## AT&T NEVADA GUIDEBOOK

PART 1 - Preface and Table of Contents SECTION 1 - Title Sheet and Symbols

Third Revised Sheet 1

## TITLE SHEET

Regulations, Rates and Charges applying to the provision of

Network and Exchange Services Private Line Services **Deregulated Services** Packaged Services Promotional Offerings

within a Local Access and Transport Area (LATA) or equivalent Market Area for connection to intrastate communications facilities for Intrastate customers within the operating (C)

territory of Nevada Bell Telephone Company, LLC d/b/a AT&T Nevada and AT&T Wholesale.

This AT&T Nevada Guidebook ("Guidebook") describes the terms and conditions that will apply to the relationship between Nevada Bell Telephone Company, LLC d/b/a AT&T Nevada and AT&T Wholesale ("AT&T Nevada" or "Company") and its residential and business retail service customers.

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- 1. Effective Date: The effective date of these terms is (a) October 1, 2007 for customers already subscribing to Company services or (b) the date of subscription for customers subscribing to Services on or after October 1, 2007. Prior to the effective date of this agreement, the existing tariff terms or deregulated service catalog terms and conditions will govern.
- 2. Contract Customers: Customers who have a written contract with Company for any retail services will be governed by the terms of their contract and by this Guidebook. In the event of a conflict between the terms of the contract and this Guidebook, the terms of the contract shall have priority. Due to 2007 changes in Nevada law that have caused intrastate retail telecommunications services to become de-tariffed, any references in any written contracts with Company to Nevada state tariff provisions will now be governed by the corresponding sections of this Guidebook.
- 3. Non-Contract Residential Customers: Residential customers who do not have a written contract with Company for retail services will be governed by The AT&T Nevada Service Agreement for Residential Services ("RSA"). In the event of a conflict between the terms of the RSA and this Guidebook, the terms of the RSA shall have priority. The RSA is available upon request from Company, and is online at the following website: att.com/servicepublications
- 4. Non-Contract Business Customers: Business customers who do not have a written contract with Company for retail services will be governed by The AT&T Nevada Service Agreement for Business Services ("BSA"). In the event of a conflict between the terms of the BSA and this Guidebook, the terms of the BSA shall have priority. The BSA is available upon request from Company, and is online at the following website: att.com/servicepublications

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