

TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-25-0028

DATE: November 3, 2025

STATE: NORTH CAROLINA

EFFECTIVE DATE: 11/01/2025

TYPE OF DISTRIBUTION: Approved

PURPOSE: Except as otherwise indicated for Wire Centers in Section A2.3.1.D, effective October 15, 2025, Remote Call Forwarding (RCF) will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, services will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued.

TARIFF SECTION
G013

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23

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0018

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.10 (DELETED)

A13.11 Remote Call Forwarding

Except as otherwise indicated for Wire Centers in Section A2.3.1.D, effective November 1, 2025, Remote Call Forwarding will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

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(N)

A13.11.1 Description of the Service

- A. Remote call forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

A13.11.2 Limitations

- A. RCF service is offered subject to availability of suitable facilities.
- B. RCF service is not offered where the terminating station is a coin telephone.
- C. The Company does not guarantee identification of the originating number to the RCF customer.
- D. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- E. RCF is not represented as suitable for satisfactory transmission of data.
- F. RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company.
- G. When the RCF number is to be located in a multi-office exchange, the Company will determine the serving central office.
- H. Local forwarding will be provided when the RCF number and the terminating station are both located in the same exchange or when the terminating station is in the Basic Service Area or the Expanded Service Area (as defined in Section A3) of the RCF telephone number. RCF calls arranged for other than local forwarding will be sent-paid (e.g. 1 + toll).
- I. When the RCF customer receives a business listing calls will not be forwarded to a Company provided service for which residential rates apply.
- J. RCF service may not be used to forward to another RCF number or to a number with the dialing sequence "203-XXXX".

A13.11.3 Listings

One listing covering the exchange in which the call forwarding central office is located is provided without additional charge.

A13.11.4 Reserved for Future Use

A13.11.5 Monthly Charges

- A. The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.
 - 1. Remote Call Forwarding

	Monthly Rate	Monthly Rate	USOC	
	Residence	Business		
(a) per feature, arranged for other than local forwarding	\$11.02	\$60.86	RCF++	(I)
(b) per feature, arranged for local forwarding	11.02	60.86	RCF+F	(I)
(c) per additional access facility	11.02	60.86	RCA	(I)