

**AT&T NEVADA GUIDEBOOK**

PART 5 - Centrex / Plexar Services  
SECTION 1 - Centrex Service (CS)

Second Revised Sheet 1

5.1. CENTREX SERVICE (CS)

5.1.1 DIGITAL CENTREX SERVICE

A. DESCRIPTION

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 30, 2024, the Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

(N)

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Digital Centrex Service (DCS) is a flat rate business service with regulations, features, descriptions, and rates and charges described in this section. DCS is a central office based Touch-Tone service provided from suitably equipped digital central office facilities and where operating conditions permit.

B. REGULATIONS

1. The Company reserves the right to approve any service request.
2. Some standard and optional features may not be available in any given location, depending on the central office technology being deployed.
3. A customer's primary location must be served by a digital central office to be under the jurisdiction of this service offering. Those DCS customers whose primary location is digitally served and who also have Centrex systems in other non-digital central offices of the Company may utilize the DCS service offering for all of their Centrex services.
4. This section applies to the Digital Centrex Service general offering only. DCS is considered to be a system offering. No equivalent DCS rate element from this section may be utilized for other guidebook, tariffed or contracted exchange services with the following exception: other Centrex or DCS contractual agreements may utilize the rate elements herein described only for features and functions not available in their service agreements with the Company if available.
5. All telephones, consoles, or any terminal devices residing on the customer's premise shall be provided by the customer.
6. Any tie line, mileage, wiring or other system or station feature or functionality that may be required for DCS Service that is not specified in this section may be acquired pursuant to other Centrex service offerings, existing Guidebook provisions or F.C.C. tariffs, or in the absence of appropriate pricing jurisdiction, by contractual agreement (if offered).

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5.1.1 DIGITAL CENTREX SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

7. The customer primary location shall be the customer's service address, unless otherwise requested by the customer and approved by the Company.

8. DCS Rate Stability

This DCS offering permits customers, in specific rate bands, with protection against Company-initiated rate increases for a set period of time. Time period options range from two to seven<sup>/1/</sup> years, unless modified by the Company. Rate stability includes only those rate elements listed in this section with the exception of System Establishment Charges (I.H.1), and non-recurring charges (I.H.5 and 6). All other rate elements are not rate stabilized and are subject to rate changes.

- a. The rate stability DCS customer assumes the obligation for billing for 75% of the DCS lines in service at the time of subscription for the length of the term. The line rate for all lines below the 75% requirement shall be comprised of the End User Common Line charge, trunking charges, standard feature charges, and the appropriate DCS line rate. Any reductions in the number of DCS lines below the 75% commitment will not reduce the payments for the duration of the term, unless termination charges are applied as described below.
- b. All DCS lines in the system, regardless of location, will be billed under the same rate stability conditions. Nonrecurring charges are not covered by rate stability. Rate stability customers are subject to all appropriate nonrecurring charges for additions, moves or changes. Rate stability requires that the customer's primary location continue to be in the same central office, or in another suitable Company digital central office.

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5.1. CENTREX SERVICE (CS)

5.1.1 DIGITAL CENTREX SERVICE (Cont'd)  
B. REGULATIONS (Cont'd)

- c. If a rate stability agreement is canceled completely or in part by the customer or is terminated for cause by the Company prior to the expiration of the agreed upon payment period, the customer shall be required to pay a sum determined by the application of the formula below:

$$\begin{array}{l} \text{TERMINATION} \\ \text{CHARGE} \end{array} = \begin{array}{l} 75\% \text{ OF THE DCS} \\ \text{LINES IN SERVICE} \\ \text{AT THE} \\ \text{ESTABLISHMENT} \end{array} \times \begin{array}{l} \text{DOLLAR AMOUNT} \\ \text{DETERMINED BY} \\ \text{FORMULA IN a.} \\ \text{ABOVE} \end{array} \times \begin{array}{l} \text{NUMBER OF} \\ \text{REMAINING} \\ \text{MONTHS IN THE} \\ \text{CUSTOMER'S} \\ \text{AGREEMENT} \end{array} \times 75\%$$

- d. Any rate stability DCS customer wishing to continue service beyond the end of the agreed upon period may elect one of the following options:
  1. Prevailing month to month rates.
  2. If offered, a renewal of rate stability with new rates.<sup>/1/</sup>
  3. If offered, any future Company service offering.
- e. Should a customer's line size increase over the rate stability period, the customer may elect to subscribe to the line rates of the appropriate rate band in effect at that time, providing that the remaining rate stability interval is greater than two years<sup>/2/</sup>. The customer may elect to extend his rate stability period for two or more years (in writing)<sup>/2/</sup> to take advantage of line growth and the possibility of reduced line rates, but no line rate reduction shall be implemented for remaining rate periods of less than two years. The Company reserves the right to make future rate changes while honoring all current agreements for rate stability. Future customer line growth over the length of the customer's rate stability period will not automatically result in a future rate reduction.

/1/ See paragraph 5.1.1.H.8 for applicability of the "Thank You For Renewing" Credit Option.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 30, 2024, the Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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5.1. CENTREX SERVICE (CS)

5.1.1 DIGITAL CENTREX SERVICE (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. DCS Lines (Cont'd)

f. Monthly Rate – Primary Lines, Primary Interior Lines and Extension Lines

		RATE BANDS						
RATE PERIOD	A 1 Line	B 2-6 Lines	1 7-19 Lines	2 20-49 Lines	3 50-199 Lines	4 200-499 Lines	5 500+ Lines	
Month to Month	VM866	VS867 VM867	VS801 VM801	VS802 VM802	VS803 VM803	VS804 VM804	VS805 VM805	
	\$103.74 <sup>/1,2/</sup>	\$103.74 <sup>/1/</sup>	\$101.74	\$99.74	\$97.14	\$95.34	\$93.74	
24 <sup>/4/</sup> Months	--	VS868 VM868	VS821 VM821	VS822 VM822	VS823 VM823	VS824 VM824	VS825 VM825	(C)
		\$19.50	\$17.00	\$15.00	\$12.40	\$10.60	\$9.00	
36 <sup>/4/</sup> Months	--	VS869 VM869	VS831 VM831	VS832 VM832	VS833 VM833	VS834 VM834	VS835 VM835	(C)
		\$18.00	\$16.50	\$14.50	\$11.90	\$10.10	\$8.50	
48 <sup>/4/</sup> Months	--	--	--	VS842 VM842	VS843 VM843	VS844 VM844	VS845 VM845	
				\$14.00	\$11.40	\$9.60	\$8.00	
60 <sup>/4/</sup> Months	--	--	--	--	VS853 VM853	VS854 VM854	VS855 VM855	
					\$10.90	\$9.10	\$7.50	
72/84 <sup>/3/</sup> Months	--	--	--	--	VS863 VM863	VS864 VM864	VS865 VM865	
					\$10.40	\$8.60	\$7.00	

/1/ Rate Band A customers can choose only a month-to-month rate period.

/2/ Rate Band A customers who have only 1 business line shall be charged single business line End User Common Line (EUCL) charge as described in FCC 1, if applicable.

/3/ This Rate Period/Rate Band was grandfathered effective October 17, 2005.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 30, 2024, the Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

5.1. CENTREX SERVICE (CS)

5.1.1 DIGITAL CENTREX SERVICE (Cont'd)

H. RATES AND CHARGES (Cont'd)

3. DCS Lines (Cont'd)

g. Monthly Rate - Primary Lines to meet minimum

		RATE BANDS						
RATE PERIOD	A 1 Line	B 2-6 Lines	1 7-19 Lines	2 20-49 Lines	3 50-199 Lines	4 200-499 Lines	5 500+ Lines	
Month to Month	VM866	VS867 VM867	VS801 VM801	VS802 VM802	VS803 VM803	VS804 VM804	VS805 VM805	
	\$103.74 <sup>/1,2/</sup>	\$103.74 <sup>/1/</sup>	\$101.74	\$99.74	\$97.14	\$95.34	\$93.74	
24 <sup>/4/</sup> Months	--	VS868 VM868	VS821 VM821	VS822 VM822	VS823 VM823	VS824 VM824	VS825 VM825	(C)
		\$19.50	\$17.00	\$15.00	\$12.40	\$10.60	\$9.00	
36 <sup>/4/</sup> Months	--	VS869 VM869	VS831 VM831	VS832 VM832	VS833 VM833	VS834 VM834	VS835 VM835	(C)
		\$18.00	\$16.50	\$14.50	\$11.90	\$10.10	\$8.50	
48 <sup>/4/</sup> Months	--	--	--	VS842 VM842	VS843 VM843	VS844 VM844	VS845 VM845	
				\$14.00	\$11.40	\$9.60	\$8.00	
60 <sup>/4/</sup> Months	--	--	--	--	VS853 VM853	VS854 VM854	VS855 VM855	
					\$10.90	\$9.10	\$7.50	
72/84 <sup>/3/</sup> Months	--	--	--	--	VS863 VM863	VS864 VM864	VS865 VM865	
					\$10.40	\$8.60	\$7.00	

/1/ Rate Band A customers can choose only a month-to-month rate period.

/2/ Rate Band A customers who have only 1 business line shall be charged single business line End User Common Line (EUCL) charge as described in FCC 1, if applicable.

/3/ This Rate Period/Rate Band was grandfathered effective October 17, 2005.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 30, 2024, the Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

5.1. CENTREX SERVICE (CS)

5.1.1. DIGITAL CENTREX SERVICE (Cont'd)

H. RATES AND CHARGES (Cont'd)

8. "Thank You For Renewing" Credit Option

Effective September 30, 2024, the Thank You For Renewing Credit Option will no longer be available for customers. (N)  
(N)

Eligible customers are those month-to-month Centrex customers, renewing Centrex term payment plan contract customers, or new customers, who choose either a 36-, 48- or 60-month contract term. Eligible customers will receive a one-time bill credit of \$50 per station (Basic stations or Off-Premise stations), up to a maximum of \$1,500 per contract. This credit option is only available to existing Centrex customers (month-to-month or contract) but is not available to customers with more than 12 months remaining on their existing Centrex contract. Standard Centrex termination charges will apply. This credit option is not available to customers covered under an Individual Case Basis (ICB) contract.

9. Nonrecurring Charge Waiver Options

New Service

Effective September 30, 2024, the Nonrecurring Charge Waiver Options will no longer be available for customers. (N)  
(N)

Nonrecurring charges associated with the installation of new Centrex service will be waived for new, winback and win customers. In addition, existing Centrex subscribers moving their Centrex service to a new location are eligible. Customers must agree to sign a 24-month or greater term agreement. The customer must install a minimum of 8 stations. Nonrecurring charges will be waived for each analog or ISDN BRI Station connected during installation of the Centrex system.

Additional Lines<sup>/1/</sup>

Nonrecurring charges associated with the installation of new Centrex stations will be waived for existing customers who agree to install a minimum of 3 additional stations and add the stations to an existing agreement. (C)

These Waiver Options are not available to customers covered under an Individual Case Basis (ICB) contract.

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(N)

5.2 OTHER CENTREX SERVICES

5.2.1 Integrated Service Digital Network

A. Description

1. Integrated Services Digital Network (ISDN)<sup>1,2/</sup> is an architecture that will allow Centrex users to access voice, data and test/image services without the need for separate customer access lines. ISDN is a group of line and system wide features that can be provided in addition to existing Centrex features, where central office facilities and operating conditions permit. (C)
2. ISDN provides an integrated voice/data communications capability for the transmission of circuit switched voice, circuit switched data, and packet switched data on an incoming and outgoing basis over Centrex Primary and Semi-Restricted Lines utilizing Integrated Services Digital Network (ISDN) architecture. The B channels are used for voice, packet, or circuit switched data at 64 Kbps. The D channel is used to carry signaling information for the B channels plus packet switched data. The service is available from specially equipped digital switching equipment located in the Company's central offices.
3. Circuit Switched Voice provides the ability to originate and receive voice switched calls over a 64 Kbps channel.
4. Circuit Switched Data provides the ability to originate and receive switched data calls over the 64 Kbps channel. Data line speeds up to 64 Kbps are permitted.
5. Packet Data is available on the "D" channel at 16 Kbps, and optionally on the "B" channel at 64 Kbps.
6. ISDN will provide the customer with the ability to integrate current voice and data channel services over the existing Centrex local loop.

B. Regulations

1. The Company reserves the right to approve any service request.
2. Some standard and optional features may not be available in any given location, depending on the central office technology being deployed.

Note 1: Effective February 15, 2005, the Company grandfathered packet switching capability, in the Integrated Services Digital Network option of Centrex Services. No new customers will be added after that date. In addition, services will be limited to existing service and quantities at existing locations. All existing rates and regulations will continue to apply. On July 1, 2005, or when all customers have ceased subscribing to the service, whichever occurs first, packet switching capability, in the Integrated Services Digital Network will be withdrawn.

Note 2: Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective September 30, 2024, the Company will renew Centrex term payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (N)