

**1. CUSTOM CALLING SERVICE FEATURES**

**A. Description**

Custom Calling Service Features are optional telecommunication services offered as additions to regular telephone exchange service.

**B. Definitions**

Call Forwarding

Allows the customer to activate and deactivate a transfer of incoming calls to another dialable telephone number.

Call Forwarding/TAS

Permits a Telephone Answering Service (TAS) subscriber to activate and deactivate a transfer of incoming calls to a TAS telephone number.

Call Waiting

Provides a tone to alert a customer with a call in progress that a second party is calling them, and allows the customer to answer the incoming call while holding the original connection.

Speed Calling<sup>/1, /2/</sup>

Allows the customer to place local and long distance calls to a preselected group of telephone numbers by dialing abbreviated codes rather than the complete telephone number. Speed Calling is available with an eight- or thirty-code capacity.

Three-Way Calling

Allows the customer to add a third party to an established call without operator assistance.

/1/ Speed Calling 8 is withdrawn for Non-Residence (business) customers effective October 31, 2013. (C)

(D)

/2/ Speed Calling 30 is withdrawn for residence customers effective June 1, 2013.

(D)

**1. CUSTOM CALLING SERVICE FEATURES (cont'd)****C. Terms and Conditions**

Custom Calling Service Features are offered only where facilities are available and properly provisioned.

Service Charges are not applicable when Custom or Advanced Custom Calling features are added to existing service if installed within 60 days of the date on which these features are initially offered from the serving central office.

Custom Calling Service Features will be provided in connection with all grades, types and classes of service, except for Coin or DID services and as indicated below for specific Custom Calling Service Features.

**Call Forwarding**

The Call Forwarding feature is not provided in connection with OUTWATS or INWATS services.

The quality of transmission of forwarded calls may vary depending on the distance and the routing necessary for the completion of a call. Therefore, the normal grade end-to-end transmission is not guaranteed on any forwarded calls.

If calls are transferred to a number served by the same or different central office switch, up to 5 calls will be transferred simultaneously provided there are sufficient facilities to accept the calls.

Call Forwarding/TAS is available only to TAS subscribers and must be ordered for installation on the TAS subscriber's exchange line by a TAS.

**1. CUSTOM CALLING SERVICE FEATURES (cont'd)**

**C. Terms and Conditions (cont'd)**

Call Waiting

The Call Waiting feature is not provided in connection with OUTWATS.

Speed Calling<sup>/1/, /2/</sup>

The Speed Calling feature is not provided in connection with INWATS.

Three-Way Calling

The Three-Way Calling feature is not provided in connection with INWATS.

The quality of transmission on three-way calls may vary depending on the distance and the routing necessary to complete the calls. Therefore, the normal grade end-to-end transmission is not guaranteed on any three-way call.

/1/ Speed Calling 8 is withdrawn for Non-Residence (business) customers effective October 31, 2013. (C)

(D)

/2/ Speed Calling 30 is withdrawn for residence customers effective June 1, 2013.

(D)

**1. CUSTOM CALLING SERVICE FEATURES (cont'd)**

**D. Prices**

Pay Per Use

Certain Custom Calling Services are also available on an optional Pay Per Use basis to customers that do not subscribe to the feature on a monthly basis. Such features are available on a Pay Per Use (per attempt) basis. The customer will be charged for each attempt to activate the service, unless the central offices are not properly equipped.

These features will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, these features are not available on a Pay Per Use basis to Centrex or PBX customers.

At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.

**1. CUSTOM CALLING SERVICE FEATURES (cont'd)**

**D. Prices (cont'd)**

1. Service Elements

Description /Billing Code/	Monthly Price, per line	
	<u>Business</u>	<u>Residence</u>
Call Waiting /ESX/	\$27.83	\$12.49 (I)
Call Forwarding /ESM/	27.83	12.49 (I)
Call Forwarding /TAS/CFW/	6.50	5.99
Three-Way Calling /ESC/	26.44	12.49 (I)
Speed Calling		
8 number capacity /ESL// <sup>1/</sup>	NA	12.49 (I)
30 number capacity /ESF// <sup>2/</sup>	8.75	NA
Description /Billing Code/	Per Attempt Rate	
	<u>Business</u>	<u>Residence</u>
Pay Per Use		
Three-Way Calling	\$3.00	\$3.00

/1/ Speed Calling 8 is withdrawn for Non-Residence (business) customers effective October 31, 2013.

/2/ Speed Calling 30 is withdrawn for residence customers effective June 1, 2013.

/1/

/1/ Material now appears in Part 20, Section 7, Sheet 41.

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