Customer Notification BPM - Rate Increase – Line Change Charge/Service Restoral Fee AL, GA, LA, NC, SC August 17 – September 16, 2010 Delivery

Rate Groups – AL, GA, SC

LOCAL SRV RATE CHG

Beginning on or after October 16, 2010, the rate for Line Change Charge and Service Restoral Fee are scheduled to increase from \$30.00 to \$35.00. If you have questions about these changes, please call your AT&T representative at 1.800.288.2020.

Rate Groups - LA

LOCAL SRV RATE CHG

Beginning on or after October 16, 2010, the rate for Line Change Charge and Service Restoral Fee are scheduled to increase from \$27.50 to \$35.00. If you have questions about these changes, please call your AT&T representative at 1.800.288.2020.

Rate Groups - NC

LOCAL SRV RATE CHG

Beginning on or after October 16, 2010, the rate for Line Change Charge and Service Restoral Fee are scheduled to increase from \$16.00 to \$20.00. If you have questions about these changes, please call your AT&T representative at 1.800.288.2020.