E113. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (N)

CONTENTS (N)

E113.1	**Reserved for Future Use**	1	(N)
E113.2	**Reserved for Future Use**	1	(N)
E113.3	**Miscellaneous Services**	1	(N)
E113.3.1	Reserved for Future Use	1	(N)
E113.3.2	Reserved for Future Use	1	(N)
E113.3.3	Reserved for Future Use	1	(N)
E113.3.4	Reserved for Future Use	1	(N)
E113.3.5	Reserved for Future Use	1	(N)
E113.3.6	Reserved for Future Use	1	(N)
E113.3.7	Reserved for Future Use	1	(N)
E113.3.8	Reserved for Future Use	1	(N)
E113.3.9	Reserved for Future Use	1	(N)
E113.3.10	Reserved for Future Use	1	(N)
E113.3.11	BellSouth Customer List Services	2	(O)(T)
E113.3.12	Reserved for Future Use	4	(N)
E113.3.13	Reserved for Future Use	4	(N)
E113.3.14	Reserved for Future Use	4	(N)
E113.3.15	Equal Access Transaction Service	5	(O)(T)
E113.3.16	BellSouth Data Gathering Through CARE	8	(O)(T)
E113.3.17	PIC in Error	9	(O)(T)

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E113. OBSOLETE SERVICE OFFERINGS - ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (N)

E113.1 Reserved for Future Use (N)

E113.2 Reserved for Future Use (N)

E113.3 Miscellaneous Charges (O)(T)

E113.3.1 Reserved for Future Use (N)

E113.3.2 Restoration Priority (O)(T)

(Obsoleted 12-04-90) Not offered in connection with new service or changes in existing service on and after 12-04-90. (N)
Restoration Priority will remain in this Tariff until March 10, 1993 when it will be removed as a service offering. Restoration Priority has been replaced by Telecommunications Service Priority (TSP) System Service in E13.3.9 for qualifying customers.

A. The Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communication Commission's Rules and Regulations. (O)

1. A charge applies when a request to provide or change a Restoration Priority is received subsequent to the issuance of an Access Order to install the service. No charge applies when a Restoration Priority is discontinued. (O)

	Nonrecurring Charge	USOC
(a) Restoration Priority, per service arranged	$104.02	-

(O)

E113. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (N)

E113.3 Miscellaneous Services (N)

E113.3.11 BellSouth Customer List Services (O)(T)

(Obsolete, February 6, 2008, Type 3) (N)

A. The Company will make customer lists available to ICs for the limited purposes of order entry, customer service, fraud prevention, and identification of customers who have moved from one location to another. (D)

B. The BellSouth Customer List Services are provided as described following: (O)

1. BellSouth Customer Name and Address Service is the provision of current customer listings with respect to the Company's subscriber lines that are eligible for presubscription. The customer name and address database is updated monthly. (O)

2. BellSouth Daily Customer Change Activity Service is the provision of customer change activity on subscriber lines not presubscribed to the ordering IC via the Customer Account Record Exchange (CARE) interface. The change activity (e.g. new connects, T and F orders, disconnects, number changes, name changes, record orders, etc.) will be provided on a daily basis via the electronic based CARE interface. (D)

   To Access CARE via Network Data Mover (NDM), the customer must purchase a Security Card at the rate set forth in E113.3.10, preceding. (D)

C. BellSouth Customer Name and Address and BellSouth Daily Customer Change Activity services provide the following information to the requesting carrier for each customer record: (O)

1. Billing Name and Address (BNA) – the name and address to which the customer's bill is sent. (O)
2. Billing Telephone Number (BTN) – the lead telephone number (account level) for which the customer's bill is associated. (O)
3. Working Telephone Number (WTN) – the main station billing line number available for subscription. (O)
4. Terminal Number (TER) – a numeric identification of the line associated with a multi-line hunt. (O)
5. Customer Type – (business/residence/coin) (O)
6. Non-published/Non-list Indicator – indicates whether the end user's line is non-published or non-listed (BellSouth Customer Name and Address service - Only furnished on listings presubscribed to the requesting IC) (O)
7. Customer Source – the two-digit code that indicates how the customer was PIC'd (Only furnished on listings presubscribed to the requesting IC) (O)
8. Customer Code – a three-digit code associated with the BTN that identifies the end user. (O)
9. PICC Line Indicator – a numerical indicator that identifies the type of line (BellSouth Customer Name and Address service - Only furnished on listings presubscribed to the requesting IC) (O)

D. BellSouth Customer Name and Address service may be ordered using various options: (O)

1. Presubscribed to the Ordering IC - This is a list of customers presubscribed to the requesting IC. The ICs may order a list of its presubscribed customers for intraLATA, interLATA or both. In addition, the IC may order residence only, business only, PSP only or any combination. (O)
2. Not Presubscribed to the Ordering IC - This is a list of customers not presubscribed to the ordering IC. The ICs may order a list of its presubscribed customers for intraLATA, interLATA or both. In addition, the IC may order residence only, business only, PSP only or any combination. No indication is given of the carrier to which these customers are presubscribed. (O)
3. Presubscribed as "None" - This is a list of customers that have requested they not be presubscribed to any IC. The ICs may order a list of customers not presubscribed for interLATA, intraLATA or both. In addition, the IC may order residence only, business only or a combination of both. (O)
4. Presubscribed as "Undecided" - This is a list of customers that are temporarily undecided as to their choice of IC. The ICs may order a list of customers undecided for intraLATA presubscription, undecided for interLATA presubscription or both. In addition, the IC may order residence only, business only or a combination of both. (O)

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E113. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (N)

E113.3 Miscellaneous Services (Cont'd) (N)

E113.3.11 BellSouth Customer List Services (Cont'd) (O)(T)

D. BellSouth Customer Name and Address service may be ordered using various options: (Cont'd) (O)

5. Universal - This is a list of all lines eligible for equal access presubscription, including those presubscribed to the ordering IC as well as those presubscribed to "other". The ICs may order a list of customers eligible for intraLATA presubscription, eligible for interLATA presubscription, or both. In addition, the IC may order residence only, business only, PSP only or any combination. (O)

E. BellSouth Daily Customer Change Activity may be ordered using the following option: (O)

1. Not Presubscribed to the Ordering IC - This is a list of customers not presubscribed to the ordering IC. The ICs may order a list of customers not presubscribed to the ordering IC for intraLATA, not presubscribed to the ordering IC for interLATA or both. In addition, the IC may order residence only, business only, PSP only or any combination. (O)

BellSouth Daily Customer Change Activity service must be ordered for the entire state. All change activity (e.g. new connects, T and F orders, disconnects, number changes, name changes, record orders, etc.) will be transmitted to the requesting IC, via the electronic based CARE interface. (O)

F. ICs requesting BellSouth Customer Name and Address and BellSouth Daily Customer Change Activity services must submit separate requests in writing to the Company by completing a customer list request for each customer list ordered. However, before an IC orders BellSouth Customer Name Address and BellSouth Daily Customer Change Activity services, the IC must be certified by the North Carolina Utilities Commission to provide interexchange telephone service. (O)

G. ICs requesting BellSouth Customer Name and Address service for non-published numbers must submit a statement to the Company stating that the IC will protect the privacy of subscribers with non-published telephone numbers in accordance with the requirements of the Company's General Subscriber Services Tariff. Non-published numbers will not be provided with BellSouth Daily Customer Change Activity service. (O)

BellSouth Customer Name and Address ordering options, presubscribed to the ordering IC and universal, as stipulated in D. preceding, are the only customer lists which include non-published and non-listed customer information. For the universal option, non-published and non-listed customer information is furnished for only those customers presubscribed to the ordering IC. Non-published and non-listed customer information will only be provided to the presubscribed IC which furnishes the subscriber's long distance message telecommunications service. (O)

H. The IC may deem it necessary to request the Company resend the customer name and address information. Such a request, when not the result of Company error, will be subject to the same rates and charges as the original request. (O)

I. Restrictions On Use of BellSouth Customer List Services Information (O)

1. The IC agrees not to publish any information provided in connection with non-published subscriber service and to use such information only with regards to its provision of interexchange service to such customers. (O)

2. The IC shall utilize the customer listings obtained only for the purpose of rendering bills to provide interexchange telecommunications services. (O)

3. The IC shall not permit anyone but its duly authorized employees to inspect or use the customer list information. (O)

4. The IC may subcontract to third parties providing interexchange service functions. However, the subcontractor must agree, in writing, to the same limitations applicable to the IC. (O)

5. The IC may not use such information to publish and distribute, in any form, lists of new or changed telephone subscribers. (O)

6. The IC shall not reproduce in any way copies of customer listings furnished, other than as required internally for rendering bills for the IC's interexchange services. (O)

7. The IC shall not use BellSouth Customer Name and Address and BellSouth Daily Change Activity services for marketing purposes. (O)

J. The Company shall have the right to audit the operations, procedures and systems of the IC, upon reasonable notice and at reasonable times, to the extent necessary to ensure compliance with the provisions of this Tariff Section. (O)

K. BellSouth Customer Name and Address service is provided via paper format or magnetic tape. BellSouth Daily Customer Change Activity service is provided via the electronic based CARE interface for daily service. Unless otherwise specified by the customer, paper copies or magnetic tapes will be sent via courier mail service. However, at the customer's request, the customer or the customer's representative may pick up the tapes or paper copies at a location designated by the Company. (O)

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E113. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (N)

E113.3 Miscellaneous Services (Cont'd) (N)

E113.3.11 BellSouth Customer List Services (Cont'd) (O)(T)

L. At a minimum, customers must order all BellSouth Customer Name and Address listings within a NPA-NXX or Zip Code. BellSouth Daily Customer Change Activity listings must be ordered for the entire state. (O)

M. The applicable charges for BellSouth Customer Name and Address and BellSouth Daily Customer Change Activity services, as stated in N. following, are due upon receipt of the bill for the customer listings. The late payment penalty, as stipulated in E2.4.1.B.3. of this Tariff, is applicable for payments received after the due date specified on the bill. (O)

N. Rates and Charges (O)

(1) Provision of BellSouth Customer Name and Address service in magnetic tape or paper format (O)

	Service Establishment Charge	Monthly Rate	USOC	
(a) Per request	$500.00	$ -	EAJCN	(O)
(b) Per record	-	0.0433	EAJCN	(O)

(2) Provision of BellSouth Daily Customer Change Activity service on a daily basis via electronic based CARE interface (O)

(a) Per record	-	0.0541	EAJCA	(O)

E113.3.12 Reserved for Future Use (N)

E113.3.13 Reserved for Future Use (N)

E113.3.14 Reserved for Future Use (N)

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E113. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (N)

E113.3 Miscellaneous Services (Cont'd) (N)

E113.3.15 Equal Access Transaction Services (O)(T)

(Obsolete, February 18, 2008, Type 3) (N)

A. Service Description (O)

Equal Access Transaction Services provide a non-mechanized interface with the Company for specified due dates for PIC changes, customer service record (CSR) information, CIC Verification, verification of pending service orders that impact PIC orders, and resolution of PIC discrepancies. (O)

The Company will provide Equal Access Transaction Services to ICs participating in intraLATA Equal Access Subscription. ICs who request Equal Access Transaction Services for InterLATA Equal Access Subscription will order this service from BellSouth's FCC No. 1, Section 13.3.15. The IC must execute and submit to the Company a blanket agency letter for submitting PIC orders. (O)

Equal Access Transaction Services provided are described as follows: (O)

1. Specified Due Date for PIC Change Service (O)

The Company will accept an order from an IC requesting the Company to change the intraLATA PIC for an end user's or location provider's or its authorized agent's business, residence or pay telephone access line to the IC's Carrier Identification Code (CIC). The Company will internally coordinate and schedule a standard due date which shall be provided to the IC requesting the change. The Company will accept such orders either by Working Telephone Number (WTN) or for all WTNs associated with a Billing Telephone Number (BTN). (O)

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E113. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E113.3 Miscellaneous Services (Cont'd)

E113.3.15 Equal Access Transaction Services (Cont'd)

A. Service Description (Cont'd)

1. Specified Due Date for PIC Change Service (Cont'd)

The Company will accept a request from an IC to process and coordinate internally a due date for an intraLATA PIC change in an interval shorter than the standard service interval for a PIC change order. The customer and the Company shall work cooperatively in establishing expedited due dates. It shall be within the sole discretion of the Company to determine whether it can meet a requested expedited due date. If an expedited due date cannot be met within normal working hours, overtime charges, as provided in E113.2.6.C, preceding shall apply.

2. Customer Service Record (CSR) Information Service

a. The Company will provide and/or verify CSR information which the IC has obtained proper authorization to receive from the residence, business or coin customer. A confirmation of choice as provided in E113.3.3.D. preceding from a customer will be provided by the IC to the Company upon request. The confirmation of choice must, if for a business, specifically include all of the customer's subsidiaries and/or affiliated companies for which it is valid.

b. CSR Information Service provides the following information to the requesting IC:

(1) Billing Name

(2) Billing Address

(3) Billing Telephone Number (BTN)

(4) Working Telephone Number (WTN)

(5) Terminal Numbers (TERs)

(6) Customer Type (residence/business)

(7) Customer Code

c. Carrier Identification Code (CIC) information is not provided as a part of Customer Record Information Service. However, the requesting IC can verify if the IC's CIC is shown on the CSR by requesting CIC verification.

3. CIC Verification

CIC verification is made available from the Company's Equal Access Service Center (EASC) only through written or facsimile (fax) requests submitted by the IC. Charges are applicable on a Billing Telephone Number (BTN) and Working Telephone Number (WTN) basis for each line verified.

4. Verification of Pending Service Orders that Impact PIC Orders Service

The IC may request the status and/or verification of pending service orders that impact residence, business and/or pay telephone IntraLATA PIC orders. The IC must provide the service order numbers or the BTNs to the Company before verification can be provided. The Company shall provide an estimated due date to the carrier for the pending service orders(s).

5. Resolution of PIC Discrepancy Service

The IC may request resolution of residence, business and/or pay telephone PIC discrepancies. The charge for Resolution

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