

TAR IFF D ISTR IBUTION

FILE PACKAGE NO .:NC -21-0017

DATE : June 1, 2021

STATE : NORTH CAROLINA

EFFECTIVE DATE : 06/01/2021

TYPE OF D ISTR IBUTION : Approved

PURPOSE : Obsolete Coin Telephone Service.

<u>TAR IFF SECTION</u>	<u>PAGE NUM BER</u>	<u>PAGE REVISION</u>
G 007	1	0003
G 007	2	0003
G 007	2.1	0001
G 007	2.2	0001
G 007	3	0002
G 007	4	0002
G 007	5	0002
G 007	6	0002
G 007	7	0002
G 007	8	0002
G 007	9	0004
G 007	10	0003
G 107	1	0002
G 107	2	0002
G 107	3	0002
G 107	4	0000
G 107	5	0000
G 107	6	0000
G 107	7	0000
G 107	8	0000
G 107	9	0000
G 107	10	0000
G 107	11	0000
G 107	12	0000
G 107 Cont. (pg)	1	0003
G 7 Cont. (pg)	1	0004
G Subj. Indx (pg)	1	0013

A7. COIN TELEPHONE SERVICE**CONTENTS**

A 7.1	Reserved for Future Use	1	
A 7.2	Reserved for Future Use	1	
A 7.3	Reserved For Future Use	1	
A 7.4	Access Line Service For Payphone Service Provider Telephones (Obsoleted, See Section A107)	1	o)
A 7.5	Reserved For Future Use	10	
A 7.6	Reserved For Future Use	10	
A 7.7	Reserved For Future Use	10	
A 7.8	(DELETED)	10	
A 7.9	Reserved For Future Use	10	
A 7.10	(DELETED)	10	
A 7.11	Operator Assisted Premium Plan for Payphone Service Providers	10	

A7. CO N TELEPHONE SERVICE

A7.1 Reserved for Future Use

A7.2 Reserved for Future Use

A7.3 Reserved for Future Use

A7.4 Access Line Service For Payphone Service Provider Telephones (Obsoleted, See Section A107)

0)

Pages 1.0.1 and 1.1 are hereby deleted in their entirety and removed from this Guidebook

A7. CO N TELEPHONE SERVICE

A7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

0)

A 7. CO N TELEPHONE SERVICE

A 7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

A7. CO N TELEPHONE SERVICE

A7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

A 7. CO N TELEPHONE SERVICE

A 7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

Page 3.1 is hereby deleted in its entirety and removed from this Guidebook

A 7. CO N TELEPHONE SERVICE

A 7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

A 7. CO N TELEPHONE SERVICE

A 7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

Pages 5.0.1, 5.1 and 5.2 are hereby deleted in their entirety and removed from this Guidebook

A 7. CO N TELEPHONE SERVICE

A 7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

Pages 6.0.1, 6.1, 6.1.1 and 6.2 are hereby deleted in their entirety and removed from this Guidebook

A 7. CO N TELEPHONE SERVICE

A 7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

Page 7.1 is hereby deleted in its entirety and removed from this Guidebook

A 7. CO N TELEPHONE SERVICE

A 7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

Page 8.1 is hereby deleted in its entirety and removed from this Guidebook.

A 7. CO N TELEPHONE SERVICE

A 7.4 Access Line Service for Payphone Service Provider Telephones (Contd)
(Obsoleted, See Section A107)

o)

Page 9.1 is hereby deleted in its entirety and removed from this Guidebook.

A7. CO N TELEPHONE SERVICE

A7.4 Access Line Service for Payphone Service Provider Telephones (Cont'd) 0)
(Obsoleted, See Section A107)

A7.5 Reserved For Future Use

A7.6 Reserved For Future Use

A7.7 Reserved For Future Use

A7.8 (DELETED)

A7.9 Reserved For Future Use

A7.10 (DELETED)

A7.11 Operator Assisted Premium Plan for Payphone Service Providers

A7.11.1 General

Premiums (Commissions) on customer dialed operator assisted calls may be payable to subscribing customers based upon the Company's local and IntraLATA Long Distance Service operator surcharge and usage revenue generated by said calls. To participate in the Company's commission plan, Payphone Service Providers must subscribe to the Operator Services Premium Plan, as detailed in A3.91E..

Pages 11 through 14 are hereby deleted in their entirety and removed from this Guidebook

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE

CONTENTS

A107.1	Reserved for Future Use	1	
A107.2	Reserved for Future Use	1	
A107.3	Reserved for Future Use	1	
A107.4	Access Line Service For Payphone Service Provider Telephones	1	(P)
A107.4.1	General	1	(P)
A107.4.2	Responsibility of the Subscriber	5	(P)
A107.4.3	Violations of Terms and Conditions	8	(P)
A107.4.4	Optional Service Features	8	(P)
A107.4.5	Rates and Charges	10	(P)
A107.4.6	Charges to Public Telephone Access Service End User	12	(P)
A107.5	Reserved for Future Use	12	(P)
A107.6	Reserved for Future Use	12	(P)
A107.7	Reserved for Future Use	12	(P)
A107.8	(DELETED)	12	(P)

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE

A107.1 Reserved for Future Use

A107.2 Reserved for Future Use

A107.3 Reserved for Future Use

A107.4 Access Line Service For Payphone Service Provider Telephones

(T) (D)

Obsoleted June 1, 2021; Type D. Beginning June 1, 2021, new orders for this service will no longer be accepted. Current subscribers may keep their service at its existing location. The Company currently plans to discontinue this service on or after June 1, 2025.

(N)

A107.4.1 General

(T) (D)

- A. Access Line Service for Payphone Service Provider (PSP) Telephones are exchange line services directly connected to the public network provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public. Extensions of the Access Line Service for PSPs are not permitted, except as provided in confinement facilities. (D)
- B. An Access Line Provider (ALP) is the provider of PSP access lines or PSP trunks for PSP instruments as authorized by G.S. 62-110 (c) or as otherwise provided by Commission rule or the North Carolina General Statutes. (D)
- C. PSP lines are provided for use with both PSP non coin-operated pay telephones and PSP coin-operated pay telephones, as well as PSP equipment or processes used for the resale and transmittal of voice or data over the public switched network (such as public facsimile services as defined in Section A1). (D)
- D. Access Line Service for PSPs is provided on a flat rate basis in wire centers noted in paragraph N. (D)
- E. The Company will not be responsible for the operation, maintenance, coin refund or coin collection of any PSP instrument it does not provide, nor will Company employees offer PSP instructions for those instruments not provided by the Company. (D)
- F. Access Line Service for PSPs is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over PSP lines (or other Public or Semipublic lines). Where Access Line Service for PSPs are furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment. (D)
- G. Subscribers to Access Line Service for PSPs are subject to the rates, Terms and Conditions as specified for Business Individual Access Lines in this Guidebook, unless otherwise stated in this Section. (D)
- H. This service may not be suspended at a reduced rate. (D)
- I. Providers of public facsimile or related services which are transmitted over the public switched network are required to obtain a PSP access line for connection to the network. Provision for such services is subject to the rates, Terms and Conditions set forth herein for Access Line Service for PSP Telephones. (D)
- J. All PSP instruments and all voiceless facsimile devices operated for compensation, other than those located in detention areas of confinement facilities and connected through line concentrators as specified in K.1.g, must be connected to the telephone network through PSP access lines furnished by the access line provider. Except as specified in K.1.g, connection through other facilities or systems is prohibited. (D)
- K. All PSP instruments and all voiceless facsimile devices connected to the network through line concentrators require the use of PSP trunks furnished by the access line provider for connection of the line concentrator to the network. (D)

(M)

(DELETED)

(D)

Effective June 1, 2021, pages 2 and 3 (which had been previously deleted) are hereby re-instated into this Guidebook.

(N)

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE
A107.4 Access Line Service for Payphone Service Provider Telephones (Cont'd)

(T) (D)

A107.4.1 General (Cont'd)

(T) (D)

- L. Notwithstanding any provisions herein to the contrary and subject to all other applicable provisions of this Guidebook, including but not limited to restrictions on the charges that may be made, the following provisions shall apply to all PSP telephones located in the detention areas of confinement facilities. (D)
1. Such telephones: (D)
 - a. may, if specifically requested by the administration of the confinement facility, be arranged or programmed to allow outward-only calling. (D)
 - b. may, if specifically requested by the administration of the confinement facility and if the access line provider and presubscribed interexchange carrier are notified by the PSP, be arranged or programmed to terminate calls after ten minutes of conversation time. (D)
 - c. (DELETED) (D)
 - d. shall be arranged or programmed to allow only 0+ collect calls for local, intraLATA toll, and interLATA toll calls and to block all other calls including, but not limited to, local direct calls, third number calls, 1+ sent-paid calls, 0+ sent-paid calls, 0- sent-paid calls, 0- calls, toll free 8XX calls, 900 calls, 950 calls, 911 calls, and 101XXXX calls; provided, however, that if specifically requested by the administration of the confinement facility, 1+ toll and seven-digit local dialing may be permitted if the access line provider or the PSP instrument can block additional digit dialing after initial call set-up. (D)
 - e. may, if specifically requested by the administration of the confinement facility, be arranged to block access to certain specific numbers identified by the administration or to allow access to only certain specific numbers identified by the administration; and (D)
 - f. shall, at the request of the administration of the confinement facility, provide for the cutoff of designated PSP instruments through the use of cutoff keys or switches placed on the PSP's side of the network interface. (D)
 - g. may, with the express written consent of the administration of the confinement facility, terminate PSP trunks provided by the access line provider for use at the facility in manual or automatic line concentrators; the concentrator may not be arranged or programmed to allow access by more than one PSP instrument to a single PSP trunk at any time; prior to connection of the equipment, the PSP is obligated to advise the access line provider of its intent to connect a concentrator to the access line provider's facilities, specifically identify the trunks which will terminate in the concentrator and, upon demand, provide the FCC registration number of the equipment. (D)
 - h. may, with the express written consent of the administration of the confinement facility, be arranged to provide three-way call detection and call detail from the payphones located within the confinement facility subject to the following conditions: (D)
 - (1) Three-way call detection may be arranged at the request of the facility administrator such that the call may be disconnected or noted for further investigation. When three-way call detection is arranged for disconnections, a recorded announcement shall inform the called party, before acceptance of the call, that the call may be disconnected if an attempt to use three-way calling is detected. The PSP shall give credit for wrongful disconnections according to its established credit procedures. (D)
 - (2) Call detail information such as date and time of calls, duration of calls, and called and calling telephone numbers may be provided to the confinement facility administrator at his request. (D)
 2. Unrestricted coin telephones under administrative control may be available outside of a jail cell for supervised use by inmates. (D)

A107.OBSOLETE SERVICE OFFERINGS -CON TELEPHONE SERVICE

A107.4 Access Line Service for Payphone Service Provider Telephones (Contd)

(T) (D)

A107.4.1 General (Contd)

(T) (D)

M . For customers subscribing to Caller ID - Deluxe, as specified in A13.19.2H, if the incoming call originates from a customer-provided pay telephone, the name information transmitted will always be "Pay Phone".

(D)

N . Availability

(D)

Effective August 1, 2017, Access Line Service For Payphone Service Provider Telephones is only available in locations served by the following Wire Centers, listed by Exchange:

(D)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>	
Apex	APEXNCCE	(D)
Asheville	AHVLNCOH	(D)
Black Mountain	BCM TNCCE	(D)
Boone	BOONNCKI	(D)
Burgaw	BRGW NCM A	(D)
Burlington	BURLNCEL, BURLNCHA	(D)
Carolina Beach	CRBHNCCE	(D)
Cary	CARYNCW S	(D)
Cary-RTP	CARYNCCE	(D)
Castle Hayne	CSHYNCM A	(D)
Chapel Hill	CPHLNCRO	(D)
Charlotte	CHRLNCCA, CHRLNCCE, CHRLNCCR, CHRLNCDE, CHRLNCER, CHRLNCOD, CHRLNCRE, CHRLNCTH, CHRLNCUN	(D)
Enka-Candler	ENKANCM A	(D)
Gastonia	GSTANCDA, GSTANC SO	(D)
Goldsboro	GLBONCM A	(D)
Greensboro	GNBONCAP, GNBONCAS, GNBONCM C	(D)
Hendersonville	HNVLNCCH	(D)
Huntersville	HSV LNCCE	(D)

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE

A107.4 Access Line Service for Payphone Service Provider Telephones (Cont'd)

(T) (D)

A107.4.1 General (Cont'd)

(T) (D)

N. Availability (Cont'd)

(D)

Effective August 1, 2017, Access Line Service For Payphone Service Provider Telephones is only available in locations served by the following Wire Centers, listed by Exchange: (Cont'd)

(D)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>
K in esville	BURLNCDA
K nightdale	KNDLNCCE
Laurinburg	LRBGNCMA
Lenoir	LENRNCHA , LENRNCHU
Lincolnton	LN TNNCM A
Locust	LCSTNCMA
Lumberton	LM TNNCM A
M organton	M GTNNCGR
M ountHolly	M THLNCMA
M ountOlive	M TOLNCCE
New ton	NW TNNCM A
Raleigh	RLGHNCGA , RLGHCGL , RLGHNCHO , RLGHCJ , RLGHNCMO , RLGHCBS , RLGHCST
Raleigh-Durham A irport	RLGHNCDU
Reidsville	RDVLNCMA
Rockingham	RCHMNCMA
Rutherfordton	RTTNCCE
Salisbury	SLBRNCMA
ScottsH ill	SCHLNCMA
Selm a	SELMNCMA
Spruce Pine	SPPNNCM A
Statesville	SSVLNCMA
Sw annanoa	SW NNNCM A
Taylorville	TYVLNCMA
W ilm ington	W LM GNCFO , W LM GNCW I
W inston-Salem	W NSLNCFI , W NSLNCGL , W NSLNCVI , W NSLNCWH

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE
A107.4 Access Line Service for Payphone Service Provider Telephones (Cont'd)

(r) (0)

A107.4.2 Responsibility of the Subscriber

(r) (0)

- A. The PSP is responsible for the installation, maintenance and operation of PSP instruments and other terminal equipment. (0)
- B. All PSP instruments and all other terminal equipment must be connected to the telephone network in compliance with Part 68 of the FCC Rules and Regulations. PSP subscribers may, upon request, be required to provide the access line provider with the FCC registration number of each item of terminal equipment to be connected prior to its connection. PSP telephones must have the following characteristics. (0)
1. All PSP instruments outside of confinement facilities must allow access to the Company Operator (0-) and completion of 0-local and 0-long distance calls billed to a commercial credit card, a third number, or the called number (collect) at no charge to the end user; (0)
 2. All PSP instruments must allow access to 911 Emergency Service, where available, at no charge to the end user. (0)
 3. The following information must be posted at each PSP instrument other than those located in the detention areas of local, state, or federal confinement facilities: (0)
 - a. The appropriate emergency number (911, operator or other). (0)
 - b. Clear operating instructions and procedures for handling repair, refunds and billing disputes. (0)
 - c. The current telephone number of the PSP access line and the local address. (0)
 - d. The name and address, and of the PSP. The name and address shown on the instrument must be the same as those shown on the COCOT or PSP certificate. (0)
 - e. The charge for a local sent-paid coin call, including notice of any time limits that are imposed on the call. (0)
 - f. The charge, if any, for directory assistance calls, unless such notice is given by voice message when the end user attempts to place such a call. (0)
 - g. The name of the carrier to which 0+, 00-, and 00+ calls will be routed. In the event that a PSP changes the carrier to which 0+, 00-, or 00+ calls will be routed, the name of the new carrier must be posted within 30 days. (0)
 - h. Whether international calling capability is blocked from the PSP instrument, unless such specific notice is given by voice message when the end user attempts to place such a call. (0)
 - i. Clear operating instructions and the charges for any enhanced services offered by the PSP from the PSP instrument. (0)
 4. The following information must be posted at each PSP instrument located in the detention areas of local, state, or federal confinement facilities. The information must be printed sufficiently large and posted close enough to the telephone to be easily readable from the telephone. (0)
 - a. Notice that only collect calls are allowed and that all other calls are prohibited unless the telephone is arranged to permit 1+ toll and seven-digit local dialing. In that case, the notice shall state the types of calls that are permitted and that all other calls are prohibited. (0)
 - b. Clear operating instructions and procedures for reporting equipment or service problems. (0)
 - c. The current telephone number of the PSP instrument unless the instrument is arranged or programmed to allow outward-only calling. (0)
 - d. The name of the PSP. The name shown at the instrument must be the same as the name shown on the COCOT or PSP certificate. (0)
 - e. The cost of a local collect call. (0)

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE

A107.4 Access Line Service for Payphone Service Provider Telephones (Cont'd)

(r) (0)

A107.4.2 Responsibility of the Subscriber (Cont'd)

(r) (0)

B. (Cont'd)

(0)

- 4. The following information must be posted at each PSP instrument located in the detention areas of local, state, or federal confinement facilities. The information must be printed sufficiently large and posted close enough to the telephone to be easily readable from the telephone. (0)

 - a. Notice that only collect calls are allowed and that all other calls are prohibited unless the telephone is arranged to permit 1+ toll and seven-digit local dialing. In that case, the notice shall state the types of calls that are permitted and that all other calls are prohibited. (0)
 - b. Clear operating instructions and procedures for reporting equipment or service problems. (0)
 - c. The current telephone number of the PSP instrument unless the instrument is arranged or programmed to allow outward-only calling. (0)
 - d. The name of the PSP. The name shown at the instrument must be the same as the name shown on the COCOT or PSP certificate. (0)
 - e. The cost of a local collect call. (0)

- 5. Coin-operated PSP instruments must be equipped to return the coins to the caller in the case of an incomplete call. (0)
- 6. Coin-operated PSP instruments must be equipped to accept nickels, dimes, and quarters. The coin chute capacity of any PSP instrument must be sufficient to enable an end user to complete any sent-paid call using a single type of coin or any combination of nickels, dimes, and quarters. (0)
- 7. All PSP instruments must allow receipt of incoming calls at no charge for an initial period of at least ten (10) minutes. After the initial period, PSPs may impose a charge for the continued use of the PSP instrument in an amount equal to the charge for a local call. (0)
- 8. All PSP instruments must allow completion of local and long distance calls including 0+ local and long distance calls billed to a commercial credit card, a third number, or the called number (collect); provided, however, that sent-paid international calling capability may be blocked. (0)
- 9. PSP telephones may allow completion of 0+ local and intraLATA toll station to station calls billed to the called number (collect) via store and forward technology. 0+ dialed local calls billed to the called number (collect) must be diverted to the Company operator in an appropriate manner for handling if the end user so desires. (0)
- 10. (DELETED) (0)
- 11. All PSP instruments must allow access to all available interexchange carriers on a non-discriminatory basis. In an equal access environment, this requires that the end user be allowed to access a chosen carrier by dialing 101XXXX-0+, 101XXXX-0-, toll free 1-8XX numbers, or 950-XXXX. Access through 101XXXX-1+ or 101XXXX-011+ is not required. (0)
- 12. The PSP is responsible for meeting all federal, state, and local requirements with respect to provision of customer-provided telephone equipment for use by hearing-impaired and handicapped persons; and (0)
- 13. Subscribers to Access Line Service lines connecting customer-provided devices providing public facsimile and related services may charge unregulated rate for the facsimile portion of the service and shall conspicuously display such rates and charges for the facsimile portion of the service on or near the facsimile device. (0)
- C. All PSP instruments and all other terminal equipment must be installed in compliance with the current National Electrical Code and National Electrical Safety Code. (0)
- D. The PSP subscriber is responsible for payment of all charges from the Company and interexchange carriers including charges for all toll messages originated from or accepted at the pay station locations. (0)
- E. All PSP instruments must provide access to local and long distance directory assistance. (0)

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE
A107.4 Access Line Service for Payphone Service Provider (Cont'd)

(T) (D)

A107.4.2 Responsibility of the Subscriber (Cont'd)

(T) (D)

F. Automated Collect Station to Station Calls

(D)

Station to station calls generated by automated collect devices provided by PSPs which are placed and billed to a called number without the assistance or intervention of a human operator will be allowed under the following requirements:

(D)

1. The name and number of the PSP is required to appear on the end user's bill. The Company will provide billing and collection services for rates and charges associated with automated collect calls as specified in this Guidebook and under the provisions set forth in Section E8 of the Access Service Tariff.

(D)

2. The PSP instrument is arranged or programmed to require a positive response from the called party indicating willingness to pay for the call before completing the call, and to terminate the call without charge in the absence of a positive response.

(D)

3. Except in the case of a call originating from a confinement facility, if the recipient of an automated collect call does not act either to accept or reject the call, the call must be terminated and a call must be initiated to an operator of certified carrier or instructions must be provided on how to complete the call using an operator of a certified carrier. In the case of a call originated from a confinement facility, the call must be terminated.

(D)

4. The PSP must use a local or certified interexchange carrier to transmit all communications involved in the call.

(D)

5. The PSP shall block or arrange for blocking of automated collect calls to 900, 950, 700 101X XXX codes.

(D)

6. Authorization to employ automated collect capability (outside of confinement facilities) must not be taken to allow restriction of the end user's ability to make other types of calls, such as sent-paid coin calls, however, sent-paid international calling capability may be blocked.

(D)

7. (DELETED)

(D)

8. Recipients of automated collect calls must not be charged more for such calls than would have been charged by the local exchange company for a local or intraLATA collect call or by AT&T Communications for an interLATA collect call.

(D)

G. PSPs may not contract with, or arrange for his PSP instruments to automatically access, any non-certified carrier for completion of intrastate calls.

(D)

H. (DELETED)

(D)

I. Use of collect, third number or auto-collect calling is prohibited to those PSP lines which connect public facsimile and related services.

(D)

J. Notwithstanding any other Terms and Conditions, a PSP may restrict incoming and/or outgoing calls at any specific PSP instrument in the interest of public safety and welfare under the following conditions:

(D)

1. Such restrictions have been requested in writing as to the specific PSP instrument from the chief local law enforcement officer acting within his apparent jurisdiction stating that the specific restrictions requested are needed in the interest of public safety and welfare. The PSP shall retain copies of the requests for restrictions so long as the pay phones remain restricted.

(D)

2. A notice of the restrictions applicable to a PSP instrument must be posted at the instrument. The information must be printed sufficiently large and posted close enough to the telephone to be easily readable from the telephone.

(D)

3. Access to 911 Emergency Service may not be prevented.

(D)

K. With the exception of PSP instruments located in confinement facilities where the administration has specifically requested that keypad operation be blocked, the keypad of a PSP instrument must be kept open and capable of transmitting tones or dial pulses at all times.

(D)

L. All keypads of PSP instruments must be of standard twelve-key touchtone design. Each numerical key must be clearly and permanently labeled with both the numeral and its standard associated combination of upper case letters.

(D)

M. All PSP instruments must allow end users to access PSP refund and repair service at no charge.

(D)

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE
A107.4 Access Line Service for Payphone Service Provider Telephones (Contd)

(r) (0)

A107.4.3 Violations of Terms and Conditions

(r) (0)

- A. Where any PSP equipment is used and/or connected in violation of this Guidebook, the Company will promptly notify the customer in writing of the violation. (0)
- B. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or immediate disconnection of the customer's service until such time as the customer complies with the provisions of this Guidebook. (0)

A107.4.4 Optional Service Features

(r) (0)

A. Central Office Blocking with Operator Screening

(0)

Central Office Blocking with Operator Screening is offered where facilities permit to provide a choice of restrictions at the subscriber's option. These options will be available for Access Line Service for PSP telephones as follows: (0)

1. Option 1 - Two-Way Service. Provides that third number and collect calls to Access Line Service for PSP telephones are not allowed. (0)
2. Option 2 - Two-Way Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Access Line Service for PSP telephones are not allowed. (0)
3. Option 3 - Two-Way Service. Provides central office blocking of 7- or 10-digit local, 1+DDD, all 101XXXX direct dialed calls and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Access Line Service for PSP telephones are not allowed. Provides central office blocking of 011+, and 101XXXX 011+ calls.^{1,2} (0)
4. Option 4 - Two-Way Service. Provides central office blocking of 1+DDD, all 101XXXX direct dialed calls and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Further, third number and collect calls to Access Line Service for PSP telephones are not allowed. Provides central office blocking of 011+ and 101XXXX 011+ calls.^{1,2} (0)

Note 1: Provides central office blocking of direct distance dialed international (011+ and 101XXXX 011+) calls to numbers outside the North American Number Plan. (0)

Note 2: Intrastate Directory Assistance calls dialed 1+919+555-1212, 1+910+555-1212 or 1+704+555-1212 will be completed and will not be blocked in the central office. (0)

A107.OBSOLETE SERVICE OFFERINGS - COIN TELEPHONE SERVICE
A107.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(T) (D)

A107.4.4 Optional Service Features (Cont'd)

(T) (D)

A. Central Office Blocking with Operator Screening (Cont'd)

(D)

5. Option 5 - Two-Way Service. Provides that third number and collect calls to Access Line Service for PSP telephones are not allowed. Provides central office blocking of 011+ and 101XXXX 011+ calls.^{1,3} (D)
6. Option 6 - Two-Way Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Third number and collect calls to Access Line Service for PSP telephones are not allowed. Provides central office blocking of 011+ and 101XXXX 011+ calls.^{1,3} (D)
7. Option 7 - Outward Only Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.^{1,2,3} (D)
8. Option 8 - Outward Only Service. Provides central office blocking of 7 or 10 digit local, 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.^{1,2} (D)
9. Option 9 - Outward Only Service. Provides central office blocking of 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.^{1,2} (D)
10. Option 10 - Two-Way Service for use in confinement facilities utilizing line concentration. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Third number and collect calls to Access Line Service for PSP telephones are not allowed. (D)
11. Option 11 - Two-Way Service for use in confinement facilities utilizing line concentration. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Third number and collect calls to Access Line Service for PSP telephones are not allowed. Provides central office blocking of 011+ and 101XXXX 011+ calls. (D)

- B. Third number and collect calls billable to the line are not allowed, special equipment serving the originating caller's location is required to make this feature operable. Where such equipment is installed, call attempts which have been screened will not be completed. The operator will advise the calling party that alternative billing arrangements will have to be made before the call can be completed. Where such equipment is not installed, call attempts on a third number basis will be completed but will not be billed to the PSP line pending investigation. All PSP subscribers are advised that calls so completed will be thoroughly investigated as fraudulent calls. The party placing these calls will be expected to make full restitution and will be legally responsible for them. Call attempts on a collect basis which are accepted at the PSP location will be billed to the PSP line. Payment for these collect calls will be required. (D)

Note 1: To the monthly rate shown, add an amount equivalent to sixty percent of the business individual line flat rate. (D)

Note 2: Provides central office blocking of 011+ calls direct distance dialed to numbers outside the North American Numbering Plan. (D)

Note 3: For the Access Line Feature Options which do not offer central office blocking of 900 calls, the feature is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option Number 4 defined in A1320. (D)

A107.OBSOLETE SERVICE OFFERINGS - CON TELEPHONE SERVICE

A107.4 Access Line Service For Payphone Service Provider Telephones (Contd)

A107.4.5 Rates and Charges

A. Access Line Service for PSP Telephones

Access Line Service for PSP telephones is provided on a Flat Rate basis.

1. Flat Rate Service

	Monthly Rate	USOC	
a. The following monthly rate is applicable to Access Line Service for PSP telephones on a per line basis in addition to b.			
(1) Per Access Line			
(a) Flat Rate	\$15.15 ¹	NA	
b. The following monthly rate is applicable to Access Line Service for PSP telephones on a per line basis.			
(1) Option 1 - Unrestricted, two-way			
(a) Per line	0.00	12G	
(2) Option 2 - Restricted, two-way ¹			
(a) Per line	0.00	12H	
(3) Option 3 - Restricted, two-way ²			
(a) Per line	0.00	12J	
(4) Option 4 - Restricted, two-way ²			
(a) Per line	0.00	12K	
(5) Option 5 - Restricted, two-way ³			
(a) Per line	0.00	19A	
(6) Option 6 - Restricted, two-way ⁴			
(a) Per line	0.00	19C	
(7) Option 7 - Restricted, outward ⁵			
(a) Per line	0.00	12P	
(8) Option 8 - Restricted, outward ⁶			
(a) Per line	0.00	17M	
(9) Option 9 - Restricted, outward ⁷			
(a) Per line	0.00	17N	

Note 1: The access line rate is equal to \$22.28 less the current Subscriber Line Charge (SLC) of \$7.13. Rates for the SLC may change over time. The Company will charge a monthly rate of \$22.28 including the current SLC.

Note 2: Provides screening and blocking of third number and collect calls

Note 3: Provides screening and blocking of 1+DDD, all 10XXX or 101XXXX direct dialed, 1+900, 011+, 10XXX 11+ and 101XXXX 011+ calls, third number and collect calls to customer-provided public telephones are not allowed

Note 4: COCOT, provides screening and blocking of third number, collect and 011+ calls

Note 5: COCOT, provides screening and blocking of third number, collect, 011+ and operator assisted send paid calls

Note 6: Screening and blocking of 011+ calls

Note 7: Screening and blocking of 7 digit local, 1+DDD, 1+900 and 011+ calls

Note 8: Screening and blocking of 1+DDD, 1+900 and 011+ calls

A107.OBSOLETE SERVICE OFFERINGS - CON TELEPHONE SERVICE

A107.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(T) (D)

A107.4.5 Rates and Charges (Cont'd)

(T) (D)

A. Access Line Service for PSP Telephones (Cont'd)

(D)

- 1. Flat Rate Service for use in confinement facilities utilizing line concentration.

(D)

Monthly

Rate

USOC

- a. The following monthly rate is applicable to Access Line Service for PSP telephones on a per line basis.

(D)

- (1) Option 10 - Restricted, two-way¹

(D)

- (a) Per line

\$0.00

CF7

(D)

- (2) Option 11 - Restricted, two-way²

(D)

- (a) Per line

0.00

CF8

(D)

- 3. Switched Access Charges for usage as provided in Sections E3 and E6 of the Access Service Tariff (or Access Services Guidebook) apply. Charges are billable to the interexchange carrier.

(D)

- 4. Intrastate intraLATA long-distance calls dialed direct will be billed to the PSP line.

(D)

Direct dialed local calls will be billed to the PSP line according to the applicable rates in 1 and 2.

(D)

Operator assisted local calls processed by a Company operator will be billed to a third number or collect to the called party at the local coin rate specified in A107.4.6 B, plus the appropriate surcharges identified in A3.9.1.

(T) (D)

Operator assisted toll calls processed by a Company operator will be billed to a third number or collect to the called party and shall include appropriate surcharges. IntraLATA Long Distance Service surcharges can be found in North Carolina's Non-Regulated Services - Pricing publication.

(D)

Intrastate InterLATA long-distance charges of the underlying interLATA carrier apply. Rates for IntraLATA Long Distance Service can be found in North Carolina's Non-Regulated Services - Pricing publication.

(D)

The subscriber to Access Line Service for PSP Telephones shall be responsible for the payment of outgoing local calls and long-distance intraLATA calls which are charged by the calling party to a commercial credit card.

(D)

- 5. At the request of the subscriber, Touch-Tone Calling Service may be provided as covered in A13.2 for business individual line service.

(D)

- 6. Where facilities are not available in the serving central office, Access Line Service for PSP Telephones may be provided from another office with applicable rates and charges as provided in Section A9 for Foreign Exchange or Foreign Central Office Service, subject to availability as noted in A107.4.1.

(T) (D)

- 7. A rate equivalent to that charged on business individual line service is applicable for toll Directory Assistance Services (reference A18.1.2 A.1) plus any appropriate additive IntraLATA Long Distance Service operator services charges (found in North Carolina's Non-Regulated Services - Pricing publication). This rate is applicable to all toll Directory Assistance calls originating from pay station access lines.

(D)

A rate equivalent to that charged on business individual line service is applicable for local Directory Assistance Services (reference A3.8.2 A.1) plus any appropriate additive operator services charges, as provided in A3.9.1. This rate is applicable to the twenty-sixth and all subsequent local Directory Assistance calls originating perm onth from a pay station access line.

(D)

- 8. Service charges as covered in Section A4 for business individual line service are applicable.

(D)

- 9. Listings in connection with Access Line Service for PSP Telephones are furnished under the same Rates, Terms and Conditions as other business service.

(D)

Note 1: Concentrator and/or cut-off keys and switches, with screening and blocking of third number and collect calls.

(D)

Note 2: Concentrator and/or cut-off keys and switches, with screening and blocking of third number and collect, 011+ and 10XXX 011+ calls.

(D)

A107.OBSOLETE SERVICE OFFERINGS -CON TELEPHONE SERVICE

A107.4 Access Line Service For Payphone Service Provider Telephones (Contd)

(T) (D)

A107.4.6 Charges to Payphone Service Provider End User

(T) (D)

- A. Pursuant to Federal Communications Commission preemption of state authority over local coin rates, PSPs are permitted to charge market-based rates for local coin calls. (D)
- B. The end user of a PSP instrument may not be charged more than 2427 cents for the carriage and completion of a local non-sent paid call plus the appropriate operator assisted service charge. (D)
- C. Pursuant to Federal Communications Commission preemption of state authority over intrastate directory assistance charges, PSPs are permitted to charge market-based rates for intrastate directory assistance calls. (D)
- D. The end user of a PSP instrument may not be charged a rate higher than the rate that could be charged by the Company for the carriage and completion of an intrastate, interLATA toll call of the same type. (T) (D)
- E. The end user of a PSP instrument may not be charged at a rate higher than the rate that could be charged by the Company for the carriage and completion of an intrastate, intraLATA toll call of the same type. (D)
- F. The end user of a PSP instrument may not be charged by the PSP for a 0+, 101XXXX -0+ or 950 local or toll call billed to a third number or to the called party (collect). (D)
- G. The recipient of an automated collect station to station call may not be charged more for the call than would have been charged by the Company for a local or intraLATA collect station to station call or by AT&T Communications for an interLATA collect station to station call. (D)
- H. All PSP instruments outside of confinement facilities must allow access to the access line provider operator at no charge. The PSP may not impose a charge on the end user for completion of 0- local and toll calls billed to a third number or the called number (collect). (D)
- I. The end user of a PSP instrument may not be charged for the carriage and completion of any 8XX (toll free number) call. (D)

A107.5 Reserved for Future Use

(M)

A107.6 Reserved for Future Use

(M)

A107.7 Reserved for Future Use

(M)

A107.8 (DELETED)

(M)

SUBJECT INDEX

A.

SUBJECT	SECTION
Abusive Language	A 2 2 10
Accessories Provided by the Subscriber.....	A 2 2 4
Access Line Service For Payphone Service Provider Telephones.....	A 107 4
Access Line Service For Payphone Service Provider Telephone Listing	A 6 7 14
Additional Listing	A 6 6
Adjustment of Monthly Charges	A 2 4 4
Administrative Management Service (A M S)	A 29 7
Advance Payments	A 2 4 1
Advanced Intelligent Network (A I N) Service	A 34
Allowance for Outages.....	A 2 4 4
Alternate Listing	A 6 7 2
Amplifying Equipment.....	A 30 .
Anonymous Call Blocking	A 13 19
Anonymous Call Rejection	A 13 19
Application for Service	A 2 3 5
Application of Rates for Business and Residence Service	A 2 3 6
Application of Rates for Extension Service.....	A 2 3 22
Area Communication Service (A C S)	A 131 2
Area Plus Service	A 3 42
Assigned Centrex Type Services Telephone Numbers Without Facilities	A 12 4
AT&T Business Local Calling (B L C)	A 3 47
AT&T Business Local Calling Assurance	A 3 46
Attachments (Pole Attachment Rental)	A 5 1 1
Auxiliary Line Service (Inward Service)	A 3 6
Availability of Facilities.....	A 2 3 1

o)