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## C2-A. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)
2.4.4 CREDIT ALLOWANCE FOR SERVICE INTERRUPTIONS
(Cont'd)

D. USE OF AN ALTERNATIVE SERVICE PROVIDED BY THE UTILITY

Should the customer elect to use an alternative service provided by the Utility during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

E. TEMPORARY SURRENDER OF A SERVICE

In certain instances, the customer may be requested by the Utility to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

## 2.4.5 COST ASSESSMENT CHARGE

A Cost Assessment Charge is assessed on a percentage basis against all billed revenue for business Customers subscribing to the transport services listed below. The CAC is established to recover property taxes from business Customers. This charge is not a tax or fee that the government requires AT&T to collect from Customers. The CAC will not apply to Federal, State or Local Government Accounts, or to any accounts identified in the billing systems of the Utility as being exempt from application of the Federal Universal Service Fund (FUSF).

DescriptionMonthly RateCost Assessment Charge (CAC)3.20%Transport services3.20%- AT&T Dedicated Ethernet Service