

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.1 TOLL RESTRICTION

8.2..1.1 TOLL DIVERSION

A. DESCRIPTION

1. The Central Offices equipment will prevent dialing of certain telephone prefixes or codes and permit direct dialing of other telephone prefixes and codes as designated by the customer, within the limitation of the equipment.

B. REGULATIONS

- (1) Exchange and Toll Message Diverting Equipment is offered within the Base Rate Area or Special Rate Area of all Common Battery Exchanges.
- (2) The equipment listed under Rates and Charges C. will be furnished with PBX trunk lines of Dial PBX systems, arranged for direct dialing of outgoing calls only.
- (3) All trunks of a PBX system arranged to divert or not divert calls to the same telephone prefixes or codes will comprise a group of trunks, and the rates shown in this Guidebook apply.
- (4) A diverting arrangement established by customer request may be affected by subsequent changes in telephone prefixes or codes initiated by the Company. Rearrangements in the diverting equipment created by changes in telephone prefixes or codes will be made by the Company at the request of the customer without charge.
- (5) All other changes in the diverting equipment arrangements made by the customer will be subject to the installation charge shown in Rates and Charges C.
- (6) Access code diverting service is provided for trunks of a dial PBX system which is arranged for the direct dialing of outgoing calls in exchanges where the origination of toll calls is accessed by dialing "0" or "1.*

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.1 TOLL RESTRICTION SERVICES (Cont'd)

8.2.1.1 TOLL DIVERSION (Cont'd)

C. RATES AND CHARGES

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>USOC</u>
Changes in Telephone Prefixes and Codes: Each change in diverting equipment arrangement or call control equipment to divert or not divert calls to one or more telephone prefixes or codes: ¹			
- For Each Group of Trunks having the same diverting arrangement	\$9.65	NO	NA
Access Code Diverting Service:			
- Each central office arrangement of a trunk of a dial PBX system to divert access code "0" or "1" ²	60.00	\$ 2.60	COACD

NOTE 1: See Part 8, Section 8.2.1.1.B.4. and 5 of this Guidebook.

NOTE 2: See Part 8, Section 8.2.1.1.B.6 of this Guidebook..

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.2 PREMIUM EXCHANGE SERVICES

8.2.2.1 CALL RESTRICTION

A. DESCRIPTION

Call Restriction Service provides the customer with local dialing capabilities, including local measured service, but blocks any call that has a long distance or premium service charge associated.

<u>Blocked</u>	<u>Allowed¹</u>
0+	911
1+	844
1+976	793
1+555	1+800
00-	
0-	
Enterprise	611

B. REGULATIONS

1. Call Restriction is offered to individual business and residence exchange access service customers, both flat and measured rate, where facilities and operating conditions permit. This offering does not include CENTREX, coin or toll station lines.
2. Call Restriction is offered to Lifeline and Link-up customers at no charge.
3. The subscriber to Call Restriction service is responsible for collect, third number billed and credit card calls billed to this line.

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.2 PREMIUM EXCHANGE SERVICES (Cont'd)

8.2.2.1 CALL RESTRICTION (Cont'd)

B. REGULATIONS (Cont'd)

- 4. No Additional installation charge applies when Call Restriction is installed at the initial establishment of service. When Call Restriction is added to or removed from an existing line, Multi-Element Service charges or equivalent apply as specified in Part 3, Section 1 of this Guidebook.

C. RATES

Rates are for Call Restriction Service only and are in addition to the applicable rates and charges associated with exchange line and trunk services as set forth in Part 4 Section 1 of this Guidebook.

	<u>Monthly Rate</u>	<u>USOC</u>	
each residence exchange line	\$ 0.00	1R1	
each trunk and business exchange line	278.00	1R1	(l)

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.2 PREMIUM EXCHANGE SERVICES (Cont'd)

8.2.2.1 900 CALL BLOCKING

A. DESCRIPTION

1. 900 Call Blocking is a central office call blocking service that allows the Utility's residential and business subscribers to block calls placed from their telephone to interstate or intrastate, inter LATA Interexchange Carrier 900 services (900 IEC) program telephone numbers. 900 Call Blocking will be provided at the serving central office, where technically feasible. When placed on the subscriber's line, 900 Call Blocking will prevent access to all directly-dialed, Utility operator-assisted and Utility operator-entered billing 900 IEC program telephone numbers. If a subscriber with 900 Call Blocking dials a 900 IEC number, the subscriber will receive an announcement stating that the call cannot be completed from this telephone. All calls to any 900 number will be blocked.¹

2. The Company's subscribers can order 900 Blocking by calling their business office.

900 Call Blocking will only be disconnected if the subscriber makes a written request to the business office to cancel the service or if the subscriber disconnects the telephone service.

B. DEFINITIONS

Blocking

The ability to restrict directly-dialed, Company operator-assisted and Company operator-entered billing calls from completing to 900 IEC program telephone numbers.

Caller

A Company subscriber who may call Information Providers' 900 IEC programs.

NOTE 1: Emergency calls to 911 are not affected by 900 blocking.

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.2 PREMIUM EXCHANGE SERVICES (Cont'd)

8.2.2.2 900 CALL BLOCKING

A. DEFINITIONS(Cont'd)

Customer Blocking Charge

The charge to establish 900 Call Blocking on a Subscriber's line.

The Company will provide to all residential customers a one-time opportunity to subscribe free of charge to 900 Blocking Service. There will be no time limit on the residential customer's ability to utilize this one-time option. Residential customers will be charged non-recurring rates for any and all subsequent requests for 900 Blocking Service.

Interexchange Carrier 900 Services Program

An electronic information service furnished by an Interexchange Carrier and an Information Provider.

Subscriber

A customer as defined in Part 2 Section 2 of this Guidebook.

C. TERRITORY

900 Call Blocking will be provided where the Utility's facilities and operating conditions permit.

D. REGULATIONS

1. Company's Obligation

a. General

(1) The limitation of liability is set forth in Part 2 Section 2 of this Guidebook.

(2) The Company shall, upon request from the subscriber, provide 900 call blocking, for all calls to any 900 telephone number.

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.2 PREMIUM EXCHANGE SERVICES (Cont'd)

8.2.2.2 900 CALL BLOCKING

A. REGULATIONS (Cont'd)

2. Subscriber's Obligation

a. General

- (1) Each subscriber is obligated to pay the applicable non-recurring charge, if any, per subscriber line as shown in e., Rates and Charges, following for installation, removal or re-installation of 900 Call Blocking when ordered by the subscriber.
- (2) The Company has the responsibility for clocking directly-dialed calls, Company operator-assisted and Company Operator-entered billing calls to 900 IEC program telephone numbers when and for so long as 900 Call Blocking is ordered by the subscribers.

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.2 PREMIUM EXCHANGE SERVICES (Cont'd)

8.2.2.2 900 CALL BLOCKING

E. RATES AND CHARGES

Add 900 Call Blocking - Residence	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Call Blocking Individual Line Flat Rate ¹ Residence Service			
First Request	NO	NO	CLU
Subsequent Request - per line	\$10.00	NO	CL1
Call Blocking Individual Line Measured Rate ¹ Residence Service			
First Request	NO	NO	CLU
Subsequent Request - per line	\$10.00	NO	CL1
Call Blocking Universal Lifeline Telephone Service (ULTS) - per line	NO	NO	CLU
Call Blocking with New Connect or Transfer of Service - per line	NO	NO	CLU
Call Blocking with other Network Change Order - per line	NO	NO	CLU
Remove 900 Call Blocking - per line	NO	NO	--

Note 1: The Company will provide all residence customers a one time opportunity to subscribe to 900 Blocking Service free of charge.

8.2 MISCELLANEOUS SERVICE OFFERINGS

8.2.2 PREMIUM EXCHANGE SERVICES (Cont'd)

8.2.2.2 900 CALL BLOCKING (Cont'd)

E. RATES AND CHARGES (Cont'd)

<u>Add 900 Call Blocking-Residence</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Call Blocking Business Service Flat Rate ^{2,3} - per line	\$10.00 (Not to exceed \$30.00 per service order)	NO	CL9
Call Blocking Business Service Measured Rate ^{2,3} - per line	NO (Not to exceed \$30.00 per service order)	NO	CL9
Call Blocking with New Connect Or Transfer of Service - per line	NO	NO	CL9
900 Call Blocking with other Network Change order - per line	NO	NO	CL9
Remove 900 Call Blocking - per line	NO	NO	

Note 2: 900 calling currently is not allowed on coin sent paid, coinless and COPT services.

Note 3: The Company will waive 900 Call Blocking nonrecurring charges when requested by business customers within 60 days of establishing new service (service order date).

\$25 AUTOPAY INCENTIVE

A residential promotional period will be established from November 15, 2011 through November 14, 2012. During this period, residential customers who receive an incentive offer via email and who currently use a credit card to make payments and sign up for the automatic payment feature, Autopay, will be eligible to receive a \$25 benefit in the form of a reward card. The customer must remain on AutoPay for 90 days in order to receive the reward card. Eligible customers are residential customers who currently use a credit card to make payments and are not currently registered for Autopay.