NC-19-0046 EFFECTIVE: September 15, 2019

# **A1. DEFINITION OF TERMS**

## **ACCESSORIES**

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

## ADMINISTRATIVE MANAGEMENT SERVICE (AMS)

Administrative Management Service provides customers a single point of access to other Company network management products, and provides the customers greater control of and additional information about the network services they purchase from the Company.

(DELETED)

## AUTHORIZED PROTECTIVE CONNECTING MODULE

The term "authorized protective connecting module" denotes a protective unit designed by the Company and manufactured under the control of the Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

#### AUTOMATED COLLECT CALL

A call placed and billed to the called telephone number without the assistance or intervention of a human operator.

#### **AUXILIARY LINE**

An additional individual access line used for one-way (inward to the subscriber) service.

#### **BACK-UP LINE**

An optional service providing individual line business subscribers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

#### **BARGE-IN OPERATION**

A feature of Minimum Duty Other Announcement Equipment used with Public Announcement Service which allows a calling party access to an announcement regardless of whether or not such announcement is already in progress.

# BASE RATE

The rate for primary classes of exchange service.

# BASIC TERMINATION CHARGE

See "Termination Charge"

#### BELLSOUTH CHANNELIZED TRUNKS

Provides channelized DS1/1.544 Mbps circuits available for PBX voice trunks communications services. Provides up to 24 DID, Outward Only or Combination/2-Way trunks.

## BILL TO THIRD PARTY<sup>1</sup>

The term "bill to third party" denotes a billing arrangement by which a call can be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated.

# **BILLED NUMBER SCREENING**

An arrangement which, at the time of call origination, screens billed to third party and/or collect calls to prevent these calls being charged to certain telephone numbers.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

Page 1.1 is hereby deleted in its entirety and removed from this Guidebook.

(D)

# **A1. DEFINITION OF TERMS**

## BUILDING (SAME)

(M) (M)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by passageways in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered passageways.

#### CALLING AREA

(M)

See "Local Service Area"

(M)

#### CANCELLATION CHARGE

(M)

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

(M)

## **CAPTION LISTING**

(M)

The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.

#### CENTRAL OFFICE

A central office is a local operating unit by means of which intercommunication is provided for subscribers within a specified area under contracts for exchange service. An essential characteristic of a central office is switching equipment to which telephone stations are connected by means of circuits known as "central office lines".

## CENTRAL OFFICE CONNECTING FACILITY

A facility furnished to an Other Carrier by the Company (in accordance with the Company's Facilities for Other Carrier's Tariffs) between the terminal location of the Other Carrier and a point of connection on the Company premises.

#### CENTRAL OFFICE LINE

See "Exchange Access Line"

## CENTREX CONTROL SWITCHING EQUIPMENT

Switching equipment, located on the Company's premises, used to provide Centrex service furnished in accordance with Centrex service provisions of this Guidebook.

(DELETED)

(D)

# CENTREX TYPE SERVICES

Central office based non-transport arrangements which permit abbreviated internal calling and inward and outward calling from station lines associated with ESSX-1 service, ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, and BellSouth Centrex service.

## CHANNEL TERMINAL

The term "channel terminal" denotes that portion of a service required to terminate within a central office, the interoffice or interexchange transmission system.

#### CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- a. For Exchange Service:
  - (1) Grade of Line: Individual Line. (See also "Primary Class of Service")
  - (2) Type of Rate: Flat rate or message rate.
  - (3) Character of Use: Business or residence.
  - (4) Dialing Method: Touch -Tone or Rotary.
- b. For Long Distance Service:
  - (1) Type of Call: Station-to-station.
- c. For Wide Area Telecommunications Service:
  - (1) Type of Service: Outward WATS or Toll Free Dialing Service

# Page 2.1 is hereby deleted in its entirety and removed from this Guidebook

(N)

(M)

(M)

(T)

NC-16-0051 EFFECTIVE: August 20, 2016

# A1. DEFINITION OF TERMS

# COIN REFUND AND REPAIR REFERRAL SERVICE Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones. COLLECT CALL<sup>1</sup> (M) The term "collect call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge

The term "collect call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station.

## COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

COMPANY

Wherever used in this *Guidebook*, "Company" and "Southern Bell Telephone and Telegraph Company" refer to BellSouth Telecommunications, Inc. unless the context clearly indicates otherwise.

(M)

COMPLEX BUSINESS<sup>2</sup>

The term Complex Business as specified herein is defined as business line basic exchange service which terminates in a communications system. The term business key is synonymous with the term Complex Business.

#### CONFORMANCE NUMBER

The term "conformance number" denotes an identifying number assigned by the Company to a particular model of conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with the provisions set forth by the Company in its technical reference for conforming answering devices.

#### CONFORMING ANSWERING DEVICE

The term "conforming answering device" denotes a device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

#### CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

# CONSTRUCTION CHARGE

A separate charge authorized in the Guidebook for construction of pole lines, circuits, facilities, etc.

#### CROSS REFERENCE LISTING

The listing of a generally accepted name of a subscriber followed by a reference to another listing.

# CUT-OFF SWITCH OR KEY

An item of terminal equipment which enables a Payphone Service Provider (PSP) instrument to be easily connected or disconnected from the exchange network. A cut-off switch or key does not have the capability of switching a given PSP instrument from one PSP access line or PSP trunk to another. Cut-off switches or keys used with PSP instruments may be used only in confinement facilities and only at the request of the administration of the confinement facility.

# **CUT-THROUGH OPERATION**

Control of the progress in establishing a call over a private line facility from location to location is under the control of the user, i.e., digits are dialed to each intervening and/or the terminating switching system(s) upon receipt of dial tone (or time delay period) until the call is completed.

**Note 1**: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Verification and Emergency Interrupt Service are discontinued.

**Note 2:** In all sections of this Guidebook, the Private Line Guidebook, and the Access Service Tariff, any references to the Business Line rates refer to the Complex Business individual line rates as provided in this Guidebook.

## Page 3.1 is hereby deleted in its entirety and removed from this Guidebook

(M)

(M)

(M)

(M)

(M)

# A1. DEFINITION OF TERMS

## DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section A15.

#### DEMARCATION POINT

The demarcation point is the point where the Company's facilities end and the customer's premises wiring begins.

## DIRECT ELECTRICAL CONNECTION

The term "Direct Electrical Connection" denotes a physical connection of the electrical conductors in the communications path.

## DIRECTORY ASSISTANCE CALL COMPLETION (DACC)

DACC is a service which provides customers who dial Directory Assistance from a touch-tone telephone the option of having the requested local or toll intraLATA intraNPA telephone number automatically dialed and the call completed by the automated Directory Assistance System. DACC is available to customers with touch-tone telephone lines.

## DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION (DA/DACC)

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a local exchange subscriber telephone number and call completion to the number provided. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.

# DISCONNECTION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company for violation of *terms and conditions* by the subscriber, for a permanent interruption of telephone service. Once effected, telephone equipment would be removed from the subscriber's premises and a "final" bill would be rendered showing monies owed to the Company the date service was disconnected.

#### DISKETTE ANALYZER BILL (DAB) SERVICE

Provides monthly telephone bills on floppy diskettes. Allows customers to sort and summarize bill detail based upon criteria of their choosing.

## DORMITORY COMMUNICATIONS SERVICE

See Section A13.

DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the standard Network Interface.

#### **DUAL SERVICE**

A service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center during the time of a customer move.

# ELECTRONIC WHITE PAGES SYSTEM

Switching equipment facilities, computer hardware and software components utilized for the provision of Electronic White Pages Access service.

Page 4.1 is hereby deleted in its entirety and removed from this Guidebook

(T)

(T)

(M)

(M)

(M)

(M)

(M)

(M)

(M)

(T)(M)

(T)

(T)

(T)

(T)

NC-16-0051 EFFECTIVE: August 20, 2016

# A1. DEFINITION OF TERMS

## ENHANCED SERVICE

The term "enhanced service" shall refer to services offered over common carrier transmission facilities, which employ computer processing applications that act on format, content, code, protocol, or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different or restructured information; or involve subscriber interaction with stored information.

#### ENHANCED SERVICE PROVIDER

The term "enhanced service provider" denoted a customer that provides enhanced services over the Company's transmission facilities. A customer shall be classified as an enhanced service provider only with respect to use of those exchange services which are utilized for the provision of enhanced service.

ESSX SERVICE (T)

See Section A112.

## **EXCHANGE ACCESS LINE**

The serving central office line equipment and all Company plant facilities (including the Company-provided Network Interface<sup>1</sup>) up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer. Exchange access lines are subdivided as follows:

- a. Central Office Line: A circuit extending from a central office to the location of an individual access line service, a PBX or Centrex Type Services system, Automatic Call Distributors, Call Distributors, a HORIZON Communications System, and to other services.
- b. Exchange Access Line: The circuit portion of an exchange access line which extends from the main service location to the central office.
- c. PBX Station Line: The circuit portion of a PBX station. It consists of all facilities from the PBX common equipment to the telephone jack or outlet of a PBX station location on a customer's premises.
- d. Centrex Type Services Main Station Line: The circuit portion of a Centrex Type Services main station. It consists of all facilities, including intercommunication and outside plant facilities from the Centrex Type Services system dial switching equipment to the Network Interface of the Centrex Type Services main station line.
- e. Centrex Type Services Extension Station Line: The circuit portion of a Centrex extension station. It consists of usage of traffic sensitive central office equipment.
- f. Tie Line: A circuit connecting PBX, Centrex Type Services, Automatic Call Distributor Systems, and/or other switching arrangements.
- g. Trunk Line: A circuit extending from a central office and terminated in Private Branch Exchange (PBX) switching equipment, Automatic Call Distributors, a common group of switched lines (pooled) connected to HORIZON Systems and to other services.

#### EXCHANGE SERVICE AREA

The territory served by an exchange within which local telephone service is furnished at the exchange rates applicable within that area.

**Note 1:** When any Network Interface other than a miniature modular type is used, the current charge for such Network Interface will apply.

(T)

(T)

(T)

NC-16-0051 EFFECTIVE: August 20, 2016

# A1. DEFINITION OF TERMS

## **EXCHANGE SERVICE**

The general telephone service rendered in accordance with *guidebook* provisions. "Exchange service" is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this *Guidebook*.

- a. Flat and Message Rate Service:
  - Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
  - (2) Message Rate Service (Measured Rate): A classification of non-coin box business exchange service which is charged for on the basis of amount of use.
- b. Individual and Party Line Service:
  - (1) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the line connecting such access line with the central office or other switching unit.
  - (2) Party Line Service: A classification of exchange service which provides that two or more exchange access lines may be served by the same central office line. Party line service is further classified by the grade of line, as follows:

Two-Party Line Service: The same central office line serving no more than two exchange access lines.

- c. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.
- d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- e. Touch-Tone Calling Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

#### EXTENDED AREA SERVICE

A type of telephone service furnished under *Guidebook* provisions whereby subscribers of a given exchange may complete calls to and, where provided by the *Guidebook*, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

## FACSIMILE SERVICE

A service or process such that written or printed documents are reduced to electronic form on an originating location facsimile device and transmitted by some means to a terminating facsimile device which reconstructs the documents in written or printed form. The term "voice facsimile service" refers to the use of devices providing facsimile service with associated voice capability so that the end user is able to make conventional voice calls as well as electronic transmittals over the same instrument. "Voiceless facsimile service" offers only the means of facsimile transmittals with no associated voice capability.

a. Public Facsimile Service: Facsimile service made available to the public for compensation and transmitted over the telephone network.

## FLAT RATE SERVICE

See "Exchange Service".

# FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage Charges".

FOREIGN CENTRAL OFFICE SERVICE		
See "Exchange Service".		

FOREIGN EXCHANGE LISTING		

See "Directory Listing".	
FOREIGN EXCHANGE MILEAGE	

See "Mileage Charges".		
ECDETAL ELIGITATION APPLICA		

FOREIGN EXCHANGE SERVICE	(M)
See "Exchange Service".	(M)

#### Page 6.1 is hereby deleted in its entirety and removed from this Guidebook

(N)

(M) (M) (M)

(M)

NC-19-0004 EFFECTIVE: January 1, 2019

# A1. DEFINITION OF TERMS

## HOME NUMBER PLAN AREA (HNPA)

The Number Plan Area (NPA) where an end user is located

#### INDENTED LISTING

Indented listings are used where a subscriber has more than one listing for service under the same name at one or more locations.

#### INDEPENDENT COMPANY

A corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic.

#### INITIAL CHARGE

See "Installation Charge"

#### INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

#### INSTALLATION CHARGE

A nonrecurring charge applying to the provision of certain items of facilities as distinguished from the Service Charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

#### INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Integrated Services Digital Network (ISDN) is a network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

#### INTEREXCHANGE CHANNEL

The term "interexchange channel" denotes that portion of a service which a through channel is furnished by the Company which interconnects exchanges in which station terminals or channel terminals in Company offices are located.

#### INTEROFFICE CHANNEL

The term "interoffice channel" denotes that portion of a service which interconnects the serving central offices in which the stations are located.

## INTRASYSTEM WIRING

Intrasystem wiring includes all cable and wiring and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings, support structure, etc.) which connect a PBX, key, or similar system's station components to one another or to the common equipment of a PBX, key or similar system.

# JACK AND PLUG EQUIPMENT

See "Portable Telephone"

# (DELETED)

# LATA

See "Local Access and Transport Area"

# LIFELINE

A low income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

#### LINE

See "Exchange Access Line"

## LINE CONCENTRATOR

An item of registered terminal equipment which enables two or more PSP instruments to obtain access, through manual or automatic switching, to the same PSP trunk but denies connection to the same trunk at the same time. Such equipment may be used only in confinement facilities and only with the express written consent of the administration of the confinement facility.

#### Page 7.1 is hereby deleted in its entirety and removed from this Guidebook

(D)

# **A1. DEFINITION OF TERMS**

LISTIN	NG	(M)
A	listing consists of a name, address, and telephone number of a listed residential or business customer.	(M)
a.	Caption Listing: The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.	(M)
b.	. Cross Reference Listing: The listing of a generally accepted name of a subscriber followed by a reference to another listing.	(M)
c.	Dual Name Listing: A listing consisting of a combination of names and/or initials of two persons who share the same surname and reside at the same address or of one person known by two sets of first and/or middle names and/or initials.	(M)
d.	. Foreign Exchange Listing: The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served.	(M)
e.	Indented Listing: Indented listings are used where a subscriber has more than one listing for service under the same name at one or more locations.	(M)
f.	Directory Name: The customer name information as reflected in the "Directory" section of the customer service record.	(M)
g.	. Directory Number: The customer number information as reflected in the "Directory" section of the customer service record.	(M)
LISTIN	NG INFORMATION SYSTEM	(M)
	database that contains the listed names, addresses, and telephone numbers of AT&T residential and business customers and, where available, listings of residential and business customers served by other local providers.	(M)
LOCA	L ACCESS AND TRANSPORT AREA	(M)
	geographic area established for the administration of communication service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.	(M)
LOCA	L CALLING AREA	(M)
S	ee "Local Service Area"	(M)

# LOCAL CHANNEL

The term "local channel" denotes that portion of a service required for connecting, (1) the interoffice channel to a station location or (2) station locations within the same wire center serving area.

# LOCAL MESSAGE

See "Message"

## LOCAL SERVICE

The type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

# LOCAL SERVICE AREA

The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas.

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' communications on an individual message basis between two or more points which are located in the same Local Access and Transport Area (LATA).

#### a. Station-to-Station Call

A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex Type Services, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex Type Services attendant.

#### **MESSAGE**

A communication between two stations. Messages may be classified as follows:

- a. Local Message: A message between stations within the same local service area.
- b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

# A1. DEFINITION OF TERMS

## MESSAGE RATE SERVICE (MEASURED RATE)

See "Exchange Service"

# MILEAGE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

- a. Airline Measurement: The shortest distance between two points.
- b. Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with *Guidebook* provisions.
- c. Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate.
- d. Foreign Exchange Mileage: The measurement applying to a line connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate.
- e. Route Measurement: The actual length of a circuit between two points.
- f. Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with *Guidebook* provisions.

#### MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

## MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

#### MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

## MODIFICATION OF FINAL JUDGEMENT

As used herein, the term Modification of Final Judgement ("MFJ") refers to the federal court decree which required the divestiture and reorganization of the Bell System, and includes the Plan of Reorganization ("POR") approved by the court.

# NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing) calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

# NETWORK CONTROL SIGNALING UNIT

The term "Network Control Signaling Unit" denotes the terminal equipment furnished for the provision of network control signaling.

(T)

NC-16-0026 EFFECTIVE: March 19, 2016

# A1. DEFINITION OF TERMS

## NETWORK INTERFACE

The Network Interface is a standard Registration Program jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line services for the connection of customer inside wire and/or equipment to the telephone network. The Network Interface will be located at the demarcation point. No discrete charge is appropriate for miniature modular jacks used as a Network Interface. When any Network Interface other than a miniature modular type is used, the current charge for such Network Interface will apply.

## NON-LISTED TELEPHONE NUMBER

A telephone number associated with exchange service which at the request of the subscriber will be listed in the Directory Assistance records available to the general public but excluded from other listing services.

#### NON-PUBLISHED TELEPHONE NUMBER

A telephone number associated with exchange service which at the request of the subscriber has the listing omitted from the Company's Listing Information System and is not shown on records available to the general public.

## ONE-WAY SIGNALING SERVICE

A domestic public land mobile radio service offered by Common Carriers that permits one-way signaling of mobile paging receivers with or without one-way voice communications.

#### OUTGOING ONLY SERVICE

Outgoing Only Service provides outgoing only access to the network for residence and business customers desiring to have a line that cannot receive calls.

#### PAYPHONE SERVICE PROVIDER

The subscriber to a PSP access line or PSP trunk who offers telephone service to the public by means of a coin, coinless, or key-operated PSP instrument.

## PAYPHONE SERVICE PROVIDER ACCESS LINE

The exchange access facility furnished by the access line provider which is used to connect PSP instruments to the network when a line concentrator is not utilized.

#### PAYPHONE SERVICE PROVIDER INSTRUMENT

A coin, coinless, or key-operated telephone or facsimile device, other than a voiceless-facsimile device, capable of originating and receiving voice telephone calls.

## PAYPHONE SERVICE PROVIDER TRUNK

The exchange access facility furnished by the access line provider which is required in lieu of a PSP access line when the PSP utilizes a line concentrator between the PSP instrument and the exchange network as allowed in confinement facilities.

## PAY TELEPHONE SERVICE

The provision of coin, coinless, or key-operated telephone service utilizing a PSP instrument.

# (DELETED)

# PORTABLE TELEPHONE

A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

#### PREMISES (SAME)

The term "same premises" (except in connection with inside moves) shall be interpreted to mean: (1) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others; (2) the portion of the building occupied by the subscriber, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others; or (3) the continuous property operated as a single farm whether or not intersected by a public road.

# PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at a rate common to all applicants for the same class.

# PRIVATE TELEPHONE NUMBER

A telephone number associated with exchange service which at the request of the subscriber has the listing omitted from the Company's Listing Information System and is not shown on records available to the general public.

(D)

NC-17-0035 EFFECTIVE: April 1, 2017

# A1. DEFINITION OF TERMS

## PRIVATE TELEPHONE NUMBER

See "Non-Published Telephone Number"

## PUBLIC ANNOUNCEMENT SERVICE

An announcement service providing the means for telephone access by the general public to brief announcements of time, time and temperature, weather, and messages. The service is furnished by an electronic or electromechanical device. It may be publicly advertised. The announcements may contain advertising messages.

#### PUBLIC FACSIMILE SERVICE

See "Facsimile Service"

#### RADIO COMMON CARRIER

A non-wire line Common Carrier authorized by appropriate regulatory authority to provide domestic public land mobile radio services.

#### REFERENCE LISTING

See "Cross Reference Listing"

## RINGMASTER SERVICE

This service will allow a subscriber to have up to three telephone numbers associated with a single line. A distinctive ringing pattern is provided for each additional telephone number to facilitate identification of incoming calls.

## ROUTE MEASUREMENT

See "Mileage Charges"

#### SECRETARIAL LINES

Bridged lines or individual access lines of patrons of a telephone answering bureau which terminate in the telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

## SEMIPRIVATE TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory, *where available* but is on records available to the general public upon request.

## SEMIPRIVATE TELEPHONE NUMBER

See "Non-Listed Telephone Number"

## SENT-PAID CALL

A call paid for at the time and place of origination with cash.

## SERVICE CHARGE

A nonrecurring charge applying to the establishment of basic telephone service and to subsequent additions, moves or changes to that service.

#### SERVICE LINE

A two-way business individual line, a dial PBX main access line, a Centrex or ESSX service main access line, or an extension of any of the aforementioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing guidebook rate.

# SHARING AND RESALE OF TELEPHONE SERVICES

A telecommunication arrangement where two or more unrelated parties located on the same continuous premises utilize a common telephone service as specified in Section A23.

# SIMPLE BUSINESS<sup>1</sup>

The term Simple Business as specified herein is defined as business line basic exchange service which does not terminate in a communications system. The term business non-key is synonymous with the term Simple Business.

#### STANDARD NETWORK INTERFACE

See "Network Interface"

**Note 1:** In all sections of this Guidebook, the Private Line Guidebook, and the Access Service Tariff, any references to the Business Line rates refer to the Complex Business individual line rates as provided in this Guidebook.

Page 11.1 is hereby deleted in its entirety and removed from this Guidebook

# **A1. DEFINITION OF TERMS**

## STATION

A unit of service, complete with instrument, either customer or company provided and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network. Instruments, when furnished by the company, and lines are rated separately, unless otherwise specified.

a. Exchange Station:

A station which is used for exchange service and is directly or indirectly connected with a central office.

- b. Main and Extension Stations: (See Centrex-CO and ESSX Service)
  - (1) Main Station: A station, directly connected by means of an individual line or party line with a central office.
  - (2) Extension Station: An additional station connected on the same circuit as the main station.

## STATION LINE

See "Exchange Access Line".

#### STATION TERMINAL

The term "station terminal" denotes the facilities required for terminating and connecting the interexchange channel to a station.

## STATION-TO-STATION CALL

See "Long Distance Message Telecommunications Service".

# **SUBSCRIBER**

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions, *terms and conditions* of its *service publications*.

# SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company for violation of *terms and conditions* by the subscriber, for temporarily interrupting service. During the period of suspension, the Company's equipment remains at the customer's location; the service is rendered inoperable at the central office frame and billing continues. Facilities are reserved in anticipation that normal service will be resumed at some future date.

## SYNCHRONOUS OPERATION

A feature of Public Announcement Service which allows a calling party access to an announcement only at the beginning of such announcement.

## TELECOMMUNICATIONS SERVICE

The various services offered by the Company as specified in this General *Exchange Guidebook*.

# TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U.S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

# TELEPHONE NUMBER

A designation assigned to a telephone service for convenience in operating.

## TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

(T)

(T)

(T)

# **A1. DEFINITION OF TERMS**

## TICKETTAKER SERVICE

(T)

A central office based service offered to the cable television industry to provide a "pay per view" order taking capability for the cable company's clients. With this service, cable company's clients may purchase video programs on a per program or per view basis or may upgrade/downgrade cable provided premium channel services.

# TIE LINE

See "Exchange Access Line".

## TIE LINE MILEAGE

See "Mileage Charges".

# TOLL MESSAGE (LONG DISTANCE MESSAGE)

See "Message".

## TOLL SERVICE

See "Long Distance Message Telecommunications Service".

#### TOUCHSTAR SERVICE

(T)

TouchStar service is a group of central office call management features offered in addition to basic telephone service.

## TOUCH-TONE SERVICE

See "Exchange Service".

## TRANSIENT TENANT

A tenant who occupies a dwelling for a period of less than three months during any twelve-month period, except for a person temporarily subleasing a residential premises.

# TRUNK LINE

See "Exchange Line".

# USOC (UNIFORM SERVICE ORDER CODE)

A Company-assigned code used on internal records for service identification purposes.

# VARIABLE DIGIT OUT-PULSING

Permits the dialing of different numbers of digits, on separate calls, to complete a call over the private line facility to a distant location.

# WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

The furnishing of facilities for dial type telephone communication between a wide area service access line and other exchange telephones in the area prescribed in the *Guidebook*.