TARIFF DISTRIBUTION

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PURPOSE: Increase residential packages monthly charges.

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G003	12	0012
G003	13	0007
G003	44	0009
G103	4	0012
G103	5	0006
G103	15	0007
G113	11	0008

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Monthly Exchange Rates (Cont'd)

A3.3.5 PreferredPack Plan (Obsoleted, See Section A103)

A3.3.6 2 Pack Plan (Obsoleted, See Section A103)

A3.3.7 Reserved for Future Use

A3.3.8 Reserved for Future Use

A3.3.9 Complete Choice Enhanced Service

A. Description of Service

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:

   A13.9 Custom Calling Services excluding Customer Control[1] and Multipath[1] versions of the Call Forwarding features

   A13.19 TouchStar services excluding Personalized Ring 6[1] and Calling Number Delivery Blocking-Permanent[1]

   A13.34 RingMaster service

   A13.47 Message Waiting Indication

   A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.
4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service cannot take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC	
(a) Per plan package	**$7.50**	***$46.00***	**PAMA8**	(I)

C. Complete Choice Enhanced Retention Offer

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an $8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of $16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the $6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

Pages 12.1, 12.2 and 12.3 are hereby deleted in their entirety and removed from this Guidebook

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Monthly Exchange Rates (Cont'd)

A3.3.10 Complete Choice Basic Service

A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

   A13.9 Call Waiting ID
   A13.19 Caller ID

   A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All Terms, Conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.
4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A3.2.10.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC	
(a) Per plan package	**$7.50**	***$40.00***	**PAMA7**	(I)

C. Complete Choice Basic Offer[1]

Eligible residential subscribers who purchase local service with AT&T and subscribe to and retain the Complete Choice Basic (CCB) package may receive a monthly bill credit for 12 months, on up to two lines, that will provide a net price of $15.00 for the CCB package.

Rules

1. Eligible subscribers are those residential subscribers who have at least one local exchange access line or a substitute (e.g. wireless or VoIP service) with a provider other than the Company at a service location that can be served by the Company.
2. Eligible subscribers must request the qualifying service at the same address as the existing service, unless they are planning an imminent move – within 30 (thirty) days of responding to the offer – from one address in an AT&T incumbent local exchange service area to another address in an AT&T incumbent local exchange service area.
3. The subscriber is required to subscribe to AT&T for local service and purchase the Complete Choice Basic package on each line receiving the credit.
4. Eligible subscribers will receive a bill credit for 12 months on up to two lines that will provide a net price of $15.00 for each Complete Choice Basic package. If the subscriber discontinues the package, the credits will cease.
5. This offer may not be combined with other local service offers that provide a monthly recurring credit or discount, but may be combined with an offer that waives the nonrecurring installation/service charge(s).
6. Subscribers must keep the CCB package for 30 days to receive the benefits of this offer.
7. This offer is not available to subscribers who are switching service between affiliated companies.

Note 1: Effective December 15, 2015, the Complete Choice Basic Offer is no longer available to new customers. Existing customers receiving benefits of this offer may continue to receive the benefit until the end of the 12-month period.

A3. BASIC LOCAL EXCHANGE

A3.37 Reserved For Future Use

A3.38 Back-Up Line (Obsoleted, See Section A103)

A3.39 Reserved For Future Use

A3.40 Reserved For Future Use

A3.41 Complete Choice Service (Obsoleted, See Section A103)

A3.42 Area Plus Service

A3.42.1 General

A. Area Plus service provides residence subscribers a flat rate access line with unlimited calling to all access lines within the serving exchange, the associated basic service area exchanges specified in A3.5.2 and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.5.2 and the exchanges in each LATA are listed in A3.5.3. The access line includes Touch-Tone capability.

B. Calls originated from an Area Plus service line which are completed within the basic and expanded service area exchanges with operator assistance will be billed the appropriate operator-assisted local call surcharges. Area Plus service does not include any calls which are not originated from an Area Plus service line.

C. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.41 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.41 for Complete Choice service apply to this option of Area Plus service[1].

D. Residence customers may also subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer rotary line service at no additional charge as specified in A103.41. All services/features specified in A103.41 as available with Complete Choice service are available with each line of a multi-line package. The subscriber may select different services/features for each line in the package. Terms, conditions and limitations specified in A103.41 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises[1].

E. Service charges specified in Section A4 do not apply for conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option[1].

F. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.41 unless specifically allowed by the terms of the special promotion.

G. Upon customer request, temporary suspension of this service will be provided as specified in A2.3.16 at the rates specified following.

A3.42.2 Rates and Charges

A. The following monthly rates apply for Area Plus services.

1. Residence individual line service

		Suspend Rate	Monthly Rate	USOC	
(a)	Per line (without the Complete Choice option)	**$10.00**	***$62.00***	**ARO**	(I)
(b)	Obsoleted, See Section A103				
(c)	Obsoleted, See Section A103				
(d)	Obsoleted, See Section A103				

A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)

A3.44 (DELETED)

A3.45 Complete Choice For Business Package (Obsoleted, See Section A103)

Note 1: Complete Choice Obsoleted February 19, 2009, Type 4 (See Section A103)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.3 Monthly Exchange Rates (Cont'd)

A103.3.3 Expanded Service Area Usage Rates (Cont'd)

D. Rates for Hearing or Speech Impaired Persons (Cont'd)

3. Rates for certain Expanded Service Area Usage calls are reduced for individuals equipped with TDDs for communicating with hearing of speech impaired persons under the following conditions:
   a. The customer uses a TDD or other non-voice equipment for communicating with other TDDs or non-voice equipment.
   b. The customer makes a one-time written application for eligibility to the Company for reduced Expanded Service Area Usage rates.
   c. The reduced rates are given as a credit on a subsequent bill.
   d. The reduced rates specified in 4 apply for all calls placed between TDDs.
4. A qualified call receives an additional 50% discount over the Company's standard time of day rates (including ( )]TJ 0 -1c/