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## A3. BASIC LOCAL EXCHANGE SERVICE

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.1 General

#### A3.1.1 Terms and Conditions

- A. Individual line residence and business Basic Local Exchange service is comprised of exchange access lines defined as follows:  
Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- B. Exchange access lines and station sets are subject to the nonrecurring charges specified in Section A4.
- C. Rates for Basic Local Exchange service may be related to the total number of exchange access lines and PBX trunks in the local calling area.
- D. Exchange Service Areas for each exchange are identified on maps.
- E. Rates specified in Section A23 apply for Basic Local Exchange service which is extended by the subscriber to patrons of hotels and motels or to occupants of time share or condominium complexes serving primarily transient tenants.
- F. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- G. In all sections of this Guidebook, the Private Line Guidebook, the Access Guidebook and the Access Service Tariff, any reference to business line rates refer to the complex business individual line rates as provided in this Section when both simple and complex business individual line rates exist.
- H. On operator assisted calls, the usage charges applicable to the calling number, not the billed number, will apply. Operator assisted service charges as specified in A3.9 will also apply.
- I. The minimum contract period for expanded local service is one month.
- J. Customers may subscribe to Local Usage Detail as specified in A3.22, to receive an itemized list of billed local calls in lieu of the usual summary of local measured rate calls.
- K. Coin telephone services offered in Section A7 are excluded from these plans.
- L. For services that are excluded from Expanded Local Service and whose rates are based on the individual line flat rate, use the applicable Community Caller Plus rate.
- M. Residence Access Line Retention Offer  
Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)  
Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
1. Customers must keep the required services for 30 days to receive the benefit of this offer.
  2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
  3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
  4. AT&T employees are not eligible for this offer.
  5. Customer must be calling into AT&T to disconnect their local service.
  6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
  7. Not stackable with any other regulated retention offer that provides a monthly discount.
  8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
  9. This offer is only available for retention purposes.
  10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.1 General (Cont'd)

##### A3.1.2 Description (M)

- A. Community Caller Plus service provides unlimited free calling within the basic service area. Calls to the expanded service area are rated based on the usage schedule specified in A3.3.3. The basic and expanded service areas for each exchange are as specified in A3.5.2. A fixed monthly charge is applicable for this calling option as specified in A3.3.1. Community Caller Plus service is available to Residence and Business subscribers. (M)

#### A3.2 Statewide Rate Groups (T)

##### A3.2.1 Rate Group Definitions

- A. Basic Service Area

Group	Exchange Access Lines and PBX Trunks in the Basic Service Area
1	1 - 7,000
2	7,001 - 14,000
3	14,001 - 22,000
4	22,001 - 34,000
5	34,001 - 47,000
6	47,001 - 60,000
7	60,001 - 80,000
8	80,001 - 110,000
9	110,001 - 150,000
10	More than 150,000

##### A3.2.2 Exchange Rate Group Classifications

- A. The following abbreviations are employed in the table shown in B:  
 BSA = Basic Service Area  
 SS = Season Service

- B. Exchange Access Line Service

Exchange	BSA Group
Acme	9
Anderson	8
Apex	10 For Trunks and NARS see A3.4.26
Arden	10
Asheville	9
Atkinson	2
Belmont	10
Bessemer City	8 For Trunks and NARS see A3.4.5
Black Mountain	9
(SS - See A3.4.1)	
Blowing Rock	4
(SS - See A3.4.2)	
Boone	4
Burgaw	4
Burlington	8
Canton	5
Caroleen	5

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Groups (Cont'd)

##### A3.2.2 Exchange Rate Group Classifications (Cont'd)

###### B. Exchange Access Line Service (Cont'd)

Exchange	BSA Group	
Carolina Beach (SS - See A3.4.3)	9	
Cary (BST Research Triangle Park - SeeA3.4.29)	10	<i>For Trunks and NARS</i> see A3.4.38 (C)
Castle Hayne	9	
Chapel Hill	8	
Charlotte	10	<i>For Trunks and NARS</i> see A3.4.25 (C)
Cherryville	6	<i>For Trunks and NARS</i> see A3.4.11 (C)
Claremont	8	
Cleveland	5	
Clyde	5	
Davidson	10	<i>For Trunks and NARS</i> see A3.4.10 (C)
Denver	10	

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Groups (Cont'd)

##### A3.2.2 Exchange Rate Group Classifications (Cont'd)

###### B. Exchange Access Line Service (Cont'd)

Exchange	BSA Group	
Ellenboro	4	
Enka-Candler	9	
Fairmont	6	
Fairview	9	
Forest City	4	
Gastonia (Includes Mill Creek, SC)	9	
Gibson (Includes Newtonville, SC)	3	
Goldsboro	7	
Grantham	7	
Greensboro	10	
Grover (Includes Antioch, SC)	5	
Hamlet	4	
Hendersonville	7	
Huntersville	10	For Trunks and NARS see A3.4.45
Julian	10	
Kimesville	10	
Kings Mountain	8	
Knightdale	10	For Trunks and NARS see A3.4.39
Lake Lure	7	

(C)



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.2 Statewide Rate Groups (Cont'd)**

**A3.2.2 Exchange Rate Group Classifications (Cont'd)**

**B. Exchange Access Line Service (Cont'd)**

Exchange	BSA Group
Lattimore	5
Laurinburg	4
Lawndale	5
Leicester	9
Lenoir	8
Liberty (Cherokee County)	See A3.4.6
Lincolnton	
276 C.O. prefix	6
Other C.O. prefixes	6
Locust	10
Long Beach	3
Lowell	8
Lumberton	6
Maggie Valley	5
Maiden	9
<b>(DELETED)</b>	
Monticello	10
Morganton	5

(D)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Groups (Cont'd)

##### A3.2.2 Exchange Rate Group Classifications (Cont'd)

###### B. Exchange Access Line Service (Cont'd)

Exchange	BSA Group	
Mt. Holly	10	
Mt. Olive	7	
Newland	3	
Newton		
462 C.O. prefix	8	
Other C.O. prefixes	8	
Pembroke	6	
Raleigh	10	For Trunks and NARS see A3.4.48
(Raleigh-Durham Airport - See A3.4.20)		
Reidsville	6	
Rockingham	4	
Rowland (Includes Rowland, SC)	6	
Ruffin	6	
Rutherfordton	5	
Salisbury	7	
Saxapahaw	9	(M)
Scotts Hill	9	(M)
Scotts Hill 270 NXX	9	(M)
Selma	10	For Trunks and NARS see A3.4.12 (M)
Shelby	6	(M)
South Crowders Creek	See A3.4.8	(M)
Southport	3	(M)
Spruce Pine	3	(M)
Stanley	10	(M)
Statesville	8	(M)
Stony Point	6	(M)
Summerfield	10	(M)
Swannanoa	9	(M)
Taylorsville	7	(M)
Troutman	8	(M)
Waterville	See A3.4.7	(M)
Waynesville	5	(M)
Wendell	10	For Trunks and NARS see A3.4.39 (M)
Wilmington	10	(M)
Winston-Salem	10	(M)
Wrightsville Beach	9	(M)
(SS - See A3.4.9)		(M)
Zebulon	10	For Trunks and NARS see A3.4.28 (M)

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Monthly Exchange Rates

##### A3.3.1 Community Caller Plus Service

The rate group for an exchange is specified in A3.2.2. Local exception rates are specified in A3.4.

##### A. Individual Line Service

		<b>Groups</b>					<b>USOC</b>	
1.	Residence Individual Lines - Group 1-5	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
	(a) Each	<b>\$54.00</b>	<b>\$54.00</b>	<b>\$54.00</b>	<b>\$54.00</b>	<b>\$54.00</b>	<b>PSR</b>	(1)
2.	Residence Individual Lines - Groups 6-10	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>		
	(a) Each	<b>54.00</b>	<b>54.00</b>	<b>54.00</b>	<b>54.00</b>	<b>54.00</b>	<b>PSR</b>	(1)
3.	Complex Business Individual Lines, Groups 1-5	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
	(a) Each	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>PBC</b>	
4.	Complex Business Individual Lines, Groups 6-10	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>		
	(a) Each	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>PBC</b>	
5.	Simple Business Individual Lines, Groups 1-5	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
	(a) Each	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>PCE</b>	
6.	Simple Business Individual Lines, Groups 6-10	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>		
	(a) Each	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>1,913.00</b>	<b>PCE</b>	

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.3 Monthly Exchange Rates (Cont'd)**

**A3.3.1 Community Caller Plus Service (Cont'd)**

The rate group for an exchange is specified in A3.2.2. Local exception rates are specified in A3.4.

		Groups					USOC	
<b>B. PBX Trunk</b>								
1.	Rate Groups 1-5	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
	(a) Combination	\$ 2,163.00	\$ 2,163.00	\$ 2,163.00	\$ 2,163.00	\$ 2,163.00	TWCCX	(1)
	(b) Outdial	2,163.00	2,163.00	2,163.00	2,163.00	2,163.00	TWCOX	(1)
	(c) Inward Only	2,163.00	2,163.00	2,163.00	2,163.00	2,163.00	TWC1X	(1)
	(d) Direct Inward Dialing (DID)	2,163.00	2,163.00	2,163.00	2,163.00	2,163.00	TWCNX	(1)
	(e) DID Combination <sup>1</sup>	127.00	127.00	127.00	127.00	127.00	TWCND	
2.	Rate Groups 6-10	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>		
	(a) Combination	\$ 2,163.00	\$ 2,163.00	\$ 2,163.00	\$ 2,163.00	\$ 2,163.00	TWCCX	(1)
	(b) Outdial	2,163.00	2,163.00	2,163.00	2,163.00	2,163.00	TWCOX	(1)
	(c) Inward only	2,163.00	2,163.00	2,163.00	2,163.00	2,163.00	TWC1X	(1)
	(d) Direct Inward Dialing (DID)	2,163.00	2,163.00	2,163.00	2,163.00	2,163.00	TWCNX	(1)
	(e) DID Combination <sup>1</sup>	127.00	127.00	127.00	127.00	127.00	TWCND	
<b>C. Telephone Answering Service</b>								
1.	Rate Groups 1-5 for Central Office Trunks associated with switchboard not serving administrative stations	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
	(a) Combination	29.57	36.00	36.00	36.00	36.00	TWD2N	
2.	Rate Groups 6 - 10 for Central Office Trunks associated with switchboard not serving administrative stations	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>		
	(a) Combination	36.00	36.00	36.00	36.00	36.00	TWD2N	
3.	Central Office Trunks associated with switchboard serving administrative stations-rates and charges for PBX trunks apply.							

**Note 1:** Only provisioned from 1AESS and 5ESS switches in conjunction with the Call Transfer feature located in A12.7.2A.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.3 Monthly Exchange Rates (Cont'd)**

**A3.3.1 Community Caller Plus Service (Cont'd)**

The rate group for an exchange is specified in A3.2.2. Local exception rates are specified in A3.4.

**D. Network Access Register (NAR) Package**

1. ESSX service or Digital ESSX service<sup>1</sup>

a. Per NAR

(1) Rate Groups 1 - 5

- (a) Combination
- (b) Inward only
- (c) Outdial

(2) Rate Groups 6 - 10

- (a) Combination
- (b) Inward only
- (c) Outdial

2. Other service<sup>1,2</sup>

a. Per NAR

(1) Rate Groups 1 - 5

- (a) Combination
- (b) Inward only
- (c) Outdial
- (d) DID Combination

(2) Rate Groups 6 - 10

- (a) Combination
- (b) Inward only
- (c) Outdial
- (d) DID Combination

3. MultiServ PLUS service or BellSouth Centrex service, per NAR

(1) Rate Groups 1 - 5

- (a) Combination
- (b) One-way Inward
- (c) One-way Outward

(2) Rate Groups 6 - 10

- (a) Combination
- (b) One-way Inward
- (c) One-way Outward

**Note 1:** See A3.11 for applications.

**Note 2:** Service other than ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service.

**Groups**

**USOC**

(M1)  
(T)(M2)

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M1 - Material previously appearing on this page now appears on page(s) 8 of this section.  
M2 - Material appearing on this page previously appeared on page(s) 9.1 and 9.2 of this section.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Monthly Exchange Rates (Cont'd)

##### A3.3.2 Message Rate Service

**A. General**

1. Business Message Rate service is offered only to hospitals and retirement centers.
2. The rates specified herein entitle subscribers to the number of local messages specified to all station lines bearing the designation of central offices of the serving exchange and additional BSA exchanges as shown in A3.5. (T)
3. Subscribers to Message Rate service are regularly billed monthly in advance. Messages to the BSA in excess of the monthly allowance are billed monthly in arrears at the rates specified in A3.3.2.B.3. Portions of the monthly allowance not used in one month are not credited to the subscriber's account for any other month service is rendered.
4. Where a subscriber contracts for two or more individual message rate lines on the same premises and agrees to grouped billing, the number of monthly message allowances per line, as specified preceding, will be multiplied by the number of such message rate lines. BSA messages in excess of this product will be billed at the additional local message charge specified in A3.3.2.B.3. All lines included for such allowances must have the same central office designation.
5. Usage rates specified in A3.3.3 apply for local messages to the ESA exchanges shown in A3.5. (T)

**B. Rates**

1. (Obsoleted, See A103.3.2)
2. Message Allowance  
The monthly message allowance is 50 BSA messages per line, trunk or NAR.
3. Additional local messages

	<b>Price</b>	<b>USOC</b>
(a) Each additional BSA message in excess of allowance	\$12	NA

**C. (Obsoleted, See A103.3.2)**

##### A3.3.3 Expanded Service Area Usage Rates

- A.** The following usage charges are applicable to originating calls for Community Caller Plus and Sharing/Resale Expanded Local Measured services specified in Section A23<sup>1</sup>.

Distance Band	Distance in Miles	Per Minute		
		Residence	Business	
A	0-10	\$0.00	\$0.00	(T)
B	11-16	0.00	0.00	(T)
C	17-22	0.00	0.00	(T)
D	23-30	0.00	0.10	(T)
E	31-40	0.00	0.10	(T)
F	41-55	0.00	0.10	(T)

- B.** For calls placed in the following listed time periods, discounts are applicable to the Company's standard rates as follows:

	TIME	DISCOUNT	
1. Residence	All days 8:00 p.m. - 8:00 a.m.	0%	(T)(M)
	Saturdays, Sundays, and Holidays 8:00 a.m. - 8:00 p.m.	0%	(M)
2. Business <sup>2</sup>	All days 8:00 p.m. - 8:00 a.m.	0%	(T)(M)
	Saturdays, Sundays, and Holidays 8:00 a.m. - 8:00 p.m.	0%	(M)
	<b>Note 1:</b> Expanded Service Area Usage Rates for Thrifty Caller and Message Rate Services obsoleted effective January 1, 2002. See Section A103.		
<b>Note 2:</b> Business discounts discontinued effective 10-4-2008.			(M)

**Page 10.1 is hereby deleted in its entirety and removed from this Guidebook**

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.3 Monthly Exchange Rates (Cont'd)**

**A3.3.3 Expanded Service Area Usage Rates (Cont'd)**

- C. A special fifty percent discount applies to the rates specified in A and B for individuals, agencies or businesses who qualify for reduced IntraLATA Long Distance Service rates for hearing or speech impaired persons.
- D. (DELETED)
- E. Rates for Hearing or Speech Impaired Persons
  - 1. Rates for certain Expanded Service Area Usage are reduced for a residence or single-line business customer who meets the following requirements:
    - a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
    - b. The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for telecommunications.
    - c. The customer makes written application to the Company for the reduced Expanded Service Area Usage rates.
    - d. The customer designates to the company one and only one telephone number associated with that customer’s service and telecommunications device.
    - e. The reduced rates specified in 4 apply for all TDD calls originated from the designated telephone number.
  - 2. Rates for certain Expanded Service Area Usage calls are reduced for an agency or business that assists or employs hearing or speech impaired persons under the following conditions:
    - a. The agency or business provides non-voice telecommunications equipment (TDD) solely for the use of hearing of speech impaired persons or persons who communicate with hearing or speech impaired persons.
    - b. The agency or business makes a one-time written application for eligibility to the Company for the reduced Expanded Service Area Usage rates.
    - c. The reduced rates are given as a credit on a subsequent bill.
    - d. The reduced rates specified in 4 apply for all calls placed between TDDs.
  - 3. Rates for certain Expanded Service Area Usage calls are reduced for individuals equipped with TDDs for communicating with hearing of speech impaired persons under the following conditions:
    - a. The customer uses a TDD or other non-voice equipment for communicating with other TDDs or non-voice equipment.
    - b. The customer makes a one-time written application for eligibility to the Company for reduced Expanded Service Area Usage rates.
    - c. The reduced rates are given as a credit on a subsequent bill.
    - d. The reduced rates specified in 4 apply for all calls placed between TDDs.
  - 4. A qualified call receives an additional 50% discount over the Company’s standard time of day rates (including normal discounts).

**A3.3.4 Flat Rate Business Line**

- A. The Flat Rate Business Line service provides local calling from the subscriber’s home exchange to all Company exchanges and participating Independent Company exchanges within a 55-mile radius of the subscriber’s home exchange. For a list of exchanges that will be included in the basic local calling area of the Flat Rate Business line service, please refer to A3.5, Bands A, B, C, D, E and F of the subscriber’s home exchange.
- B. Calls within a 55-mile radius will be dialed 7 or 10-digits and are considered local calls.
- C. For calls outside the 55-mile radius, the appropriate intraLATA/toll MTS rates will apply for the long-distance provider that the end user has chosen.
- D. The service is not available for use with Access Line Service for Payphone Service Provider telephones.
- E. Rates and Charges
  - 1. The following monthly rates apply:

	<b>Rate</b>	<b>USOC</b>	
(a) Business – Rate Groups 1, 2, 3, 4, 6, 7, 8, 9, 10	<b>\$1,913.00</b>	<b>FRL</b>	(1)
(b) Business – Rate Group 5	<b>1,913.00</b>	<b>FRL</b>	(1)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Monthly Exchange Rates (Cont'd)

**A3.3.5 Preferred Pack Plan (Obsoleted, See Section A103)**

**A3.3.6 2 Pack Plan (Obsoleted, See Section A103)**

**A3.3.7 Reserved for Future Use**

**A3.3.8 Reserved for Future Use**

**A3.3.9 Complete Choice Enhanced Service**

**A. Description of Service**

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
  - A13.9 Custom Calling Services excluding Customer Control<sup>1</sup> and Multipath<sup>1</sup> versions of the Call Forwarding features
  - A13.19 TouchStar services excluding Personalized Ring 6<sup>1</sup> and Calling Number Delivery Blocking-Permanent<sup>1</sup>
  - A13.34 RingMaster service
  - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service cannot take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**B. Rates and Charges**

1. Individual line service

(a) Per plan package

Suspend Rate	Monthly Rate	USOC
\$7.50	\$67.00 (I)	PAMA8

**C. Complete Choice Enhanced Retention Offer**

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period.

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s) and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14-day notice or less.

**Note 1:** These features are available separately as specified in A13.9 or A13.19.

**Pages 12.1, 12.2 and 12.3 are hereby deleted in their entirety and removed from this Guidebook**



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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.3 Monthly Exchange Rates (Cont'd)**

**A3.3.10 Complete Choice Basic Service** (*Obsoleted, See Section A103*)

(O)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Local Exceptions (T)

##### A3.4.1 Black Mountain (M)

###### A. Season Service (M)

1. Applicants who are users of service only during seasonal or temporary periods will be furnished Season Service in accordance with the following provisions: (M)
2. All service except PBX service. (M)
  - a. Service for the first month, or fraction thereof, three times the monthly schedule rates; for the second month, or fraction thereof, two times the monthly schedule rates, and for each additional month the monthly rate will apply, provided that the total charge for service furnished continuously during the period of twelve consecutive months next following the date of installation, shall not exceed the amount of twelve month's charges for the service furnished at the monthly schedule rate. (M)
3. Subscribers to Season Service having paid an amount *equal to* six months' charges for exchange service at the seasonal rate are allowed to suspend service for the remaining portion of the twelve months' period without any further charge. (T)(M)
4. PBX Service (Hotel, Apartment House and Commercial) (M)
  - a. The charge for commercial trunks shall be the proportionate part of the annual rate, for the period of actual service, plus one-half of the proportionate part of the annual rate for the remaining portion of the year, the minimum charge *equal to* three-fourths of the annual rate. (T)(M)
  - b. The charge for Hotel and Apartment House trunks shall be the proportionate part of the annual rate for periods of actual service. (M)
5. Payment of the charges set out herein for exchange service does not constitute a modification of Section A2, General *Terms and Conditions*, providing for the discontinuance of service for nonpayment of any other sums due the Company. (T)(M)

##### A3.4.2 Blowing Rock (M)

###### A. Season Service (M)

1. Refer to Black Mountain exchange exception filing. (M)

##### A3.4.3 Carolina Beach (M)

###### A. Season Service (M)

1. Refer to Black Mountain exchange exception filing. (M)

##### A3.4.4 Bessemer City (T)(M)

###### A. Community Caller Plus Service

	Monthly Rate	USOC
1. PBX Trunks		
a. Business		
(1) Combination, Outdial, Inward Only or DID		
(a) Per trunk <sup>1</sup>	\$58.10	NA
b. Telephone Answering Service		
(1) Central Office Trunks associated with switchboard not serving administrative stations		
(a) Per One-Way or Combination trunk <sup>1</sup>	32.88	NA
(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply		
2. Network Access Register (NAR) Package		
(a) Per NAR <sup>1,2</sup>	31.57	NA
Note 1: See A3.3.1 for applicable USOCs.		
Note 2: See A3.11 for applications.		

**Pages 14.0.1 and 14.1 are hereby deleted in their entirety and removed from this Guidebook** (N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.5 Liberty (Cherokee County)**

(T)(M1)

- A. The area in and around Liberty (Cherokee County), N.C., which is outlined on the Exchange Service Area Map, shall be referred to as the Liberty (Cherokee County), N.C., exchange. This area lies within and is served as a part of the Copper Basin, Tennessee, exchange, an exchange located principally within the State of Tennessee. (M1)
- B. Exchange services available in the Liberty (Cherokee County), N.C., exchange and the rates, terms and conditions applicable for those services shall be the same as those specified for the Copper Basin, Tennessee exchange except for certain access line rates as specified in C. (T)(M1)
- C. In addition to the appropriate Copper Basin, Tennessee, monthly rate, the rate for each basic exchange service access line or network access register in Liberty (Cherokee County), N.C., shall include an extended area service additive. Application of the additive was approved by the N.C. Utilities Commission for including the Murphy (ICE) and Suit (ICE) exchanges in the Liberty (Cherokee County), N. C. exchange local calling area. (M1)

The following extended area service additives apply for the basic exchange services listed. The extended area service additives do not apply to RegionServ service exchange access lines. (M1)

Basic Exchange Service	Additives	
	Residence	Business
Measured		
- Low Use	\$0.49	NA
- Standard	0.85	\$3.09
Message Rate	0.61	NA
Flat Rate	1.22	4.42 <sup>1</sup>

(M1)  
(M1)  
(M1)  
(M1)  
(M1)

- D. The local calling area for the Liberty (Cherokee County), N.C., exchange is specified in A3.5 of this Guidebook. (M1)

**A3.4.6 Waterville**

(T)(M1)

- A. The area in and around Waterville, N. C., which is outlined on the Exchange Service Area Map, shall be referred to as the Waterville, N.C., exchange. This area lies within and is served as a part of the Newport, Tennessee, exchange, an exchange located principally within the State of Tennessee. (M1)
- B. Exchange services available in the Waterville, N.C. exchange and the rates, terms and conditions applicable for those services shall be the same as those specified for the Newport, Tennessee exchange. (M1)
- C. The local calling area for the Waterville, N.C. exchange is specified in A3.5 of this Guidebook. (M1)

**A3.4.7 South Crowders Creek**

(T)

- A. The area in and around South Crowders Creek, N.C., which is outlined on the Exchange Service Area Map, shall be referred to as the South Crowders Creek, N.C., exchange. This area lies within and is served as a part of the Clover, S.C., exchange, an exchange located principally within the State of South Carolina.
- B. Exchange services available in the South Crowders Creek, N.C. exchange and the rates, terms and conditions applicable for those services shall be the same as those specified for the Clover, S.C. exchange.
- C. The local calling area for the South Crowders Creek, N.C. exchange is specified in A3.5.

**A3.4.8 Wrightsville Beach**

(T)

- A. Season service
  - 1. Refer to Black Mountain exception filing.

(M2)

**Note 1:** The extended area service additive for a flat rate trunk or NAR is \$7.74. (M1)

**Pages 15.1 and 15.2 are hereby deleted in their entirety and removed from this Guidebook** (N)

M1 - Material appearing on this page previously appeared on page(s) 14.0.1 and 14.1 of this section.  
 M2 - Material previously appearing on this page now appears on page(s) 16 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.9 Davidson**

(T)(M)

**A. Community Caller Plus Service**

(M)

	<b>Monthly Rate</b>	<b>USOC</b>	
1. PBX Trunks			(M)
a. Business			(M)
(1) Combination, Outdial and Inward Only or DID			(M)
(a) Per trunk <sup>1</sup>	<b>\$58.57</b>	<b>NA</b>	(M)
b. Telephone Answering Service			(M)
(1) Central Office Trunks associated with switchboard not serving administrative stations			(M)
(a) Per One-Way or Combination trunk <sup>2</sup>	<b>34.36</b>	<b>NA</b>	(M)
(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply			(M)
2. Network Access Register (NAR) Package			(M)
(a) Per NAR <sup>1,2</sup>	<b>31.77</b>	<b>NA</b>	(M)

**A3.4.10 Cherryville**

(T)(M)

**A. Community Caller Plus Service**

(M)

1. (DELETED)			(M)
2. (DELETED)			(M)
3. (DELETED)			(M)
	<b>Monthly Rate</b>	<b>USOC</b>	
4. PBX Trunks			(M)
a. Business			(M)
(1) Combination, Outdial, Inward Only or DID			(M)
(a) Per trunk <sup>1</sup>	<b>\$62.48</b>	<b>NA</b>	(M)
b. Telephone Answering Service			(M)
(1) Central Office Trunks associated with switchboard not serving administrative stations			(M)
(a) Per One-Way or Combination trunk	<b>37.24</b>	<b>NA</b>	(M)
(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply			(M)
5. Network Access Register (NAR) Package			(M)
(a) Per NAR <sup>1,2</sup>	<b>36.37</b>	<b>NA</b>	(M)
<b>Note 1:</b> See A3.3.1 for applicable USOCs.			(M)
<b>Note 2:</b> See A3.11 for applications.			(M)

**Page 16.1 is hereby deleted in its entirety and removed from this Guidebook**

(N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.11 Selma**

**A. Community Caller Plus Service**

	<b>Monthly Rate</b>	<b>USOC</b>	
<b>1. PBX Trunks</b>			(T)
<b>a. Business</b>			
(1) Combination, Outdial, Inward Only or DID			
(a) Per trunk <sup>1</sup>	<b>\$60.52</b>	<b>NA</b>	
<b>b. Telephone Answering Service</b>			
(1) Central Office Trunks associated with switchboard not serving administrative stations			
(a) Per One-Way or Combination trunk <sup>2</sup>	<b>37.33</b>	<b>NA</b>	
(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply			
<b>2. Network Access Register (NAR) Package</b>			(T)
(a) Per NAR <sup>2</sup>	<b>37.19</b>	<b>NA</b>	(D)

**A3.4.12 (DELETED)**

**Note 1:** See A3.3.1 for applicable USOCs.

**Note 2:** See A3.11 for applications.

Page 17.1 is hereby deleted in its entirety and removed from this Guidebook.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.13 Raleigh-Durham Airport**

**A. Applications, *Terms and Conditions***

- 1. The Raleigh-Durham Airport lies within and is served as a part of the Raleigh exchange. Local exchange service provided for subscribers located at the Raleigh-Durham Airport and served by the Raleigh-Durham Airport central office is restricted to business services only. Unless otherwise specified, references to the Raleigh exchange include Raleigh-Durham Airport and the services, rates, terms and conditions specified for the Raleigh exchange are also valid for Raleigh-Durham Airport. (T)(M)
- 2. The rates for local exchange service for Raleigh-Durham Airport entitle a business subscriber to local calling to the Chapel Hill, Durham (ICE) and Creedmoor (ICE) exchanges in addition to the existing local calling area defined for the Raleigh exchange. (M)
- 3. Foreign Central Office, Foreign Exchange or Feature Group A service will not be provided via lines terminated in the Raleigh-Durham Airport central office. (M)

**B. Community Caller Plus Service**

- 1. (DELETED) (M)
- 2. (DELETED) (M)

- |  | Monthly Rate   | USOC      |
|--|----------------|-----------|
| 3. PBX Trunks  |                |           |
| a. Business  |                |           |
| (1) Combination, Outdial, Inward only or DID   |                |           |
| (a) Per Trunk <sup>1</sup>   | <b>\$69.76</b> | <b>NA</b> |
| b. Telephone Answering Service   |                |           |
| (1) Central Office Trunks associated with switchboard not serving administrative stations  |                |           |
| (a) Per One-Way or Combination trunk <sup>1</sup>  | <b>42.51</b>   | <b>NA</b> |
| (2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply |                |           |

4. Network Access Register (NAR) Package (M)

**C. Message Rate Service (Obsoleted - See A103.3.2)** (M)

**D. Expanded Local Service (Obsoleted - See A103.3.2)** (M)

**Note 1:** See A3.3.1 for applicable USOCs. (M)

**Note 2:** See A3.11 for applications. (M)

**Pages 18.0.0.1 through 18.0.3 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.14 Southport, N.C.**

**A.** Exchange Service on Bald Head Island

1. Rates for subscribers on Bald Head Island, a part of the Southport exchange, will consist of Individual Line service at the Southport rate plus a locality rate.

	<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Locality Rate - Residence	<b>\$0.00</b>	\$-	NA
(b) Locality Rate - Business	<b>0.00</b>	-	NA

2. The locality rate will be equivalent to a declining surcharge as follows:
  - a. When service is initially established the surcharge will be \$10.00 per line per month. On July 1 following, and on each January 1 and July 1 thereafter, the surcharge will be adjusted based on the average number of access lines in service on the Island during the preceding twelve months.

<b>Average Number Access Lines</b>	<b>Monthly Surcharge</b>
Up to 250	<b>\$10.00</b>
251-350	<b>8.00</b>
351-450	<b>6.00</b>
451-550	<b>4.00</b>
551-650	<b>2.00</b>
651 and above	<b>0</b>

3. Current service charges for subscriber requested access line service connections and access line rearrangements are applicable plus a travel charge.

(a) Per trip to and from the island	-	<b>15.00</b>	NA
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**A3.4.15 Charlotte**

	<b>Monthly Rate</b>	<b>USOC</b>
<b>A.</b> Community Caller Plus Service		
1. PBX Trunks		
a. Business		
(1) Combination, Outdial and Inward Only or DID		
(a) Per trunk <sup>1</sup>	<b>\$70.00</b>	NA
b. Telephone Answering Service		
(1) Central Office Trunks associated with switchboard not serving administrative stations		
(a) Per One-Way or Combination trunk <sup>1</sup>	<b>33.95</b>	NA
(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply		
2. Network Access Register (NAR) Package		
(a) Per NAR <sup>1,2</sup>	<b>29.49</b>	NA
<b>B.</b> (DELETED)		
<b>C.</b> Message Rate Service (Obsoleted, See A103.3.2)		
<b>D.</b> (DELETED)		

(D)

**Note 1:** See A3.3.1 for applicable USOCs.

**Note 2:** See A3.11 for applications.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.16 Apex**

**A. Community Caller Plus Service**

- 1. (DELETED) (M)
- 2. (DELETED) (M)
- 3. (DELETED) (M)
- 4. PBX Trunks (M)

	<b>Monthly Rate</b>	<b>USOC</b>	
a. Business			(M)
(1) Combination, Outdial and Inward Only or DID			(M)
(a) Per trunk <sup>1</sup>	<b>\$54.68</b>	<b>NA</b>	(M)
b. Telephone Answering Service			(M)
(1) Central Office Trunks associated with switchboard not serving administrative stations			(M)
(a) Per One-Way or Combination trunk <sup>1</sup>	<b>33.99</b>	<b>NA</b>	(M)
(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply			(M)

**B. (DELETED)** (T)

**C. Expanded Local Service (Obsoleted, See A103.13)** (M)

**A3.4.17 County Seat Calling Plan**

**A. General**

- 1. To facilitate access to County Government agencies by subscribers in the county who are located outside the basic service area of the county seat, the Company will provide usage free calling to certain county agencies on a trial basis. The trial plan will include a reasonable number of county agency telephone numbers. The Company will implement the County Seat Calling Plan for one telephone number to each government entity or emergency agency mutually agreed upon by the Company and the chief county administrator. When a caller outside the basic service area of the county seat dials one of the approved county government telephone numbers, appropriate usage charges will be withheld by the Company thus giving the caller access to the agency at no charge. (T)(M)

**B. Rates and Charges** (M)

- 1. Appropriate usage charges will be withheld by the Company for the following calls under the County Seat Calling Plan: (M)
 

	<b>Charge</b>	<b>USOC</b>	
(a) From the Mt. Holly exchange to designated telephone numbers for Lincoln County agencies.	-	<b>ELCAA</b>	(M)
(b) From Lawndale and Lattimore exchanges to designated telephone numbers for Rutherford County agencies.	-	<b>ELCRA</b>	(M)

**Note 1:** See A3.3.1 for applicable USOCs. (M)



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.18 Zebulon**

		<b>Monthly</b>		
		<b>Rate</b>	<b>USOC</b>	
A.	Community Caller Plus Service			(T)(M)
1.	(DELETED)			(M)
2.	(DELETED)			(M)
3.	(DELETED)			(M)
4.	PBX Trunks			
	a. Business - per trunk			
	(1) Combination <sup>1</sup>	\$ 55.74	NA	(M)
	(2) Outdial <sup>1</sup>	55.74	NA	(M)
	(3) Inward only <sup>1</sup>	55.74	NA	(M)
	(4) Direct Inward Dialing DID <sup>1</sup>	55.74	NA	(M)
	(5) DID Combination <sup>2</sup>	121.78	TWCND	(M)
4.	PBX Trunks (Cont'd)			
	b. Telephone Answering Service			(M)
	(1) Central Office Trunks associated with switchboard not serving administrative stations			(M)
	(a) Per One-Way or Combination trunk	34.60	NA	(M)
	(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply			(M)
5.	Network Access Register (NAR) Package			(M)
	a. Business - per NAR			(M)
	(1) Combination <sup>2,3</sup>	30.62	NA	(T)(M)
	(2) Outdial <sup>2,3</sup>	30.62	NA	(T)(M)
	(3) Inward only <sup>2,3</sup>	30.62	NA	(T)(M)
	(4) DID Combination	60.00	ND3	(M)
	<b>Note 1:</b> See A3.3.1 for applicable USOCs.			(M)
	<b>Note 2:</b> Only provisioned from 1AESS and 5ESS switches in conjunction with the Call Transfer feature located in A12.7.2A.			(M)
	<b>Note 3:</b> See A3.11 for applications.			(M)

**Page 18.3.1 is hereby deleted in its entirety and removed from this Guidebook.**

(N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

(T)

**A3.4.19 BST Research Triangle Park<sup>1</sup>**

(T)(M)

**A. Applications, Terms and Conditions**

(T)(M)

1. **The Company** provides local exchange service to only a portion of the Research Triangle Park. The **Company** portion lies within and is served as part of the Cary exchange. For purposes of this **Guidebook**, BST Research Triangle Park refers to the exchange service area located both within the Cary exchange and within the geographic area defined as the Research Triangle Park. BST Research Triangle Park is identified on the Cary exchange map. Unless otherwise specified in this **Guidebook**, references to the Cary exchange include BST Research Triangle Park and the services, rates, terms and conditions specified for the Cary exchange are also valid for BST Research Triangle Park.

(T)(M)

2. Local exchange service for BST Research Triangle Park is restricted to business services only.

(M)

3. The rates for local exchange service for BST Research Triangle Park entitle a business subscriber to local calling to the Chapel Hill, Creedmoor (ICE) and Durham (ICE) exchanges in addition to the existing local calling area defined for the Cary exchange.

(M)

4. Foreign Central Office, Foreign Exchange or Feature Group A service will not be provided from BST Research Triangle Park.

(M)

**B. Community Caller Plus Service**

(M)

1. (DELETED)

(M)

2. (DELETED)

(M)

3. PBX Trunks

**Monthly Rate                      USOC**

(M)

a. Business

(M)

(1) Combination, Outdial and Inward Only or DID

(M)

(a) Per trunk<sup>2</sup>

**\$63.99                      NA**

(M)

b. Telephone Answering Service

(M)

(1) Central Office Trunks associated with switchboard not serving administrative stations

(M)

(a) Per One-Way or Combination trunk<sup>2</sup>

**39.31                      NA**

(M)

(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply

(M)

4. Network Access Register (NAR) Package

a. Per NAR<sup>2,3</sup>

**34.22                      NA**

(M)

**C. Reserved for Future Use**

(M)

**D. Expanded Local Service (Obsoleted, See A103.13)**

(M)

**Note 1:** Effective June 23, 2004, NPA/NXX 919-319 is only available to business customers who reside in the Cary Research Triangle Park (RTP) area. See Section A103.4.29 for further details.

(M)

**Note 2:** See A3.3.1 for applicable USOCs.

(M)

**Note 3:** See A3.11 for applications.

(M)

**Pages 18.5 through 18.13 are hereby deleted in their entirety and removed from this Guidebook.**

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

(M)

**A3.4.20 Extended Area Service**

(T)(M)

**A. General**

(M)

1. *Extended Area Service (EAS)* rates shall be those of the applicable EAS rate components plus the applicable Local Exchange Service line rate components for the correct rate grouping on the basis of the total combined basic service area (BSA) calling scopes for each exchange as determined by the average number of exchange service lines for the twelve-month period ending two months prior to the inauguration date of the service.

(T)(M)

**(DELETED)**

(D)(M)

**B. Application of Extended Area Service Rate Components**

(M)

1. EAS rate components are applied on the basis of the total accumulative interexchange miles between EAS points.

(M)

2. Determination of EAS Rate Components

(M)

- a. Refer to rate schedules in C.

(T)(M)

- b. The left side of the schedule shows the twelve EAS rate bands followed by the interexchange mileage steps applicable for each band. The applicable EAS component is based on the total accumulative mileage between a given exchange's EAS points. The appropriate EAS rate band and the applicable Residence and Business EAS component rates are determined by computing the total accumulative interexchange miles between EAS points. EAS component rates are applied in addition to the appropriate (based on rate groups) Exchange Service Line rate component.

(M)

**C. Statewide Monthly Rate Component Schedule**

(M)

Band Number	Accumulative EAS Mileage Applicable	Residence Components	
		Individual Line	Rotary Line Service
1	0 – 10	\$1.34	\$2.01
2	11 – 16	1.47	2.21
3	17 – 22	1.91	2.87
4	23 – 30	2.23	3.35
5	31 – 40	2.58	3.87
6	41 – 55	2.97	4.46
7	56 – 70	3.25	4.88
8	71 – 124	3.52	5.28
9	125 – 196	3.83	5.75
10	197 – 292	4.10	6.15
11	293 – 430	4.18	6.27
12	431 - 544	4.41	6.62

(M)

(M)

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(M)

**Page 19.1 is hereby deleted in its entirety and removed from this Guidebook.**

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.20 Extended Area Service (Cont'd)**

(T)(M)

C. Statewide Monthly Rate Component Schedule (Cont'd)

(M)

Band Number	Accumulative EAS Mileage Applicable	Business Components			
		Individual Line	Rotary Line Service	PBX Trunk	
1	0 – 10	\$3.21	\$4.82	\$6.42	(M)
2	11 – 16	3.52	5.28	7.04	(M)
3	17 – 22	4.58	6.87	9.16	(M)
4	23 – 30	5.34	8.01	10.68	(M)
5	31 – 40	6.18	9.27	12.36	(M)
6	41 – 55	7.16	10.74	14.32	(M)
7	56 – 70	7.79	11.69	15.58	(M)
8	71 – 124	8.46	12.69	16.92	(M)
9	125 – 196	9.12	13.68	18.24	(M)
10	197 – 292	9.83	14.75	19.66	(M)
11	293 – 430	10.06	15.09	20.12	(M)
12	431 - 544	10.59	15.89	21.18	(M)

1. Exceptions

(M)

a. The rate applicable for EAS *Exception rate* shall consist of the exception EAS rate component only and shall not include the incremental Local Exchange Service Line rate component which results from the calling scope increase caused solely by the new EAS arrangement. (C)(M)

(1) The exception EAS rate components for the larger exchange only will be a percentage of the increase applicable for standard component rates based on the difference in size (access lines) between exchanges. In the event of proposed service between a larger exchange and multiple smaller exchanges, the exception rate for the total EAS proposal will apply to the larger exchange if only one of the smaller exchanges meets the exception criteria. The exception rates will be calculated as a percentage of the standard EAS rates rounded to the nearest cent based on the following: (M)

Number of Times Larger Than the Exchange Requesting EAS	Percentage of Normal EAS Component Rate Increase Applicable	
8 (If exchanges are in separate counties)	10%	(M)
6 (If exchanges are in same county)	10%	(M)

For example, in the case of an exchange eight times larger located in a different county than the smaller exchange, if the residential EAS component rate in the exchange is \$1.47 (Band 2) and the appropriate component rate for the requested service in the larger exchange would be \$2.58 (Band 5) then the component would be determined by multiplying the difference (\$1.11) by ten percent to determine the increase (\$.11) in rates. The resulting exception EAS component would then be \$1.58 (\$1.47 + .11). (M)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.4 Local Exceptions (Cont'd)**

**A3.4.21 Cary**

				(T)(M)
<b>A.</b>	Community Caller Plus Service			(M)
1.	(DELETED)			(M)
2.	(DELETED)			(M)
3.	(DELETED)			(M)
		<b>Monthly Rate</b>	<b>USOC</b>	
4.	PBX Trunks			(M)
a.	Business			(M)
	(1) Combination, Outdial and Inward Only or DID			(M)
	(a) Per trunk <sup>1</sup>	<b>\$55.83</b>	<b>NA</b>	(M)
b.	Telephone Answering Service			(M)
	(1) Central Office Trunks associated with switchboard not serving administrative stations			(M)
	(a) Per One-Way or Combination trunk <sup>1</sup>	<b>34.65</b>	<b>NA</b>	(M)
	(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply			(M)
5.	Network Access Register (NAR) Package			(M)
	(a) Per NAR <sup>1,2</sup>	<b>30.71</b>	<b>NA</b>	(M)
<b>B.</b>	Expanded Local Service (Obsoleted, See A103.13)			(M)

**A3.4.22 Knightdale, Wendell**

				(T)(M)
<b>A.</b>	Community Caller Plus Service			(M)
1.	(DELETED)			(M)
2.	(DELETED)			(M)
3.	(DELETED)			(M)
4.	PBX Trunks			(M)
a.	Business			(M)
	(1) Combination, Two-Way, Outdial and Inward Only or DID			(M)
	(a) Per trunk <sup>1</sup>	<b>55.66</b>	<b>NA</b>	(M)
b.	Telephone Answering Service			(M)
	(1) Central Office Trunks associated with switchboard not serving administrative stations			(M)
	(a) Per One-Way or Combination trunk <sup>1</sup>	<b>34.55</b>	<b>NA</b>	(M)
	(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply			(M)
5.	Network Access Register (NAR) Package			(M)
	(a) Per NAR <sup>1,2</sup>	<b>30.54</b>	<b>NA</b>	(M)
<b>B.</b>	Expanded Local Service (Obsoleted, See A103.13)			(M)
	<b>Note 1:</b> See A3.3.1 for applicable USOCs.			(M)
	<b>Note 2:</b> See A3.11 for applications.			(M)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.4 Local Exceptions (Cont'd)

##### A3.4.23 Huntersville

**A.** Community Caller Plus Service

**I.** PBX Trunks (T)

**a.** Business

(1) Combination, Two-Way, Outdial and Inward Only or DID

(a) Per trunk<sup>1</sup>

<b>Monthly Rate</b>	<b>USOC</b>
<b>\$57.30</b>	<b>NA</b>

**b.** Telephone Answering Service

(1) Central Office Trunks associated with switchboard not serving administrative stations

(a) Per One-Way or Combination trunk<sup>1</sup>

<b>35.49</b>	<b>NA</b>
--------------	-----------

(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply

**2.** Network Access Register (NAR) Package (T)

(a) Per NAR<sup>1,2</sup>

<b>32.18</b>	<b>NA</b>
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##### A3.4.24 Raleigh

**A.** Community Caller Plus Service

**I.** PBX Trunks

**a.** Business

(1) Combination, Two-Way, Outdial and Inward Only or DID

(a) Per trunk<sup>1</sup>

<b>54.71</b>	<b>NA</b>
--------------	-----------

**b.** Telephone Answering Service

(1) Central Office Trunks associated with switchboard not serving administrative stations

(a) Per One-Way or Combination trunk<sup>1</sup>

<b>34.03</b>	<b>NA</b>
--------------	-----------

(2) Central Office Trunks associated with switchboard serving administrative stations - rates and charges for other PBX trunks apply

**2.** Network Access Register (NAR) Package (T)

(a) Per NAR<sup>1,2</sup>

<b>29.59</b>	<b>NA</b>
--------------	-----------

**B.** Message Rate Service (Obsoleted, See A103.3.2)

**C.** Expanded Local Service (Obsoleted, See A103.13)

**D. (DELETED)** (D)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas**

**A3.5.1 General**

- A. The local calling area for local exchange service specified in A3.3, A3.41 and A103 includes a basic service area and an expanded service area as specified in A3.5.2. The local calling area of the exchange in the left hand column includes the exchanges listed in the BSA and ESA additional exchange columns. The rates specified in A3.3, A3.41 and Section A103 entitle subscribers to access all exchange access lines bearing the central office designations of additional exchanges as shown in A3.5.2. Usage charges specified in Sections A3 or A103 may apply for calls in the local calling area. (M)
- B. The local calling area for local exchange service specified in A3.42, A3.43 and A3.44 includes exchanges in the basic service area as specified in A3.5.2 and all other exchanges in the subscriber's Local Access and Transport Area (LATA). In A3.5.2 the local calling area of the exchange in the left hand column includes the exchanges listed in the BSA additional exchange column and all other exchanges in the LATA indicated in the left hand column. The rates specified in A3.42, A3.43 and A3.44 entitle subscribers to access all exchange access lines bearing the central office designations of additional exchanges in the BSA as shown in A3.5.2 and other exchanges in the LATA as shown in A3.5.3. Usage charges specified in Section A3 may apply for calls in the local calling area. (M)
- C. GTE Research Triangle Park is located within the Durham (GTE) exchange. GTE Research Triangle Park subscribers are served using the 248, 254, 315, 406, 472, 483, 485, 486, 506, 517, 540, 541, 543, 547, 549, 558, 685, 905, 990, 991, 992 and 993 central office prefixes of the Durham exchange. (M)

**A3.5.2 Local Calling Area Exchanges**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Acme/Wilmington	B		Atkinson
	C	Lake Waccamaw (ICE), Wilmington	Boiling Springs Lake (ICE), Bolivia (ICE), Castle Hayne
	D	Whiteville (ICE)	Burgaw, Carolina Beach, Holden Beach (ICE), Long Beach, Longwood (ICE), Scotts Hill, Shallotte (ICE), Southport, Wrightsville Beach
	E		Seaside (ICE)
	A	Prospect Hill (ICE)	
Anderson/Greensboro	B	Burlington, Gibsonville (ICE), Mebane (ICE), Yanceyville (ICE)	
	C		Monticello, Reidsville, Roxboro (ICE), Ruffin, Timberlake (ICE)
	D	Kimesville, Saxapahaw	Eden (ICE), Greensboro
	E		Julian, Liberty (Randolph Co.) (ICE), Madison (ICE), Stoneville (ICE), Summerfield
Antioch, SC		(Refer to the South Carolina <i>Guidebook</i> for Antioch customers located in the Grover exchange.)	
Apex/Raleigh	A	Cary	
	B	Fuguay-Varina (ICE), Raleigh	Angier (ICE)
	C	Durham (Wake County)- (919-293)(ICE), Knightdale, GTE Research Triangle Park <sup>1</sup> (ICE), Pittsboro (ICE)	Broadway (ICE), Chapel Hill, balance of the Durham exchange (ICE)
	D	Wake Forest (ICE), Wendell	Clayton (ICE), Creedmoor (ICE), Hillsborough (ICE), Sanford (ICE)
	E	Zebulon	Olivia (ICE), Selma

**Note 1:** See A3.5.1.C for additional information.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
<i>Arden/Asheville</i>	A	Asheville, Enka-Candler, Fairview		(T)
	B	Black Mountain, Hendersonville, Leicester, Swannanoa, Weaverville (ICE)		(C)
	C	Barnardsville (ICE)	Brevard (ICE), Canton, Lake Lure, Saluda (ICE)	
	D		Clyde, Garden City (ICE), Maggie Valley, Mars Hill (ICE), Marshall (ICE), Old Fort (ICE), Waynesville	
	E		Burnsville (ICE), Cullowhee (ICE), Glenwood Providence (ICE), Guntertown (ICE), Hot Springs (ICE), Marion (ICE), Micaville (ICE), Sevier (ICE), Sylva (ICE)	
<i>Asheville/Asheville</i>	A	Arden, Enka-Candler, Leicester, Swannanoa, Weaverville (ICE)		(C)
	B	Barnardsville (ICE), Black Mountain, Fairview	Marshall (ICE)	
	C		Canton, Clyde, Hendersonville, Lake Lure, Mars Hill (ICE), Old Fort (ICE)	
	D		Brevard (ICE), Burnsville (ICE), Garden City (ICE), Guntertown (ICE), Hot Springs (ICE), Maggie Valley, Micaville (ICE), Saluda (ICE), Waynesville	
	E		Bakersville (ICE), Cullowhee (ICE), Glenwood Providence (ICE), Marion (ICE), Sevier (ICE), Sylva (ICE)	



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

<b>Exchange/LATA</b>	<b>Distance Band</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>	
<i>Atkinson/Wilmington</i>	B	Burgaw	Acme	(T)
	C		Castle Hayne	(C)
	D		Scotts Hill, Wilmington, Wrightsville Beach	
	E		Boiling Springs Lake (ICE), Bolivia (ICE), Carolina Beach	
<i>Belmont/Charlotte</i>	A	Gastonia, Lowell, Mt. Holly, Mill Creek, SC, Stanley	Lake Wylie, SC, Lake Wylie West, SC	(C)
	B	Charlotte, South Crowders Creek	Bessemer City, Clover, SC, Huntersville, Pineville (ICE)	
	C		Cherryville, Davidson, Denver, Fort Mill, SC (ICE), Kings Mountain, Lincolnton, Matthews (ICE), Rock Hill, SC (ICE), York, SC	
	D		Antioch, SC, Concord (ICE), Grover, Harrisburg (ICE), Hemby Bridge (ICE), Hickory Grove, SC, Indian Trail (ICE), Kannapolis (ICE), Maiden, Mooresville (ICE), Sharon, SC, Shelby, Sherrills Ford (ICE), Waxhaw (ICE)	
	E		Alton (ICE), Catawba (ICE), China Grove-Landis (ICE), Claremont, Cleveland, Fort Lawn, SC (ICE), Goose Creek (ICE), Hickory (ICE), Hildebran (ICE), Lancaster, SC (ICE), Lattimore, Lawndale, Locust, Monroe (ICE), Mountain View (ICE), Mt. Pleasant (ICE), New Salem (ICE), Newton, Oakboro (ICE), Statesville, Troutman, Wingate (ICE)	

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Bessemer City/Charlotte	A	<i>Cherryville</i> , Gastonia, Kings Mountain, Mill Creek, SC <sup>1</sup> , South Crowders Creek	
	B	Lowell, Stanley	Antioch, SC, Belmont, Clover, SC, Grover, Lincolnton, Mt. Holly, Shelby
	C		Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Lawndale, Maiden, York, SC
	D		Caroleen, Charlotte, Davidson, Denver, Ellenboro, Fort Mill, SC (ICE), Hickory Grove, SC, Huntersville, Mountain View (ICE), Newton, Pineville (ICE), Rock Hill, SC (ICE), Sharon, SC, Sherrills Ford (ICE)
	E		Bethlehem (ICE), Catawba (ICE), Claremont, Forest City, Granite Falls (ICE), Harrisburg (ICE), Hemby Bridge (ICE), Hickory (ICE), Hildebran (ICE), Indian Trail (ICE), Matthews (ICE), Mooresville (ICE), Morganton, Rutherfordton, Troutman, Valdese (ICE), Waxhaw (ICE)
Black Mountain/Asheville	A	Fairview, Swannanoa	Old Fort (ICE)
	B	Arden, Asheville, Barnardsville (ICE), Weaverville (ICE)	Garden City (ICE), Lake Lure
	C	Enka-Candler	Burnsville (ICE), Glenwood Providence (ICE), Marion (ICE), Mars Hill (ICE), Micaville (ICE), Sevier (ICE)
	D	Leicester	Bakersville (ICE), Canton, Hendersonville, Marshall (ICE), Saluda (ICE)
	E		Brevard (ICE), Clyde, Guntertown (ICE), Hot Springs (ICE), Waynesville

**Note 1:** Distance band determined using the Gastonia rate center.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Blowing Rock/Charlotte	A	Boone, Watauga (ICE)	Sugar Grove (ICE)
	B		Banner Elk (ICE), Beech Mountain (ICE), Newland
	C		Lenoir
	D		Bethlehem (ICE), Granite Falls (ICE), Morganton, Spruce Pine, Valdese (ICE)
	E		Hickory (ICE), Hildebran (ICE), Mountain View (ICE), Stony Point, Taylorsville
Boone/Charlotte	A	Blowing Rock, Sugar Grove (ICE), Watauga (ICE)	
	B		Banner Elk (ICE), Beech Mountain (ICE)
	C		Newland
	D		Lenoir, Spruce Pine
	E		Bethlehem (ICE), Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Morganton, Taylorsville, Valdese (ICE)
Burgaw/Wilmington	B	Atkinson, Castle Hayne	
	C		<i>Scotts Hill</i>
	D		
	E		Acme, Wilmington, Wrightsville Beach Boiling Springs Lake (ICE), Bolivia (ICE), Carolina Beach

(C)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Burlington/ <i>Greensboro</i>	A	Gibsonville (ICE), Mebane (ICE)		(T)
	B	Anderson, Kimesville, Saxapahaw		(C)
	C	Prospect Hill (ICE)	Greensboro, Julian, Liberty (Randolph Co.) (ICE), Monticello	
	D		Ramseur (ICE), Randleman (ICE), Reidsville, Ruffin, Summerfield, Timberlake (ICE), Yanceyville (ICE)	
	E		Asheboro, (ICE), Eden (ICE), High Point (ICE), Kernersville (ICE), Madison (ICE), Roxboro (ICE), Stoneville (ICE), Thomasville (ICE)	
Canton/ <i>Asheville</i>	A	Clyde, Waynesville		(C)
	B	Maggie Valley	Enka-Candler, Leicester	
	C		Arden, Asheville, Brevard (ICE), Marshall (ICE), Weaverville (ICE)	
	D		Barnardsville (ICE), Black Mountain, Cherokee (ICE), Cullowhee (ICE), Fairview, Guntertown (ICE), Hendersonville, Hot Springs (ICE), Mars Hill (ICE), Swannanoa, Sylva (ICE)	
	E		Bryson City (ICE), Burnsville (ICE), Cashiers (ICE), Franklin (ICE), Highlands (ICE), Lake Lure, Old Fort (ICE), Saluda (ICE)	

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges		
Caroleen/Charlotte	A	Ellenboro, Forest City	Lattimore		
	B	Rutherfordton	Shelby		
	C	Lawndale	Antioch, SC, Grover		
	D		Bessemer City, Cherryville, Hickory Grove, SC, Kings Mountain		
	E		Clover, SC, Gastonia, Hildebran (ICE), Lincolnton, Lowell, Maiden, Mill Creek, SC, Morganton, Mountain View (ICE), Sharon, SC, South Crowders Creek, Valdese (ICE), York, SC		
Carolina Beach/Wilmington	A		Boiling Springs Lake (ICE)		
	B	Wilmington, Wrightsville Beach	Bolivia (ICE), Southport		
	C		Castle Hayne, Long Beach, Scotts Hill		
	D		Acme, Holden Beach (ICE), Shallotte (ICE)		
	E		Atkinson, Burgaw, Longwood (ICE), Seaside (ICE)		
Cary/Raleigh <sup>1</sup>	A	Apex, Raleigh		(T)	
	B	Fuquay-Varina (ICE)			
	C	Durham (Wake County) – (919-293)(ICE), Knightdale, GTE Research Triangle Park <sup>2</sup> (ICE), Wake Forest (ICE)	Angier (ICE), Chapel Hill, Clayton (ICE), balance of the Durham exchange (ICE)		(T)
	D	Pittsboro (ICE), Wendell, Zebulon	Broadway (ICE), Creedmore (ICE), Hillsborough (ICE)		
	E		Olivia (ICE), Sanford (ICE), Selma		
<b>Note 1:</b>	Effective June 23, 2004, NPA/NXX 919-319 is only available to business customers who reside in the Cary Research Triangle Park (RTP) area. See Section A103.4.29 for further details.			(N)	
<b>Note 2:</b>	See A3.5.1.C for additional information.			(T)	

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Cary-BST Research Triangle Park /Raleigh <sup>1</sup>	A	Apex, Raleigh		(T)
	B	Fuquay-Varina (ICE)		
	C	Chapel Hill, balance of Durham exchange (ICE), Durham (Wake County) – (919-293)(ICE), GTE Research Triangle Park <sup>2</sup> (ICE), Knightdale, Wake Forest (ICE)	Angier (ICE), Clayton (ICE)	(T)
	D	Creedmoor (ICE), Pittsboro (ICE), Wendell, Zebulon	Broadway (ICE), Hillsborough (ICE)	
	E		Olivia (ICE), Sanford (ICE), Selma	
Castle Hayne/Wilmington	A	Scotts Hill, Wilmington		
	B	Burgaw	Wrightsville Beach	
	C		Acme, Atkinson, Carolina Beach	
	D		Boiling Springs Lake (ICE), Bolivia (ICE)	
Chapel Hill/Raleigh	E		Holden Beach (ICE), Long Beach, Shallotte (ICE), Southport	
	B	408 central office prefix of the Durham exchange (ICE), Hillsborough (ICE), Pittsboro (ICE), GTE Research Triangle Park <sup>2</sup> (ICE), BST Research Triangle <sup>3</sup> , Saxapahaw	balance of the Durham exchange (ICE)	(T)
	C	Mebane (ICE)	Apex, Cary	
	D	Raleigh-Durham Airport <sup>4</sup>	Creedmoor (ICE), Fuquay-Varina (ICE), balance of the Raleigh exchange	(T)
	E		Angier (ICE), Broadway (ICE), Clayton (ICE), Knightdale, Olivia (ICE), Sanford (ICE), Wake Forest (ICE), Wendell	
	F		Zebulon	
<b>Note 1:</b>	Effective June 23, 2004, NPA/NXX 919-319 is only available to business customers who reside in the Cary Research Triangle Park (RTP) area. See Section A103.4.29 for further details.			(N)
<b>Note 2:</b>	See A3.5.1.C for additional information.			(T)
<b>Note 3:</b>	See A3.4.29 for additional information.			(T)
<b>Note 4:</b>	See A3.4.20 for additional information.			(T)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Charlotte/ <i>Charlotte</i>	A	Matthews (ICE), Pineville (ICE)		(T)
	B	Belmont, Harrisburg (ICE), Hemby Bridge (ICE), Huntersville, Indian Trail (ICE), Lake Wylie, SC, Mt. Holly	Lake Wylie West, SC, Lowell	(C) (C)
	C	Davidson, Stanley, Waxhaw (ICE)	Concord (ICE), Fort Mill, SC (ICE), Gastonia, Goose Creek (ICE), Mill Creek, SC, South Crowders Creek	
	D	Denver, Locust, Mooresville (ICE)	Bessemer City, China Grove-Landis (ICE), Clover, SC, Kannapolis (ICE), Kings Mountain, Lincolnton, Monroe (ICE), Mt. Pleasant (ICE), New Salem (ICE), Oakboro (ICE), Rock Hill, SC (ICE), Sherrills Ford (ICE), Wingate (ICE), York, SC	
	E		Albermarle (ICE), Alton (ICE), Antioch, SC, Catawba (ICE), Cherryville, Claremont, Cleveland, Fort Lawn, SC (ICE), Granite Quarry-Rockwell (ICE), Grover, Hickory Grove, SC, Lancaster, SC (ICE), Maiden, Marshville (ICE), New London (ICE), Newton, Peachland-Polkton (ICE), Salisbury, Sharon, SC, Shelby, Statesville, Troutman	

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Cherryville/Charlotte	A	<i>Bessemer City</i> , Lincolnton	
	B	<i>Gastonia</i> , Shelby	Antioch, SC, Grover, Kings Mountain, Lawndale, Mill Creek, SC <sup>1</sup> , Stanley
	C		Belmont, Clover, SC, Denver, Lattimore, Lowell, Maiden, Mountain View (ICE), Mt. Holly, Newton, South Crowders Creek
	D		Caroleen, Catawba (ICE), Claremont, Ellenboro, Forest City, Granite Falls (ICE), Hickory (ICE), Hickory Grove, SC, Hildebran (ICE), Huntersville, Lake Wylie, SC, Lake Wylie West, SC, Sharon, SC, Sherrills Ford (ICE), Valdese (ICE), York, SC
	E		Bethlehem (ICE), Charlotte, Davidson, Fort Mill, SC (ICE), Lenoir, Mooresville (ICE), Morganton, Pineville (ICE), Rock Hill, SC (ICE), Rutherfordton, Statesville, Stony Point, Taylorsville, Troutman

**Note 1:** Distance band determined using the Gastonia rate center.



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

<b>Exchange/LATA</b>	<b>Distance Band</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>	
<i>Claremont/Charlotte</i>	A	Catawba (ICE), Maiden, Newton		(T)
	B	Hickory (ICE), Sherrills Ford (ICE)	Bethlehem (ICE), Denver, Hildebran (ICE), Mountain View (ICE), Statesville, Stony Point, Taylorsville, Troutman	(C)
	C		Granite Falls (ICE), Lincolnton, Mooresville (ICE)	(C)
	D		Cherryville, Cleveland, Davidson, Harmony (ICE), Huntersville, Lenoir, Mt. Holly, New Hope (ICE), Stanley, Union Grove (ICE), Valdese (ICE)	
	E		Belmont, Bessemer City, Charlotte, China Grove-Landis (ICE), Concord (ICE), Cooleemee (ICE), Gastonia, Harrisburg (ICE), Ijames (ICE), Kannapolis (ICE), Kings Mountain, Lawndale, Lowell, Mill Creek, SC, Mocksville (ICE), Morganton, Salisbury, Shelby, South Crowders Creek	

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Cleveland/ <i>Charlotte</i>	A		Cooleemee (ICE)	(T)
	B	Salisbury	China Grove-Landis (ICE), Ijames (ICE), Mocksville (ICE), Mooresville (ICE), Statesville, Troutman	(C)
	C		Davidson, Granite Quarry-Rockwell (ICE), Harmony (ICE), Kannapolis (ICE), Sherrills Ford (ICE)	(C)
	D		Catawba (ICE), Claremont, Concord (ICE), Denver, Harrisburg (ICE), Huntersville, Mt. Pleasant (ICE), New Hope (ICE), Stony Point, Union Grove (ICE) Albemarle (ICE), Badin (ICE), Belmont, Bethlehem (ICE), Charlotte, Hickory (ICE), Lincolnton, Locust, Lowell, Maiden, Mountain View (ICE), Mt. Holly, New London (ICE), Newton, Oakboro (ICE), Stanley, Taylorsville	

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Clyde/ <i>Asheville</i>	A	Canton, Maggie Valley, Waynesville		(T)
	B		Enka-Candler, Leicester	
	C		Asheville, Cullowhee (ICE), Sylva (ICE)	(C)
	D		Arden, Brevard (ICE), Cherokee (ICE), Fairview, Guntertown (ICE), Hendersonville, Hot Springs (ICE), Mars Hill (ICE), Marshall (ICE), Swannanoa, Weaverville (ICE)	(C)
	E		Barnardsville (ICE), Black Mountain, Bryson City (ICE), Cashiers (ICE), Franklin (ICE), Highlands (ICE), Lake Lure, Saluda (ICE)	

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Davidson/Charlotte	A	Huntersville, Mooresville (ICE)		(T)
	B	Troutman	Denver, Kannapolis (ICE), Sherrills Ford (ICE)	(C)
	C	Charlotte, Statesville	Belmont, Catawba (ICE), China Grove-Landis (ICE), Cleveland, Concord (ICE), Harrisburg (ICE), Lowell, Maiden, Mt. Holly, Stanley	(C)
	D		Bessemer City, Claremont, Cooleemee (ICE), Gastonia, Granite Quarry-Rockwell (ICE), Hemby Bridge (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Locust, Matthews (ICE), Mill Creek, SC, Mt. Pleasant (ICE), Newton, Pineville (ICE), Salisbury, Stony Point	
	E		Albemarle (ICE), Bethlehem (ICE), Cherryville, Clover, SC, Fort Mill, SC (ICE), Goose Creek (ICE), Granite Falls (ICE), Harmony (ICE), Hickory (ICE), Hildebran (ICE), Ijames (ICE), Indian Trail (ICE), Kings Mountain, Mocksville (ICE), Monroe (ICE), Mountain View (ICE), New Hope (ICE), New London (ICE), New Salem (ICE), Oakboro (ICE), South Crowders Creek, Taylorsville, Union Grove (ICE)	

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Denver/Charlotte	A	Sherrills Ford (ICE)	Catawba (ICE), Claremont, Davidson, Huntersville, Mooresville (ICE), Stanley, Troutman
	B	Lincolnton, Maiden, Newton	
	C	Mt. Holly	Belmont, Cherryville, Gastonia, Lowell, Mill Creek, SC <sup>1</sup> , Mountain View (ICE), Statesville
	D	Charlotte	Bessemer City, Bethlehem (ICE), China Grove-Landis (ICE), Cleveland, Concord (ICE), Granite Falls (ICE), Harrisburg (ICE), Hickory (ICE), Hildebran (ICE), Kannapolis (ICE), Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC, South Crowders Creek, Stony Point, Taylorsville
	E		Antioch, SC, Clover, SC, Cooleemee, Fort Mill, SC (ICE), Granite Quarry-Rockwell (ICE), Grover, Harmony (ICE), Hemby Bridge (ICE), Ijames (ICE), Indian Trail (ICE), Lattimore, Lawndale, Lenoir, Locust, Matthews (ICE), Mocksville (ICE), Morganton, Mt. Pleasant (ICE), New Hope (ICE), Pineville (ICE), Salisbury, Shelby, Union Grove (ICE), Valdese (ICE), York, SC

(DELETED)

**Note 1:** Distance band determined using the Gastonia rate center.

(D)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Ellenboro/Charlotte	A	Caroleen, Forest City	Lattimore
	B	Rutherfordton	Lawndale, Shelby
	C		Antioch, SC, Grover
	D		Bessemer City, Cherryville, Hickory Grove, SC, Kings Mountain, Morganton
	E		Clover, SC, Gastonia, Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Lincolnton, Lowell, Maiden, Mill Creek, SC, Mountain View (ICE), Newton, Sharon, SC, South Crowders Creek, Stanley, Valdese (ICE), York, SC
Enka-Candler/Asheville	A	Arden, Asheville, Leicester	
	B	Fairview, Swannanoa, Weaverville (ICE)	Canton, Clyde
	C	Barnardsville (ICE), Black Mountain	Brevard (ICE), Hendersonville, Mars Hill (ICE), Marshall (ICE), Waynesville
	D		Guntertown (ICE), Hot Springs (ICE), Lake Lure, Maggie Valley, Old Fort (ICE), Saluda (ICE)
	E		Burnsville (ICE), Cashiers (ICE), Cherokee (ICE), Cullowhee (ICE), Garden City (ICE), Glenwood Providence (ICE), Marion (ICE), Micaville (ICE), Sevier (ICE), Sylva (ICE)
Fairmont/Wilmington	B	Lumberton, Pembroke, Rowland, Rowland, SC	Fair Bluff (ICE)
	C	<i>Maxton (ICE)</i>	
	D	<i>Parkton (ICE), Red Springs (ICE), St. Pauls (ICE)</i>	Laurinburg
	E		Gibson, Laurel Hill (ICE), Newtonville, SC, Wagram (ICE)
			(C)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Fairview/ <i>Ashville</i>	A	Arden, Black Mountain, Swannanoa		(T)
	B	Asheville, Enka-Candler, Weaverville (ICE)	Hendersonville, Lake Lure, Old Fort (ICE)	(C)
	C	Barnardsville (ICE), Leicester	Saluda (ICE)	(C)
	D		Brevard (ICE), Burnsville (ICE), Canton, Clyde, Garden City (ICE), Glenwood Providence (ICE), Marion (ICE), Mars Hill (ICE), Marshall (ICE), Micaville (ICE), Sevier (ICE)	
	E		Bakersville (ICE), Guntertown (ICE), Hot Springs (ICE), Maggie Valley, Waynesville	
Forest City/ <i>Charlotte</i>	A	Caroleen, Ellenboro, Rutherfordton		(C)
	B		Lattimore	
	C		Lawndale, Shelby	
	D		Antioch, SC, Cherryville, Grover	
	E		Bessemer City, Clover, SC, Gastonia, Hickory Grove, SC, Hildebran (ICE), Kings Mountain, Lincolnton, Mill Creek, SC <sup>1</sup> , Morganton, Mountain View (ICE), Sharon, SC, South Crowders Creek, Valdese (ICE)	

**Note 1:** Distance band determined using the Gastonia rate center.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Gastonia/Charlotte	A	Belmont, Bessemer City, Clover, SC, Kings Mountain, Lowell, Mill Creek, SC, South Crowders Creek, Stanley	
	B	Cherryville, Lake Wylie, SC, Lake Wylie West, SC, Mt. Holly	Lincolnton
	C		Antioch, SC <sup>1</sup> , Charlotte, Denver, Fort Mill, SC (ICE), Grover, Pineville (ICE), Shelby, York, SC
	D		Davidson, Hickory Grove, SC, Huntersville, Lattimore, Lawndale, Maiden, Matthews (ICE), Mooresville (ICE), Newton, Rock Hill, SC (ICE), Sharon, SC, Sherrills Ford (ICE)
	E		Bethlehem (ICE), Caroleen, Catawba (ICE), Claremont, Concord (ICE), Ellenboro, Forest City, Goose Creek (ICE), Granite Falls (ICE), Harrisburg (ICE), Hemby Bridge (ICE), Hickory (ICE), Hildebran (ICE), Indian Trail (ICE), Kannapolis (ICE), Mountain View (ICE), Statesville, Troutman, Valdese (ICE), Waxhaw (ICE)

(DELETED)

**Note 1:** Distance band determined using the Grover rate center.

(D)



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Gibson/Wilmington	A	Laurel Hill (ICE), Laurinburg, Newtonville, SC		
	B		Hamlet, Rockingham	
	C		Wagram (ICE)	
	D		Ellerbe (ICE), Pembroke, Rowland, Rowland, SC <sup>1</sup>	
	E		Fairmont, Lumberton	
Goldsboro/Raleigh	B	Fremont (ICE), Grantham, LaGrange (ICE), Mt. Olive, Princeton (ICE)		
	C	Moss Hill (ICE), Snow Hill (ICE)	Selma	
	E		Clayton (ICE), Knightdale, Wendell, Zebulon	
Grantham/Raleigh	A	Mt. Olive		
	B	Goldsboro, <i>Newton Grove (ICE), Princeton (ICE)</i>		(C)
	C	Smithfield (ICE) <i>Four Oaks (ICE), Kenly (ICE)</i>	Selma	(C)
	D	<i>Benson (ICE)</i>	Clayton (ICE)	(C)
	E		Angier (ICE), Knightdale, Wendell, Zebulon	
Greensboro/Greensboro	B	Gibsonville (ICE), Julian, Kimesville, Monticello, Summerfield	High Point (ICE)	
	C	Kernersville (ICE), Liberty (Randolph Co.) (ICE)	Burlington, Randleman (ICE), Reidsville, Thomasville (ICE)	
	D		Anderson, Asheboro (ICE), Eden (ICE), Jackson Creek (ICE), Madison (ICE), Mebane (ICE), Ramseur (ICE), Ruffin, Saxapahaw, Stanleyville (ICE), Stoneville (ICE), Walkertown (ICE), Walnut Cove (ICE), Welcome (ICE), Winston-Salem	
				Advance (ICE), Danbury (ICE), Denton (ICE), Farmer (ICE), King (ICE), Lewisville (ICE), Lexington (ICE), Oldtown (ICE), Pisgah (ICE), Prospect Hill (ICE), Quaker Gap (ICE), Reeds (ICE), Rural Hall (ICE), Sandy Ridge (ICE), Seagrove (ICE), Southmont (ICE), Yanceyville (ICE)
	E			

**Note 1:** Distance band determined using the Rowland, NC rate center.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
<i>Grover/Charlotte</i>	A □	Antioch, SC, Blacksburg, SC (ICE), Kings Mountain, Shelby		(T)
	B		Bessemer City, Cherryville, Clover, SC, Hickory Grove, SC, Lattimore, South Crowders Creek	
	C		Caroleen, Ellenboro, Gastonia, Lawndale, Lowell, Mill Creek, SC, Sharon, SC, York, SC	(C)
	D		Belmont, Forest City, Fort Mill, SC (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Mt. Holly, Rock Hill, SC (ICE), Stanley	(C)
	E		Charlotte, Denver, Hickory (ICE), Hildebran (ICE), Huntersville, Maiden, Mountain View (ICE), Newton, Pineville (ICE), Rutherfordton	
<i>Hamlet/Wilmington</i>	A	Rockingham		
	B	Ellerbe (ICE)	Gibson, Laurel Hill (ICE), Newtonville, SC	(C)
	C		Lauringburg, Wagram (ICE)	
	E		Pembroke, Rowland, Rowland, SC	

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

<b>Exchange/LATA</b>	<b>Distance Band</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>	
Hendersonville/ <i>Asheville</i>	A	Saluda (ICE)		(T)
	B	Arden, Lake Lure	Fairview	
	C		Asheville, Brevard (ICE), Enka-Candler, Swannanoa	(C)
	D		Black Mountain, Canton, Clyde, Leicester, Old Fort (ICE), Weaverville (ICE)	(C)
	E		Barnardsville (ICE), Cashiers (ICE), Cullowhee (ICE), Garden City (ICE), Glenwood Providence (ICE), Maggie Valley, Marion (ICE), Mars Hill (ICE), Marshall (ICE), Waynesville	

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Huntersville/ <i>Charlotte</i>	A	Davidson		(T)
	B	Charlotte, Mooresville (ICE)	Belmont, Concord (ICE), Denver, Harrisburg (ICE), Kannapolis (ICE), Mt. Holly, Stanley	(C)
	C		China Grove-Landis (ICE), Lowell, Matthews (ICE), Sherrills Ford (ICE), Troutman	(C)
	D		Bessemer City, Catawba (ICE), Cherryville, Claremont, Cleveland, Clover, SC, Fort Mill, SC (ICE), Gastonia, Goose Creek (ICE), Granite Quarry-Rockwell (ICE), Hemby Bridge (ICE), Indian Trail (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Locust, Maiden, Mill Creek, SC, Mt. Pleasant (ICE), Newton, Pineville (ICE), Salisbury, South Crowders Creek, Statesville	
	E		Albemarle (ICE), Antioch, SC, Bethlehem (ICE), Cooleemee (ICE), Grover, Harmony (ICE), Hickory (ICE), Hildebran (ICE), Ijames (ICE), Kings Mountain, Marshville (ICE), Mocksville (ICE), Monroe (ICE), Mountain View (ICE), New London (ICE), New Salem (ICE), Oakboro (ICE), Rock Hill, SC (ICE), Stony Point, Waxhaw (ICE), Wingate (ICE), York, SC	

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Julian/Greensboro	A	Liberty (Randolph Co.) (ICE)	Kimesville, Randleman (ICE)	(T)
	B	Greensboro	Gibsonville (ICE), Ramseur (ICE)	(C)
	C	Monticello	Asheboro (ICE), Burlington, High Point (ICE), Saxapahaw	
	D	Summerfield	Farmer (ICE), Jackson Creek (ICE), Kernersville (ICE), Mebane (ICE), Pisgah (ICE), Seagrove (ICE), Thomasville (ICE)	
	E		Anderson, Badin Lake (ICE), Biscoe (ICE), Denton (ICE), Lexington (ICE), Madison (ICE), Prospect Hill (ICE), Reeds (ICE), Reidsville, Ruffin, Southmont (ICE), Stanleyville (ICE), Walkertown (ICE), Walnut Cove (ICE), Welcome (ICE), Winston-Salem, Yanceyville (ICE)	
Kimesville/Greensboro	A		Julian, Liberty (Randolph Co.) (ICE)	(C)
	B	Burlington, Gibsonville (ICE), Greensboro, Saxapahaw		
	C		Mebane (ICE), Monticello, Ramseur (ICE), Randleman (ICE)	
	D	Anderson	Asheboro (ICE), High Point (ICE), Prospect Hill (ICE), Reidsville, Summerfield	
	E		Denton (ICE), Eden (ICE), Farmer (ICE), Jackson Creek (ICE), Kernersville (ICE), Madison (ICE), Pisgah (ICE), Ruffin, Seagrove (ICE), Thomasville (ICE), Walkertown (ICE), Welcome (ICE), Winston-Salem, Yanceyville (ICE)	

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Kings Mountain/Charlotte	A	Antioch, SC, Bessemer City, Gastonia, Grover, Mill Creek, SC <sup>1</sup> , South Crowders Creek	
	B	Shelby	Cherryville, Clover, SC, Lowell
	C		Belmont, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Lawndale, Lincolnton, Mt. Holly, Sharon, SC, Stanley, York, SC
	D		Caroleen, Charlotte, Denver, Ellenboro, Fort Mill, SC (ICE), Maiden, Mountain View (ICE), Newton, Pineville (ICE), Rock Hill, SC (ICE)
	E		Catawba (ICE), Claremont, Davidson, Forest City, Granite Falls (ICE), Harrisburg (ICE), Hickory (ICE), Hildebran (ICE), Huntersville, Indian Trail (ICE), Matthews (ICE), Mooresville (ICE), Morganton, Rutherfordton, Sherrills Ford (ICE), Valdese (ICE), Waxhaw (ICE)
Knightdale/Raleigh	A	Raleigh, Wendell, Zebulon	
	B	Wake Forest (ICE)	Clayton (ICE)
	C	Apex, Cary, <i>Smithfield (ICE)</i>	Selma
	D	Durham(Wake County) – (919-293) (ICE), Fuquay-Varina (ICE), GTE Research Triangle Park <sup>2</sup> (ICE)	Angier (ICE), Creedmoor (ICE), balance of the Durham exchange (ICE)
	E		Broadway (ICE), Chapel Hill, Goldsboro, Grantham, Hillsborough (ICE)

**Note 1:** Distance band determined using the Gastonia rate center.

**Note 2:** See A3.5.1.C for additional information.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Lake Lure/Asheville	B	<i>Columbus(ICE)</i> , Hendersonville, Rutherfordton, <i>Tryon(ICE)</i>	Black Mountain, Fairview, Old Fort (ICE), Saluda (ICE), Swannanoa
	C		Arden, Asheville, Garden City (ICE), Glenwood Providence (ICE), Marion (ICE)
	D		Barnardsville (ICE), Enka-Candler, Sevier (ICE), Weaverville (ICE)
	E		Brevard (ICE), Burnsville (ICE), Canton, Clyde, Leicester, Mars Hill (ICE), Marshall (ICE), Micaville (ICE)
			Caroleen, Ellenboro
Lattimore/Charlotte	A	Lawndale, Shelby	Antioch, SC <sup>1</sup> , Forest City, Grover
	B		Bessemer City, Cherryville, Kings
	C		Mountain, Rutherfordton
	D		Clover, SC, Gastonia, Hickory Grove, SC, Lincolnton, Mill Creek, SC <sup>2</sup> , Morganton, South Crowders Creek
	E		Belmont, Bethlehem (ICE), Denver, Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lowell, Maiden, Mountain View (ICE), Mt. Holly, Newton, Sharon, SC, Stanley, Valdese (ICE), York, SC

**Note 1:** Distance band determined using the Grover rate center.

**Note 2:** Distance band determined using the Gastonia rate center.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Laurinburg/ <i>Wilmington</i>	A	Gibson, Laurel Hill (ICE), Maxton (ICE), Newtonville, SC		(T)
	B	Wagram (ICE)		
	C		Hamlet, Pembroke, Rockingham, Rowland, Rowland, SC	(C)
	D		Ellerbe (ICE), Fairmont, Lumberton	
	E		Fair Bluff (ICE)	(C)



### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Lawndale/Charlotte	A	Lattimore, Shelby	
	B		Cherryville, Ellenboro
	C	<i>Caroleen</i>	Antioch, SC, Bessemer City, Forest City, Grover, Kings Mountain, Lincolnnton, Mountain View (ICE)
	D		Clover, SC, Gastonia, Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Lowell, Maiden, Mill Creek, SC, Morganton, Newton, Rutherfordton, South Crowders Creek, Stanley, Valdese (ICE)
	E		Belmont, Bethlehem (ICE), Catawba (ICE), Claremont, Denver, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lenoir, Mt. Holly, Sharon, SC, Sherrills Ford (ICE), York, SC
Leicester/Asheville	A	Asheville, Enka-Candler, Weaverville (ICE)	
	B	Arden	Canton, Clyde, Mars Hill (ICE), Marshall (ICE)
	C	Barnardsville (ICE), Fairview, Swannanoa	Guntertown (ICE), Hot Springs (ICE), Maggie Valley, Waynesville
	D	Black Mountain	Brevard (ICE), Burnsville (ICE), Hendersonville, Old Fort (ICE)
	E		Bakersville (ICE), Cherokee (ICE), Cullowhee (ICE), Garden City (ICE), Lake Lure, Marion (ICE), Micaville (ICE), Saluda (ICE), Sevier (ICE), Sylva (ICE)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

<b>Exchange/LATA</b>	<b>Distance Band</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>	
Lenoir/ <i>Charlotte</i>	B	Granite Falls (ICE), Hickory (ICE)	Bethlehem (ICE), Hildebran (ICE), Morganton, Valdese (ICE)	(T) (C) (C)
	C		Blowing Rock, Mountain View (ICE), Taylorsville, Watauga (ICE)	
	D		Banner Elk (ICE), Beech Mountain (ICE), Boone, Catawba (ICE), Claremont, Maiden, Newland, Newton, Spruce Pine, Stony Point, Sugar Grove (ICE)	
	E		Cherryville, Denver, Lawndale, Lincolnton, New Hope (ICE), Sherrills Ford (ICE), Statesville, Troutman, Union Grove (ICE)	
Liberty (Cherokee Co.) (See A3.4.6 for additional information.)		Benton, Tenn., Blue Ridge, Ga., Copper Basin, Tenn., Dial, Ga., Lakewood Ga., McCaysville, Ga., Murphy (ICE), Suit (ICE)		

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Lincolnton <sup>1</sup> /Charlotte	A	Cherryville, Maiden	
	B	Denver	Bessemer City, Gastonia, Mill Creek, SC <sup>2</sup> , Mountain View (ICE), Newton, Stanley
	C		Belmont, Catawba (ICE), Claremont, Hickory (ICE), Hildebran (ICE), Kings Mountain, Lawndale, Lowell, Mt. Holly, Shelby, Sherrills Ford (ICE), South Crowders Creek
	D		Antioch, SC, Bethlehem (ICE), Charlotte, Clover, SC, Davidson, Granite Falls (ICE), Grover, Huntersville, Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Mooresville (ICE), Statesville, Stony Point, Troutman, Valdese (ICE)
	E		Caroleen, China Grove-Landis (ICE), Cleveland, Concord (ICE), Ellenboro, Forest City, Fort Mill, SC (ICE), Harrisburg (ICE), Hickory Grove, SC, Kannapolis (ICE), Lenoir, Matthews (ICE), Morganton, Pineville (ICE), Rock Hill, SC (ICE), Sharon, SC, Taylorsville, York, SC

**Note 1:** The basic service area of the 276 central office prefix of the Lincolnton exchange also includes the 462 prefix of the Newton exchange.

**Note 2:** Distance band determined using the Gastonia rate center.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

<b>Exchange/LATA</b>	<b>Distance Band</b>	<b>Basic Service Area Additional Exchanges</b>	<b>Expanded Service Area Additional Exchanges</b>	
Locust/Charlotte	A	Oakboro (ICE)	Goose Creek (ICE), New Salem (ICE)	
	B	Albermarle (ICE), Concord (ICE)	Harrisburg (ICE), Hemby Bridge (ICE), Mt. Pleasant (ICE)	
	C	Badin (ICE), New London (ICE), Norwood (ICE)	Ansonville (ICE), Indian Trail (ICE), Kannapolis (ICE), Marshville (ICE), Matthews (ICE), Monroe (ICE), Peachland-Polkton, (ICE), Wingate (ICE)	
	D	Charlotte	Alton (ICE), China Grove-Landis (ICE), Davidson, Granite Quarry-Rockwell (ICE), Huntersville, Pineville (ICE), Salisbury, Wadesboro (ICE), Waxhaw (ICE)	
	E		Belmont, Cleveland, Cooleemee (ICE), Denver, Fort Mill, SC (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lilesville (ICE), Lowell, Mooresville (ICE), Morven (ICE), Mt. Holly, Stanley, Troutman	
Long Beach/Wilmington	A	Southport	Holden Beach (ICE)	
	B		Boiling Springs Lake (ICE), Bolivia (ICE), Shallotte (ICE)	
	C		Carolina Beach, Seaside (ICE)	
	D	Wilmington	Acme, Longwood (ICE), Wrightsville Beach	
Lowell/Charlotte	E		Castle Hayne, Scotts Hill	
	A	Belmont, Gastonia, Mill Creek, SC Mt. Holly, South Crowders Creek, Stanley		(M)
	B	Bessemer City	Charlotte, Clover, SC, Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC	(M)
	C		Antioch, SC, Cherryville, Davidson, Denver, Fort Mill, SC (ICE), Grover, Huntersville, Lincolnton, Pineville (ICE), York, SC	
	D		Harrisburg (ICE), Hemby Bridge (ICE), Hickory Grove, SC, Indian Trail (ICE), Lawndale, Maiden, Matthews (ICE), Mooresville (ICE), Newton, Rock Hill, SC (ICE), Sharon, SC, Shelby, Sherrills Ford (ICE)	(M)
E		Caroleen, Catawba (ICE), China Grove-Landis (ICE), Claremont, Cleveland, Concord (ICE), Ellenboro, Goose Creek (ICE), Hickory (ICE), Hildebran (ICE), Kannapolis (ICE), Lattimore, Locust, Monroe (ICE), Mountain View (ICE), Mt. Pleasant (ICE), Statesville, Troutman, Waxhaw (ICE)	(M)	

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Lumberton/Wilmington	B	Fairmont, Pembroke, St. Pauls (ICE) Maxton (ICE), Parkton (ICE), Red Springs (ICE), Rowland, Rowland, SC	Fair Bluff (ICE)  Laurinburg, Wagram (ICE) Gibson, Laurel Hill (ICE), Newtonville, SC	(M1)
Maggie Valley/Asheville	A	Clyde, Waynesville Canton	Sylva (ICE) Cherokee (ICE), Cullowhee (ICE), Leicester Arden, Asheville, Brevard (ICE), Bryson City (ICE), Cashiers (ICE), Enka-Candler, Franklin (ICE), Hot Springs (ICE), Marshall (ICE), Weaverville (ICE) Barnardsville (ICE), Fairview, Guntertown (ICE), Hendersonville, Highlands (ICE), Mars Hill (ICE), Swannanoa	(M2)
Maiden/Charlotte	A	Claremont, Lincolnton, Newton		(M2)
	B	Denver, Hickory (ICE), Sherrills Ford (ICE)	Catawba (ICE), Hildebran (ICE), Mountain View (ICE)	(M2)
	C		Bessemer City, Bethlehem (ICE), Cherryville, Davidson, Granite Falls (ICE), Stanley, Stony Point, Troutman	(M2)
	D		Belmont, Gastonia, Huntersville, Kings Mountain, Lawndale, Lenoir, Lowell, Mill Creek, SC, Mooresville (ICE), Morganton, Mt. Holly, Shelby, South Crowders Creek, Statesville, Taylorsville, Valdese (ICE) Antioch, SC, Caroleen, Charlotte, China Grove-Landis (ICE), Cleveland, Clover, SC, Concord (ICE), Cooleemee (ICE), Ellenboro, Grover, Harmony (ICE), Harrisburg (ICE), Ijames (ICE), Kannapolis (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lattimore, New Hope (ICE), Pineville (ICE), Union Grove (ICE)	(M2)
Mill Creek, SC		(Refer to the South Carolina <i>Guidebook</i> for Mill Creek customers located in the Gastonia exchange.)	(T)(M2)	

M1 - Material previously appearing on this page now appears on page(s) 22.30 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.32 and 22.33 of this section.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.2 Local Calling Area Exchanges (Cont'd)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Monticello/Greensboro	A		Reidsville	(M1)
	B	Greensboro, Summerfield	Gibsonville (ICE)	(M2)
	C	Julian	Anderson, Burlington, Eden (ICE), Kimesville, Madison (ICE), Ruffin, Stoneville (ICE)	(M2)
	D		High Point (ICE), Kernersville (ICE), Liberty (Randolph Co.) (ICE), Mebane (ICE), Prospect Hill (ICE), Randleman (ICE), Saxapahaw, Walkertown (ICE), Walnut Cove (ICE), Yanceyville (ICE)	(M2)
	E		Asheboro (ICE), Danbury (ICE), King (ICE), Oldtown (ICE), Quaker Gap (ICE), Ramseur (ICE), Rural Hall (ICE), Sandy Ridge (ICE), Stanleyville (ICE), Thomasville (ICE), Welcome (ICE), Winston-Salem	(M2)
Morganton/Charlotte	A	Valdese (ICE)		(M2)
	B	Hildebran (ICE)	Granite Falls (ICE), Lenoir	(M2)
	C		Hickory (ICE), Mountain View (ICE)	(M2)
	D		Bethlehem (ICE), Blowing Rock, Ellenboro, Lattimore, Lawndale, Maiden, Newland, Newton, Spruce Pine, Watauga (ICE)	(M2)
	E		Banner Elk (ICE), Beech Mountain (ICE), Bessemer City, Boone, Caroleen, Catawba (ICE), Cherryville, Claremont, Denver, Forest City, Kings Mountain, Lincolnton, Rutherfordton, Shelby, Stony Point, Sugar Grove (ICE), Taylorsville	(M2)

M1 - Material previously appearing on this page now appears on page(s) 22.31 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.34 and 22.35 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Mt. Holly/Charlotte	A	Belmont, Lowell, Stanley		(M1)
	B	Charlotte, Gastonia, Mill Creek, SC, South Crowders Creek	Bessemer City, Huntersville, Lake Wylie, SC, Lake Wylie West, SC, Cherryville, Clover, SC, Davidson, Fort Mill, SC (ICE), Harrisburg (ICE), Kings Mountain, Lincolnton, Matthews (ICE), Mooresville (ICE), Pineville (ICE), Sherrills Ford (ICE)	(M2)
	C	Denver		(M2)
	D		Antioch, SC, Catawba (ICE), Claremont, Concord (ICE), Goose Creek (ICE), Grover, Hemby Bridge (ICE), Indian Trail (ICE), Kannapolis (ICE), Maiden, Newton, Rock Hill, SC (ICE), Shelby, Troutman, York, SC	(M2)
	E		Bethlehem (ICE), China Grove-Landis (ICE), Cleveland, Granite Quarry-Rockwell (ICE), Hickory (ICE), Hickory Grove, SC, Hildebran (ICE), Lattimore, Lawndale, Locust, Monroe (ICE), Mountain View (ICE), Mt. Pleasant (ICE), New Salem (ICE), Oakboro (ICE), Sharon, SC, Statesville, Stony Point, Waxhaw (ICE), Wingate (ICE)	(M2)
Mt. Olive/Raleigh	A	Grantham		(M2)
	B	Goldsboro		(M2)
	D		Selma	(M2)
	E		Clayton (ICE)	(M2)
Newland/Charlotte	A	Banner Elk (ICE), Beech Mountain (ICE)		(M2)
	B	Spruce Pine	Blowing Rock, Sugar Grove (ICE), Watauga (ICE)	(M2)
	C		Boone	(M2)
	D		Lenoir, Morganton	(M2)
	E		Bethlehem (ICE), Granite Falls (ICE), Hildebran (ICE), Valdese (ICE)	(M2)

M1 - Material previously appearing on this page now appears on page(s) 22.31 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.36 and 22.37 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Newton <sup>1</sup> /Charlotte	A	Catawba (ICE), Claremont, Hickory (ICE), Maiden, Mountain View (ICE)		(M1)
	B	Denver, Sherrills Ford (ICE)	Bethlehem (ICE), Granite Falls (ICE), Hildebran (ICE), Lincolnton	(M2)
	C		Cherryville, Statesville, Stony Point, Taylorsville, Troutman, Valdese (ICE)	(M2)
	D		Bessemer City, Davidson, Gastonia, Huntersville, Kings Mill Creek, SC <sup>2</sup> , Mountain, Lawndale, Lenoir, Lowell, Mooresville (ICE), Morganton, Mt. Holly, New Hope (ICE), Stanley	(M2)
	E		Antioch, SC, Belmont, Charlotte, China Grove-Landis (ICE), Cleveland, Clover, SC, Concord (ICE), Cooleemee (ICE), Ellenboro, Grover, Harmony (ICE), Ijames (ICE), Kannapolis (ICE), Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Shelby, South Crowders Creek, Union Grove (ICE)	(M2)
Newtonville, SC	(Refer to the South Carolina <i>Guidebook</i> for Mill Creek customers located in the Gastonia exchange.)			(T)(M2)
Pembroke/Wilmington	A	Maxton (ICE), Red Springs (ICE)		(M2)
	B	Fairmont, Lumberton, Rowland, Rowland, SC, St. Pauls (ICE)		(M2)
	C	Parkton (ICE)	Laurel Hill (ICE), Laurinburg, Wagram (ICE)	(M2)
	D		Fair Bluff (ICE), Gibson, Newtonville, SC	(M2)
	E		Hamlet, Rockingham	(M2)
<b>Note 1:</b>	The basic service area of the 462 central office prefix of the Newton exchange also includes the 276 prefix of the Lincolnton exchange.			(M2)
<b>Note 2:</b>	Distance band determined using the Gastonia rate center.			(M2)

Pages 22.35 through 22.53 are hereby deleted in their entirety and removed from this Guidebook.

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M1 - Material previously appearing on this page now appears on page(s) 22.32 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.37 and 22.38 of this section.



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Raleigh/Raleigh	A	Cary, Knightdale		(M1)
	B	Apex, Clayton (ICE), Wake Forest (ICE), Wendell		(M2)
	C	Angier (ICE), Durham (Wake County)– (919-293)(ICE), Fuquay-Varina (ICE), GTE Research Triangle Park <sup>1</sup> (ICE), Zebulon	Balance of the Durham exchange (ICE)	(T)(M2)
	D	Benson (ICE), Creedmoor (ICE), Four Oaks (ICE), Selma, Smithfield (ICE), Franklinton (ICE), Louisburg (ICE)	Chapel Hill	(M2)
	E	Kenly (ICE), Pittsboro (ICE), Princeton (ICE), Spring Hope (ICE)	Broadway (ICE), Hillsborough (ICE), Sanford (ICE)	(M2)
Raleigh Durham Airport <sup>2</sup> /Raleigh	A	Cary, Knightdale		
	B	Apex, Clayton (ICE), Wake Forest (ICE), Wendell		(M2)
	C	Angier, Fuquay-Varina (ICE), GTE Research Triangle Park <sup>1</sup> (ICE), Zebulon, balance of Durham exchange(ICE)		(M2)
	D	Benson, Chapel Hill, Creedmoor, Franklinton (ICE), Four Oaks, Louisburg (ICE), Selma, Smithfield		(M2)
	E	Kenly (ICE), Pittsboro (ICE), Princeton (ICE), Spring Hope (ICE)	Broadway (ICE), Hillsborough (ICE), Sanford (ICE)	(M2)

**Note 1:** See A3.5.1.C for additional information. (M2)

**Note 2:** The Raleigh-Durham Airport lies within and is served as a part of the Raleigh exchange. The rates for local exchange service for Raleigh-Durham Airport entitle a business subscriber to local calling to the Chapel Hill, Durham (ICE) and Creedmoor (ICE) exchanges in addition to the existing local calling area defined for the Raleigh exchange. (M2)

M1 - Material previously appearing on this page now appears on page(s) 33 of this section.  
 M2 - Material appearing on this page previously appeared on page(s) 22.38 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

(M1)

**A3.5 Local Calling Areas (Cont'd)**

(M2)

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

(M2)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Reidsville/Greensboro	A	Ruffin	Monticello
	B	Eden (ICE), Stoneville (ICE)	
	C	Madison (ICE)	Anderson, Gibsonville (ICE), Greensboro, Summerfield, Yanceyville (ICE)
	D		Burlington, Kernersville (ICE), Kimesville, Mebane (ICE), Prospect Hill (ICE), Sandy Ridge (ICE), Walnut Cove (ICE)
	E		Danbury (ICE), High Point (ICE), Julian, King (ICE), Liberty (Randolph Co.) (ICE), Oldtown (ICE), Quaker Gap (ICE), Randleman (ICE), Roxboro (ICE), Rural Hall (ICE), Saxapahaw, Stanleyville (ICE), Thomasville (ICE), Timberlake (ICE), Walkertown (ICE), Winston-Salem
Rockingham/Wilmington	A	Ellerbe (ICE), Hamlet	
	B		Gibson, Laurel Hill (ICE), Newtonville, SC <sup>1</sup>
	C		Laurinburg
	D		Wagram (ICE)
	E		Pembroke, Rowland, Rowland, SC

**Note 1:** Distance band determined using the Gibson rate center.

(M2)

M1 - Material previously appearing on this page now appears on page(s) 34 of this section.  
 M2 - Material appearing on this page previously appeared on page(s) 22.39 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

(M1)

**A3.5 Local Calling Areas (Cont'd)**

(M2)

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

(M2)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Rowland/Wilmington	A	Rowland, SC		(M2)
	B	Fairmont, Maxton (ICE), Pembroke		(M2)
	C	Lumberton, Red Springs (ICE)	Fair Bluff (ICE), Laurinburg	(M2)
	D	Parkton (ICE), St. Pauls (ICE)	Gibson, Laurel Hill (ICE), Newtonville, SC, Wagram (ICE)	(M2)
	E		Hamlet, Rockingham	(M2)
(Refer to the South Carolina <i>Guidebook</i> for Rowland customers located in South Carolina.)				
Ruffin/Greensboro	A	Reidsville		(M2)
	B	Eden (ICE)	Yanceyville (ICE)	(M2)
	C	Stoneville (ICE)	Anderson, Monticello	(M2)
	D	Madison (ICE)	Burlington, Gibsonville (ICE), Greensboro, Mebane (ICE), Prospect Hill (ICE), Summerfield	(M2)
	E		Danbury (ICE), Julian, Kernersville (ICE), Kimesville, Roxboro (ICE), Sandy Ridge (ICE), Saxapahaw, Timberlake (ICE), Walkertown (ICE), Walnut Cove (ICE)	(M2)
Rutherfordton/Charlotte	A	Forest City		(M2)
	B	Caroleen, Ellenboro, Green Creek (ICE), Lake Lure		(M2)
	C		Lattimore	(M2)
	D		Lawndale, Shelby	(M2)
	E		Antioch, SC, Bessemer City, Cherryville, Grover, Hildebran (ICE), Kings Mountain, Morganton, Spruce Pine, Valdese (ICE)	(M2)
Salisbury/Charlotte	A	China Grove-Landis (ICE), Granite Quarry-Rockwell (ICE), Churchland(ICE)		(M2)
	B	Cleveland, Reeds(ICE)	Cooleemee (ICE), Kannapolis (ICE)	(M2)
	C		Concord (ICE), Ijames (ICE), Mocksville (ICE), Mooresville (ICE), Mt. Pleasant (ICE), New London (ICE)	(M2)
	D		Albemarle (ICE), Badin (ICE), Davidson, Harmony (ICE), Harrisburg (ICE), Huntersville, Locust, Sherrills Ford (ICE), Statesville, Troutman	(M2)
	E		Catawba (ICE), Charlotte, Claremont, Denver, Goose Creek (ICE), Hemby Bridge (ICE), New Hope (ICE), New Salem (ICE), Norwood (ICE), Oakboro (ICE), Stony Point, Union Grove (ICE)	(M2)

(T)(M2)

Page 25.1 is hereby deleted in its entirety and removed from this Guidebook.

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M1 - Material previously appearing on this page now appears on page(s) 35 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.40 and 22.41 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

(M)

**A3.5 Local Calling Areas (Cont'd)**

(M2)

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

(M2)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Saxapahaw/Greensboro	B	Burlington, Kimesville, Mebane (ICE), Chapel Hill	Liberty (Randolph Co.) (ICE)	(M2)
	C	Gibsonville (ICE)	Julian	(M2)
	D	Anderson	Greensboro, Monticello, Prospect Hill (ICE), Ramseur (ICE), Randleman (ICE)	(M2)
	E		Asheboro (ICE), High Point (ICE), Reidsville, Roxboro (ICE), Ruffin, Seagrove (ICE), Summerfield, Timberlake (ICE), Yanceyville (ICE)	(M2)
		A	Castle Hayne, Wrightsville Beach	
Scotts Hill/Wilmington	B	Topsail Island <sup>1</sup> (ICE), Wilmington		(M2)
	C	Burgaw, Holly Ridge <sup>1</sup> (ICE)	Carolina Beach	(M2)
	D		Acme, Atkinson, Boiling Springs Lake (ICE), Bolivia (ICE)	(M2)
	E		Long Beach, Southport	(M2)
	A	Princeton (ICE), Smithfield (ICE)		(M2)
Selma/Raleigh	B	Clayton (ICE), Four Oaks (ICE), Kenly (ICE)		(M2)
	C	Benson (ICE)	Goldsboro, Grantham, Knightdale, Wendell, Zebulon	(M2)
	D	Raleigh	Angier (ICE), Fuquay-Varina (ICE), Mt. Olive	(M2)
	E		Apex, Cary, Wake Forest (ICE)	(M2)
Shelby/Charlotte	A	Antioch, SC, Grover, Lattimore, Lawndale		(M2)
	B	Cherryville, Kings Mountain	Bessemer City, Caroleen, Ellenboro	(M2)
	C		Clover, SC, Forest City, Gastonia, Lincolnton, Mill Creek, SC <sup>2</sup> , South Crowders Creek	(M2)
	D		Belmont, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lowell, Maiden, Mountain View (ICE), Mt. Holly, Rutherfordton, Sharon, SC, Stanley, York, SC	(M2)
	E		Bethlehem (ICE), Catawba (ICE), Charlotte, Claremont, Denver, Fort Mill, SC (ICE), Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Morganton, Newton, Pineville (ICE), Rock Hill, SC (ICE), Sherrills Ford (ICE), Valdese (ICE)	(M2)

**Note 1:** The basic service area includes Topsail Island and Holly Ridge for only the 270 NXX of the Scotts Hill exchange. (M2)

**Note 2:** Distance band determined using the Gastonia rate center. (M2)

M1 - Material previously appearing on this page now appears on page(s) 36 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.41 and 22.42 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

(M1)

**A3.5 Local Calling Areas (Cont'd)**

(M2)

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

(M2)

Exchange/LATA (See A3.4.8 for additional information)	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
South Crowders Creek		Belmont, Bessemer City, Clover, S.C., Gastonia, Kings Mountain, Lake Wylie, S.C., Lake Wylie West, S.C., Lowell, Mill Creek, S.C., Mt. Holly, Stanley, York, S.C.		(M2)
Southport/Wilmington	A	Long Beach	Boiling Springs Lake (ICE)	(M2)
	B		Bolivia (ICE), Carolina Beach	(M2)
	C	Wilmington	Holden Beach (ICE), Shallotte (ICE)	(M2)
	D		Acme, Seaside (ICE), Wrightsville Beach	(M2)
	E		Castle Hayne, Longwood (ICE), Scotts Hill	(M2)
Spruce Pine/Charlotte	A	Bakersville (ICE)		(M2)
	B	Newland		(M2)
	C		Banner Elk (ICE), Beech Mountain (ICE)	(M2)
	D		Blowing Rock, Boone, Lenoir, Morganton, Sugar Grove (ICE), Valdese (ICE), Watauga (ICE)	(M2)
	E		Granite Falls (ICE), Hildebran (ICE), Rutherfordton	(M2)
Stanley/Charlotte	A	Belmont, Gastonia, Lowell, Mill Creek, SC <sup>1</sup> , Mt. Holly		(M2)
	B	Bessemer City, South Crowders Creek	Cherryville, Denver, Huntersville, Lincolnton	(M2)
	C	Charlotte	Clover, SC, Davidson, Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC, Maiden, Mooresville (ICE), Pineville (ICE), Sherrills Ford (ICE)	(M2)
	D		Antioch, SC, Catawba (ICE), Claremont, Concord (ICE), Fort Mill, SC (ICE), Grover, Harrisburg (ICE), Hickory (ICE), Kannapolis (ICE), Lawndale, Matthews (ICE), Mountain View (ICE), Newton, Shelby, Troutman, York, SC	(M2)
	E		Bethlehem (ICE), China Grove-Landis (ICE), Cleveland, Ellenboro, Goose Creek (ICE), Granite Falls (ICE), Hemby Bridge (ICE), Hickory Grove, SC, Hildebran (ICE), Indian Trail (ICE), Lattimore, Locust, Mt. Pleasant (ICE), Rock Hill, SC (ICE), Sharon, SC, Statesville, Stony Point, Taylorsville, Valdese (ICE), Waxhaw (ICE)	(M2)

**Note 1:** Distance band determined using the Gastonia rate center. (M2)

**Page 27.1 is hereby deleted in its entirety and removed from this Guidebook.** (N)

M1 - Material previously appearing on this page now appears on page(s) 36 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.43 and 22.44 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)** (M)

**A3.5.2 Local Calling Area Exchanges (Cont'd)** (M)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges
Statesville/Charlotte	A	Troutman	
	B	Harmony (ICE), Mooresville (ICE), Stony Point	Catawba (ICE), Claremont, Cleveland, Sherrills Ford (ICE)
	C	Davidson, New Hope (ICE), Union Grove (ICE)	Cooleemee (ICE), Denver, Ijames (ICE), Mocksville (ICE), Newton, Taylorsville
	D		Bethlehem (ICE), China Grove-Landis (ICE), Granite Falls (ICE), Hickory (ICE), Hildebran (ICE), Huntersville, Kannapolis (ICE), Lincolnton, Maiden, Mountain View (ICE), Salisbury
	E		Belmont, Charlotte, Cherryville, Concord (ICE), Gastonia, Granite Quarry-Rockwell (ICE), Harrisburg (ICE), Lenoir, Lowell, Mill Creek, SCI, Mt. Holly, Mt. Pleasant (ICE), Stanley, Valdese (ICE)
Stony Point/Charlotte	A	Taylorsville	
	B	Statesville	Bethlehem (ICE), Catawba (ICE), Claremont, New Hope (ICE), Troutman, Union Grove (ICE)
	C		Granite Falls (ICE), Harmony (ICE), Hickory (ICE), Maiden, Mountain View (ICE), Newton, Sherrills Ford (ICE)
	D		Cleveland, Cooleemee (ICE), Davidson, Denver, Hildebran (ICE), Ijames (ICE), Lenoir, Lincolnton, Mocksville (ICE), Mooresville (ICE)
	E		Blowing Rock, Cherryville, China Grove-Landis (ICE), Huntersville, Kannapolis (ICE), Morganton, Mt. Holly, Salisbury, Stanley, Valdese (ICE)

**Note 1:** Distance band determined using the Gastonia rate center (M)

**A3. BASIC LOCAL EXCHANGE SERVICE**

(M1)

**A3.5 Local Calling Areas (Cont'd)**

(M2)

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

(M2)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Summerfield/Greensboro	B	Greensboro, Monticello	Kernersville (ICE), Madison (ICE), Walkertown (ICE), Walnut Cove (ICE)	(M2)
	C		Eden (ICE), Gibsonville (ICE), High Point (ICE), Reidsville, Stanleyville (ICE), Stoneville (ICE), Winston-Salem	(M2)
	D	Julian	Burlington, Danbury (ICE), Kimesville, King (ICE), Oldtown (ICE), Quaker Gap (ICE), Randleman (ICE), Ruffin, Rural Hall (ICE), Sandy Ridge (ICE), Thomasville (ICE), Welcome (ICE)	(M2)
	E		Advance (ICE), Anderson, Asheboro (ICE), East Bend (ICE), Forbush (ICE), Jackson Creek (ICE), Lewisville (ICE), Lexington (ICE), Liberty (Randolph Co.) (ICE), Mebane (ICE), Pilot Mountain (ICE), Prospect Hill (ICE), Ramseur (ICE), Reeds (ICE), Saxapahaw, Shoals (ICE), Westfield (ICE), Yanceyville (ICE)	(M2)
Swannanoa/Asheville	A	Asheville, Black Mountain, Fairview		(M2)
	B	Arden, Barnardsville (ICE), Enka-Candler, Weaverville (ICE)	Lake Lure, Old Fort (ICE)	(M2)
	C	Leicester	Garden City (ICE), Hendersonville, Mars Hill (ICE), Marshall (ICE)	(M2)
	D		Burnsville (ICE), Canton, Clyde, Glenwood Providence (ICE), Guntertown (ICE), Marion (ICE), Micaville (ICE), Saluda (ICE), Sevier (ICE)	(M2)
	E		Bakersville (ICE), Brevard (ICE), Hot Springs (ICE), Maggie Valley, Waynesville	(M2)
Taylorsville/Charlotte	A	Bethlehem (ICE), Stony Point		(M2)
	B	Hickory (ICE)	Catawba (ICE), Claremont, New Hope (ICE)	(M2)
	C		Granite Falls (ICE), Hildebran (ICE), Lenoir, Mountain View (ICE), Newton, Statesville, Union Grove (ICE)	(M2)
	D		Denver, Harmony (ICE), Ijames (ICE), Maiden, Sherrills Ford (ICE), Troutman, Valdese (ICE)	(M2)
	E		Blowing Rock, Boone, Cherryville, Cleveland, Cooleemee (ICE), Davidson, Lincolnton, Mocksville (ICE), Mooresville (ICE), Morganton, Stanley, Sugar Grove (ICE), Watauga (ICE)	(M2)

Pages 29.1 through 29.21 are hereby deleted in their entirety and removed from this Guidebook.

(N)

M1 - Material previously appearing on this page now appears on page(s) 36 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.47 and 22.48 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

(M1)

**A3.5 Local Calling Areas (Cont'd)**

(M2)

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

(M2)

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Troutman/Charlotte	A	Mooresville (ICE), Statesville	Sherrills Ford (ICE)	(M2)
	B	Davidson	Catawba (ICE), Claremont, Cleveland, Denver, Stony Point	(M2)
	C		China Grove-Landis (ICE), Cooleemee (ICE), Harmony (ICE), Huntersville, Ijames (ICE), Kannapolis (ICE), Maiden, Newton	(M2)
	D		Bethlehem (ICE), Concord (ICE), Granite Quarry-Rockwell (ICE), Harrisburg (ICE), Hickory (ICE), Hildebran (ICE), Lincolnton, Mocksville (ICE), Mountain View (ICE), Mt. Holly, New Hope (ICE), Salisbury, Stanley, Taylorsville, Union Grove (ICE)	(M2)
	E		Belmont, Bessemer City, Charlotte, Cherryville, Gastonia, Granite Falls (ICE), Lenoir, Locust, Lowell, Mill Creek, SC <sup>1</sup> , Mt. Pleasant (ICE), Valdese (ICE)	(M2)
Waterville (See A.3.4.7 for additional information.)		Newport, Tennessee		(M2)
Waynesville/Asheville	A	Canton, Clyde, Maggie Valley		(M2)
	B		Sylva (ICE)	(M2)
	C		Cherokee (ICE), Cullowhee (ICE), Enka-Candler, Leicester	(M2)
	D		Arden, Asheville, Brevard (ICE), Bryson City, Cashiers (ICE), Hot Springs (ICE), Marshall (ICE), Weaverville (ICE)	(M2)
	E		Barnardsville (ICE), Black Mountain, Fairview, Franklin (ICE), Guntertown (ICE), Hendersonville, Highlands (ICE), Mars Hall (ICE), Saluda (ICE), Swannanoa	(M2)
Wendell/Raleigh	A	Knightdale, Zebulon		(M2)
	B	Raleigh, Wake Forest (ICE)	Clayton (ICE)	(M2)
	C	Smithfield (ICE)	Selma	(M2)
	D	Apex, Cary, Fuquay-Varina (ICE)	Angier (ICE), Creedmoor (ICE)	(M2)
	E	Durham (Wake County) – (919-293)(ICE), GTE Research Triangle exchange (ICE), Goldsboro, Grantham Park <sup>1</sup> (ICE)	Chapel Hill, balance of the Durham	(T)(M2)
	F		Hillsborough (ICE)	(M2)

**Note 1:** Distance band determined using the Gastonia rate center. (M2)

**Note 2:** See A3.5.1.C for additional information. (T)(M2)

**Pages 30.0.0.1 and 30.0.1 are hereby deleted in their entirety and removed from this Guidebook.** (N)

M1 - Material previously appearing on this page now appears on page(s) 40 and 41 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.49 and 22.50 of this section.



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

**A3.5.2 Local Calling Area Exchanges (Cont'd)**

Exchange/LATA	Distance Band	Basic Service Area Additional Exchanges	Expanded Service Area Additional Exchanges	
Wilmington/Wilmington	A	Castle Hayne, Wrightsville Beach		(M1)
	B	Carolina Beach, Scotts Hill	Boiling Springs Lake (ICE), Bolivia (ICE)	(M2)
	C	Acme, Southport		(M2)
	D	Holly Ridge (ICE), Long Beach, Topsail Island (ICE)	Atkinson, Burgaw, Holden Beach (ICE)	(M2)
	E		Longwood (ICE), Seaside (ICE), Shallotte (ICE)	(M2)
Winston-Salem/Greensboro	A	Lewisville (ICE), Oldtown (ICE), Stanleyville (ICE), Walkertown (ICE)		(M2)
	B	Advance (ICE), Kernersville (ICE), King (ICE), Rural Hall (ICE), Walnut Cove (ICE)	Welcome (ICE)	(M2)
	C	Courtney (ICE), East Bend (ICE), Forbush (ICE), Quaker Gap (ICE)	High Point (ICE), Lexington (ICE), Reeds (ICE), Shoals (ICE), Summerfield, Thomasville (ICE)	(M2)
	D	Cooleemee (ICE), Danbury (ICE), James (ICE), Mocksville (ICE)	Boonville (ICE), Brooks (ICE), Churchland (ICE), Greensboro, Level Cross (ICE), Madison (ICE), Pilot Mountain (ICE), Sandy Ridge (ICE), Westfield (ICE), Yadkinville (ICE)	(M2)
	E		Asheboro (ICE), Beulah (ICE), Denton (ICE), Dobson (ICE), Eden (ICE), Elkin (ICE), Farmer (ICE), Gibsonville (ICE), Jackson Creek (ICE), Julian, Kimesville, Monticello, Mt. Airy (ICE), Randleman (ICE), Red Brush (ICE), Reidsville, Southmont (ICE), State Road (ICE), Stoneville (ICE), Zephyr (ICE)	(M2)
Wrightsville Beach /Wilmington	A	Scotts Hill, Wilmington		(M2)
	B	Carolina Beach	Castle Hayne	(M2)
	C		Boiling Springs Lake (ICE), Bolivia (ICE)	(M2)
	D		Acme, Atkinson, Burgaw, Long Beach, Southport	(M2)
	E		Holden Beach (ICE), Shallotte (ICE)	(M2)
Zebulon/Raleigh	A	Knightdale, Wendell		(M2)
	B	Spring Hope(ICE), Wake Forest (ICE)	Clayton (ICE)	(M2)
	C	Louisburg (ICE), Raleigh, Smithfield (ICE)	Selma	(M2)
	D	Cary	Creedmoor (ICE)	(M2)
	E	Apex, Durham (Wake County) – (919-293) (ICE), Fuquay-Varina (ICE), GTE Research Triangle Park1 (ICE)	Angier (ICE), balance of the Durham exchange (ICE), Goldsboro, Grantham	(M2)
	F		Chapel Hill, Hillsborough (ICE)	(M2)

**Note 1:** See A3.5.1.C for additional information.

M1 - Material previously appearing on this page now appears on page(s) 43 of this section.  
 M2 - Material appearing on this page previously appeared on page(s) 22.51 and 22.52 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.5 Local Calling Areas (Cont'd)**

(M1)

**A3.5.3 List of Exchanges by Local Access and Transport Area (LATA)**

(M2)

**Asheville LATA**

(M2)

Andrews	Cherokee	Hendersonville	Old Fort	(M2)
Arden	Clyde	Highlands	Robbinsville	(M2)
Asheville	Cullowhee	Hot Springs	Saluda	(M2)
Bakersville	Enka-Candler	Lake Lure	Sevier	(M2)
Barnardsville	Fairview	Leicester	Suit	(M2)
Black Mountain	Fontana	Maggie Valley	Swannanoa	(M2)
Brevard	Franklin	Marion	Sylva	(M2)
Bryson City	Garden City	Mars Hill	Waynesville	(M2)
Burnsville	Glenwood Providence	Marshall	Weaverville	(M2)
Canton	Guntertown	Micaville		(M2)
Cashiers	Hayesville	Murphy		(M2)

**Charlotte LATA**

(M2)

Albemarle	Forest City	Lawndale	Peachland Polkton	(M2)
Altan	Fort Lawn, SC	Lenoir	Pineville	(M2)
Ansonville	Fort Mill, SC	Lilesville	Rock Hill, SC	(M2)
Antioch	Gastonia	Lincolnton	Rutherfordton	(M2)
Badin	Goose Creek	Locust	Salisbury	(M2)
Banner Elk	Granite Falls	Lowell	Sharon, SC	(M2)
Beech Mountain	Granite Quarry Rockwell	Maiden	Shelby	(M2)
Belmont	Grover	Marshville	Sherrills Ford	(M2)
Bessemer City	Harmony	Matthews	South Crowders Creek, SC	(M2)
Bethlehem	Harrisburg	Mill Creek	Spruce Pine	(M2)
Blowing Rock	Heath Springs	Mocksville	Stanley	(M2)
Boone	Hemby Bridge	Monroe	Statesville	(M2)
Caroleen	Hickory	Mooresville	Stony Point	(M2)
Catawba	Hickory Grove	Morganton	Sugar Grove	(M2)
Charlotte	Hildebran	Morven	Taylorsville	(M2)
Cherryville	Huntersville	Mount Holly	Troutman	(M2)
China Grove Landis	Ijames	Mount Pleasant	Union Grove	(M2)
Claremont	Indian Trail	Mountain View	Valdese	(M2)
Cleveland	Kannapolis	New Hope	Wadesboro	(M2)
Clover, SC	Kershaw	New London	Watauga	(M2)
Concord	Kings Mountain	New Salem	Waxhaw	(M2)
Cooleemee	Lake Wylie	Newland	Wingate	(M2)
Davidson	Lake Wylie West	Newton	York, SC	(M2)
Denver	Lancaster	Norwood		(M2)
Ellenboro	Lattimore	Oakboro		(M2)

**Pages 32.0.1 through 32.1 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

M1 - Material previously appearing on this page now appears on page(s) 43 of this section.

M2 - Material appearing on this page previously appeared on page(s) 22.52 and 22.53 of this section.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.5 Local Calling Areas (Cont'd)

##### A3.5.3 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

###### Greensboro LATA

Advance	Elkin	Mount Airy	Seagrove
Anderson	Farmer	Mount Gilead	Shoals
Asheboro	Forbush	Mulberry	Southmont
Badin Lake	Gibsonville	Nathans Creek	Sparta
Baldwin	Glade Creek	North Wilkesboro	Stanleyville
Beulah	Greensboro	Oldtown	State Road
Biscoe	Hays	Pilot Mountain	Stoneville
Boomer	High Point	Pisgah	Summerfield
Boonville	Jackson Creek	Prospect Hill	Thomasville
Brooks	Julian	Quaker Gap	Timberlake
Burlington	Kernersville	Ramseur	Troy
Candor	Kimesville	Randleman	Walkertown
Champion	King	Red Brush	Walnut Cove
Churchland	Lansing	Reeds	Welcome
Clingman	Level Cross	Reidsville	West End
Courtney	Lewisville	Roaring Gap	West Jefferson
Creston	Lexington	Roxboro	Westfield
Danbury	Liberty	Ruffin	Winston Salem
Denton	Lomax	Rural Hall	Yadkinville
Dobson	Madison	Sandy Ridge	Yanceyville
East Bend	Mebane	Saxapahaw	Zephyr
Eden	Monticello	Scottville	

###### Raleigh LATA

Angier	Creedmoor	Knightdale	Wake Forest
Apex	Durham	Mount Olive	Wendell
Broadway	Fuquay-Varina	Olivia	Zebulon
Cary	Goldsboro	Raleigh	
Chapel Hill	Grantham	Sanford	
Clayton	Hillsborough	Selma	

###### Wilmington LATA

Acme	Fair Bluff	Longwood	Shalotte
Atkinson	Fairmont	Lumberton	Southport
Boiling Spring Lakes	Gibson	Newtonville	Wagram
Bolivia	Hamlet	Pembroke	Wilmington
Burgaw	Holden Beach	Rockingham	Wrightsville Beach
Carolina Beach	Laurel Hill	Rowland	
Castle Hayne	Lauringburg	Scotts Hill	
Ellerbe	Long Beach	Seaside	

#### A3.6 Auxiliary Line Service (Inward Service)

- A. Under the conditions specified following, a subscriber, having business individual line service may subscribe for one or more auxiliary lines at the rate specified below for auxiliary lines.
- B. The auxiliary line must terminate on the same premises as that in which the two-way service is located.
- C. The auxiliary line is arranged for receiving incoming calls only.
- D. Auxiliary line service is furnished at the rate applicable for complex or simple business individual line service for that exchange, as appropriate.

#### A3.7 (DELETED)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.8 Directory Assistance Service

##### A3.8.1 General

- A. The Company furnishes directory assistance service for the purpose of aiding subscribers in obtaining telephone numbers.
- B. When a party in North Carolina requests assistance in obtaining telephone numbers of subscribers who are located within the same local calling area or expanded local calling area<sup>1</sup> as the number the party is calling from, the charges set forth following apply.<sup>1</sup>

##### A3.8.2 Rates and Charges

- A. A charge is applicable for each inquiry for directory assistance except as noted below; each number requested constitutes an inquiry except that the first two numbers requested on any one call constitutes only one inquiry.  
 Directory Assistance Service - request of a telephone number - (maximum of three requested telephone numbers per call)

1. Within the Company's local or expanded local calling area for the originating line

	Rate	USOC	
(a) Per Call	<b>\$2.49</b>	<b>NA</b>	(1)
B. (DELETED)			
C. No operator assisted surcharge will apply in addition to the applicable directory assistance charges.			
D. No charge applies for the first call requesting telephone numbers for lines located within the Company's local calling area for the originating line, per month per line or PBX trunk, or for the first call per month per Centrex Type Services main station. The allowance applies only to calls placed by dialing the designated digits for local directory assistance.			
E. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use a telephone directory due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.			
F. Exchanges where charges for inquiries to directory assistance temporarily are not applicable to any subscribers due to lack of facilities are specified below:			
Liberty (Cherokee County)			
Waterville			

**Note 1:** Local calling areas are specified in A3.5.

### A3. BASIC LOCAL EXCHANGE SERVICE

(M1)

#### A3.9 Operator Assisted Local Calls

(M2)

##### A3.9.1 Operator Assisted Charges

(M2)

- A. All types of local exchange service have local calling areas or expanded local calling areas<sup>1</sup> within which local calls can be made on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for a Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exceptions or expanded local calling plans (A3.4.28 and A3.13) are in effect). (M2)
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. (M2)
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable <sup>2</sup> (M2)

	Nonrecurring Charge	USOC	
1. Station-to-Station operator assisted sent-paid,			(M2)
(a) Each	\$ .95	NA	(M2)

- D. The following Operator Assisted Local Calls are exempted from the service charge: (M2)
  - 1. Calls to designated Company numbers for official telephone business. (M2)
  - 2. Emergency calls to recognizable authorized civil agencies. (M2)
  - 3. Those cases where a Company operator provides assistance to: (M2)
    - a. Re-establish a call which has been interrupted after the calling number has been reached. (M2)
    - b. Reach the calling telephone number where facility problems prevent customer dial completion. (M2)
    - c. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time. (M2)

- E. Operator Assisted Premium Plan (M2)
  - 1. A premium is described as a commission, the amount of which shall be calculated as set forth in an agreement between the customer and the Company. Under this plan, a premium is applicable to local customer dialed operator assisted calls and may be payable to subscribing customers based upon the Company's service revenue generated by said calls. These calls must: (M2)
    - a. originate from a telephone line associated with the subscribing customer's account, (M2)
    - b. originate and terminate in the same LATA, (M2)
    - c. be carried and completed by the Company via Company facilities and (M2)
    - d. be billed by the Company. (M2)

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company and the customer shall work together to determine what premiums should have been rendered. (M2)

Participation in the Operator Assisted Premium Plan requires that the customer generate minimum service revenue of \$5,000 per month on the total of all local and long distance message telecommunications service customer dialed operator assisted calls to which premium is to be applied. (M2)

**Note 1:** Local calling areas are specified in A3.5. (M2)

**Note 2:** The local dial rate applicable for operator-assisted local non-sent paid calls originated from an Access Line Service for Payphone Service Provider line and processed by a Company operator is \$.2427. (M2)

M1 - Material previously appearing on this page now appears on page(s) 44 of this section.

M2 - Material appearing on this page previously appeared on page(s) 25 of this section.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.10 (DELETED)

(M1)

#### A3.11 Network Access Register Package

(M2)

(M2)

##### A3.11.1 General

(M2)

The Network Access Register (NAR) Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or MegaLink ISDN<sup>1</sup> service. The NAR Package provides for Flat Rate or usage sensitive network access. It is used for ESSX or Digital ESSX service in conjunction with a Network Access Limiter as provided in Section A112, with MegaLink ISDN<sup>1</sup> service and the Feature Activation element of MegaLink channel service as provided in Section B7 of the Private Line Guidebook, or with the channel connections associated with FlexServ service as provided in Section A32.

(M2)

##### A3.11.2 Application of Rates and Charges

(M2)

- A. The Community Caller Plus NAR Package includes an unlimited number of dialed sent paid local calls. (M2)
- B. For the Message Rate NAR Package, all limitations as specified in this *Guidebook* for Message Rate Service apply. A usage allowance for local message, and usage charges for calls above the allowance apply as specified in this *Guidebook* for PBX Trunk Message Rate Service. This service is only offered where Message Rate Central Office PBX Trunk Line Service is available. (T)(M2)
- C. For rates in local exception exchanges, see A3.4. (T)(M2)
- D. ESSX service NAR rates and USOCs as described under Community Caller Plus, should be used for all applications involving an ESSX service, Digital ESSX service, MultiServ PLUS service system, or BellSouth Centrex service, even those providing MegaLink channel service or FlexServ service in conjunction with an ESSX service, Digital ESSX service, or MultiServ PLUS service system. (T)(M2)
- E. Other service NAR rates and USOCs as described under community Caller Plus, should be used for all MegaLink ISDN<sup>1</sup> service applications and for other applications involving MegaLink channel service or FlexServ service provided separate and apart from an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system. (T)(M2)
- F. The conditions and rates specified in other sections of this *Guidebook* for services which may be associated with these services are in addition to those specified herein. (T)(M2)

#### A3.12 Reserved For Future Use

(M2)

#### A3.13 Expanded Local Service (*Obsolete – See Section A103*)

(T)(M2)

**Note 1:** MegaLink ISDN service obsoleted 12/11/96. (See Section B107.)

(T)(M2)

M1 - Material previously appearing on this page now appears on page(s) 44 of this section.

M2 - Material appearing on this page previously appeared on page(s) 25.1, 26, 27, 29 and 29.1 of this section.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.14 Expanded Local Saver Service

(T)(M)

##### A3.14.1 Description of Service

(T)(M)

- A. Expanded Local Saver service is designed to provide economical service for customers who generate a high volume of local usage to locations included in the expanded service areas defined in A3.5.2. (M)
- B. This service provides billing at a discounted usage rate for all calls to exchanges included in the expanded service area defined in A3.5.2. A minimum monthly usage charge is billed to the customer any month the customer's billable usage for the account is less than the minimum monthly usage charge specified for the option to which the customer subscribes. (M)
- C. Individual message detail is included as part of this service. (M)
- D. Automated or operator assisted station-to-station calls between qualifying Expanded Local Saver service exchanges which are billed to the customer's account will be billed based on Expanded Local Saver service rates. However, applicable operator assistance surcharges will also apply. (M)

##### A3.14.2 Terms and Conditions

(T)(M)

- A. Expanded Local Saver service is available to individual line, PBX, ESSX service, Digital ESSX service, and Remote Call Forwarding (RCF) service. The service is not available to intraLATA only Outward WATS and combined Outward WATS, Mobile Telephone Service, and Dormitory Communications service. (M)
- B. The service is offered on an account basis only. An account includes all individual lines, PBX trunks, or ESSX service, Digital ESSX service, network access registers in an account. At the customer's option, usage from multiple accounts of a customer at the same and/or different locations and accounts that represent residential service may be aggregated to comprise one Expanded Local Saver service account and be billed on the same bill. However, for the multiple accounts to be eligible for this service as a single account, all services in the multiple accounts must be billed on the same bill. Because this service is account based, partial billed to numbers (BTN) are not eligible for the service, i.e., the consolidation of toll usage for multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed. (M)
- C. Suspension of this service is not allowed. (M)
- D. This service is not subject to concessions. (M)
- E. The minimum service period for this service is one month unless otherwise stated in this Guidebook. (M)
- F. Use of the service is subject to *Terms and Conditions* in this Section and Section A2. (T)(M)
- G. Sharing or resale of this service is permitted in accordance with Section A23. (T)(M)
- H. All charges for this service are billed in arrears. (M)
- I. Determination of Charges (M)
  - 1. Usage charges for Expanded Local Saver Service are accumulated and billed per account, subject to a minimum monthly usage charge. To determine the billable usage per account, usage charges are calculated on a per call basis for calls during the billing period and accumulated for all calls on all lines in the billing account. Usage charges are calculated on a per call basis as follows. (T)(M)
    - a. The duration of each call is measured in tenth of a minute increments, with partial increments counted as full increments. (M)
    - b. The minimum duration of each call for billing purposes is 30 seconds. (M)
    - c. The duration of each call is multiplied by the rate per minute for the option to which the customer subscribes and the resultant amount is truncated to whole cents. (M)
  - 2. The billable usage is subject to a minimum monthly usage charge specified for the option to which the customer subscribes. If the billable usage for the account is less than the minimum monthly usage charge, the minimum monthly usage charge is billed to the customer. (M)
  - 3. For a partial month's service, the billable usage is not subject to the minimum monthly usage charge. The billing amount is calculated based upon actual usage and in accordance with the remainder of 1). (T)(M)

**A3. BASIC LOCAL EXCHANGE SERVICE**

(M1)

**A3.14 Expanded Local Saver Service (Cont'd)**

(T)(M2)

**A3.14.3 Rates**

(T)(M2)

A. The following rates will be applied in accordance with A3.14.2.I, and are billed in arrears.

(T)(M2)

	<b>Per Account</b>	<b>Rate Per Minute</b>	<b>USOC</b>	
1. ELSS 10 (Local WatsSaver service)				(T)(M2)
-Minimum of 600 minutes (10 hours) greater than 16 miles, per account				(M2)
(a) Minimum monthly usage charge	<b>\$ 72.00</b>	<b>\$-</b>	<b>TSW60</b>	(M2)
(b) Each minute of use greater than 16 miles	-	<b>.120</b>	<b>NA</b>	(M2)
(c) Each minute of use 1-16 miles		<b>.000</b>	<b>NA</b>	(M2)
2. ELSS 20 (Local WatsSaver service)				(T)(M2)
-Minimum of 1,200 minutes (20 hours) greater than 16 miles, per account				(M2)
(a) Minimum monthly usage charge	<b>132.00</b>	-	<b>TSW20</b>	(M2)
(b) Each minute of use greater than 16 miles	-	<b>.110</b>	<b>NA</b>	(M2)
(c) Each minute of use 1-16 miles		<b>.000</b>	<b>NA</b>	(M2)
3. ELSS 50 (Local WatsSaver service)				(T)(M2)
-Minimum of 3,000 minutes (50 hours) greater than 16 miles, per account				(M2)
(a) Minimum monthly usage charge	<b>300.00</b>	-	<b>TSW30</b>	(M2)
(b) Each minute of use greater than 16 miles	-	<b>.100</b>	<b>NA</b>	(M2)
(c) Each minute of use 1-16 miles		<b>.000</b>	<b>NA</b>	(M2)
4. ELSS 90 (Local WatsSaver service)				(T)(M2)
-Minimum of 5,400 minutes (90 hours) greater than 16 miles, per account				(M2)
(a) Minimum monthly usage charge	<b>513.00</b>	-	<b>TSW54</b>	(M2)
(b) Each minute of use greater than 16 miles	-	<b>.095</b>	<b>NA</b>	(M2)
(c) Each minute of use 1-16 miles		<b>.000</b>	<b>NA</b>	(M2)
5. ELSS 210 (Local WatsSaver service)				(T)(M2)
-Minimum of 12,600 minutes (210 hours) greater than 16 miles, per account				(M2)
(a) Minimum monthly usage charge	<b>1,083.60</b>	-	<b>TSW21</b>	(M2)
(b) Each minute of use greater than 16 miles	-	<b>.086</b>	<b>NA</b>	(M2)
(c) Each minute of use 1-16 miles		<b>.000</b>	<b>NA</b>	(M2)
6. ELSS 425 (Local WatsSaver service)				(T)(M2)
-Minimum of 25,500 minutes (425 hours) greater than 16 miles, per account				(M2)
(a) Minimum monthly usage charge	<b>\$2,142.00</b>	<b>\$-</b>	<b>TSW42</b>	(M2)
(b) Each minute of use greater than 16 miles	-	<b>.084</b>	<b>NA</b>	(M2)
(c) Each minute of use 1- 16 miles		<b>.000</b>	<b>NA</b>	(M2)
7. ELSS 850 (Local WatsSaver service)				(T)(M2)
-Minimum of 51,000 minutes (850 hours) greater than 16 miles, per account				(M2)
(a) Minimum monthly usage charge	<b>4,131.00</b>	-	<b>TSW85</b>	(M2)
(b) Each minute of use greater than 16 miles	-	<b>.081</b>	<b>NA</b>	(M2)
(c) Each minute of use 1- 16 miles		<b>.000</b>	<b>NA</b>	(M2)

M1 - Material previously appearing on this page now appears on page(s) 44 of this section.

M2 - Material appearing on this page previously appeared on page(s) 29.20 and 29.20.1 of this section.



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.14 Expanded Local Saver Service (Cont'd)** (T)(M)

**A3.14.4 Expanded Local Saver Service Term Discount Plan** (T)(M)

- A. The Expanded Local Saver Service Term Discount Plan is designed for business customers who subscribe to Expanded Local Saver Service. (T)(M)
- B. The Expanded Local Saver Service Term Discount Plan offers discounts off rates shown in A3.14.3. (T)(M)
- C. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. The amount to be assessed will be equal to the Minimum Monthly Settlement Amount in effect at the time of termination less the discount multiplied by the number of months remaining in the term commitment. If a customer changes to a longer term plan prior to the expiration of the term commitment, a termination liability will not be assessed. (M)
- D. A grace period of 90 days will apply to the initial term commitment. During the grace period, the customer may disconnect the service without termination liability. (M)
- E. The Expanded Local Saver Service Term Discount Plan will automatically renew for an equivalent term and usage commitment at the percent discount in effect when the term expires unless the customer provides written notification to cancel or change the Term Discount Plan, with such notification being received by the Company not less than 60 days and not more than 90 days prior to expiration of the contract. (T)(M)  
(M)
- F. The Expanded Local Saver service Term Discount is available as follows: (T)(M)

<b>Discount</b>	<b>Term</b>	
5%	<b>12 Months</b>	(M)
8%	<b>24 Months</b>	(M)
11%	<b>36 Months</b>	(M)

**A3.15 Reserved for Future Use** (M)

**A3.16 Reserved for Future Use** (M)

**A3.17 Reserved for Future Use** (M)

**A3.18 Reserved for Future Use** (M)

**A3.19 Reserved for Future Use** (M)

**A3.20 Reserved for Future Use** (M)

**A3.21 Reserved for Future Use** (M)

(M)

### A3. BASIC LOCAL EXCHANGE SERVICE

(M1)

#### A3.22 Local Usage Detail (LUD)

(M2)

##### A3.22.1 General

(M2)

- A. Local Usage Detail (LUD) provides customers with a monthly listing of billing details on a per call basis in lieu of the usual summary billing of dialed sent paid billed local usage. LUD is available as specified following except that Area Plus service, Area Plus service with the Complete Choice option, MetroDiscount and BellSouth Business Plus service Option 1 customers may not subscribe to LUD. (M2)
- B. Premium LUD provides a listing of dialed sent paid billed local calls to BSA and ESA exchanges specified in A3.5.2. This service does not provide billing details for any call for which no usage charges are billed to the customer. (M2)
  - 1. This service is available on a per-account or per line basis to Thrifty Caller service subscribers. It is available to Community Caller Plus service (CCP) subscribers on a per line basis only. (M2)
  - 2. The rate specified in A for the basic service area is not applicable for CCP customers since CCP customers are not billed for calls to exchanges within the basic service area specified in A3.5.2. Therefore, CCP customers who subscribe to Premium LUD will not receive a listing of those calls. (T)(M2)
- C. Free LUD, also known as Expanded Service Area LUD, provides a listing of dialed sent paid billed local calls to the expanded area exchanges specified in A3.5.2. For BellSouth Business Plus service Option 2 service subscribers, this LUD option provides a listing of dialed sent paid billed local calls to exchanges that are within the subscriber's LATA, but not within the subscriber's basic service area as specified in A3.5.2. (T)(M2)
  - 1. This service is available on a per account basis to Thrifty Caller service, Community Caller Plus service, Complete Choice service, Message Rate service and BellSouth Business Plus service Option 2 subscribers. (M2)
- D. Customers who subscribe to Special Billing services as specified in A13.4 may also subscribe to LUD. (M2)
- E. Except as specified following, LUD service must be provided for entire billing periods. Requests for LUD must be processed five days prior to the billing date of the month in which it is desired, and must be initiated at the beginning, and terminated at the end of billing periods. LUD may be initiated or terminated between billing dates only when requested at the time the associated line or account is established or disconnected. (M2)
- F. When an order is issued solely for the purpose of initiating Premium LUD, the Secondary Service Charge in Section A4 applies. If Premium LUD is initiated at the same time an order is being issued for any other purpose, the charge preceding does not apply. Further, if Premium LUD is initiated within sixty days of the effective date of an expanded local calling plan in the customer's exchange, the charge preceding does not apply. Neither of these situations precludes application of the service charge applicable to the service for which the order is being issued exclusive of LUD. (T)(M2)
- G. Service Charges in Section A4 do not apply for the establishment or termination of Free (Expanded Service Area) LUD. (T)(M2)

##### A3.22.2 Rates and Charges

	Charge	USOC	
A. Premium LUD			(M2)
1. Provided on a per line or per account basis			(M2)
(a) Per message listed for calls to exchanges in the basic service area specified in A3.5	\$.01	NA	(M2)
(b) Per message listed for calls to exchanges outside the basic service area, but within the expanded local calling area specified in A3.5.	.00	NA	(M2)
B. Free (Expanded Service Area) LUD			(M2)
1. Provided on a per account basis			(M2)
(a) Per message listed	.00	NA	(M2)
C. Charges for LUD are in addition to other applicable local usage charges specified in this Guidebook.			(M2)

#### A3.23 Reserved for Future Use

(M2)

M1 - Material previously appearing on this page now appears on page(s) 44 of this section.  
 M2 - Material appearing on this page previously appeared on page(s) 29, 21 and 30 of this section.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.24 Local Directory Assistance Call Completion Service (M)

##### A3.24.1 Description of Service (M)

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. Customers accessing local DA may choose to have the requested telephone number dialed by the DA System. A recorded voice will provide the telephone number and will offer to complete the call. The service is available only to customers with touch-tone telephone lines. (M)
- B. The service is available to Business and Residence customers except as limited in A3.24.4. (T)(M)
- C. Individual message detail is not available for calls placed through DACC Service. (M)
- D. The service is available only where billing and network capability exists. (M)
- E. Customers may request blocking of DACC calls on a per line basis for all local and toll DA calls originating from their telephone line(s) by contacting the local Company Business Office. There are no Service Charges applicable for subscription to blocking. (M)

##### A3.24.2 General Terms and Conditions (T)(M)

- A. The service is not subject to concessions. (M)

##### A3.24.3 Use of the Service (M)

- A. The service is furnished subject to all applicable *Terms and Conditions* in Section A2. (T)(M)

##### A3.24.4 Limitations of Service (M)

- A. The service is not available for the following classes of service call categories: (M)
  - 1. Non-Bell Exchange Carrier customers that access the Company's Directory Assistance service (M)
  - 2. Any Special Line Class Codes (M)
  - 3. **(DELETED)** (M)
  - 4. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC (M)
  - 5. Calls from tandems where the end user cannot be identified (M)
  - 6. Calls from Payphone Service Provider coin or coinless stations (M)
  - 7. Cellular Providers (M)
  - 8. WATS (M)

##### A3.24.5 Application of Charges and Exemptions (M)

- A. The charges specified in A3.24.6 will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in A3.8.2. (T)(M)
- B. Chargeable Calls (M)
  - 1. The DACC service charge applies for all completed calls in addition to the appropriate Directory Assistance charge and other applicable charges for those individual calls. If a call is not completed (i.e. busy or no answer, or the customer hangs up prior to the call being completed), the DACC service charge does not apply. (M)
- C. Blocking of DACC Service (M)
  - 1. A blocking option is available to customers who prefer not to have the DACC service available in their home or office. There are no Service Charges applicable for subscription to or discontinuation of this blocking option. (M)

##### A3.24.6 Rates and Charges (M)

	Rate	USOC
A. DACC Service Charges <span style="float: right;">(M)</span>		
(1) Directory Assistance Call Completion <span style="float: right;">(M)</span>		
(a) Charge Per Completed Call <span style="float: right;">(M)</span>	\$00	NA
B. Blocking of DACC Service <span style="float: right;">(M)</span>		
(1) Optional blocking <span style="float: right;">(M)</span>		
(a) Charge per line <span style="float: right;">(M)</span>	-	NA

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.25 Directory Assistance/Directory Assistance Call Completion Service (M)

##### A3.25.1 Description of Service (M)

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a local exchange subscriber telephone number and call completion to the number provided, given a listed name and address. (M)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only. (M)
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided. (M)
- D. DA/DACC is available only where billing and network capability exists. (M)
- E. IntraLATA intraNPA DA requests for an Independent Telephone Company served by the Company Directory Assistance Bureau will be handled in the same manner as intraLATA intraNPA DA requests for Company Telephone numbers. (M)
- F. Individual Message Detail is not included as part of this service. Detail which will be provided for each billing period includes the number of DA/DACC requests and a total charge for these requests. (M)

##### A3.25.2 General Terms and Conditions (T)(M)

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks are provided as specified in the MSP North Carolina Connection and Traffic Interchange Agreement (NCCTIA) contract. (M)

##### A3.25.3 Use of the Service (M)

- A. The service is furnished subject to all applicable *Terms and Conditions* in Section A2. (T)(M)

##### A3.25.4 Limitations of Service (M)

- A. DA/DACC is not available for 900 requests and IntraLATA InterNPA requests. (M)
- B. Requests for DA for Independent Telephone Company telephone numbers not served by the Company's Directory Assistance bureau will be re-switched to the appropriate Directory Assistance bureau. Re-switched Directory Assistance calls fall into the jurisdiction of the company providing the Directory Assistance service. Calls may or may not be completed for re-switched Directory Assistance calls, based on the services of the company providing the Directory Assistance service. The rate shown in A3.25.6 following applies regardless of whether or not the call is passed to another bureau. (M)

##### A3.25.5 Application of Charges (M)

- A. Charges specified in A3.25.6 will apply each time the subscriber requests a telephone number regardless of whether or not the number is actually provided and regardless of whether or not the caller allows the call to be completed. (T)(M)

##### A3.25.6 Rates and Charges (M)

- A. Service Charges (M)
  - (1) DA/DACC Charge (M)

	<b>Monthly</b>		
(a) Per local exchange subscriber number requested	<b>Rate</b>	<b>USOC</b>	
	<b>\$.45</b>	<b>NA</b>	(M)

#### A3.26 (DELETED) (M)

### A3. BASIC LOCAL EXCHANGE

#### A3.27 Reserved for Future Use

#### A3.28 Reserved for Future Use

#### A3.29 Outgoing Only Service

##### A3.29.1 General

- A. Outgoing Only Service provides outgoing only access to the network for residence and business customers desiring to have a line that cannot receive calls.
- B. An outgoing only line has the same access to the network, the same local calling area and is subject to the same terms, conditions, and usage charges as a regular two-way access line of the same class of service.
- C. Calls to the telephone number associated with this service will be routed to an appropriate central office recording. Upon request and where facilities permit, the central office recording will not include the telephone number.
- D. The telephone number associated with this service will not be published. The non-published number charge will not apply to this service.
- E. This service will be allowed to work as the open end of Foreign Exchange Service, unless otherwise specified.
- F. An outgoing only line may be a customer's only Basic Local Exchange Service or may be in addition to other two-way service. All other two-way service for businesses subscribing to outgoing only service must be of the same type (i.e., flat, message rate or measured), except as specified in Sections A11 and A23.
- G. Services involving the receipt of incoming calls cannot be offered in association with Outgoing Only Service.
- H. Neither Prestige service nor Customized Dialing Packages are available in association with Outgoing Only Service.
- I. The following rates and USOC's will apply for this service.

	<b>Monthly</b>	<b>USOC</b>	
1. Business Individual Line, per line			
(a) ELS - Community Caller Plus Service, Rate Groups 1, 2, 3, 4, 6, 7, 8, 9 and 10 Rate Group 5	<b>\$1,913.00</b> <b>1,913.00</b>	<b>RBC</b>	(1) (1)
(b) (Obsoleted, See A103.29)			
(c) (Obsoleted, See A103.29)			
2. Residence Individual Line, per line			
(a) ELS - Community Caller Plus Service (rate applicable for a residence individual line)		<b>RRS</b>	

#### A3.30 Reserved for Future Use

#### A3.31 Lifeline<sup>1</sup>

#### A3.32 Reserved for Future Use

#### A3.33 Reserved for Future Use

#### A3.34 Reserved for Future Use

#### A3.35 Reserved for Future Use

#### A3.36 Reserved for Future Use

**Note 1:** This service appears in the General Subscriber Service Tariff, Section A3.31.

**A3. BASIC LOCAL EXCHANGE**

**A3.37 Reserved For Future Use**

**A3.38 Back-Up Line (Obsoleted, See Section A103)**

**A3.39 Reserved For Future Use**

**A3.40 Reserved For Future Use**

**A3.41 Complete Choice Service (Obsoleted, See Section A103)**

**A3.42 Area Plus Service**

**A3.42.1 General**

- A. Area Plus service provides residence subscribers a flat rate access line with unlimited calling to all access lines within the serving exchange, the associated basic service area exchanges specified in A3.5.2 and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.5.2 and the exchanges in each LATA are listed in A3.5.3. The access line includes Touch-Tone capability.
- B. Calls originated from an Area Plus service line which are completed within the basic and expanded service area exchanges with operator assistance will be billed the appropriate operator-assisted local call surcharges. Area Plus service does not include any calls which are not originated from an Area Plus service line.
- C. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.41 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.41 for Complete Choice service apply to this option of Area Plus service<sup>1</sup>.
- D. Residence customers may also subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer rotary line service at no additional charge as specified in A103.41. All services/features specified in A103.41 as available with Complete Choice service are available with each line of a multi-line package. The subscriber may select different services/features for each line in the package. Terms, conditions and limitations specified in A103.41 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises<sup>1</sup>.
- E. Service charges specified in Section A4 do not apply for conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option<sup>1</sup>.
- F. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.41 unless specifically allowed by the terms of the special promotion.
- G. Upon customer request, temporary suspension of this service will be provided as specified in A2.3.16 at the rates specified following.

**A3.42.2 Rates and Charges**

- A. The following monthly rates apply for Area Plus services.
  - 1. Residence individual line service

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per line (without the Complete Choice option)	\$10.00	\$83.00 (1)	ARO
(b) Obsoleted, See Section A103			
(c) Obsoleted, See Section A103			
(d) Obsoleted, See Section A103			

**A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)**

**A3.44 (DELETED)**

**A3.45 Complete Choice For Business Package (Obsoleted, See Section A103)**

**Note 1:** Complete Choice Obsoleted February 19, 2009, Type 4 (See Section A103)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.46 AT&T Business Local Calling Assurance

##### A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.  
Eligible customers are existing business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
  - Business Access Line (flat rate-unlimited local calling)
  - Caller ID Deluxe
  - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the Terms, Conditions and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service.
- D. AT&T Business Local Calling Assurance requires a 12-month<sup>2</sup> or a 24-month<sup>1</sup> term agreement. The fixed monthly rate provided with this service continues after the end of the term. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph A3.46.2.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

##### A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
  - 1. Package includes flat rate business line and specified features

	<b>Monthly</b>		
	<b>Rate</b>	<b>USOC</b>	
(a) Each 1-line package	<b>\$210.00</b>	<b>PGOV1</b>	(1)
(b) Each 2-line package	<b>420.00</b>	<b>PGOV2</b>	(1)
(c) Each 3-line package	<b>630.00</b>	<b>PGOV3</b>	(1)
(d) Each 4-line package	<b>840.00</b>	<b>PGOV4</b>	(1)

- Note 1:** Effective January 2, 2015, 24-month term agreements are obsolete and no longer available to new or renewing customers.
- Note 2:** Effective March 1, 2017, 12-month term agreements are obsolete and no longer available to new or renewing customers.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC)

##### A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

##### A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling<sup>1</sup> is available to business customers who agree to a 12-Month<sup>2</sup> term and who commit to the line option packages and prices as shown in A3.47.6. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6. (C)
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line or Coin Services.
- C. AT&T Business Local Calling is only available where facilities and equipment permit.
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6. Multiple options per account are permissible.
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- G. The Company may annually adjust the rates applicable for a term plan, and such adjusted rates will apply on the date specified in the Company notification of change in rates. Subject to Company initiated price adjustments, Volume Price Level rates as listed in A3.47.6 will apply during term plan based on the number of lines subscribed.<sup>2</sup> (C)
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package. (C)
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook.
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Service Ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well NRCs, if applicable, associated with vertical features ordered at the time of initial subscription to AT&T Business Local Calling may apply. Service charges associated with changing to/from hunting service, if applicable, will also apply. Standard NRCs will apply to stand alone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription.

**Note 1:** Effective June 12, 2024, 24- and 36-month term plans are no longer made available for any line count, and existing term plans for all line counts may not be renewed or extended for a term greater than 1 year. (N)

**Note 2:** Effective June 12, 2024, after renewal of any term plan, Volume Price Level rates listed in A3.47.6 may be adjusted by the Company and made effective during the renewed term. (N)



### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.2 Terms and Conditions (Cont'd)

- M. Customer may purchase Business Local Calling package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement. Absent such notification, upon renewal a new 12-month term commences at the rates for 12-month term then in effect in A3.47.6 Prices on the date of renewal, subject to Company-initiated rate adjustment. <sup>1</sup> (C)
- When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price. (C)
- N. Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6. (C)
- O. (DELETED) (D)
- P. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension.
- Q. AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their telephone service either within the same premises or from one premises to another will be charged a one-time \$20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement.
- R. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.
- S. Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

##### A3.47.3 Line Option Packages

- A. "Unlimited A" (Option A)
- Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable.
- Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.
- B. "Unlimited B" (Option B)
- Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced.
- Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

**Note 1:** Effective June 12, 2024, Business Local Calling term plans of any length will automatically renew as described in Section A3.47.2.M above. (N)

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.4 Termination Liability and Shortfall

- A. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.
- B. Termination charges are not applicable if, during the term period:
1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan; or
  2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or
  3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify.
  4. An AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under an AT&T Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:
    - a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
    - b. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
    - c. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
    - d. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and
    - e. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.It is at the Company's sole discretion whether a product change satisfies these requirements.
- C. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement.

##### A3.47.5 References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6 of this Guidebook.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.47 AT&T Business Local Calling (BLC) (Cont'd)**

A. Service Elements

<u>Volume Price Level</u>	<u>Line Option</u>	<u>Term &amp; Volume Monthly Prices Per Line</u>			<u>Month-to-Month</u>	
		<u>1-Year<sup>3</sup></u>	<u>2-Year<sup>1,2</sup></u>	<u>3-Year<sup>1,2</sup></u>		
<b>Rate Groups 1 through 4, and 6 through 10</b>						
(a) 1-19 Lines	Option A	<b>\$180.00</b>	<b>\$44.00</b>	<b>\$43.00</b>	<b>\$425.00</b>	(I)
	Option B	<b>175.00</b>	<b>39.00</b>	<b>38.00</b>	<b>425.00</b>	(I)
(b) 20+Lines	Option A	<b>110.00</b>	<b>68.00</b>	<b>67.00</b>	<b>425.00</b>	(I)
	Option B	<b>105.00</b>	<b>63.00</b>	<b>62.00</b>	<b>425.00</b>	(I)
<b>Rate Group 5</b>						
(a) 1-19 Lines	Option A	<b>180.00</b>	<b>44.00</b>	<b>43.00</b>	<b>425.00</b>	(I)
	Option B	<b>175.00</b>	<b>39.00</b>	<b>38.00</b>	<b>425.00</b>	(I)
(b) 20+Lines	Option A	<b>110.00</b>	<b>68.00</b>	<b>67.00</b>	<b>425.00</b>	(I)
	Option B	<b>105.00</b>	<b>63.00</b>	<b>62.00</b>	<b>425.00</b>	(I)

**Monthly Rate**

Calling Features listed in A3.47.2.I, per feature, per line

**\$3.00**

- Note 1:** Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.
- Note 2:** Effective 04/03/2024, customers with 20+ lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 20+ lines may not be renewed or extended for a term greater than 1 year.
- Note 3:** For any term plan, including term plans established prior to June 12, 2024, upon renewal of the term plan after June 12, 2024, the rates applicable will be the 1-Year term rates in effect above on the date of the renewal, subject to Company-initiated rate adjustments made thereafter.