

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: NC-25-0018

DATE: May 15, 2025

STATE: NORTH CAROLINA

EFFECTIVE DATE: 05/15/2025

TYPE OF DISTRIBUTION: Approved

PURPOSE: Grandfathering language change to include service discontinuance in scope of geographic availability of services.

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G002	4	0005
H002	2.1	0008

---

## A2. GENERAL TERMS AND CONDITIONS

### A2.3 Establishment and Furnishing of Service

#### A2.3.1 Availability of Facilities

- A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- B. The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the Terms and Conditions as set forth in Section A5, except as otherwise specified.
- D. The Company may discontinue certain services in geographic areas for which the Company has no customers subscribing to those services. (C)

The Company may grandfather or discontinue all services in certain geographic areas at its discretion, subject to any applicable regulatory approvals. All services described in this Guidebook will no longer be available for purchase by new or existing customers in certain geographic areas in North Carolina. In addition, requests to move, add or change existing service will not be accepted. Existing customers may cancel local features on their existing service. (C)

For service availability by Wire Center: [https://cpr.att.com/common/DLS\\_Filing\\_Info.htm](https://cpr.att.com/common/DLS_Filing_Info.htm)

For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

#### A2.3.2 Flat Rate, Measured and Message Rate Service

- A. Residence subscribers who have two or more exchange lines in their home may elect to receive different types of service (e.g. flat rate services and measured type services) on these lines. The lines may be equipped with any combination of the service options available in their exchange.

Generally, a combination of different types of business services, i.e. any service which includes flat rate service to all or part of its local service area and any service which applies usage rates to all originated messages, will not be furnished to the same subscriber at the same business location. If a business subscriber has a grandfathered service such as Message Rate or Thrifty Caller Service, the business subscriber may also subscribe to a Community Caller Plus line so long as only one type of service is used for voice transmission. Different subscribers at the same business location, even in the same office, may each subscribe to a different type of service so long as each has a different account and the subscribers do not share a communication or other key-type system. Business subscribers may combine the services listed below with any other services at the same premises:

1. Hospital and retirement center message rate service;
2. Access Line Service for Payphone Service Provider Telephones;
3. Non-administrative lines connected to secretarial service facilities and not furnished with outward service;
4. Foreign Exchange Service;
5. Inward Only Service;
6. Back-Up Line Service;
7. Toll trunk service (toll terminals);
8. Access line services which are not part of the primary voice system at a location and are used for facsimile copy transmission only, for computer data transmission only, for electronic transmission of medical information only, for access to an automatic attendant or voice mail system only, or for contingency or temporary use only during service outages of the primary system.

Business subscribers of Sharing and Resale of Telephone Services shall be allowed to mix different types of services on the same premises as specified in A23.1.1.D.

#### A2.3.3 Reserved for Future Use

#### A2.3.4 Reserved for Future Use

## B2. TERMS AND CONDITIONS

### B2.1 Undertaking of the Company (Cont'd)

#### B2.1.4 Provision of Services (Cont'd)

##### A. (Cont'd)

4. When a private line channel is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user; except that, the Company shall furnish all data sets located in Company central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
5. When a private line channel is used for transmission purposes other than voice and teletypewriter except as specified in 1., 2., 3. and 4. preceding, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

##### B. The Service Installation Guarantee, as set forth in B2.4.17 following, is applicable to specified services offered in this Guidebook. The Service Installation Guarantee is applied on a per circuit basis for Private Line Services.

The following list identifies some of the individual Private Line services which are eligible for credit of nonrecurring charges under "Service Installation Guarantee" found in B2.4.17 following:

- MegaLink Channel Service
- MegaLink ISDN Service<sup>1</sup>
- MegaLink Service
- SynchroNet Service<sup>2</sup>
- Voice Grade Service (Series 2000)

Other services eligible for credit of nonrecurring charges under Service Installation Guarantee provisions are noted in their respective guidebook sections.

The following service (s)/service elements are not eligible for such credit:

- FlexServ Service

##### C. The Company may discontinue certain services in geographic areas for which the Company has no customers subscribing to those services. (C)

The Company may grandfather or discontinue all services in certain geographic areas at its discretion, subject to any applicable regulatory approvals. All services described in this Guidebook will no longer be available for purchase by new or existing customers in certain geographic areas in South Carolina. In addition, requests to move, add or change existing service will not be accepted. Existing customers may cancel local features on their existing service. (C)

For service availability by Wire Center: [https://cpr.att.com/common/DLS\\_Filing\\_Info.htm](https://cpr.att.com/common/DLS_Filing_Info.htm)

For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

#### B2.1.5 Special Construction, Equipment and Arrangements

All rates and charges set forth in this Guidebook provide for the furnishing of service where suitable facilities are available. Where special construction of channel facilities is necessary, special construction charges may apply as set forth in section B5.

**Note 1:** MegaLink ISDN service obsoleted 12/11/96. (See Section B107)

**Note 2:** Effective June 30, 2021, SynchroNet Service is obsoleted. See B107.2 for service availability.