

1. ISDN PRIME SERVICE

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply.

(N)
|
(N)

A. Description

ISDN (Integrated Services Digital Network) Prime is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include Circuit Switched Voice (local calling, Message Toll Service, Wide Area Telephone Service (WATS), and Success 800⁽¹⁾) and Circuit Switched Data. Each ISDN Prime will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis.

Each ISDN Prime connection provides access from a customer premises to the Company's Circuit Switched Voice, and Circuit Switched Data services via a 1.544 Mbps central office termination and a 1.544 Mbps Local Distribution Channel to the customer's premises. The Local Distribution Channel must be an AT&T Ohio provided facility. It may be a DS1 Local Distribution Channel, part of a DS3, OC-3, OC-12, or other suitable Company facility with Clear Channel Capability. The rates and charges for the channel are in addition to those for the ISDN Prime connection. The central office connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN Primes for the same customer. "B" channels can be dedicated to each Circuit Switched Voice and Circuit Switched Data service by type or they can be shared among service types by using the call by call feature.

B. Definitions

"B" Channel

"B" Channel (Bearer Channel) is a 64 Kbps digital channel capable of transporting Circuit Switched Voice and Circuit Switched Data.

"D" Channel

"D" Channel (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control information.

Out of Band Signaling

Out of Band Signaling is signaling that is separated from the channel carrying the Circuit Switched Voice and Data services.

Unlimited Local Usage

An optional plan that provides a flat monthly rate for unlimited local usage on Circuit Switched Voice and Circuit Switched Data traffic.

/1/ Effective December 31, 2021, WATS and Success 800 are withdrawn for residential customers.

1. ISDN PRIME SERVICE (cont'd)

F. Prices

1. Service Elements

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			
			<u>12 Months</u>	<u>24 Months^{/1,2/}</u>	<u>36 Months^{/1,2/}</u>	<u>60 Months^{/1,2/}</u>
ISDN Prime (Custom) - each /ZPAZD/	\$2,000.00	\$28,458.00	\$980.00	\$860.00	\$810.00	\$750.00
ISDN Prime (National) - each /ZPQZD/	2,000.00	28,458.00	980.00	860.00	810.00	750.00
Backup "D" Channel - each /ZPBXD/	200.00	135.00	120.00	120.00	115.00	110.00
Call By Call for FX - per trunk group /C2Q/	75.00	25.00	25.00	25.00	20.00	17.50
Call By Call for Tie Lines - per trunk group /C3Q/	75.00	25.00	25.00	25.00	20.00	17.50

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

/2/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply. (C)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	12 <u>Months</u>	Monthly Payment <u>Term Payment Plans</u>			(C)
				24 <u>Months^{/2,3/}</u>	36 <u>Months^{/2,3/}</u>	60 <u>Months^{/2,3/}</u>	
ISDN Calling Name ID - per trunk group /NM1PG/	\$200.00	\$ 85.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	
2 B Channel Transfer, - per trunk group /2BTPG/	150.00	60.00	60.00	60.00	60.00	60.00	
Redirected Number - per ISDN Prime /RN4PQ/	150.00						
Selective Class of Call Screening, - per trunk group /HMBPG/	150.00	30.00	30.00	30.00	30.00	30.00	
Network Ring Again - per trunk group /ZRA/	400.00	75.00	75.00	75.00	65.00	55.00	
Network Name Display - per trunk group /ZNN/	400.00	75.00	75.00	75.00	65.00	55.00	
Unlimited Local Usage ^{/1/} - per ISDN Prime /UTW/	0.00	1,000.00	925.00	825.00	750.00	650.00	

/1/ See Sheet 2 of this Section for applicable usage areas.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

/3/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply. (C)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <u>Term Payment Plans</u>				
		<u>Monthly</u>	<u>12 Months</u>	<u>24 Months^{/2,3/}</u>	<u>36 Months^{/2,3/}</u>	<u>60 Months^{/2,3/}</u>
Changes and/or additions to an existing ISDN Prime - per occasion, per Prime /REA1F/	\$150.00					
Telephone Numbers ^{/1/} - assigned DID station numbers, each /LTG6X/		\$.20				

2. Other Applicable Charges and Payments

The price structure for each ISDN Prime shall include charges for an ISDN Prime including optional features, a Company provided DS1 Service Local Distribution Channel and End User Common Line Charges (EUCL). These charges represent the physical components of the customer's service.

WATS Service and Success 800 Service^{/4/} are available over the ISDN Prime at their current charges.

/1/ Telephone number charges formerly referenced Sheet 1 in Part 6, Section 1 of this guidebook.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months.

/3/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply.

/4/ Effective December 31, 2021, WATS Service and Success 800 Service are withdrawn for residential customers.

(C)
|
(C)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans

Month to Month

ISDN Prime is offered on a Month-to-Month basis. The provision of ISDN Prime Service on a Month-to-Month basis is dependent on the availability and capacity of Central Office facilities. Month to Month prices will be subject to Company initiated price adjustments.

Term Payment Plans^{/1,2/}

ISDN Prime is offered under the Term Payment Plan (TPP) which allows the customer to pay for the service over a customer selected term payment plan. (C)

Customers may elect to subscribe to ISDN Prime service for an extended period under a Term Payment Plan (TPP) option which allows the customer to select a 12-, 24-, 36- or 60-month payment plan. During the length of the selected TPP, monthly prices for service elements ordered under the plan will automatically change (increase or decrease) as Company-initiated price changes become effective. However, under no circumstances will any price change cause the monthly price for those service elements to exceed the price that was in effect at the beginning of the selected TPP term.

In addition to other regulations of this Guidebook, the following terms and conditions apply to Term Payment Plans:

Changes

1. With the written permission of the Company, the obligation to pay the TPP charges may be assumed by another customer if the service has not been terminated and if the other customer intends to continue using the service at the present location and actually continues such use. Such assumption of service does not relieve or discharge the original customer from remaining jointly or severally liable with the transferee for any and all obligations existing at the time of the transfer.
2. During a customer's TPP term, conversion may be made to a new TPP term of the same or different length, if the expiration date for the new TPP is beyond the end of the current TPP. The new TPP becomes effective upon execution. Customers may also change from a Month-to-Month Payment Plan to a TPP. No credit for months under the previous TPP or under the Month-to-Month plan may be transferred to the new TPP. The customer incurs no liability for the remaining months on the current TPP, since the change is not considered a termination of service. The prices applicable for the new term are those currently in effect for new customers.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)
(C)

/2/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply. (N)
(N)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans (cont'd)

Term Payment Plans^{/1,2/} (cont'd)

(C)

Moves

1. Change in the physical location (“Move”) of ISDN Prime service and the associated 1.544 Mbps Local Distribution Channel (See paragraph 1A.), which requires simultaneous service operation at both the current location (“Replaced Service”) and the new location (“New Service”) for a finite period of time (“Overlapping Service”) or which is accomplished through a coordinated disconnection of the Replaced Service and simultaneous connection of the New Service (“Flash Cut”), whether within the same serving central office or to a different serving central office, will not incur Termination Charges as a result of the Move, subject to the following conditions:
 - a. The customer retains the current contract term or converts to a new contract term having an expiration date which is beyond that of the current contract.
 - b. Nonrecurring Charges for the ISDN Prime, the associated 1.544 Mbps Local Distribution Channel and all other associated Service elements apply. The customer will experience some down time on the ISDN Prime service during the physical Move of the transport element.
 - c. A service order must be placed for the New Service. If the customer retains the current contract, the Monthly Payment for the New Service will be equal to the Monthly Payment of the Replaced Service. If the customer converts to a new contract (see a.), Monthly Payment for the ISDN Prime, the associated 1.544 Mbps Local Distribution Channel and all associated Service Elements apply.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months.

(C)
|
(C)

/2/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply.

(N)
|
(N)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans (cont'd)

Term Payment Plans^{/1,2/} (cont'd) (C)

Moves (cont'd)

1. (cont'd)

- d. The New Service location must be anywhere the Company provides ISDN Prime service pursuant to this Guidebook.
- e. Upon moving the Replaced Service to the New Service, the Replaced Service contract will be modified to apply to the New Service, but will not otherwise be affected by the Move except for the monthly rates as specified in Paragraph c. preceding, when a new contract term is selected. The New Service will take the place of the Replaced Service for the remainder of the existing contract term, or the duration of the new contract term having an expiration date which is beyond that of the current contract (see a.). Disconnection of the Replaced Service will not incur Termination Charges, except as noted in g.
- f. No lapse in billing will occur for Moves of service under a contract.
- g. Any optional features and functions from the Replaced Service that are not reestablished with the New Service at the time of the installation will be subject to applicable Termination Charges.
- h. Any additions of optional features and functions made to the New Service under an existing contract that is retained will be treated as coterminous additions under the terms and conditions of that contract.
- i. Any quantities of ISDN Primes in excess of the current quantity of the Replaced Service will be treated as new installations.
- j. In the event of early termination of the New Service, the customer will be liable for any and all applicable Termination Charges.
- k. Additionally, for Moves requiring Overlapping Service (only), the Move and subsequent disconnection of the Replaced Service must be completed within ninety (90) days of the New Service install date, or prior to expiration of the current contract term, whichever occurs first.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

/2/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply. (N)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans (cont'd)

Term Payment Plans^{/1,2/} (cont'd)

(C)

Moves (cont'd)

2. At the option of the Company, and where technology and regulations permit, customers may elect to change the physical location of their ISDN Prime service to a different serving central office area, yet retain the ISDN Prime service out of the existing location by converting to Foreign Exchange (FX) service. Termination charges are not applicable when the customer retains the current TPP term or converts to a new TPP term having an expiration date which is beyond that of the current. Non-recurring charges for the redesign of the ISDN Prime service will apply. The customer will experience some down time on the ISDN Prime service during the physical move of the transport element.

Conversions to and from Unlimited Local Usage option

1. Customers may convert existing ISDN Prime service from Measured Rate usage to the Unlimited Local Usage option; however the current ISDN Prime TPP contract will be terminated. Termination charges are not applicable when the customer converts to a new TPP term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.
2. Customers may convert existing ISDN Prime service from the Unlimited Local Usage option to Measured Rate usage. Customers doing so may elect to retain their current TPP, or sign a new TPP contract. Customers retaining their current TPP will pay Termination charges on the Unlimited Local Usage rate element only. Termination charges are not applicable when the customer converts to a new TPP term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months.

(C)
|
(C)

/2/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply.

(N)
|
(N)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans (cont'd)

Term Payment Plans^{/1,2/} (cont'd)

Options Available upon Term Payment Plan (TPP) Expiration

1. If the customer has a 12-, 24-, 36- or 60-Month TPP contract, the customer may:
 - a. At any time during the TPP contract term or an existing term extension as provided in this paragraph, extend their TPP contract with the same rates, terms and conditions for an additional 12-, 24- or 36-months. Term extensions may include associated DS1 Local Distribution Channels (LDCs). However, term extensions as described herein are not available for 1.544 Mbps LDCs which are provided as part of a higher level facility (as described in 1.A.). The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36-month TPP contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month TPP). An extension will begin on the expiration date of the existing TPP term or term extension. The customer will be required to sign an addendum to their TPP contract for each term extension.

Terms outlined in Paragraph F.3., disallowing any price change to cause the monthly price for contractual service elements to exceed the price that was in effect at the beginning of the selected TPP term, do not apply to TPP 12-, 24- or 36-month extension rates. AT&T reserves the right to change 12-, 24- or 36-month TPP extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month TPP contract extension rates.

During the 12-, 24- or 36-month term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring Termination Charges.
 - b. Upon expiration of the TPP, enter into a new written TPP contract at the then-current TPP rate.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)
|
(C)

/2/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply. (N)
|
(N)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

3. Payment Plans (cont'd)

Term Payment Plans^{/1,2/} (cont'd) (C)

Options Available upon Term Payment Plan (TPP) Expiration (cont'd)

1. If the customer has a 12-, 24-, 36- or 60-Month TPP contract, the customer may: (cont'd)
 - c. Upon expiration of the TPP, if customer has not entered into a new TPP contract or term extension:
 - for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, or
 - for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the TPP expires until the customer cancels or renews the service with a new TPP term. Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24- or 36-month TPP at the then current rates. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change.

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.
 - d. Discontinue service.
2. There are no nonrecurring charges associated with renewing a TPP.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for ISDN Prime Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. (C)

/2/ Effective September 30, 2024, the Company will renew Primary Rate ISDN Service TPPs only for additional 12-month terms by written amendment. If 12-month term amendment is not signed upon expiration of the term, month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply. (N)