

AT&T NEVADA GUIDEBOOK

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

First Revised Sheet 1

4.2 EXCHANGE LINES AND USAGE

4.2.2 LOCAL EXCHANGE SERVICE

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, Business and Residence Local Exchange Services and usage described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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A. LOCAL EXCHANGE SERVICE (GENERAL)

1. DESCRIPTION

Local Exchange Service provides access to the exchange system of the Company and consists of a termination of the subscriber's premises connected to a line to the central office serving the area in which the subscriber is located. Connection at the central office to switching equipment permits communication with other telephone users.

Tariffs located in Part 4, Section 2 of this Guidebook set forth the availability of, and rates for, the types and grades of local exchange service.

2. REGULATIONS

The Reno Exchange consists of the following wire centers: RENONV02, RENONV12, RENONV13, RENONV14, RENONV15, SNVYNV11, SPRKNV11, SPRKNV12, STEDNV11, LCWDNV11, WASONV11 and VERDNV11.

The Company's Parts 1, 2, 3, 4 and 8 are incorporated by reference as applicable to the provisioning of the services herein.

Federal Communications Commission (FCC) regulations, rates, and charges are applicable as specified in Tariff FCC No. 1 to the services herein.

4.5 OTHER EXCHANGE ACCESS SERVICES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, Business and Residence Exchange Access Services and usage described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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4.5 MILEAGE CHARGES

4.5.1 EXTENSION LINES

A. APPLICABILITY

1. Applicable to off-premises mileage rates within all exchanges and between contiguous exchanges.

B. REGULATIONS

1. Mileage rates and local loop rates apply to Company or customer-provided extension station lines, PBX station lines, order receiving equipment station lines and key equipment station lines located within the exchange areas between contiguous exchange areas and off the customer's premises on which the primary service is located, in addition to the other rates applicable to the service involved.
2. When any line under Rate C.2. or C.4. below involves more than two terminals, the number of quarter miles will be computed separately for each leg (this distance between a pair of terminals), fractional quarter miles being considered as whole quarter miles. The number of legs on which the total charge is based will be one less than the number of terminals but must include all terminals involved.

The total mileage to which the mileage rates apply is the combination of leg mileages as computed above in whole quarter miles which results in the lower monthly charge to the customer.

No mileage charge applies to an extension station line from an off-premises extension or PBX station line located on the same premises as that off-premises extension or PBX station line.

3. In this Guidebook, terminals mean the stations or station and telephone answering equipments, switchboard, or Horizon common equipment between which the off-premises line is connected. When the contiguous exchange is served by another company, the nearest point on the common boundary, measured from the off-premises service to the boundary, is considered as a terminal.

6.1 CENTRAL OFFICE SERVICES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, Direct Inward Dialing (DID) Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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6.1.1 PRIVATE BRANCH EXCHANGE TRUNKS

6.1.1.1 DIRECT-IN-DIALING TO PBX SYSTEMS

A. REGULATIONS

1. DID service permits calls incoming to a PBX or other type customer-provided equipment from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly serves the area in which the customer is located or from the foreign central office equipped to provide DID service subject to the appropriate intra/interexchange rates.
2. Rates are in addition to the rates shown elsewhere in the Guidebook for the services with which this offering is associated (e.g. trunk-line rate).
3. The service includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment or other equipment used for number identification purposes.
4. The service must be provided on all lines in a trunk group arranged for inward service. Each trunk group shall be considered a separate service.
5. Operational characteristics of interface signals between the Company provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards.
6. One primary listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Part 12, Section 1 of this Guidebook.
7. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant intercept or recorded announcement service.
8. DID numbers in groups of 20, 60 or 100 may be reserved for future use at rates specified herein. The Company does not guarantee to provide reserved numbers arranged in a consecutive manner. The Company will be responsible for interception and administration of these numbers.
9. The removal of one or more numbers from a DID number block is offered, subject to the availability of facilities, at the charge specified in 6.1.1.1.B.1.c, following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers.

6.9 OTHER CENTRAL OFFICE SERVICES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Telephone Answering Services, Call Managements Systems, Non-emergency 311 Service and Premium Exchange Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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6.9.1 TELEPHONE ANSWERING SERVICE

A. DESCRIPTION

- (1) Telephone answering service consists of telephone answering facilities and services furnished according to the provisions of this guidebook to customers engaged in the telephone answering service business and to other subscribers to telephone service who desire service arrangements whereby their incoming calls may be answered by a subscriber engaged in the telephone answering service business.
- (2) A customer will be considered to be engaged in the telephone answering service business where 10 or more off-premises extension station line services of one or more different subscribers are terminated in one or more adjoining rooms on customer's premises. The customer will be required to subscribe to telephone answering service and equipment under the terms of this Guidebook, and all different subscriber lines will be terminated on this equipment.

7.1 CUSTOM CALLING FEATURES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Custom Calling Features and Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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7.1.1 Custom Calling Services

A. SERVICE DESCRIPTION

Custom Calling Service is a central office based service which consists of a variety of optional network services that enhance customer lines.

B. REGULATIONS

1. Custom Calling Services will be furnished to individual line residence and business customers and Private Branch Exchange (PBX) customers where technically feasible.
2. Custom Calling Services are not available to end users with the following types of service:
 - Multi-party lines
 - Public and semi-public coin or coinless payphones
 - Customer Owned Public Telephone Service (COPTS)
 - Customer Provided Inmate Calling Service (CPICS)
 - Direct connections
 - 800 service^{/1/}
 - 900 service
 - Private line service
 - Outward WATS service^{/1/}
 - Direct Inward Dial (DID) trunks
3. Normal transmission is not guaranteed on any forwarded call or three-way call. The quality of calls which are forwarded on three-way calling may vary depending on the distance and the routing necessary to complete each call.
4. The customer who subscribes to call forwarding is responsible for the payment of applicable charges for each completed call between customer's call forwarding equipped station and the station to which the call is forwarded. This charge, exchange message or dial station toll, applies to all forwarded calls answered at the station to which the calls are forwarded.
5. Charges between the originating station and the call forwarding equipped station are applicable in accordance with regularly filed tariffs, guidebook, exchange message, dial station, operator station or person toll.
6. Private Branch Exchange (PBX) trunk line service (except DID) is limited to receiving all individual Call Forwarding features, customer Changeable Speed Calling and Two Feature package - Busy and Delayed Call Forwarding.

/1/ Effective December 31, 2021, WATS and 800 Service are withdrawn for residential customers.

7.2 ADVANCED CUSTOM CALLING FEATURES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Advanced Custom Calling Features and Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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7.2.1. CUSTOM CALLING 2000

A. DESCRIPTION

CUSTOM CALLING 2000 is an optional service arrangement of call management and call screening feature which depends on the capability of the network to forward a calling number and name between the originating and the terminating central offices. Interoffice feature capability utilizes Common Channel Signaling/Signaling System 7 (CCS/SS7) technology. These features are furnished to individual line business and residence customers within the exchange area of all exchanges served by central offices where SS7 facilities and operating conditions permit.

B. REGULATIONS

1. CALL MANAGEMENT FEATURES

Call Management Features are as follows:

- Caller ID
- Call Trace
- Call Return
- Repeat Dialing
- Call Waiting ID

a. Caller ID

Caller ID (USOC: CNM) permits the subscriber to view an incoming calling party's telephone number and name before answering. The name will be displayed as it appears in the Company's billing records. After the first ringing cycle, the subscriber will receive the telephone number and name of the calling party as well as the current date and time. If the calling party has chosen to designate the telephone as private (see B.2. Privacy Features) or has originated the call outside a compatible SS7 serving area, the calling number and name will not be displayed. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.

The Caller ID feature requires a telephone set or adjunct device capable of recognizing and displaying the Caller ID signal transmitted from the Central Office.

Except for willful misconduct or gross negligence of the company, each customer releases, indemnifies and holds harmless the Company, its employees and agents, from any and all loss, claims, demands suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer, or by any other party or person, for any business loss, personal injury to or death of any persons, or for any loss, damage, or destruction of any property whether owned by the customer or others, arising out of the use of Caller ID service.

7.3 COMPLEMENTARY NETWORK SERVICES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Complementary Network Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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7.3.1. ENHANCED SERVICE PROVIDER SERVICES

7.3.1.1. BASIC SERVICE ELEMENTS

A. DESCRIPTION

Basic Service Elements (BSEs) are new services for Enhanced Service Providers (ESPs). The company has developed network capabilities and provides them to the ESP, the company's customer, who will use these capabilities to provide their own offerings. Certain BSEs have the option for the ESP to order and be billed for the services on behalf of its customer, the ESP end user.

1. Basic Service Elements

Call Forwarding Busy Line – Billed to Enhanced Service Provider

This product provides the ESP the ability to order and be billed for Call Forwarding Busy. As the customer of the service, the ESP will be able to take an order from its end user for this service and place that order with the company on its end user's behalf. The ESP will be responsible for the payment of all provisioning and monthly recurring BSE charges associated with this service to its end user. Call Forwarding Busy Line provides the ability for the ESP to have its end user's incoming calls (to their home or business) redirected to the pre-selected ESP's number. This would happen only when the incoming call encountered an ESP end user station that is busy.

Call Forwarding Don't Answer – Billed to Enhanced Service Provider

This product provides the ESP the ability to order and be billed for Call Forwarding Don't Answer. As the customer of the service, the ESP will take an order from its end user and place that order with the company on the customer's behalf. The ESP will be responsible for the payment of all provisioning and monthly recurring BSE charges associated with this service. Call Forwarding Don't Answer provides the ability for the ESP to have its customer's incoming calls (to their home or business) redirected to the pre-selected ESP numbers. This would happen only when the incoming call encountered an end user station that did not answer after a specific number of rings (which must be specified upon ordering).

7.5 OTHER CENTRAL OFFICE OPTIONAL FEATURES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, Direct Connect and Complete Choice® Enhanced described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)

7.5.1 DIRECT CONNECT^{/1/}

A. DESCRIPTION

Direct Connect service is a feature that provides the capability for an individual flat rate line, either business or residence, to dial directly and automatically to a predetermined number when the line is accessed. No other outgoing calls can be made on a line equipped for Direct Connect. Dial tone is not provided. Incoming calls may be completed as usual.

B. REGULATIONS

1. Direct Connect is offered to flat rate service customers where facilities and operating conditions permit.
2. Any change to the predetermined number to which the direct connect calls are routed must be made with a service order. Appropriate charges apply.
3. The subscriber to Direct Connect service is responsible for the payment of any charges that apply for each completed call between the direct connect station and the receiving station.

The subscriber to Direct Connect service is also responsible for the payment of charges that apply for collect or third number billing calls accepted at the direct connect stations.

C. RATES AND CHARGES

The rates and charges following are for Direct Connect service only. Installation charge does not apply when Direct Connect is installed concurrently on the same line to which a service connection, move or change charge applies.

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
each line	\$40.00	\$468.00	DCNNV

/1/ Direct Connect is grandfathered for residential customers effective November 1, 2012.

8.2 MISCELLANEOUS SERVICE OFFERINGS

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Call Restriction Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)

8.2.1 TOLL RESTRICTION

8.2.1.1 TOLL DIVERSION

A. DESCRIPTION

1. The Central Offices equipment will prevent dialing of certain telephone prefixes or codes and permit direct dialing of other telephone prefixes and codes as designated by the customer, within the limitation of the equipment.

B. REGULATIONS

- (1) Exchange and Toll Message Diverting Equipment is offered within the Base Rate Area or Special Rate Area of all Common Battery Exchanges.
- (2) The equipment listed under Rates and Charges C. will be furnished with PBX trunk lines of Dial PBX systems, arranged for direct dialing of outgoing calls only.
- (3) All trunks of a PBX system arranged to divert or not divert calls to the same telephone prefixes or codes will comprise a group of trunks, and the rates shown in this Guidebook apply.
- (4) A diverting arrangement established by customer request may be affected by subsequent changes in telephone prefixes or codes initiated by the Company. Rearrangements in the diverting equipment created by changes in telephone prefixes or codes will be made by the Company at the request of the customer without charge.
- (5) All other changes in the diverting equipment arrangements made by the customer will be subject to the installation charge shown in Rates and Charges C.
- (6) Access code diverting service is provided for trunks of a dial PBX system which is arranged for the direct dialing of outgoing calls in exchanges where the origination of toll calls is accessed by dialing "0" or "1".*

8.3 EMERGENCY/GROUP ALERTING SERVICES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Emergency/Group Alerting Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)

8.3.1 EMERGENCY REPORTING SERVICE

8.3.1.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A. GENERAL

1. Description

- a. Universal emergency reporting service, 911 is a service, where by people in need of assistance may, by dialing 911 from within the serving area, gain access to a customer designated and operated Public Safety Answering Point (PSAP) to report an emergency situation.
- b. Universal emergency reporting service features and network arrangements will be based upon the operating limitations of the Company's facilities and equipment.
- c. Universal emergency reporting service is furnished to political subdivisions and municipal corporations of the State of Nevada. The political subdivision or municipal corporation placing an order for 911 emergency service is the customer of the Company.
- d. Two types of 911 service are offered, Basic 911 (B911) and Enhanced 911 Service (E911). Enhanced 911 Service may be provided through a control office (tandem) or as a stand-alone arrangement. Selection of the appropriate service will be made by the Company and the customer and will be based on an analysis of customer needs at each location and the availability of facilities in each area.

2. Regulations

- a. Upon application by one or more political subdivisions acting as a single agency, or their certified agent, the Company will open the universal emergency number, 911, for use by the general public in reporting of emergencies to a Public Safety Answering Point (PSAP).
- b. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to these calls on the customer's premises.
- c. The Company shall engineer the initial installation of a 911 reporting system to meet the customer's requested communications requirements. The engineering design will be based on type and amount of lines required, other information furnished by the customer, and engineering data used by the Company.
- d. Basic and Enhanced 911 Emergency Services are limited to the use of the 3-digit number 911 as the universal emergency telephone number. Only one 911 service will be provided within the political subdivision or municipal corporation locality.
- e. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in the Guidebook.

8.5 SPECIAL GOVERNMENTAL SERVICES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, Nevada Test Site Toll Area described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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8.5.1 NEVADA TEST SITE TOLL AREA

This Guidebook contains rates and conditions applicable to services and facilities at the Nevada Test Site.

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SYMBOLS

- (C) To signify changed listing, rule or condition which may affect rates or charges
- (D) To signify discontinued material, including listing, rate, rule or condition
- (I) To signify increase
- (L) To signify material relocated from or to another part of Guidebook with no change in text, rate, rule or condition
- (N) To signify new material including listing, rate, rule or condition
- (R) To signify reduction
- (T) To signify change in wording of text but not change in rate, rule or condition

8.8 MISCELLANEOUS SERVICE OFFERINGS

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Miscellaneous Service Offerings described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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8.8.1 TIE LINE SERVICE

A. REGULATIONS

- (1) This service applies to Tie Line Service furnished between Utility and/or Customer-Provided Private Branch Exchange (PBX) or CENTREX Systems.
- (2) The service is offered within the Exchange Area of all Exchanges.
- (3) Tie Lines, except those to auxiliary and subsidiary PBX systems, may be equipped to prevent connections with Central Office lines and with stations outside of the premises where switchboards are located.
- (4) In this schedule "terminals" mean the systems between which the tie line is connected.
- (5) In accordance with the Federal Communications Commission Order in CC Docket 79-143 amending Part 68 of the Commission's Rules and Regulations, the direct connection of terminal equipment and multiline terminating systems to certain Category III private line services is permitted. The following is required in addition to rates in this Guidebook, at no increase in rate:
- (6) a. Signaling Arrangement (except for continuous property)
 - b. For Tie Line operation channels used with PBX to PBX, PBX to CENTREX or similar multiline terminating systems arranged with an Ear and Mouth (E & M) type signaling interface. (USOC-SLM)

B. RATES AND CHARGES

	Monthly Rate	USOC
- Each Tie Line between PBX or Intercommunicating Systems on Different Premises, Different Central Office, Each Loop (2 required)	\$21.00	1LTDP
- Each Tie Line between PBX or Intercommunicating Systems on Different Premises, Same Central Office, Each Local Loop (2 required)	21.00	1LTBP

8.10 TRAVEL AND TRANSPORTATION INFORMATION SERVICES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Travel and Transportation Information Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)

8.10.1 AT&T 211

A. DESCRIPTION

AT&T 211 is a service that allows local exchange end users to reach the 211 provider (Customer) by dialing an abbreviated telephone number, two-one-one (2-1-1).

211 is an intelligent routing service that determines the central office serving the calling party, converts the 211 dialed digits to a Customer-designated Routing Telephone Number (RTN) and routes the call over the public switched network to the RTN.

211 is an optional service that may be purchased only by information and referral providers as ordered in the FCC's Third Report and Order in CC Docket No. 92-105 (Released July 21, 2001) and as approved by the appropriate state authority. 211 is offered subject to the availability of facilities and where capacity exists.

B. LIABILITY

The approved Information and Referral Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service, routing of calls or network configuration.

The Approved Information and Referral Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes. The Approved Information and Referral Service Provider has sole responsibility for obtaining necessary authority as the Approved Information and Referral Service Provider if disputes arise.

The Company is not liable for losses or damage caused by the negligence of the Approved Information and Referral Service Provider. The Company does not select or approve the Information and Referral Service Provider.

9.1 MESSAGE TELECOMMUNICATION SERVICE

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Message Telecommunication Services described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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9.1.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

A. DESCRIPTION

1. Message Toll Telephone Service

A toll telephone message is a completed call or telephonic communication between two exchanges stations located in different local services areas, between toll stations, or between a toll station and an exchange station to which rates are applicable in accordance with the provisions of the toll pricing schedules or Operator Assisted Service Offerings by the Company.

2. Message Toll Mobile Telephone Service

Message Toll Mobile Telephone Service is a communication service through a mobile telephone service base station between a mobile unit and a wire telephone located outside the mobile service area associated with such base station, or between two mobile units service through different base stations.

Message Toll Mobile Telephone Service also includes service through a mobile telephone service base station between a wire telephone locate outside the mobile service area and a fixed station, located within the normal range of the base station, which is authorized by the Federal Communications Commission to communicate through that base station, or between two such fixed stations served through different base stations.

In the application of rates, prices and conditions, fixed stations, as described above are considered as mobile units.

B. REGULATIONS

1. The toll service charges specified in this Guidebook are in payment for specific services furnished between the calling and the called telephones.
2. Toll service is classified as either Dial Station Service or Operator Assisted Service. The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage identified in this Guidebook shall be subject to the provisions of this Company's Message Telecommunication Service offerings in this Guidebook.

9.3 MESSAGE TOLL SERVICES

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, The Bonanza Plan for business customers described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted. (N)

9.3.2 OPTIONAL DISCOUNT TOLL CALLING PLANS

A. DESCRIPTION

Optional Discount Toll Calling Plans are furnished as an adjunct to existing toll service and provide for discounted customer dialed toll calling to any intraLATA location. The following Optional Discount Toll Calling Plans are identified below:

The Bonanza Plan – Business

The Bonanza Plan is an optional intrastate, intraLATA discounted long distance service available to business customers. The Bonanza Plan discounts are given on a threshold basis once a certain level of toll charges have been incurred. See rates and charges for tiered discounts. Term discounts also apply to business accounts who contract for a 1-3 year service contract for discounted long distance. See the Rates and Charges section for applicable discounts and terms.

B. REGULATIONS

1. Provisions of the Optional Discount Toll Calling Plans apply to users of long distance direct dialed toll service.
2. Discounts will apply on an account level only.
3. Conference, toll station, Express Call Completion or any call requiring operator handling will be billed the appropriate operator surcharge as defined in the applicable guidebooks.
4. Optional Discount Toll Calling Plans will carry no recurring or nonrecurring charge. However, customers must sign up for the plans via a service order.
5. The Bonanza Plan will not affect customers of Dial One Metro optional calling plan identified in Part 20, Section 9 of this Guidebook. Business Customers can subscribe to both Dial One Metro Plan and the Bonanza Plan described in this Guidebook.
6. Term discounts apply to business customers on a contractual basis. Term discounts will be applied after the Bonanza discount is given.

EXCHANGE LINES AND USAGE - PRIVATE BRANCH EXCHANGE TRUNKS***Service Availability***

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective February 23, 2026, Private Branch Exchange Trunks described in Part 4, Section 2 of this Guidebook are no longer available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued.

BUSINESS AND RESIDENCE LOCAL EXCHANGE SERVICES AND USAGE***Service Availability***

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, Business and Residence Local Exchange Services and usage described in Part 4, Sections 2 and 5 of this Guidebook will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

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DIRECT INWARD DIALING (DID) SERVICES, TELEPHONE ANSWERING SERVICES, CALL MANAGERMENTS SYSTEMS, NON-EMERGENCY 311 SERVICE AND PREMIUM EXCHANGE SERVICES

(N)

Service Availability

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Telephone Answering Services, Call Managements Systems, Non-emergency 311 Service and Premium Exchange Services described in Part 6, Sections 1 and 9 of this Guidebook will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

REMOTE CALL FORWARDING***Service Availability***

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1 A.5., effective February 23, 2026, Remote Call Forwarding for business described in Part 7, Section 4 of this Guidebook is no longer available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued.

CUSTOM CALLING FEATURES, ADVANCED CUSTOM CALLING FEATURES, COMPLEMENTARY NETWORK SERVICES, DIRECT CONNECT AND COMPLETE CHOICE® ENHANCED

(N)

Service Availability

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Custom Calling Features and Services, Advanced Custom Calling Features and Services, Complementary Network Services, Direct Connect and Complete Choice® Enhanced described in Part 7, Sections 1, 2, 3, and 5 of this Guidebook will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

CALL RESTRICTION SERVICE, EMERGENCY/GROUP ALERTING SERVICES, NEVADA TEST SITE TOLL AREA, OTHER MISCELLANEOUS SERVICE OFFERINGS, AND TRAVEL AND TRANSPORTATION INFORMATION SERVICES

(N)

Service Availability

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Call Restriction Services, Emergency/Group Alerting Services, Nevada Test Site Toll Area, Other Miscellaneous Service Offerings, and Travel and Transportation Information Services described in Part 8, Sections 2, 3, 5, 8, and 10 of this Guidebook will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)

Message Telecommunication Services and Message Toll Services Optional Calling Plans

(N)

Service Availability

Except as otherwise indicated for Wire Centers in Part 2, Section 2.2.2.1, A.5., effective August 14, 2026, all Message Telecommunication Services and The Bonanza Plan described in Part 9, Sections 1 and 3 of this Guidebook will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

(N)