TARIFF DISTRIBUTION

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STATE: NORTH CAROLINA

EFFECTIVE DATE: 01/01/2023

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw BST Frame Relay Service, Customer

Network Services and Fast Packet Option

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A40. FAST PACKET TRANSPORT SERVICES

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A40. FAST PACKET TRANSPORT SERVICES

A40.1 Reserved for Future Use

(T)

A40.2 Reserved for Future Use

A40.3 (DELETED)

A40.4 (DELETED)

A40.5 Broadband Line Service

A40.5.1 General

- A. Broadband Line Service provides the customer with a local connection to high speed frame or cell-based switched services.
- **B.** Broadband Line Service is available under options. Rates, charges, terms and conditions specific to these options are in later subsections of this section.
- C. Network interface specifications for Broadband Line Service are contained in BellSouth Technical Reference 73590. This publication is available from:

Documentation Operations 20th Floor 600 North 19th Street Birmingham, AL 35203

- **D.** Broadband Line Service, as provided for in this section, is offered for intraLATA use only and may not be utilized to connect to a Class 5 office for use in local exchange service transmissions.
- E. The terms, conditions and rates specified herein are in addition to the applicable terms, conditions and rates specified in other sections of this and other guidebooks of the Company.
- F. The rates and charges set forth for Broadband Line Service provide for the furnishing of service where suitable facilities are available. Where special construction of facilities is necessary, special construction charges may apply as set forth in Section 45

A40.5.2 Terms and Conditions

- A. Explanation of Terms
 - Broadband Line

The facility between the customer's premises and the customer's serving wire center.

2. Broadband Line Extension

When a customer's serving wire center is not a Serving Area Point, a Broadband Line Extension is used to connect the serving wire center to the closest Serving Area Point. The Broadband Line Extension is associated with a Broadband Line, or as specified otherwise herein this guidebook.

The Broadband Line Extension is measured on a per mile basis in airline miles from a central office that is not a Serving Area Point to a Serving Area Point.

3. Network Serving Area

Certain Company central offices are designated Serving Area Points. A Network Serving Area is comprised of all the Serving Area Points in a geographic area.

4. Serving Area Point

A Company central office that is designated as a member of the Network Serving Area.

- **B.** Basis of Offering
 - 1. Detailed monthly billing is not provided.
 - 2. Suspension of service is not allowed.
 - 3. The minimum service period is one month.

Pages 1.1 through 1.4 are hereby deleted in their entirety and removed from this Guidebook

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A40. FAST PACKET TRANSPORT SERVICES

A40.5 Broadband Line Service (Cont'd)

A40.5.2 Terms and Conditions (Cont'd)

- **D.** Provision of Service
 - 1. Rates and charges contained in this Section consist of the following elements:
 - a. Broadband Line
 - b. Broadband Line Extension
 - c. Move Charges
 - Service connection charges for Broadband Line Service are included in the respective nonrecurring charges specified
 herein. Service Charges from Section A4 are not applicable. Charges applicable for customer requested change of
 service installation due date and cancellation of service installation are as specified in A40.9.
 - 3. A move involves a change in the physical location of one of the following:
 - the point of interface at the customer's premises
 - the customer's premises

The charges for the move are dependent upon whether the move is located within the same building or to a different building.

a. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements.

b. Moves to a Different Building

Moves to a different building, other than addressed in paragraph c, will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

Moves of Service(s) under Fast Packet SPP

Customer requests for moves of service under Fast Packet SPP, other than inside moves, will be subject to the conditions stated in A40.10.11.

A40.5.3 Reserved for Future Use

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A40. FAST PACKET TRANSPORT SERVICES

A40.5 Broadband Line Service (Cont'd)

A40.5.3 Reserved for Future Use (Cont'd)

(T)

A40. FAST PACKET TRANSPORT SERVICES

A40.5 Broadband Line Service (Cont'd)

A40.5.3 Reserved for Future Use (Cont'd)

(T) (D)

A40. FAST PACKET TRANSPORT SERVICES

A40.5 Broadband Line Service (Cont'd)

A40.5.3 Reserved for Future Use (Cont'd)

(T)

A40. FAST PACKET TRANSPORT SERVICES

A40.6 Reserved for Future Use

A40.7 Reserved for Future Use

A40.8 (DELETED)

A40.9 Miscellaneous Charges For Fast Packet Transport Services

A40.9.1 General

A. The miscellaneous charges provided herein are only applicable to specific Fast Packet Transport Services if so indicated in that service's respective subsection of this Guidebook (e.g., the subsections governing Broadband Exchange Line Service specifically indicate charges herein A40.9.1 are applicable). The terms, conditions and miscellaneous charges herein apply for customer requested changes of service installation orders. Terms, conditions and miscellaneous charges herein do not apply for customer requested due date changes or cancellation requests which involve only non-design service such as the addition of features to existing service or a change to an existing feature (e.g., DLCIs, CIR, PVCs, SVCs, etc.).

A40.9.2 Due Date Change Charges

- A. Upon customer request, the due date for service installation may be changed after an initial service order is issued.
- **B.** When the customer requests a new due date for service installation, the customer will not be charged for the first such due date change request. For each subsequent request(s) for the due date to be changed, the customer will be billed a service installation Due Date Change Charge as set forth in D. following (except under the conditions provided in C.(1) following).
- **C.** When the customer requests a new due date for service installation that is 30 or more calendar days beyond the original due date for installation, the customer has the choice of the following options:
 - (1) The service order is cancelled and charges set forth in A40.9.4 following will apply, or
 - (2) Billing for the service will commence on the 31st day beyond the original service date; if this is a subsequent request for the due date to be changed, the service installation Due Date Change Charge will also apply.
- **D.** The Due Date Change Charge will apply as specified in B. and C. preceding. The applicable charge is:
 - (1) Due Date Change Charge

(a) per request (after initial request) Charge USOC \$50.00 FPTDD

A40.9.3 Expedite Request Charges

- A. Upon customer request, the Company will perform the work required to determine if a due date for a service installation can be provided that is in advance of the Company's stated standard installation interval for such service. Such requests shall be referred to as expedite requests, and all such requests shall incur an Expedite Request Charge whether or not the Company can meet the expedited due date desired by the customer. The Expedite Request Charge is in addition to all other applicable nonrecurring charges and applies on a per occurrence basis per service order. The applicable charge is:
 - (1) Expedite Request Charge

(a) per request Charge USOC \$50.00 FPTER

Note 1: The term "service installation" as used herein is defined as a request involving designed service (i.e., a new service installation or a move or physical rearrangement of an existing service).

(C)

(D)

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A40. FAST PACKET TRANSPORT SERVICES A40.9 Miscellaneous Charges For Fast Packet Transport Services (Cont'd)

A40.9.4 Cancellation Charges (Cont'd)

- **B.** (Cont'd)
 - 4. (Cont'd)
 - d. When a customer cancels a service order, or part of a service order, before the service date, the Company will apply cancellation charges to the order. Cancellation charges are calculated by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by the percentage shown in e. following for the critical date last completed on the order.
 - e. Cancellation Charge Percentages

TYPE SERVICE/ CRITICAL DATES	AFTER: BEFORE:	SID LAM	LAM EIRD	EIRD RID	RID DVA	DVA WOT	WOT FCD	FCD PTD	PTD DD	DD	
											(D)
Broadband Line Services:											
-56 Kbps, 64 Kbps or 128 Kbps		28.7	28.9	28.9	28.9	28.9	28.9	28.9	100.0	100.0	
-1.536 Mbps		26.4	29.6	29.6	29.6	29.6	29.6	29.6	100.0	100.0	
-44.210 Mbps, 149.760 Mbps		36.8	36.8	36.8	36.8	36.8	36.8	36.8	100.0	100.0	
or 599.040 Mbps											
BellSouth Metro Ethernet Service:1											(T)
-Any Connection		44.3	44.3	49.3	49.3	59.5	81.4	89.8	100.0	100.0	

- C. When a customer cancels an order for the discontinuance of service no charges apply for the cancellation.
- **D.** If the Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the service order without incurring cancellation charges.

Note 1: Effective June 30, 2021, BellSouth Metro Ethernet Service is Obsoleted (See Section A140).

A40. FAST PACKET TRANSPORT SERVICES

A40.10 Fast Packet Services Payment Plan (Cont'd)

A40.10.10 Moves of Service(s) Under Fast Packet SPP

- **A.** Termination Charges will not apply to customer requests for moves of service under Fast Packet SPP from one location to another location subject to the following:
 - 1. The original and new premises locations must be in Company territory within the same state.
 - 2. The move from the original location to the new location must be completed within thirty days of the original premises disconnect date.
 - 3. No lapse in billing will occur for moves of service under Fast Packet SPP.
 - 4. Orders to disconnect the existing service and re-establish it at the new location must be related.
 - 5. Any rate elements such as, Ports from the original location that are not re-established at the new location will be subject to applicable Termination Charges.
 - 6. Any additions made at the new location will be treated as coterminous additions in accordance with A40.10.3 preceding.
 - 7. All terms, conditions and charges for changes made to the service coincident to that move shall apply.
 - 8. All appropriate nonrecurring charges for moves of service as specified in this Guidebook will apply.
 - 9. Moves of service that involve a change of jurisdiction, e.g., intraLATA to intrastate, intrastate to interstate, etc., will not be treated as a disconnect of service with regard to Termination Charge application. The customer must subscribe to a payment arrangement offered in the appropriate interstate tariff which is at least the minimum number of months allowable under Term Payment Plan A (as defined in the Fast Packet Transport Service's specific guidebook section) or equals/exceed the remaining contract period, whichever is greater.

A40.11 BellSouth Video Conferencing Service (Obsoleted, See Section A140)

A40.12 Reserved for Future Use

A40.13 BellSouth Metro Ethernet Service (Obsoleted, See Section A140)

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A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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(T)

A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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A140. OBSOLETE SERVICE OFFERING - FAST PACKET TRANSPORT SERVICES A140.1 Reserved for Future Use (Cont'd)

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