
C2-A. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE UTILITY (Cont'd)

2.1.4 PROVISION OF SERVICES

The Utility, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Utility's telephone exchange services, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.

The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services.

The Company may grandfather or discontinue Company services in certain geographic areas as shown in the "discontinued/grandfathered services by Wire Center" link below at its discretion, subject to any applicable regulatory approvals. For geographic areas that are identified, services will no longer be available for purchase by new or existing customers. In addition, requests to move, add or change existing service will not be accepted in the geographic areas that have been grandfathered, with the exception that existing customers may cancel features on their existing service. (N)

For discontinued/grandfathered services by Wire Center: https://cpr.att.com/pdf/dsa/zero_demand_tracker.pdf

For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

(N)

2.1.5 INSTALLATION AND TERMINATION OF SERVICES

The Access Services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Utility's outside distribution network facilities at a suitable location inside a customer-designated premises and (B) will be installed by the Utility to such maximum Point of Termination.

Access Service has only one point of termination per customer premises. Any additional termination beyond such Point of Termination is the sole responsibility of the customer. The Point of Termination is an inherent part of Switched and Special Access Services, therefore, the preceding does not preclude the customer's ability to have the Point of Termination moved as set forth in C6.7.7 and C7.2.4 following for Switched and Special Access Services, respectively.

2.1.6 MAINTENANCE OF SERVICES

The services provided under this tariff shall be maintained by the Utility. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Utility other than by connection or disconnection to any interface means used except with the written consent of the Utility.

(L1) Material previously appearing on this Page now appears on Page 3.

(L2) Material now appearing on this Page previously appeared on Page 5.