TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-24-0023

DATE: April 27, 2024

STATE: NORTH CAROLINA

EFFECTIVE DATE: 04/28/2024

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Residential Verticals Rates

| TARIFF SECTION | PAGE NUMBER | PAGE REVISION |
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Provision of Service

- **A.** Custom Calling Services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of the facilities.
- **B.** Except as provided in C, Custom Calling Services are furnished only in connection with individual line residence and business main service, excluding Access Line Service for Payphone Service Provider Telephones.
- C. Custom Calling Services as itemized in A13.9.3.B are offered for use with PBX Trunk Service or Outward WATS Service subject to the following limitations:
 - 1. May be provided when compatible with the equipment configuration at the customer's premises.
 - 2. Not available with Direct Inward Dial type trunks.
 - 3. Available with non-hunting arrangements, multiline and series completion hunting arrangements only, and subject to the limitations of these hunting arrangements.
 - 4. Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- **D.** Except during periods of special promotions offered pursuant to A2.10 or where Call Waiting ID is provided as part of some other offering, the service charge for establishment of Call Waiting ID on the customer's line and one month's recurring charge for Call Waiting ID will be waived for the first sixty (60) days of availability in each area. Terms of such special promotions or other offerings as relating to Call Waiting ID will be applied during any period of coincidence between such special promotions or offerings and the first sixty days of availability of Call Waiting ID in a particular area.
- E. Subscribers to Call Waiting ID must have Touch-Tone service.

A13.9.3 Rates¹

A. Residence

Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers.

1. Non-packages

| | | Monthly | | |
|-----|--|---------|-------|-----|
| | | Rate | USOC | |
| (a) | Call Forwarding Variable ² | \$13.99 | ESM | (I) |
| (b) | Three-Way Calling ² | 13.99 | ESC | (I) |
| (c) | Call Waiting ² | 13.99 | ESX | (I) |
| (d) | Speed Calling (8-Code) ² | 13.99 | ESL | (I) |
| (e) | Speed Calling (30-Code) ² | 13.99 | ESF | (I) |
| (f) | Call Forwarding Busy Line ² | 2.00 | GCE | |
| (g) | Call Forwarding Don't Answer ² | 2.00 | GCJ | |
| (h) | Remote Access - Call Forwarding Variable | 7.00 | GCZ | |
| (i) | Call Forwarding Don't Answer - Ring Control | 2.00 | GCJRC | |
| (j) | Call Waiting ID | 13.99 | ESXD+ | (I) |
| (k) | Three-Way Calling with Transfer ³ | 13.99 | ESCWT | (I) |

Note 1: A Secondary Service Charge is applicable to this service when provided on a separate order. No other service charges are applicable.

Note 2: Monthly rate per central office line equipped.

Note 3: Appropriate local, expanded local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges

| | | | Nonrecurring Charge | Monthly Rate | USOC | |
|----|---------------|--|------------------------|-----------------|------------|-----|
| A. | Residence | | | | | |
| | 1. | Call Return | | ***** | **** | |
| | | (a) Per line | φο οο | \$13.99 | NSS | (I) |
| | | (b) Per use | \$2.00 | - | NA DGD | |
| | _ | (c) Denial of per use ¹ | - | - | BCR | |
| | 2. | Repeat Dialing | | 12.00 | NGO | |
| | | (a) Per line | - | 13.99 | NSQ | (I) |
| | | (b) Per use | 2.00 | - | NA | |
| | | (c) Denial of per use ¹ | - | - | BRD | |
| | 3. | Call Tracing | | - 00 | NOTE | |
| | | (a) Per line | - | 7.00 | NST | |
| | | (b) Per use (per successful trace - non-subscription) | 2.00 | - | NA | |
| | | (c) Denial of per use ¹ | - | - | HBG | |
| | 4. | BusyConnect | | | | |
| | | (a) Per use ² | 2.00 | - | NA | |
| | 5. | Personalized Ring 6 | | | | |
| | | (a) Per line | - | 7.00 | NSK | |
| | 6. | Selective Call Forwarding | | | | |
| | | (a) Per line | - | 7.00 | NCE | |
| | 7. | Call Block | | | | |
| | | (a) Per line | - | 13.99 | NSY | (I) |
| | 8. | (DELETED) | | | | |
| | 9. | Caller ID (with Anonymous Call Blocking) | | | | |
| | | (a) Per line | - | 13.99 | NXMCR | (I) |
| | 10. | Anonymous Call Blocking | | | | |
| | | (a) Per line | - | 5.00 | HBY | |
| | 11. | Calling Name/Number Blocking - Per Call | | | | |
| | | (a) Per line | - | - | NA | |
| | 12. | Calling Name/Number Blocking - Per Line | | | | |
| | | (a) Per line (Agencies) ^{1,3} | - | - | NOB | |
| | | (b) Per line for Multi-Line Hunt Group Arrangements | - | - | NOBPC | |
| В. | Business - Si | ngle or First Service Features | | | | |
| | 1. | Call Return | | | | |
| | | | | 7.00 | NSS | |
| | | (a) Per line | 2.00 | 7.00 | | |
| | | (b) Per use | 2.00 | - | NA | |
| | | (c) Denial of per use ⁴ | - | - | BCR | |
| | 2. | Repeat Dialing | | | | |
| | | (a) Per line | - | 6.50 | NSQ | |
| | | (b) Per use | 2.00 | - | NA | |
| | | (c) Denial of per use ⁴ | - | - | BRD | |
| | | Note 1: These features should not be included in the de | etermination of a | oplicable Mul | ti-Feature | |

- **Note 1:** These features should not be included in the determination of applicable Multi-Feature Discount Plan (MFDP) discounts as specified in A13.33.
- **Note 2:** Denial of per-use BusyConnect can be obtained using the Repeat Dialing Denial of per-use USOC BRD.
- **Note 3**: This feature is only offered to certain customers, as per A13.9.3.A.10.
- Note 4: Neither denial of Call Return per use, denial of Repeat Dialing per use, denial of Call Tracing per use or Calling Name/Number Delivery options should be considered as single or first features in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service

A13.34.1 General

- A. RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.
- **B.** RingMaster service is offered in the following format. RingMaster I consists of one additional telephone number associated with a single line. RingMaster II consists of two additional telephone numbers associated with a single line.

A13.34.2 Terms and Conditions

- **A.** This service is available to individual line residence and business customers.
- **B.** The service is not compatible with PBX trunk service, obsolete Prestige service, Personal Paging service, Company or customer provided public telephone service, lines equipped with multi-line hunting arrangements or foreign exchange service. RingMaster service may not be compatible with all types of customer provided telephone equipment, customer premises switching or key equipment. For BellSouth Centrex RingMaster, see A12.25.12.A.35.
- C. RingMaster service is provided subject to the availability of facilities. Additionally, RingMaster II service may not be available in all central offices equipped to provide RingMaster I service.
- **D.** RingMaster service subscribers will be entitled to one white page listing with each RingMaster service number. Listings for RingMaster service are subject to terms and conditions specified in Section A6 for listings. Other listings will also be provided under the terms and conditions described in Section A6.
- E. All telephone numbers associated with a line equipped with RingMaster service must originate from the same central office switching machine.
- **F.** When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
 - All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - 2. The main telephone number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
- **G.** Secondary Service Charges will apply when changing from one option to the other subsequent to the establishment of RingMaster service.
- H. RingMaster Service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- I. Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers.

A13.34.3 Rates

| | | | | Monthly Rate | USOC | |
|-----------|-----|---------------|--|-----------------|-------|-----|
| A. | Res | idence | | | | |
| | 1. | RingMaster I | | | | |
| | | (a) | One additional number with distinctive ringing, per line | \$13.99 | DRS | (I) |
| | 2. | RingMaster II | | | | |
| | | (a) | First additional number with distinctive ringing, per line | 13.99 | DRS1X | (I) |
| | | (b) | Second additional number with distinctive ringing, per line ¹ | - | DRS2X | |
| B. Busine | | siness | | | | |
| | 1. | RingMaster I | | | | |
| | | (a) | One additional number with distinctive ringing, per line | 6.95 | DRS | |
| | 2. | RingMaster II | | | | |
| | | (a) | First additional number with distinctive ringing, per line | 9.95 | DRS1X | |
| | | (b) | Second additional number with distinctive ringing, per line ¹ | - | DRS2X | |
| | | | Note 1: Must be ordered with first additional number. | | | |

Pages 39.1 through 39.4 are hereby deleted in their entirety and removed from this Guidebook