

13.1 PUBLIC TELEPHONE SERVICE

13.1 Public Telephone Service

A. DESCRIPTION

A public telephone is an exchange telephone with or without an associated coin-collecting device and associated equipment installed at the Company's initiation or option. The Company chooses or accepts the location as suitable or necessary for furnishing service to the general public.

B. REGULATIONS

1. Message Telecommunication Service (MTS) rates apply for messages to exchanges or localities not included in the Local Calling Area.

- a. Local Calling Area includes:

- (1) From Ely and McGill Exchanges to all stations receiving service in Ely and McGill.
- (2) From Carson City/Dayton to all stations receiving service in Carson City/Dayton, Reno/Sparks, Virginia City, Crystal Bay, Carson Plains, Stagecoach and Silver Springs exchanges.

From Carson City, excluding Dayton, to all stations receiving service from the GTE of Nevada Gardnerville exchange.

From Carson Plains to all stations receiving service from the Carson Plains, Carson City/Dayton, Stagecoach and Silver Springs exchanges.

From Stagecoach to all stations receiving service from the Stagecoach, Carson City/Dayton, Carson Plains and Silver Springs exchanges.

From Silver Springs to all stations receiving service from the Silver Springs, Carson City/Dayton, Stagecoach, Carson Plains and Fernley/Wadsworth exchanges.

From the GTE of Nevada Gardnerville exchange to all stations receiving service from the Gardnerville exchange. including the areas of Johnson Lane, Gardnerville, Gardnerville Ranchos, Minden and Genoa as legally described in GTE of Nevada's tariffs, and from the Carson City exchange, excluding Dayton.

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13.1 Public Telephone Service (Cont'd)

B. REGULATIONS (Cont'd)

- (3) From Crystal Bay to all stations receiving service in Reno/Sparks, Carson City/Dayton, Virginia City, Crystal Bay and Brockway District of the North Tahoe, California exchanges.
- (4) From Reno/Sparks to all stations receiving service in Reno/Sparks, Carson City/Dayton, Virginia City, Crystal Bay and the Verdi, California exchanges.

From Reno/Sparks, excluding Washoe Valley and Verdi Nevada, to all stations receiving service in Fernley/Wadsworth, Nixon, Sutcliffe and Cottonwood Creek.

From Cottonwood Creek to all stations receiving service from the Cottonwood Creek, Fernley/Wadsworth, Nixon, Sutcliffe and Reno/Sparks exchanges, excluding Washoe Valley and Verdi, Nevada.

From Fernley/Wadsworth to all stations receiving service from the Fernley/Wadsworth, Silver Springs, Nixon, Sutcliffe, Cottonwood Creek and Reno/Sparks exchanges, excluding Washoe Valley and Verdi, Nevada.

From Nixon to all stations receiving service from the Nixon, Fernley/Wadsworth, Sutcliffe, Cottonwood Creek and Reno/Sparks exchanges, excluding Washoe Valley and Verdi, Nevada.

From Sutcliffe to all stations receiving service from the Sutcliffe, Fernley/Wadsworth, Nixon, Cottonwood Creek and Reno/Sparks exchanges, excluding Washoe Valley and Verdi, Nevada.

- (5) Except as above, all stations receiving service from the same exchange where the public telephone is located.
2. Standard type enclosures are furnished without charge at the discretion of the Company.
3. Extension service is not furnished with this service.
4. Public telephones are not listed in the directory.
5. The Company furnishes and installs signs necessary to advertise the public telephone.

**13.1 PUBLIC TELEPHONE SERVICE**

**13.1 PUBLIC TELEPHONE SERVICE (Cont'd)**

**B. REGULATIONS (Cont'd)**

6. Public telephones, without coin-collecting devices, may be furnished at the Company's option (on an originating basis only) for:

- collect calls<sup>/1/</sup> (C)
- charge to third telephone number calls<sup>/1/</sup> (C)

**C. RATES AND CHARGES**

Local service is provided on a message-unit basis.

Each operator assisted exchange message billed to other than the service from which the message originates is assessed the Business 0-10 mile Message Telecommunications Service charges as set forth in Part 9, Section 1, plus an Operator Service Charge as set forth below: (C)

The following service charges are applicable as outlined in Part 9, Section 1.5.B of this Guidebook: (N)

	<u>Charge</u>	
- Operator Assisted Station	\$1.00	(N)
- Operator Assisted Person <sup>/1/</sup>	\$3.00	
Payphone Use Charge	/2/	(N)

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)

/2/ For application of the Payphone Use Charge, see Part 11, Section 1, Paragraph 11.1.6. (N)

### 13.1 PUBLIC TELEPHONE SERVICE

#### 13.1.2 Access Restricted Telephone Service

##### 13.1.2.1 CUSTOMER PROVIDED INMATE CALLING SERVICE (CPICS)

###### A. DESCRIPTION

Customer Provided Inmate Calling Service (CPICS) is business service for the exclusive use of inmates served within the confine of a penal, correctional or mental institution where potential usage by inmates warrants establishing the service.

The CPICS "Customer" is the confinement service provider of the telephone equipment and telephone instruments for use with CPICS. Any individual or company proposing to be a provider of CPICS must first obtain a certificate of public convenience and necessity from the Public Utilities Commission of Nevada and comply with any applicable rules and regulations set forth by the Public Utilities Commission of Nevada.

###### B. REGULATIONS

The following provisions apply to CPICS lines:

1. CPICS lines are for the exclusive use of inmates served within the confines of a penal, correctional or mental institution only.
2. The general regulations and definitions applicable to Network and Exchange Services as set forth in Part 9, Section 1. Apply to CPICS in addition to the specific regulations following.
3. Directory listings are not provided with this service.
4. Joint User Service is not furnished.
5. Customer Premises Equipment (CPE) used to provide CPICS cannot be used with any other class of service.
6. Foreign Exchange, off premises extension services, Remote Call Forwarding and Custom Calling features are not offered with CPICS.
7. The Company will not provide refunds to a called party for calls placed over a CPICS business access line.
8. Maintenance of service charges as outlined in Part 3, Section 1 are applicable to CPICS.
9. Supersedure is not permitted for CPICS without a closing bill.
10. A CPICS line is capable of both originating and terminating (receiving) calls. See D. Customer Responsibilities.

13.1 PUBLIC TELEPHONE SERVICE

13.1.2 Access Restricted Telephone Service (cont'd)

13.1.2.1 CUSTOMER PROVIDED INMATE CALLING SERVICE (CPICS) (cont'd)

C. COMPANY RESPONSIBILITIES

1. Prior to accepting the customer's order for CPICS, the Company will provide the prospective customer with a copy of Part 13, Section 1 of the Guidebook for Customer Provided Inmate Calling Service and obtain the customer's written acknowledgement of receipt and disclosure of said guidebook. (C)
2. The Company will only be responsible to provide service to the network interface demarcation point at the CPICS location. The network interface will be located within twelve (12) inches of the Company's protector or building terminal.

D. CUSTOMER RESPONSIBILITIES

1. CPICS customer premises equipment (CPE) must be registered in compliance with Part 68 of the F.C.C. rules.
2. CPICS CPE must be installed in compliance with the National Electrical Safety Standards.
3. The customer is responsible for the installation, operation and maintenance of any CPICS CPE used in conjunction with this service.
4. The customer must provide placement of all the charges for all calls originating from the CPICS line.
5. The customer is responsible for payment of all the charges for all calls originating from the CPICS line.
6. The customer may be responsible for any originating line restrictions and any terminating line screening required. Standard originating line restriction services and terminating line screening services are available from the Company at Guidebook rates and may be ordered for use with a CPICS line.
7. The customer is responsible for all unbillable charges which must be referred back to the originator due to failure to validate a called number or to receive valid acceptance of a collect call.

E. PROVISION OF CPICS SERVICE

1. CPICS service is a measured line service designed to work with "smart" payphones. Service is available as two-way (USOC 1CP). See Basic access line in Part 4, Section 2 for a complete list of product services.

## 13.1 PUBLIC TELEPHONE SERVICE

## 13.1.2 Access Restricted Telephone Service (cont'd)

## 13.1.2.1 CUSTOMER PROVIDED INMATE CALLING SERVICE (CPICS) (cont'd)

## E. PROVISION OF CPICS SERVICE (Cont'd)

2. CPICS outgoing only (USOC DDF) service is available as coin sent paid, local and toll calls denied. 0+ collect only local and Inter and IntraLATA toll call are allowed. Calls to free access telephone numbers are denied.

## F. RATES AND CHARGES

	<u>Rate Per Message</u>	<u>Monthly Rate</u>	<u>USOC</u>
<u>Option 1</u> CPICS access line	\$0.05	\$21.00	ICP++
<u>Option 2</u> CPICS access line – outgoing service	\$0.05	\$21.00	DDF
<u>Option 3</u> CPICS High Capacity Channel 1.544 Mbps. Service		RR <sup>1</sup>	
<u>Option 4</u> <sup>2</sup> Individual flat rate business line Individual flat rate trunk		RR <sup>3</sup> RR <sup>4</sup>	
		<u>Service Connection Charge</u>	
First access line		\$175.00	
Each additional line, ordered at the same time on the same premises		\$124.00	
Change a non-confinement customer class of service to CPICS		\$60.00	

NOTE 1: See appropriate Part and Section for 1.544 Mbps High capacity Digital Data service.

NOTE 2: Option 4 is only available in those areas identified by the Company as being unable to provide COPTS or equivalent services in the switch.

NOTE 3: See flat rate business service for appropriate exchange rate in Part 4, Section 2.

NOTE 4: See Private Branch Exchange Trunks for appropriate exchange and 2-wire and 4-wire rates in Part 4, Section 2.