

1. TEMPORARY SUSPENSION OF A PORTION OF SERVICE

- A. At the request of a customer and where equipment arrangements permit, a portion of a service, as set forth below, will be suspended temporarily without termination of contract.
1. Temporary suspension of a portion of a service is available in connection with dormitory stations of a Centrex system and dormitory individual lines for a period not to exceed four months.

Suspension of Service, except for dormitory Service station lines, is not offered for Centrex Systems.
 2. Temporary suspension is available in connection with the following items of equipment for a period not to exceed nine months:

Attendant positions of Centrex and Exhibition Hall Services.

Note: At least one attendant position of a system shall be retained in service during a period of temporary suspension.
- B. A portion of a service may be suspended temporarily prior to the expiration of the initial contract period. When service is so suspended, such contract period shall not be extended by the length of the period of suspension.
- C. Neither inward service nor outward service shall be provided during the period of suspension on the portion of a service suspended.
- D. Temporary suspension of a portion of a service and its restoral are subject to the receipt of the customer's request in sufficient time to permit the Company to effect the necessary arrangements.
- E. The Company reserves the right to refuse temporary suspension of service in the case of a customer whose account is delinquent.
- F. Rates and Charges
1. The applicable monthly rate per temporarily suspended dormitory station or dormitory individual line is the amount specified in 2. following.
 2. The monthly rate for temporarily suspended items is fifty percent of the monthly rate specified for such items in the appropriate sections of this Guidebook.
 3. An additional charge based on expense incurred by the Company applies to rearrangements of equipment required in connection with temporary suspension of a portion of equipment.

1. TEMPORARY SUSPENSION OF A PORTION OF SERVICE (cont'd)

F. Rates and Charges (cont'd)

- 4. In the event a portion of a service which is subject to an initial contract period of one month is temporarily suspended prior to the expiration of that one month period and subsequently discontinued, a minimum charge of one month's rate for the item involved will apply in addition to the charges for the period of suspension.
- 5. A minimum charge of one month's rate for the provision of each item of equipment is applicable to each item of equipment between periods of suspension.

2. TEMPORARY SUSPENSION OF RESIDENCE SERVICE

- A. At the request of a customer and where equipment arrangements permit, temporary suspension of any grade of residence service will be provided for a period not to exceed nine months. Calling persons will be informed that the service is temporarily suspended at the request of the customer.
- B. Temporary suspension of service is provided for a customer's entire residence service, not for a portion thereof.
- C. Neither inward service nor outward service shall be provided during the period of suspension on the service suspended.
- D. Temporary suspension is not applicable to listings. (C)
- E. Temporary suspension of service and its restoral are subject to the receipt of the customer's request in sufficient time to permit the Company to effect the necessary arrangements.
- F. The Company reserves the right to refuse temporary suspension of service in the case of a customer whose account is delinquent.

G. Rates

- | | <u>Monthly Rate</u> | <u>USOC</u> |
|---|---------------------|-------------|
| 1. Temporary suspension of residence service, each period of suspension. | \$5.10 | SUS |
| 2. A monthly recurring rate equal to 50% of the end-user access line charge, as specified in Part 4, Section 2 of this Guidebook or P.U.C.O. Tariff No. 20, will also apply. | | |
| 3. If a customer has an additional listing, the charge for that additional listing will continue during the suspension period. | | |
| 4. If the customer has either Private Listing Service or Semi-Private Listing Service, the charges for these services will continue during the period of suspension. | | |
| 5. A minimum of one month's rates for the entire residence service will apply between periods of suspension. | | |
| 6. Service may be suspended temporarily prior to the expiration of the initial contract period. When service is so suspended, such contract period shall not be extended by the length of the period of suspension. However when service is suspended prior to the expiration of a one month initial contract period and subsequently discontinued, a minimum charge of one month's tariff rates for the entire service will apply in addition to the charges for the period of suspension. | | |