Customer Notification

Rate Increase

2 Pack Plan, Preferred Pack, Complete Choice and Area Plus AL, FL, GA, KY, NC, SC December 2010 Delivery

AL, FL

2 PACK RATE CHG

Beginning on or after January 16, 2011, the monthly rate for 2 Pack Plan is scheduled to increase from \$27.00 to \$29.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

GA, KY, SC

2 PACK RATE CHG

Beginning on or after January 16, 2011, the monthly rate for 2 Pack Plan is scheduled to increase from \$28.00 to \$30.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

NC

2 PACK RATE CHG

Beginning on or after January 16, 2011, the monthly rate for 2 Pack Plan is scheduled to increase from \$26.00 to \$28.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

AL, SC

PREFERREDPACK® CHG

Beginning on or after January 16, 2011, the monthly rate for PreferredPack Plan is scheduled to increase from \$34.00 to \$36.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

FL, NC

PREFERREDPACK® CHG

Beginning on or after January 16, 2011, the monthly rate for PreferredPack Plan is scheduled to increase from \$32.00 to \$34.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

GA, KY

PREFERREDPACK® CHG

Beginning on or after January 16, 2011, the monthly rate for PreferredPack Plan is scheduled to increase from \$35.00 to \$37.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

AL

COMPLETE CHOICE® CHG

Beginning on or after January 16, 2011, the monthly rate for Complete Choice service is scheduled to increase from \$37.00 to \$39.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

FL

COMPLETE CHOICE® CHG

Beginning on or after January 16, 2011, the monthly rate for Complete Choice service is scheduled to increase from \$36.00 to \$38.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

GA, KY, SC

COMPLETE CHOICE® CHG

Beginning on or after January 16, 2011, the monthly rate for Complete Choice service is scheduled to increase from \$38.00 to \$40.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

NC

COMPLETE CHOICE® CHG

Beginning on or after January 16, 2011, the monthly rate for Complete Choice service is scheduled to increase from \$35.00 to \$37.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

AL. FL

AREA PLUS® RATE CHG

Beginning on or after January 16, 2011, the monthly rate for Area Plus service is scheduled to increase from \$39.00 to \$41.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

GA

AREA PLUS® RATE CHG

Beginning on or after January 16, 2011, the monthly rate for Area Plus service is scheduled to increase from \$42.00 to \$44.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

KY

AREA PLUS® RATE CHG

Beginning on or after January 16, 2011, the monthly rate for Area Plus service is scheduled to increase from \$44.00 to \$46.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

NC

AREA PLUS® RATE CHG

Beginning on or after January 16, 2011, the monthly rates for Area Plus® service is scheduled to increase from \$33.00 to \$35.00. Thereafter, Area Plus will only be available to existing customers at their existing locations. Since expanded local service area rates have been eliminated in North Carolina, you may want to reassess whether Area Plus, or another AT&T local service option, is the best choice for your calling needs. If you call your AT&T representative at 1.888.288.2020, we will be happy to assist you in evaluating your options.

SC

AREA PLUS® RATE CHG

Beginning on or after January 16, 2011, the monthly rate for Area Plus service is scheduled to increase from \$13.00 to \$15.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

AL

AREA PLUS® RATE CHG

Beginning on or after January 16, 2011, the monthly rate for Area Plus with Complete Choice service is scheduled to increase from \$52.00 to \$54.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

FL, GA, KY, SC

AREA PLUS® RATE CHG

Beginning on or after January 16, 2011, the monthly rate for Area Plus with Complete Choice service is scheduled to increase from \$53.00 to \$55.00. If you have questions regarding this change, please call your AT&T representative at 1.888.288.2020.

NC

AREA PLUS® RATE CHG

Beginning on or after January 16, 2011, the monthly rates for Area Plus with Complete Choice® service is scheduled to increase from \$46.00 to \$48.00. Thereafter, Area Plus will only be available to existing customers at their existing locations. Since expanded local service area rates have been eliminated in North Carolina, you may want to reassess whether Area Plus, or another AT&T local service option, is the best choice for your calling needs. If you call your AT&T representative at 1.888.288.2020, we will be happy to assist you in evaluating your options.