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## A30. EQUIPMENT FOR DISABLED CUSTOMERS

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## A30. EQUIPMENT FOR DISABLED CUSTOMERS

### A30.1 General

#### A30.1.1 Terms and Conditions

- A. Selected items of equipment will be offered by the Company for use in communications involving disabled customers. Equipment may be offered for outright sale and/or on a month-to-month basis as determined by the Company (see A30.2 and A30.3). All equipment is customer installable. (T)
- B. Equipment offered under this Section is intended for use or for sale to subscribers or persons entitled to be subscribers of telecommunications services of *the Company*. (T)
- C. Use of equipment provided by the Company with the telecommunications network is subject to Part 68 of the FCC Rules and Regulations (C)
- D. Each item specified in A30 will be provided by the Company, contingent upon either the continued availability from the manufacturer or until superseded. (C)

### A30.2 Outright Sale Option

#### A30.2.1 Terms and Conditions

- A. The items listed following are offered for outright sale by the Company. (T)
- B. Equipment provided on an outright sale basis will be shipped directly to the customer via common carrier. Shipping will be prepaid by the Company.
- C. A Service Charge is not applicable on orders for equipment sold outright. Service Charges are applicable, as required, for the associated exchange service.
- D. Title and risk of loss or damage passes to the customer upon delivery to the customer or the customer's agent. A warranty for each item of equipment is provided with each purchase.
- E. Payment of purchases may be made as follows:
  - 1. Cash in full at the time of purchase, or
  - 2. To qualifying customers:
    - a. Payment in full when billed on the customer's regular telephone bill, or
    - b. Payment in four equal consecutive installments. The first installment may be paid at the time of the purchase, or billed on the customer's regular telephone bill. Second and subsequent installments will be billed on the customer's regular telephone bill.
    - c. Payment on an installment basis other than as covered in b, as may be provided for a specific product (see A30.2.2). (T)
- F. When service is terminated and not reestablished within the Company's operating area in the state, the remaining installment payments for equipment purchased on an outright sale basis under installment payment terms will be lump sum billed on the customer's final bill.
- G. Equipment purchased from the Company may be returned for full refund of the purchase price within 30 days from the date of purchase provided that it is undamaged, unused or unaltered. The amount of such refunds or exchanges will be equal to the purchase price paid by the customer excluding any shipping charges.
- H. Repair
  - 1. Repair of equipment within warranty period
    - a. Where initially defective equipment is returned within 30 days of the date of purchase, it will be replaced. All mailing costs will be paid by the Company.
    - b. After 30 days, defective equipment will be returned by the customer to the manufacturer at the customer's expense. Some equipment may not be repairable; in those cases the equipment will be replaced. After repair (or replacement) the equipment will be returned directly to the customer at the manufacturer's expense.
  - 2. Repair of equipment beyond the warranty period (M)
    - a. Defective equipment which is repairable may be returned directly to the manufacturer at the customer's expense on a per occasion basis. When repaired, the equipment will be shipped directly to the customer at which time the repair charges will be collected by the manufacturer on a C.O.D. basis. (M)

**A30. EQUIPMENT FOR DISABLED CUSTOMERS**

**A30.2 Outright Sale Option (Cont'd)**

**A30.2.1 Terms and Conditions (Cont'd)**

**H. Repair (Cont'd)**

- 3. The following equipment is considered as repairable:
  - a. TDD # 200 (Obsoleted, See Section A130.)
  - b. TDD # 400 (Obsoleted, See Section A130.)
  - c. Walker Volume Control Handset
  - d. Walker Clarity Volume Control Telephone Set
  - e. Tel-Ease Telephone Set
  - f. UltraTec Telecommunications Device for Deaf (TDD) # 1000
  - g. RINGMAX - Amplified Telephone Ringer
  - h. TELETALKER - Enhanced Amplified Telephone
  - i. UltraTec Telecommunications Device for Deaf (TDD) #4225
  - j. UltraTec Telecommunications Device for Deaf (TDD) #4425
  - k. Remote Control Speakerphone
  - l. Plantronic Headset
  - m. In-Line Amplifier

(T)

(M1)

**A30.2.2 Rates and Charges - For Outright Sale**

	<b>Price</b>	<b>USOC</b>	
<b>A. Volume Control Handsets For Hearing Impaired</b>			
1. One-time Payment			
(a) Traditional type, each	\$ 38.00	97PNT	
(b) Decorator type, each	38.00	97PDT	
<b>B. UltraTec Telecommunications Device for Deaf (TDD)</b>			
1. One-time Payment			
(a) TDD #1000	205.00	UTDAS	
(b) TDD #4225	366.00	UTDE1	
(c) TDD #4425	405.00	UTDF1	
2. Thirty-Six Month Installment Payment			(M2)
(a) TDD #1000	7.25	UTDCS	(M2)
(b) TDD #4225	12.40	UTDE3	(M2)
(c) TDD #4425	13.75	UTDF3	(M2)
<b>C. Visual Ring Signalers</b>			(T)(M2)
1. One-time Payment			(M2)
(a) Acoustical type, each	73.50	SRHB1	(M2)
<b>D. Volume Control Handset For Speech Impaired</b>			(T)(M2)
1. One-time Payment			(M2)
(a) Each	69.00	97PT1	(M2)
<b>E. Tone Ringer</b>			(T)(M2)
1. One-time Payment			(M2)
(a) Each	52.75	97EX2	(M2)
<b>F. Walker Volume Control Handset</b>			(T)(M2)
1. One-time Payment			(M2)
(a) Each	58.48	WVC1S	(M2)

**Pages 2.1 and 2.2 are hereby deleted in their entirety and removed from this Guidebook**

(N)

M1 - Material previously appearing on this page now appears on page(s) 1 of this section.  
 M2 - Material appearing on this page previously appeared on page(s) 2.1 of this section.

**A30. EQUIPMENT FOR DISABLED CUSTOMERS**

**A30.2 Outright Sale Option (Cont'd)**

(M1)

**A30.2.2 Rates and Charges - For Outright Sale (Cont'd)**

(M1)

	Price	Per Month	USOC	
<b>G.</b> Walker Clarity Volume Control Telephone Set				(T)(M1)
1. One-time Payment				(M1)
(a) Each		\$114.73	WCV1S	(M1)
<b>H.</b> Tel-Ease Telephone Set				(T)(M1)
1. One-time Payment				(M1)
(a) Each	\$ 84.13		TES1S	(M1)
<b>I.</b> Shoulder Rest				(T)(M1)
1. One-time Payment				(M1)
(a) Each	18.45		SRSTE	(M1)
<b>J.</b> RINGMAX - Amplified Telephone Ringer				(T)(M1)
1. One-time Payment				(M1)
(a) Each		36.75	ATRSX	(M1)
<b>K.</b> TELETALKER - Enhanced Amplified Telephone				(T)(M1)
1. One-time Payment				(M1)
(a) Each	99.50	-	NATSX	(M1)
2. Thirty-Six Month Installment Payment				(T)(M1)
(a) Each	-	3.25	NAT3S	(M1)
<b>L.</b> Remote Control Speakerphone				(T)(M1)
1. One-time Payment				(M1)
(a) Each	388.00	-	97PS1	(M1)
2. Thirty-six Month Installment Payment				(M1)
(a) Each	-	13.00	97PS3	(M1)
<b>M.</b> Plantronic Headset				
1. One-time Payment				(M1)
(a) Each	76.50	-	97PH1	(M1)
2. Thirty-six Month Installment Payment				(M1)
(a) Each	-	2.55	97PH3	(T)(M1)
<b>N.</b> In-Line Amplifier				(M1)
1. One-time Payment				(M1)
(a) Each	43.80	-	97PA1	(M1)

**A30.3 Month-to-Month Option**

**A30.3.1 Terms and Conditions**

(T)

- A. Equipment provided on a month-to-month basis will be shipped directly to the customer via common carrier. Shipping will be prepaid by the Company.
- B. All returns of equipment provided on a month-to-month basis, including return for repair purposes, will be handled on a mail-in basis to a location designated by the Company. The customer will be provided with shipping material and will be given credit by the Company for the cost of shipping. In the case of defective equipment, a replacement will be shipped to the customer.
- C. The customer is responsible for the return of equipment when service is disconnected or exchanged for repair purposes, or when an applicant cancels a request for service. When service is transferred from one premises to another within the Company's operating area in the state, the customer may elect to transport said equipment to the new location, as an alternative.
- D. The Secondary Service Charge is applicable to establish billing for the month-to-month option.

(M2)

M1 - Material appearing on this page previously appeared on page(s) 2.1 and 2.2 of this section.  
M2 - Material previously appearing on this page now appears on page(s) 4 of this section.

## A30. EQUIPMENT FOR DISABLED CUSTOMERS

### A30.3 Month-to-Month Option (Cont'd)

#### A30.3.2 Rates and Charges - For the Month-to-Month Option

	Monthly Rate	USOC	
<b>A.</b> Volume Control Handsets For Hearing Impaired			(M)
1. Rates			(M)
(a) Traditional type, each	\$ .70	97P2L	(M)
(b) Decorator type, each	.70	97P3L	(M)
<b>B.</b> (Obsoleted, See Section A130.)			(M)
<b>C.</b> (Obsoleted, See Section A130.)			(M)
<b>D.</b> UltraTec Telecommunications Device for Deaf (TDD)			(M)
1. Rates			(M)
(a) TDD #1000, each	7.70	UTDAM	(M)
(b) TDD #4225, each	11.35	UTDEM	(M)
(c) TDD #4425, each	12.50	UTDFM	(M)
<b>E.</b> Visual Ring Signalers			(M)
1. Rate			(M)
(a) Acoustical type, each	3.15	97P6L	(M)
<b>F.</b> Volume Control Handset For Speech Impaired			(M)
1. Rate			(M)
(a) Traditional type, each	1.30	97P4L	(M)
<b>G.</b> Tone Ringer			(M)
1. Rate			(M)
(a) Each	2.20	97P8L	(M)
<b>H.</b> Walker Volume Control Handset			(M)
1. Rate			(M)
(a) Each	1.85	WVC1M	
<b>I.</b> Walker Clarity Volume Control Telephone Set			
1. Rate			
(a) Each	3.82	WCV1M	
<b>J.</b> Tel-Ease Telephone Set			
1. Rate			
(a) Each	3.16	TES1M	
<b>K.</b> RINGMAX - Amplified Telephone Ringer			
1. Rate			
(a) Each	1.25	ATRLX	
<b>L.</b> TELETALKER - Enhanced Amplified Telephone			
1. Rate			
(a) Each	2.15	NATLX	
<b>M.</b> Remote Control Speakerphone			
1. Rate			
(a) Each	7.90	97PSX	
<b>N.</b> Plantronic Headset			
1. Rate			
(a) Each	14.85	97PHX	
<b>O.</b> In-Line Amplifier			
1. Rate			
(a) Each	1.15	97PAM	