
A11. PRIVATE BRANCH EXCHANGE SERVICE

CONTENTS

A11.1	General	1	
A11.1.1	General <i>Terms and Conditions</i>	1	(T)
A11.2	Trunk Lines	2	(T)
A11.2.1	General <i>Terms and Conditions</i>	2	(T)
A11.2.2	Business (Commercial)	2	
A11.2.3	Reserved for Future Use	2	
A11.2.4	Hotel and Retirement Center PBX Service	3	
A11.2.5	Hospital PBX Service	4	
A11.2.6	Reserved for Future Use	5	
A11.2.7	Reserved for Future Use	5	
A11.2.8	Reserved for Future Use	5	
A11.3	(DELETED)	5	
A11.4	Reserved for Future Use	6	
A11.5	Reserved for Future Use	6	

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.1 General

A11.1.1 General Terms and Conditions

- A. Private Branch Exchange service, commonly known as PBX service, provides an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance telephone network to other subscribers.
- B. Except as provided hereinafter, flat rate trunks are offered to both business and residence subscribers. Message rate trunks are offered to business subscribers only at those exchanges quoting business individual line message rates and for hospital and retirement center service at all exchanges. Message rate PBX service is not offered for residence or Centralized Incoming PBX Service (obsolete).
- C. Hotel PBX service is the only class of service available to hotels, motels, tourist courts and time-share or condominium complexes serving primarily transient tenants for the joint use of the management and guests. It is also available for use of tenants of apartment units in hotels and hotel-apartments. The management may subscribe for separate business service for its administrative use. Guests may individually subscribe to separate residence service.

Hotel PBX service is available in connection with certain types of dial as well as manual systems. Dial systems are furnished on a measured basis where facilities are available or message rate otherwise, or on a combination arrangement providing for administrative use on a flat rate basis and guests' use on a measured basis where facilities are available or message rate otherwise. Access to flat rate trunks from the measured or message rate stations furnished in guests' rooms is not permissible with the combination arrangement. Manual installations are made only on a measured basis where facilities are available or message rate otherwise.
- D. Hospital PBX service is furnished for the joint use of management and patients of hospitals on either a regular business flat or message rate basis, or on a combination flat and message rate basis. With certain types of dial systems, a combination arrangement is available providing for administrative use on a flat rate basis and patients' use on a message rate basis. This arrangement does not permit outgoing calls access to flat rate trunks from the message rate stations in patients' rooms. However, hospitals may have flat rate service in patients' rooms as well as flat rate service for their administrative use where it can be provisioned.
- E. Retirement Center PBX service is furnished for the joint use of management and retirees of licensed retirement centers on either a regular business flat or message rate basis, or on a combination flat and message rate basis. With certain types of dial PBX systems, a combination arrangement is available providing for administrative use on a flat rate basis and retirees' use on a message rate basis. This arrangement does not permit access to flat rate trunks from the message rate stations in the retirees' rooms. Retirees may individually subscribe to separate residence service.
- F. The rates specified hereinafter apply for PBX station lines located on the same premises and in the same building as the switchboard. For station lines not so located, extension line charges shall apply as specified in Section A13.

(T)

(T)

(M)

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.2 Trunk Lines (Cont'd)

A11.2.1 General Terms and Conditions

- A. Trunk line rates apply to all central office lines terminated in Private Branch Exchange (PBX) switching equipment, Automatic Call Distributors, a common group of switched lines (pooled) connected to HORIZON systems and to other such lines as covered below: (T)(M)
 - 1. Where incoming calls terminated in an attendant position are switched through the use of a cord(s), electromechanical switching or electronic switching apparatus to a station, such line is classified as a trunk. (M)
 - 2. For outgoing calls, if the station user dials or actuates a key or button which causes some equipment to select a line by employing switching functions and such line is shared by other station users, the line is classified as a trunk.
- B. Nonrecurring charges are applicable as specified in Section A4. (T)

A11.2.2 Business (Commercial)

- A. Flat Rate
 - 1. Trunks¹
- B. Message Rate (In exchanges where message rates are quoted in Section A3.)
 - 1. Trunks²

A11.2.3 Reserved for Future Use

Note 1: Rates and USOC as specified in Section A3 for Business Flat Rate Trunks.

Note 2: Rates and USOC as specified in Section A3 for Business Message Rate Trunks.

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.2 Trunk Lines (Cont'd)

A11.2.4 Hotel PBX Service

A. Combination Flat Rate and Measured Service¹

1. Furnished only with certain dial systems
 - a. Flat Rate (Management Use)
 - (1) Trunks²
 - b. Measured Service¹ (Guest Use)
 - (1) Trunks³

B. Measured Service¹

Furnished for guest and management use - All Exchanges

1. Trunks³ (Both-way and/or outward only)

Note 1: Where facilities are not available for measured service, message rate service will be provided as specified in Section A23. (T)

Note 2: Refer to Section A3 for Flat Rate Trunk charges.

Note 3: Refer to Section A23 for Sharing/Resale Trunk charges.

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.2 Trunk Lines (Cont'd)

A11.2.5 Hospital and Retirement Center PBX Service

A. Combined Flat And Message Rate Service

1. Furnished only with certain dial systems (*Flat Rate Service may be provided in patients' rooms where technically feasible.*) (C)

a. Flat Rate (Management Use)

(1) Trunks¹

b. Message Rate (Patient or Retiree Use)

(1) Trunks²

Note 1: Refer to Section A3. for Flat Rate Trunk charges.

Note 2: Refer to Section A3. for Message Rate Trunk charges.

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.2 Trunk Lines (Cont'd)

A11.2.5 Hospital and Retirement Center PBX Service (Cont'd)

B. Message Rate Service Only

Furnished with dial or manual systems for Patient or Retiree and Management Use

1. Trunks¹

2. (DELETED) (D)

3. (DELETED) (D)

C. Flat Rate

1. Trunks²

2. (DELETED) (D)

A11.2.6 Reserved for Future Use

A11.2.7 Reserved for Future Use

A11.2.8 Reserved for Future Use

A11.3 (DELETED) (D)

Note 1: Refer to Section A3. for Message Rate Trunk charges.

Note 2: Refer to Section A3. for Flat Rate Trunk charges.

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.3 (DELETED)

(D)

A11.4 Reserved for Future Use

A11.5 Reserved for Future Use