

Public Telephone Access Line Service (PTALS)

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Beginning June 1, 2021, new orders for these services will no longer be accepted. Current subscribers may keep their service at its existing location. The Company currently plans to discontinue this service on, or after, June 1, 2025.

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A. DESCRIPTION

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Public Telephone Access Line Service is comprised of a variety of measured business access line services which can be used with either an instrument-in-place (smart) or Central Office-in-place (dumb) payphone set having touch-tone capability. These access lines are for use only with a customer-owned public telephone.

The customer, for purposes of this service, is the individual who subscribes to the access line.

B. REGULATIONS

1. General

a. The general regulations and definitions applicable to Network and Exchange Services as set forth in this Guidebook apply to PTALS in addition to the specific regulations following.

b. PTALS access lines will be measured in all exchanges where technically feasible and where equipment, facilities, and operating conditions permit. PTALS will be flat-rated in those exchanges lacking the required equipment, facilities and operating conditions^{1/}.

c. Directory listings:

(1) PTALS will be administered as shown for individual business line listing in Part 12, Section 1.

(2) Joint User Service is not furnished.

d. A PTALS set cannot be used with any other class of service.

e. Foreign Exchange, off-premises extension services, Custom Calling features and Remote Call Forwarding, are not offered with PTALS. On-premises extensions will only be provided where privacy of the user is provided.

f. Access to 1+976 will be denied.

g. The Company will not provide refunds to the caller for calls placed from a PTALS set.

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^{1/} Measured rate PTALS service is currently unavailable in Baker, Battle Mountain, Crescent Valley, Duckwater, Ely, Eureka, Fish Lake Valley, Gabbs, Hawthorne, Inlay, Lund, McGill, Mina, Schurz and Winnemucca.

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^{2/} Material formerly appeared in Part 13, Section 2, Sheet 1.

PUBLIC TELEPHONE ACCESS LINE SERVICE (PTALS) (CONT'D)

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B. REGULATIONS (Contd)

- h. The Company will only be responsible to provide service to the network interface demarcation point at the PTALS location.

The network interface will be located within twelve (12) inches of the Company's protector or building terminal.

- j. Maintenance of service charges as outlined in Part 3, Section 1 are applicable to PTALS.

- k. Superseding with a closing bill as provided in Part 3, Section 1 is permitted for PTALS. Superseding without a closing bill is not permitted for PTALS.

- l. The Company operator will not provide local message toll rate information on calls originating from PTALS.

- m. The Company operator will not process calls originating from PTALS utilizing any type of credit card except acceptable credit cards.

- n. The Company will not allow third number or collect calls to be charged to a PTALS line.

- o. International Direct Distance Calling (IDD) is provided on an optional basis where equipment, facilities and operating conditions permit.

- p. PTALS will be charged a multi-line business end user communication line charge in accordance with the Federal Communications Commission Order in CC Docket 96-128, in the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996 (para. 187), released September 20, 1996.

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1/Material formerly appeared in Part 13, Section 2, Sheet 2.

PUBLIC TELEPHONE ACCESS LINE SERVICE (PTALS) (CONT'D)

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B. REGULATIONS (Cont'd)

2. Customer Responsibilities

- a. PTALS sets must be registered in compliance with Part 68 of the F.C.C. rules or connected behind a registered coupler.
- b. PTALS sets must be installed in compliance with the National Electrical Safety Standards.
- c. The customer is responsible for the installation, operation, and maintenance of any pay telephone set used in conjunction with this service beyond the utilities local drop demarcation point.
- d. The customer must provide placement and maintenance of interior wire from the network interface to the PTALS set locations.
- e. The customer will be responsible for payment of all the charges for all calls originated from the PTALS line.
- f. The customer must comply with pre-subscription procedures as stated in Tariff P.U.C.N. No. C13.3.3.
- g. The customer will be responsible for payment of appropriate charges for Directory Assistance calls as described in Part 11, Section 2.
- h. The Company has the right to refuse PTALS to the customer from a premises if the owner of the premises or the owner's agent has not authorized the pay telephone service provider or the provider's agent access to provide the service to the customer.

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1/ Material formerly appeared in Part 13, Section 2, Sheet 3.

PUBLIC TELEPHONE ACCESS LINE SERVICE (PTALS) (CONT'D)

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C. PROVISION OF PTALS SERVICES

1. Basic PTALS access line

- a. Basic PTALS service is measured line service designed to work with "sm art" payphones. Service is available as two-way (USOC 19Q) and outward only (USOC 18Q).
- b. The pay telephone set must provide any and all designed coin features.
- c. Operator services, including card verification and acceptance for intraLATA calls, is available for this service.
- d. The Company does not provide operator assistance on coin sent paid calls.
- e. International Direct Distance Calling (DDD) is provided on an optional basis where equipment facilities and operating conditions permit.
- f. The customer is responsible for payment of Company and/or interexchange carrier toll rates for all sent paid toll calls originating from this service.
- g. The customer is responsible for additional call screening, call blocking, and/or calling except for screening and blocking as described B.1.f. and n. preceding.

2. PTALS Charge-a-Call access line

- a. This service is designed for coinless sets, allowing third party or collect billing. Service is available as two-way (USOC 2CP) and outward only (USOC DDR).
- b. The PTALS customer must make arrangements with an Interexchange Carrier of choice for operator services and charge card acceptance and verification on interLATA calls.
- c. Only 0+ and free access calls are allowed.

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/2/ Material formerly appeared in Part 13, Section 2, Sheet 4.

PUBLIC TELEPHONE ACCESS LINE SERVICE (PTALS) (CONT'D)

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C. PROVISION OF PTALS SERVICES (Cont'd)

3. Coin access line

- a. This access line is a network based line with coin features designed to work with "dumb" pay telephone sets. Where technically feasible and equipment, facilities and operating conditions permit, service is available as measured two-way (USOC 1PK) and measured outward only (USOC 1CK). Coin access lines will be flat rated in those exchanges lacking the required equipment, facilities and operating conditions with service available as two-way (USOC 1PC) and outward only (USOC 1CC).
- b. Coin refund is not included with this access line and monies list in the coin phone as a result of a malfunctioning set are the responsibility of the payphone owner.
- c. International Direct Distance Dialing is unblocked.
- d. The customer's terminating equipment must be suitably equipped in order to utilize Coin Line features.
- e. The Company shall not be liable for any injury to persons or property resulting from the customer's interconnection of its terminating equipment with the Coin Line. The customer shall defend, indemnify and hold harmless the Company from and against any and all claims, liabilities, damages or demands arising from or in connection with the customer's interconnection of its terminating equipment with the Coin Line, including but not limited to injury to persons or property.
- f. The demarcation point for the Coin Line will be at the set. The Company shall install the Standard Network Interface or its equivalent for the connection of the Coin Line instrument. The SNI will be protected from access by unauthorized persons.

4. Enhanced access line

- a. Enhanced access line service is a measured line service designed to work with "smart" payphones requiring special central office features and equipment, (i.e. Millennium^{1/} payphones). Service is available as two-way (USOC MLM) and outward only (USOC MLN). See Part 13, Section 2.5.3.C.1.b. through g. features in this Guidebook.

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^{1/}Millennium is a registered trademark of Northern Telecom.
^{2/}Material formerly appeared in Part 13, Section 2, Sheet 5.

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PUBLIC TELEPHONE ACCESS LINE SERVICE (PTALS) (CONT'D)

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D. RATES AND CHARGES

	<u>Monthly Rate</u>	<u>USOC</u>
1. Basic access line - incoming and outgoing service	\$21.00	19Q
2. Basic access line - outgoing service	\$21.00	18Q
3. Charge-a-call access line - incoming and outgoing service	21.00	2CP
4. Charge a call access line - outgoing service	21.00	DDR
5. Coin access line - incoming and outgoing service	25.50	1PC
6. Coin access line - incoming and outgoing service - measured rate	24.40	1PK
7. Coin access line - outgoing - flat rate	25.50	1CC
8. Coin access line - outgoing - measured rate	24.40	1CK
9. Enhanced access line - incoming and outgoing service	23.10	MLM
10. Enhanced access line - outgoing	23.10	MLN
	<u>Rate per Message</u>	
PTALS local message charge - each message	\$.05	

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/1/ Material formerly appeared in Part 13, Section 2, Sheet 6.

PUBLIC TELEPHONE ACCESS LINE SERVICE (PTALS) (CONT'D)

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A. DESCRIPTION

Customer Provided Inmate Calling Service (CPCS) is business service for the exclusive use of inmates served within the confine of a penal, correctional or mental institution where potential usage by inmates warrants establishing the service.

The CPCS "Customer" is the confinement service provider of the telephone equipment and telephone instruments for use with CPCS. Any individual or company proposing to be a provider of CPCS must first obtain a certificate of public convenience and necessity from the Public Utilities Commission of Nevada.

B. REGULATIONS

The following provisions apply to CPCS lines:

1. CPCS lines are for the exclusive use of inmates served within the confines of a penal, correctional or mental institution only.
2. The general regulations and definitions applicable to Network and Exchange Services as set forth in Part 2, Section 2 of this Guidebook apply to CPCS in addition to the specific regulations following.
3. Directory listings are not provided with this service.
4. Joint User Service is not furnished.
5. Customer Premises Equipment (CPE) used to provide CPCS cannot be used with any other class of service.
6. Foreign Exchange, off-premises extension services, Remote Call Forwarding and Custom Calling features are not offered with CPCS.
7. The Utility will not provide refunds to a called party for calls placed over a CPCS business access line.
8. Maintenance of service charges as outlined in Part 3, Section 1 of this Guidebook are applicable to CPCS.
9. Supersedure is not permitted for CPCS without a closing bill.
10. A CPCS line is capable of both originating and terminating (receiving) calls. See D. Customer Responsibilities.

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1/Material formerly appeared in Part 13, Section 2, Sheet 7.

PUBLIC TELEPHONE ACCESS LINE SERVICE (PTALS) (CONT'D)

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C. COMPANY RESPONSIBILITIES

1. Prior to accepting the customer's order for CPICS, the Company will provide the prospective customer with a copy of the Guidebook provisions for Customer Provided Inmate Calling Service and obtain the customer's written acknowledgment of receipt and disclosure of said Guidebook.
2. The Company will only be responsible to provide service to the network interface demarcation point at the CPICS location. The network interface will be located within twelve (12) inches of the Company's protector or building terminal.

D. CUSTOMER RESPONSIBILITIES

1. CPICS customer premises equipment (CPE) must be registered in compliance with Part 68 of the F.C.C. rules.
2. CPICS CPE must be installed in compliance with the National Electrical Safety Standards.
3. The customer is responsible for the installation, operation and maintenance of any CPICS CPE used in conjunction with this service.
4. The customer must provide placement of all the charges for all calls originating from the CPICS line.
5. The customer is responsible for payment of all the charges for all calls originating from the CPICS line.
6. The customer may be responsible for any originating line restrictions and any terminating line screening required. Standard originating line restriction services and terminating line screening services are available from the Company at Guidebook rates and may be ordered for use with a CPICS line.
7. The customer is responsible for all unbilable charges which must be referred back to the originator due to failure to validate a called number or to receive valid acceptance of a collect call.

E. PROVISION OF CPICS SERVICE

1. CPICS service is a measured line service designed to work with "smart" payphones. Service is available as two-way (USOC 1CP). See Basic access line in Part 13, Section 1 for a complete list of product services.

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1/ Material formerly appeared in Part 13, Section 2, Sheet 8.

PUBLIC TELEPHONE ACCESS LINE SERVICE (PTALS) (CONT'D)

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E. PROVISION OF CPIC SERVICE (Cont'd)

2. CPIC outgoing only (USOC DDF) service is available as coin sent paid, local and toll calls denied. 0+ collect only local and inter and intra LATA toll calls are allowed. Calls to free access telephone numbers are denied.

F. RATES AND CHARGES

	<u>Rate Per Message</u>	<u>Monthly Rate</u>	<u>USOC</u>	
<u>Option 1</u>				
CPIC access line	\$.05	\$21.00	ICP++	
<u>Option 2</u>				
CPIC access line - outgoing service	\$.05	\$21.00	DDF	
<u>Option 3</u>				(C)
CPIC High Capacity Channel 1.544 Mbps. Service		RR ^{A/}		
<u>Option 4^{2/}</u>				(C)
Individual flat rate business line		RR ^{B/}		(C)
Individual flat rate trunk		RR ^{A/}		
		<u>Service Connection Charge</u>		
First access line		\$175.00		
Each additional line, ordered at the same time on the same premises		\$124.00		
Change a non-confined trunk class of service to CPIC		\$60.00		

1/ See appropriate jurisdictional Part and Section in this Guidebook for 1.544 Mbps. High capacity Digital Data service. (C)

2/ Option 4 is only available in those areas identified by the utility as being unable to provide COPTS or equivalent services in the switch.

3/ See flat rate business service for appropriate exchange rate in Part 4, Section 2 of this Guidebook.

4/ See Private Branch Exchange Trunks for appropriate exchange and 2-wire and 4-wire rates in Part 4, Section 2 of this Guidebook.

5/ Material formerly appeared in Part 13, Section 2, Sheet 9.

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