
9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

A. DESCRIPTION

1. Message Toll Telephone Service

A toll telephone message is a completed call or telephonic communication between two exchanges stations located in different local services areas, between toll stations, or between a toll station and an exchange station to which rates are applicable in accordance with the provisions of the toll pricing schedules or Operator Assisted Service Offerings by the Company.

2. Message Toll Mobile Telephone Service

Message Toll Mobile Telephone Service is a communication service through a mobile telephone service base station between a mobile unit and a wire telephone located outside the mobile service area associated with such base station, or between two mobile units service through different base stations.

Message Toll Mobile Telephone Service also includes service through a mobile telephone service base station between a wire telephone locate outside the mobile service area and a fixed station, located within the normal range of the base station, which is authorized by the Federal Communications Commission to communicate through that base station, or between two such fixed stations served through different base stations.

In the application of rates, prices and conditions, fixed stations, as described above are considered as mobile units.

B. REGULATIONS

1. The toll service charges specified in this Guidebook are in payment for specific services furnished between the calling and the called telephones.
2. Toll service is classified as either Dial Station Service or Operator Assisted Service. The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage identified in this Guidebook shall be subject to the provisions of this Company's Message Telecommunication Service offerings in this Guidebook.

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

B. REGULATIONS (Cont'd)

3. Toll rates between point (cities, towns or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes.

Airline distances between rate centers are determined as provided in Part 4, Section 2 of this Guidebook.

4. Refer to the rate table in Part 9, Section 1.1.C.2. following. Opposite the mileage step which includes the mileage determined from Part 9, Section 1.1.B.3 of this Guidebook (above), will be found the rates for initial periods and additional minutes for all classes of service between the rate centers involved.

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9.1.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

B. REGULATIONS (Cont'd)

5. Service Charges

a. Collection of Charges

Charges (including messenger charges) for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls may be placed on a non sent-paid basis and charges may be:

- (1) Billed against or collected from the called telephone number, except a coin telephone number, if the charges are accepted at the called station.^{/1/} (C)
- (2) Billed against or collected from a third telephone number or account, except a coin telephone number, anywhere in the United States or Canada where such billing is accepted at the third telephone.^{/1/} (C)

b. Time of Day and Day of Week^{/2/} (C)

- (1) The rate applicable is determined by the day and time (standard or daylight savings) at the rate center of the calling station when the connection is established. When a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.
- (2) Discounts for Day, Evening and Night reduced rate periods stated in Part 9, Section 1.1.C.1.a following, are applied to that portion of the messages occurring within the rate discount periods. For all classes of service the discount is applied only to the sum of the initial minute and additional minute charges in each rate period and the results are then totaled.

c. Initial Period: Additional Minutes

Rates are quoted in terms of initial period and additional minutes.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)
 (N)

/2/ As of July 1, 2010, Time of Day and Day of Week discounts are no longer applicable to business customers or for assisted services for business or residential customers. (C)

MESSAGE TELECOMMUNICATION SERVICE (cont'd)

9.1.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

B. REGULATIONS (Cont'd)

1. Initial Period

Initial Period rates shown in Part 9, Section 1.1.C.2 of this Guidebook, are for connections of one minute or any fraction thereof.

2. Additional Minutes rates shown in Part 9, Section 1.1.C.2 of this Guidebook, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

d. Timing of Messages – Chargeable Time

1. Chargeable time for calls placed on a dial, operator or coin station basis begins when connection is established between the calling station and the called station or private branch exchange switchboard or Company Radiotelephone system.
2. Chargeable time for calls places on a dial, operator or coin station basis begins when connection is established between the person calling and the particular person called, another party acceptable to the person calling or the private branch exchange extension station called or mobile unit reached through a Company Radiotelephone.^{/2/} (C)
3. Chargeable time for all messages ends when the calling station “hangs up” thereby releasing the network connection. If the called station “hangs up” but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

e. Holidays

| | |
|---------------------------------|---------------------------------|
| New Years Day ^{/1/} | January 1 |
| Independence Day ^{/1/} | July 4 |
| Labor Day | the first Monday in September |
| Thanksgiving Day | the fourth Thursday in November |
| Christmas Day ^{/1/} | December 25 |

/1/ If this legal holiday falls on a date other than that shown, the night rate would apply on such legal holiday. (C)

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)
(N)

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

f. Service Through Radiotelephone Facilities

Service is available to and from customers of a Radiotelephone Facilities with which arrangements have been made for the interchange of telephone traffic.

The rates between the applicable wire telephone rate center and the rate center of the Radiotelephone Facility are the rates set forth in this Guidebook for two-point service. The rate center of the Radiotelephone Facilities is the rate center of the Company serving exchange. An additional charge which the Radiotelephone Company bills to and collects from its customers is applicable to the remainder of the haul as set forth in the Radiotelephone Company's rates.

g. Payphone Use Charge

The Payphone Use charge applies to all completed non-sent paid calls placed from pay telephones. Non-sent paid is defined as a call which is placed without advance deposit of currency at the payphone. The Payphone Use Charge will apply in addition to the appropriate Operator Service Charges specified in Part 11, Section 1.

Payphone Use charge \$.30

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

C. RATES AND CHARGES

1. Rate Periods and Rate Discounts

a. Message Toll Rate Periods and Rate Discounts are as follows (Residential Direct-Dialed Only):^{1//4//5/} (C)

Monday thru Friday²

| <u>HOURS</u> ¹ | <u>RATE</u> | <u>DISCOUNT</u> | |
|---------------------------|-------------|-----------------|-----|
| 8:00 am to 5:00 pm | DAY | NONE | |
| 5:00 pm to 11:00 pm | EVENING | NONE | (I) |
| 11:00 pm to 8:00 am | NIGHT | NONE | (I) |

Saturday

| <u>HOURS</u> | <u>RATE</u> | <u>DISCOUNT</u> | |
|--------------|-------------|-----------------|-----|
| ALL | NIGHT | NONE | (I) |

Sunday²

| <u>HOURS</u> ³ | <u>RATE</u> | <u>DISCOUNT</u> | |
|---------------------------|-------------|-----------------|-----|
| 8:00 am to 5:00 pm | DAY | NONE | (I) |
| 5:00 pm to 11:00 pm | EVENING | NONE | (I) |
| 11:00 pm to 8:00 am | NIGHT | NONE | (I) |

NOTE 1: Discounts apply to the charge for the initial minute occurring within the discount period and to all additional minutes occurring within each discount rate period, but not to the operator service charges or the Equal Access Recovery Charge (EARC) or, if applicable, the Payphone Use Charge. Dial Charges and operator surcharges are determined from Part 9, Section 1.1.C.2 of this Guidebook.

NOTE 2: Night rates apply on Holidays, see Holidays, Part 9, Section 1.1.B.6.j of this Guidebook.

NOTE 3: To, but not including.

NOTE 4: As of July 1, 2010, Time of Day and Day of Week discounts are no longer applicable to business customers or for assisted services for business or residential customers.

NOTE 5: As of January 3, 2012, Time of Day and Day of Week discounts are no longer applicable to residential customers. (N)
(N)

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)

C. RATES AND CHARGES (cont'd)

2. Mileage and Corresponding Rates for Different Classes of Service

a. All Rate Periods

Residence^{/2/}

Dial Station to Station

| <u>Rate Mileage</u> | Each <u>Initial Minute</u> | <u>Additional Minute</u> |
|---------------------|-------------------------------|--------------------------|
| 0-10 | \$.69 | \$.69 |
| 11-22 | \$.69 | \$.69 |
| 23-55 | \$.69 | \$.69 |
| 56-124 | \$.69 | \$.69 |
| 125-Plus | \$.69 | \$.69 |

Business and assisted types of calls^{/1,2,3,4/}

| <u>Rate Mileage</u> | Each <u>Initial Minute</u> | <u>Additional Minute</u> |
|---------------------|-------------------------------|--------------------------|
| 0-10 | \$6.80 | \$6.80 |
| 11-22 | \$6.80 | \$6.80 |
| 23-55 | \$6.80 | \$6.80 |
| 56-124 | \$6.80 | \$6.80 |
| 125-Plus | \$6.80 | \$6.80 |

(l)
|
(l)

/1/ Assisted means all calls other than residence direct dialed calls.

/2/ An Equal Access Recovery Charge (EARC) shall be assessed to each originating toll minute of use, including minutes of use covered by contract as specified in Part 2, Section 2.

/3/ A Payphone Use Charge may also apply.

/4/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.2 RESERVED FOR FUTURE USE

(C)

(D)

(D)

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.3 SPECIAL TOLL BILLING

A. INTEREXCHANGE RECEIVING SERVICE

1. Regulations

- a. Special billing number service is furnished in connection with private branch exchange service and business individual line service.
- b. The service provides for furnishing to a customer, each month, a separate listing of toll telephone messages for each special billing number used in placing calls.
- c. The minimum period for which the service is offered is two months.
- d. The service will be offered where facilities and operating conditions permit.

2. Rates

| | <u>Monthly</u> <u>Rate</u> | <u>USOC</u> |
|--|-------------------------------|-------------|
| - First group of 100, or less, special billing numbers | \$21.40 | BLN |
| - Each additional group of 50, or less special billing numbers | 10.70 | BLQ |

B. SPECIALIZED THIRD NUMBER BILLING ARRANGEMENT FOR DEDICATED PREFIXES

Specialized Third Number Billing Arrangement for Dedicated Prefixes is an optional specialized billing arrangement which provides for the automatic billing to a single customer-specified account for all intraLATA toll calls directly dialed from any Company exchange access line to any of the ten thousand numbers in a single prefix dedicated to the exclusive use of that customer.

| | <u>Installation</u> <u>Charge</u> | <u>Monthly</u> <u>Rate</u> | <u>USOC</u> |
|---|--------------------------------------|-------------------------------|-------------|
| - Specialized billing arrangement, per single customer-specified dedicated prefix | \$12,300.00 | 0 | WZZ1Q |

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.4 DIAL STATION SERVICE

1. Regulations

Dial station pricing applies to:

Sent-Paid messages dialed and completed by the customer from a residence or business telephone without the assistance of a Company operator.

Sent-Paid messages placed with the assistance of a Company operator where:

dial completion facilities are not available.

equipment or circuit conditions cause unsuccessful dial attempts.

the customer identifies himself as being handicapped and unable to dial.

the operator must identify the calling number where automatic recording equipment is not available.

the Company operator reestablishes the connection after a service failure on a customer dialed call.

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9.1.5 OTHER MTS SERVICE CHARGES

B. REGULATIONS

1. Service Charges include:

- Coin Station Service (D)
- Operator Station Service
- Coin Person Service^{/1/} (C)

a. Operator Station Service

Dial station prices plus the operator station service charge apply to:

- (1) Station messages where the customer requests time and charges quoted or notification at a specified time. (D)
 - (2) Interexchange Receiving Service messages (Enterprise or Zenith). (C)
 - (3) Station messages dialed by the operator. (C)
- (D)

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)
(N)

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.5 OTHER MTS SERVICE CHARGES (Cont'd)

B. REGULATIONS (Cont'd)

1. Service Charges include: (Cont'd)

(N)

(D)

(D)

b. Coin Station Service and Coin Person Service^{/1/}

(C)

- (1) Operator station service rates apply to station messages originating at a public or semi-public telephone that are paid for by coin deposit.
- (2) Operator person service rates apply to person messages originating at a public or semi-public telephone that are paid for by coin deposit.
- (3) The charge for a call paid for by coin deposit in a public or semi-public coin telephone is the sum of the appropriate dial station-to-station charges, operator assisted service charge and federal tax, rounded to the nearer multiple of \$.05.

^{/1/} Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)

(N)

9.1 MESSAGE TELECOMMUNICATION SERVICE

9.1.5 OTHER MTS SERVICE CHARGES (Cont'd)

C. RATES AND CHARGES

1. Operator Assisted Messages

a. In addition to the Dial Station-to-Station Rate, the following service charges are applicable as outlined in Part 9, Section 1.5.B of this Guidebook.

| | <u>Charge</u> | |
|--|---------------|-----|
| - Operator Assisted Station | \$1.00 | (D) |
| - Payphone Use Charge on alternately billed calls from a payphone ^{/1/} | /2/ | (C) |
| b. Coin Station Service and Coin Person Service ^{/1/} | | (C) |

The charge for a call paid for by coin deposit in a Company coin telephone is the sum of the Business two-point rates, operator assisted service charge and federal tax, rounded to the nearer multiple of \$.05.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)

/2/ See Payphone Use Charge in Part 11, Section 1, Paragraph 11.1.6. (N)