

Bill Page Messages
AL, FL, GA, KY, LA, MS, NC, SC
Residence Rate Increase for Late Payment Charges
August 2013

Bill Page Messages for Residence Customers Regarding Late Payment Charges

AL

USOC

IMPORTANT NOTICE

On October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied only when the outstanding balance is at least a minimum of \$6. Effective However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

FL

USOC

IMPORTANT NOTICE

On October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$6. However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

GA

USOC

IMPORTANT NOTICE

On October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$25. However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

KY, MS

USOC

IMPORTANT NOTICE

October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$6. However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

LA, NC, SC

USOC

IMPORTANT NOTICE

On October 1, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$1. However, on October 1, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.