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## N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>/1/</sup>

(C)

### CONTENTS

<b>N119.1</b>	<b>General</b>	1	
<b>N119.2</b>	<b>Rates and Charges</b>	3	
A119.2.1	Application	3	
A119.2.2	Monthly Rates and Charges	3	
A119.2.3	Nonrecurring Charges and Installation Charges	7	
A119.2.4	Minimum Service Period	9	
A119.2.5	Fractional Periods	9	
A119.2.6	Allowance for Interruptions	9	
A119.2.7	Directory Assistance	9	
A119.2.8	Toll Free Dialing (TFD) Service <sup>/1/</sup> Number Charges	10	(C)
A119.2.9	Add-On TFD Service	11	

<sup>/1/</sup> Effective December 31, 2021, Wide Area Telecommunications Services (WAYS) and Toll Free Dialing Services are withdrawn for Residential customers.

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EFFECTIVE: December 31, 2021

**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>2</sup>** (C)**N119.1 General***(Obsoleted July, 31, 2004. Not available for new installations, additions or on transfers of service to a new location.)*

- A. Wide Area Telecommunications Service (WATS) is the furnishing of facilities by the Company and its concurring Local Exchange Carriers for dial type telecommunications between a termination associated with a WATS access line or exchange access line and terminations using the public switched network within the State of North Carolina. WATS charges set forth herein are in payment for the service furnished between the calling and called terminations within North Carolina. Toll Free Dialing (TFD) Service<sup>2</sup> is the service which provides incoming, toll free dialing. Toll Free Dialing Service provides the customer with a toll free number using an 8XX access code. As toll free access codes are exhausted, additional 8XX access codes may be deployed in the assignment of TFD Service numbers. For both Outward WATS and Toll Free Dialing Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. (For multi-jurisdictional WATS Access Line "1+" and "0" intraLATA usage refer to N119.2.1.H., following. This Section sets forth rates for the intraLATA portion of these services.) (C)
- B. Combined Outward WATS, intraLATA Only Outward WATS require the use of a WATS access line. Option TFD Service and Open TFD Service<sup>1</sup>, however, can be terminated, at the direction of the customer, on a WATS access line or on an exchange access line. See N119.2.8, following, for other applicable charges when terminating over an exchange access line.
- C. A WATS access line or exchange access line for Option TFD Service and Open TFD Service is the transmission path between a WATS termination and the point in the Company Central Office where access to the public switched network is obtained for the purpose of completing WATS calls. The WATS access line will be arranged at the subscriber's option for Outward WATS Service.
- D. Option TFD Service and Open TFD Service, at the direction of the customer, can be terminated on a WATS access line arranged for inward calling only or on an exchange access line (except when provided as specified in N119.1.O following). For service terminating on an exchange access line, only one toll free dialing number can be assigned to terminate on any one exchange number. The termination of Toll Free Dialing Service to an existing Outward WATS, Open TFD Service, or Option TFD Service telephone number is prohibited.
- E. WATS access lines may also be provided over an intraLATA MegaLink service/MegaLink channel service or MegaLink ISDN service equipped with Outward WATS or Toll Free Dialing Service functionality. This service can only be provided in conjunction with and where a MegaLink service/MegaLink channel service or MegaLink ISDN service has physically been provided. See Section B7. Of Private Line Guidebook for high capacity channel services available to non-reseller customers. High capacity channel services are available for use by resellers from the North Carolina Special Access Tariffs.
- F. When WATS is terminated in Centrex Type Services, termination charges specified in Section A12. or Section A112. of General Exchange Guidebook apply in addition to the charges specified herein. When Option TFD Service or Open TFD Service terminates to a Centrex Type Services group, no such termination charges apply.
- G. WATS arranged for combined intraLATA/interLATA outward service (in conjunction with an interLATA carrier) provides for the origination of calls from a WATS termination within North Carolina by way of the WATS access line and the public switched network. WATS arranged for intraLATA only outward service provides for the origination of calls from a WATS termination within the same LATA and within North Carolina by way of the WATS access line and the public switched network.
- H. WATS arranged for Open TFD Service provides for the termination of intrastate calls to toll free dialing service access lines or exchange access lines. WATS arranged for Option TFD Service provides for the termination of intraLATA intrastate calls to toll free dialing service access lines or exchange access lines.
- I. WATS is furnished in offices technically capable of providing the service only if the necessary facilities are available.
- J. Combined IntraLATA/InterLATA Outward WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.

**Note 1:** Open TFD Service subscribers who choose to terminate the toll free dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

**Note 2:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing Services are withdrawn for Residential customers. (N)  
(N)

**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>5</sup>** (C)**N119.1 General (Cont'd)**

- K.** In all cases, communications must be completed without the assistance of a Company operator, except that a Company operator will re-establish a call which has been interrupted by cutoff or poor transmission after the called number has been reached.
- L.** WATS access line extensions associated with an intraLATA WATS access line must be located within the same LATA as the WATS access line.<sup>2</sup>
- M.** The Company will provide the intraLATA portion of Open TFD Service with the IC providing the interLATA and/or interstate portion of the service. For the terms, conditions and rates of the interLATA and/or interstate portion of this service, refer to the interexchange carrier's tariffs.
- N.** Option TFD Service and Open TFD Service are provided by the Company utilizing Toll Free Dialing Service.
1. Toll Free Dialing<sup>5</sup> Service Number Assignment (C)  
Toll Free Dialing Service provides for the assignment of a single ten digit toll free dialing number<sup>3</sup> to the customer for use in any or all of the preceding stated LATAs for IntraLATA calling. Toll Free Dialing Service can be selected for an area consisting of more than one LATA by specifying the desired Area of Service described in 2. following. The assigned TFD Service number can terminate to a WATS Access line or to an exchange access line. N119.2.8 following provides the applicable charges for Option TFD Service and Open TFD Service terminating to an exchange access line. In the provisioning of Open TFD Service, the Company will be the Responsible Organization (RESPORG). The ten-digit POTS number must be furnished to the Company for intraLATA screening and call completion.
  2. Area of Service  
Area of Service for Option TFD Service defines the geographic locations (LATAs) within a state from which the customer desires to accept calls for a given TFD Service number. The Area of Service may range from a single LATA to all of the available LATAs. A WATS Access Line or exchange access line is required within each LATA specified by the Area of Service for termination of TFD Service traffic that originated within that LATA. The desired Area of Service must be specified by the customer at the time Option TFD Service is ordered. Customers requesting an Area of Service encompassing more than one LATA are required to subscribe to the Variable Call Destination feature described in 3. following. Area of service for Open TFD Service is defined as either the entire state or the entire United States.<sup>4</sup>
  3. Variable Call Destination  
The Variable Call Destination feature provides for multiple terminations (one tendigit telephone number per LATA) of Option TFD Service when the customer specifies an Area of Service greater than one LATA. This allows for the assignment of one toll free dialing number, for use in all available LATAs, with termination to a WATS Access Line or exchange access line within the LATA where the TFD Service call originated. Rates for Variable Call Destination record establishment and record changes are provided in N119.2.8. Usage rates are calculated and billed separately per LATA.
- O.** Customers who subscribe to a toll free dialing service provided by other than the Company may designate the Company as the intraLATA carrier. This arrangement is referred to as Add-On TFD service. The intraLATA usage will be billed in accordance with the rates, terms and conditions specified in N119.2.9. The Company will not bill the customer for a WATS access line or exchange access line for this service.

**Note 1:** Due to technical limitations of certain interLATA carriers' services, operator assistance as specified in N119.1.K. cannot be provided with the Combined IntraLATA/InterLATA Outward WATS offered in conjunction with interLATA carriers having these technical limitations.

**Note 2:** Refer to the interLATA carrier's tariff for availability, rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.

**Note 3:** TFD Service numbers are assigned using the 8XX toll free access codes (i.e., 8XX+XXX+XXXX).

**Note 4:** Open TFD Service subscribers who choose to terminate the toll free dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

**Note 5:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing Services are withdrawn for Residential customers. (N)  
(N)

**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>1</sup>** (C)

**N119.2 Rates and Charges**

**N119.2.1 Application**

- A. The separate usage rate structures of the local exchange carrier and the interLATA carrier providing Combined IntraLATA/InterLATA Outward WATS are based on separate identification of intraLATA and interLATA usage.
- B. For Option TFD Service<sup>1</sup>, Open TFD Service, Combined IntraLATA/InterLATA Outward WATS and IntraLATA Outward WATS, the intraLATA usage is rated according to the schedule of monthly usage charges in N119.2.2.B. following. (C)
- C. This schedule requires a separate monthly charge for each WATS access line in a service group or exchange access line for Option TFD Service or Open TFD Service independent of usage on that line or service group (except as specified in N119.1.O. preceding).
- D. Except as specified in N119.2.21.B, monthly usage charges are computed on the total hours of use per service group according to the schedule and methodology found in N119.2.2.B, C and D following. WATS access lines and exchange access lines will not be mixed at any one customer location for termination of Add-On TFD Service, Option TFD Service or Open TFD Service traffic associated with a given toll free dialing number.
- E. Service Group
  - 1. The term "Service Group" as used in connection with Outward WATS denotes one or more Outward WATS access lines for the same service area terminated in the same multi-line terminating system at the same premises.
  - 2. The term "Service Group" as used in connection with Toll Free Dialing Service denotes the WATS access lines or exchange access lines arranged in Central Office equipment furnished by the Company as part of a given hunting arrangement.
- F. Chargeable Time
  - 1. Chargeable time begins when the connection is made between the WATS termination and the calling or called termination.
  - 2. Chargeable time ends when the calling termination hangs up. However, if the calling termination does not hang up after the called termination hangs up, then chargeable time ends when timing equipment in the network connection is released by the telephone network automatic timing equipment.
- G. Minimum Average Time Requirement (MATR)
  - 1. Outward WATS and Toll Free Dialing usage (except as specified in 3. following) are subject to an average of fifteen seconds per completed call for each billing period in each service group.
  - 2. If the average duration of all such calls is less than the MATR (fifteen seconds for Outward WATS and fifteen seconds for Toll Free Dialing Service), the total use for the service group equals the number of calls multiplied by the MATR .
  - 3. Usage for Add-On TFD service with the local discount option is not subject to a MATR.
- H. Multi-jurisdictional WATS Access Line "1+" and "0" IntraLATA Usage
 

"1+" and "0" intraLATA usage carried over Outward WATS Access Lines, having both intra and interstate capability (multi-jurisdictional) and provided from the BellSouth Telecommunications, Inc. Tariff FCC No. 1 or other appropriate Local Exchange Carrier (LEC) interstate tariff, will be completed over LEC facilities at LEC intraLATA Outward WATS rates and subject to terms and conditions applicable to LEC intraLATA Outward WATS. Subscribers using a multi-jurisdictional access line for Toll Free Dialing Service may choose either the Company or an interexchange carrier with a North Carolina Long Distance Certificate to complete and bill intraLATA calls according to the appropriate rates, terms and conditions. The "1+" and "0" intraLATA usage will be billed to the customer (end user or IC) where the closed end of the Multi-jurisdictional WATS Access Line is terminated. Customer billing information must be provided to the Company at the time the Multi-jurisdictional WATS Access Line is ordered.

**N119.2.2 Monthly Rates and Charges**

**A. Access Line Charges**

**1. Outward**

	<b>Monthly Rate</b>	<b>USOC</b>
(a) For Combined IntraLATA/InterLATA Service, each	<b>\$31.50</b>	<b>WMCS+</b>
(b) For IntraLATA Service only, each	<b>31.50</b>	<b>WFMS+</b>
(c) For Combined IntraLATA/InterLATA Service when provided over an intraLATA MegaLink service/ MegaLink channel service or MegaLink ISDN service with WATS functionality, each	<b>10.00</b>	<b>WHTS+</b>

**Note 1:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing are withdrawn for Residential customers. (N)  
(N)

**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>2</sup>** (C)

**N119.2 Rates and Charges (Cont'd)**

**N119.2.2 Monthly Rates and Charges (Cont'd)**

**A. Access Line Charges (Cont'd)**

1. Outward (Cont'd)

	<b>Monthly Rate</b>	<b>USOC</b>
(d) For IntraLATA Service only when provided over an intraLATA MegaLink service/MegaLink channel service or MegaLink ISDN service with WATS functionality, each	<b>\$10.00</b>	<b>WHPS+</b>

2. Toll Free Dialing Service<sup>2</sup>

(a) For Option TFD Service, each	<b>31.50</b>	<b>W1MSX</b>
(b) Open TFD Service, each	<b>31.50</b>	<b>WSA1X</b>
(c) For Option TFD Service when provided over an intraLATA MegaLink service/MegaLink channel service or MegaLink ISDN service with Toll Free Dialing Service functionality, each	<b>10.00</b>	<b>8MKSX</b>
(d) For Open TFD Service when provided over an intraLATA MegaLink service/MegaLink channel service or MegaLink ISDN service with Toll Free Dialing Service functionality, each	<b>10.00</b>	<b>WH9T+</b>

**B. Rate Periods**

Rates applicable are based on the time of day and day of week as follows:

1. Peak Period

8AM to 5PM Monday through Friday. The Peak Period for holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day) is charged at Off Peak Period Rates.

2. Off Peak Period

5PM to 8AM Monday through Friday, All day Saturday and Sunday, and Monday until 8AM and All day holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day).

**C. Monthly Usage Charges**

1. The hourly rates apply to the total usage of each service group rounded to the nearest tenth of an hour.

a. Outward WATS - IntraLATA Service, per hour of use <sup>1</sup>

(1) Rate Table

	<b>Per Hour</b>		<b>Per Minute</b>		<b>USOC</b>
	<b>Peak</b>	<b>Off Peak</b>	<b>Peak</b>	<b>Off Peak</b>	
<b>Total IntraLATA Usage (Peak plus Off Peak)</b>					
(a) Up to and including 15 hours	<b>\$7.80</b>	<b>\$7.20</b>	<b>\$.1300</b>	<b>\$.1200</b>	<b>NA</b>
(b) Greater than 15 hours	<b>7.11</b>	<b>6.51</b>	<b>.1185</b>	<b>.1085</b>	<b>NA</b>
(c) Greater than 40 hours	<b>5.89</b>	<b>5.29</b>	<b>.0982</b>	<b>.0882</b>	<b>NA</b>
(d) Greater than 80 hours	<b>4.98</b>	<b>4.38</b>	<b>.0830</b>	<b>.0730</b>	<b>NA</b>
(e) Greater than 120 hours	<b>4.85</b>	<b>4.25</b>	<b>.0808</b>	<b>.0708</b>	<b>NA</b>
(f) Greater than 170 hours	<b>4.56</b>	<b>3.96</b>	<b>.0760</b>	<b>.0660</b>	<b>NA</b>
(g) Greater than 320 hours	<b>4.56</b>	<b>3.96</b>	<b>.0760</b>	<b>.0660</b>	<b>NA</b>
(h) Greater than 500 hours	<b>4.44</b>	<b>3.84</b>	<b>.0740</b>	<b>.0640</b>	<b>NA</b>
(i) Greater than 1200 hours	<b>4.44</b>	<b>3.84</b>	<b>.0740</b>	<b>.0640</b>	<b>NA</b>
(j) Greater than 2500 hours	<b>4.44</b>	<b>3.84</b>	<b>.0740</b>	<b>.0640</b>	<b>NA</b>

**Note 1:** These rate schedules are for IntraLATA only Service and for the IntraLATA portion of Combined IntraLATA/InterLATA Service.

**Note 2:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing Services are withdrawn for Residential customers. (N)

**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>1</sup>** (C)

**N119.2 Rates and Charges (Cont'd)**

**N119.2.2 Monthly Rates and Charges (Cont'd)**

**C. Monthly Usage Charges (Cont'd)**

1. The hourly rates apply to the total usage of each service group rounded to the nearest tenth of an hour. (Cont'd)
- b. Toll Free Dialing Service<sup>1</sup> - Option TFD Service, and Open TFD Service, per hour of use. (Combined 800 Service has been Obsoleted) (C)
  - (1) Rate Table

Total IntraLATA Usage (Peak plus Off Peak)	Per Hour		Per Minute		USOC
	Peak	Off Peak	Peak	Off Peak	
(a) Up to and including 15 hours	\$7.88	\$7.50	\$.1313	\$.1250	NA
(b) Greater than 15 hours	7.20	6.83	.1200	.1138	NA
(c) Greater than 40 hours	6.12	5.75	.1020	.0958	NA
(d) Greater than 80 hours	5.21	4.83	.0868	.0805	NA
(e) Greater than 120 hours	5.03	4.65	.0838	.0775	NA
(f) Greater than 170 hours	4.35	3.98	.0725	.0663	NA
(g) Greater than 320 hours	4.35	3.98	.0725	.0663	NA
(h) Greater than 500 hours	4.35	3.98	.0725	.0663	NA
(i) Greater than 1200 hours	4.35	3.98	.0725	.0663	NA
(j) Greater than 2500 hours	4.35	3.98	.0725	.0663	NA

**D. Method of Determining Usage Charges**

For Combined IntraLATA/InterLATA Outward WATS, IntraLATA Outward WATS, and Open TFD or Option TFD Service, apply the following to the intraLATA calls and usage.

1. Determine the total chargeable hours for each service group. This is the greater of a. or b. following, rounded to the nearest tenth (one decimal place).
  - a. Determine the total number of completed calls in the Peak and Off Peak Periods for the service group. Determine the equivalent hours used by applying the minimum average time requirement of fifteen seconds per call (1 call x 15 seconds) for Outward WATS or fifteen seconds per call (1 call x 15 seconds) for Toll Free Dialing Service to the number of calls made in each Period and total.
  - b. Determine the actual hours used in the Peak and Off Peak Periods for each service group and total.
2. Determine the usage charge for each service group by multiplying the hourly rate in the rate table specified in C., preceding, by the total number of chargeable hours used in the Peak and Off-Peak Periods determined in 1., preceding and total. For example, if total usage equals 20 hours for a given month, then the appropriate rates for the Peak and Off Peak usage would be the Peak and Off Peak rates for Greater Than 15 Hours.
3. Except as provided following, for Option TFD Service and Open TFD Service with terminations in multiple LATAs, monthly usage charges are calculated per TFD number within the state. Billing of usage charges for a single TFD number on a per LATA basis is available only with Option TFD Service equipped with the Variable Call Destination option as described in N119.1.N.3.

**E. WATS Access Line Extensions**

1. Located in Same Exchange as Main Termination

	Monthly Rate	USOC
(a) First extension on different premises from main termination, same building, each	\$23.50	WSL++
(b) First extension on different premises from main termination, different building, each	23.50	WSP++

**Note 1:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing Services are withdrawn for Residential customers. (N)  
(N)

EFFECTIVE: December 31, 2021

**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>3</sup>** (C)**N119.2 Rates and Charges (Cont'd)****N119.2.2 Monthly Rates and Charges (Cont'd)****E. WATS Access Line Extensions (Cont'd)**

## 1. Located in Same Exchange as Main Termination (Cont'd)

	<b>Monthly Rate</b>	<b>USOC</b>
(c) Additional extension in same building as main termination or other extension, each <sup>1</sup>	\$-	WSS++
(d) First extension in different building, same premises as main termination or other extension, each	8.45	WSD++

2. Located in Different Exchange from Main Termination <sup>2</sup>

Interexchange channel mileage charges apply as specified for full period talking service in this Company's Private Line Guidebook and Channel Terminal charge plus:

(a) First extension	23.50	EWW++
(b) Additional extension in same building with first or other extension, each <sup>1</sup>	-	WSS++
(c) Additional extension in different building, same premises as first or other extension, each	8.45	WSD++
(d) Additional extension on different premises, same exchange as first extension, each	23.50	WSP++
(e) Additional extension on different premises, same exchange as first extension, same building, each	23.50	WSL++

**F. Directory listings for Toll Free Dialing Service<sup>3</sup> may be provided at rates applicable for additional business listings as specified in Section A6. of the General Exchange Guidebook.** (C)**G. Four-Wire Terminating Arrangement**

## 1. This charge is in addition to the WATS access line monthly recurring charges.

(a) Each arrangement	10.35	4WA
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**Note 1:** Nonrecurring charge applies.**Note 2:** Refer to the interLATA carrier's tariff for availability, rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.**Note 3:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing Services are withdrawn for Residential customers. (N)

**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>2</sup>** (C)

**N119.2 Rates and Charges (Cont'd)**

**N119.2.3 Nonrecurring Charges and Installation Charges**

**A. Definitions**

**SERVICE ORDERING CHARGE**

Applies to work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

**ACCESS LINE CONNECTION CHARGE**

Applies to work associated with establishing or changing each WATS access line or access line extension connection; may include work in the Central Office, the customer premises or intermediate locations.

**PREMISES VISIT CHARGE**

Applies to a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

**PREMISES WORK CHARGES - SIMPLE SERVICE**

Simple Premises Work Charges are nonrecurring charges based on the work required to complete the installation of customer requested rearrangements on the customer's premises. Premises work is that work performed by a Company representative on a customer premises which includes, but is not limited to, customer requests for rearrangements of a drop wire, protector, and/or Network Interface. Premises work does not include the work required to establish network access.

**RECORD CHANGE ONLY CHARGE**

Applies to work associated with a change of Company records at the customer's request, for a transfer of service as specified in A2.3.7 of General Exchange Guidebook, a change in the Toll Free Dialing Service<sup>2</sup> National Directory Center listing, or a change in the number of Outward WATS access lines in a service group when none of the other nonrecurring charges apply.

**B. For installation of WATS access lines, extensions or four-wire terminating arrangements**

1. Access Lines <sup>1</sup>

		<b>Nonrecurring Charges</b>		
		<b>Outward</b>	<b>TFD</b>	
		<b>WATS</b>	<b>Service</b>	<b>USOC</b>
(a)	Service Ordering, each order	<b>\$54.44</b>	<b>\$45.97</b>	NA
(b)	Access Line Connection, each line	<b>84.68</b>	<b>60.25</b>	NA
(c)	Premises Visit, each visit	<b>26.37</b>	<b>26.37</b>	NA

2. Access Line Extensions

(a)	Service Ordering, each order	<b>45.97</b>	<b>45.97</b>	NA
(b)	Extension Line Connection, each extension (Where the extension is located in the same building and on the same service as the access line or another extension)	-	-	NA
(c)	Extension Line Connection, each extension (For the first extension in a building where there is no access line or extension on the same service)	<b>59.28</b>	<b>59.28</b>	NA
(d)	Premises Visit, each visit	<b>26.37</b>	<b>26.37</b>	NA

3. Four-Wire Terminating Arrangements  
 (This charge is in addition to the access line nonrecurring charges.)

		<b>Nonrecurring Charges</b>		
		<b>Outward</b>	<b>TFD</b>	
		<b>WATS</b>	<b>Service</b>	<b>USOC</b>
(a)	Each arrangement	<b>\$15.00</b>	<b>\$15.00</b>	NA

**Note 1:** Not applicable for access lines provided over an intraLATA MegaLink service/MegaLink channel service with WATS or Toll Free Dialing Service functionality. See Section B7. of Private Line Guidebook for applicable charges.

**Note 2:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing Services are withdrawn for Residential customers. (N)



**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>1</sup>** (C)**N119.2 Rates and Charges (Cont'd)****N119.2.3 Nonrecurring Charges and Installation Charges (Cont'd)****C. For moving a Network Interface, drop wire, or protector associated with a WATS access line or extension****1. Move - Access Line**

	Nonrecurring Charges		USOC
	Outward WATS	TFD Service	
(a) Service Ordering, each order	\$54.44	\$45.97	NA
(b) Premises Visit, each visit	26.37	26.37	NA
(c) Premises Work, each line	2.90	2.90	NA
<b>2. Move - Extension</b>			
(a) Service Ordering, each order	45.97	45.97	NA
(b) Premises Visit, each visit	26.37	26.37	NA
(c) Premises Work, each line	2.90	2.90	NA
<b>3. Outside Move, Different Building</b>			

Moves to a different building will be treated as a disconnect of the existing access line or extension and installation charges as specified in N119.2. 3.B. preceding will be applicable.

**D. Conversion Charges****1. Changing the Toll Free Dialing<sup>1</sup> Service telephone number to a different number at the request of the customer** (C)

(a) Service Ordering, each order	-	45.97	NA
(b) Access Line Connection, each line	-	26.37	NA
<b>2. Separating an existing Toll Free Dialing Service into two or more hunting arrangements which contain the same Toll Free Dialing Service access lines as the original hunting arrangement</b>			
(a) Service Ordering, each order	-	45.97	NA
(b) Access Line Connection, each line	-	26.37	NA
<b>3. Combining two or more Toll Free Dialing Service hunting arrangements into a single hunting arrangement containing the same Toll Free Dialing Service access lines</b>			
(a) Service Ordering, each order	-	45.97	NA
(b) Access Line Connection, each line	-	26.37	NA
<b>4. Converting an existing access line to a four-wire terminating arrangement</b>			
(a) Four-Wire Terminating Arrangement Conversion Charge, each arrangement	184.12	151.46	NA

**E. Record Change Only Charge****1. For changing Company records at request of the customer**

(a) Service Ordering, each order	27.34	22.99	NA
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**F. Change Primary Interexchange Carrier (PIC)****1. For InterLATA portion of Combined Outward WATS**

(a) Initial line		\$10.65	NA
(b) Additional line, each, same order as initial line		2.90	NA

**Note 1:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing Services are withdrawn for Residential customers. (N)  
(N)

**N119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**N119.2 Rates and Charges (Cont'd)**

**N119.2.4 Minimum Service Period**

The minimum service period for WATS is one day, except as specified in N119.2.2.B.3 preceding.

**N119.2.5 Fractional Periods**

- A. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.
- B. For the purpose of administering this *term and condition* with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days. (T)

**N119.2.6 Allowance for Interruptions**

A. Allowance for interruptions applies to each WATS access line as set forth following:

1. When the WATS access line is interrupted for a period of less than two (2) hours no credit applies.
2. When the WATS access line is interrupted for a period of two (2) hours to 24 hours a per day credit applies.
 

	<b>Credit Amount</b>	<b>USOC</b>
(a) Per access line	<b>\$11.37</b>	<b>NA</b>
3. When the WATS access line is interrupted for a period of more than 24 hours, the credit specified in N119.2.6.A.2. applies for each 24 hour period or any fraction thereof.
4. The credit in 2. and 3. preceding includes all credit to be applied for an interruption.
5. None of the preceding credit allowances will be made for:
  - a. Non-completion of WATS messages due to busy network conditions.
  - b. Interruption of service due to customer-provided equipment or systems.
  - c. Interruption of service due to negligence of the customer.
  - d. Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.
  - e. Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.
6. IntraLATA long distance service furnished at a customer's request when his WATS is interrupted is charged at rates contained in Section N18.

**N119.2.7 Directory Assistance**

Customers requesting telephone number information of subscribers who are located outside their calling area, but within the same Numbering Plan Area, is furnished under the provisions of Section A18.7 of the General Exchange Guidebook. Such calls will not be included in the determination of WATS usage charges. (T)

**N119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE** (N)

**N119.2 Rates and Charges (Cont'd)** (N)

**N119.2.8 Toll Free Dialing (TFD) Service Number Charges** (N)

**A. Toll Free Dialing Service Termination on an Exchange Access Line** (N)

1. Business (N)

The following rates <sup>1</sup> apply when Option TFD Service terminates on an exchange access line. (N)

		<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>	<b>USOC</b>	
(a)	Per each TFD Service number terminating on an exchange access line, per LATA <sup>2</sup>	<b>\$3.00</b>	<b>\$10.00</b>	<b>WFASX</b>	(N)
(b)	Per TFD Service record changed	-	<b>15.00</b>	<b>REAPT</b>	(N)

2. Business (N)

The following rates <sup>1</sup> apply when Open TFD Service (Intrastate Only) terminates on an exchange access line. (N)

(a)	Per each TFD Service number terminating on an exchange access line <sup>2</sup>	<b>3.00</b>	<b>10.00</b>	<b>WSE1X</b>	(N)
(b)	Per TFD Service record changed	-	<b>15.00</b>	<b>REAPT</b>	(N)

3. Business (N)

The following rates <sup>1</sup> apply when Open TFD Service (Interstate and Intrastate) terminates on an exchange access line. (N)

(a)	Per each TFD Service number terminating on an exchange access line <sup>2</sup>	<b>\$3.00</b>	<b>\$10.00</b>	<b>WSG1X</b>	(N)
(b)	Per TFD Service record changed	-	<b>15.00</b>	<b>REAPT</b>	(N)

**B. Variable Call Destination Rates** (N)

1. The following rates apply when an Area of Service greater than one LATA is selected. It provides for multiple terminations (one ten digit telephone number per LATA) of Option TFD Service (IntraLATA Only Toll Free Dialing Service). (N)

(a)	Per TFD Service record established	<b>2.00</b>	<b>10.00</b>	<b>E8H</b>	(N)
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**Note 1:** These rates apply only to end-user customers. (N)

**Note 2:** When this service is added to an existing exchange access line, *General Exchange Guidebook* Section A4. and *N119.2.3* Service and Installation Charges do not apply. When this service is ordered in conjunction with the new connection of an exchange access line, appropriate Service Charges in Section A4. apply to the exchange access line only. *General Exchange Guidebook* Section A4. charges do not apply to the Option TFD Service or Open TFD Service. (N)(T)

**N119. OBSOLETE SERVICE OFFERINGS-WIDE AREA TELECOMMUNICATIONS SERVICE<sup>2</sup>** (C)

**N119.2 Rates and Charges (Cont'd)**

**N119.2.9 Add-On TFD Service**

- A. Unless specified otherwise in the following paragraphs, hourly rates and usage charge methodology specified for Option TFD Service in N119.2.2.C. and D. preceding apply for usage carried and billed by the Company when the Company is designated as the intraLATA carrier for Toll Free Dialing service provided by another company. The following provisioning USOC establishes the add-on TFD billing capability.

**USOC  
TGW**

- B. Local Discount Option<sup>1</sup>
  - 1. Due to billing system requirements, this option is available only for TFD Service that terminates to a telephone number providing dial tone from the Company's network to an end user who obtains the telephone number service directly from the Company or indirectly from a certificated reseller of the Company's services.
  - 2. Customers who subscribe to add-on Toll Free Dialing service<sup>2</sup> with a local discount must subscribe to a specified monthly usage commitment. Based on the monthly usage commitment, the appropriate rates from the following table apply as specified in 5. following for all usage on the service. The following table specifies two sets of intraLATA usage rates for each monthly usage commitment. One set of rates applies for calls that originate from the exchanges within the basic service area for the TFD termination, as specified in the General Exchange Guidebook, Section A3.5.2, and the other set of rates applies for calls that originate from exchanges outside the same basic service area. A customer may be billed a shortfall penalty after each anniversary of the service if the monthly usage commitment is not satisfied on a cumulative annual basis.
  - 3. Usage Rates

(C)

Add-On TFD Monthly Usage Commitment	Within Basic Service Area		Outside Basic Service Area		USOC
	Initial Period (up to 30 seconds)	Per Minute For Additional Time (six second increments)	Initial Period (up to 30 seconds)	Per Minute For Additional Time (six second increments)	
(a) 300 hours	\$0.03450	\$0.06900	\$0.04200	\$0.08400	WFT01
(b) 750 hours	0.03250	0.06500	0.03950	0.07900	WFT05
(c) 1,500 hours	0.03050	0.06100	0.03700	0.07400	WFT10
(d) 3,000 hours	0.02850	0.05700	0.03450	0.06900	WFT20
(e) 4,500 hours	0.02550	0.05100	0.03200	0.06400	WFT30
(f) 6,000 hours	0.02450	0.04900	0.02950	0.05900	WFT40
(g) 7,500 hours	0.02350	0.04700	0.02825	0.05650	WFT50

- 4. For customers who subscribe for a specified term to add-on Toll Free Dialing service with a local discount, the discounts indicated in the following table apply to the appropriate rates specified in 3. preceding. Upon cancellation of a specified term plan, the customer will be billed an amount equal to the discounted local calling area rate times the monthly usage commitment for the number of months remaining on the plan.

**Term Commitment for Local Discount**

**Option Add-On TFD Service**

Option Add-On TFD Service	Discount
Month-to-Month	None
12 months	5.0%
24 months	8.0%
36 months	11.0%

- 5. For add-on Toll Free Dialing service with a local discount, each message is rated separately. The discounts specified in 4. preceding are applied to the rates specified in 3. preceding and the resulting rate is applied to each message using an initial period of thirty seconds and additional periods in six-second increments thereafter. If a call lasts less than thirty seconds, the customer is billed the appropriate charge for a full thirty second message. There are no time-of-day discounts for add-on Toll Free Dialing service with a local discount.

**Note 1:** These rates apply only to end-user customers.

**Note 2:** Effective December 31, 2021, Wide Area Telecommunications Service (WATS) and Toll Free Dialing Services are withdrawn for Residential customers. (N)