new service and/or new or renewal terms. Customers currently on AT&T Business Local Calling Essentials term plan will continue to receive their current AT&T Business Local Calling Essentials 2.0 term package price through the end of the applicable term.

(N)

(N)

A. Description

AT&T Business Local Calling Essentials is an optional service package for business customers with 2 to 30 business network access lines, and includes a Local Exchange Access Line, unlimited local usage including local calling plus, Caller ID With Name, and Hunting services.

B. Terms and Conditions

1. AT&T Business Local Calling Essentials is available at the package rate shown in **C. Prices** to business customers with 2 to 30 business network access lines who agree to a 12-month, 24-month, or 36-month term period and who commit to 2 to 30 business network access lines, unlimited local usage including local calling plus, Caller ID With Name, and Hunting service.
2. AT&T Business Local Calling Essentials is available to business customers with 2 to 30 business network access lines who have those lines with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin service areas and who now wish to establish their business network access line service with the Company.
3. AT&T Business Local Calling Essentials is available to Save customers who have received a competitive offer and are considering switching their business network access lines to another carrier (proof of competitive offer may be required).
4. AT&T Business Local Calling Essentials is only available to customers who require 2 to 30 individual business exchange network access lines and is not available on FX Service, Remote Switching Service, WATS access lines, PBX Trunks, Centrex, or Semi-Public Coin services.
5. A customer may subscribe to multiple agreements for AT&T Business Local Calling Essentials at the same time, but a telephone number may only be included under one agreement. A customer may have 30 lines maximum per location subscribed to an AT&T Business Local Calling Essentials agreement.
6. Eligible customers will receive a waiver of normally applicable service ordering and line connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of initial subscription to AT&T Business Local Calling Essentials. Standard NRC's will apply to features added after the initial order.
7. Eligible customers may subscribe to FeatureLink service as an option and will receive a monthly credit of \$4.00 off of standard Month-to-Month prices, if selected.
8. Eligible customers may subscribe to any of the following Central Office Optional Features on a stand alone basis and will receive a monthly discount of 30% off of standard Guidebook prices, if selected.

Pay Per Use features are not eligible:

Automatic Callback, Call Screening, Call Waiting, Remote Call Forwarding, Repeat Dialing, Multi Ring Service, Speed Calling 30, and Call Waiting ID.

/1/ For those customers who subscribe to this service on or after November 28, 2011, these services are no longer eligible for the Central Office Optional Features 30% monthly discount.

/2/ Effective April 3, 2024, customers agreeing to BLC Essentials term agreement may not establish new agreements greater than 12 months. In addition, effective April 3, 2024, new 12-month agreements will no longer have a re-term option. 12-month term plans existing prior to April 3, 2024, will have a re-term option until such time as either party (Customer or Company) provides the other 30-days' written notice that it does not wish to renew the agreement.

BUSINESS LOCAL CALLING ESSENTIALS 2.0

Effective June 9, 2025, AT&T Business Local Calling Essentials (currently in Part 4, Section 5) will no longer be available as an optional small business package offer for new service and/or new or renewal terms. Customers currently on AT&T Business Local Calling Essentials term plan will continue to receive their current AT&T Business Local Calling Essentials term package price through the end of the applicable term.

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