

1. PROMOTIONAL OFFERINGS

The Telephone Company may from time to time offer special promotions of various services offered under this Guidebook in order to attract new customers and/or increase existing customer awareness of the specially promoted service.

Promotional prices offered for a period greater than 90 days to the same class of customers within a 12-month period will be offered for resale at wholesale rates. The 12-month period begins on the first day the promotional price is offered. Notification of promotional offerings will be provided on one day's notice to the Public Utilities Commission of Ohio as an addendum to this Guidebook.

2. PROMOTIONAL OFFERINGS – ADDENDUM**Centrex Thank You for Renewing Promotion**

A Centrex Thank You for Renewing promotion will run from December 10, 2007 through December 9, 2008. Eligible customers are:

- month-to-month Centrex customers,
- renewing Centrex Term Payment Plan contract customers, or
- Win/Winback customers

who choose either a three, five or seven year term payment plan period.

Eligible customers will receive a credit of \$40.00 per line, for up to 30 lines, for each Centrex line purchased under contract with a maximum \$1200.00 credit.

The customer must have 12 months or less on an existing contract or currently be on month-to-month rates. The customer must commit to the highest line category possible given the number of Centrex lines purchased under contract. The customer must contract for Centrex Service for a three, five or seven year period. The contract must be dated between December 10, 2007 and January 9, 2009. The service must be installed by February 10, 2009.

In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment, and not have any past due bills for regulated service owed to the Company.

This promotion is not available to customers with Centrex provided under an Individual Case Basis contract. This promotion may be combined with the Centrex Nonrecurring Charge (NRC) Waiver promotion.

Sign Up and Save 50 Promotion

A retail promotional period shall be established from October 1, 2009 through April 30, 2010. During this period, eligible business customers will receive a one-time \$50.00 bill credit with the purchase of a qualifying voice package. Eligible customers will also receive a waiver of the non-recurring service establishment charges as well as the non-recurring charges associated with the Hunting option and for vertical features, when ordered at the same time as the establishment of service. The one time credit will be provided within the first two bill cycles. (C)

Eligible customers are those customers who are new to local exchange service with the Company. Customers of other local service providers are not eligible to participate in this promotion.

Eligible customers must commit to one of the following term plan offers in order to receive the \$50 credit: AT&T Business Local Calling or Centrex (with a 2, 3, 5 or 7 year term). Eligible customers must also purchase a minimum of one and a maximum of 20 access lines.

This promotion can only be combined with the Centrex NRC waiver.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

AT&T Save a Line

A new business promotional offer will be available from July 30, 2009 through June 3, 2010. This offer is for Business access line customers who subscribe to the AT&T Business Local Calling package.

Eligible customers are those business customers who subscribe for a minimum of one (1) year to AT&T Business Local Calling with Unlimited A (Option A) or Unlimited Option B (Option B), and who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term and who communicate a desire to disconnect their access lines and then reconsider and keep the lines. The customer must agree to associate all their access lines with the AT&T Business Local Calling package to receive the credit.

Eligible customers will receive a monthly credit of \$3.00 per eligible access line, up to a maximum of 19 access lines, for 12 months. The total amount of credits received, per customer, will not exceed \$684.00.

All other terms and conditions applicable to AT&T Business Local Calling with Option A or Option B apply.

This promotion is available only once to the customer during the promotional period.

This promotion cannot be combined with any other promotional offers for access lines including Win or Winback offers, or BALTV D.

Thank You For Reterming DS1 Service Promotion

A retail promotional period shall be established from August 15, 2011 through March 31, 2012. (C)

Eligible business customers will receive a one-time bill credit of \$150.00 per existing DS1 circuit for which the customer enters into a new term payment plan of 24 months or longer during this promotional period. This credit will be applied to the bill after the new term payment plan is established.

Eligible customers are those customers who have at least one Local Distribution Channel, and who are on month-to-month billing, on an expired term payment plan (TPP) or Individual Contract Basis (ICB), on a TPP or ICB that expires within 90 days of the establishment of the new TPP or who have retermed no more than 45 days prior to the effective date of this promotion. (C)
(C)

All other terms and conditions applicable to DS1 service apply.

In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment, and not have any past due bills for regulated service owed to the Company.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

AT&T Business Local Calling Promotion II

A promotional period will be established from May 25, 2013, through August 31, 2014. During this promotional period eligible business customers who subscribe to a new 36-month term agreement for AT&T Business Local Calling with 5 to 19 initial lines will receive a 6% discount on the monthly rate for lines subscribed to Options A or B. (C)

Eligible customers include those existing business customers with 5 to 19 business lines which are not on a Company voice package term agreement or which have less than 90 days remaining on a Company voice package term plan. Eligible customers may only receive discounts for a maximum of 19 lines subscribed to either Options A or B.

All other terms and conditions applicable to AT&T Business Local Calling, as appropriate, will apply. This promotion may not be combined with any other offers for business access lines.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

BUSINESS LOCAL CALLING – AFL MINI BUNDLE PROMOTION

(N)

A promotional period will be in effect from February 1, 2017, through April 30, 2017. During this period eligible Business customers will receive a discounted per line effective rate for AT&T Business Local Calling Option A package charges. Eligible customers are those Business customers who are subscribed to AT&T Business Local Calling Option A when it is part of a bundle, where bundle components are available.^{/1/}

These eligible customers who subscribe to a 12-month Term Plan for AT&T Business Local Calling as part of a bundle will receive a net monthly rate of \$35 (via a \$25 credit) on the first line and a net monthly rate of \$25 per line (via a \$35 credit per line) on the 2nd to 19th lines for AT&T Business Local Calling Option A.

With the exception of the Business Local Calling Additional Line promotion, this offer may not be combined with other AT&T Business Local Calling Term Plan discounts.

This offer is only allowed on single location accounts.

Billed to Number (BTN) arrangements are not allowed.

This offer is limited to five hundred (500) lines per customer for the sum of all contracts and for all subsidiaries

When the customer's bundle subscription expires, these benefits will no longer apply.

All other terms and conditions associated with AT&T Business Local Calling, as appropriate, will apply.

/1/ The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Internet, AT&T Long Distance, and AT&T Backup and Go.

(N)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

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(1)

36/60 FeatureLink Promotion

The 36/60 FeatureLink promotion will run from December 5, 2005 through March 31, 2006. Eligible customers will receive a monthly credit as set forth below:

	<u>Credit Per FeatureLink Line Per Month</u>	
	36 Months	60 Months
	Term Payment Plan	Term Payment Plan
2-11 Lines	\$1.00	\$1.25
12+ Lines	1.25	1.50

Eligible customers are current month-to-month FeatureLink customers or customers who renew their FeatureLink Term Payment Plan contracts during the promotional period.

The customer must commit to the highest package category possible given the number of FeatureLink lines purchased under contract. The customer must contract for FeatureLink for a three or five year period. The contract must be dated between December 5, 2005 and March 31, 2006. The service must be installed by April 30, 2006.

In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment, and not have any past due bills for regulated service owed to the Company.

This promotion may not be combined with any other promotions.

/1/ Material now appears on 2nd Revised Sheet 5 of this Guidebook.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

CompleteLink 2-PIC Winback Promotion

A retail promotional period will be extended from September 15, 2002 through September 14, 2003. During this promotional period, eligible business customers subscribing to CompleteLink 1-year, 3-year or 5-year term plans will be eligible for the following intraLATA toll, and 800/888 rates per minute.

Toll Commitment	IntraLATA Toll 800/888 Rates/Minute		
	1-year plan	3-year plan	5-year plan
\$70 - 119	\$0.098	\$0.088	\$0.078
120 - 299	0.098	0.088	0.078
300 - 699	0.096	0.086	0.076
700 - 1,199	0.094	0.084	0.074
1,200 - 1,799	0.092	0.082	0.072
1,800 - 2,499	0.092	0.082	0.072
2,500 - 3,499	0.090	0.080	0.070
3,500 - 4,999	0.088	0.078	0.068
5,000 - 7,499	0.086	0.076	0.066
7,500 - 9,999	0.082	0.072	0.062
10,000 - 12,499	0.078	0.068	0.058
12,500 - 14,999	0.078	0.068	0.058
15,000 - 19,999	0.074	0.064	0.054
20,000 - 29,999	0.074	0.064	0.054
30,000 - 49,999	0.070	0.060	0.050
50,000 plus	0.066	0.056	0.046

Eligible customers are those business customers who have their intraLATA toll service with another competitive intraLATA toll carrier within the Midwest service area and who now wish to establish their intraLATA toll service with the Company.

This offering may not be combined with other Company Business access line, usage and/or toll discount plans or promotions. All other terms and conditions applicable to CompleteLink as described in Part 4, Section 2 of this Guidebook will apply.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**CompleteLink Winback Promotion**

A retail promotional period shall be extended from September 15, 2002 through September 14, 2003. During this promotional period, eligible business customers subscribing to CompleteLink 1-year, 3-year or 5-year term plans will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

Minimum Annual Revenue Commitment	Maximum Annual Discount	Discount on Eligible Service ^{/1/}		
		1-year	3-year	5-year
700 - 1,199	\$ 350	13.0%	15.0%	15.5%
1,200 - 2,999	700	13.3%	15.25%	15.75%
3,000 - 6,999	1,200	13.5%	15.5%	16.0%
7,000 - 11,999	2,100	14.0%	16.0%	16.5%
12,000 - 17,999	3,100	14.5%	16.5%	17.0%
18,000 - 24,999	4,500	14.5%	16.5%	17.0%
25,000 - 34,999	6,500	15.5%	17.5%	18.0%
35,000 - 49,999	9,500	16.0%	18.0%	18.5%
50,000 - 74,999	15,000	16.5%	18.5%	19.0%
75,000 - 99,999	20,000	17.0%	19.0%	19.5%
100,000 - 124,999	25,000	17.5%	19.5%	20.0%
125,000 - 149,999	31,000	17.5%	19.5%	20.0%
150,000 - 199,999	41,000	18.0%	20.0%	20.5%
200,000 plus	62,000	18.0%	20.0%	20.5%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

CompleteLink Winback Promotion (cont'd)

Toll Commitment	IntraLATA Toll 800/888 Rates/Minute		
	1-year	3-year	5-year
\$70 - 119	\$0.102	\$0.092	\$0.082
120 - 299	0.102	0.092	0.082
300 - 699	0.100	0.090	0.080
700 - 1,199	0.098	0.088	0.078
1,200 - 1,799	0.096	0.086	0.076
1,800 - 2,499	0.096	0.086	0.076
2,500 - 3,499	0.094	0.084	0.074
3,500 - 4,999	0.092	0.082	0.072
5,000 - 7,499	0.090	0.080	0.070
7,500 - 9,999	0.086	0.076	0.066
10,000 - 12,499	0.082	0.072	0.062
12,500 - 14,999	0.082	0.072	0.062
15,000 - 19,999	0.078	0.068	0.058
20,000 - 29,999	0.078	0.068	0.058
30,000 - 49,999	0.074	0.064	0.054
50,000 plus	0.070	0.060	0.054

Eligible customers are those include business customers who have their business local network access line or business trunk service with another competitive local exchange carrier within the Midwest service area and who now wish to establish service with the Company.

This offering may not be combined with other Company Business access line, usage and/or toll discount plans or promotions. All other terms and conditions applicable to CompleteLink as described in Part 4, Section 2 of this Guidebook will apply.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**CompleteLink Save Promotion**

A retail promotional period shall be extended from September 15, 2002 through September 14, 2003. During this period, eligible business customers subscribing to CompleteLink 1-year, 3-year or 5-year term plans will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

Minimum Annual Revenue Commitment	Maximum Annual Discount	Discount on Eligible Service ^{/1/}		
		1-year	3-year	5-year
700 - 1,199	\$ 350	10.0%	12.0%	12.5%
1,200 - 2,999	700	10.3%	12.25%	12.75%
3,000 - 6,999	1,000	10.5%	12.5%	13.0%
7,000 - 11,999	1,700	11.0%	13.0%	13.5%
12,000 - 17,999	2,600	11.5%	13.5%	14.0%
18,000 - 24,999	3,800	11.5%	13.5%	14.0%
25,000 - 34,999	5,500	12.5%	14.5%	15.0%
35,000 - 49,999	8,000	13.0%	15.0%	15.5%
50,000 - 74,999	12,500	13.5%	15.5%	16.0%
75,000 - 99,999	17,000	14.0%	16.0%	16.5%
100,000 - 124,999	22,000	14.5%	16.5%	17.0%
125,000 - 149,999	27,000	14.5%	16.5%	17.0%
150,000 - 199,999	35,000	15.0%	17.0%	17.5%
200,000 plus	55,000	15.0%	17.0%	17.5%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**CompleteLink Save Promotion (cont'd)**

Toll Commitment	IntraLATA Toll 800/888 Rates/Minute		
	1-year	3-year	5-year
\$70 - 119	\$0.106	\$0.096	\$0.086
120 - 299	0.106	0.096	0.086
300 - 699	0.104	0.094	0.084
700 - 1,199	0.102	0.092	0.082
1,200 - 1,799	0.100	0.090	0.080
1,800 - 2,499	0.100	0.090	0.080
2,500 - 3,499	0.098	0.088	0.078
3,500 - 4,999	0.096	0.086	0.076
5,000 - 7,499	0.094	0.084	0.074
7,500 - 9,999	0.090	0.080	0.070
10,000 - 12,499	0.086	0.076	0.066
12,500 - 14,999	0.086	0.076	0.066
15,000 - 19,999	0.082	0.072	0.062
20,000 - 29,999	0.082	0.072	0.062
30,000 - 49,999	0.078	0.068	0.058
50,000 plus	0.074	0.064	0.054

Eligible customers are those business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with the Company for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Company Business access line, usage and/or toll discount plans or promotions. All other terms and conditions applicable to CompleteLink, as described in Part 4, Section 2 of this Guidebook will apply.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

AT&T Business Local Calling Additional Line Promotion

A business promotional period will be extended through December 31, 2022. During this period eligible business customers who purchase new, incremental local exchange access lines will receive a one-time \$100.00 bill credit per line for up to 4 lines added per customer location. (C)

Eligible customers are existing business customers who add new, incremental local exchange access lines to a new or existing AT&T Business Local Calling term agreement after refusing the initial offer to add local access lines. Additionally, eligible customers are new business start-up customers who subscribe to a new AT&T Business Local Calling term agreement after refusing the initial offer to subscribe to an AT&T Business Local Calling term agreement. Also, all customers who add local exchange access lines to an AT&T Business Local Calling term agreement electronically, via online ordering methods, in response to an online advertisement will also qualify.

The lines added must be subscribed to either AT&T Business Local Calling Option A or Option B in order to qualify. Bill credits will become effective with the third bill period following eligibility. Customers disconnecting any of the new lines before the third bill period will not qualify to receive any bill credits. All orders must be completed by January 31, 2023. The Company may discontinue this offer upon 14 days notice. (C)

This promotion may not be combined with the All For Less offer^{/1/}.

/1/ The All For Less bundle combines Business Local Calling Assurance, provided by AT&T Ohio, with services offered by affiliates of AT&T Ohio (Long Distance and non-regulated Internet services) in a bundled offering.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

AT&T Business Local Calling Promotion

A promotional period will be established from May 25, 2013, through August 31, 2014. During this promotional period eligible business customers who subscribe to a new, minimum 24-month term agreement for AT&T Business Local Calling with 6 to 19 initial lines will receive a 10% discount on the monthly rate for lines subscribed to Options A or B. (C)

Eligible customers include those business customers with 6 to 19 business lines who have their business network access lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service areas and who now wish to establish their business network access line service with the Company. Save customers, i.e. those existing business customers who have received a competitive offer and are considering switching their business network access lines to another carrier, (proof of competitive offer may be required) with 6 to 19 business lines are also eligible. Eligible customers may only receive discounts for a maximum of 19 lines subscribed to either Options A or B.

Existing business customers currently subscribed to AT&T Business Local Calling Assurance who transfer these lines to this Program are also eligible.

All other terms and conditions applicable to AT&T Business Local Calling, as appropriate, will apply. This promotion may not be combined with any other promotional offers with the exception of the Welcoming Rewards promotion for Win/Winback customers, where applicable, which can be combined with this promotion.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

AT&T Business Local Calling 3+ Line Promotion

A retail promotional period will be established from January 2, 2012, through August 31, 2014. (C)
During this period, eligible business customers will receive a 10% discount off of the 1-year renewable term and the 2-year term monthly rates for AT&T Business Local Calling Unlimited Option A and Unlimited Option B.

Eligible customers are those who 1) install a minimum of three (3) new, incremental business lines, and 2) subscribe these newly installed lines to a new AT&T Business Local Calling (BLC) 1-year renewable or 2-year term agreement for either Unlimited Option A or Unlimited Option B. All new and existing BLC Unlimited Option A and Unlimited Option B lines included in the same new agreement, up to a maximum of 19 lines, will receive the discount. This offer is not combinable with the AT&T Business Local Calling Additional Line Promotion.

All orders must be completed by September 30, 2014. (C)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Business Local Calling Option A and Option B Bundle Promotion

(N)

Eligible business customers with 1-19 lines will receive a discounted per line effective rate for AT&T Business Local Calling Option A or Option B package charges. Eligible customers are those business customers who are subscribed to AT&T Business Local Calling Option A or Option B when it is part of a bundle, where bundle components are available.^{/1/}

These eligible customers who subscribe to a 12-month Term Plan for AT&T Business Local Calling Option A or Option B as part of a bundle will receive a \$5 per line discount for AT&T Business Local Calling Option A or Option B package charges.

With the exception of the AT&T Business Local Calling Additional Line offer, this offer may not be combined with other AT&T Business Local Calling Term Plan discounts.

This offer is only allowed on single location accounts.

Billed to Number (BTN) arrangements are not allowed.

When the customer's bundle subscription expires these benefits will no longer apply.

All other terms and conditions associated with AT&T Business Local Calling, as appropriate, will apply.

(N)

/1/ The bundle combines the AT&T Business Local Calling Option A or Option B, provided by the Company with services offered by affiliates of these Companies (Long Distance, non-regulated Internet services and /or Mobility) in a bundled offering.

(N)
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(N)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

BUSINESS LOCAL CALLING – AFL BACK UP BUNDLE PROMOTION

A promotional period will be in effect from July 15, 2017, through December 31, 2017. During this period eligible Business customers will receive a discounted per line effective rate for AT&T Business Local Calling (BLC) Option A package charges.

Eligible customers and applicable discounts are as follow:

- New customers who do not have local exchange service with the Company, or new customers who have their local exchange access line service with another competitive local exchange carrier within the Company service area and who now wish to establish their local exchange access line service with the Company as a part of a Bundle^{/1/} (Win/Winback), and who subscribe to a 12-month Term Plan for BLC will receive a net monthly rate of \$25 (via a \$35 credit), or
- Existing customers currently subscribing to AT&T local service, who subscribe to a 12-month Term Plan for BLC and who are newly subscribing to AT&T Internet Service as a part of a Bundle^{/1/} will receive a net monthly rate of \$35 (via a \$25 credit).

Additional eligible customer and applicable discounts that will be in effect for a promotional period from August 30, 2017 through December 31, 2017 are as follow:

(N) /2/

- Existing customers who communicate a desire to disconnect their lines then reconsider and keep the lines with the Company as a part of a Bundle^{/1/} (Save), and who subscribe to a 12-month Term Plan for BLC Option A will receive a net monthly rate of \$25 (via a \$35 credit).

For customers participating in this offer and receiving discounts as described in the three bullet points shown above (New, Win/Winback and Save), the 12-month term will be a 12-month term with an option to re-subscribe for two consecutive terms.

Furthermore,

- Customers participating in a Business Local Calling promotion as part of a Bundle^{/1/}, with the promotional rates listed below, may continue to participate in the promotion rates if they agree to a new 12-month term with an option to re-subscribe for two consecutive terms, prior to the expiration of their existing term.

/2/

First BLC Option A package line receiving a net monthly rate of \$50 (via a \$10 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$25 (via a \$35 credit); or

First BLC Option A package line receiving a net monthly rate of \$35 (via a \$25 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$25 (via a \$35 credit).

(N)

/1/ The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Long Distance, and AT&T Internet, AT&T Mobility, DIRECTV or AT&T U-verse TV.

/2/ Material previously appearing on this Sheet now appears on Sheet 17.

(N)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

BUSINESS LOCAL CALLING – AFL BACK UP BUNDLE PROMOTION (cont'd)

With the exception of the Business Local Calling Additional Line promotion, this offer may not be combined with other AT&T Business Local Calling Term Plan discounts.

This offer is only allowed on single location accounts.

Billed to Number (BTN) arrangements are not allowed.

This offer is limited to nineteen (19) lines per customer location.

When the customer's bundle subscription expires, these benefits will no longer apply.

All other terms and conditions associated with AT&T Business Local Calling, as appropriate, will apply.

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/1/

/1/ Material formerly appeared on Sheet 16.

(N)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

BUSINESS LOCAL CALLING – AFL BACK UP BUNDLE PROMOTION II

A promotional period will be in effect from January 1, 2019, through June 30, 2019. During this period eligible Business customers will receive a net monthly rate of \$35 (via a \$25 credit) for AT&T Business Local Calling (BLC) Option A package charges. (C)

Eligible customers are as follow:

- New customers who do not have local exchange service with the Company, or new customers who have their local exchange access line service with another competitive local exchange carrier within the Company service area and who now wish to establish their local exchange access line service with the Company as a part of a Bundle^{/1/} (Win/Winback), and who subscribe to a 12-month Term Plan for BLC, or
- Existing customers currently subscribing to AT&T local service, who subscribe to a 12-month Term Plan for BLC and who are newly subscribing to or currently have AT&T Long Distance and AT&T Internet Service, AT&T Mobility, or DIRECTV as a part of a Bundle^{/1/}, or
- Existing customers who communicate a desire to disconnect their lines then reconsider and keep the lines with the Company as a part of a Bundle^{/1/} (Save), and who subscribe to a 12-month Term Plan for BLC Option A.

For customers participating in this offer and receiving discounts as described in the three bullet points shown above (New, Win/Winback and Save), the 12-month term will be a 12-month term with an option to re-subscribe for two consecutive terms.^{/2/} (C)

Furthermore,

- Customers participating in a Business Local Calling promotion as part of a Bundle^{/1/}, with the promotional rates listed below, may continue to participate in the promotion rates if they agree to a new 12-month term with an option to re-subscribe for two consecutive terms, prior to the expiration of their existing term.^{/2/} (C)

First BLC Option A package line receiving a net monthly rate of \$50 (via a \$10 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$25 (via a \$35 credit); or

First BLC Option A package line receiving a net monthly rate of \$44 (via a \$10 credit plus a \$6 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$25 (via a \$35 credit); or

/1/ The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Long Distance, and AT&T Internet, AT&T Mobility or DIRECTV.

/2/ Customers participating in this offer prior to 7/01/2019 will retain the option to re-subscribe for two consecutive terms until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement, per Part 4, Section 5, paragraph B.13. (N)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

BUSINESS LOCAL CALLING – AFL BACK UP BUNDLE PROMOTION (cont'd)

(N)

Furthermore, (cont'd)

First BLC Option A package line receiving a net monthly rate of \$38 (via a \$10 credit plus a \$12 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$25 (via a \$35 credit); or

First BLC Option A package line receiving a net monthly rate of \$35 (via a \$25 credit), and BLC Option A package lines 2-19 receiving a net monthly rate of \$25 (via a \$35 credit).

This offer may not be combined with other AT&T Business Local Calling Term Plan discounts.

This offer is only allowed on single location accounts.

Billed to Number (BTN) arrangements are not allowed.

This offer is limited to nineteen (19) lines per customer location.

When the customer's bundle subscription expires, these benefits will no longer apply.

All other terms and conditions associated with AT&T Business Local Calling, as appropriate, will apply.

/1/ The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Long Distance, and AT&T Internet, AT&T Mobility or DIRECTV.

(N)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Business Remote Call Forwarding with Unlimited Local Usage Win/Winback Promotion**

A promotional period will be established from July 1, 2018, through June 30, 2019. During this promotional period, eligible business customers will receive a net effective rate of \$5.00 per month per path for Remote Call Forwarding (RCF) service and unlimited AT&T Local Usage and AT&T Message Telecommunications Service.

Eligible customers are business customers who have their exchange access service with another Carrier and who now establish their exchange access service with the Company or AT&T Business Voice over IP Service (AT&T Phone).

To qualify for this Promotion, the Call Forwarded number of the RCF service must terminate to a Company business access line (excluding 800 service^{/1/} lines) or AT&T Business Voice over IP Service, at the time customer subscribes to this Promotion. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from the other carrier. Subscribers may have a maximum of ten RCF paths (initial/additional) per billing account participating in this discounted service, and the RCF path(s) must be located in the same state where service from the other carrier was located. (C)

If subscriber with this RCF Promotion terminates Company business access line or AT&T Business Voice over IP Service and retains the Company's RCF, this Promotion will continue to apply until customer terminates the RCF service.

This Win/Winback Promotion cannot be combined with other RCF promotions or offers, including the existing RCF discount offer, which will still be available.

/1/ Effective December 31, 2021, 800 Service is withdrawn for residential customers. (N)

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

BUSINESS LOCAL CALLING ASSURANCE SAVE PROMOTION

A promotional period will be in effect from January 15, 2019, through December 31, 2021. During this period eligible Business customers will receive a discounted per line effective rate for AT&T Business Local Calling Assurance package charges. (C)

Eligible customers are existing customers who subscribe to the Business Local Calling Assurance package, and who communicate a desire to disconnect their lines, then reconsider and keep the lines with the Company (save).

Eligible customers will receive a net monthly rate of \$35 per line (via a \$10 credit per line) for 12 months, on their AT&T Business Local Calling Assurance package.

This offer is only allowed on single location accounts.

Billed to Number arrangements are not allowed.

Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection.

This offer may not be combined with other AT&T Business Local Calling Assurance discount.

All other terms and conditions associated with AT&T Business Local Calling Assurance, as appropriate, will apply.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Additional Line Retention \$10 Promotion

A promotional period shall be established from August 9, 2008, through September 30, 2014.

Eligible customers who agree to keep their additional network access line and Select Feature PackageSM or Complete Choice Enhanced will receive a \$10.00 monthly credit for as long as the package and additional line are retained. Eligible customers are existing residential customers who call to disconnect their additional network access line and then decide to retain the additional network access line and package or newly subscribe to Complete Choice Enhanced with AT&T Ohio.

The non-recurring package charges will be waived when the customer newly subscribes to Complete Choice Enhanced in order to qualify for this offer.

If the customer disconnects the additional line or the package any future discounts will cease. If the customer moves from their current location, any further discounts will cease.

Customers must keep the required services for 30 days to receive the benefit of this offer.

This discount cannot be combined with any other regulated retention offer. This promotion can be used to cover one additional line only.

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Centrex Add-A-Line Nonrecurring Charge (NRC) Waiver Promotion

The Centrex Add-A-Line NRC promotion will run from April 27, 2007 through April 30, 2011. Eligible customers are current Centrex customers. (C)

For new Centrex lines added to the customer's Centrex system during the promotional period, the following nonrecurring charges will be waived for qualifying customers who participate in this promotion:

Service Ordering Charge	AT&T Ohio Guidebook Part 3, Section 1
Line Connection Charge	AT&T Ohio Guidebook Part 3, Section 1
Central Office Connection Charge	AT&T Ohio Guidebook Part 3, Section 1
Basic Centrex Line NRC Charge	AT&T Ohio Guidebook Part 5, Section 1
Electronic Key Line NRC Charge	AT&T Ohio Guidebook Part 5, Section 1
ISDN National Line NRC Charge	AT&T Ohio Guidebook Part 5, Section 1
ISDN Custom Line NRC Charge	AT&T Ohio Guidebook Part 5, Section 1

To qualify for this promotion, month-to-month Centrex customers must contract for Centrex Service for 12 or more months. Any contract required to qualify for this promotion must be dated between April 27, 2007 and April 30, 2011. Customers with a 12, 24, 36, 60 or 84 months Centrex contract qualify for this promotion. In addition, customers must install a minimum of 3 new Centrex lines. The new lines must be installed by June 30, 2011. (C)
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(C)

In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment, and not have any past due bills for regulated service owed to the Company.

This promotion is not available to customers with Centrex provided under an Individual Case Basis contract. This promotion may not be combined with any other Centrex-only promotion.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**BUSINESS LOCAL CALLING – AFL BACK UP BUNDLE PROMOTION III**

A promotional period will be in effect from July 1, 2019, through July 20, 2022. During this period eligible Business customers will receive a net monthly rate of \$35 (via a credit) for AT&T Business Local Calling (BLC) Option A package charges. Eligible customers are as follow: (C)

- New customers who do not have local exchange service with the Company, or new customers who have their local exchange access line service with another competitive local exchange carrier within the Company service area and who now wish to establish their local exchange access line service with the Company as a part of a Bundle^{/1/} (Win/Winback), and who subscribe to a 12-month Term Plan for BLC, or
- Existing customers currently subscribing to AT&T local service, who subscribe to a 12-month Term Plan for BLC and who are newly subscribing to or currently have AT&T Long Distance and AT&T Internet Service, AT&T Mobility, or DIRECTV as a part of a Bundle^{/1/}, or
- Existing customers who communicate a desire to disconnect their lines then reconsider and keep the lines with the Company as a part of a Bundle^{/1/} (Save), and who subscribe to a 12-month Term Plan for BLC Option A.

Furthermore,

- Customers participating in a Business Local Calling promotion as part of a Bundle^{/1/}, may continue to participate in the Bundle^{/1/} and will receive a net monthly rate of \$40 (via a credit), if they agree to a new 12-month term.

This offer may not be combined with other AT&T Business Local Calling Term Plan discounts.

This offer is only allowed on single location accounts.

Billed to Number (BTN) arrangements are not allowed.

This offer is limited to nineteen (19) lines per customer location.

When the customer's bundle subscription expires, these benefits will no longer apply.

All other terms and conditions associated with AT&T Business Local Calling, as appropriate, will apply.

/1/ The bundle combines the AT&T Business Local Calling Option A, provided by the Company with the following services (offered by affiliates of the Company) in a bundled offering: AT&T Long Distance, and AT&T Internet, AT&T Mobility, or DIRECTV.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Business Remote Call Forwarding with Unlimited Local Usage Win/Winback Promotion II**

A promotional period will be established from January 1, 2021, through December 31, 2022. (C)
During this promotional period, eligible business customers will receive a net effective rate of \$5.00 per month per path for Remote Call Forwarding (RCF) service and unlimited AT&T Local Usage and AT&T Message Telecommunications Service.

Eligible customers are business customers who have their exchange access service with another Carrier and who now establish their exchange access service with the Company or AT&T Business Voice over IP Service (AT&T Phone), are now requesting 1-10 business exchange access lines and/or 1-6 AT&T Phone seats, and cannot port their telephone number and require RCF to keep their existing telephone numbers at existing location

To qualify for this Promotion, the Call Forwarded number of the RCF service must terminate to a Company business access line (excluding 800 service^{/1/} lines) or AT&T Business Voice over IP Service, at the time customer subscribes to this Promotion. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from the other carrier. Subscribers may have a maximum of ten RCF paths (initial/additional) per billing account participating in this discounted service, and the RCF path(s) must be located in the same state where service from the other carrier was located.

If subscriber with this RCF Promotion terminates Company business access line or AT&T Business Voice over IP Service and retains the Company's RCF, this Promotion will continue to apply until customer terminates the RCF service. The monthly Remote Call Forwarding rates and unlimited local or local toll usage will be discounted for each path and for each additional path.

Eligible customers will receive a waiver of the nonrecurring charges to add Remote Call Forwarding.

This Win/Winback Promotion cannot be combined with other RCF promotions or offers, including the existing RCF discount offer, which will still be available.

/1/ Effective December 31, 2021, 800 Service is withdrawn for residential customers.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Complete Choice Enhanced Retention Promotion**

A retail promotion period shall be established from June 20, 2011, through March 31, 2015. (C)
During the promotion period, residential customers who call to disconnect service with AT&T and elect to retain service and subscribe to the Complete Choice Enhanced package may receive a bill credit of \$8.00 per month for 12 months on a maximum of two access lines.

- This offer is for retention purposes only.
- Customers must have or newly subscribe to Complete Choice Enhanced on each line, up to a maximum of two (2) lines, to receive the monthly credit.
- If the customer adds features to qualify for the Complete Choice Enhanced package, the nonrecurring charge(s) and/or package fee will be waived.
- Eligible customers may only receive this offer once during the offer period.
- This offer may not be combined with other AT&T residence access line retention offers, including but not limited to the Residence Access Line Retention Promotion.
- Monthly credits will cease if the customer disconnects the line or the package, or moves from their current location.
- The access line (s) must be in service for a minimum of 60 days before the customer becomes eligible for this offer.
- Customers must keep the required services for 30 days to receive the benefit of this offer.
- AT&T may discontinue this offer upon 14 days notice or less.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

Centrex 12 or 24 Months Discount Promotion

The Centrex 12 or 24 Months Discount promotion will run from February 22, 2006 through February 21, 2007. Eligible customers are new Centrex customers and existing month-to-month Centrex customers who sign 12- or 24-month Centrex contracts during the promotional period.

Eligible customers will receive the monthly recurring Centrex Basic, Electronic Key, ISDN Custom, and ISDN National Line rates set forth in the table below for the life of the contract.

Rate Element	USOC	12-Month Contract Monthly Centrex Line Rate	24-Month Contract Monthly Centrex Line Rate
Basic Line	NDC	\$11.50	\$10.00
Electronic Key Line	NDU	12.42	10.80
ISDN Custom Line	ZDZ	15.64	13.60
ISDN National Line	ZDQ	15.64	13.60

Upon expiration of its contract, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a month-to-month basis. The month-to-month rates currently in effect at the time of expiration of the contract will apply.

If the customer terminates service prior to the expiration of the contract period, the customer will be required to pay an early termination fee calculated as follows:

$$50\% \times \text{Number of Lines} \times \text{Contracted Monthly Centrex Line Rate} \times (\text{Unexpired Portion, in Months, of the Contract Period})$$

The customer’s service order contract must be executed during the promotion period. The service must be installed on or before March 23, 2007.

In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment and must not have any pending, past-due bills for regulated service owed to the Company.

This promotion may not be combined with any other Centrex promotion.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**CompleteLink Select Winback Signing Bonus Promotion**

During the period of April 28, 2003 through July 31, 2003, eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, MARC volume discounts, increased Maximum Annual Discount, and signing bonus. The signing bonus is a percentage of the customer's selected Minimum Annual Revenue Commitment and may vary by term-plan period.

Minimum Annual Revenue Commitment	Maximum Annual Discount	MARC Volume Discount on Eligible Services ^{/1/}			
		1-year	2-year	3-year	5-year
\$ 1,200 - 2,999	\$ 1,000	18.8%	19.8%	20.8%	21.3%
3,000 - 6,999	1,500	19.0%	20.0%	21.0%	21.5%
7,000 - 11,999	3,000	19.5%	20.5%	21.5%	22.0%
12,000 - 17,999	5,000	20.0%	21.0%	22.0%	22.5%
18,000 - 24,999	10,000	20.0%	21.0%	22.0%	22.5%
25,000 - 34,999	15,000	21.0%	22.0%	23.0%	23.5%
35,000 - 49,999	20,000	21.5%	22.5%	23.5%	24.0%
50,000 - 74,999	25,000	22.0%	23.0%	24.0%	24.5%
75,000 - 99,999	40,000	22.5%	23.5%	24.5%	25.0%
100,000 – 124,999	45,000	23.0%	24.0%	25.0%	25.5%
125,000 - 149,999	55,000	23.0%	24.0%	25.0%	25.5%
150,000 - 199,999	65,000	23.5%	24.5%	25.5%	26.0%
200,000 plus	90,000	23.5%	24.5%	25.5%	26.0%
One-time Signing Bonus		5% of MARC	25% of MARC	35% of MARC	40% of MARC

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

CompleteLink Select Winback Signing Bonus Promotion (cont’d)

Toll Commitment (MATUC)	IntraLATA Toll and 800/888 Rates/Minute ^{/2/}			
	1-year	2-year	3-year	5-year
No Minimum	\$0.054	\$0.049	\$0.048	\$0.047
\$ 250 – 649	0.049	0.044	0.043	0.042
650 – 9,999	0.044	0.040	0.040	0.040
10,000 – 24,999	0.043	0.040	0.040	NA ^{/1/}
25,000 – 49,999	0.042	0.040	0.040	NA ^{/1/}
50,000 – plus	0.041	0.040	0.040	NA ^{/1/}

Eligible customers include business customers who have their intraLATA toll and local network access line(s) with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their intraLATA toll and local network access service with AT&T Ohio, and who have previously refused a CompleteLink Select II Winback offer from AT&T Ohio.

Customers terminating this plan prior to the expiration of their selected term period are subject to termination charges as specified under CompleteLink on Sheet 35 in Part 4, Section 2 of this Guidebook.

All other terms and conditions applicable to CompleteLink, found in Part 4, Section 2 of this Guidebook will apply.

/1/ Lower rates are not available at this commitment level.

/2/ These rates are available on agreements signed on or after June 9, 2003.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Custom BizSaver® Winback Packages Promotion

During the period of September 28, 2005 through December 14, 2005, eligible business customers with 1 to 10 business exchange access lines who make a commitment to subscribe to any of the following Local Access, Local Usage or Toll Usage services for the next 12-, 24- or 36-month period will be eligible for the following discounted rates for the listed services elements:

Description Access Lines	12-Month Rates		
	Access Area B	Access Area C	Access Area D
2-Line	\$ 33.20	\$ 36.40	\$ 40.40
3-Line	49.80	54.60	60.60
4-Line	66.40	72.80	80.80
5-Line	83.00	91.00	101.00
6-Line	99.60	109.20	121.20
7-Line	116.20	127.40	141.40
8-Line	132.80	145.60	161.60
9-Line	149.40	163.80	181.80
10-Line	166.00	182.00	202.00
		24-Month Rates	
Access Lines	Access Area B	Access Area C	Access Area D
2-Line	\$ 29.88	\$ 32.76	\$ 36.36
3-Line	44.82	49.14	54.54
4-Line	59.76	65.52	72.72
5-Line	74.70	81.90	90.90
6-Line	89.64	98.28	109.08
7-Line	104.58	114.66	127.26
8-Line	119.52	131.04	145.44
9-Line	134.46	147.42	163.62
10-Line	149.40	163.80	181.80
		36-Month Rates	
Access Lines	Access Area B	Access Area C	Access Area D
2-Line	\$ 28.22	\$ 30.94	\$ 34.34
3-Line	42.33	46.41	51.51
4-Line	56.44	61.88	68.68
5-Line	70.55	77.35	85.85
6-Line	84.66	92.82	103.02
7-Line	98.77	108.29	120.19
8-Line	112.88	123.76	137.36
9-Line	126.99	139.23	154.53
10-Line	141.10	154.70	171.70

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Custom BizSaver® Winback Packages Promotion (cont'd)

Description	12-Month Rate	24-Month Rate	36-Month Rate	Additional Per Message Rate
Local Block of Time BOTs				
800 Messages	\$31.00	\$27.90	\$26.35	\$0.050
400 Messages	18.00	16.20	15.30	0.050
200 Messages	14.00	12.60	11.90	0.064
100 Messages	9.00	8.10	7.65	0.080
Monthly Rates for Subscribers Prior to April 1, 2005				
Unlimited Local Messages	12-Month	24-Month	36-Month	
1-Line	\$ 29.99	\$ 26.99	\$ 24.99	
2-Line	51.98	47.98	44.98	
3-Line	73.97	68.97	64.97	
4-Line	95.96	89.96	84.96	
5-Line	117.95	110.95	104.95	
6-Line	139.94	131.94	124.94	
7-Line	161.93	152.93	144.93	
8-Line	183.92	173.92	164.92	
9-Line	205.91	194.91	184.91	
10-Line	227.90	215.90	204.90	
Monthly Rates for Subscribers On or After April 1, 2005				
Unlimited Local Messages	12-Month	24-Month	36-Month	
1-Line	\$ 29.99	\$ 26.99	\$ 24.99	
2-Line	53.98	49.98	46.98	
3-Line	77.97	72.97	68.97	
4-Line	101.96	95.96	90.96	
5-Line	125.95	118.95	112.95	
6-Line	149.94	141.94	134.94	
7-Line	173.93	164.93	156.93	
8-Line	197.92	187.92	178.92	
9-Line	221.91	210.91	200.91	
10-Line	245.90	233.90	222.90	

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Custom BizSaver® Winback Packages Promotion (cont'd)

Description	Monthly Rate	Additional per Minute Rate
Toll BOTs		
300 Messages	\$12.00	\$0.040
120 Messages	5.50	0.050
60 Messages	2.85	0.055
30 Messages	1.50	0.055

Business Customers can subscribe to any combination of Access Line sizes, Local BOTs or Toll BOTs shown above. Toll BOTs are optional. The discounted Access Area prices are based on the Access Area category the business customer's exchange, as shown in Part 4, Section 1 of P.U.C.O. Tariff No. 20. Unlimited Local Message packages include access lines (all access areas) and unlimited local usage.

Eligible customers are those business customers with 1 to 10 business exchange access lines who had their business network access line service with AT&T Ohio, switched to another competitive local exchange carrier within the AT&T Ohio service area and who now wish to re-establish their business network access line service with AT&T Ohio.

Eligible customers must agree to a 12-month, 24-month or 36-month term plan.

Eligible customers will receive a 100% credit against the recurring charges for those elements that make up the chosen package (excluding optional toll) for 2 months. No credit on additional local or toll minutes associated with the chosen package will be applied.

The following Local BOTs are not available with the following Access Line discounted pricing options:

- 1-line option is not available with 800, 400 or 200 BOT plans with 12-, 24- or 36-month terms
- 800 BOT 12-month term, Access Area B is not available with 2 thru 3-line
- 800 BOT 12-month term, Access Area C is not available with 2 thru 4-line
- 800 BOT 12-month term, Access Area D is not available with 2 thru 6-line
- 800 BOT 24- and 36-month term, Access Area B is not available with 2-line

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Custom BizSaver® Winback Packages Promotion (cont'd)**

- 800 BOT 24- and 36-month term, Access Area C is not available with 2 and 3-line
- 800 BOT 24- and 36-month term, Access Area D is not available with 2 thru 4-line
- 400 BOT 12-month term, Access Area C is not available with 2-line
- 400 BOT 12-month term, Access Area D is not available with 2 and 3-line
- 400 BOT 24 and 36-month term, Access Area D is not available with 2-line
- 200 BOT 12-month term, Access Area D is not available with 2-line

Eligible customers also have the option of subscribing to The BASICS® Package for Business on their first business access line and The BASICS Package for Business or Call Forwarding on additional lines. Call Forwarding is available at a 30% discount from the monthly stand-alone price as shown in Part 7, Section 1, of this Guidebook. The BASICS Package for Business is available at \$15.00 per month for 12-month terms, \$13.50 for 24-month terms and \$12.75 for 36-month terms. If a customer chooses an Unlimited Local Message Package (as opposed to a Local BOT Package), The BASICS Package for Business price is discounted further to a monthly price of \$7.00. If a customer chooses to subscribe to The BASICS Package for Business or Call Forwarding, the recurring charges associated with the subscription also will be credited for 2 months.

Eligible customers can change their chosen Local Block of Time (BOT) level, to another Custom BizSaver Local BOT level or Unlimited Local Messages one time during their agreed to term. Eligible customers can move to a Custom BizSaver Package without Toll usage any time during their agreed to term.

The 12-month term also has 12-month renewable option. If the customer selects the 12-month renewable option, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 12-month term. This 12-month renewable term is available for either Local BOT or Unlimited Local Package options.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Custom BizSaver[®] Winback Packages Promotion (cont'd)**

This offer may not be combined with other AT&T Ohio business access or local usage discount plans or promotions, except the Business Network Access Line Winback Promotion in this Part and Section of the Guidebook.

Customers who terminate their entire Custom BizSaver service prior to the term commitment (and subscribe to the service prior to June 1, 2004^{/1/}) will be assessed termination charges as follows:

- 50% of the monthly recurring charge for Access Line(s) (including Unlimited) and Toll Blocks, times the number of months left on the term commitment.
- Savings received through date of termination for the Basics Package for Business and Call Forwarding.
- The entire value of any credits received.

At the expiration of the agreed to term or if a 12-month renewable plan customer chooses not to renew this term plan, the rates will revert to the applicable rates for each individual component of the Custom BizSaver Promotional Package.

Termination liability charges are not applicable if during the Custom BizSaver term period the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining Custom BizSaver term plan.

/1/ Custom BizSaver customers subscribing on or after June 1, 2004 who terminate their entire service prior to the term commitment will be assessed termination charges of 50% of the monthly recurring charge for Access Line(s) (including Unlimited), Local/Toll Blocks and The BASICS, times the number of months left on the term commitment.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Custom BizSaver Winback Year 2 and 3 Promotion

A retail promotional period will be established from October 25, 2005 through December 31, 2008. (C)
During this promotional period eligible business customers that subscribe to a Custom BizSaver Winback 2-year or 3-year agreement will receive their Custom BizSaver Winback monthly recurring charge waived, in months 13 and 14 for 2-year agreements and in months 13, 14, 25, and 26 for 3-year agreements. This offer does not apply to 1-year renewable agreement selections.

Eligible customers are those business customers who have their local network access line service with another competitive local exchange carrier within the Company's service area and who now wish to establish their local network access line service with the Company. The waived charges will appear as a credit on the customer's bill during the month's specified.

All other terms and conditions applicable to Custom BizSaver Winback will apply. This offer can be combined with other Custom BizSaver Winback offers or promotions.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Paperless Bill Incentive Offer

A Paperless Bill Incentive will be extended through June 30, 2016.

(C)

During this period, residential customers who receive an offer incentive and sign up for paperless billing online will be eligible to receive a \$10 Visa Reward. The customer must remain with paperless billing for 90 days in order to receive the reward.

Eligible customers are those residential customers not currently subscribed to paperless billing and who agree to receive their bill electronically.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Centrex with Caller ID/Caller ID with Name Promotion**

A Centrex with Caller ID/Caller ID with Name promotion will run from January 30, 2006 through October 9, 2006. Eligible customers are existing Centrex customers without Caller ID Service, new or Winback Centrex customers who sign a new three, five or seven year contract.

Eligible customers will receive a monthly credit for their choice of either the Caller ID feature or the Caller ID and Caller ID with Name features (where available) on Basic and Electronic Key lines installed during the initial system establishment. The credit will be applied in each billing cycle for the life of the contract.

The customer must commit to the highest line category possible given the number of Centrex lines purchased under contract. The customer must contract for Centrex Service for a three, five or seven year period. The contract must be dated between January 30, 2006 and October 9, 2006. The service must be installed by November 10, 2006.

In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment and not have any past due bills for regulated service owed to the Company.

This promotion may not be combined with any other Centrex promotion.

\$6 Off Complete Choice Basic for 12 Months

Eligible residential customers who purchase the Complete Choice Basic package may receive a \$6.00 bill credit for 12 months. This offer is available on up to two (2) lines.

Eligible customers are those residential customers who have at least one local exchange access line or a substitute (e.g. a wireless line or VoIP service) with a provider other than the Company at a service location that can be served by the Company.

Eligible customers must request the qualifying service at the same address as the existing service, unless they are planning an imminent move--within 30 (thirty) days of responding to the offer--from one address in an AT&T incumbent local exchange service area to another address in an AT&T incumbent local exchange service area.

The customer is required to subscribe to AT&T for local service and the Complete Choice Basic package on each line receiving a credit. If the customer discontinues the package, the credits will cease.

This offer may not be combined with other local service offers that provide a monthly recurring discount, but may be combined with an offer that waives the non-recurring installation/service charge(s).

Customers must keep the required services for 30 days to receive the benefit of this offer.

This offer is not available to customers who are switching service between affiliated companies.

This promotion is effective from February 6, 2012, through September 30, 2012.

(C)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Business Access Line Term Volume Discount Promotion - (TVD)

A promotional period shall be established from January 1, 2005, through October 31, 2005. During this promotional period, eligible business customers will receive a discount on monthly recurring rates associated with network access lines if they commit to a minimum line volume and term period. This promotion is known as the Term and Volume Discount (TVD) Plan promotion. At the time a customer subscribes to TVD, applicable service order, central office connection and line connection nonrecurring charges (NRCs) will be waived for existing customers that add lines and for customers coming to AT&T Ohio from other carriers. The Standard NRCs listed above will apply to lines added subsequent to the initial order.

The TVD Plan provides optional term and volume discounts for business customers. Eligible services under TVD are Non-Residence Exchange Services (i.e., Business access lines and trunks). TVD provides for 12-, 24-, and 36- month term discounts for Ohio customers.

All rules, regulations, fees and surcharges normally applicable to eligible services apply.

To qualify, the customer subscribing to the TVD Plan must commit to a service agreement as prescribed by AT&T Ohio establishing the term period, minimum access line volume commitment and discount percentage to be applied to the monthly business recurring rate in effect at the time the customer enters into the service agreement. The discount rate will remain fixed through the life of the commitment, however, if the base rates for lines/trunks change, the price per month will change accordingly.

TVD Monthly Recurring Charge Discount Schedule:

Access Line Volume Commitment	12-Month Term	24-Month Term	36-Month Term
Minimum 1 line	5%	7%	9%
Minimum 11 lines	6%	8%	10%
Minimum 31 lines	7%	9%	11%
Minimum 101 lines	8%	10%	12%
Minimum 201 lines	9%	11%	13%

If the customer terminates the TVD agreement prior to the expiration of the 12-, 24- or 36-month service term, the customer shall pay a termination charge. Payment of the termination charge does not release the customer for amounts previously owed to the Company. The termination charge shall be:

- All unpaid special Construction charges or nonrecurring charges (excluding any waived charges); plus
- Fifty percent (50%) of all recurring charges for the remaining months of the customer's term.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Business Access Line Term Volume Discount Promotion – (TVD) (cont'd)**

During the promotional period, TVD customers may choose to terminate an existing service agreement before the end of the term period without paying termination charges provided they negotiate a new TVD service agreement with a term that is equal or greater than the term period remaining on the existing service agreement and commit to an equal or greater number of business access lines than their existing service agreement. The new service agreement will be based upon the monthly business recurring rates in effect at the time the new service agreement is established.

Termination charges will also not apply if a customer converts to another Company service whose term period is equal to or greater than the term period remaining on the existing TVD service agreement. Customers requesting the termination of a service agreement prior to the expiration date, excluding the circumstances mentioned above, will be charged a termination charge.

When a TVD customer moves service from one service location to another, the access line volume commitment, duration and discount associated with the service agreement is not affected. If the applicable monthly business recurring rate changes as a result of the move, the monthly rate at the new service location will be based on the rate in effect at the new service location. Termination charges do not apply if the customer agrees to continue the service agreement at the new service location and retains Network Access lines that equal or exceed the number of lines that were under TVD service agreement at the old service location.

The 12-month term also has a 12-month renewable option. If the customer selects the 12-month renewable option, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 12-month term.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Business Access Line Term Volume Discount Promotion – (TVD) (cont'd)

The TVD Plan requires the customer to commit to a minimum volume of access lines. The total number of access lines within the state will apply toward the volume commitment. At any month during the term, if the total number of lines in the state is less than the minimum, an adjustment charge will appear on the customer's designated Master Billing Telephone Number for the state. A \$10 per-line charge will be billed for the number of lines under the minimum line commitment.

This promotion may not be combined with SimpleLink Enhanced or CompleteLink offers.

Upon expiration of a 12, 24 or 36 month service agreement, the service will automatically be billed at the monthly rates set forth in this Guidebook, in effect at the time the service agreement expires, unless a new service agreement is negotiated.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

Business Access Line Term Volume Discount Promotion 2 - (TVD)

A promotional period shall be established from November 1, 2005, through April 30, 2008. During this promotional period, eligible business customers will receive a discount on monthly recurring rates associated with network access lines if they commit to a minimum line volume and term period. This promotion is known as the Term and Volume Discount (TVD) Plan promotion. At the time a customer subscribes to TVD, applicable service order, central office connection and line connection nonrecurring charges (NRCs) will be waived for customers coming to AT&T Ohio from other carriers. The Standard NRCs listed above will apply to lines added subsequent to the initial order. (C)

The TVD Plan provides optional term and volume discounts for business customers. Eligible services under TVD are Non-Residence Exchange Services (i.e., Business access lines and trunks). TVD provides for 12-, 24-, 36, and 48- month term discounts for AT&T Ohio customers.

All rules, regulations, fees and surcharges normally applicable to eligible services apply.

To qualify, the customer subscribing to the TVD Plan must commit to a service agreement as prescribed by AT&T Ohio establishing the term period, minimum access line volume commitment and discount percentage to be applied to the monthly business recurring rate in effect at the time the customer enters into the service agreement. The discount rate will remain fixed through the life of the commitment, however, if the underlying rates for lines/trunks change, the net price per month will change accordingly.

TVD Monthly Recurring Charge Discount Schedule:

	12 Month	24 Month	36 Month	48 Month
Access Line Volume Commitment	Term	Term	Term	Term
Minimum 1 line	5%	7%	9%	9.5%
Minimum 5 lines	5.5%	7.5%	9.5%	10%
Minimum 11 lines	6%	8%	10%	10.5%
Minimum 31 lines	7%	9%	11%	11.5%
Minimum 101 lines	8%	10%	12%	12.5%
Minimum 201 lines	9%	11%	13%	13.5%

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Business Access Line Term Volume Discount Promotion 2 - (TVD) (cont'd)**

If the customer terminates the TVD agreement prior to the expiration of the 12-, 24-, 36- or 48-month service term, the customer shall pay a termination charge. Payment of the termination charge does not release the customer for amounts previously owed to the Company. The termination charge shall be:

- All unpaid special Construction charges or nonrecurring charges (excluding any waived charges); plus
- Fifty percent (50%) of all recurring charges for the remaining months of the customer's term.

During the promotional period, TVD customers may choose to terminate an existing service agreement before the end of the term period without paying termination charges provided they negotiate a new TVD service agreement with a term that is equal or greater than the term period remaining on the existing service agreement and commit to an equal or greater number of business access lines than their existing service agreement.

Termination charges will also not apply if a customer converts to another Company service whose term period is equal to or greater than the term period remaining on the existing TVD service agreement. Customers requesting the termination of a service agreement prior to the expiration date, excluding the circumstances mentioned above, will be charged a termination charge.

When a TVD customer moves service from one service location to another, the access line volume commitment, duration and discount associated with the service agreement is not affected. If the applicable monthly business recurring rate changes as a result of the move, the monthly rate at the new service location will be based on the rate in effect at the new service location. Termination charges do not apply if the customer agrees to continue the service agreement at the new service location and retains Network Access lines that equal or exceed the number of lines that were under TVD service agreement at the old service location.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Business Access Line Term Volume Discount Promotion 2 - (TVD) (cont'd)**

The 12-month term also has a 12-month renewable option. If the customer selects the 12-month renewable option, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 12-month term.

The TVD Plan requires the customer to commit to a minimum volume of access lines. The total number of access lines within the state will apply toward the volume commitment. At any month during the term, if the total number of lines in the state is less than the minimum, an adjustment charge will appear on the customer's designated Master Billing Telephone Number for the state. A \$10 per-line charge will be billed for the number of lines under the minimum line commitment.

This promotion may not be combined with Custom BizSaver, SimpleLink Enhanced, SimpleLink Enhanced II, CompleteLink or CompleteLink 2.0 offers.

Upon expiration of a 12, 24, 36 or 48 month service agreement, the service will automatically be billed at the monthly rates set forth in this Guidebook, in effect at the time the service agreement expires, unless a new service agreement is negotiated.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

CompleteLink Winback Reloaded Offer

A retail promotional period shall be established from August 2, 2004 through August 1, 2005. During this period, eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year, or 5-year term plan will be eligible for additional credits on their bills. These credits are a percentage of the customer’s selected Minimum Annual Revenue Commitment (MARC) and will vary depending upon the term plan selected, in accordance with the following payment schedule:

	1-Year Plan	2-Year Plan	3-Year Plan	5-Year Plan
Up Front	5% of MARC	20% of MARC	25% of MARC	30% of MARC
1-Year Anniversary		5% of MARC	5% of MARC	5% of MARC
2-Year Anniversary			5% of MARC	5% of MARC
3-Year Anniversary				5% of MARC
4-Year Anniversary				5% of MARC

Eligible customers are those business customers who have their local network access line(s) with another competitive carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin service area and who now wish to establish their local network access line service with AT&T Ohio, and who have previously refused a CompleteLink Select III Save/Win offer from AT&T Ohio.

Eligible customers will also receive intraLATA toll and 800/888 rates, as well as MARC volume discounts and Maximum Annual Discount levels as applicable in the respective offer previously refused, found in Part 2, Section 8 of this Guidebook. All other terms and conditions applicable to CompleteLink found in Part 4, Section 2 of this Guidebook will apply.

Customers terminating this plan prior to the expiration of their selected term period are subject to termination charges as specified under CompleteLink found in Part 4, Section 2 of this Guidebook.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

CompleteLink Select III Retention Offer

During the period of March 25, 2005 through May 31, 2006, eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, as well as the following increased Maximum Annual Discount and a 10% discount on local usage message service charges. Additionally, a MARC Volume Discount^{/1/} overlay of 5.5% will apply to all MARC levels (except the \$700 level) and all terms selected in addition to the “% Discount On Eligible Services” displayed under CompleteLink found in Part 4, Section 2 of this Guidebook. The per minute usage rates will be billed in increments of (18) seconds and additional increments of (6) seconds, or fraction thereof.

		1-year	2-year	3-year	5-year
IntraLATA Toll and 800/888 Rates Per Minute		\$0.055	\$0.054	\$0.053	\$0.052
	<u>MARC</u>	<u>Maximum Annual Discount</u>	<u>MARC</u>	<u>Maximum Annual Discount</u>	
	\$ 1,200	\$ 1,000	\$ 50,000	\$ 30,000	
	3,000	2,500	75,000	40,000	
	7,000	4,000	100,000	50,000	
	12,000	6,500	125,000	60,000	
	18,000	10,000	150,000	80,000	
	25,000	15,000	200,000+	100,000	
	35,000	20,000			

Eligible customers are those business customers served by the following CLLIs in the following NPAs:

- 614 - All
- 216 – Cleveland, Independence, Beachwood, Maple Heights
- 330 – Youngstown, Cuyahoga Falls, Boardman
- 419 – Oregon, Toledo, Fremont, Sandusky, Upper Sandusky, Findlay, Fostoria, Tiffin, Holland, Perrysburg, Maumee
- 440 - Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted Falls, Rocky River, Westlake, Wickliffe, Willoughby, Mentor, Solon,
- 937 - Dayton, Springfield, Xenia, Yellow Springs

This offering may not be combined with other Company business access line, usage and/or toll discount plans or promotions with the exception of combining with other CompleteLink promotions, which is permissible.

All other terms and conditions applicable to CompleteLink, found in Part 4, Section 2 of this Guidebook will apply.

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

CompleteLink Select III Save/Win Offer

During the period of March 25, 2004 through March 24, 2005, eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, as well as the following increased Maximum Annual Discount, one-time signing bonus, and a 10% discount on local usage message service charges. The signing bonus is a percentage of the customer's selected Minimum Annual Revenue Commitment and may vary by term-plan period. Additionally, a MARC Volume Discount^{/1/} overlay of 13.5% will apply to all MARC levels (except the \$700 level) and all terms selected in addition to the "% Discount On Eligible Services" displayed under CompleteLink found in Part 4, Section 2 of this Guidebook.

	1-year	2-year	3-year	5-year
IntraLATA Toll and 800/888 Rates Per Minute	\$0.054	\$0.049	\$0.048	\$0.047
One-Time Signing Bonus:	0%	0%	4%	6%
<u>MARC</u>	<u>Maximum Annual Discount</u>	<u>MARC</u>	<u>Maximum Annual Discount</u>	
\$1,200	\$1,000	\$50,000	\$30,000	
3,000	2,500	75,000	40,000	
7,000	4,000	100,000	50,000	
12,000	6,500	125,000	60,000	
18,000	10,000	150,000	80,000	
25,000	15,000	200,000+	100,000	
35,000	20,000			

Eligible customers are those business customers who have received a competitive offer and are considering switching their business exchange access service to another carrier (proof of competitive offer may be required) or those business customers who have their local network access line(s) with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who wish to establish their local network access service with AT&T Ohio.

This offering may not be combined with other Company Business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink promotions, which is permissible.

The per minute usage rates will be billed in increments of (18) seconds and additional increments of (6) seconds, or fraction thereof. All other terms and conditions applicable to CompleteLink, found in Part 4, Section 2 of this Guidebook will apply.

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**OPT-E-MAN Service Promotion**

A promotional period shall be established from October 4, 2004 through January 5, 2005 for new customers subscribing to OPT-E-MAN Service. This promotion offers a variable discount to OPT-E-MAN customers who subscribe to the Basic Service Connection, Bandwidth Usage and Ethernet Virtual Connections (EVC) rate elements for an agreed-upon number of connections.

In order to qualify for the OPT-E-MAN Service promotion, the following conditions must be met:

- The promotion will be available to new customers entering into either a 36-month or 60-month agreement.
- A written agreement must be executed by AT&T Ohio that includes the term period, the discount rates and the service locations. The customer will not receive the discount if, at the time of billing, the number of connections in service is less than those specified in the written agreement.
- Special Construction Charges may apply.
- Nonrecurring charges for the Basic Service Connection, Bandwidth Usage and EVC elements will be waived when new service is established under this promotion.
- Charges will apply for any Optional Features subscribed to by the customer during this promotional period.
- If the customer terminates the agreement prior to the expiration of the 36-or 60-month service term, the customer shall pay a termination charge. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or nonrecurring charges (excluding any waived charges), Termination Charges will be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's term.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

OPT-E-MAN Service Promotion (cont’d)

The following pricing will be offered with this promotion:

10/100 Base T Connection Options

Description	Bronze Package		Silver Package	
	36 Month	60 Month	36 Month	60 Month
10 Mbps				
Basic Service Connection, Bandwidth Usage (10 Mbps) and Ethernet Virtual Connections (10-100 Mbps)				
- per Connection				
1 to 9 Connections	\$1,785.00	\$1,600.00	\$1,985.00	\$1,800.00
10 or more Connections	1,300.00	1,175.00	1,500.00	1,375.00
20 Mbps				
Basic Service Connection, Bandwidth Usage (20 Mbps) and Ethernet Virtual Connections (10-100 Mbps)				
- per Connection				
1 to 9 Connections	\$2,150.00	\$1,950.00	\$2,350.00	\$2,150.00
10 or more Connections	1,550.00	1,400.00	1,750.00	1,600.00
50 Mbps				
Basic Service Connection, Bandwidth Usage (50 Mbps) and Ethernet Virtual Connections (10-100 Mbps)				
- per Connection				
1 to 9 Connections	\$2,300.00	\$2,075.00	\$2,500.00	\$2,275.00
10 or more Connections	1,675.00	1,500.00	1,875.00	1,700.00
100 Mbps				
Basic Service Connection, Bandwidth Usage (100 Mbps) and Ethernet Virtual Connections (10-100 Mbps)				
- per Connection				
1 to 9 Connections	\$2,550.00	\$2,300.00	\$2,750.00	\$2,500.00
10 or more Connections	1,850.00	1,675.00	2,050.00	1,875.00
250 Mbps				
Basic Service Connection, Bandwidth Usage (250 Mbps) and Ethernet Virtual Connections (101-500 Mbps)				
- per Connection	Not Available		Not Available	
500 Mbps				
Basic Service Connection, Bandwidth Usage (500 Mbps) and Ethernet Virtual Connections (101-500 Mbps)				
- per Connection	Not Available		Not Available	

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

OPT-E-MAN Service Promotion (cont’d)

The following pricing will be offered with this promotion: (cont’d)

10/100 Base T Connection Options (cont’d)

Description	Bronze Package		Silver Package	
	36 Month	60 Month	36 Month	60 Month
1 Gbps Basic Service Connection, Bandwidth Usage (1 Gbps) and Ethernet Virtual Connections (501-1,000 Mbps) - per Connection	Not Available		Not Available	

1 Gbps Optical Connection Options

10 Mbps Basic Service Connection, Bandwidth Usage (10 Mbps) and Ethernet Virtual Connections (10-100 Mbps) - per Connection				
1 to 9 Connections	\$1,935.00	\$1,750.00	\$2,125.00	\$1,940.00
10 or more Connections	1,450.00	1,325.00	1,640.00	1,515.00

20 Mbps Basic Service Connection, Bandwidth Usage (20 Mbps) and Ethernet Virtual Connections (10-100 Mbps) - per Connection				
1 to 9 Connections	\$2,300.00	\$2,100.00	\$2,490.00	\$2,290.00
10 or more Connections	1,700.00	1,550.00	1,890.00	1,740.00

50 Mbps Basic Service Connection, Bandwidth Usage (50 Mbps) and Ethernet Virtual Connections (10-100 Mbps) - per Connection				
1 to 9 Connections	\$2,450.00	\$2,225.00	\$2,640.00	\$2,415.00
10 or more Connections	1,825.00	1,650.00	2,015.00	1,840.00

100 Mbps Basic Service Connection, Bandwidth Usage (100 Mbps) and Ethernet Virtual Connections (10-100 Mbps) - per Connection				
1 to 9 Connections	\$2,700.00	\$2,450.00	\$2,900.00	\$2,640.00
10 or more Connections	2,000.00	1,825.00	2,200.00	2,015.00

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

OPT-E-MAN Service Promotion (cont’d)

The following pricing will be offered with this promotion: (cont’d)

1 Gbps Optical Connection Options (cont’d)

Description	Bronze Package		Silver Package	
	36 Month	60 Month	36 Month	60 Month
250 Mbps				
Basic Service Connection, Bandwidth Usage (250 Mbps) and Ethernet Virtual Connections (101-500 Mbps)				
- per Connection				
1 to 9 Connections	\$3,750.00	\$3,375.00	\$3,950.00	\$3,575.00
10 or more Connections	2,575.00	2,325.00	2,775.00	2,525.00
500 Mbps				
Basic Service Connection, Bandwidth Usage (500 Mbps) and Ethernet Virtual Connections (101-500 Mbps)				
- per Connection				
1 to 9 Connections	\$4,250.00	\$3,825.00	\$4,450.00	\$4,025.00
10 or more Connections	2,900.00	2,600.00	3,100.00	2,800.00
1 Gbps				
Basic Service Connection, Bandwidth Usage (1 Gbps) and Ethernet Virtual Connections (501-1,000 Mbps)				
- per Connection				
1 to 9 Connections	\$5,100.00	\$4,590.00	\$5,300.00	\$4,790.00
10 or more Connections	3,575.00	3,225.00	3,775.00	3,425.00

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

(D)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Complete Choice Basic Promotion (C)

A promotional offer will be established from October 1, 2012, through June 15, 2015. During this offer period, eligible residential customers who purchase and retain the Complete Choice Basic (CCB) package may receive a bill credit for 12 months. This offer is available on up to two (2) lines. (C)

Eligible subscribers will received a bill credit for 12 months on up to two lines that will provide a net price of \$15.00 for the CCB package. Existing customers subscribed to this promotion will continue to receive the net price of \$15.00 for the remaining months of their 12 month benefit period, provided they meet the promotion requirements. (C)

- Eligible customers are those residential customers who have at least one local exchange access line or a substitute (e.g. wireless or VoIP service) with a provider other than the Company at a service location that can be served by the Company.
- Eligible customers must request the qualifying service at the same address as the existing service, unless they are planning an imminent move--within 30 (thirty) days of responding to the offer--from one address in an AT&T incumbent local exchange service area to another address in an AT&T incumbent local exchange service area.
- The customer is required to subscribe to AT&T for local service and the Complete Choice Basic package on each line (maximum of 2 lines) receiving a credit. If the customer discontinues the Complete Choice Basic package, the credit(s) will cease.
- This offer may not be combined with any other local service offers that provide a monthly recurring credit or discount, but may be combined with an offer that waives the non-recurring installation/service charge(s).
- Customers must keep the required services for 30 days to receive the benefit of this offer.
- This offer is not available to customers who are switching service between affiliated companies.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Unlimited Local Usage Promotion

A retail promotional period shall be established from May 2, 2005 through December 31, 2005.

During this period, eligible business customers who make at least a 12-month commitment and who subscribe to SimpleLink Enhanced or CompleteLink will receive an unlimited local usage optional calling plan for a \$35.00 monthly recurring charge per business access line, during the term period selected.

Eligible customers are those business customer who: 1) are existing business customers, 2) are business customers who have their exchange access service with another carrier and who now establish their exchange access service with SBC or 3) are business customers who have received a competitive offer and are considering changing their service to the competitive carrier. Eligible customers must also establish at least a 12-month term agreement for either SimpleLink Enhanced or CompleteLink, and select the unlimited local optional calling plan and agree to have all lines on the billed telephone number subscribed to the unlimited local optional calling plan.

All other terms and conditions listed under either SimpleLink Enhanced or CompleteLink within this Guidebook will apply when a customer subscribes to either offer.

Upon expiration of the term, the \$35.00 rate for the unlimited local optional calling plan will revert to the rates for Local Usage as defined in the SimpleLink Enhanced and CompleteLink plans, unless another existing optional calling plan is selected.

This offer cannot be combined with other business local usage discounts or promotions, unless otherwise noted in this Guidebook.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

(D)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Caller ID With Name**

A retail promotional period will be established from August 15, 2005 through August 13, 2006. During this promotional period eligible business customers that subscribe to Caller ID and Caller ID with Name will be charged a discounted monthly price when these services are purchased along with a new subscription to either a Custom BizSaver Winback Package without the Flexible Bundle of features, SimpleLink Enhanced Winback, or any CompleteLink Win/Winback offer that does not already include Caller ID with Name service at this promotional price.

Caller ID and Caller ID with Name must be purchased together on an account at the current location, where central office facilities allow. This offer is only available when Caller ID and Caller ID with Name are purchased a la carte, independent of any other package or promotion.

Eligible customers are those business customers who have their local network access lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their local network access service with the Company. The discounted monthly price for Caller ID and Caller ID with Name under this promotional offer will be \$2.00.

Additionally, nonrecurring charges associated with subscribing to Caller ID and Caller ID with Name service will be waived for eligible customers. The discounted monthly price will be applicable for the duration of the time the customer remains under a term plan as selected in the new agreement. All other terms and conditions applicable to Custom BizSaver Winback, SimpleLink Enhanced Winback or the appropriate CompleteLink offer will apply.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Business Save Bonus Credit Promotion**

A retail promotional period will be established from September 16, 2005 through September 30, 2006. During this promotional period eligible business customers who commit a minimum threshold of lines to a new 1-year term agreement or longer for either CompleteLink or the Business Access Line Term Volume Discount Plan will receive either a \$40.00 or \$50.00 bonus credit per eligible access line per year.

Eligible customers are those business customers who have received a competitive offer and are considering switching all their network exchange access service to a competitive local service provider (proof of competitive offer may be required). Eligible customers who commit between 25 and 49 eligible access lines in AT&T Ohio service area will receive a bonus credit of \$40.00 per line per year of the term plan. Eligible customers who commit a minimum of 50 eligible access lines in AT&T Ohio service area will receive a bonus credit of \$50.00 per line per year of the term plan, up to a maximum credit of \$20,000.00 per year. Commitment level is determined by the number of lines in service when the customer calls to discuss disconnection of service.

The bonus credit will be applied on a monthly basis in equal amounts for each 12 month term period. The customer must agree to associate all their lines with one of the eligible term plans to receive the credits. If, at any time during the benefit period, lines are disconnected, the credits will be discontinued for those lines disconnected. Customers receiving \$40.00 credit will need to maintain at minimum 25 access lines. Customers receiving \$50.00 credit will need to maintain at minimum 50 access lines. If, at any time during the benefit period, the customer fails to maintain their minimum line levels, the credits will be discontinued on all lines. Eligible customers will receive the credit only for lines they were considering disconnecting. This offer can be applied only once per customer during this promotional period. All other terms and conditions applicable to either CompleteLink or Business Access Line Term Volume Discount Plan, where applicable, will apply. This offer cannot be combined with other access line plans or promotions.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Direct Inward Dialing (DID) Win/Winback Promotion**

A promotional offer will be available from February 1, 2006 through April 30, 2008 for eligible business customers who currently have their business service with another carrier and wish to establish Direct Inward Dialing (DID) service with AT&T Ohio. During the promotional period, the normally applicable nonrecurring charge for each group of 20 DID numbers or fraction thereof, and the normally applicable nonrecurring DID trunk termination charge will be waived. In addition, the Service Ordering, Line Connection, Central Office Connection charges associated with each DID trunk ordered will also be waived. To qualify for the promotion the customer must commit to a minimum of a one year DID Trunk term plan. In addition, the normally applicable nonrecurring DID number charge will be waived for all DID station numbers ordered. This promotion may not be combined with other access line nonrecurring waiver offers at the time of conversion. In addition to the eligibility criteria notes above, customers must: 1) not have had service disconnected for non-payment, and 2) not have any past due bills for regulated service owed to the Company. (C)

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Business Feature Promotion II

A promotional period will be extended through March 31, 2017. During this period, eligible business customers will receive a 50% discount per month on up to nine (9) vertical features per line^{/2/}. A waiver of the applicable installation charges associated with adding these features will also be provided. (C)

Eligible customers are those business customers who are subscribed to Business Local Calling Assurance when it is part of the All For Less bundle^{/1/}. These eligible customers who subscribe to a 12- or 24-month term agreement for the All For Less bundle with Business Local Calling Assurance will receive 50% off the standard tariff rate for up to nine (9) of the following services per line^{/2/}: Busy Line Transfer, Alternate Answering, Three-Way Calling, Speed Calling 30, Call Waiting, Call Screening, Automatic Callback, Repeat Dialing, and Multi Ring. (C)

Customers will receive these discounted rates as long as they remain subscribed to Business Local Calling Assurance when it is part of the All For Less bundle. When the customer's All For Less subscription expires these discounted rates will no longer apply.

There is no termination fee associated with this Feature Promotion. This Feature Promotion cannot be combined with any other promotions or packages.

/1/ The All For Less bundle combines Business Local Calling Assurance, provided by The Ohio Bell Telephone Company d/b/a/ AT&T Ohio, with services (long distance and non-regulated Internet services) offered by affiliates of The Ohio Bell Telephone Company in a bundled offering.

/2/ Effective October 31, 2017, Privacy Manager is withdrawn.

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**AT&T Business Local Calling Essentials (cont'd)**

AT&T Business Local Calling Essentials is only available to customers that require 2 to 30 individual business exchange network access lines, and is not available on FX Service, Remote Switching Service, WATS access lines, PBX Trunks, Centrex, or Semi-Public Coin services.

A customer may subscribe to multiple agreements for AT&T Business Local Calling Essentials at the same time, but a telephone number may only be included under one agreement. A customer may have 30 lines maximum per location subscribed to an AT&T Business Local Calling Essentials agreement.

Eligible customers will receive a waiver of normally applicable service ordering, central office and line connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of initial subscription to AT&T Business Local Calling Essentials. Standard NRC's will apply to features added after the initial order.

The 12-Month term also has a 12-Month retermable option. If the customer selects the 12-Month retermable option, the plan will renew for 12 month intervals. A maximum of two 12-Month reterms are available after the first 12-Month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their reterm options prior to the expiration of each 12-Month term.

At the expiration of the agreed to term, rates will revert to the applicable rates for each individual component of the package.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**AT&T Business Local Calling Essentials (cont'd)**

Customers who elect to terminate their agreement prior to completion of the agreed to term will be assessed early termination charges amounting to 50% of the monthly recurring charges times the number of months left on the term commitment. A request for a reduction in the number of lines originally committed to an AT&T Business Local Calling Essentials agreement will be considered an early termination of the entire agreement and will be liable for termination charges except as specified below, or if business downturn rules apply as listed below.

Termination charges are not applicable if, during the term period, the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining AT&T Business Local Calling Essentials term plan.

Within 90 days of subscribing to an AT&T Business Local Calling Essentials 2-year or 3-year term plan, customers may cancel this service without incurring the termination liability charges specified in this Guidebook.

Eligible customers who also have refused or not responded to a previous AT&T Business Local Calling Essentials offer from the Company will be eligible for a one-time \$20.00 credit per access line when they subscribe. This bill credit will be applied within (2) bill cycles of order completion. Save customers are not eligible for this one-time credit.

For purposes of this product offer, the term "Business Downturn" is hereby defined to mean an unplanned, measurable change in business conditions affecting the customer's business that is outside of the customer's control and that materially and negatively affects the customer's need for the level of Company services originally committed to hereunder. The customer specifically acknowledges that the transfer or substitution of these services to another provider during the term hereof does not qualify as business downturn. This provision may be invoked by the customer no earlier than after the end of the first year for a two or three year agreement.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

AT&T Business Local Calling Essentials (cont'd)

To invoke this provision, the customer must provide in writing to the Company the facts which support its request for Business Downturn consideration, and the Company will solely determine whether the customer's business conditions satisfy the definition of "Business Downturn".

Upon the Company's determination that a Business Downturn has occurred, the customer and the Company shall then negotiate in good faith an appropriate and commercially reasonable change to the customer's commitments hereunder. Examples of appropriate and commercially reasonable changes include (but are not limited to) a modification to the term or number of lines committed under the agreement. The Parties shall continue performance under this Agreement while they are in negotiations. If no agreement can be reached regarding a change to the customer's commitments, then the rates, terms and conditions of this Agreement shall remain in effect for its Term. The customer may invoke this provision only once during the term of this Agreement.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Business LineSaver Promotion**

A retail promotional period will be established from October 1, 2006 through June 30, 2007. During this promotional period eligible business customers who commit a minimum threshold of lines to a new 1-year term agreement or longer for either CompleteLink 2.0 or the Business Access Line Term Volume Discount Plan will receive either a \$35.00 or \$45.00 bonus credit per eligible access line per year.

Eligible customers are those business customers who have received a competitive offer and are considering switching all their network exchange access service to a competitive local service provider (proof of competitive offer may be required). Eligible customers who commit between 25 and 49 eligible access lines in AT&T Ohio service area will receive a bonus credit of \$35.00 per line per year of the term plan, up to a maximum credit of \$8,000 per year. Eligible customers who commit a minimum of 50 eligible access lines in AT&T Ohio service area will receive a bonus credit of \$45.00 per line per year of the term plan, up to a maximum credit of \$20,000.00 per year. Commitment level is determined by the number of lines in service when the customer calls to discuss disconnection of service.

The bonus credit will be applied on a monthly basis in equal amounts for each 12 month term period. The customer must agree to associate all their lines with one of the eligible term plans to receive the credits. If, at any time during the benefit period, lines are disconnected, the credits for those lines will be discontinued. Customers receiving the \$35.00 credit will need to maintain a minimum of 25 access lines. Customers receiving the \$45.00 credit will need to maintain a minimum of 50 access lines. If, at any time during the benefit period, the customer fails to maintain their minimum line level, the credits will be discontinued on all lines. Eligible customers will receive the credit only for lines they were considering disconnecting. This offer can be applied only once per customer during this promotional period. All other terms and conditions applicable to either CompleteLink 2.0 or Business Access Line Term Volume Discount Plan, where applicable, will apply. This offer cannot be combined with other access line plans or promotions.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**AT&T Business Local Calling Essentials – Block Of Time (cont'd)**

AT&T Business Local Calling Essentials is only available to customers that require 2 to 30 individual business exchange network access lines, and is not available on FX Service, Remote Switching Service, WATS access lines, PBX Trunks, Centrex, or Semi-Public Coin services.

A customer may subscribe to multiple agreements for AT&T Business Local Calling Essentials - Block of Time at the same time, but a telephone number may only be included under one agreement. A customer may have 30 lines maximum per location subscribed to an AT&T Business Local Calling Essentials – Block Of Time agreement.

Eligible customers will receive a waiver of normally applicable service ordering, central office and line connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of initial subscription to AT&T Business Local Calling Essentials – Block Of Time. Standard NRC's will apply to features added after the initial order. This waiver of NRC's is not applicable to FeatureLink service.

The 12-Month term also has a 12-Month re-termable option. If the customer selects the 12-Month re-termable option, the plan will renew for 12 month intervals. A maximum of two 12-Month re-terms are available after the first 12-Month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-term options prior to the expiration of each 12-Month term.

At the expiration of the agreed to term, rates will revert to the applicable rates for each individual component of the package.

Customers who elect to terminate their agreement prior to completion of the agreed to term will be assessed early termination charges amounting to 50% of the monthly recurring charges times the number of months left on the term commitment. A request for a reduction in the number of lines originally committed to an AT&T Business Local Calling Essentials – Block Of Time agreement will be considered an early termination of the entire agreement and will be liable for termination charges except as specified below, or if business downturn rules apply as listed below.

Termination charges are not applicable if, during the term period, the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining AT&T Business Local Calling Essentials – Block Of Time term plan.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**AT&T Business Local Calling Essentials – Block Of Time (cont'd)**

Within 90 days of subscribing to an AT&T Business Local Calling Essentials – Block Of Time 24-month or 36-month term plan, customers may cancel this service without incurring the termination liability charges specified in this Guidebook.

Eligible customers who also have refused or not responded to a previous AT&T Business Local Calling Essentials – Block Of Time offer from the Company will be eligible for a one-time \$20.00 credit per access line when they subscribe. This bill credit will be applied after 90 days following order completion. Save customer are not eligible for this one-time credit.

Line Size Restrictions – the following package options will not be available with the line sizes listed below:

- The 800 Block Of Time option will not be available with 2 and 3-line accounts
- The 1,600 Block Of Time option will not be available with 2 thru 6-line accounts
- The 3,200 Block Of Time option will not be available with 2 thru 13-line accounts

For purposes of this product offer, the term “Business Downturn” is hereby defined to mean an unplanned, measurable change in business conditions affecting the customer’s business that is outside of the customer’s control and that materially and negatively affects the customer’s need for the level of Company services originally committed to hereunder. The customer specifically acknowledges that the transfer or substitution of these services to another provider during the term hereof does not qualify as business downturn. This provision may be invoked by the customer no earlier than after the end of the first year for a 24-month or 36-month agreement. To invoke this provision, the customer must provide in writing to the Company the facts which support its request for Business Downturn consideration, and the Company will solely determine whether the customer’s business conditions satisfy the definition of “Business Downturn”.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**AT&T Business Local Calling Essentials – Block Of Time (cont'd)**

Upon the Company's determination that a Business Downturn has occurred, the customer and the Company shall then negotiate in good faith an appropriate and commercially reasonable change to the customer's commitments hereunder. Examples of appropriate and commercially reasonable changes include (but are not limited to) a modification to the term or number of lines committed under the agreement. The Parties shall continue performance under this Agreement while they are in negotiations. If no agreement can be reached regarding a change to the customer's commitments, then the rates, terms, and conditions of this Agreement shall remain in effect for its Term. The customer may invoke this provision only once during the term of this Agreement.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Centrex Thank You for Renewing Promotion**

A Centrex Thank You for Renewing promotion will run from December 5, 2006 through December-4, 2007. Eligible customers are:

- month-to-month Centrex customers,
- renewing Centrex Term Payment Plan contract customers, or
- Win/Winback customers

who choose either a three, five or seven year term payment plan period.

Eligible customers will receive a credit of \$35.00 per line, for up to 35 lines, for each Centrex line purchased under contract with a maximum \$1225.00 credit.

The customer must commit to the highest line category possible given the number of Centrex lines purchased under contract. The customer must contract for Centrex Service for a three, five or seven year period. The contract must be dated between December 5, 2006 and December 4, 2007. The service must be installed by January 4, 2008.

In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment, and not have any past due bills for regulated service owed to the Company.

This promotion is not available to customers with Centrex provided under an Individual Case Basis contract. This promotion may be combined with the Centrex Nonrecurring Charge (NRC) Waiver promotion.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Add 'em On! Additional Line NRC Offer**

A promotional period will be established from January 1, 2008, through June 9, 2008. Existing Business customers who subscribe to a qualifying term plan during this promotional period will receive a waiver of normally applicable service ordering, line connection, and central office nonrecurring charges (NRCs) associated with local exchange access lines or trunks for new additional access lines or trunks purchased within 90 days of the initial term plan subscription. In addition, applicable nonrecurring service charges associated with hunting service, custom and advanced custom calling services, DID trunk termination, and DID 20 number blocks will also be waived when ordered in conjunction with these additional lines or trunks. (C)

If the customer is not on a qualifying term plan the customer must subscribe to a qualifying term plan during the promotional period in order to receive the waivers. Existing customers who are currently on a qualifying term plan must establish a new agreement during the promotional period in order to receive the waivers. The qualifying term plans are: Custom BizSaver, SimpleLink Enhanced, SimpleLink Enhanced II, and CompleteLink 2.0.

Business customers can add new additional lines/trunks to an agreement for an eligible term plan on a subsequent order for a period up to 90 days after the initial subscription and have their nonrecurring service charges waived. If, after the 90-day period ends, the promotional period is still in effect (e.g., prior to December 31, 2008), the customer can establish a new agreement and subscribe to additional lines/trunks for a period up to 90 days and have their nonrecurring service charges waived. The additional lines/trunks purchased will be subject to the terms and conditions of the qualifying plan.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

CompleteLink 2.0 Save and Win/Winback Promotion

A promotional period will be established from October 10, 2012 through December 31, 2014. During this promotional period eligible business customers subscribing to a new CompleteLink 2.0 agreement for a 2-year or 3-year^{/1/} term will be eligible to receive a monthly lump sum credit of \$3.00 per line based on the number of lines subscribed to this new agreement. (C)

Eligible customers are Save customers, existing business customers who have received a competitive offer and are considering switching their business local exchange access line service to another carrier (proof of competitive offer may be required), as well as business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service areas and who now wish to establish their business local exchange access line service with the Company.

The CompleteLink 2.0 1,000 BTN maximum limit applies to this offer. This offer may not be combined with other AT&T business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink 2.0 offers where permitted. All other terms and conditions applicable to CompleteLink 2.0, as appropriate, will apply.

/1/ For new agreements established on or after October 3, 2013, the three year term agreement will no longer be available.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

AT&T Business Local Calling Assurance

A promotional period shall be established from February 26, 2007 through March 31, 2008.

During this promotional period, business customers with 1 or 2 business network access lines who agree to a 12-month term period and commit to a Network Exchange Access Line, Unlimited Local Usage including local calling plus, Caller ID With Name, and Call Forwarding service will be eligible for the package rates listed below, per line, for these services:

Description	Monthly Rates
Package Rate Per Line:	\$25.00

AT&T Business Local Calling Assurance is only available to customers who require 1 or 2 individual business exchange network access lines, and is not available on FX Service, Remote Call Forwarding, WATS access lines, PBX Trunks, Centrex, or Semi-Public Coin services.

A customer may subscribe to one agreement for AT&T Business Local Calling Assurance at a given location. A customer may have up to 2 lines maximum per location subscribed to an AT&T Business Local Calling Assurance agreement.

Customers will receive a waiver of normally applicable service ordering, central office and line connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of initial subscription to AT&T Business Local Calling Assurance. Standard NRC's will apply to services added after the initial order.

The service is only available as an oral agreement, with a 12-month term. The customer will have the right to re-subscribe to a new 12-month term at the same terms and conditions upon expiration of the term. The customer may elect to re-subscribe for a maximum of two additional 12-month terms. The customer will receive a written confirmation of service upon initial installation of the service. In addition, the customer will be notified prior to the expiration of their 12-month agreement that upon expiration the rates will revert to month-to-month rates, or they have the option to re-subscribe for a new 12-month term. Customers are under no obligation to re-subscribe after completion of any 12-month term.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

AT&T Business Local Calling Assurance (cont'd)

At the expiration of the agreed to term, rates will revert to the applicable non-term rates for each individual component of the package.

Customers who elect to terminate their agreement prior to completion of the agreed to term will be assessed an early termination charge amounting to 50% of the monthly recurring charges times the number of months left on the term commitment.

Termination charges are not applicable if, during the term period, the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining AT&T Business Local Calling Assurance term plan. This offer cannot be combined with other access line, usage, or feature discount offers.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**CompleteLink 2.0 Contract Renewal Loyalty Offer**

A promotional period will be established from April 30, 2007 through April 20, 2009. During this promotional period, eligible business customers subscribing to a new CompleteLink 2.0 agreement for a 2-year term or longer will be eligible to receive an accelerated discount, called a “loyalty discount”, as described below. These discounts are in addition to other discounts and benefits listed within CompleteLink 2.0, found in Part 4, Section 2 of this Guidebook. (C)

Eligible customers are those business customers who are currently under a CompleteLink, CompleteLink Select II/III, or CompleteLink 2.0 agreement within 6 months of expiration and who have previously refused a new CompleteLink 2.0 offer. Existing customers are also eligible if they sign a new CompleteLink 2.0 agreement within 60-days of expiration of one of the above agreements and had also previously refused a CompleteLink 2.0 offer.

The Satisfaction Guarantee described in *E. Termination Charges and Credit Allowances* within CompleteLink 2.0, found in Part 4, Section 2 of this Guidebook, is not applicable for customers accepting this offer.

Eligible customers who establish a CompleteLink 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink 2.0 agreement prior to its expiration date, will forego any loyalty discounts not yet received. Customers who upgrade will retain any loyalty discounts already received.

These loyalty discounts are considered to be accelerated discounts. Customers who terminate their CompleteLink 2.0 agreement prior to expiration of their selected term period will be liable for early termination charges as described in *E. Termination Charges and Credit Allowances* within CompleteLink 2.0, found in Part 4, Section 2 of this Guidebook. All other terms and conditions applicable to CompleteLink, CompleteLink Select II/III, or CompleteLink 2.0, found in Part 4, Section 2 of this Guidebook, will apply.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

CompleteLink 2.0 Contract Renewal Loyalty Offer (cont’d)

This offer may not be combined with other Company business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink offers where permitted.

Loyalty Discount Schedule

Eligible customers will receive the following loyalty discounts which are calculated as a percentage of their agreed upon MARC and which will be applied as a credit to their bill. The loyalty discounts will be applied upon subscription to CompleteLink 2.0 and yearly (for terms exceeding 2 years) according to the following schedule. Credits will be applied to customer accounts, if applicable, in the 1st, 13th, 25th, 37th, and 49th bill periods.

	1-Year Term	2-Year Term	3-Year Term	5-Year Term
Upfront Loyalty Discount	N/A	5%	5%	5%
1st Year Loyalty Discount	N/A	5%	5%	5%
2nd Year Loyalty Discount	N/A	N/A	5%	5%
3rd Year Loyalty Discount	N/A	N/A	N/A	5%
4th Year Loyalty Discount	N/A	N/A	N/A	5%

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Remote Call Forwarding Promotion**

A promotional period shall be established from August 1, 2007 through July 31, 2009. During the promotional period eligible business customers who commit to a 2-year agreement to Remote Call Forwarding (RCF) service will receive the service for \$4.50 per line per month for the duration of the term. The monthly rate will be discounted for each local path and for each additional path. RCF usage charges will be applicable. (C)

Eligible customers are as follows:

- Existing business customers who currently have RCF with the Company who call in to disconnect their service, then reconsider and keep the service.
- To qualify for this offer, the Call Forward Number of the Remote Call Forwarding service must terminate to a Company business access line.

Customers can add lines during the term period, however, the discounted promotional rate is only applicable until the end of the originally contracted term period.

Customers must maintain a minimum of one line equipped with RCF service on their account or they are subject to early termination fees (ETF's). If the customer does not maintain this minimum requirement they are subject to an ETF of \$2.25 times the number of months remaining on the term.

Customers may choose to terminate their existing service agreement before the end of the term period without paying termination charges provided they subscribe to a new 24-month RCF service term agreement.

At the end of the term period, the rates will revert to the then current, month-to-month RCF rates.

This promotion can not be combined with any other RCF promotional offers or with any plans that do not allow RCF service to be on the account.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Custom BizSaver Online Promotion**

A retail promotional period shall be established from August 1, 2007 through January 19, 2008. During this promotional period eligible business customers who subscribe to a new Custom BizSaver agreement with an Unlimited Local Message package will receive a \$1.00 discount per line, per month off of standard rates for this service as listed in Part 4, Section 5 of this Guidebook. The discount will be applied as a monthly credit on the customers bill. Eligible customers may only subscribe to a 12-month term period under this offer.

Eligible customers include new businesses who are not transferring service from another carrier. Customers must establish their new business account with the Company and order Custom BizSaver electronically (via online ordering methods) in order to qualify for this offer. Business network access lines with hunt arrangements (rotary service) are not eligible to be ordered under this offer.

Additionally, eligible customers who subscribe to a new Custom BizSaver agreement under this offer as described herein will receive a waiver of normally applicable nonrecurring service establishment charges associated with the installation of new business network access lines and Custom and Advanced Custom Calling Services ordered at the time of their initial service establishment only.

This offer may not be combined with any other Custom BizSaver promotion nor with any other promotion which includes Custom BizSaver as an eligible service. This offer is only applicable at the time of placing the initial order for Custom BizSaver and is not applicable for subsequent orders placed to add/subtract lines or change the customer account. The Custom BizSaver 12-month oral agreement with option to re-subscribe is not an available option under this offer. All other terms and conditions applicable to Custom BizSaver, as appropriate, will apply.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Business Grand Opening III Promotion**

A retail promotional period shall be established from November 1, 2007 through March 31, 2008. During this promotional period, eligible business customers who subscribe to either a new Custom BizSaver, SimpleLink Enhanced II, or CompleteLink 2.0 agreement will receive a one time credit equivalent to the normally applicable non-recurring Service Ordering charge (NRC) associated with local exchange access lines or trunks on any order with more than one line when subscribing to the above named services. In addition, after the first line purchased the Line Connection and Central Office Connection charges will also be credited for up to 15 lines maximum per location in their initial order, when subscribing to the above named services. The one-time credit(s) will be provided in the 4th month of the new term. Lastly, a waiver for the normally applicable service ordering non-recurring charges associated with the ordering of Custom or Advanced Custom Calling Services and Complimentary Network Services ordered at the time of initial subscription will be provided for up to 15 lines.

Eligible customers include new businesses, that are not transferring service from another carrier, or existing businesses within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service areas that are moving from one location to another within these 5 state local service areas. Eligible customers must provide an indication that they are considering other competitive offers in order to qualify for this offer, unless the customer orders service via a Company internet based online order entry application, where indication of competitive consideration is not necessary.

Eligible customers must agree to subscribe all their lines to one of the services named above in order to receive this benefit. This offer is only applicable at the time of placing the initial order for the new or moved business and is not available for subsequent orders placed for additional lines or services.

All other terms and conditions applicable to Custom BizSaver, SimpleLink Enhanced II, or CompleteLink 2.0, as appropriate, will apply. This offer cannot be combined with any other promotional offers waiving or crediting NRC's for local exchange business access lines.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**ISDN Prime Promotion**

A retail promotional period shall be established from January 1, 2009 through October 26, 2010. (C)
During this promotional period eligible business customers who order ISDN Prime Service (Custom or National) under a 36-Month Term Payment Plan (TPP) will receive a \$1200.00 discount per Prime, off the standard rates for the service as described in Part 17, Section 2 of this Guidebook. The discount will be applied as a recurring monthly credit on the customer's bill, of \$100.00 per month for the first twelve (12) months of the new 36-Month TPP agreement. Eligible customers may only subscribe to a 36-Month TPP under this offer.

Eligible customers include:

- new or existing business customers who order new ISDN Prime Service under a 36-Month TPP,
- existing business customers who convert existing ISDN Prime Service from a Month-to-Month Payment Plan to a 36-Month TPP agreement, and
- existing business customers who convert existing ISDN Prime Service under a TPP agreement, to a 36-Month TPP agreement which has an expiration date that is beyond the end of the current TPP agreement (see Part 17, Section 2, Paragraph 1.F.3.2 in this Guidebook).

This offer is not available with other ISDN Prime/DS1 offers. However, this offer is available with CompleteLink (contributory only). Service must be installed by February 1, 2011. (C)

In the event of early termination of this service as provided under the 36-Month TPP term agreement, customers will be liable for Termination Charges as described in Part 17, Section 2, Paragraph 1.F.4 of this Guidebook.

All other terms and conditions applicable to ISDN Prime Service will apply, as described in Part 17 Section 2 of this Guidebook.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**AT&T Moves You Promotion**

A promotional period shall be established from April 1, 2008 through July 30, 2009. During this promotional period, eligible business customers who subscribe to either a new Custom BizSaver or SimpleLink Enhanced II agreement will receive a one-time waiver of the normally applicable nonrecurring Service Ordering, Line Connection and Central Office Connection charges (NRC's) associated with local exchange access lines or trunks after the first line purchased, for up to 15 lines maximum per location on their initial order, when subscribing to the above named services. In addition, applicable nonrecurring service ordering charges associated with vertical services ordered at the time of initial subscription will also be waived. (C)

Eligible customers include existing AT&T Ohio business customers within the AT&T Ohio service area who are moving from one location to another within the state and who are considering other competitive offers for service at their new location. Eligible customers must provide an indication that they are considering other competitive offers in order to qualify for this offer, unless the customer orders service via a Company internet based online order entry application, where indication of competitive consideration is not necessary.

Eligible customers must agree to subscribe all their lines to one of the above named services in order to receive this benefit. This offer is only applicable at the time of placing the initial order and is not available for subsequent orders placed for additional lines or services.

All other terms and conditions applicable to Custom BizSaver or SimpleLink Enhanced II, as appropriate, will apply.

Business customers currently subscribed to other carriers who wish to transfer their service to AT&T are not eligible for this offer.

This offer cannot be combined with other business local exchange access line nonrecurring charge waiver offers.

2. PROMOTIONAL OFFERINGS

Business Access Line "Save The Deal 2008" Promotion

A promotional period will be established from April 1, 2008, through July 29, 2009. During the promotional period eligible business customers who commit to (or renew their term contract for) at least a 1-year agreement to either AT&T Business Local Calling, Custom BizSaver, SimpleLink Enhanced II or CompleteLink 2.0 will receive: (C)

Applicable Credits:

1) For subscriptions prior to October 15, 2008:

A credit of \$36.00 per eligible access line or trunk for one year up to a maximum of \$900 per customer per year. The credit will be applied in equal amounts beginning in the 1st month and continuing through the 12th month. Customers who commit to a 2-year or longer term agreement will also receive a credit of \$36.00 per eligible access line or trunk during the second year up to a maximum of \$900. The credit during year 2 will be applied in equal amounts beginning in the 13th month and continuing through the 24th month. A customer may never receive more than \$900 maximum in credits per year.

2) For subscriptions on or after October 15, 2008:

A credit of \$36.00 per eligible primary access line or trunk, as well as a credit of \$72.00 per eligible additional access line for 12 months, up to a maximum credit of \$1,044 per year or a maximum of 15 lines per customer. The credit will be applied in equal amounts beginning in the 1st month and continuing through the 12th month. Customers who commit to a 2-year or longer term agreement will also receive a credit of \$36.00 per eligible primary access line or trunk and a \$72.00 credit per eligible additional access line during the second year up to a maximum of \$1,044. The credit during year 2 will be applied as \$3.00 per month for primary lines and \$6.00 per month for additional lines beginning in the 13th month and continuing through the 24th month. A customer may never receive more than \$1,044 maximum in credits per year.

Eligible customers are existing customers who currently have service with the Company who are not on a term plan or those that have less than 6 months remaining on their term who call in to disconnect lines and then reconsider and keep the lines. Customers must also have refused an initial offer to subscribe to either AT&T Business Local Calling, Custom BizSaver, SimpleLink Enhanced II or CompleteLink 2.0. The customer will receive the credits only on the lines they intended to disconnect. The customer must agree to associate all their lines with one of the eligible term plans to receive the credits. The promotion is only available to the customer once during the promotional period. Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection.

All other terms and conditions applicable to AT&T Business Local Calling, Custom BizSaver, SimpleLink Enhanced II or CompleteLink 2.0 will apply.

This promotion cannot be combined with any other promotional offers for network exchange access lines.

2. PROMOTIONAL OFFERINGS

CompleteLink 2.0 New Order Refuser Promotion

A promotional period will be established from May 15, 2008 through May 14, 2009. During this promotional period, eligible business customers subscribing to a new CompleteLink 2.0 agreement for a 3-year term or longer will be eligible to receive an accelerated discount as described below. These accelerated discounts are in addition to other discounts and benefits listed within CompleteLink 2.0, found in Part 4, Section 2 of this Guidebook.

Eligible customers are existing business customers who are not currently on a term plan and who initially refuse a new CompleteLink 2.0 offer.

The Service Guarantee described in *E. Termination Charges and Credit Allowances* within CompleteLink 2.0, found in Part 4, Section 2 of this Guidebook, is not applicable for customers accepting this offer.

Eligible customers who establish a CompleteLink 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink 2.0 agreement prior to its expiration date, will forego any accelerated discounts not yet received. Customers who upgrade will retain any accelerated discounts already received.

The discounts provided are considered to be accelerated discounts. Customers who terminate their CompleteLink 2.0 agreement prior to expiration of their selected term period will be liable for early termination charges as described in *E. Termination Charges and Credit Allowances* within CompleteLink 2.0, found in Part 4, Section 2 of this Guidebook. All other terms and conditions applicable to CompleteLink 2.0 will apply.

This offer may not be combined with other Company business access line, usage, and/or toll discount plans or promotions, nor with the Business Access Line "Save The Deal 2008" Promotion, with the exception of combining with other CompleteLink 2.0 offers where permitted.

2. PROMOTIONAL OFFERINGS**CompleteLink 2.0 New Order Refuser Promotion (cont'd)**Accelerated Discount Schedule

Eligible customers will receive the following accelerated discounts which are calculated as a percentage of their agreed upon MARC and which will be applied as a credit to their bill. The accelerated discounts will be applied upon subscription to CompleteLink 2.0 and yearly (for terms of 3 years or longer) according to the following schedule. Credits will be applied to customer accounts, if applicable, in the 1st, 13th, 25th, 37th, and 49th bill periods.

	1-Year Term	2-Year Term	3-Year Term	5-Year Term
Upfront Discount	N/A	N/A	5%	5%
1st Year Discount	N/A	N/A	5%	5%
2nd Year Discount	N/A	N/A	5%	5%
3rd Year Discount	N/A	N/A	N/A	5%
4th Year Discount	N/A	N/A	N/A	5%

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS**Extra Line Promotion**

A retail promotion will be established from October 15, 2008 through December 31, 2008. During the promotional period eligible business customers will receive a one-time \$50 bill credit per account for adding new additional lines to a qualifying term plan.

Eligible customers are those existing business customers who purchase new additional lines and subscribe those lines to a qualifying voice term plan. Qualifying voice term plans are Business Local Calling, SimpleLink Enhanced II, and Business Access Line Term Volume Discount (BALTV D).

Customers who are currently not on a qualifying term plan must subscribe to one during the promotional period and add new additional lines in order to receive the promotional credit for those new lines. Customers who are currently on a qualifying term plan must establish a new agreement for the qualifying term plan during the promotional period and add new additional lines in order to receive the promotional credit.

All other terms and conditions applicable to Business Local Calling, SimpleLink Enhanced II, or Business Access Line Term Volume Discount (BALTV D) will apply, as appropriate.

This offer can not be combined with either the Save The Deal or Encore Bonus promotions.

2. PROMOTIONAL OFFERINGS

Encore Bonus Promotion

A promotional period will be established from October 15, 2008 through December 31, 2008. During the promotional period eligible business customers will receive a one-time \$50 bill credit for subscribing to a qualifying term plan.

Eligible customers are existing business customers with 120 days or less remaining on their current local voice term plan who subscribe to a new qualifying local voice term plan prior to their current term expiration date. Qualifying local voice term plans are Business Local Calling, SimpleLink Enhanced II, and Business Access Line Term Volume Discount (BALTV D).

The one-time bill credit will be applied within 2 bill cycles.

All other terms and conditions applicable to Business Local Calling, SimpleLink Enhanced II, or Business Access Line Term Volume Discount (BALTV D) will apply, as appropriate.

This offer can not be combined with either the Save The Deal or Extra Line promotions.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Thank You For Renewing Promotion**

A Centrex 'Thank You for Renewing' promotion will run from December 10, 2008 through December 31, 2010. Eligible customers are: (C)

- month-to-month Centrex customers,
- renewing Centrex Term Payment Plan contract customers, or
- customers who leave another carrier to obtain service with the Company

who choose either a three, five or seven year term payment plan period.

Eligible customers will receive a one-time bill credit of \$50.00 per line, up to a maximum of \$1,500.00 per contract. (C)

The customer must have 12 months or less on an existing contract or currently be on month-to-month rates. The customer must commit to the highest line category possible given the number of Centrex lines purchased under contract. The contract must be signed and dated no later than December 31, 2010. The service must be installed by February 26, 2011. (C)
(C)

In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment, and not have any past due bills for regulated service owed to the Company.

Standard Centrex termination charges apply for partial or total discontinuance of the service prior to the expiration of the term.

This promotion is not available to customers with Centrex provided under an Individual Case Basis (ICB) offering. This promotion may be combined with the Centrex Nonrecurring Charge (NRC) promotion.

2. PROMOTIONAL OFFERINGS

Triple Feature Three for Three Package

A promotional offer will run from January 1, 2009 through December 31, 2009. This offer allows eligible business customers the option to subscribe to three vertical features, for \$3.00 per month. (C)

Eligible customers will receive the following features:

- Call Waiting
- Three Way Calling
- Repeat Dialing

Eligible customers are those business customers:

- Who are new or existing business customers who have a single location with 1-4 lines, and
- Who subscribe to at least a 12 month term agreement for AT&T Business Local Calling Assurance package.

Customers who discontinue the AT&T Business Local Calling Assurance package prior to the end of their term agreement will forfeit the benefit of this offer, and will be charged the individually tariffed rates for these features.

AT&T Business Local Calling Trio Reward Winback/Win Promotion

A retail promotional period shall be established from January 1, 2009 through December 31, 2014. (C)
During this promotional period eligible business customers who subscribe to a new AT&T Business Local Calling (BLC) agreement will receive a bill credit equal to the monthly recurring charge (MRC) for their BLC package for 1, 2, or 3 bill periods based on the length of term, as follows:

- 12 month or 12 month re-subscribe option term: MRC bill credit in month 6 of first year's term only
- 24 month term: MRC bill credit in months 12 and 24
- 36 month term: MRC bill credit in months 12, 24, and 36

Eligible customers are those business customers who have their business network access lines with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area, who establish their business network access line service with the Company, and who subscribe these lines to a new BLC 12, 24, or 36 month term plan.

Existing customers who transfer lines from a competitive local exchange carrier to an existing BLC account are not eligible. Customers who terminate their BLC plan prior to completion of the term period will forfeit all remaining bill credits that are otherwise eligible.

All other terms and conditions applicable to AT&T Business Local Calling will apply, as appropriate.

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Welcoming Rewards Win/Winback promotion**

A retail promotional period shall be extended through May 1, 2016. During this promotional period eligible business customers subscribing to new business local exchange access lines or trunks or Centrex will receive a one-time credit based on the number of new lines ordered. The first line will receive a credit of \$50.00. Lines 2 up to 20 will receive a credit of \$25.00 per line. Lines must be at the same location and only the first 20 lines will qualify. In addition, waivers will be provided for the normally applicable service ordering, line connection, and central office connection non-recurring charges (NRCs) associated with the installation of local exchange access lines or trunks or Centrex, up to 20 lines maximum per location, for the initial order only. This promotion may be combined with the Centrex Nonrecurring Charges (NRC) Waiver Promotion and the AT&T Business Local Calling Trio Reward Winback/Win Promotion. The one time credit(s) will be provided within the first two bill cycles. In addition, a waiver of the non-recurring service establishment charges normally associated with Custom Calling and Advanced Custom Calling Services ordered at the time of initial order placement will be provided for up to 20 lines. (C)

Eligible customers include those businesses that are currently with another carrier and are establishing service with the Company. Eligible customers must subscribe to new business local exchange access lines or trunks or Centrex and select one of the specified term plan offers listed below. Customers must also commit to an oral 1 year Welcoming Rewards Promotional Agreement in order to receive the benefits.

Eligible customers must subscribe separately to one of the following term plan offers in order to receive the Welcoming Rewards benefits: AT&T Business Local Calling or Centrex (with a minimum of 6 basic or electronic key lines for a 2, 3, 5, or 7 year term). All terms and conditions applicable to AT&T Business Local Calling and Centrex, as appropriate, will apply. The commitment to one of the specified term plans is in addition to the oral 1 year Welcoming Rewards Promotional Agreement commitment. Customers subscribing to AT&T Business Local Calling Option D are required to subscribe to 2 or more lines in order to be eligible for this offer.

This offer is only applicable at the time of placing the initial order and is not available for subsequent orders placed for additional lines or services.

The bill credits are discounts. If the customer disconnects their account prior to the expiration of the oral 1 year Welcoming Rewards Promotional Agreement, the customer will be liable for the early termination fees equal to the amount of the bill credit discounts already given. This charge is in addition to other charges that may be associated with a subscription to a qualifying term plan.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

\$6 for 12 Access Line Retention Offer

A retail promotional period shall be established from January 1, 2013, through March 31, 2015. (C)
Eligible residence customers are those customers who call to disconnect their access line(s) and then decide to retain the line(s). Eligible customers will receive a \$6.00 bill credit per month, per line for up to two access lines, for a maximum of 12 months.

Eligible customers may receive this offer only once during the offer period, and must keep the access line for 30 days to receive the benefit of the offer. The customer's bill will be credited \$6.00 each month, per line, that the access line(s) are retained. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease. This offer may not be combined with any other AT&T residence retention offers that provides a monthly discount. AT&T employees are not eligible for this offer.

Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Business Feature Promotion

A promotional period will be established from January 4, 2010 through December 31, 2010. During this period eligible business customers will receive a 50% discount per month on up to (9) vertical features^{/1/} per line. (C)
(C)

Eligible customers are those business customers who are subscribed to the Business Local Calling Assurance package. Eligible customers will receive 50% off of the standard tariff/guidebook rate for up to (9) of the following services per line^{/1/}: Busy Line Transfer, Alternate Answering, Three-Way Calling, Speed Calling 8, Speed Calling 30, Call Waiting, Call Screening, Automatic Callback, Repeat Dialing, and Multi Ring Service. A waiver of applicable installation charges associated with adding these features will also be provided. (C)
(C)

Customers will receive these discounted rates as long as they remain subscribed to Business Local Calling Assurance. Customers must be subscribed to a term agreement for Business Local Calling Assurance. When the Business Local Calling Assurance term agreement is no longer valid, these discounted rates will no longer apply.

There is no termination fee associated with this Feature Promotion. Termination fees may apply to Business Local Calling Assurance, as required, if the Business Local Calling Assurance term agreement is terminated early. This Feature Promotion cannot be combined with any other promotions or packages.

/1/ Effective October 31, 2017, Privacy Manager is withdrawn.

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

\$10 AutoPay Incentive

The \$10 AutoPay Incentive for residence will be extended through June 30, 2016. (C)
During this period residential customers who receive an incentive offer either online or via email and currently use a one-time payment method and sign up for the automatic payment feature, AutoPay, will be eligible to receive a \$10 benefit in the form of a reward card. The customer must remain on AutoPay for 90 days in order to receive the reward card. Eligible customers are residential customers not currently registered for AutoPay.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

Standardized CompleteLink 2.0 Save Promotion

A promotional period will be established from July 6, 2010 through October 9, 2012. During this promotional period eligible business customers subscribing to a new CompleteLink 2.0 agreement for a 2-year term or longer will be eligible to receive an upfront accelerated discount as described below. These accelerated discounts are in addition to other discounts and benefits listed within CompleteLink 2.0 as found in Part 4, Section 2 of this Guidebook. (C)

Eligible customers are Save customers, i.e. existing business customers who have received a competitive offer and are considering switching their business local exchange access service to another carrier (proof of competitive offer may be required).

The discounts provided are considered to be accelerated discounts. Customers who terminate their CompleteLink 2.0 agreement prior to expiration of their selected term period will be liable for early termination charges as described in Part 4, Section 2, Paragraph 6.E.1. – Early Termination Charges, of this Guidebook. All other terms and conditions applicable to CompleteLink 2.0 will apply.

This offer may not be combined with other Company business access line, usage, and/or toll discount plans or promotions, with the exception of other CompleteLink 2.0 offers where permitted.

Eligible customers will receive the following accelerated discounts which are calculated as a percentage of their agreed upon MARC and which will be applied as a credit to their bill. The accelerated discount will be applied within 2 bill periods following subscription to CompleteLink 2.0 according to the following schedule.

Discount Schedule

	<u>1-Year Term</u>	<u>2-Year Term</u>	<u>3-Year Term</u>	<u>5-Year Term</u>
Upfront Discount	N/A	15%	25%	35%

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)

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2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**Complete Choice Basic Promotion**

This promotional offer will be available to eligible residential customers beginning March 1, 2011 through June 30, 2011. This offer allows eligible residential customers who purchase Complete Choice Basic to receive an \$8.05 bill credit for 12 months.

Eligible customers are those residential customers who have at least one local exchange access line or a substitute service (e.g. a wireless line or VoIP service) with a provider other than AT&T at a service location where AT&T provides local exchange access service as an incumbent local exchange carrier.

Eligible customers must request the qualifying service in the same name at the same address as the existing service, unless they are planning an imminent move – within 30 (thirty) days of responding to the offer – from one address in an AT&T incumbent local exchange area to another address in an AT&T incumbent local exchange area.

An initial credit of \$32.20, for the first four months of service, will be applied on the fourth billing cycle. The customer is required to maintain the required service for at least 90 days in order to receive the credit. No credit will be given if the customer disconnects prior to the 4th billing cycle.

Customers will also receive an \$8.05 credit per month for months 5-12.

This offer may not be combined with other local service offers that provide a monthly recurring discount.

This offer is not available to customers who are switching service between AT&T affiliated companies.

\$5 Residence Access Line Retention Promotion

Eligible residence customers who call to disconnect their access line(s) and decide to retain the line(s) between the offer period of August 8, 2008 through March 9, 2009, will receive a \$5.00 bill credit per line for up to two access lines, for as long as they retain the line(s) and Caller ID.

Effective March 10, 2009 through October 31, 2010, eligible residence customers who call to disconnect their access line(s) and decide to retain the line(s) will receive a \$5.00 bill credit for a maximum of 24 months, provided the access lines are retained.

Eligible customers are those residence customers who call to disconnect up to two access line(s), and then decide to retain the line(s) and have, or newly purchase, Caller ID per line when they call to disconnect. The nonrecurring charges associated with adding Caller ID will also be waived.

Eligible customers may only receive this offer once during the offer period. Customers must keep the required services for 30 days to receive the benefit of this offer. This offer may not be combined with other AT&T Ohio residence retention offers that provides a monthly discount. Customer bills will be credited \$5.00 each month per line that the access line(s) and Caller ID are retained, up to 24 months. If the customer disconnects the line(s) or Caller ID the remaining benefits will cease. If the customer moves from their current location the remaining benefits will cease.

This offer is not available to subscribers of Complete Choice Basic or Complete Choice Enhanced.

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont'd)**CompleteLink 2.0 Renewal Promotion**

A promotional period will be established from October 10, 2012, through August 31, 2013. (C)
During this promotional period eligible business customers subscribing to a new CompleteLink 2.0 agreement for a 2-year or 3-year term will be eligible to receive a monthly lump sum credit of \$7.00 per line based on the number of lines subscribed to this new agreement.

Eligible customers are those existing business customers who had established a CompleteLink 2.0 agreement prior to October 1, 2009, and have Billing Telephone Numbers (BTNs) with local exchange access lines receiving pre October 2009 rates, and who now wish to sign a new CompleteLink 2.0 agreement. All lines under these BTN's are eligible for this offer.

Under this promotion the CompleteLink 2.0 BTN limit is 16,000 per contract. Eligible customers will also receive local usage rates provided under CompleteLink 2.0 for "Save" customers.

There is a maximum of only one CompleteLink 2.0 standard agreement (available to all eligible business customers), one save agreement, and one win/winback agreement at any given time, for customers subscribing under this offer. The subscription to the CompleteLink 2.0 Renewal Promotion will be considered a separate agreement and only available for locations in AT&T Midwest and AT&T California. This limitation applies for each business customer across all states where an AT&T ILEC provides local exchange service and where the CompleteLink 2.0 plan is also available.

This offer may not be combined with other AT&T business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink 2.0 offers where permitted. All other terms and conditions applicable to CompleteLink 2.0, as appropriate, will apply.