# TARIFF DISTRIBUTION

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PURPOSE: Service Availability by Wireline Centers -

General Exchange Guidebook

NC-24-0019 EFFECTIVE: April 1, 2024

## **A2. GENERAL TERMS AND CONDITIONS**

# A2.3 Establishment and Furnishing of Service

#### A2.3.1 Availability of Facilities

- **A.** The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- **B.** The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the Terms and Conditions as set forth in Section A5, except as otherwise specified.
- **D.** The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services.

The Company may grandfather Company services in certain geographic areas at its discretion, subject to any applicable regulatory approvals. All services described in this Guidebook will no longer be available for purchase by new or existing customers in certain geographic areas in South Carolina. In addition, requests to move, add or change existing service will not be accepted. Existing customers may cancel local features on their existing service.

For service availability by Wire Center: https://cpr.web.att.com/pdf/dsa/zero\_demand\_tracker.pdf For service availability by address: https://cpr.att.com:8443/search/csiServiceAvailibility

### A2.3.2 Flat Rate, Measured and Message Rate Service

A. Residence subscribers who have two or more exchange lines in their home may elect to receive different types of service (e.g. flat rate services and measured type services) on these lines. The lines may be equipped with any combination of the service options available in their exchange.

Generally, a combination of different types of business services, i.e. any service which includes flat rate service to all or part of its local service area and any service which applies usage rates to all originated messages, will not be furnished to the same subscriber at the same business location. If a business subscriber has a grandfathered service such as Message Rate or Thrifty Caller Service, the business subscriber may also subscribe to a Community Caller Plus line so long as only one type of service is used for voice transmission. Different subscribers at the same business location, even in the same office, may each subscribe to a different type of service so long as each has a different account and the subscribers do not share a communication or other key-type system. Business subscribers may combine the services listed below with any other services at the same premises:

- 1. Hospital and retirement center message rate service;
- 2. Access Line Service for Payphone Service Provider Telephones;
- 3. Non-administrative lines connected to secretarial service facilities and not furnished with outward service;
- 4. Foreign Exchange Service;
- 5. Inward Only Service;
- 6. Back-Up Line Service;
- 7. Toll trunk service (toll terminals);
- 8. Access line services which are not part of the primary voice system at a location and are used for facsimile copy transmission only, for computer data transmission only, for electronic transmission of medical information only, for access to an automatic attendant or voice mail system only, or for contingency or temporary use only during service outages of the primary system.

Business subscribers of Sharing and Resale of Telephone Services shall be allowed to mix different types of services on the same premises as specified in A23.1.1.D.

## A2.3.3 Reserved for Future Use

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