TARIFF DISTRIBUTION

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PURPOSE: Withdraw Privacy Manager for residence subscribers.

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A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions

A. Service Charges do not apply for:

1. Changing from Touch-Tone to Rotary-Dial capability.
2. Requests to add Touch-Tone capability when no other services are requested.
3. Changing from a private or semiprivate listing to a listed number.
4. Changing the primary listing or transferring service of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
5. Changes from one flat, measured or message rate basic local service (including Area Plus service and Complete Choice service options) to another.
6. Converting existing service to Lifeline.
7. Changing telephone numbers or other changes (i.e., records correction, cutover) when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
8. (DELETED)
9. Requests for full or partial disconnection.
10. Upgrades from Back-Up Line service to business individual line service.
11. Requests to add Free (Extended Service Area) LUD.
12. Requests to add Premium LUD within sixty (60) days of the effective date of an expanded local calling plan.
13. Normal maintenance and repair of the Company's network and service.
14. Services found in the Private Line Guidebook.
15. When equivalent service is established, for the move from a premises which has been destroyed or made untenantable by a disaster such as a hurricane, tornado, fire, flood, etc., to the new/temporary location, or for the move back into the original location. Service Charges will apply when service is established or re-established for other than the displaced subscriber.

B. When a customer's request is provided:

1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
2. In accordance with the Service Charge Exceptions listed in A4.2.6.A, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.

C. Reserved For Future Use

D. Residential Secondary Service Charge Waiver

Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below:

1. Custom Calling Services
2. Rotary Line Service
3. RingMaster Service
4. TouchStar Service
5. Designer Listings
6. Message Waiting Indication
7. Customized Code Restrictions
8. Voice Mail Calling Features Package

(DELETED) (D)

Page 3.1 is hereby deleted in its entirety and removed from this Guidebook.

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions (Cont'd)

D. Residential Secondary Service Charge Waiver

Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below:

1. Custom Calling Services
2. Rotary Line Service
3. RingMaster Service
4. TouchStar Service
5. Designer Listings
6. Message Waiting Indication
7. Customized Code Restrictions
8. Voice Mail Calling Features Package

(DELETED) (D)

E. Residential Online Service Connection Charge Waiver

Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers who order new local service or transfer service on att.com and who are in AT&T Southeast territory for local service. This waiver of charges is available on up to three (3) lines. The subscriber must purchase a minimum of AT&T local service and at least two (2) non-zero rated features or a package of local service containing in its price at least two (2) qualifying features.

F. Residential Service Connection Charge Waiver

Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date.

G. Residential Mobility-National Retail Service Connection Charge Waiver

The Line Connection Charge may be waived for residential customers who order new local service (N Order) or move existing service (T Order) in a mobility store or national retail partner and also order a minimum of two (2) non-zero rated vertical features. To be eligible, customers must place their order in person at the retail location and select the Company as their local service provider. This offer may be combined with promotional offers for which the customer qualifies, unless specifically excluded. The Company reserves the right to prohibit the combination of this offer with any other offer at the Company's sole discretion and/or discontinue or modify this offer at any time without notice. Company employees are not eligible for this offer.

A4.2.7 Installment Billing

A. Service may be established in advance of payment of service charges. Installation and Service Charges may be paid in up to twelve monthly installments meeting or exceeding the minimum monthly payment shown as follows. If Installment Billing is requested on additional installation and Service Charges incurred while a balance is due, the additional charges will be treated as a separate Installment Billing arrangement. Late payment charges do not apply to installment billing charges that have not yet been billed.

1. Per Month, minimum

	Monthly Rate	USOC
(a) Residence	**$5.00**	**NA**
(b) Business	**5.00**	**NA**

B. Installment billing is not available to resellers of local exchange service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.65 Uniform Call Distribution (UCD)

A13.65.1 General

A. Uniform Call Distribution (UCD) provides an even distribution of incoming calls among the individual main station lines of a hunt group and requires Circular Hunt.

A13.65.2 Terms and Conditions

A. UCD is furnished from technically capable central offices. This feature is provided subject to the availability of facilities.

A13.65.3 Rates and Charges

A. A Secondary Service Charge as specified in Section A4 will apply in addition to the rates and charges following when no other service is a part of the request.

B. Features

1. Uniform Call Distribution

		Installation Charge	Monthly Rate	USOC
(a)	Per Group	**$220.00**	**$9.10**	**A6TNA**
(b)	Per Main Station Line in Group	**3.60**	**-**	**A6VNA**

A13.66 Reserved for Future Use

A13.67 Reserved for Future Use

A13.68 Reserved for Future Use

A13.69 Reserved for Future Use

A13.70 (DELETED) (D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.70 (DELETED)

A13.71 Reserved for Future Use

A13.72 Inter-Switch Simplified Message Desk Interface

A13.72.1 General

A. Inter-Switch Simplified Message Desk Interface (ISMDI) service provides subscribers with the capability of receiving call information over a data link interface for use with voice messaging system (VMS) equipment. Only call information routed over the Public Switched Telephone Network using the Common Channel Signaling/Signaling System 7 (CCS/SS7) network is available for ISMDI. The ISMDI data link must be associated with a voice level hunt group assigned to the VMS subscriber. Incoming call data available from the CCS/SS7 network includes the number called, the type of incoming call (direct or forwarding due to busy or no answer), the forwarding number, and the calling number. The telephone numbers are provided as ten digit Directory Numbers. The calling number will not be delivered if delivery is blocked by the calling party through per line or per call blocking.

B. ISMDI provides the capability for the VMS provider to transmit data messages over the data link to the ISMDI host switch for use in delivering message waiting notification to VMS client users. These data messages will enable the VMS subscriber to activate or deactivate message waiting indicators (MWI) on VMS client station lines served by ISMDI compatible central offices.

C.

GENERAL EXCHANGE GUIDEBOOK FOR THE STATE OF NORTH CAROLINA

TRADEMARKS AND SERVICEMARKS (Cont'd)

Complete Choice Plan/Option/Service
CrisisLink Service
DAB Service
Digital ESSX Service
ESSX Service
FlexServ Service
LightGate Service
MegaLink Service
MemoryCall Service
MultiServ Service
PreferredPack Plan
Prestige Service
(DELETED) (D)
RingMaster Service
Saver[SM] Service
SMARTRing Service
SynchroNet Service