TARIFF DISTRIBUTION

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DATE: December 21, 2021

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Business Remote Call Forwarding MRC Rate.

 $\begin{array}{ccc} \underline{\textbf{TARIFF SECTION}} & \underline{\textbf{PAGE NUMBER}} & \underline{\textbf{PAGE REVISION}} \\ \underline{\textbf{0013}} & \underline{\textbf{23}} & \underline{\textbf{0017}} \end{array}$

NC-21-0041 EFFECTIVE: December 1, 2021

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.10 (DELETED)

A13.11 Remote Call Forwarding

A13.11.1 Description of the Service

A. Remote call forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

A13.11.2 Limitations

- A. RCF service is offered subject to availability of suitable facilities.
- **B.** RCF service is not offered where the terminating station is a coin telephone.
- C. The Company does not guarantee identification of the originating number to the RCF customer.
- D. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- E. RCF is not represented as suitable for satisfactory transmission of data.
- **F.** RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company.
- G. When the RCF number is to be located in a multi-office exchange, the Company will determine the serving central office.
- **H.** Local forwarding will be provided when the RCF number and the terminating station are both located in the same exchange or when the terminating station is in the Basic Service Area or the Expanded Service Area (as defined in Section A3) of the RCF telephone number. RCF calls arranged for other than local forwarding will be sent-paid (e.g. 1 + toll).
- I. When the RCF customer receives a business listing calls will not be forwarded to a Company provided service for which residential rates apply.
- J. RCF service may not be used to forward to another RCF number or to a number with the dialing sequence "203-XXXX".

A13.11.3 Listings

One listing covering the exchange in which the call forwarding central office is located is provided without additional charge.

A13.11.4 Reserved for Future Use

A13.11.5 Monthly Charges

- A. The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.
 - 1. Remote Call Forwarding

		1.10110111 11010			
		Residence	Business	USOC	
(a)	per feature, arranged for other than local forwarding	\$11.02	\$60.86	RCF++	(I)
(b)	per feature, arranged for local forwarding	11.02	60.86	RCF+F	(I)
(c)	per additional access facility	11.02	60.86	RCA	(I)

Monthly Rate Monthly Rate