

17.2 ISDN PRIMARY RATE INTERFACE (PRI)

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17.2.1. PRI Service

A. DESCRIPTION

1. Primary Rate Integrated Services Digital Network (ISDN) "PRI" service allows customers to connect suitably equipped ISDN customer premises equipment (CPE) to the Utility's Central Office switch using PRI interfaces as set forth in Service Feature Definitions, following, over a utility provided digital transport facility using interface specifications described in Lucent Technologies documents 5D5-900-302, 312, 322, 332 and 342, PUB 41449 and PUB41459; Northern Telecom document NIS A211-2; Telcordia TR-TSY-000499 and SR-TSY-000977; or subsequent revisions.
2. The digital transport facility may be, but is not limited to, DS1 or DS3 level, and is to be provided under appropriate Company Tariffs P.U.C.N. No's. C7.12., and/or FCC No. 1 Section 7.11 for carriers, and Nevada Catalog – Guidebook Part 15, Section 3 and/or Part 17, Section 2. The digital transport facility and PRI interface (package) must be billed to the same customer of record
3. Each connection of a 24 channel digital transport facility to the Central Office switch provides one PRI interface as set forth in Service Feature Definitions, Interfaces, following.
4. One or more PRI interfaces can be combined to create a PRI serving arrangement. With each PRI serving arrangement, customers may subscribe to PRI Optional Features and Associated Services as set forth in Service Feature Definitions, following.
5. A PRI network serving arrangement is created when a Centrex connects to a PRI serving arrangement, and/or one or more PRI serving arrangements are connected to form a network. A PRI network serving arrangement requires application of the PRI network establishment feature (PRI-NET) as set forth in Service Feature Definitions, following.

The following entities may be included in, but not limited to, a PRI serving arrangement and/or network serving arrangement:

- ISDN capable PBX
  - Centrex residing in PRI serving Central Office switch
  - Other suitably equipped ISDN customer premises equipment (CPE)
  - Interexchange Carrier Point of Presence (IEC POP)
6. Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281 adopted January 4, 2002. Such customers must certify compliance with the company.

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A. DESCRIPTION (Cont'd)

7. Unlimited Local PRI offers unlimited local usage on Integrated Services Digital Network Circuit Switched Voice (CSV) and Circuit Switched Data (CSD) calls for an additional Monthly Recurring Charge.

B. SERVICE FEATURE DEFINITIONS

1. Interfaces

a. 23B+Primary D Interface

23B+Primary D interface provides twenty-three (23) 64 Kbps Bearer (B) channels and one (1) primary 64 Kbps Delta (D) channel. The B channels carry digitized customer traffic (voice and/or data). The Primary D channel is an out-of-band signaling channel used to control and route all of the B channel traffic of a signal serving arrangement. The first interface of every PRI serving arrangement must be a 23B+Primary D Interface.

The digital transport facility is not included with this interface and must be provided separately in accordance with Regulations set forth in subsection C. following.

b. 24B Interface

24B Interface provides an additional twenty-four (24) 64 Kbps Bearer (B) channels. This option is only available in conjunction with a 23B+Primary D Interface. Multiple 24B Interface may be associated with a 23B+Primary D Interface subject to Limitations as set forth in subsection C.7.d, following.

The digital transport facility is not included with this interface and must be provided separately in accordance with Regulations set forth in subsection C. following.

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B. SERVICE FEATURE DEFINITIONS (Cont'd)

1. Interfaces (Cont'd)

c. 23B+Back-up D Interface

Provides an additional twenty-three (23) 64 Kbps Bearer (B) channels and one (1) back-up 64 Kbps Delta (D) channel. The back-up D channel will control and route all of the B channel traffic of a single PRI serving arrangement should the primary D channel go out of service. This option is only available in conjunction with a 23B+Primary D Interface, and only one 23B+Back-up D Interface may be included with each PRI serving arrangement. The 23B+Back-up D Interface is associated with a 23B+Primary D Interface and, optionally, 24B Interface(s) subject to Limitations as set forth in subsection C.7.d, following.

The digital transport facility is not included with this interface and must be provided separately in accordance with Regulations set forth in subsection C. following.

2. Standard Features

a. Dedicated Service and/or Call-by-Call Service Selection

Customers may either dedicate an entire PRI serving arrangement, or PRI Subgroup as defined in Optional Features, to a single service type, or select PRI's call-by-call service capability to permit multiple Associated Service types with the PRI serving arrangement.

b. Intra-Serving Arrangement Calling Line Identification

Intra-Serving Arrangement Calling Line Identification allows the delivery of the calling line identification within a PRI network serving arrangement as defined in subsection A.5, preceding.

3. Optional Features

a. Alternate Route

Allows a customer's incoming Primary Rate ISDN traffic to be directed to a predetermined alternate route when all B Channels in the PRI trunk group are busy.

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## B. SERVICE FEATURE DEFINITIONS (Cont'd)

## 3. Optional Features (Cont'd)

## a. Alternate Route (Cont'd)

The incoming traffic will be route advanced to another PRI arrangement or to an analog DID trunk group as long as the alternate route is within the same switch, is billed to the same customer of record, and is billed usage on the same rate basis. Calls may not route between trunk-side services and line-side services. All incoming calls will automatically alternate route on both an out of service and overflow basis to the alternate PRI Trunk Group or an analog DID trunk group. Multiple Alternate Routes may be linked together although the total number of Alternate Routes may be limited due to technical restrictions.

## b. PRI-NET

PRI-NET allows customers to dial between entities on either an access code or abbreviated station to station dialing basis where facilities and operating conditions permit. It provides calling connections between various entities, which may, but may not be limited to include a combination of:

- ISDN capable PBX
- Centrex residing in PRI serving Central Office switch
- Other suitably equipped ISDN Customer premises equipment (CPE)
- Central Offices
- Interexchange Carrier Points of Presence (IEC POPs)

The PRI-NET feature is required any time two or more entities are connected to create a PRI network serving arrangement as defined in subsection A.5, preceding. Calls between entities will be considered private, and will not incur usage charges. The PRI-NET feature applies to each PRI Interface and Centrex in a PRI network serving arrangement.

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## B. SERVICE FEATURE DEFINITIONS (Cont'd)

## 3. Optional Features (Cont'd)

## c. Non-PRI Foreign Exchange/Foreign Prefix Connection

Non-PRI Foreign Exchange/Foreign Prefix Connection allows PRI customers to request telephone numbers to be trunked from remote Central Offices to the local PRI serving Central Office switch for use over the PRI where technically and operationally feasible. The connection charge is in addition to the Rates and Charges for the Foreign Exchange and/or Foreign Prefix Service(s) as set forth in Part 4, Section 3 and applies to each path (telephone number) so connected.

## d. PRI Subgroup

PRI Subgroup allows customers who subscribe to multiple Associated Service types within a single PRI serving arrangement to create subgroups, thereby dedicating a certain number of channels to a particular service type.

## e. Private Facility Connection

Private Facility Connection allows customers to access non-ISDN digital transport facilities, tie lines, and/or other private facilities or trunk groups from a PRI serving arrangement. It provides communication between non-ISDN in-band signaling facilities and ISDN out-of-band signaling facilities. ISDN data elements and signaling elements will not be passed over the non-PRI facilities. The connection charge applies to each facility group and/or trunk group connected and is in addition to the appropriate charges for the associated facility.

## f. User-to-User Information

User-to-User Information enables customers to send additional information over the PRI D channel with the ISDN call setup and call clearing messages. The feature allows users to send and/or receive information without actual call completion. The company's network does not monitor or interpret the information. The information is carried and delivered transparently.

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B. SERVICE FEATURE DEFINITIONS (Cont'd)

3. Optional Features (Cont'd)

g. Deluxe Call Transfer

An optional feature which allows the customer to transfer an incoming call to any dialable telephone number, freeing the incoming channel for the next call upon transfer completion. Also allows for the use of a single channel on 3-way Calling. Available where technical capability exists.

h. Inform 911

An optional upgrade feature which allows the Calling Party Number of the station to be sent to the E911 database rather than the Billed Telephone Number. Available where technical capability exists. It is the customer's responsibility to provide station number updates to the 911 database.

i. Station Record Detail

An optional feature that will provide the customer with the station number of all originating calls on the customer bill so that call information can be tracked at a station level. Available where technical capability exists.

j. Circular Hunt

Circular Hunt is a switch feature that dynamically points each new call attempt to the next idle B Channel following the last Channel either to have accepted a call or the last Channel to have attempted to place a call. Circular Hunt serves to evenly distribute traffic through all the B Channels in the trunk groups within the route list in a forward (ascending) circular fashion.

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## B. SERVICE FEATURE DEFINITIONS (Cont'd)

## 3. Optional Features (Cont'd)

## k. ISDN Calling Name Delivery

ISDN Calling Name Delivery allows, in certain central offices, ISDN PRI Calling Name Delivery with call control to send calling party name to ISDN Class II equipment

## l. 2 B Channel Transfer

2 B Channel Transfer allows, in certain central offices, the PRI to connect two calls, transfer the call together and then release the parties from the PRI.

## m. Redirected Number

Redirected Number provides, in certain central offices, the redirected number (i.e., the directory number to which the call was last presented) to the CPE, as well as the calling number in cases such as call forwarding. If during the call establishment phase, the call is redirected to another directory number by call forwarding, both the calling party number and the redirected number are delivered to the called party. If a call is redirected multiple times, only the first and the last redirecting numbers are delivered.

## n. Selective Class of Call Screening

Selective Class of Call Screening allows the user, by means of Company operator identification, to restrict outgoing calls to those which are charged to the called telephone number or a third number. (C)

## o. Enhanced Alternate Routing

Allows incoming voice or data calls to overflow on a disaster and busy basis to a line side or trunk side connection designated by the customer. Subject to technical capabilities, routing is not limited to another PRI arrangement or trunk group as is the Alternate Route feature. A route may be limited in the number of simultaneous calls that can be routed. The Enhanced Alternate Routes must be billed to the same customer of record, and is billed usage on the same rate basis.

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17.2.1. PRI Service

B. SERVICE FEATURE DEFINITIONS (Cont'd)

4. Associated Services

- a. Associated Services are network and exchange services that provide PRI serving arrangement with access to the public switched network. These services must be provided from the PRI serving switch, and include, but are not limited to:

- Basic PBX Trunk Line Service  
(Two-way, In-only, Out-only and DID Service)  
(Part 4, Section 2)

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- Basic PBX Foreign Exchange and Foreign Prefix Service  
(Two-way, In-only, Out-only and DID Service)  
(Part 4, Section 3 and Part 4, Section 1)

- IntraLATA WATS  
(Part 10, Section 1)

- 800 Service  
(Part 10, Section 1)

- b. Rates and Charges for Associated Services are found in this guidebook as listed above and are in addition to the PRI charges. Special terms and conditions, as set forth in subsection C.5 following, apply to these Associated Services when assigned to work with PRI.

C. REGULATIONS

1. Availability

PRI service is available only from suitably equipped Central Offices.

2. Alternate Serving Arrangement

- a. Alternate Serving Arrangement may be provided when the customer's normal serving switch is not equipped to provide PRI and the Company to provide PRI from another the Company Nevada designated PRI equipped switch within the same exchange or in a different exchange.



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## 17.2.1. PRI Service

## C. REGULATIONS (Cont'd)

## 2. Alternate Serving Arrangement (Cont'd)

- b. The customer's telephone numbers and service will be provided from the PRI alternate serving switch and the customer's calling area will be based on the serving Central Office in which the PRI equipped switch resides. Foreign Exchange/Foreign Prefix rates and charges, do not apply to telephone numbers assigned under Alternate Serving Arrangement.
- c. Due to technical and operational limitations, Alternate Serving Arrangement customers may not trunk a telephone number(s) to their PRI alternate serving Central Office switch from another Central Office switch.

## 3. Customer Premises To Central Office PRI Connection

- a. Each Customer Premises to Central Office PRI Connection requires one (1) PRI interface. In addition, one (1) DS1 Channel Termination of a digital transport facility is required to provide each connection.
- b. DS1 Channel Mileage does not apply when the customer premises location resides within the Extended Area Dialing (EAD) number as stated in Part 4, Section 1 and the PRI is to be serviced from the normal serving Central Office or other company designated Alternated Serving Arrangement, as described in subsection C.2., preceding.
- c. DS1 Channel Mileage applies when the customer premises location does not reside within the Extended Area Dialing (EAD) number 1 as stated in Part 4, Section 1 or when customers, at their discretion, request PRI to be served from a Central Office other than the normal serving Central Office or other the Company designated Alternate Serving Arrangement.
- d. A DS1 Channel Termination and DS1 Channel Mileage are provided separately under company Tariffs P.U.C.N. C7.12, and FCC No. 1 Section 7.11 (for carriers) and in this Guidebook, part 15, Section 3 and /or Part 17, Section 1.

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17.2.1. PRI Service

C. REGULATIONS (Cont'd)

4. Central Office To Central Office PRI Connections

- a. Each Central Office to Central Office PRI Connection requires two (2) PRI interfaces, one for each Central Office. DS1 Channel Mileage and DS1 Channel Termination non-recurring charges apply and are provided separately under company Tariffs P.U.C.N. No. C7.12.5.B, and FCC No. 1 Section 7.11.5.B, (for carriers) and in Part 15, Section 3 and/or part 17, Section 2 of this Guidebook. DS1 Channel Termination recurring rates do not apply.

5. Associated Services

- a. When a customer subscribes to any Associated Services as set forth in Service Feature Definitions, preceding, the customer is billed for only one associated service typed and/or telephone number, in addition to PRI charges as set forth in subsection D., following. The customer may request any number of paths up to the total number of available B channels in the PRI serving arrangement.
- b. When the customer has existing network and exchange services and wants to convert these services to work with a PRI serving arrangement, the services must be disconnected and reconnected. New installation charges apply, except for DID service which is described below.

When a customer had DID Service, new installation charges apply for the DID trunk(s) and trunk termination(s). However, no installation charge applies for the banks of DID station numbers.

- c. When the customer orders Associated Foreign Exchange and/or Foreign Prefix Services from the PRI serving Central Office, Foreign Exchange/Foreign Prefix mileage charges will not apply.
- d. Mileage charges apply to all Foreign Exchange and/or Foreign Prefix Services when a customer requests telephone numbers to be trunked from remote Central Offices to the local PRI serving Central Office switch for use over the PRI when associated with the non-PRI Foreign Exchange/Foreign Prefix Connection as described in subsection B.3.c., preceding.

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17.2.1. PRI Service

C. REGULATIONS (Cont'd)

6. Use of Service

- a. The customer must provide sufficient information regarding the intended use of the service to allow the company to furnish and maintain the requested service.
- b. SBC Nevada shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the company only from the customer.
- c. A person, firm, or corporation may be designated by the customer as an authorized PRI user. The authorized user may share such service with the customer. An authorized user must be specifically named in the customer's application for service.
- d. A combination of flat rate and measured rate business or residence access one service will not be furnished concurrently on the same premises when service is furnished from the same exchange.

7. Limitations

- a. PRI and PRI Optional Features are available only where equipment and operating condition permit. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features. Customers are responsible for providing compatible ISDN equipment and in determining the compatibility of each basic and optional feature associated with their application and equipment.
- b. For use with PRI, the company requires digital transport facilities which are conditioned with Binary Eight Zero Substitution (B8ZS). The Company also recommends and supports only the Extended Super Frame (ESF) format. Although the company will not prohibit customers from requesting and using facilities conditioned differently than with ESF, the company will not be liable for any service outages and/or maintenance issues resulting from another specification.

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## 17.2.1. PRI Service

## C. REGULATIONS (Cont'd)

## 7. Limitations (Cont'd)

- c. A PRI serving arrangement or PRI network serving arrangement must be configured so as not to disrupt call completion in the PRI serving Central Office. The company has the right, upon notice to the customer, to change arrangement to protect network integrity.
- d. The company will specify the number of PRI interfaces that can be supported by a single primary D channel, based on Telcordia Technical References and compliance with those recommendations by SBC Nevada switch vendors. Where facilities and operating conditions permit, up to 20 PRI interfaces may be combined into a single PRI serving arrangement and may be controlled by a single D channel.
- e. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI serving arrangement or PRI-NET serving arrangement. Calls placed to or from outside the PRI, where Signaling System 7 (SS7) and/or 64 Kbps clear channel are not deployed, will be limited to 56 Kbps throughput.
- f. PRI is a business service. Residence service will not be provided over PRI.
- g. All requests for associated services to be used with PRI will employ measured classes of service (except customers selecting Unlimited Local PRI), where available, regardless of terminal equipment. A list of available associated services may be found in Service Feature Definitions, preceding.
- h. When customers, at their discretion, request PRI to be served from a Central Office other than the normal serving Central Office or other the company designated alternate serving arrangement, and require access to the public switched network, customers must subscribe to the appropriate Foreign Exchange or Foreign Prefix Service. For additional terms of this arrangement, see Associated Services preceding.
- i. The Special Access surcharge as set forth in the company's Tariff P.U.C.N. C7.3 does not apply to digital transport facilities, which are associated with PRI.

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17.2.1. PRI Service

C. REGULATIONS (Cont'd)

7. Limitations (Cont'd)

- j. Customers may choose the Unlimited Local Usage option in lieu of paying Local Measured Usage charges. This option allows customers to pay a flat rated monthly charge for usage, rather than Local Usage Charges as described in Part 4, Section 2 and Part 4, Section 1. In addition, it may not be combined with any other optional calling plans and/or packages.
- k. The entire ISDN PRI service for the same customer of record furnished at the same premises must be uniformly on the same usage rate basis. Combinations of usage rate methods are not allowed.

8. Conversions To and From Unlimited Local usage Option

- a. Customers may convert existing Primary Rate ISDN service from local Business Usage Service billing to the Unlimited Local Usage option, however the current Primary Rate ISDN contract will be terminated. Termination charges are not applicable when the customer converts to a new contract term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.
- b. Customers may convert existing Primary Rate ISDN service from the Unlimited Local Usage option to local Business Usage Service billing. Customers doing so may elect to retain their current contract, or sign a new contract. Customers retaining their current contract will pay termination charges on the Unlimited Local Usage rate element only. Termination charges are not applicable when the customer converts to a new contract term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.

9. Connections

Customer premises equipment (CPE) may be connected to the Company's PRI service in accordance with the following provisions

- a. All connections shall be made through equipment furnished by the customer or authorized user.

17.2 ISDN PRIMARY RATE INTERFACE (PRI)

17.2.1. PRI Service

C. REGULATIONS (Cont'd)

9. Connections (Cont'd)

- b. The responsibility of the company shall be limited to the furnishing of service up to and including its local loop demarcation point on the customer's or authorized user's premises.
- c. The connection of CPE shall be on a the company provided standard network interface or its equivalent conforming to Part 68, Subpart F. of the FCC's Rules and Regulations.
- d. Customers or authorized users are responsible for testing their equipment or facilities to ensure that when they are connected to PRI, such equipment of facilities are operating properly, and further, that the cause of any service difficulty reported by the customer or authorized user to the Company results from the operation of equipment and facilities provided by the company.

10. Customer Responsibilities

The customer and authorized users shall be responsible for:

- a. Compatibility of the connected terminal equipment.
  - (1) testing, sectionalization and clearance of trouble conditions or service difficulties to their communications systems which are connected to PRI.
- b. All signals generated by customer-provided terminal equipment must meet signal and format standards as described in the Central Office switch vendors' technical references.
- c. Compliance with the company's general regulations.

11. Company Responsibilities

Liability

The company shall not be responsible for installation, operation or maintenance of any terminal equipment or communications systems provided by a customer or authorized user. This service is not represented as adapted to the use of such equipment or systems and where such equipment or system is connected to the company's facilities, the responsibility of the company shall be limited to the furnishing of facilities suitable for this service and to the maintenance and operation of such facilities in a manner proper for such digital service. The company shall be responsible only up to and including its local loop demarcation point and shall not be responsible for:

- a. the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission; or
- b. the reception of signals by such equipment or system; or
- c. damage to terminal equipment or communication systems provided by a customer or authorized user due to testing.

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/1/ Material previously appeared on Sheet 15 in this Section.

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**17.2 ISDN PRIMARY RATE INTERFACE (PRI)**

**17.2.1. PRI Service**

**D. Payment and Charges for Service**

1. The minimum service period for PRI Service is one month.
2. Interface Monthly Rate Options

PRI interfaces are offered month-to-month or on a 3- or five 5-year<sup>/1/</sup> term pricing plan.

- a. For customers that subscribe to a 3- or 5- year term pricing plan, the monthly rates in effect at the time the service is installed may decrease but will not increase at any time during the term period
- b. Customers may add a PRI interface to an existing term pricing plan within the initial 12 months. Otherwise, an additional interface will be charged as a separate term pricing plan.
- c. The 3- and 5-year<sup>/1/</sup> term pricing plans are subject to early termination liability equaling fifty (50) percent of all recurring charges for the remaining months of the customer's term, plus any unpaid special construction or nonrecurring charges (excluding waived charges).

If Customer migrates ISDN PRI service or service component, including DS1 used as transport for AT&T ILEC ISDN PRI service (the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service, then AT&T will waive the Termination Liability Charge associated with the Terminated ILEC Service if:

- a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months, and
- b. the replacement AT&T BVoIP Service is installed or available at the same Customer sites as the Terminated ILEC Service.

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It is at the Company's sole determination whether a product change satisfies these requirements.

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for ISDN Primary Rate Interface, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

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- d. Termination liability does not apply when portability requirements are met. Portability is the replacement of a term pricing plan PRI interface with another PRI interface for the balance of the plan period.
- e. Portability requirements are as follows:
  - 1. The replacement PRI interface may be of the same or a different type, but must not already be in an existing term pricing plan.
  - 2. The orders to accomplish the replacement must be placed with the company at the same time with due dates within 90 days of each other.
  - 3. The quantity of PRI interfaces associated with the replacement must be equal to or greater than the quantity of disconnected PRI interfaces.
- f. Options Available Upon Expiration of the Term Pricing Plan<sup>/1/</sup>

If the customer has a 3- or 5-year Term Pricing Plan (TPP), the customer may:

- 1. At any time during the TPP contract term or an existing term extension as provided in this paragraph, extend their TPP contract with the same rates, terms and conditions for an additional 12-, 24- or 36-months. Term extensions may include associated DS1 level Digital Transport Facility. However, term extensions as described herein are not available for DS3 level Digital Transport Facilities (as described in 17.2.1.A.2.). The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 3-year TPP contract and extend it by an additional 24 months are not entitled to the rates allowed under a 5-year TPP). An extension will begin on the expiration date of the existing TPP term or term extension. The customer will be required to sign an addendum to their TPP contract for each term extension. (C)

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for ISDN Primary Rate Interface, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.



**17.2 ISDN PRIMARY RATE INTERFACE (PRI)****17.2.1. PRI Service****D. Payment and Charges for Services (Cont'd)**2. Interface Monthly rate Options (Cont'd)f. Options Available Upon Expiration of the Term Pricing Plan (TPP) <sup>/1/</sup> (Cont'd) (C)

## 1. (Cont'd)

During the 12, 24- or 36-month term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring Termination Charges.

Terms outlined in Paragraph D.2.a, disallowing any Company-initiated rate increases for the duration of either the 12-, 24-, or 36-month TPP, do not apply to 12-, 24- or 36-month Term contract extension rates. AT&T reserves the right to change 12-, 24- or 36-month Term contract extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month Term contract extension rates.; or, (C)

## 2. If customer has not entered into a new TPP (per Paragraph 3.), or Term contract extension (per Paragraph 1.):

- for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, or
- for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the TPP contract expires until the customer cancels or renews the service with a new TPP contract. Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24- or 36-month TPP contract at the then current rates. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change.

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.; or (C)

## 3. Upon expiration of the TPP, continue service by selecting a new 3-year TPP for the PRI at the current rate. The new TPP agreement will commence on the day following the expiration of the previous TPP. The provisions listed in paragraph 12 apply to the new TPP agreement.; or, (C)

## 4. Discontinue the service.

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for ISDN Primary Rate Interface, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

**17.2 ISDN PRIMARY RATE INTERFACE (PRI)**

**17.2.1. PRI Service**

**D. Payment and Charges for Services (Cont'd)**

3. Change Charges

PRI Miscellaneous Change Charge

The PRI Miscellaneous Change Charge applies each time the customer requests a change to the existing basic features and/or Optional Features of an existing PRI serving arrangement when the change results in the reconfiguration of the PRI serving arrangement. The PRI Miscellaneous Change Charge applies once per affected PRI serving arrangement, regardless of the number of interfaces involved, and is required whether the requested changes involve changing, and/or removing basic and/or Optional Features to an existing PRI serving arrangement. The PRI Miscellaneous Change Charge is in addition to applicable charges for the individual associated services, but is not applied when previously found features which carry separate nonrecurring charges are added.

4. PRI Return<sup>/1/</sup>

a. The company will waive the applicable non-recurring charges for one or more Primary Rate ISDN interface(s), and associated first exchange service, (or similar functional type of service), and associated DS1 circuit, with up to two channel terminations per circuit, for eligible business customers converting service from another provider, providing the customer maintains the service for which non-recurring charges are waived, for a period of two or more years.

b. If the customer disconnects its PRI service prior to the expiration of its term commitment, AT&T Nevada will bill the customer for, and the customer will be required to pay an early termination liability charge equaling fifty (50) percent of all recurring charges for the remaining months of the customer's term, plus any unpaid special construction or nonrecurring charges (excluding waived charges).

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(D)

/1/ Effective February 8, 2011, PRI Return is no longer available for new service installations as described herein.

/2/ Material previously appeared on sheet 17 in this Section.

**17.2 ISDN PRIMARY RATE INTERFACE (PRI)****17.2.1. PRI Service****D. Payment and Charges for Services (Cont'd)** (C)4. PRI Return<sup>/1/</sup> (Cont') (C)

c. Early termination fees will not be charged on adds, moves or changes made during the contract terms. Adds, moves and changes will be completed within the established due date interval and charged at the prevailing rates. (C)

d. Customers governed under any other Company promotion may not participate in this offer. (C)

## 5. Moves (C)

Change in the physical location ("Move") of PRI service and the associated digital transport facility, which requires simultaneous service operation at both the current location ("Replaced Service") and the new location ("New Service") for a finite period of time ("Overlapping Service") or which is accomplished through a coordinated disconnection of the Replaced Service and simultaneous connection of the New Service ("Flash Cut"),, whether within the same serving central office or to a different serving central office, will not incur Termination Charges as a result of the Move, subject to the following conditions: (C)

a. The customer retains the current contract term or converts to a new contract term having an expiration date which is beyond that of the current contract. (C)

b. Nonrecurring Charges for the PRI Service, the associated digital transport facility and all other associated Service Elements apply (see 17.2.1 D.) The customer will experience some down time on the PRI Service during the physical Move of the transport element.

c. A service order must be placed for the New Service. If the customer retains the current contract, the Monthly Rates for the New Service will be equal to the Monthly Rates of the Replaced Service. If the customer converts to a new contract (see a.), Monthly Rates for the PRI, the associated digital transport facility and all associated Optional Features apply. (C)

d. The New Service location must be anywhere the Company provides PRI service pursuant to this guidebook. (C)

e. Upon moving the Replaced Service to the New Service, the Replaced Service contract will be modified to apply to the New Service, but will not otherwise be affected by the Move. The New Service will take the place of the Replaced Service for the remainder of the existing contract term, or the duration of the new contract term having an expiration date which is beyond that of the current contract (see a.). Disconnection of the Replaced Service will not incur Termination Charges, except as noted in paragraph g. (C)

/1/ Effective February 8, 2011, PRI Return is no longer available for new service installations as described herein.

**17.2 ISDN PRIMARY RATE INTERFACE (PRI)****17.2.1. PRI Service**

- D. Payment and Charges for Services (Cont'd)** (C)
5. Moves (Cont'd) (C)
- f. No lapse in billing will occur for Moves of service under a contract. (C)
  - g. Any optional features and functions from the Replaced Service that are not re-established with the New Service at the time of the installation will be subject to applicable Termination Charges. (C)
  - h. Any additions of optional features and functions made to the New Service under an existing contract that is retained will be treated as coterminous additions under the terms and conditions of that contract. (C)
  - i. Any quantities of PRIs in excess of the current quantity of the Replaced Service will be treated as new installations. (C)
  - j. In the event of early termination of this service, the customer will be liable for any and all applicable Termination Charges. (C)
  - l. Additionally, for Moves requiring Overlapping Service (only), the Move and subsequent disconnection of the Replaced Service must be completed within ninety (90) days of the New Service install date, or prior to expiration of the current contract term, whichever occurs first. (C)

**17.2 ISDN PRIMARY RATE INTERFACE (PRI)**

**17.2.1. PRI Service**

**D. Payment and Charges for Services (Cont'd)**

6. Rates And Charges

The following rates and charges are in addition to all other rates and charges that may be applicable for other services which operate in conjunction with PRI.

	<u>Nonrecurring Charges</u>	<u>Monthly Rates Current</u>	<u>USOC</u>	
a. <u>Primary Rate Interface</u> <sup>/1//2//3/</sup>				
23B+Primary D interface, Each				
Month-to-Month	\$1,250.00	\$9,373.00	PRAS1	(I)
3-year <sup>/5/</sup>	1,250.00	365.00	PRA3Y	
5-year <sup>/4,5/</sup>	1,250.00	325.00	PRA5Y	
<u>Additional interfaces</u> <sup>3</sup>				
24B interface, Each				
Month-to-Month	1,000.00	9,373.00	PRAS2	(I)
3-year <sup>/5/</sup>	1,000.00	365.00	PRB3Y	
5-year <sup>/4,5/</sup>	1,000.00	325.00	PRB5Y	
23B+Back-up D interface, Each				
Month-to-Month	1,000.00	9,750.00	PRAS3	(I)
3-year <sup>/5/</sup>	1,000.00	365.00	PRC3Y	
5-year <sup>/4,5/</sup>	1,000.00	325.00	PRC5Y	

/1/ Available only in those Central Offices that are suitably equipped.

/2/ Digital transport facility is not included.

/3/ The non-recurring charges for the PRI rate ISDN interface will be waived for eligible business customers as described in paragraph D.4.

/4/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for ISDN Primary Rate Interface, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

/5/ Upon expiration of the Service Term, if customer has not entered into a new Service Term contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph 17.2.1.D.2.f.2.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.

**17.2 ISDN PRIMARY RATE INTERFACE (PRI)**

**17.2.1. PRI Service**

**D. Payment and Charges for Services (Cont'd)**

(C)

6. Rates And Charges (Cont'd)

(C)

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>	<u>USOC</u>	
<u>Optional Features</u> <sup>/1/</sup>				
Alternate Route, each route	\$100.00	\$ 10.00	/PRAAR/	(C)
PRI-NET, each PRI Interface and Centrex	100.00	151.00	/PRADP/	(C)
Non-PRI Foreign Exchange/Foreign Prefix Connection, each path/each number	80.00	25.00	/PRSFX/	(C)
PRI Subgroup, each subgroup	175.00	10.00	/PRASG/	(C)
Private Facility Connection, each facility group/trunk group connected	250.00	25.00	/PRSPF/	(C)
User to User Information, each PRI Interface	60.00	10.00	/PRSUU/	(C)
Enhanced Alternate Route, each route	250.00	60.00	/PRAER/	(C)
Deluxe Call Transfer, each PRI service arrangement	100.00	45.00	/PRACF/	(C)
Inform 911, each PRI service arrangement	120.00	125.00	/PRAE9/	(C)

/1/ Available only in those Central Offices that are suitably equipped.

**17.2 ISDN PRIMARY RATE INTERFACE (PRI)**

**17.2.1. PRI Service**

**D. Payment and Charges for Services (Cont'd)**

(C)

6. Rates And Charges (Cont'd)

(C)

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>	<u>USOC</u>	
<u>Optional Features</u> <sup>/1/</sup> (Cont'd)				
Station Record Detail, each PRI Service Arrangement	\$100.00	\$ 20.00	/PRARD/	
Circular Hunt, each PRI Service Arrangement	50.00		/PRACH/	
ISDN Calling Name Delivery, each PRI Interface	125.00	30.00	/NM1PG/	
2 B-Channel Transfer, each PRI Interface	100.00	45.00	/2BTPG/	
Redirected Number, each PRI Interface	150.00		/RN4PQ/	
Selective Class of Call Screening, each PRI Interface			/HMBPG/	
Unlimited Local PRI <sup>/1/</sup> , per ISDN PRI type	n/a	1,000.00	n/a	
36 month term	n/a	750.00 <sup>/2/</sup>	n/a	
60 month term <sup>/3/</sup>	n/a	650.00 <sup>/2/</sup>	n/a	(N)
 <u>Change Charges</u>				
PRI Miscellaneous Change Charge, each affected PRI Serving Arrangement	300.00		/XPB/	

/1/ In lieu of local message units only, i.e., toll charges will apply to calls outside the local Service Area. WATS usage charges apply

/2/ Early termination charges will apply for contract terms.

/3/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for ISDN Primary Rate Interface, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months. (N)  
|  
(N)