Bill Page Messages — North Carolina Business and Residence Rate Increase for Trouble Determination Charge November 2010 Delivery

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INSIDE WIRE CHARGE

Beginning on or after January 22, 2011, customers who do not subscribe to an Inside Wire Protection Plan may be charged \$85.00 when a technician is dispatched. If you have questions about these changes, please call your AT&T representative at 1.800.288.2020.