

1. CALL BLOCKING**A. Description**

Call blocking is an optional service which provides customers and Information Providers (Sponsors) with the capability to block the origination of direct dialed calls to all 976 and all other 976-like services including, but not limited to 900 special access services provided by others. (C)

B. Regulations

1. Call blocking will be provided only where the Company's central office can be feasibly modified to provide the service and where facilities and conditions permit.
2. Call blocking will be permitted from all residence, non-residence exchange services and PBX lines and Centrex station lines. (C)
3. Call blocking is available only on customer-dialed station-to-station calls.
4. Call blocking is available only for all 900 special access services and not for specific programs.
5. Call blocking may be requested by sponsors to prohibit access to 976/976-like services after notification by the Company that a customer is delinquent in payment of calls to the sponsor's programs. Upon proof by the customer of payment or other satisfactory resolution of his or her account, or upon notice by the sponsor, sponsor requested blocking will be removed by the Company. (C)
6. Customers obtaining service at a new location shall be afforded blocking of all 900 special access services at no charge, even if they exercised an option to block all 900 special access services at a previous location at no charge. (C)
7. Requests by customers to remove all 900 special access services blocking must be submitted to the Company in written form. (C)
8. The Company may impose blocking on customers who have incurred but not paid 900 special access or other 976-like service charges, which are not subject to bona fide dispute. The Company will remove call blocking from a customer's line upon settlement of the outstanding charges and written authorization from the customer. (C)

1. CALL BLOCKING (cont'd)

C. Rates and Charges

1. Customer Requested Call Blocking (C)

The following rates and charges will be waived for the initial establishment of call blocking. These charges will apply to any subsequent requests for blocking.

	Nonrecurring Charge	USOC
a. Residence or Non-Residence Service (C)		
Call blocking, per individual or trunk or WATS service	\$9.30	RTVXN*
b. Centrex Service		
Call blocking, Centrex stations	41.55	RTVXN*

2. Sponsor Requested Call Blocking

The following rates and charges are applicable to sponsor requested call blocking.

a. Residence or Non-Residence Service (C)		
Call blocking per request, per individual or trunk or WATS service	60.00	NR9CB
b. Centrex Service		
Call blocking, per request, per Centrex system	60.00	NR9CB

* Additional codes appear in departmental practices.

2. TOLL RESTRICTION**A. Regulations**

1. Toll restriction is a central office service arrangement whereby calls dialed over a residence exchange service, non-residence exchange service or a PBX trunk, to other than the local service area, are either automatically routed to the customer's attendant position or the calling person receives an announcement.
2. Toll restriction will be provided, where facilities permit, subject to the following:
 - a. Toll restriction will not allow 1+, 0+, 0-, 10-XXX, 900 service code, or 700 code toll calls.
 - b. Toll restricted services will not have dial access to Company operators, except for Directory Assistance.
 - c. Toll restriction does not provide restriction of 411 calls, or nonchargeable calls to numbers such as public emergency service 911, or 950 calls. Calls to 800 service^{/1/} will not be permitted from non-residence service. (C)
3. Subscribing to toll restriction does not relieve customers of responsibility for calls charged to their telephone number(s).
4. Toll restriction will not be provided on COCOT service.
5. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll free number for any purpose.

B. Rates and Charges

The following rates and charges apply to toll restriction service and are in addition to all other rates and charges applicable to the associated service.

/1/ Effective December 31, 2021, 800 Service is withdrawn for residential customers.

(N)

2. TOLL RESTRICTION (cont'd)

B. Rates and Charges (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Rate	
Toll restriction, per individual non-residence service or PBX trunk equipped /KXT/	\$24.40	\$51.70	
Toll restriction, per individual residence service ^{/1/} /RTVX5/	12.00	5.95	(N)

/1/ The toll restriction charge will not apply to those residential customers: 1) who elect toll restriction in lieu of a deposit, 2) who elect toll restriction while making payments for a final bill, or 3) who elect payment arrangements and toll restriction in lieu of denial. (N)
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(N)

3. BILLED NUMBER SCREENING SERVICE**A. Description**

Billed Number Screening Service is an arrangement which prevents the charging of collect and/or third number billed calls to a customer's telephone number.

B. Regulations

1. The Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. The Company is fully responsible for calls charged to numbers, which should have been prevented by Billed Number Screening Service, that originate and terminate within the Company's service territory, and are not carried over any other carrier's network or facilities.
2. Billed Number Screening Service is offered subject to the availability of suitable facilities.
3. The service is offered on residence exchange service lines, non-residence exchange service lines, trunk lines, customer-owned coin-operated telephone (COCOT) lines and Centrex lines. (C)
4. The following options are available with Billed Number Screening Service. Option 1 is the only available option to Customer-Owned, Coin Operated Telephone (COCOT) lines.
 - a. Option 1 - No Collect or Third Number Billing, per line screened
 - b. Option 2 - No Third Number Billing, per line screened
 - c. Option 3 - No Collect Billing, per line screened

C. Rates and Charges

A Service and Equipment Charge is applicable as shown in Part 3, Section 1 of this Guidebook when Billed Number Screening is installed subsequent to the initial establishment of the line(s) with which it is associated.

4. SELECTIVE CALL SCREENING SERVICE

A. Description

Selective Call Screening is an arrangement designed to restrict certain types of billing from a line which originates a call. The screening is designed to inform the operator services provider about special characteristics associated with the line. Under this arrangement, the operator services provider processes the operator-assisted, and/or operator-handled, and/or automated operator-assisted originating call so that that call will conform to one of the allowable types of billing, which could be those which conform only to billing as collect or billed to a third number. /1/ (C)

B. Regulations

1. The Company assumes no liability for calls completed by any other entity or carrier or operator services provider as long as the screening code accompanies the call forwarded to the other entity. The Company is responsible for properly handling calls which are selectively screened and are not carried over any other entity's network or facilities.
2. Selective Call Screening Service is offered subject to the availability of suitable facilities and equipment.
3. The service is offered on residence exchange services, non-residence exchange services, PBX trunks and customer-owned coin-operated telephone (COCOT) service. Centrex customers are covered elsewhere in this Guidebook.
4. Customers subscribing to Selective Call Screening Service are responsible for all toll charges billed to their lines for calls which are not carried solely over the Company's facilities.
5. Selection Call Screening Service will be provided at no charge to customer-owned coin-operated telephone (COCOT) customers.

C. Rates

1. The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the Company's Guidebook.

Description /Billing Code/	Monthly Rate	USOC
Selective call screening, per line	\$5.20	SRG*

*Additional codes appear in departmental practices

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)
(N)

5. INTERNATIONAL CALL BLOCKING SERVICE

A. Description

International Call Blocking Service is an optional central office service arrangement whereby direct-dialed international calls will be routed to the customer's attendant position or to an announcement.

B. Regulations

1. International Call Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.
2. International Call Blocking Service will provide blocking of IDD 011+ and 101XXXX-011+ calls.
3. Subscribing to International Call Blocking Service will not relieve customers of the responsibility for international calls charged to the telephone number(s) associated with a restricted access line(s).
4. This service is offered on residence exchange service lines, non-residence exchange service lines, trunk lines and customer-owned, coin-operated telephone (COCOT) lines. (C)

C. Rates

1. The following charge applies to International Call Blocking Service and is in addition to all other charges as specified elsewhere in the AT&T Ohio Guidebook or P.U.C.O. Tariff No. 20.

Description	Nonrecurring Charge
Per line or Trunk	\$3.50

(D)

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